

# Department of Family Services

## Mission

The Department of Family Services (DFS) strengthens the well-being of the County's diverse community by protecting and improving the lives of all children, adults, and families through assistance, partnership, advocacy, outreach, and quality services. There are four main divisions that provide direct service delivery: Adult and Aging; Children, Youth and Families; Domestic and Sexual Violence Services; and Public Assistance and Employment Services, as well as the Children's Services Act and Healthy Minds Fairfax. All are supported by the Operations Division which includes Financial Management, Facilities and Emergency Management, Communications, and Information Technology.

## Connection to the Countywide Strategic Plan

The Fairfax County Board of Supervisors adopted the first-ever Countywide Strategic Plan on October 5, 2021. The Countywide Strategic Plan serves as a road map to help guide future work, focusing on the 10 Community Outcome Areas that represent the issues of greatest importance to the community, and uses the County's One Fairfax policy to invest in people and places that have limited access to opportunity. On February 17, 2026, the fourth Annual Report on the work of the strategic plan was released to the public. The report contains point-in-time progress highlights for each of the community outcome areas, plus a number of additional initiatives to embed the elements of the plan within department-level work. The report also includes eight data dashboards and data stories that are being replicated across all of the outcome areas. In addition to helping engage residents, these dashboards will serve as a resource to leadership who can utilize the data to focus and guide the overall work of the County. For more information on the Countywide Strategic Plan, please visit [www.fairfaxcounty.gov/strategicplan](http://www.fairfaxcounty.gov/strategicplan). The Department of Family Services primarily supports the following Community Outcome Areas:



Community Outcome Area	Vision Statement
<b>Economic Opportunity</b>	<i>All people, businesses, and places are thriving economically.</i>
<b>Effective and Efficient Government</b>	<i>All people trust that their government responsibly manages resources, is responsive to their needs, provides exceptional services and equitably represents them.</i>
<b>Empowerment and Support for Residents Facing Vulnerability</b>	<i>All people facing vulnerability are empowered and supported to live independent lives to their fullest potential.</i>
<b>Healthy Communities</b>	<i>All people can attain their highest level of health and well-being.</i>
<b>Safety and Security</b>	<i>All people feel safe at home, school, work and in the community.</i>

## Focus

DFS envisions Fairfax County as a community where everyone lives their success story and thrives. The services offered by DFS provide the framework for a strong, equitable, and resilient Fairfax County: safe communities, a thriving economy, and opportunities for everyone to feel connected and engaged. DFS focuses on prevention, safety, and protective services for children, older adults, and victims of domestic and sexual violence; public assistance benefits and employment training to close income gaps and enable people to become economically mobile; and supportive programs that build on the strengths and resilience of families, children, people with disabilities, and older adults so they can thrive. These services are delivered collaboratively within DFS, with partnerships alongside other County agencies and community providers, and ultimately serve to help mitigate interpersonal violence, promote economic stability, and provide vulnerable populations with services that promote safety and well-being.

These services mitigate crime, abuse, and neglect; lessen the strain on public safety and judicial resources; increase the workforce and tax base; improve self-sufficiency and educational outcomes; and create an environment where all residents have opportunities to contribute to the success of the community. They are delivered collaboratively, and with compassion, through people-focused practices that encourage innovation and support accountability.

### Leveraging Partnerships and Volunteers

DFS maintains and develops partnerships, including volunteer services, to maximize its capacity to protect and support residents. DFS partnerships benefit a diverse range of residents, including older adults, children, survivors of domestic and sexual violence, and parents participating in parenting education classes. A robust cadre of volunteers assists with mentorship programs, administrative needs, services for people with disabilities, income tax preparation for families with low incomes, calls to the Domestic and Sexual Violence 24-hour Hotline, transportation for older adults, and many other programs. In FY 2025, DFS benefited from volunteer hours valued at nearly \$1.7 million (based on Independent Sector’s 2023 average Virginia hourly volunteer rate of \$33.38) as shown in the table below.

Division	Volunteers	Volunteer Hours	Value of Hours
Adult and Aging	1,106	26,961	\$927,998
Domestic and Sexual Violence Services	94	9,852	\$339,105
Children, Youth and Families	118	5,889	\$202,653
Public Assistance and Employment Services	157	5,483	\$202,092
<b>Volunteer Totals</b>	<b>1,475</b>	<b>48,185</b>	<b>\$1,671,848</b>

### Trends that Shape DFS Services

Virginia has a state supervised and locally administered social services system. As a result, much of DFS’ work is required by state and federal laws, policies, and regulations (e.g., child welfare, public assistance, and adult protection and support services). Demand for DFS’ services continues to be driven by the following key factors: an increase in the number of people living below the poverty level; the continued, adverse impact of the COVID-19 pandemic on people facing vulnerabilities; the ongoing need for services related to child abuse and domestic violence; and an expanding older adult population.

### Public Assistance and Employment Services Division

The number of residents served by the Public Assistance and Employment (PAES) division is high, with 244,410 individuals across 171,834 households in Fairfax County at the end of FY 2025. This represents a slight decline from the peak of 184,068 households served the prior year, likely a direct result of the resumption of Medicaid eligibility redeterminations following the conclusion of the

COVID-19 public health emergency, referred to as Medicaid Unwinding. Medicaid Unwinding required the review of thousands of cases that had been temporarily exempt from review during the public health emergency. A slight decrease in caseload was anticipated as Medicaid Unwinding concluded and the associated redetermination backlog was addressed. Additionally, policy and eligibility changes in the evolving federal landscape have contributed to declines across all major public assistance programs – the Supplemental Nutrition Assistance Program (SNAP, formerly known as Food Stamps), Medicaid, and Temporary Assistance for Needy Families (TANF) – influencing participation levels and program demand.

Despite recent decreases, long-term trends show significant growth in PAES' program participation, with an overall 54 percent increase across all programs from February 2020, immediately prior to the public health emergency, to June 2025. TANF and Child Care Assistance saw the highest percentage increases, growing by 104 percent and 111 percent respectively, while Medicaid, the largest program, grew by 47 percent. The chart below provides detailed enrollment changes for each program.

Program	Participants* 2/2020	Participants* 6/2025	Change, #	Change, %
SNAP	35,817	60,016	24,199	68%
TANF	1,684	3,438	1,754	104%
Child Care	2,303	4,853	2,550	111%
Medicaid	119,416	176,103	56,687	47%

*\*The number of individuals is non-unique; participants enrolled in multiple programs are counted once per program.*

Recent federal policy changes are expected to influence future caseload trends. Federal policy updates made to eligibility criteria for SNAP and Medicaid, including stricter immigrant eligibility criteria, may contribute to continued declines in overall caseloads. However, despite the decrease in the caseload, the overall workload is expected to increase due to new federal requirements. These include expanded work requirements for SNAP, new community engagement (work) requirements for Medicaid, and six-month (versus annual) redetermination requirements for individuals enrolled in expanded Medicaid coverage for adults, which will impact approximately 55,000 individuals in Fairfax County. These combined factors will continue to shape programmatic caseloads and operational demands in the coming fiscal year.

