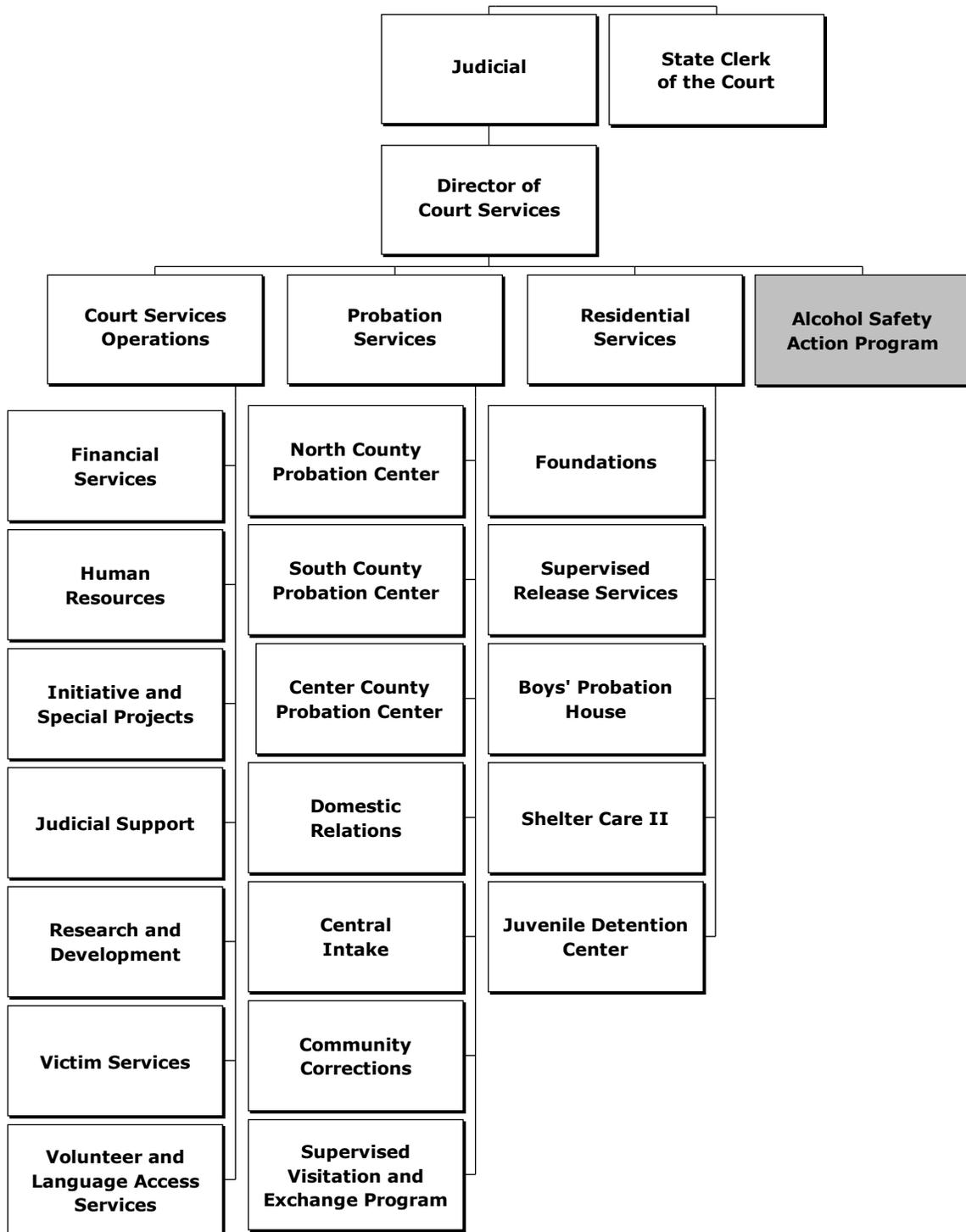


Juvenile and Domestic Relations District Court



All staffing and operating support for ASAP is found in Volume 2, Fund 83000.

Juvenile and Domestic Relations District Court

Mission

The mission of the Fairfax County Juvenile and Domestic Relations District Court Services Unit is to provide efficient, effective, and equitable probation and residential services. The agency promotes positive behavioral change and reduction of illegal conduct for those children and adults who come within the Court's authority. The agency strives to do this within a framework of accountability, consistent with the well-being of the client, his/her family, and the protection of the community (including victims).

