

# Land Development Services

## FY 2021 Advertised Budget Plan: Performance Measures

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### Site Development Services

#### Goal

The goal of the Site Development Services (SDS) cost center is to ensure that land development, including public and private facilities, is designed and constructed to protect: the integrity of public infrastructure, erosion and sediment control, drainage of stormwater, the conservation of trees, zoning compliance and the protection of public waters by:

#### Objective

To resolve default situations so that no more than 3 percent of defaults are deemed developer irresolvable and must be completed by the County.

#### Performance Indicators

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2017 Actual	FY 2018 Actual	FY 2019 Estimate/Actual	FY 2020	FY 2021
<b>Output</b>					
Bonded projects at year-end	510	466	500 / 488	515	515
<b>Efficiency</b>					
Bonded projects per staff	64	58	63 / 61	64	64
<b>Outcome</b>					
Percent of projects in irresolvable default which must be completed by the County	0%	0%	3% / 0%	3%	3%

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### Objective

To review site and subdivision-related plans within target timeframes, while continuing to identify potential deficiencies in proposed development projects so that none of the development projects cease construction as a result of these deficiencies.

### Performance Indicators

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2017 Actual	FY 2018 Actual	FY 2019 Estimate/Actual	FY 2020	FY 2021
<b>Output</b>					
Site and subdivision reviews processed	200	189	210 / 250	275	300
Minor plans and special studies processed	4,321	4,792	5,175 / 4,695	4,750	4,900
<b>Efficiency</b>					
Plan reviews completed per reviewer	266	300	323 / 300	305	315
<b>Service Quality</b>					
Average days to review a major plan	43	42	43 / 46	40	38
<b>Outcome</b>					
Construction projects required to cease as a result of deficiencies identifiable on the plan	0	0	0 / 0	0	0

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### Building Code Service

#### Objective

To provide inspection service on the day requested 96 percent of the time, while ensuring that 0 percent of buildings experience catastrophic failure as a result of faulty design.

#### Performance Indicators

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2017 Actual	FY 2018 Actual	FY 2019 Estimate/Actual	FY 2020	FY 2021
<b>Output</b>					
Building inspections	158,289	159,090	160,188 / 168,008	187,318	197,557
<b>Efficiency</b>					
Inspections completed per inspector	3,441	3,458	3,482 / 3,418	3,709	3,932
<b>Service Quality</b>					
Percent of inspections completed on requested day	99%	99%	98% / 98%	96%	98%
<b>Outcome</b>					
Percent of buildings experiencing catastrophic system failures as a result of building design	0%	1%	0% / 0%	0%	0%

#### Objective

To issue 80 percent or more of building permits on the day of application.

#### Performance Indicators

Indicator	Prior Year Actuals			Current Estimate	Future Estimate
	FY 2017 Actual	FY 2018 Actual	FY 2019 Estimate/Actual	FY 2020	FY 2021
<b>Output</b>					
Permits issued	59,814	63,224	66,828 / 66,421	73,925	79,100
<b>Efficiency</b>					
Permits issued per technician	9,962	10,537	11,138 / 11,070	12,320	13,183
<b>Outcome</b>					
Percent of permits issued on day of application	74%	74%	76% / 70%	80%	82%