In FY 2025, Employment Services played a vital role in workforce development, connecting job seekers and employers through impactful programs and partnerships. Facing economic uncertainties tied to federal employment and budget changes, which are significant as Fairfax County is home to 80,000 federal employees and thousands of contractors, Employment Services has adapted to meet the evolving needs of the community.

Highlights included a large-scale hiring event with over 1,500 job seekers and 60 employers, as well as expanded individualized support at the County's four workforce centers. These efforts advanced key priorities of the Countywide Strategic Plan, including Economic Opportunity, Effective and Efficient Government, and Empowerment for Vulnerable Residents.

Employment Services also enhanced its impact by partnering with community organizations and County agencies, including the Department of Neighborhood and Community Services, Fairfax County Public Library, Fairfax County Public Schools (FCPS), the Economic Development Authority,

and the Department of Economic Initiatives. These collaborations strengthened the local workforce and empowered residents toward economic stability and success, laying the groundwork for future progress.

### **Children Youth and Families Division**

The Children, Youth and Families (CYF) division is enhancing its efforts to engage community supports for families to prevent the need for more intensive child welfare services. The division continues to leverage evidence-based practices and collaborate with industry experts to deepen and strengthen the practice in five strategic priority areas:

- **Workforce Support:** CYF is now regularly providing its Child Welfare Institute (CWI) Onboarding Academy, launched in 2023, to start new practitioners with a strong foundation for their work in Fairfax County. CYF also is working with the national Quality Improvement Center for Workforce Analytics to evaluate workforce interventions and recently launched a Workforce Dashboard for use of real-time data to make informed decisions regarding workforce and service delivery strategies.
- **Relative Engagement:** CYF partnered with the Virginia Department of Social Services to implement Kin First Now, a statewide initiative designed to strengthen practice with relatives. This work is in support of the kinship legislation supporting relatives caring for family members' children. CYF has increased the percentage of children in foster care living with relatives from 10 to 12 percent in 2023 to 27 to 28 percent in 2025.
- **Prevention and Family Support:** CYF is designing a new Family Support Intervention service to provide voluntary supportive services to willing families aimed at preventing child abuse and neglect. Additionally, the division continues to reinforce other prevention services such as the Neighborhood Networks partnership with FCPS and the Healthy Families evidence-based home visiting service for parents with newborns.
- **Safe & Connected™ practice model:** CYF is partnering with the Chapin Hall research institute and Dr. Sue Lohrbach from KVC Health Systems to strengthen fidelity and evaluate outcomes for children and families.

### **Adult and Aging Division**

For the first time in history, people aged 50 and older are the fastest growing segment of the population. In the Fairfax Area, the 60+ population in 2022 was 238,735 and by 2030 is projected to rise to 262,706 (a 10 percent increase). Even more profound is the growth of the 85 and older population. In 2022, the population was 17,855 and by the year 2030 is expected to reach 24,128 (a 35 percent increase). This demographic shift is apparent in several service areas within the Adult and Aging division. In FY 2025, there were 21,350 calls for assistance to the Aging, Disability Caregiver and Resources phone intake line. The demand for meals increased, and 9 percent more meals were provided to older adults through the Congregate Nutrition and Home-Delivered Meals programs. Caregiver and Support Services had 19 percent more participants in the Caregiver Alert Notification program, further highlighting the growing need for aging-related resources. Similarly, adult screenings rose by 11 percent from FY 2023 to FY 2025, reflecting continued demand for Medicaid waiver support services in home and facility placements. Beyond increasing volume, service demand has also grown in complexity, with more clients presenting overlapping physical, cognitive, mental health, and socioeconomic needs, requiring greater coordination across programs and staff. Recent federal budget and policy decisions related to human services eligibility criteria and availability are also expected to impact older adults and vulnerable adults with disabilities, further straining the division's capacity to meet client needs.

In response to these evolving needs, the division, in partnership with the Commission on Aging, continues to lead system-wide efforts through the SHAPE the Future of Aging Strategic Plan. Accomplishments since the plan's approval by the Board of Supervisors include:

- The launch of awareness campaigns to educate community members about available services;
- Increased outreach efforts and awareness of the Silver Shield Anti-Scam Program;
- The Fairfax Area Agency on Aging's completion of the SAGE Cultural Competency Certification; and
- The launch of joint Community Forums hosted by the Fairfax Area Disability Services Board (FA-DSB) and the Fairfax Area Commission on Aging (FA-COA).

New initiatives aimed at expanding partnerships have been introduced and will be carried out over the next fiscal year.

### **Domestic and Sexual Violence Services Division (DSVS)**

In FY 2025, DSVS faced ongoing high demand for crisis response and advocacy services, as incidents of interpersonal violence continued to rise. Calls to the Domestic and Sexual Violence 24-hour Hotline increased by 27 percent, from 2,059 in FY 2024 to 2,624 in FY 2025. While calls to the Lethality Assessment Protocol (LAP) crisis line declined by 5 percent in FY 2025, calls involving reports of strangulation increased by 4.5 percent, accounting for 70 percent of all LAP calls. Strangulation is a high-risk indicator for potential homicide, and the LAP line is a targeted intervention to help responding law enforcement officers assess high-risk situations and reduce the likelihood of escalated violence. Advocacy Services has consistently served over 1,000 clients annually, strengthened by efforts to co-locate staff within community-based settings. Additionally, demand for the Anger and Domestic Abuse Prevention & Treatment (ADAPT) program, a state-certified domestic violence intervention program, increased by 8 percent, from 131 in FY 2024 to 141 in FY 2025. This growth highlights a greater need for intervention services for adults who have been physically, emotionally, or sexually abusive to a spouse, partner, child, parent or other family member.

DSVS achieved state accreditation in FY 2025, through the Virginia Department of Criminal Justice Services, as a sexual and domestic violence service provider, demonstrating its adherence to the highest standards of practice. In addition, DSVS expanded its crisis response and advocacy services into its fourth community-based location. Provision of community-based services has enhanced accessibility to DSVS services for individuals who live, work, or experienced domestic or sexual violence, stalking, or human trafficking in Fairfax County.

DSVS is in the final year of its five-year strategic plan, which focuses on deepening community partnerships, achieving equitable outcomes, and enhancing prevention and outreach efforts. These efforts are essential as DSVS works to not only respond to immediate crises but also address root causes of interpersonal violence, enhance prevention efforts and promote long-term safety and healing for survivors.

### **Revenue Sources**

In FY 2027, DFS anticipates that non-County revenue, primarily from federal and state government reimbursements, will offset approximately 48 percent of General Fund program expenditures. The County receives federal and state reimbursement for programs targeting families and individuals with low incomes, such as public assistance and employment and training, as well as programs targeting at-risk children, such as child protective services, foster care and adoption, family preservation services, and the Children's Services Act. DFS staff maximize these non-County funding sources to

minimize the impact on the County's General Fund. It should be noted that the County anticipates a \$6.7 million reduction in state and federal revenue in FY 2027 as a result of federal changes to the administrative cost share for SNAP.