Focus

The Fairfax County Juvenile and Domestic Relations District Court (JDRDC) adjudicates juvenile matters, offenses committed by adults against juveniles, and family matters except divorce. The Court Services Unit (CSU) of JDRDC offers comprehensive probation and residential services for youth, services to adults experiencing domestic and/or family difficulties and adult probation services to residents of Fairfax County, the City of Fairfax and the towns of Herndon, Vienna, and Clifton. JDRDC is funded primarily from County general funds. Additional sources of funds include the Virginia Department of Juvenile Justice (DJJ), local court collections, and federal and state grants.

Juvenile and Domestic Relations District Court supports the following County Vision Elements:



Maintaining Safe and Caring Communities



Exercising Corporate Stewardship

Evidence-Based Practice

Over the past decade, the juvenile and criminal justice fields have developed a body of evidence-based approaches to intervention with youth and adults involved in illegal behavior. As a result, JDRDC works to incorporate many of these practices into intake, probation case management, and residential programs. JDRDC uses structured decision-making and risk assessment tools during the intake and case management processes, increasing the consistency and validity of case management decisions, improving system efficiency, and enhancing public safety. This assists in furthering reductions in racial and ethnic disparity within the system. At the same time, JDRDC works to shift the philosophy of probation services from monitoring to one of service delivery focusing on behavior change. This shift includes extensive and continuous staff training in motivational interviewing, use of assessments, implementing evidence-based interventions, effective practices in community supervision (EPICS) and cognitive processes focusing on factors specific to an individual's offending resulting in behavior change.

Family Engagement

Through the development of a 5-year strategic plan, JDRDC identified family engagement as a priority initiative. Support for individuals, youth, and families before, during, and after their involvement with the juvenile justice system is important for continued success within the community. JDRDC formed a workgroup to lead the efforts within the agency. The group works to identify and develop strategies workers can use to engage and involve families at all levels within the juvenile justice system. The group conducted surveys of JDRDC staff and parents of youth currently or previously involved in probation or residential services. In addition, the group conducted focus groups with individuals and families who had experience interacting with the various units within JDRDC to gain a better understanding of what family engagement means to them and how, as clients, parents, individuals, or consumers, they would like to be involved. JDRDC implemented a new family engagement curriculum during FY 2018 creating

Juvenile and Domestic Relations District Court

a unified philosophy in working with youth and families. Training continued for the agency throughout FY 2019.

Racial and Ethnic Disparities

JDRDC focuses efforts on reviewing and restructuring policy and procedures around sanctions and incentives for youth on probation, disposition matrices and evaluating case processing times for juvenile court cases. During FY 2017, the DJJ changed the requirements around the usage of the Detention Assessment Instrument (DAI) to assist in increasing equity for all youth. JDRDC is also reviewing and modifying policies and practices around graduated sanctions, incentives, and the filing of probation violations for youth to address inequities. JDRDC's internal workgroup continues to provide support and responses to recommendations included in previous reports. In addition, JDRDC continues to work with other Fairfax County Health and Human Service Agencies, Fairfax County Public Schools (FCPS), and the Fairfax County Police Department (FCPD) to identify ways to improve equity across the system.

Youth Gang Intervention and Prevention

JDRDC is the lead agency in the County's youth gang prevention and intervention activities. The Gang Prevention and Intervention Coordinator facilitates the partnership with the Northern Virginia Gang Task Force to implement regional gang prevention initiatives, monitor the County's internal initiatives, and address human trafficking in Northern Virginia. The coordinator also works closely with law enforcement and FCPS in providing gang prevention and awareness presentations to include human trafficking education.

Partnerships

Education Services: Court-involved youth frequently experience trouble in traditional educational settings. JDRDC and FCPS collaborate in operating or supporting a variety of alternative schools for youth who are unable to benefit from the ordinary public school experience.

