

Trespass Towing Advisory Board FY2025 Annual Report

Executive Summary

The <u>Trespass Towing Advisory Board</u> was established in 2006 by the Board of Supervisors pursuant to the requirement for an advisory board by <u>VA Code 46.2-1233.2</u>. Localities in Virginia are enabled to regulate the immobilization and removal of vehicles from private property by <u>VA Code 46.2-1232</u>. Fairfax County exercises this authority through the enactment of the <u>Fairfax County Code Section 82-5-32</u>. The Board advises the Fairfax County Board of Supervisors and provides recommendations to proposed changes to the code.

The Trespass Towing Advisory Board is composed of five voting members plus a non-voting member. Members are appointed by the Board of Supervisors for three-year terms. Two members represent towing operators, two members represent local law enforcement, and two members represent citizens, one voting and one non-voting alternate.

Staff support for the Trespass Towing Advisory Board is provided by the Department of Cable and Consumer Services. Staff responds to inquiries from the public for information, referrals, advice, complaints, and meditation regarding trespass towing issues.



Chairperson's Message

In Fairfax County, the regulation of trespass towing is crucial to protect consumers from deceptive, predatory, and illegal towing. The Trespass Towing and Advisory Board (TTAB) is comprised of dedicated subject matter experts committed to effective industry oversight. Working in partnership, the Department of Cable and Consumer Services staff and the TTAB ensure county regulations both safeguard consumers and allow tow operators to appropriately enforce parking rules on behalf of private property owners.



Henri Stein McCartney Chairperson Trespass Towing Advisory Board

Trespass Towing Advisory Board and Meetings

Trespass Towing Advisory Board



Trespass Towing Advisory Board Meeting Highlights

- Proposed changes to Fairfax County Code Chapter 82-5-32 discussed multiple times.
- Nomination and election of officers:
 - Chairperson: Member Stein McCartney
 - Vice Chairperson: Member Fleming
 - Secretary: Member Leach
- Public hearing held on proposed amendments to trespass towing rates and charges under Fairfax County Code Section 82-5-32.
- Next steps outlined for Fairfax County Code Section 82-5-32 and annual renewal of the Remote Participation Policy.

Regulation and Licensing

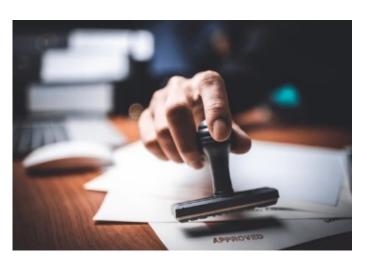
Regulation and Licensing

The Fairfax County <u>Department of Cable and Consumer Services</u>, <u>Regulation and Licensing</u> is responsible for conducting regulatory oversight of and issuing permits and registrations to trespass towing operators that tow from addresses within the county.

Regulation and Licensing staff investigates complaints from the public to ensure that trespass tows are conducted in compliance with the County's trespass towing ordinance, to include fees charged to the consumer, appropriate trespass towing signage, and other required provisions of the County code.

Regulation and Licensing staff also inspects and ensures compliance of trespass towing storage lots located both inside and outside Fairfax County with applicable state and county codes.

Staff also conducts a review of trespass towing rates in Fairfax County and provides support to the Trespass Towing Advisory Board, which makes recommendations to the Board of Supervisors on proposed changes related to the trespass towing code.



Consumer Complaints

Consumers with concerns about a trespass tow in Fairfax County can <u>file a complaint</u> <u>online</u>, in-person, or through the U.S. Mail.

Once a complaint is filed, a Consumer Specialist works with the consumer and business to assist both parties in reaching a favorable resolution, which may include recovery amounts provided to the consumer.

Towing complaints include authorized tows, towing fees, and failure by towing companies to properly display signs.

Trespass Towing

Trespass Towing

In Fairfax County, trespass towing is regulated by the <u>Fairfax County</u> Code Section 82-5-32. The term "trespass towing" means requests for towing services made by the owner, manager, or lessee of private property, or the authorized agent thereof, or under contract between such person and a towing and recovery operator that specifies what tows are to be made from the property when a vehicle is on the property in violation of law or rules promulgated by the owner, manager, or lessee of the private property.

Trespass tow operators are required to register with the Department of Cable and Consumer Services before engaging in trespass tow operations in Fairfax County.

Seven tow operators are currently authorized to conduct trespass towing in Fairfax County and to store those vehicles at a storage site inside of Fairfax County only, and an additional 10 tow operators are authorized to conduct trespass towing in Fairfax County and to store those vehicles at a storage site either inside or outside of Fairfax County.

The current fees for trespass towing in Fairfax County are noted below (effective December 9, 2025). These fees apply only to vehicles that are trespass towed from private property with authorization of the private property owner. These fees do not apply to vehicles towed at the direction of the vehicle owner or a law enforcement officer. Fees that may be charged for hookup and initial towing and add-on fees for tows conducted at night or on weekends and holidays are limited by VA Code 46.2-1233.1.

Administrative Fee:

An administrative fee for notification of lien holder, owner, agent or other interested party is charged, it shall not exceed \$92.00. This fee may only apply after the vehicle is on the storage site over three full business days.

Drop Fee:

Drop fee, if dropped prior to removal from private property: \$80.

Hookup and initial towing fee shall not exceed:

GVRW of 7,500 pounds or less: \$210

GVRW of 7,501 pounds to 10,000

pounds: \$305

GVRW greater than 10,000 pounds:

Storage fees:

First 24 hours of storage: no charge Each subsequent 24-hour period, or portion

thereof: \$61 per day

For vehicles over 22 feet in length:

\$5/foot per day

Night/Holiday/Weekend Fees:

If towed between 7:00 p.m. and 8:00 a.m.: \$30

If towed on any Saturday or Sunday:

\$30

If towed on a holiday: \$30 Maximum allowable add-on: \$60

per tow

Trespass Towing Advisory Board

Fairfax County Trespass Towing Advisory Board

12000 Government Center Parkway, Suite 127 Fairfax, VA 22035 703-324-5966 TTY 711



Trespass Towing Advisory
Board Webpage



Regulation and Licensing Webpage



To request this information in an alternate format, call the Department of Cable and Consumer Services, 703-222-8435 TTY 711.



A Fairfax County, Va., publication, December 2025