DFS also charges fees for some services, such as some domestic violence services classes and transportation. Some of these fees are based on a sliding fee scale according to income and family size. In addition, the Cities of Fairfax and Falls Church reimburse Fairfax County for the delivery of public assistance and social services to their residents.

### **Grant Funding in Fund 50000, Federal-State Grant Fund**

DFS continues to maximize the use of grant funding to support many different types of programs and services. Grant funding primarily supports domestic and sexual violence programs, employment services, and services targeting the aging population. In FY 2027, the department anticipates leveraging \$14.1 million in non-County resources to provide approximately \$16.1 million in services through grants. For a summary of all anticipated grant funding in FY 2027, please see Fund 50000, Federal-State Grant Fund, in the Special Revenue Funds section in Volume 2.

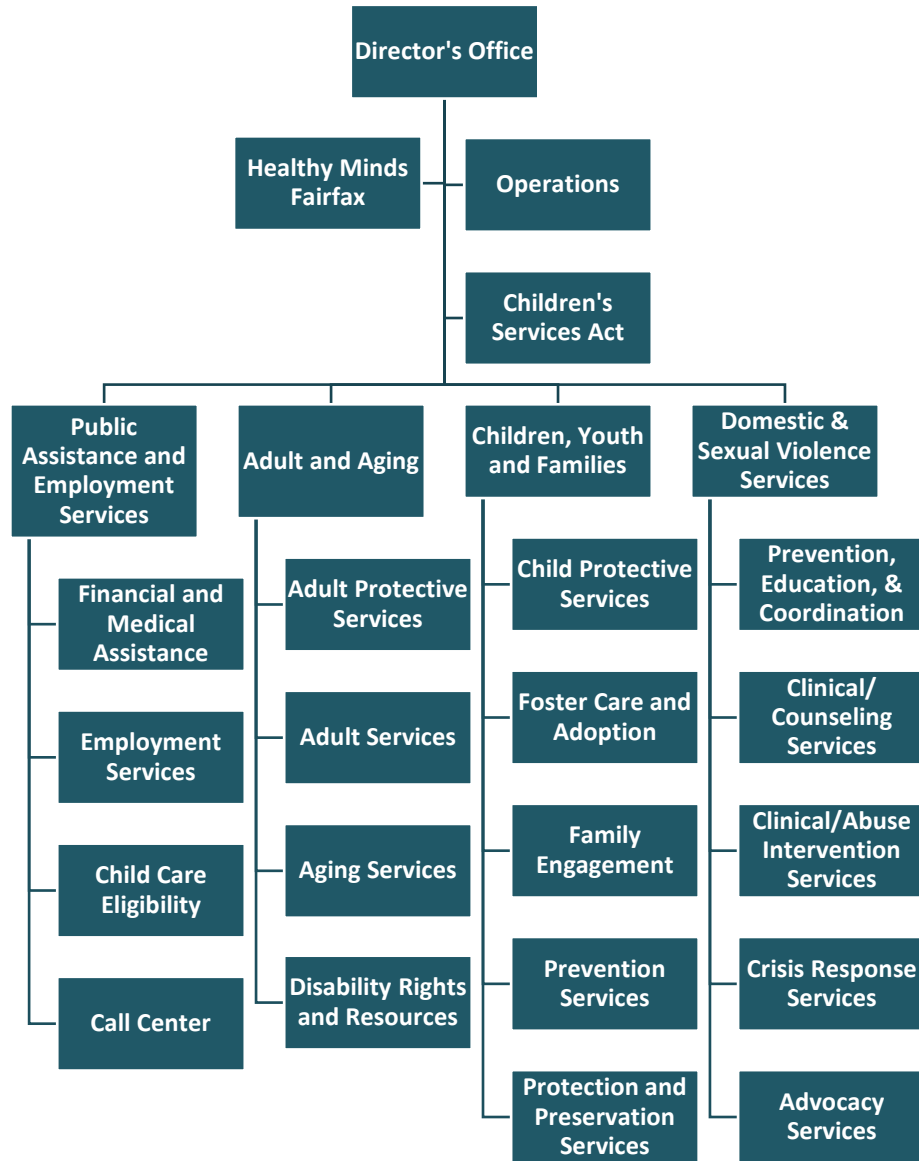
### **Relationships with Boards, Authorities and Commissions**

DFS works closely with and supports several boards, authorities, and commissions, including:

- The Advisory Social Services Board (ASSB) provides resident oversight of County social services programs and presents an annual report to the Board of Supervisors. Additional information can be found at <https://www.fairfaxcounty.gov/familyservices/boards-authorities-commissions/advisory-social-services-board>.
- The Commission on Aging (COA) identifies and promotes better understanding of the problems facing the aging population, and plans, promotes, and conducts activities to contribute to their well-being. Additional information can be found at <https://www.fairfaxcounty.gov/familyservices/older-adults/fairfax-area-commission-on-aging>.
- The Commission for Women (CFW) works to promote the full equality of women and girls in Fairfax County. Additional information can be found at <https://www.fairfaxcounty.gov/familyservices/boards-authorities-commissions/commission-for-women>.
- The Fairfax-Falls Church Community Policy and Management Team (CPMT), provides leadership in the development of new concepts and approaches in the provision of services to children, youth and families of Fairfax County and the Cities of Fairfax and Falls Church. Additional information can be found at <https://www.fairfaxcounty.gov/familyservices/boards-authorities-commissions/community-policy-management-team>
- The Council to End Domestic Violence (CEDV) brings together senior level public officials and community leaders to act against and guide the development of a coordinated and collaborative community response to domestic violence. Additional information can be found at <https://www.fairfaxcounty.gov/familyservices/boards-authorities-commissions/council-to-end-domestic-violence>.

- The Fairfax Area Disability Services Board advises on service needs and priorities of persons with physical and sensory disabilities and serves as a resource regarding the Americans with Disabilities Act. Additional information can be found at <https://www.fairfaxcounty.gov/familyservices/disabilities/fairfax-area-disability-services-board>.
- The Virginia Career Works - Northern Region Board, composed of private and public sector partners, receives and administers annual Federal Workforce Innovation and Opportunity Act dollars that help fund comprehensive employment and training services to area employers, job seekers and youth. The Board promotes the economic prosperity and long-term growth of seven Northern Virginia jurisdictions. Additional information can be found at <https://vcwnorthern.com/about>.