Mental Health and Substance Abuse Services: Youth on probation and in residential facilities frequently have significant mental health and substance abuse issues. JDRDC partners with the Fairfax-Falls Church Community Services Board (CSB) to provide several on-site assessment and treatment services. The Juvenile Forensics Psychology Program at the CSB provides emergency evaluations, dispositional or diagnostic evaluations, special request evaluations, case consultations, and juvenile competency evaluations. JDRDC, in coordination with the CSB forensics staff, also provides competency evaluations for adults who come before the court. Mental health screening and crisis intervention services are provided to youth in the general population at the Juvenile Detention Center (JDC) and Shelter Care facilities. The team provides psychological assessments and substance abuse services for youth entering court treatment programs. In addition, JDRDC collaborates with the CSB to provide mental health and substance abuse counseling within the Beta program, Boys' Probation House, and Foundations.

In an effort to identify and meet the needs of clients, JDRDC administers the Global Assessment of Individual Needs, Short Screen (GAIN-SS) during juvenile diversion interviews and the Massachusetts Youth Screening Instrument (MAYSI-II) for youth entering the Juvenile Detention Center and Shelter Care. These assessments assist staff in determining the appropriate referrals for all clients.

Trauma Informed Programming: Along with other departments in the County, JDRDC is taking steps to become a trauma-informed agency. Collaboration between JDRDC and the CSB provides a team of professionals to address individual trauma treatment needs of youth involved in the court process. The team provides consultation, assistance with symptom screening, clinical diagnostic assessment, and referral to trauma-specific treatment providers. The team also coordinates the efforts to establish trauma

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informed practices throughout the agency. JDRDC is participating in on-going staff training and has completed an internal organizational self-assessment to identify gaps in services for youth and gain a better understanding of how staff view trauma-informed. JDRDC is piloting a new trauma screening instrument for youth on probation that identifies both trauma experiences and possible symptoms. This tool will allow juvenile probation officers and the trauma team to target specific behaviors that may need specialized treatment. During FY 2017, JDRDC and other agency volunteers evaluated the physical buildings housing JDRDC programming to be trauma-informed. Administration shared results from the building evaluations and units are moving forward in creating trauma-informed spaces. JDRDC implemented training on the impact of secondary traumatic stress on staff members as a response to recommendations from the organizational assessment.

Domestic Violence Partnerships: JDRDC is one of five founding partners of the County's Domestic Violence Action Center (DVAC), along with FCPD, the Office for Women and Domestic and Sexual Violence Services, the Women's Center, and the Office of the Commonwealth's Attorney. DVAC continues to provide culturally-responsive information and support services for victims and families of intimate partner violence and stalking, and promotes offender accountability through specialized prosecution and supervision. JDRDC supplements the resources necessary to maintain the Protective Order Compliance Monitoring program, a key element in DVAC's holistic response to domestic violence. JDRDC also collaborates with the Domestic Violence Coordinating Council to provide a Domestic Violence Victim Advocacy Program. This program provides information and assistance to victims of domestic violence who are seeking court action for protective orders. Domestic violence advocates provide resources and referrals in such areas as safety planning, emotional support, options counseling, and explanations of the legal options. Advocates also assist victims in preparing for, and sometimes accompanying them to, court hearings.

Juvenile Probation System Review: In FY 2017, the State Justice Institute awarded JDRDC a technical assistance grant to complete a Juvenile Probation System Review. Consultants from the Robert F. Kennedy National Resource Center (RFK) for Juvenile Justice completed the review during FY 2018. The process included a review and examination of policy, practice and service provisions designed to inform immediate opportunities for system enhancement, improvement, and reform. The review continued efforts to meet the needs of youth and families involved with JDRDC. At the end of the review, RFK presented a report of findings and recommendations to enhance system practice, performance and access to evidence-based services to improve youth and family outcomes.

Diversion

Juvenile Diversion: Over the past few years, staff of JDRDC, FCPD, and FCPS expanded opportunities to divert youth from the juvenile justice system while still holding them accountable for their actions. The key components of the project included expanding the Alternative Accountability Program (AAP) and implementing a new juvenile intake process to encompass increased opportunities for diversion. These components ensure that youths' risks and needs are accurately identified and addressed while ensuring public safety.

