

# Department of Planning and Development

## FY 2022 Adopted Budget Plan: Performance Measures

### Zoning

#### Goal

To administer, maintain and enforce the Zoning Ordinance and related regulations, and to process development proposals and applications to ensure that property is developed and used in accordance with the Zoning Ordinance and the Comprehensive Plan to promote the health, safety and welfare of the residents of Fairfax County.

#### Objective

To achieve a 30 percent rate of written zoning interpretation responses to inquiries within 30 working days.

#### Performance Indicators

Indicator	FY 2018 Actual	FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
<b>Output</b>						
Written responses to inquiries	138	115	140	98	100	100
<b>Efficiency</b>						
Staff hours per written response	20	20	20	20	20	20
<b>Outcome</b>						
Percent of written responses within 30 working days ZED	35%	33%	30%	38%	30%	30%

# Department of Planning and Development

## FY 2022 Adopted Budget Plan: Performance Measures

### Objective

To schedule 80 percent of accepted rezoning (RZ) applications for public hearing before the Planning Commission within nine months, except when the applicant and Fairfax County agree to a longer time frame.

### Performance Indicators

Indicator	FY 2018 Actual	FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
<b>Output</b>						
RZ applications to be scheduled	122	111	120	75	100	120
<b>Outcome</b>						
Percent of RZ applications scheduled within 9 months ZED	97%	90%	80%	100%	80%	80%

# Department of Planning and Development

## FY 2022 Adopted Budget Plan: Performance Measures

### Objective

To schedule 75 percent of accepted special exception (SE) applications for public hearing before the Planning Commission within six months, except when the applicant and Fairfax County agree to a longer time frame.

### Performance Indicators

Indicator	FY 2018 Actual	FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
<b>Output</b>						
SE applications to be scheduled	38	49	53	26	45	65
<b>Outcome</b>						
Percent of SE applications scheduled within 8 months ZED	85%	91%	75%	100%	75%	75%

# Department of Planning and Development

## FY 2022 Adopted Budget Plan: Performance Measures

### Objective

To process at least 95 percent of zoning compliance letters within 30 calendar days.

### Performance Indicators

Indicator	FY 2018 Actual	FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
<b>Output</b>						
Zoning compliance letter requests processed	340	288	305	322	250	300
<b>Efficiency</b>						
Staff hours per zoning compliance letter	10	10	10	10	10	10
<b>Outcome</b>						
Percent of zoning compliance letters processed within 30 calendar days ZAD	73%	66%	80%	89%	95%	95%

# Department of Planning and Development

## FY 2022 Adopted Budget Plan: Performance Measures

### Objective

To conduct 80 percent of all initial inspections within 15 calendar days of request.

### Performance Indicators

Indicator	FY 2018 Actual	FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
<b>Output</b>						
Zoning/noise/inspection requests received	1,253	1,390	1,300	1,230	1,300	1,300
<b>Efficiency</b>						
Staff hours per inspection request	3.50	3.50	3.50	3.50	3.50	3.50
<b>Outcome</b>						
Percent of inspections completed within 15 calendar days of request ZAD	84%	82%	80%	77%	80%	80%

# Department of Planning and Development

## FY 2022 Adopted Budget Plan: Performance Measures

### Objective

To review 80 percent of all zoning applications received for submission compliance within ten working days.

### Performance Indicators

Indicator	FY 2018 Actual	FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
<b>Output</b>						
Applications reviewed for submission compliance (all types)	380	399	375	296	375	375
<b>Efficiency</b>						
Staff hours per zoning application processed	18	18	18	18	18	18
<b>Outcome</b>						
Percent of zoning applications received for submission compliance reviewed within 10 working days ZED	97%	99%	80%	91%	80%	80%

# Department of Planning and Development

## FY 2022 Adopted Budget Plan: Performance Measures

### Objective

To review 75 percent of all zoning applications located within Commercial Revitalization Districts (CRDs) for submission compliance within 10 working days.

### Performance Indicators

Indicator	FY 2018 Actual	FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
<b>Output</b>						
CRD applications to be scheduled	13	7	18	6	12	15
<b>Outcome</b>						
Percent of CRD applications reviewed within 10 days ZED	100%	100%	75%	100%	75%	75%

# Department of Planning and Development

## FY 2022 Adopted Budget Plan: Performance Measures

### Objective

To process 50 percent of the Zoning Ordinance amendments on the adopted Priority One Work Program (12 to 18 month program).

### Performance Indicators

Indicator	FY 2018 Actual	FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
<b>Output</b>						
Zoning Ordinance Amendments processed	24	40	24	18	18	18
<b>Efficiency</b>						
Total staff hours spent on Zoning Ordinance Amendments	12,000	12,000	12,000	12,000	12,000	12,000
<b>Outcome</b>						
Percent of Zoning Ordinance Amendments processed within established time frame ZAD	51%	74%	50%	53%	50%	50%

Processing a Zoning Ordinance amendment includes the authorization of public hearings by the Board of Supervisors, discussing the amendment with the Board at their Development Process Committee, or determining that an amendment is no longer necessary.