**Organizational  
Chart**



**Budget and Staff Resources**

Category	FY 2025 Actual	FY 2026 Adopted	FY 2026 Revised	FY 2027 Advertised
<b>FUNDING</b>				
<b>Expenditures:</b>				
Personnel Services	\$90,622,674	\$96,719,680	\$97,234,645	\$101,540,457
Operating Expenses	77,998,918	84,124,103	87,062,062	83,709,645
<b>Subtotal</b>	<b>\$168,621,592</b>	<b>\$180,843,783</b>	<b>\$184,296,707</b>	<b>\$185,250,102</b>
Less:				
Recovered Costs	(\$282,913)	(\$534,749)	(\$534,749)	(\$534,749)
<b>Total Expenditures</b>	<b>\$168,338,679</b>	<b>\$180,309,034</b>	<b>\$183,761,958</b>	<b>\$184,715,353</b>
<b>Income:</b>				
Domestic Violence Services Client Fees - ADAPT	\$44,245	\$49,165	\$49,165	\$49,165
City of Fairfax Public Assistance	1,631,771	1,926,485	1,647,858	1,690,723
City of Falls Church Public Assistance	1,677,854	1,438,704	1,677,854	1,711,430
FASTRAN/Congregate Meals	69,711	50,000	50,000	50,000
Golden Gazette	37,289	41,260	41,260	0
VA Share Public Assistance Programs	37,860,657	42,328,487	42,482,382	42,115,023
DFS/Federal Pass Through/Admin.	55,474,761	43,957,375	44,815,945	42,006,013
Adoption Service Fees	3,039	4,398	4,398	4,398
Adult Protective Services Guardianship Fees	9,027	10,000	10,000	10,000
<b>Total Income</b>	<b>\$96,808,354</b>	<b>\$89,805,874</b>	<b>\$90,778,862</b>	<b>\$87,636,752</b>
<b>NET COST TO THE COUNTY</b>	<b>\$71,530,325</b>	<b>\$90,503,160</b>	<b>\$92,983,096</b>	<b>\$97,078,601</b>
<b>AUTHORIZED POSITIONS/FULL-TIME EQUIVALENT (FTE)</b>				
Regular	1096 / 1095.5	1084 / 1083.5	1099 / 1098.5	1095 / 1094.5

This department has 55/52.9 FTE Grant Positions in Fund 50000, Federal-State Grant Fund.

**FY 2027 Funding Adjustments**

The following funding adjustments from the FY 2026 Adopted Budget Plan are necessary to support the FY 2027 program:

**Employee Compensation \$4,199,212**

An increase of \$4,199,212 in Personnel Services is required to reflect the cost of employee compensation increases. This amount includes \$1,973,874 for a 2.00 percent cost of living adjustment (COLA) for all eligible employees, effective the first full pay period in July 2026. Also included is \$2,225,338 for performance-based and longevity increases for non-uniformed merit employees, effective the first full pay period in July 2026, as well as other compensation adjustments for non-uniformed employees. For more information on the County’s compensation plans as well as specific details for those employees covered under the Collective Bargaining Agreements, please see the Advertised Budget Summary in the Overview Volume.

**Contract Rate Increases \$2,089,027**

An increase of \$2,089,027 supports a contract rate increase for the providers of mandated and nonmandated services. The expenditure increase is partially offset by an increase of \$682,974 in revenue for a net cost to the County of \$1,406,053.

**Funding to Address Increases in Mandated Services \$907,448**

As previously approved by the Board of Supervisors as part of the *FY 2025 Carryover Review*, an increase of \$907,448 is included to appropriate additional revenue from the state to support positions in the Public Assistance and Employment Services and Adult and Aging divisions. These positions

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will address workload increases due to changes in state requirements, state program changes, and increased demand for mandated services. It should be noted that an increase of \$596,250 in Fringe Benefits funding is included in Agency 89, Employee Benefits, for a total of \$1,503,698. For further information on Fringe Benefits, refer to the Agency 89, Employee Benefits, narrative in the Nondepartmental program area section of Volume 1. The expenditure increase is fully offset by an increase in state revenue for no net impact to the General Fund.

**Position Adjustment \$136,587**

An increase of \$136,587 is the result of a transfer from Agency 81, Juvenile and Domestic Relations District Court (JDRDC), to Agency 67, DFS in FY 2026 to better align resources and work requirements. A corresponding decrease is included in JDRDC for no net impact to the County.

**Department of Fleet Management Charges \$20,046**

An increase of \$20,046 in Department of Fleet Management charges is included. These expenses are associated with fuel costs and anticipated billings for maintenance and operating-related charges.

**Ongoing Support for Enterprise Content Management System \$10,000**

An increase of \$10,000 supports ongoing licensing and support for the Enterprise Content Management System, an electronic document management system for DFS finance and human resources functions.

**Reductions (\$2,956,001)**

A decrease of \$2,956,001 and 4/4.0 FTE positions reflects reductions utilized to balance the FY 2027 budget. An associated decrease of \$1,166,260 in revenue results in a net decrease to the General Fund of \$1,789,741. The following table provides details on the specific reductions:

Title	Impact	Positions	FTE	Reduction
Children's Services Act	<p>The Children's Services Act (CSA) provides a continuum of services for troubled and at-risk children and youth who require foster care services, private school special education, home-based interventions, and residential services for behavioral health care. Actual costs for the CSA program are dependent on the number of youths served and the complexity of services provided. The following two reductions are included:</p> <ul style="list-style-type: none"> <li> <p><u>Align Mandated CSA Budget with Actual Spending</u>                      This reduction realizes savings of \$2,000,000 to mandated services and is based on current service levels. The reduction includes a decrease of \$1,000,000 in state revenue, for a net reduction to the General Fund of \$1,000,000. Sufficient funding remains to maintain current service levels; however, if the cost to serve eligible youth significantly increases (due either to more youth being served or cost increases) additional funding will be required to meet state mandates.</p> </li> </ul>	0	0.0	\$2,000,000

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Title	Impact	Positions	FTE	Reduction
	<ul style="list-style-type: none"> <li><u>Reduce Funding for the Children's Services Act Non-Mandated Services</u> This reduction decreases non-mandated CSA services by \$250,000. While non-mandated services are a component of a locality's CSA annual pool allocations, they serve eligible children and youth not eligible for mandated CSA services. This reduction decreases available funding by 25 percent and brings the County's investment closer to the per capita level of other jurisdictions in the region. Approximately 50 fewer youth will be served, and a waitlist will need to be established. The \$250,000 reduction includes a decrease of \$125,000 in state revenue, for a net reduction to the General Fund of \$125,000.</li> </ul>	0	0.0	\$250,000
Reduce Continuous Quality Improvement Staffing in the Children, Youth and Families Division	This reduction eliminates 1/1.0 FTE vacant Social Services Specialist III position and a filled non-merit benefits eligible position supporting the Continuous Quality Improvement (CQI) unit in the Children, Youth, and Families (CYF) division. The CQI team supports CYF by leading practice and process improvements, federal Child and Family Services Reviews, workflow optimization, and policy creation. The workload associated with these positions will be redistributed to the remaining two positions in the CQI team. DFS staff, including practitioners and supervisors, will lose essential tools and support, leading to reduced efficiency.	1	1.0	\$167,844
Eliminate the Printing and Mailing of The Golden Gazette	This reduction eliminates the printing and mailing of The Golden Gazette, a free publication that provides resources to learn about older adult services, volunteer opportunities, caregiver support, and service providers. The Golden Gazette will continue to be offered as a digital publication and outreach will be conducted to enroll print subscribers in a digital subscription. There are 15,900 print editions published monthly (13,900 subscribers and 2,000 that are distributed to senior centers and other locations). The reduction of \$139,667 is offset by a reduction of \$41,260 in advertising revenue (the digital version is ad-free), for a net reduction to the General Fund of \$98,407.	0	0.0	\$139,667
Eliminate 2/2.0 FTE Vacant Administrative Assistant Positions Supporting Children, Youth and Families	This reduction eliminates 2/2.0 FTE vacant Administrative Assistant positions supporting the Children, Youth, and Families Permanency Resource and Support program. The positions represent one-third of the program's administrative support team, which is responsible for ensuring mandated deadlines are met, documentation is updated, family communication is maintained, and tracking tasks are completed. The workload associated with these positions will be redistributed to the remaining four positions; however, this change may slow task completion and delay documentation and communication with families.	2	2.0	\$126,459

