

Land Development Services

FY 2019 Advertised Budget Plan: Performance Measures

Site Development Services

Goal

The goal of the Site Development Services (SDS) cost center is to ensure that land development, including public and private facilities, is designed and constructed to protect: the integrity of public infrastructure, erosion and sediment control, drainage of stormwater, the conservation of trees, zoning compliance and the protection of public waters by:

Objective

To resolve default situations so that no more than 3 percent of defaults are deemed developer irresolvable and must be completed by the County.

Performance Indicators

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2015 Actual	FY 2016 Actual	FY 2017 Estimate/Actual	FY 2018	FY 2019
Output					
Bonded projects at year-end	601	556	556 / 510	510	510
Efficiency					
Bonded projects per staff	86	79	79 / 64	64	64
Outcome					
Percent of projects in irresolvable default which must be completed by the County	0%	0%	3% / 0%	0%	0%

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Objective

To review site and subdivision-related plans within target timeframes, while continuing to identify potential deficiencies in proposed development projects so that none of the development projects cease construction as a result of these deficiencies.

Performance Indicators

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2015 Actual	FY 2016 Actual	FY 2017 Estimate/Actual	FY 2018	FY 2019
Output					
Site and subdivision reviews processed	194	203	200 / 200	200	200
Minor plans and special studies processed	3,819	4,517	4,517 / 4,321	4,321	4,321
Efficiency					
Plan reviews completed per reviewer	223	277	277 / 266	266	266
Service Quality					
Average days to review a major plan	59	49	60 / 43	40	40
Outcome					
Construction projects required to cease as a result of deficiencies identifiable on the plan	0	0	0 / 0	0	0

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Building Code Service

Objective

To provide inspection service on the day requested 97 percent of the time, while ensuring that 0 percent of buildings experience catastrophic failure as a result of faulty design.

Performance Indicators

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2015 Actual	FY 2016 Actual	FY 2017 Estimate/Actual	FY 2018	FY 2019
Output					
Building inspections	156,331	150,627	157,000 / 158,289	158,000	158,000
Efficiency					
Inspections completed per inspector	4,114	3,586	4,132 / 3,441	3,441	3,441
Service Quality					
Percent of inspections completed on requested day	100%	99%	97% / 99%	97%	99%
Outcome					
Percent of buildings experiencing catastrophic system failures as a result of building design	0%	0%	0% / 0%	0%	0%

Objective

To issue 60 percent or more of building permits on the day of application.

Performance Indicators

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2015 Actual	FY 2016 Actual	FY 2017 Estimate/Actual	FY 2018	FY 2019
Output					
Permits issued	59,471	59,972	60,000 / 59,814	59,814	59,814
Efficiency					
Permits issued per technician	6,608	9,662	7,500 / 9,962	9,962	9,962
Outcome					
Percent of permits issued on day of application	60%	65%	60% / 74%	75%	75%