

# Office of Elections - FY 2020 Advertised Budget Plan: Performance Measures

## Office of Elections

### Objective

To improve the voting experience by providing a sufficient number of voting machines for each precinct (a minimum of 1 digital ballot scanning machine and 2 accessible ballot marking devices) that provide a voter verifiable paper ballot and comply with legal mandates.

### Performance Indicators

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2016 Actual	FY 2017 Actual	FY 2018 Estimate/Actual	FY 2019	FY 2020
<b>Output</b>					
Registered voters	699,747	747,675	740,000 / 741,879	735,000	265,000
Registered voters/precinct	2,904	3,077	3,045 / 3,053	3,025	3,148
Poll voters	181,632	432,111	280,000 / 331,187	404,588	400,000
Absentee voters	15,202	131,618	45,000 / 85,702	75,000	165,000
Precincts	241	243	243 / 243	243	243
Voting machines	749	1,008	788 / 990	992	988
Absentee satellites	7	10	10 / 10	10	11
<b>Efficiency</b>					
Cost of machines/precinct	\$949	\$1,295	\$989 / \$1,270	\$1,273	\$1,400
<b>Service Quality</b>					
Percent of polling places that are handicapped accessible	100.0%	100.0%	100.0% / 100.0%	100.0%	100.0%
Percent of polling places that are in compliance (machines)	100.0%	100.0%	100.0% / 100.0%	100.0%	100.0%
Percent of polling places that are in compliance (size)	100.0%	100.0%	100.0% / 100.0%	100.0%	100.0%
<b>Outcome</b>					
Machines/precinct	3.11	4.15	3.00 / 3.00	3.00	3.00

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**Objective**

To increase the number of election officers in order to reduce voter lines at each polling place, with a countywide average of approximately 10 election officers per polling place based on the number of registered voters in the precinct and anticipated voter turnout.

**Performance Indicators**

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2016 Actual	FY 2017 Actual	FY 2018 Estimate/Actual	FY 2019	FY 2020
<b>Output</b>					
Election officers	2,224	3,639	2,300 / 2,485	2,486	3,600
<b>Efficiency</b>					
Cost of officers/precinct	\$1,615	\$2,621	\$1,650 / \$1,790	\$1,791	\$1,729
Cost per poll voter	\$3.65	\$2.45	\$2.55 / \$2.45	\$2.02	\$2.12
<b>Service Quality</b>					
Percent voter turnout	30.3%	82.5%	50.0% / 69.8%	55.0%	55.0%
<b>Outcome</b>					
Officers/precinct	9.23	14.98	10.00 / 10.23	10.00	10.00

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**Objective**

To maintain no less than 98 percent, the number of error-free data entry transactions initially completed for all voter registration documents processed, including all registrations, transfers and address/name changes.

**Performance Indicators**

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2016 Actual	FY 2017 Actual	FY 2018 Estimate/Actual	FY 2019	FY 2020
<b>Output</b>					
Registrations, transfers and address/name changes processed	217,986	207,475	180,000 / 204,000	280,000	310,000
<b>Efficiency</b>					
Cost per registration, transfer or address/name change processed	\$5.30	\$5.35	\$5.40 / \$5.40	\$5.40	\$5.40
<b>Service Quality</b>					
Error rate	2.0%	1.9%	2.0% / 2.0%	2.0%	2.0%
<b>Outcome</b>					
Percent of registrations, transfers and address/name changes completed without error	98.0%	98.1%	98.0% / 98.0%	98.0%	98.0%