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Title	Impact	Positions	FTE	Reduction
Reduce Language Services Budget to Align with Spending	This reduction aligns the language translation and interpretation services budget to actual spending. Spanish and Korean translation services provided by the Office of Public Affairs have reduced the agency's reliance on external vendors, and anticipated technological improvements are expected to further reduce costs. It is not expected that this reduction will impact service delivery as it aligns budget with actual spending; however, new funding may be required in the future if caseloads and demand for translation and interpretation services increase.	0	0.0	\$109,931
Eliminate a Vacant Position Supporting Clinical Practice Coaching	This reduction eliminates 1/1.0 FTE vacant Social Services Specialist III position serving as a Clinical Practice Coach (CPC). Children, Youth, and Families CPCs provide training, coaching, and professional development to hundreds of practitioners and teams, promoting alignment with DFS's Safe and Connected practice model. Eliminating this position will reduce coaching frequency, limit professional development opportunities, and may lower the quality of clinical practices across the division.	1	1.0	\$96,167
Eliminate Funding for Kinship Family Support Groups	This reduction eliminates funding for contracted kinship family support groups. These groups provide critical resources for kinship caregivers, helping relatives address the unique challenges of raising family members' children. Elimination of the program will reduce access to support networks and may increase isolation for kinship families. This could lead to poorer outcomes for children and higher workloads for DFS staff as kinship families, which currently number about 8,000 in Fairfax County, turn to the County for alternative support.	0	0.0	\$43,185
Reduce Mailroom Contract to Better Align with Needs	This reduction eliminates a contracted part-time position responsible for mailroom and administrative duties. These responsibilities have already been greatly reduced due to automation and electronic systems and can be absorbed by existing staff with no anticipated impact to program performance or customer satisfaction. However, it will result in the loss of a job for an individual participating in an employment program for people with disabilities.	0	0.0	\$22,748

An additional decrease of \$391,764 reflects a reduction in Local Cash Match supporting Department of Family Services grants in Fund 50000, Federal-State Grant Fund, utilized to balance the FY 2027 budget. The following table provides details on the Fund 50000 reduction:

Title	Impact	Positions	FTE	Reduction
Reduce Home-Delivered Meals to Mandated Level of Five Meals per Week	The federal Older Americans Act (OAA) requires the Home-Delivered Meals program provide five meals per week; however, Fairfax County leveraged federal pandemic stimulus funding to increase the meals provided to 11 per week. After federal funding was expended local resources that had not been utilized during the pandemic because federal funds were available, were used to continue this higher level of service. This reduction will revert food provision to five meals per week. Nutrition services serve as a protective measure for older and vulnerable homebound adults, providing regular food and weekly check-ins to individuals who are otherwise vulnerable and isolated. No individuals will lose access to the program or their weekly check-ins as a result of this reduction.	0	0.0	\$391,764

*The following funding adjustments reflect all approved changes in the FY 2026 Revised Budget Plan since passage of the FY 2026 Adopted Budget Plan. Included are all adjustments made as part of the FY 2025 Carryover Review and all other approved changes through December 31, 2025.*

## Changes to FY 2026 Adopted Budget Plan

**Carryover Adjustments \$2,837,959**

As part of the *FY 2025 Carryover Review*, the Board of Supervisors approved funding of \$2,837,959 for encumbered carryover in Operating Expenses.

**Positions to Address Increases in Mandated Services \$614,965**

As part of the *FY 2025 Carryover Review*, the Board of Supervisors approved funding of \$614,965 and 14/14.0 FTE positions to address workload increases due to changes in state requirements, state program changes, and increased demand for mandated services. These positions were needed to address workload increases associated with eligibility determination, increasing caseloads in long-term services and support requests as well as support for human resources. It should be noted that an increase of \$397,500 in Fringe Benefits funding is included in Agency 89, Employee Benefits, for a total of \$1,012,465. For further information on Fringe Benefits, refer to the Agency 89, Employee Benefits, narrative in the Nondepartmental program area section of Volume 1. The expenditure increase is fully offset by an increase in state revenue for no net impact to the General Fund.

**Position Adjustment \$0**

An increase of 1/1.0 FTE position is the result of a transfer from Agency 81, Juvenile and Domestic Relations District Court, to Agency 67, DFS to better align resources and work requirements.

## Cost Centers

The Department of Family Services is divided into eight cost centers which work together to fulfill the mission of the department. They are: Director’s Office; Operations; Domestic and Sexual Violence Services; Public Assistance and Employment Services; Adult and Aging Services; Children, Youth and Families; Children’s Services Act; and Healthy Minds Fairfax.

### Director’s Office

The Director’s Office manages and oversees the entire department and promotes strategic direction and overall consistency and compliance of the organization.

Category	FY 2025 Actual	FY 2026 Adopted	FY 2026 Revised	FY 2027 Advertised
<b>EXPENDITURES</b>				
Total Expenditures	\$3,035,284	\$3,274,098	\$3,573,932	\$3,708,071
<b>AUTHORIZED POSITIONS/FULL-TIME EQUIVALENT (FTE)</b>				
Regular	22 / 22	22 / 22	25 / 25	25 / 25

### Operations

Operations serves as the backbone of the department, managing core administrative functions including Financial Management, Facilities and Emergency Management, Information Technology, and Communications. These units ensure compliance with related local, state, and federal policies safeguarding the sound stewardship of County resources while fostering a culture of operational excellence throughout the organization. Through the adoption of data-driven strategies and innovative solutions, Operations strengthens the efficiency, effectiveness, and accountability of administrative processes, ensuring the advancement of the department’s strategic priorities.

Category	FY 2025 Actual	FY 2026 Adopted	FY 2026 Revised	FY 2027 Advertised
<b>EXPENDITURES</b>				
Total Expenditures	\$9,183,095	\$9,403,881	\$10,357,047	\$9,472,953
<b>AUTHORIZED POSITIONS/FULL-TIME EQUIVALENT (FTE)</b>				
Regular	91 / 91	89 / 89	86 / 86	86 / 86

### Domestic and Sexual Violence Services

As a state-accredited dual program serving victims of domestic and sexual violence and a state-certified domestic violence intervention program, the Domestic and Sexual Violence Services (DSVS) division provides direct services to adults, children and youth impacted by domestic violence, sexual violence, human trafficking, and stalking. DSVS also collaborates with partners and communities to improve systems’ responses. Designed from a trauma-informed, client-driven, and family-systems perspective, programs and services include: a 24-hour Domestic and Sexual Violence Hotline Line; the Lethality Assessment Protocol; individual and group counseling for adult, teen, and child victims of domestic violence and sexual assault; domestic violence abuse intervention, advocacy, short-term case management, and support services; economic and housing services; community outreach, prevention, and education services; hospital and court accompaniment for victims of domestic and sexual violence; and teen dating violence prevention and healthy relationship programs. DSVS also partners with community non-profits on the Domestic Violence Action Center. Additionally, DSVS facilitates coordination of communities’ responses to domestic violence, sexual violence, and human trafficking.