# Department of Planning and Development

## FY 2022 Adopted Budget Plan: Performance Measures

### Planning

#### Objective

To provide environmental and land use review on all assigned zoning applications, plan amendments and studies, interjurisdictional review requests, interdepartmental review requests, and state and federal reviews. Provide review within established deadlines for 95 percent of applications.

#### Performance Indicators

Indicator	FY 2018 Actual	FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
<b>Output</b>						
Number of environmental and land use reviews and subsequent comment letters provided for interjurisdictional review requests, interdepartmental review requests, and state and federal reviews	NA	NA	NA	44	45	45
Number of environmental and land use reviews for zoning applications	NA	NA	NA	78	60	80
Number of environmental and land use reviews completed by established deadline	NA	NA	NA	NA	42	42
<b>Outcome</b>						
Percentage of environmental and land use reviews completed by established deadlines (deadlines vary)	NA	NA	NA	NA	95%	95%

\* Beginning with FY 2021, the Planning Division began tracking data related to environmental, land use and historic preservation reviews on all assigned zoning applications, plan amendments and studies, interjurisdictional review requests, interdepartmental review requests, and state and federal reviews. The goal is to complete reviews for 95 percent of applications within established timelines (deadlines vary).

# Department of Planning and Development

## FY 2022 Adopted Budget Plan: Performance Measures

### Objective

To provide historic preservation reviews on all assigned zoning applications, plan amendments and studies, interjurisdictional review requests, interdepartmental review requests, and state and federal reviews. Provide review within established deadlines for 95 percent of applications.

### Performance Indicators

Indicator	FY 2018 Actual	FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
<b>Output</b>						
Number of historic preservation reviews and subsequent comment letters provided for interjurisdictional review requests, interdepartmental review requests, state and federal reviews and zoning reviews	NA	NA	NA	52	50	50
Number of historic preservation reviews completed by established timelines	NA	NA	NA	NA	47	47
<b>Outcome</b>						
Percentage of historic preservation reviews completed by established deadlines (deadlines vary)	NA	NA	NA	NA	95%	95%

\* Beginning with FY 2021, the Planning Division began tracking data related to environmental, land use and historic preservation reviews on all assigned zoning applications, plan amendments and studies, interjurisdictional review requests, interdepartmental review requests, and state and federal reviews. The goal is to complete reviews for 95 percent of applications within established timelines (deadlines vary).

# Department of Planning and Development

## FY 2022 Adopted Budget Plan: Performance Measures

### Community Revitalization/Urban Centers

#### Goal

To encourage and facilitate the revitalization of older commercial areas of the County and in Tysons through public and private reinvestment and the redevelopment of such areas through involvement in planning, zoning and urban design initiatives, through close collaboration with community groups and through involvement in public/private partnerships.

#### Objective

To hold one session for each of the seven revitalization districts/area committees to educate stakeholders on revitalization efforts, initiatives and other related issues.

#### Performance Indicators

Indicator	FY 2018 Actual	FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
<b>Output</b>						
Number public/private partnership proposals which OCRR participated in	7	7	6	5	5	5
Number of monthly revitalization group/ Community Revitalization and Reinvestment Advisory Group/ Group of Seven meetings attended/staffed	132	154	160	93	90	120
<b>Efficiency</b>						
Staff hours spent preparing, presenting and attending sessions	1,130	1,350	1,000	970	1,000	1,000
<b>Service Quality</b>						
Percent of stakeholders that find web site informative and easy to use	88%	83%	85%	88%	90%	90%
<b>Outcome</b>						
Percent of the seven revitalization districts/areas where sessions are conducted on revitalization efforts, initiatives and other related issues	100%	100%	100%	100%	100%	100%

# Department of Planning and Development

## FY 2022 Adopted Budget Plan: Performance Measures

### Objective

To provide review and direction on 100 percent of the zoning applications, comprehensive planning studies, plan amendments, and urban design programs and plans in the seven commercial revitalization districts/areas and in other areas of the County deemed to be of strategic importance for achieving the County's revitalization goals.

### Performance Indicators

Indicator	FY 2018 Actual	FY 2019 Actual	FY 2020 Estimate	FY 2020 Actual	FY 2021 Estimate	FY 2022 Estimate
<b>Output</b>						
Number of plan amendments, zoning applications, special studies and other planning/ urban design studies worked on in revitalization districts/areas	146	133	150	135	140	140
<b>Efficiency</b>						
Staff hours spent providing reviews and/or direction for zoning applications, comprehensive planning studies, plan amendments and urban design programs	18,500	15,500	20,000	14,000	14,000	14,000
<b>Service Quality</b>						
Percent of stakeholders expressing satisfaction with OCR services	86%	73%	85%	67%	75%	80%
<b>Outcome</b>						
Percent of zoning, applications, plan amendments, special studies, and other planning/urban design studies worked on in revitalization efforts, initiatives and other related issues	100%	100%	100%	100%	100%	100%