JDRDC conducts intake assessments of all diversion-eligible complaints using evidence-based tools and a decision-making matrix that guides the determination of diversion in lieu of a petition. This assists with the identification of specific program/services matching the juvenile and families' needs. Intake officers interview juveniles and families making service delivery decisions based on results from the assessments mentioned earlier. In addition, the AAP is now an option for all patrol officers (expanding from two sub-stations to eight sub-stations) in Fairfax County. AAP also serves Fairfax City, the Town of Herndon, and

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the Town of Vienna. The program continues to be a primary option for School Resource Officers (SRO) and Patrol Officers to consider in lieu of filing a complaint at intake for eligible cases.

Pre-Trial Supervision Program: During FY 2018, JDRDC expanded services provided by Community Corrections to include pre-trial supervision for cases under JDRDC jurisdiction. These services allow offenders to remain in the community under supervision while awaiting trial. Officers perform pre-trial investigations resulting in formal court reports summarizing interviews with the defendant, the defendant's family and community ties, financial resources, residence, history of employment, history of or current abuse of alcohol or controlled substance and criminal history. These investigations include the use of evidence-based assessment to identify the needs of the clients. The program provides support services, screening, and investigative information to judicial offers to assist them in making informed decisions in determining risk to public safety. These services run parallel with Fairfax County's Diversion First initiative which offers alternatives to incarceration for individuals in contact with the criminal justice system for low level offenses and suffering from mental illness or developmental disabilities. The goal is to offer assessment, treatment and needed support while maintaining public safety. Without pre-trial services, many offenders spend significant amounts of time in jail before trial and/or sentencing.

Residential Facilities

JDRDC operates four residential facilities housing five programs that provide a safe, stable, and structured environment for youth awaiting court processing or receiving treatment services. In most cases, youth are court ordered into the programs. However, as juvenile cases coming before the court have declined with the closure of other County operated facilities for adolescents, residential programs are beginning to address the needs of clients from other agencies such as the Department of Family Services (DFS) and the CSB.

The Juvenile Detention Center (JDC) serves pre-dispositional and post-dispositional youth with serious criminal charges that require a secure placement. Shelter Care II serves youth with less serious charges, but as a result of their behavior in the community and/or the extensive nature of their family issues, require an out-of-home placement. Both facilities provide counseling stabilization, mental health services, medical services, and on-site schools.

In addition, JDRDC operates three treatment programs for post-dispositional youth providing intensive individual, group, and family counseling services as well as educational programing. The Boys' Probation House (BPH) is a 16-bed group home serving adolescent males with long-term treatment needs and their families. The Foundations Program is a 12-bed facility serving adolescent females with long-term treatment needs and their families. JDRDC has entered into Memorandums of Agreement with the CSB and the DFS to provide services for girls from these systems who may need out-of-home placement. The Beta Program, located at the JDC is a post-dispositional 11-bed sentencing/treatment program for court-involved male youth requiring incarceration and treatment services. Beta is a 12-month program with six months of confinement and six months of community supervision. The Beta program, BPH and Foundations collaborate with the CSB to provide a psychologist and substance abuse clinician to assist in addressing client issues.

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Community-Based Services

In response to the high needs of youth high risk to reoffend and who are at risk of being removed from their homes and communities, JDRDC implemented the Community Based Services (CBS) Program. CBS provides in-depth home-based services to qualifying youth and families. Probation officers administer the Child and Adolescent Needs and Strength (CANS) Assessment to program participants. The CANS will offer a clinical assessment of the youth referred to the program. Based on assessment outcomes, CBS offers individual counseling, family counseling, mentoring, case management, and referrals to other services as deemed necessary. Youth and families receive services for up to six months with a max of 10 direct service hours a week.

Mediation

During FY 2018, JDRDC implemented a new mediation process within Domestic Relations transforming the way parties resolve custody, visitation, and child support issues. This new program incorporates the benefits of the Intake Officers' access to the clients, the resources provided within the County and the power of the court. If eligible, clients will be required to participate in mediation prior to court hearings. All mediation sessions should be completed within 4 weeks of the court order issuance date reducing court wait times and increasing the number of clients reaching agreement without judicial interference.

JDRDC manages the overall mediation process including assigning cases to mediators, supervising internal and staff roster mediators, directing the flow of cases, resolving issues regarding the cases and their assignments, reviewing all court orders for compliance and serving as a liaison to the court. Many mediation sessions encourage participation in co-parenting or parallel parenting classes and family counseling. This expanded mediation program also helps reduce the stress and trauma on the children while promoting earlier resolution of the issues and encourages a collaborative approach over an adversarial approach to these critical family issues.