Category	FY 2025 Actual	FY 2026 Adopted	FY 2026 Revised	FY 2027 Advertised
<b>EXPENDITURES</b>				
Total Expenditures	\$3,933,018	\$4,213,354	\$4,333,574	\$4,497,384
<b>AUTHORIZED POSITIONS/FULL-TIME EQUIVALENT (FTE)</b>				
Regular	39 / 39	39 / 39	40 / 40	40 / 40

## Public Assistance and Employment Services

The Public Assistance and Employment Services division provides public assistance and employment services to help individuals and families become self-sufficient and secure a more stable family life. Additionally, the division administers a variety of federal and state employment and training programs that assist individuals with employment needs, including job search assistance, skills assessment, career training, and job placement through programs such as VIEW (Virginia Initiative for Employment and Work) and WIOA (Workforce Innovation and Opportunity Act). Additionally, DFS provides financial and medical support through federal and state funded public assistance programs such as TANF, SNAP, and Medicaid to eligible low-income households. The division also provides child care eligibility and case management for the Child Care Assistance and Referral program, which is administered by the Department of Neighborhood and Community Services.

Category	FY 2025 Actual	FY 2026 Adopted	FY 2026 Revised	FY 2027 Advertised
<b>EXPENDITURES</b>				
Total Expenditures	\$44,827,658	\$45,604,015	\$45,929,046	\$47,739,187
<b>AUTHORIZED POSITIONS/FULL-TIME EQUIVALENT (FTE)</b>				
Regular	512 / 512	505 / 505	512 / 512	512 / 512

## Adult and Aging Services

The Adult and Aging Services division provides protective and supportive services to adults aged 60 and older, adults living with disabilities, and caregivers, with a focus on maximizing independence and providing resources to enhance quality of life. Aging programs and services include adult protective services, home-care services, senior nutrition services, volunteer services, and community education/planning with a preventive focus. Disability Rights and Resources monitors public resources dedicated to supporting people with physical or sensory disabilities.

Category	FY 2025 Actual	FY 2026 Adopted	FY 2026 Revised	FY 2027 Advertised
<b>EXPENDITURES</b>				
Total Expenditures	\$22,633,735	\$23,304,045	\$24,032,511	\$24,802,216
<b>AUTHORIZED POSITIONS/FULL-TIME EQUIVALENT (FTE)</b>				
Regular	136 / 136	135 / 135	143 / 143	143 / 143

## Children, Youth and Families

The Children, Youth and Families (CYF) division includes programs designed to protect children from harm; prevent child abuse and neglect; support families and help them remain together safely for the

# Department of Family Services

long-term emotional and physical health of the children; and provide services to children and families involved with foster care and adoption programs. The families served by DFS have complex needs, including mental health challenges, substance use concerns, and domestic violence. CYF staff provide clinical case management services and links families and children to numerous County and community-based services to help them ensure safety, permanency, and well-being.

Category	FY 2025 Actual	FY 2026 Adopted	FY 2026 Revised	FY 2027 Advertised
<b>EXPENDITURES</b>				
Total Expenditures	\$40,461,569	\$42,636,747	\$42,972,737	\$43,355,555
<b>AUTHORIZED POSITIONS/FULL-TIME EQUIVALENT (FTE)</b>				
Regular	281 / 280.5	279 / 278.5	278 / 277.5	274 / 273.5

## Children's Services Act

The Children's Services Act (CSA) program implements a Virginia law creating a collaborative system of care to meet intensive behavioral health needs across human services agencies and Fairfax County Public Schools (FCPS) that is child-centered, family-focused, and community-based. The Community Policy Management Team (CPMT) is the state-mandated oversight body for the CSA and administers CSA funds to purchase a continuum of services for troubled and at-risk children and youth who require foster care services, private school special education, home-based interventions, and residential services for behavioral health care.

Category	FY 2025 Actual	FY 2026 Adopted	FY 2026 Revised	FY 2027 Advertised
<b>EXPENDITURES</b>				
Total Expenditures	\$42,354,093	\$49,562,060	\$49,621,101	\$48,716,395
<b>AUTHORIZED POSITIONS/FULL-TIME EQUIVALENT (FTE)</b>				
Regular	11 / 11	11 / 11	11 / 11	11 / 11

## Healthy Minds Fairfax

Healthy Minds Fairfax is a county initiative dedicated to ensuring equitable access to quality behavioral health services for all children, youth, and their families in the Fairfax-Falls Church community. The initiative works to expand and strengthen the local system of care by building a coordinated network of services, partnering with public agencies, school systems, private providers, and families. Healthy Minds Fairfax also addresses service gaps by providing direct care when needed, helps families navigate and access appropriate support, and promotes evidence-based practices to improve the overall quality of services.

Category	FY 2025 Actual	FY 2026 Adopted	FY 2026 Revised	FY 2027 Advertised
<b>EXPENDITURES</b>				
Total Expenditures	\$1,910,227	\$2,310,834	\$2,942,010	\$2,423,592
<b>AUTHORIZED POSITIONS/FULL-TIME EQUIVALENT (FTE)</b>				
Regular	4 / 4	4 / 4	4 / 4	4 / 4

## Position Detail

The FY 2027 Advertised Budget Plan includes the following positions:

