

Fairfax County Consumer Protection Commission – Community Engagement Committee Meeting Minutes

August 20, 2024

6:30 p.m.
Fairfax County Government Center
12000 Government Center Parkway
Fairfax, VA 22035
Conference Room 232

Attendance:

Commissioners: Gulakowski, Gasimov, Kharat,
Kratovil

Absent:

Commissioner: Belkowitz, Rosier

Staff:

Amanda Kastl, Division Director
Consumer Services Division
Susan Jones, Branch Manager
Consumer Affairs Branch
Prescott Barbash, Consumer Specialist II
Consumer Affairs Branch

The meeting was called to order at 6:53 p.m. by Commissioner Kratovil.

New Business:

1. Mock Outreach Information Table. Community Engagement Committee (CEC) viewed educational materials that Consumer Affairs provides at outreach events.

A discussion ensued on ways to increase awareness of services provided by Consumer Affairs, streamlining educational materials, consider an initiative like the United Kingdom's "Take 5" initiative and to provide consumers with a step-by-step process with screen shots on how to find educational material on the Consumer Affairs' website.

Division Director Kastl shared with the CEC of a budget reduction of one Consumer Specialist position in Consumer Affairs. As a result, staff predicts outreach participation will be fifty percent less.

A discussion ensued regarding how revenue funds are collected within the department and reallocated back to the department. Division Director Kastl provided a summary on the process.

Chairperson Gasimov moved to accept the June 18, 2024, minutes. Commissioner Kratovil seconded the motion. The minutes were approved 4-0-0.

Without any objection the meeting was adjourned at 7:29 p.m.