Diversity

The continued growth extent of language and cultural diversity in the County presents an ongoing service challenge to staff and clients. The agency has addressed spoken and written translation needs with its Volunteer Interpreter Program (VIP) and with the use of paid interpretation and translation. The VIP's 46 volunteers provided 6,859 hours of interpretation services for FY 2018. The agency also has 26 staff participating in the County's Language Stipend Program.

Assessment Unit

At the beginning of FY 2019, JDRDC opened a new Assessment Unit transforming the way the agency was serving youth committing delinquent offenses. Staffed by six probation officers and two supervisors, this unit conducts full investigations for youth adjudicated delinquent and provides disposition recommendations to the judiciary. Following best practices, probation officers base recommendations on information found during pre-dispositional investigations and results of the risk/need assessment. The pre-dispositional investigation and assessment results allow probation officers to recommend services that meet youth and family needs to reduce delinquent offending and increase public safety.

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Budget and Staff Resources

Category	FY 2018 Actual	FY 2019 Adopted	FY 2019 Revised	FY 2020 Advertised	FY 2020 Adopted
FUNDING					
Expenditures:					
Personnel Services	\$19,473,884	\$21,820,689	\$21,968,783	\$22,474,700	\$22,710,956
Operating Expenses	2,594,524	2,659,237	3,780,592	3,114,237	3,114,237
Capital Equipment	52,106	0	258,426	0	0
Total Expenditures	\$22,120,514	\$24,479,926	\$26,007,801	\$25,588,937	\$25,825,193
Income:					
Fines and Penalties	\$53,881	\$44,892	\$56,247	\$56,247	\$56,247
User Fees (Parental Support)	16,189	10,078	10,078	10,078	10,078
State Share Court Services	2,131,703	2,027,869	2,027,869	2,027,869	2,027,869
State Share Residential Services	2,927,631	3,084,448	3,084,448	3,084,448	3,084,448
Fairfax City Contract	370,022	408,742	570,226	570,226	570,226
USDA Revenue	84,690	99,500	99,500	99,500	99,500
Total Income	\$5,584,116	\$5,675,529	\$5,848,368	\$5,848,368	\$5,848,368
NET COST TO THE COUNTY	\$16,536,398	\$18,804,397	\$20,159,433	\$19,740,569	\$19,976,825
AUTHORIZED POSITIONS/FULL-TIME EQUIVALENT (FTE)					
Regular	303 / 302	307 / 306	307 / 306	304 / 303	304 / 303
State	42 / 42	42 / 42	42 / 42	42 / 42	42 / 42

This department has 1/0.5 FTE Grant Positions in Fund 50000, Federal-State Grant.

FY 2020 Funding Adjustments

The following funding adjustments from the FY 2019 Adopted Budget Plan are necessary to support the FY 2020 program. Included are all adjustments recommended by the County Executive that were approved by the Board of Supervisors, as well as any additional Board of Supervisors' actions, as approved in the adoption of the Budget on May 7, 2019.

- ◆ **Employee Compensation** **\$860,727**
 An increase of \$860,727 in Personnel Services includes \$451,035 for a 2.10 percent market rate adjustment (MRA) for all employees and \$409,692 for performance-based and longevity increases for non-uniformed merit employees, both effective July 2019.
- ◆ **Gang Prevention** **\$350,000**
 An increase of \$350,000 is associated with costs to provide Intervention, Prevention and Education (IPE) services, as well as for intensive services for reunifying families, both in partnership with the Northern Virginia Family Service. Gang prevention is a multiagency collaboration between the Police Department, Office of Public Affairs, Juvenile and Domestic Relations District Court, Department of Neighborhood and Community Services, and Fairfax County Public Schools. Funding is designed to help the County better provide education, prevention, enforcement, and coordination in responding to gangs.
- ◆ **Diversion First** **\$193,067**
 An increase of \$193,067 and 1/1.0 FTE position is required to support the fourth year of the County's successful Diversion First initiative. Diversion First is a multiagency collaboration between the Police

