

Fund 40200, Land Development Services

FY 2024 Advertised Budget Plan: Performance Measures

Site Development Services

Goal

The goal of the Site Development Services (SDS) cost center is to ensure that land development, including public and private facilities, is designed and constructed to protect: the integrity of public infrastructure, erosion and sediment control, drainage of stormwater, the conservation of trees, zoning compliance and the protection of public waters by:

Objective

To resolve default situations so that no more than 0 percent of defaults are deemed developer irresolvable and must be completed by the County.

Performance Indicators

Indicator	FY 2020 Actual	FY 2021 Actual	FY 2022 Estimate	FY 2022 Actual	FY 2023 Estimate	FY 2024 Estimate
Output						
Bonded projects at year-end	495	687	528	697	581	639
Efficiency						
Bonded projects per staff	62	86	66	232	73	80
Outcome						
Percent of projects in irresolvable default which must be completed by the County	0%	0%	3%	0%	0%	0%

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Objective

To review site and subdivision-related plans within target timeframes, while continuing to identify potential deficiencies in proposed development projects so that none of the development projects cease construction as a result of these deficiencies.

Performance Indicators

Indicator	FY 2020 Actual	FY 2021 Actual	FY 2022 Estimate	FY 2022 Actual	FY 2023 Estimate	FY 2024 Estimate
Output						
Site and subdivision reviews processed	224	241	200	241	220	242
Minor plans and special studies processed	4,501	5,163	4,450	5,701	4,895	5,385
Efficiency						
Plan reviews completed per reviewer	287	338	282	170	310	341
Service Quality						
Average days to review a major plan ¹	36	100	34	159	50	50
Outcome						
Construction projects required to cease as a result of deficiencies identifiable on the plan	0	0	0	3	0	0

¹ The FY 2022 increase in average days to review a major plan is largely associated with the continued increase in turnover, as well as the transition to the new Planning & Land Use System (PLUS) as LDS collaborated with other agencies and customers on understanding the system. It is expected to decrease as the agency continues to recruit.

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Building Code Service

Objective

To provide inspection service on the day requested 98 percent of the time, while ensuring that 0 percent of buildings experience catastrophic failure as a result of faulty design.

Performance Indicators

Indicator	FY 2020 Actual	FY 2021 Actual	FY 2022 Estimate	FY 2022 Actual	FY 2023 Estimate	FY 2024 Estimate
Output						
Building inspections	179,205	180,954	171,675	190,985	188,842	207,727
Efficiency						
Inspections completed per inspector	3,446	3,548	3,178	4,244	3,703	4,616
Service Quality						
Percent of inspections completed on requested day	96%	85%	98%	95%	98%	98%
Outcome						
Percent of buildings experiencing catastrophic system failures as a result of building design	0%	0%	0%	0%	0%	0%

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Objective

To issue 60 percent or more of building permits on the day of application.

Performance Indicators

Indicator	FY 2020 Actual	FY 2021 Actual	FY 2022 Estimate	FY 2022 Actual	FY 2023 Estimate	FY 2024 Estimate
Output						
Permits issued	62,875	67,069	77,175	66,787	84,893	73,466
Efficiency						
Permits issued per technician	10,479	11,178	12,863	11,131	14,149	12,244
Outcome						
Percent of permits issued on day of application ¹	NA	NA	NA	NA	NA	NA

¹ In FY 2020, this measure was discontinued as all permits switch to online issuance.