

Department of Planning and Development

FY 2025 Adopted Budget Plan: Performance Measures

Zoning

Goal

To administer, maintain and enforce the Zoning Ordinance and related regulations, and to process development proposals and applications to ensure that property is developed and used in accordance with the Zoning Ordinance and the Comprehensive Plan to promote the health, safety and welfare of the residents of Fairfax County.

Objective

To achieve a 30 percent rate of written zoning interpretation responses to inquiries within 30 working days.

Performance Indicators

Indicator	FY 2021 Actual	FY 2022 Actual	FY 2023 Estimate	FY 2023 Actual	FY 2024 Estimate	FY 2025 Estimate
Output						
Written responses to inquiries	109	88	100	67	90	90
Efficiency						
Staff hours per written response	20	20	20	20	20	20
Outcome						
Percent of written responses within 30 working days ZED	28%	27%	30%	31%	30%	30%

Department of Planning and Development

FY 2025 Adopted Budget Plan: Performance Measures

Objective

To schedule 80 percent of accepted rezoning (RZ) applications for public hearing before the Planning Commission within nine months, except when the applicant and Fairfax County agree to a longer time frame.

Performance Indicators

Indicator	FY 2021 Actual	FY 2022 Actual	FY 2023 Estimate	FY 2023 Actual	FY 2024 Estimate	FY 2025 Estimate
Output						
RZ applications to be scheduled	70	86	100	77	75	75
Outcome						
Percent of RZ applications scheduled within 9 months ZED	95%	90%	80%	78%	80%	80%

Department of Planning and Development

FY 2025 Adopted Budget Plan: Performance Measures

Objective

To schedule 75 percent of accepted special exception (SE) applications for public hearing before the Planning Commission within six months, except when the applicant and Fairfax County agree to a longer time frame.

Performance Indicators

Indicator	FY 2021 Actual	FY 2022 Actual	FY 2023 Estimate	FY 2023 Actual	FY 2024 Estimate	FY 2025 Estimate
Output						
SE applications to be scheduled	28	25	30	35	40	40
Outcome						
Percent of SE applications scheduled within 8 months ZED	100%	88%	75%	86%	85%	85%

Department of Planning and Development

FY 2025 Adopted Budget Plan: Performance Measures

Objective

To process at least 95 percent of zoning compliance letters within 30 calendar days.

Performance Indicators

Indicator	FY 2021 Actual	FY 2022 Actual	FY 2023 Estimate	FY 2023 Actual	FY 2024 Estimate	FY 2025 Estimate
Output						
Zoning compliance letter requests processed	286	357	300	246	300	300
Efficiency						
Staff hours per zoning compliance letter	10	10	10	10	10	10
Outcome						
Percent of zoning compliance letters processed within 30 calendar days ZAD	98%	89%	95%	95%	95%	95%

Department of Planning and Development

FY 2025 Adopted Budget Plan: Performance Measures

Objective

To review 80 percent of all zoning applications received for submission compliance within ten working days.

Performance Indicators

Indicator	FY 2021 Actual	FY 2022 Actual	FY 2023 Estimate	FY 2023 Actual	FY 2024 Estimate	FY 2025 Estimate
Output						
Applications reviewed for submission compliance (all types)	324	300	325	297	325	325
Efficiency						
Staff hours per zoning application processed	18	18	18	18	18	18
Outcome						
Percent of zoning applications received for submission compliance reviewed within 10 working days ZED	46%	73%	80%	90%	85%	85%

Department of Planning and Development

FY 2025 Adopted Budget Plan: Performance Measures

Objective

To review 75 percent of all zoning applications located within Commercial Revitalization Districts (CRDs) for submission compliance within 10 working days.

Performance Indicators

Indicator	FY 2021 Actual	FY 2022 Actual	FY 2023 Estimate	FY 2023 Actual	FY 2024 Estimate	FY 2025 Estimate
Output						
CRD applications to be scheduled	10	11	15	7	10	10
Outcome						
Percent of CRD applications reviewed within 10 days ZED	100%	82%	75%	100%	90%	90%

Department of Planning and Development

FY 2025 Adopted Budget Plan: Performance Measures

Objective

To process 50 percent of the Zoning Ordinance amendments on the adopted Priority One Work Program (12 to 18 month program).*

Performance Indicators

Indicator	FY 2021 Actual	FY 2022 Actual	FY 2023 Estimate	FY 2023 Actual	FY 2024 Estimate	FY 2025 Estimate
Output						
Zoning Ordinance Amendments processed	11	6	12	8	12	12
Efficiency						
Total staff hours spent on Zoning Ordinance Amendments	12,000	12,000	12,000	12,000	12,000	12,000
Outcome						
Percent of Zoning Ordinance Amendments processed within established time frame ZAD	78%	46%	50%	44%	50%	50%

* Processing a Zoning Ordinance amendment includes the authorization of public hearings by the Board of Supervisors, discussing the amendment with the Board at their Development Process Committee, or determining that an amendment is no longer necessary.

