

# Fund 60010, Department of Vehicle Services

## FY 2023 Adopted Budget Plan: Performance Measures

### Maintenance and Operations Management

#### Goal

To provide timely, responsive, and efficient vehicle repairs/services, including road services, at competitive prices for County-owned vehicles.

#### Objective

To maximize the percent of days the vehicle availability target is achieved.

#### Performance Indicators

Indicator	FY 2019 Actual	FY 2020 Actual	FY 2021 Estimate	FY 2021 Actual	FY 2022 Estimate	FY 2023 Estimate
<b>Output</b>						
Units maintained	6,097	6,174	6,097	6,201	6,174	6,343
Vehicle equivalents maintained	23,388	23,530	23,530	32,443	23,530	18,920
<b>Efficiency</b>						
Maintenance cost per vehicle equivalent	\$1,908	\$1,753	\$1,947	\$1,139	\$1,947	\$1,947
Parts inventory value per vehicle	\$606	\$560	\$624	\$508	\$618	\$618
Parts inventory fill rate	86.3%	85.5%	85.9%	84.2%	85.5%	84.2%
Parts inventory turnover	2.36	2.64	2.50	2.47	2.50	2.29
<b>Service Quality</b>						
Parts inventory accuracy	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Percent of customers satisfied	98.0%	98.0%	98.0%	98.0%	98.0%	98.0%
<b>Outcome</b>						
Vehicle availability rate	97.6%	98.0%	96.0%	98.0%	98.0%	98.0%
Percent of days vehicle availability rate target was achieved	100.0%	100.0%	90.0%	95.0%	100.0%	100.0%

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### Vehicle Replacement Programs

#### Goal

To provide administrative and financial oversight for the Vehicle Replacement, Large Apparatus, Ambulance, Vehicle Specialty, FASTRAN, and other replacement funds and to ensure that vehicles are replaced within the established criteria (i.e., miles, years and condition).

#### Objective

To order 100 percent of vehicles that meet replacement criteria within the fiscal year.

#### Performance Indicators

Indicator	FY 2019 Actual	FY 2020 Actual	FY 2021 Estimate	FY 2021 Actual	FY 2022 Estimate	FY 2023 Estimate
<b>Output</b>						
Vehicles in Vehicle Replacement Reserve (VRR)	2,406	2,448	2,473	2,425	2,435	2,450
Technical reviews processed	250	243	250	234	250	174
Vehicles meeting VRR criteria	202	111	215	83	156	268
Vehicles ordered/replaced	245	110	245	83	156	268
<b>Efficiency</b>						
VRR administrative cost per vehicle	\$41.91	\$42.65	\$44.60	\$42.65	\$46.56	\$46.56
<b>Service Quality</b>						
Percent of customers satisfied <sup>1</sup>	97.6%	95.0%	95.0%	NA	100.0%	100.0%
<b>Outcome</b>						
Percent of vehicles meeting criteria that are replaced	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

<sup>1</sup> In FY2021, a customer survey was not administered.

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### Fueling Operations

#### Goal

To provide County-owned vehicle operators with effective and efficient fueling services in accordance with all federal, state, and County regulations.

#### Objective

To provide in-house fueling services that support fleet operations in order to achieve a cost savings of 10.0 cents per gallon for unleaded gasoline and 29.4 cents per gallon for diesel fuel compared to commercial fuel stations.

#### Performance Indicators

Indicator	FY 2019 Actual	FY 2020 Actual	FY 2021 Estimate	FY 2021 Actual	FY 2022 Estimate	FY 2023 Estimate
<b>Output</b>						
Gallons of unleaded gasoline purchased	2,530,886	2,432,869	2,672,662	2,028,171	2,262,692	2,412,288
Gallons of diesel purchased	7,712,876	6,418,220	8,186,496	4,327,831	7,302,358	6,716,447
<b>Efficiency</b>						
Average cost per gallon (all fuel types)	\$2.03	\$1.73	\$2.01	\$1.82	\$2.00	\$2.16
<b>Service Quality</b>						
Percent of customers satisfied <sup>1</sup>	100.0%	100.0%	100.0%	NA	100.0%	100.0%
<b>Outcome</b>						
Price savings between in-house and commercial stations: unleaded gasoline	\$0.091	\$0.438	\$0.100	\$0.148	\$0.100	\$0.010
Price savings between in-house and commercial stations: diesel	\$0.377	\$0.294	\$0.370	\$0.291	\$0.294	\$0.341

<sup>1</sup> In FY 2021, diesel purchased was down significantly due to decreased usage as a result of COVID, additionally a customer survey was not administered.