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Department, Office of the Sheriff, Fire and Rescue Department, Fairfax County Court System, and the Fairfax-Falls Church Community Services Board to reduce the number of people with mental illness in the County jail by diverting low-risk offenders experiencing a mental health crisis to treatment rather than bring them to jail. This position will allow the Juvenile and Domestic Court to provide increased supervision of the pretrial cases requiring mental health services and further align practices with the General District Court. In addition, \$125,000 is included in Operating Expenses to support Multi-Systemic Therapy which is an intensive family- and community-based treatment program that focuses on addressing all environmental systems that impact chronic and violent juvenile offenders. It should be noted that an increase of \$30,720 in Fringe Benefits funding is included in Agency 89, Employee Benefits, for a total cost of \$223,787 in FY 2020. For further information on Fringe Benefits, please refer to the Agency 89, Employee Benefits, narrative in the Nondepartmental program area section of Volume 1.

- ◆ **Mediation Services** **\$50,000**
An increase of \$50,000 is included to provide restorative justice programs and services for juvenile offenders and participating agencies, in partnership with the Northern Virginia Family Service. Mediation services is a court ordered program that is provided to the clients.

- ◆ **Health and Human Services Position Realignment** **\$41,473**
As approved by the Board as part of the *FY 2018 Carryover Review*, funding of \$41,473 in Personnel Services is included to support the transfer of a part-time position from the Office of Strategy Management for Health and Human Services to JDRDC to better align resources within the Health and Human Services System.

- ◆ **Lease Adjustments** **(\$150,000)**
A decrease of \$150,000 and 4/4.0 FTE positions is associated with the elimination of the existing lease space for the East County Probation Office on Old Lee Highway. As part of the effort to realize savings on existing leases, the East County Probation Office on Old Lee Highway was closed and relocated to County facilities within JDRDC, allowing for staff reorganizations and efficiencies.

Changes to FY 2019 Adopted Budget Plan

The following funding adjustments reflect all approved changes in the FY 2019 Revised Budget Plan since passage of the FY 2019 Adopted Budget Plan. Included are all adjustments made as part of the FY 2018 Carryover Review, FY 2019 Third Quarter Review, and all other approved changes through April 30, 2019.

- ◆ **Carryover Adjustments** **\$1,486,402**
As part of the *FY 2018 Carryover Review*, the Board of Supervisors approved funding of \$1,486,402 including \$410,402 in encumbered funding in Operating Expenses and a total of \$1,076,000 in unencumbered carryover in Operating Expenses including \$150,000 to support relocating the Boy's Probation House so that vacated space can be used by other Health and Human Service agencies, \$350,000 to support costs associated with gang prevention services, \$476,000 to partially fund the Juvenile Detention Center security system replacement project, and \$100,000 associated with the Incentive Reinvestment Initiative.

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Probation Services

The Probation Services cost center includes four decentralized juvenile probation units (the North, South, and Center County Centers), the Central Intake Services Unit, the Community Corrections Unit, the Domestic Relations Services Unit, and the Supervised Visitation and Exchange Program. These units are responsible for processing all juvenile and adult-related complaints, operating a 24-hour intake program to review detention requests before confinement of all juveniles and supervising juveniles and adults placed on probation by the Court.

Category	FY 2018 Actual	FY 2019 Adopted	FY 2019 Revised	FY 2020 Advertised	FY 2020 Adopted
EXPENDITURES					
Total Expenditures	\$7,427,395	\$7,103,233	\$9,156,881	\$9,093,156	\$9,170,850