Department of Planning and Development

FY 2025 Adopted Budget Plan: Performance Measures

Planning

Objective

To provide environmental and land use review on all assigned zoning applications, plan amendments and studies, interjurisdictional review requests, interdepartmental review requests, and state and federal reviews. Provide review within established deadlines for 80 percent of applications.*

Performance Indicators

Indicator	FY 2021 Actual	FY 2022 Actual	FY 2023 Estimate	FY 2023 Actual	FY 2024 Estimate	FY 2025 Estimate
Output						
Number of environmental and land use reviews and subsequent comment letters provided for interjurisdictional review requests, interdepartmental review requests, and state and federal reviews	32	55	50	42	45	45
Number of environmental and land use reviews for zoning applications	83	70	75	96	80	80
Number of environmental and land use reviews completed by established deadline	76	102	103	115	106	108
Outcome						
Percentage of environmental and land use reviews completed by established deadlines (deadlines vary)	66%	81%	82%	83%	85%	86%

* Note for FY 2023: The FY 2023 Actual, FY 2024 Revised Estimate and FY 2025 Future Estimate outputs have been revised lower to account for a more accurate methodology as dictated by the objective which speaks to assigned applications. Staff completes a preliminary review of all cases which was reflected previously; the revised numbers more accurately reflect the assigned cases for formal review and analysis.

Department of Planning and Development

FY 2025 Adopted Budget Plan: Performance Measures

Objective

To provide historic preservation reviews on all assigned zoning applications, plan amendments and studies, interjurisdictional review requests, interdepartmental review requests, and state and federal reviews. Provide review within established deadlines for 95 percent of applications.*

Performance Indicators

Indicator	FY 2021 Actual	FY 2022 Actual	FY 2023 Estimate	FY 2023 Actual	FY 2024 Estimate	FY 2025 Estimate
Output						
Number of historic preservation reviews and subsequent comment letters provided for interjurisdictional review requests, interdepartmental review requests, state and federal reviews and zoning reviews	83	66	90	14	18	18
Number of historic preservation reviews completed by established timelines	82	63	86	14	17	17
Outcome						
Percentage of historic preservation reviews completed by established deadlines (deadlines vary)	99%	95%	95%	100%	94%	94%

* Note for FY 2023: The FY 2023 Actual, FY 2024 Revised Estimate and FY 2025 Future Estimate outputs have been revised lower to account for a more accurate methodology as dictated by the objective which speaks to assigned applications. Staff completes a preliminary review of all cases which was reflected previously; the revised numbers more accurately reflect the assigned cases for formal review and analysis.

Department of Planning and Development

FY 2025 Adopted Budget Plan: Performance Measures

Community Revitalization/Urban Centers

Goal

To encourage and facilitate the revitalization of older commercial areas of the County and in Tysons through public and private reinvestment and the redevelopment of such areas through involvement in planning, zoning and urban design initiatives, through close collaboration with community groups and through involvement in public/private partnerships.

Objective

To hold one session for each of the seven revitalization districts/area committees to educate stakeholders on revitalization efforts, initiatives and other related issues.

Performance Indicators

Indicator	FY 2021 Actual	FY 2022 Actual	FY 2023 Estimate	FY 2023 Actual	FY 2024 Estimate	FY 2025 Estimate
Output						
Number public/private partnership proposals which OCRR participated in	3	4	5	3	3	3
Number of monthly revitalization group/ Community Revitalization and Reinvestment Advisory Group/ Group of Seven meetings attended/staffed	163	150	160	117	120	120
Efficiency						
Staff hours spent preparing, presenting and attending sessions	2,900	3,800	3,500	800	1,100	1,100
Service Quality						
Percent of stakeholders that find web site informative and easy to use	100%	NA	NA	NA	NA	NA
Outcome						
Percent of the seven revitalization districts/areas where sessions are conducted on revitalization efforts, initiatives and other related issues	100%	100%	100%	100%	100%	100%

* Due to low survey response, the agency no longer tracks "percent of stakeholders that find web site informative and easy to use".

Department of Planning and Development

FY 2025 Adopted Budget Plan: Performance Measures

Objective

To provide review and direction on 100 percent of the zoning applications, comprehensive planning studies, plan amendments, and urban design programs and plans in the seven commercial revitalization districts/areas and in other areas of the County deemed to be of strategic importance for achieving the County’s revitalization goals.

Performance Indicators

Indicator	FY 2021 Actual	FY 2022 Actual	FY 2023 Estimate	FY 2023 Actual	FY 2024 Estimate	FY 2025 Estimate
Output						
Number of plan amendments, zoning applications, special studies and other planning/ urban design studies worked on in revitalization districts/areas	76	123	125	61	60	60
Efficiency						
Staff hours spent providing reviews and/or direction for zoning applications, comprehensive planning studies, plan amendments and urban design programs	13,500	14,700	15,000	5,700	7,500	7,500
Service Quality						
Percent of stakeholders expressing satisfaction with OCR services	83%	NA	NA	NA	NA	NA
Outcome						
Percent of zoning, applications, plan amendments, special studies, and other planning/urban design studies worked on in revitalization efforts, initiatives and other related issues	100%	100%	100%	100%	100%	100%

* Due to low survey response, the agency no longer track “percent of stakeholders expressing satisfaction with OCR services”.