<b>DIRECTOR'S OFFICE - 25 Positions</b>			
1	Director of Family Services	1	Behavioral Health Senior Clinician
2	Deputy Directors, Family Services	1	Training Specialist III
1	Human Resources Manager	3	Human Resources Generalists II
1	DFS Senior Policy Analyst and Project Manager	1	Training Specialist II
1	Assistant Human Resources Manager	1	Human Resources Generalist I
2	Program & Procedures Coordinators	2	Administrative Assistants V
1	Behavioral Health Supervisor	6	Administrative Assistants IV
1	Senior Social Services Supervisor		
<b>OPERATIONS - 86 Positions</b>			
1	Finance Manager	6	Communication Specialists II
1	Information Technology Program Manager II	9	Financial Specialists II
1	Information Officer IV	1	Internet/Intranet Architect I
1	Management Analyst IV	1	Management Analyst II
2	Business Analysts IV	1	Administrative Associate
1	Business Analyst III	1	Communication Specialist I
3	Financial Specialists IV	5	Financial Specialists I
1	Communication Specialist III	2	Information Technology Technicians I
6	Financial Specialists III	1	Management Analyst I
2	Management Analysts III	5	Administrative Assistants V
3	Business Analysts II	22	Administrative Assistants IV
1	Emergency Management Specialist II	3	Administrative Assistants III
1	Business Analyst I	5	Administrative Assistants II
<b>DOMESTIC AND SEXUAL VIOLENCE SERVICES - 40 Positions</b>			
1	Division Director	1	Statistical and Data Specialist II
1	DFS Assistant Division Director	5	Social Services Specialists III
4	Program Managers	5	Behavioral Health Specialists II
2	Behavioral Health Supervisors	6	Social Services Specialists II
4	Behavioral Health Senior Clinicians	1	Training Specialist II
5	Management Analysts III	1	Administrative Assistant IV
2	Social Services Supervisors	2	Administrative Assistants III
<b>PUBLIC ASSISTANCE AND EMPLOYMENT SERVICES - 512 Positions</b>			
1	Division Director	62	Human Service Workers IV
2	DFS Assistant Division Directors	6	Management Analysts II
6	Program Managers	161	Human Service Workers III
1	Management Analyst IV	2	Management Analysts I
1	Child Care Program Admin II	15	Child Care Specialists I
1	Business Analyst III	131	Human Service Workers II
1	Child Care Program Admin I	10	Human Service Workers I
14	Human Service Workers V	10	Administrative Assistants IV
5	Management Analysts III	9	Administrative Assistants III
3	Business Analysts II	53	Human Services Assistants
4	Child Care Specialists III	14	Administrative Assistants II
<b>ADULT AND AGING SERVICES - 143 Positions</b>			
1	Division Director	5	Public Health Nurses II
1	DFS Assistant Division Director	1	Statistical and Data Specialist II
1	Director, Area Agency on Aging	8	Social Services Specialists III
2	Program Managers	46	Family Safety Practitioners II
2	Family Safety Supervisors II	5	Management Analysts II
13	Family Safety Supervisors I	7	Social Services Specialists II
2	Public Health Nurses III	1	Human Service Worker III
4	Senior Social Services Supervisors	1	Family Safety Practitioner I
3	Management Analysts III	2	Human Service Workers I
1	Social Services Supervisor	2	Administrative Assistants IV
2	Business Analysts II	4	Administrative Assistants III
29	Family Safety Practitioners III		



## **Adult and Aging Services**

### *Adult Services*

The Adult Services program provides case management, screenings, and long-term support services to help older adults and adults with disabilities remain safely at home. In FY 2025, the number of clients served increased by 3 percent compared to FY 2024 and by 8 percent overall since FY 2023. This increase reflects the growing aging population in Fairfax County.

Despite the rising caseloads, the program continues to achieve strong outcomes. In FY 2025, 90 percent of clients remained in their homes one year after receiving case management services, exceeding the program's 80 percent target. The principal program that positively impacts clients' ability to age in place is the Home-Based Care program. This program provides contracted in-home services, including bathing, laundry, and light housekeeping, to functionally and financially eligible clients. In FY 2025, 96 percent of clients reported satisfaction with these services, surpassing the 90 percent target.

Beginning in FY 2025, Long-Term Services and Support (LTSS) data includes screenings for children in addition to adults. Between FY 2023 and FY 2025, adult LTSS screenings increased by 11 percent, while children's screenings rose by 140 percent. The surge in children's screenings was driven by revised guidance from the Virginia Department of Health (VDH), which expanded eligibility criteria to individuals on the Autism spectrum and individuals with Intellectual Disabilities. While the LTSS program was able to achieve overall compliance with the state standard of timeliness for completion of screenings within 30 days of request, compliance has dropped incrementally since FY 2023; new capacity added as part of the *FY 2025 Carryover Review* should help improve compliance moving forward.

### *Home Delivered Meals*

In FY 2025, the number of older adults served by the Home Delivered Meals (HDM) program increased by 7 percent, and the number of meals delivered increased by 8 percent; 82 percent of participants reported that their nutritional needs were met, exceeding the target of 80 percent. Participants remain extremely satisfied with the program, with FY 2025 participant satisfaction at 98 percent. Strategies to address social isolation by strengthening support networks and fostering community connections, and providing assistive technology to assist 54 clients who are hard of hearing, helped minimize missed deliveries and increase program satisfaction.

### *Congregate Meals*

In FY 2025, the number of older adults participating in the Congregate Meals program increased by 7 percent, and the number of meals provided increased by 10 percent. Additionally, 91 percent of participants reported satisfaction with the program, and 88 percent of participants scored at or below moderate nutritional risk, exceeding the program's 80 percent target.

Two key site changes will impact participation in the future. The South County Senior Center is scheduled to reopen in August 2025, and its reopening is expected to increase participation in the program. Additionally, the Pimmit Hills Senior Center was closed as part of the FY 2026 Adopted Budget Plan. Participants from Pimmit Hills will be able to continue receiving services at nearby sites, such as the Lewinsville Senior Center; therefore, this closure may not result in reduced client participation in the Congregate Meals program.

## **Children, Youth and Families**

### *Foster Care and Adoption*

In FY 2025, a total of 330 children were served in foster care and adoption programs, a 17 percent increase from the 281 children served in FY 2023. This increase is attributed in part to more children entering foster care due to child abuse and neglect and abandonment. The median length of time

spent in care also has increased, from 1.18 years in FY 2024 to 1.31 years in FY 2025. This may be influenced by the complex traumas of older youth and efforts needed to stabilize them before permanency can be achieved. The percentage of children exiting foster care to permanency was 75 percent in FY 2025, returning to prior levels after a reduction to 68 percent in FY 2024.

## Healthy Communities

### Domestic and Sexual Violence Services

#### *Domestic Violence Intervention Services*

Domestic Violence Intervention Services are designed to increase the safety of victims/survivors who experience interpersonal violence by decreasing violent behaviors and increasing accountability measures for persons who cause harm. In FY 2025, 98 percent of clients who completed the Anger and Domestic Abuse Prevention and Treatment Program (ADAPT) 18-week group self-reported significant personal improvement in reducing violent behavior and increasing pro-social behaviors. Additionally, 97 percent of clients successfully completed the program and demonstrated self-responsibility for prior domestic violence, an indicator of behavior change.

### Children, Youth and Families

#### *Healthy Families Fairfax*

The number of families served through Healthy Families Fairfax stayed consistent in FY 2025 at 711, and 94 percent of participants assessed demonstrated an acceptable level of positive parent-child interaction or showed improvement from their previous screening. A new validation tool, CHEERS (Cues, Holding, Expression, Empathy, Rhythm/Reciprocity, and Smiles) Check-in, was introduced in FY 2023 for this metric. The decline from 98 percent in FY 2024 to 94 percent in FY 2025 could be due to a number of factors, including an increase in families with only one year of service who are first time parents. Scores from the CHEERS Check-In tool are expected to increase as the participants spend more time in the program and receive parenting education from their home visitor.

#### *Parenting Education Program*

More Parenting Education Program (PEP) classes were offered in FY 2025 than in FY 2024, and more families participated, resulting in a 54 percent increase in the number of families served (from 242 to 372). The families continue to report high satisfaction with PEP classes, at 97 percent in FY 2025. CYF changed how the outcome measure is calculated beginning in FY 2025 as they learned of research indicating a different method was more valid for assessing change and risk of child abuse or neglect. Therefore, it is not advisable to assess trends from prior years. A baseline for the new method has been established at 80 percent.