AUTHORIZED POSITIONS/FULL-TIME EQUIVALENT (FTE)					
Regular	115 / 114	117 / 116	121 / 120	120 / 119	119 / 118

<u>Probation Services</u>	<u>Center County Services</u>	<u>Central Intake Services</u>
1 Asst. Director of Court Services	1 Probation Supervisor II	1 Probation Supervisor II
1 Probation Supervisor II	2 Probation Counselors III	3 Probation Supervisors I
1 Probation Counselor III (-1)	10 Probation Counselors II	1 Probation Counselor III
2 Probation Counselors II (-1)	1 Probation Counselor I	14 Probation Counselors II
1 Probation Counselor I (1)	1 Administrative Assistant III	1 Administrative Assistant IV
1 Administrative Assistant II	1 Administrative Assistant II	1 Administrative Assistant III
		2 Administrative Assistants II, 1 PT
<u>North County Services</u>	<u>Community Corrections Svcs.</u>	<u>Domestic Relations</u>
1 Probation Supervisor II	1 Probation Supervisor II	2 Probation Supervisors II
2 Probation Counselors III	1 Probation Counselor III	3 Probation Supervisors I
6 Probation Counselors II (-1)	13 Probation Counselors II	2 Probation Counselors III
1 Administrative Assistant III	2 Probation Counselors I	12 Probation Counselors II
1 Administrative Assistant II	1 Administrative Assistant III	2 Probation Counselors I
	1 Administrative Assistant II	1 Administrative Assistant IV
	1 Human Resources Generalist I	2 Administrative Assistants III, 1 PT
		6 Administrative Assistants II
<u>South County Services</u>		
1 Probation Supervisor II		
3 Probation Counselors III		
6 Probation Counselors II		
1 Administrative Assistant III		
1 Administrative Assistant II		

TOTAL POSITIONS
119 Positions (1, -3) / 118.0 FTE (1.0, -3.0)

(-) Denotes Abolished Positions
() Denotes New Positions
PT Denotes Part-Time Positions

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Residential Services

The Residential Services cost center operates and maintains four residential programs for court-involved youth including the 121-bed Juvenile Detention Center and three treatment programs for post-dispositional youth providing intensive individual, group, and family counseling services as well as educational programing. The Boys' Probation House (BPH) is a 16-bed, group home, serving adolescent males with long-term treatment needs and their families; Foundations is a 12-bed facility, serving adolescent females with long-term treatment needs and their families; and the Beta Program (located at JDC) is a post-dispositional 11-bed sentencing/treatment program for court-involved male youth requiring incarceration and treatment services. Shelter Care II and Supervised Release Services, which includes outreach detention, electronic monitoring, and the Intensive Supervision Program are also operated out of this cost center.

Category	FY 2018 Actual	FY 2019 Adopted	FY 2019 Revised	FY 2020 Advertised	FY 2020 Adopted
EXPENDITURES					
Total Expenditures	\$11,518,713	\$13,712,441	\$13,498,222	\$13,120,625	\$13,255,019
AUTHORIZED POSITIONS/FULL-TIME EQUIVALENT (FTE)					
Regular	162 / 162	162 / 162	155 / 155	156 / 156	154 / 154

<u>Residential Services</u>	<u>Boys' Probation House</u>	<u>Juvenile Detention Center</u>
1 Asst. Director of Court Services	1 Probation Supervisor II	1 JDC Administrator
1 Probation Supervisor I	1 Probation Supervisor I	3 Probation Supervisors II
1 Probation Counselor III	2 Probation Counselors III	4 Probation Supervisors I
3 Probation Counselors II	6 Probation Counselors II	6 Probation Counselors III
0 Probation Counselors I (-1)	5 Probation Counselors I	15 Probation Counselors I
	1 Administrative Assistant III	42 Probation Counselors I
	1 Food Service Specialist	2 Public Health Nurses II
<u>Foundations</u>		1 Administrative Assistant IV
1 Probation Supervisor II		1 Administrative Assistant III
1 Probation Supervisor I	<u>Shelter Care II</u>	1 Food Service Supervisor
7 Probation Counselors II	1 Probation Supervisor II	1 Gen. Building Maint. Worker II
5 Probation Counselors I	1 Probation Supervisor I	1 Gen. Building Maint. Worker I
1 Administrative Assistant III	2 Probation Counselors II	1 Maintenance Trade Helper I
1 Food Service Specialist	9 Probation Counselors I	1 Food Service Specialist
	1 Administrative Assistant III	4 Cooks
<u>Supervised Release Services</u>		
1 Probation Supervisor II		
1 Probation Supervisor I		
1 Probation Counselor II		
12 Probation Counselors I		
1 Administrative Assistant III		
1 Administrative Assistant II		

