

Fairfax County Park Authority

FY 2024 Adopted Budget Plan: Performance Measures

Administration

Goal

To implement Park Authority Board policies and provide high quality administrative and business support to all levels of the Park Authority in order to assist division management in achieving Park Authority mission-related objectives.

Objective

To manage expenditures, revenues, and personnel and to provide safety and information technology services for the Park Authority, with at least 80 percent customer satisfaction, while achieving at least 75 percent of the approved Administration Division's work plan objectives.

Performance Indicators

Indicator	FY 2020 Actual	FY 2021 Actual	FY 2022 Estimate	FY 2022 Actual	FY 2023 Estimate	FY 2024 Estimate
Output						
Annual operating expenditures in budgets administered	\$33,847,316	\$30,271,846	\$35,849,896	\$37,804,060	\$40,388,618	\$40,388,618
Employees (regular merit and limited term)	3,331	3,331	3,327	3,327	3,333	3,333
PCs, servers, and printers	821	863	885	1,000	927	1,000
Efficiency						
Expenditures per Purchasing/ Finance SYE	\$1,408,982	\$1,441,516	\$1,707,138	\$1,800,193	\$1,923,268	\$1,923,268
Agency employees served per HR SYE	476	476	475	475	476	476
IT Components per IT SYE	205.00	144.00	221.00	111.00	103.00	100.00
Service Quality						
Customer satisfaction	80%	80%	80%	80%	80%	80%
Outcome						
Percent of annual work plan objectives achieved	75%	75%	75%	75%	75%	75%

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Area Management

Objective

To maintain 260 safe and playable Park Authority athletic fields while achieving at least 98 percent field availability.

Performance Indicators

Indicator	FY 2020 Actual	FY 2021 Actual	FY 2022 Estimate	FY 2022 Actual	FY 2023 Estimate	FY 2024 Estimate
Output						
Athletic fields	263	260	260	260	260	260
Efficiency						
Cost per Park Authority athletic field	\$14,599	\$15,013	\$15,089	\$17,619	\$19,197	\$20,382
Outcome						
Percent of Park Authority athletic fields available for use	98%	98%	98%	99%	98%	98%

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Facilities and Equipment Maintenance

Objective

To maintain 561,971 square feet of space within 54 percent or lower of the FCPA standard while maintaining a customer satisfaction rating of 75 percent.

Performance Indicators

Indicator	FY 2020 Actual	FY 2021 Actual	FY 2022 Estimate	FY 2022 Actual	FY 2023 Estimate	FY 2024 Estimate
Output						
Square feet maintained	556,771	555,215	555,215	558,019	561,971	561,971
Efficiency						
Cost per square foot	\$6.18	\$5.80	\$6.79	\$7.20	\$7.40	\$8.35
Service Quality						
Percent difference in cost per sq. ft. as compared to agency standard	54%	31%	41%	45%	46%	52%
Outcome						
Percent of survey respondents satisfied with facility maintenance services	75%	75%	75%	75%	75%	75%

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Planning and Development

Objective

To acquire approximately 20 acres of parkland, on an annual basis, as approved by the Park Authority Board in the approved Work Plan.

Performance Indicators

Indicator	FY 2020 Actual	FY 2021 Actual	FY 2022 Estimate	FY 2022 Actual	FY 2023 Estimate	FY 2024 Estimate
Output						
Cumulative acres of parkland acquired, dedicated, or proffered	23,595	23,652	23,672	23,636	23,652	23,665
Efficiency						
Average staff days per acre acquired	7.30	8.00	8.00	20.00	25.00	30.00
Service Quality						
Percent of completed acquisitions not requiring litigation	100%	100%	100%	100%	100%	100%
Outcome						
Percent change in new parkland acquired, dedicated, or proffered	2.0%	0.2%	0.2%	0.0%	0.1%	0.1%

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Objective

To complete 75 percent of the Park Authority Board approved Master Plan Milestone Tasks and increase outreach initiatives and involvement with the County's diverse population.

Performance Indicators

Indicator	FY 2020 Actual	FY 2021 Actual	FY 2022 Estimate	FY 2022 Actual	FY 2023 Estimate	FY 2024 Estimate
Output						
Master plans identified in Work Plan	17	0	20	5	1	4
Efficiency						
Average staff days per completed Master Plan project	150	0	120	180	240	150
Service Quality						
Percent of Master Plan Milestones met within time frame	50%	0%	90%	80%	90%	90%
Outcome						
Percent of total Master Plan completed from Work Plan Milestones	50%	0%	75%	85%	100%	90%

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Objective

To complete at least 80 percent of the total Capital Improvement Plan projects as directed by the Park Authority Board in the approved Work Plan in order to plan, acquire, protect, and develop the Fairfax County Park System.

Performance Indicators

Indicator	FY 2020 Actual	FY 2021 Actual	FY 2022 Estimate	FY 2022 Actual	FY 2023 Estimate	FY 2024 Estimate
Output						
Capital Improvement projects undertaken	82	67	80	64	70	65
Efficiency						
Average staff days per completed Capital Improvement Plan or project	51	63	53	49	60	60
Service Quality						
Percent of Capital Improvement projects completed on time and within budget	90%	90%	90%	90%	90%	90%
Outcome						
Percent of total Capital Improvement Plan projects completed from Work Plan	80%	80%	80%	80%	80%	80%

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REC Activities

Objective

To achieve and maintain a rate of approximately 6.00 service contacts per household in order to provide opportunities for Fairfax County citizens to enhance their recreational, fitness, health, and leisure activities while learning about linkages between these resources and a healthy community and personal life.

Performance Indicators

Indicator	FY 2020 Actual	FY 2021 Actual	FY 2022 Estimate	FY 2022 Actual	FY 2023 Estimate	FY 2024 Estimate
Output						
Service contacts ¹	1,950,263	850,000	2,776,046	1,780,856	2,000,000	2,000,000
Efficiency						
Service contacts per household	4.60	1.98	6.47	4.26	4.62	4.62

¹ The FY 2021 actual has been updated to reflect the approximate number of service contacts for Rec Center activities. Due to the COVID-19 pandemic, many activities had to be canceled causing the number to drop significantly for FY 2021.

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Resource Management

Objective

To maintain over 700,000 visitor contacts and attain a rate of over one visitor contact per County household.

Performance Indicators

Indicator	FY 2020 Actual	FY 2021 Actual	FY 2022 Estimate	FY 2022 Actual	FY 2023 Estimate	FY 2024 Estimate
Output						
Visitor contacts	465,390	581,850	707,111	580,527	600,000	600,000
Efficiency						
Visitor contacts per household	1.10	1.36	1.65	1.39	1.40	1.40
Outcome						
Percent change in visitor contacts associated with Resource Management programs	(40.0%)	25.0%	22.0%	0.0%	3.3%	0.0%

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Objective

To complete 2,800 resource stewardship capital projects to professional standards supporting the requirements of the Fairfax County Park Authority (FCPA) strategic plan, FCPA Capital Improvement Program, Collections Conservation Plan, and development reviews, at a rate of 12 staff hours per project.

Performance Indicators

Indicator	FY 2020 Actual	FY 2021 Actual	FY 2022 Estimate	FY 2022 Actual	FY 2023 Estimate	FY 2024 Estimate
Output						
Resource stewardship capital projects	3,774	4,014	3,990	4,010	3,990	4,100
Efficiency						
Average staff hours per project	13	13	12	13	12	12
Outcome						
Resource stewardship capital projects completed to professional standards	2,700	2,827	2,800	2,800	2,800	2,800