## Safety and Security

### Domestic and Sexual Violence Services

In FY 2025, Domestic and Sexual Violence Services served a total of 4,332 clients who experienced domestic or sexual violence. DSVS served 2,624 callers to its 24-hour Domestic and Sexual Violence Hotline – a 27 percent increase over FY 2024 – and 442 callers to the Lethality Assessment Program. DSVS also served 959 persons through advocacy services, 223 individual/family clients, and 32 group clients in clinical services. Hospital accompaniment clients increased by 88 percent from 47 in FY 2024 to 84 in FY 2025. DSVS served an additional 141 clients in its ADAPT program for individuals who have caused harm. Advocacy served approximately the same number of clients in FY 2025 while ADAPT intakes increased by 8 percent. In FY 2025, 87 percent of victims/survivors reported being better able to plan for safety.

## **Adult and Aging Services**

### *Adult Protective Services*

Since FY 2023, the number of Adult Protective Services (APS) investigations has increased by 33 percent, including a 25 percent increase in FY 2024 and a 6 percent increase in FY 2025. This upward trend reflects a troubling rise in reports of abuse, neglect, and exploitation of older and vulnerable adults in the community. In FY 2025, only 45 percent of investigations were completed within the required 45-day timeframe, falling short of the 90 percent target. Persistent vacancies in the program continue to present a challenge to meeting timeliness standards, as does the large number of investigations that require ongoing protective services. Nearly half of all investigations are substantiated and require continued intervention and case management, placing additional demands on APS staff following the investigative period and contributing to growing caseloads.

## **Children, Youth and Families**

### *Child Protective Services*

After several years of significant increases (FY 2022 and FY 2023) followed by a sharp decline (FY 2024), FY 2025 referrals for child protective services (CPS) leveled out and remained stable at 2,393. CPS has focused on performance in this area and implemented targeted strategies which resulted in a 6-percentage point increase in timely response from 91 percent in FY 2023 to 97 percent in FY 2025.

### *Protection and Preservation Services*

There was a 12 percent increase in the number of families served by Protection and Preservation Services (PPS), from 251 in FY 2023 to 280 in FY 2025. Some of this is due to the addition of human trafficking assessments, a new case type. The percentage of clients who received at least one face-to-face visit each month remained steady at 93 percent. The percentage of families served whose children remained safely in the home declined from 100 percent to 96 percent; this is within normal fluctuations.

## **Children’s Services Act**

In FY 2025, the Children’s Services Act served 999 youth. Of those youths served, 92 percent received their services in the community, consistent with the goal of meeting youth’s needs within the community whenever possible.

## **Healthy Minds Fairfax**

In FY 2025, Healthy Minds Fairfax Short-Term Behavioral Health Services provided direct services to a total of 569 students; 83 percent of the youth who received treatment improved their behavioral health functioning.

Community Outcome Area	FY 2023 Actual	FY 2024 Actual	FY 2025 Estimate	FY 2025 Actual	FY 2026 Estimate	FY 2027 Estimate
<b>Economic Opportunity</b>						
<b>Economic Stability and Upward Mobility for All People</b>						
Average monthly wage for employed clients in VIEW program	\$2,700	\$2,687	\$2,600	\$2,779	\$2,800	\$2,700
<b>Effective and Efficient Government</b>						
<b>Customer Satisfaction with County Services</b>						
Percent of SNAP applications completed within the state tolerance of 97 percent	99.1%	99.1%	99.0%	98.8%	99.0%	99.1%
Percent of TANF applications completed within the state tolerance of 97 percent	99.0%	98.6%	99.0%	98.7%	99.0%	99.0%

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Community Outcome Area	FY 2023 Actual	FY 2024 Actual	FY 2025 Estimate	FY 2025 Actual	FY 2026 Estimate	FY 2027 Estimate
Percent of Medicaid/FAMIS applications completed within the state tolerance of 97 percent	96.3%	95.7%	97.0%	95.4%	97.0%	97.5%
<b>Empowerment and Support for Residents Facing Vulnerability</b>						
<b>All People Can Meet Their Basic Needs</b>						
Percent of clients residing in their homes after one year of service	93%	88%	80%	90%	80%	80%
Percent of congregate meal clients served who score at or below a moderate nutritional risk category	87%	89%	80%	88%	80%	80%
Percent of home-delivered meal clients whose nutritional status is maintained	81%	85%	80%	82%	80%	80%
<b>Services Are Easy to Access and Use</b>						
Percent of calls abandoned	20%	22%	15%	34%	25%	15%
Percent of calls resolved by staff	74%	87%	87%	80%	80%	80%
<b>Services Are High Quality and Coordinated</b>						
Percent of children exiting foster care to permanency	77%	68%	75%	75%	75%	75%
<b>Healthy Communities</b>						
<b>Improving Physical and Behavioral Health Conditions</b>						
Percent of ADAPT clients responding affirmatively to at least 75 percent of self-improvement statements at program closure	96%	97%	90%	98%	97%	98%
Percent of families served in Healthy Families Fairfax who demonstrate an acceptable level of positive parent-child interaction as determined by the NCAST standardized tool	100%	98%	99%	94%	99%	99%
Percent of parents served in the Parenting Education program who demonstrate improved parenting and child-rearing attitudes as determined by the AAPI-2 standardized tool <sup>1</sup>	76%	59%	74%	80%	80%	80%
Percent of youth provided short-term HMF services with improved behavioral health functioning <sup>2</sup>	60%	67%	70%	83%	70%	70%
<b>Access to Health Services</b>						
Percent of children in CSA served in the community	90%	91%	90%	92%	90%	90%
<b>Safety and Security</b>						
<b>Safety-Related Prevention and Preparedness</b>						
Percent of ADAPT clients demonstrating self-responsibility for prior domestic abuse	85%	78%	85%	97%	87%	90%
Percent of families served by PPS whose children remain safely in their home	99%	100%	100%	96%	98%	98%
Percentage of survivors who receive safety planning as part of the services provided	87%	91%	90%	87%	89%	88%
<b>Timeliness and Quality of Emergency Response</b>						
Percent of child abuse complaints where contact occurs within the appropriate response time <sup>3</sup>	91%	93%	94%	97%	99%	99%
Percent of investigations completed within 45 days	66%	50%	90%	45%	90%	90%

<sup>1</sup> The agency changed how the outcome measure is calculated beginning in FY 2025 as a more valid method for assessing change and risk of child abuse or neglect was identified. Therefore, it is not advisable to compare data from prior years.

<sup>2</sup> FY 2023 and FY 2024 actuals include only youth served by General Fund supported services; youth served through American Rescue Plan Act, Coronavirus State and Local Fiscal Recovery Funds supported services are not included.

<sup>3</sup> Appropriate response time is defined by state regulations based on risk factors assessed at intake.

A complete list of performance measures can be viewed at  
<https://www.fairfaxcounty.gov/budget/fy-2027-advertised-performance-measures-pm>