TOTAL POSITIONS

154 Positions (-1) / 155.0 FTE (-1.0)

(-) Denotes Abolished Position

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Key Performance Measures

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2016 Actual	FY 2017 Actual	FY 2018 Estimate/Actual	FY 2019	FY 2020
Court Services Administration					
Value of services added	\$468,394	\$547,126	\$450,000/\$586,440	\$500,000	\$500,000
Probation Services					
Percent of youth diverted from formal court processing	25%	23%	25%/21%	25%	25%
Percent of juveniles with no new criminal convictions within 12 months of case closing	77%	78%	65%/74%	65%	65%
Residential Services					
Percent of Supervised Release Services (SRS) youth with no new delinquency or Child In Need of Supervision or Services (CHINS) petitions while under supervision	92%	87%	85%/88%	85%	85%
Percent of Shelter Care II (SC II) youth who appear at scheduled court hearing	87%	90%	90%/83%	90%	90%
Percent of Secure Detention Services (SDS) youth who appear at scheduled court hearing	100%	100%	98%/100%	98%	98%
Percent of Community-Based Residential Services (CBRS) discharged youth with no new delinquent petitions for 1 year	77%	35%	65%/64%	65%	65%

A complete list of performance measures can be viewed at
<https://www.fairfaxcounty.gov/budget/fy-2020-adopted-performance-measures-pm>

Performance Measurement Results

The Court Services Administration cost center outcome performance measures quantify the extent and value of volunteer programs supporting court services. The JDRDC has two volunteer programs. The Volunteer and Intern Program provides volunteers and interns for all areas of the JDRDC upon request. In addition, the Volunteer Interpreter Program provides much needed interpretation and translation services to JDRDC. In FY 2018, these two programs had 259 volunteers who provided 21,923 hours of services to JDRDC programs at a value of \$586,440.

Probation Services encompasses two major types of activities: (1) intake, the processing of juvenile and adult complaints brought into the JDRDC system and (2) supervision services, the assessment, counseling, and supervision of youth and adults who have been placed on probation. Intake offices processed 12,154 non-traffic complaints in FY 2018, a small percent decrease from FY 2017. In FY 2018, the agency diverted 21 percent of youth from formal court processing. These cases are either provided services at the intake level or are referred to other, more appropriate service providers. Ninety-eight percent of the clients responding to the intake customer satisfaction survey indicated they were satisfied with the intake services they had received.

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In FY 2018, the average monthly juvenile probation officer caseload was 17; the average monthly adult probation officer caseload was 59. Juvenile probation caseloads decreased slightly and adult probation caseloads decreased from FY 2017 caseload sizes. Eighty-nine percent of court-ordered investigations for juveniles were submitted at least 72 hours prior to the court date. Ninety-five percent of parents responding to the customer satisfaction survey indicated that they were satisfied with the probation services their child received. In FY 2018, juveniles on probation with no new criminal convictions within 12 months of case was 74 percent, and adults on probation with no new criminal charges was 91 percent.

Residential Services includes four major service areas: Supervised Release Services (SRS) which includes outreach detention, electronic monitoring, and intensive supervision; the Shelter Care II (SCII) (formerly referred to as Less Secure Shelter (LSS)) provides shelter care for court-involved youth; Secure Detention Services (SDS) which includes the Juvenile Detention Center; and Community-Based Residential Services (CBRS) which includes both the Foundations Program for girls (formerly known as the Girls' Probation House), Boys' Probation House, and the Transitional Living Program. In FY 2018:

- SRS operated at 97 percent of its capacity at a cost of \$113 per day. Ninety-nine percent of youth had face-to-face contact with SRS staff within 24 hours of assignment to the service. Eighty-eight percent of the youth in the program remained free of new criminal or Child In Need of Supervision or Services (CHINS) petitions while under SRS supervision.
- Shelter Care II operated at 39 percent of capacity at a cost of \$421 per bed day. One hundred percent of the parents responding to customer satisfaction surveys were satisfied with the shelter care services. Eighty-three percent of the youth placed in the shelter during the year appeared at their scheduled court hearing.
- The Juvenile Detention Center operated at 46 percent of staffed capacity at a cost of \$219 per bed day. Four percent of the placements in FY 2018 resulted in the need to use physical restraint on a youth. One hundred percent of the youth held in detention appeared at their scheduled court hearing, exceeding the performance target of 98 percent.
- Community-Based Residential Services programs operated at 44 percent of capacity at a cost of \$310 per bed day. One hundred percent of the parents responding to the follow-up survey expressed satisfaction with the programs with which their child was involved. In FY 2018, juveniles discharged from CBRS with no new delinquent petitions for one year was 64 percent.