




County of Fairfax, Virginia

MEMORANDUM

DATE: August 3, 2023

TO: Tenant-Landlord Commission

FROM: Rebecca L. Makely, Director 
Department of Cable and Consumer Services

SUBJECT: Tenant-Landlord Commission Meeting for August 10, 2023

Please find attached the Tenant-Landlord Commission meeting package. The next scheduled meeting is **Thursday, August 10, 2023, 7:30 p.m. in Conference Room 232.**

Please RSVP with your attendance to Susan Jones by COB on Wednesday, August 9, 2023, at Susan.Jones@fairfaxcounty.gov or 703-324-5877.

Enclosures

cc: Ellicia Seard-McCormick, Deputy County Executive

Susan C. Jones, Consumer Specialist III
Department of Cable and Consumer Services



**FAIRFAX COUNTY
TENANT-LANDLORD COMMISSION
August 10, 2023 AGENDA**

Call to Order by the Chairperson (7:30 PM)

Minutes

- Approval of the draft May 11, 2023, meeting minutes

Report of the Director

Report of the Chairperson

Commission Matters

Old Business

- Draft Advisory Memo

New Business

- Annual Report
- Meeting Logistics

General Interest

- Tenant-Landlord Commission Calendar
- Tenant-Landlord Commission Membership
- Tenant-Landlord Statistics
- Community Outreach
- Consumer Resources

Minutes of the Fairfax County Tenant-Landlord Commission

May 11, 2023

7:30 p.m.

Government Center Conference Room 232
12000 Government Center Parkway
Fairfax, VA 22035
Chairperson Chamberlain, presiding

Attendance:

Commissioners: Chamberlain, Otonde, Reid

Absent:

Commissioners:

Staff Attending:

Susan C. Jones, Consumer Specialist III
Consumer Affairs Branch

The meeting was called to order at 7:30 p.m. by Chairperson Chamberlain.

Minutes

Commissioner Otonde made a motion to approve the April 13, 2023, minutes. Chairperson Chamberlain seconded the motion. The minutes were approved, 2-0-1.

Report of the Director

Director Makely was not in attendance at the meeting.

Susan Jones, Branch Manager, Consumer Affairs informed the Commission that on May 9, 2023, the Board of Supervisors (BOS) approved the FY 2024 budget.

Report of the Chairperson

Chairperson Chamberlain mentioned the increase in May advice inquiries. He also questioned the statistics involving properties under the Virginia Residential Landlord Tenant Act. Chairperson Chamberlain suggested reclassification. Staff will review their process.

Commission Matters

Commissioner Reid spoke about new affordable dwelling units near his rental in Tysons being built.

Commissioner Otonde stated the complex where she lives allows food trucks to come several times a week for the residents and the loud noise from the generators disturbs peaceful enjoyment in the evenings. Commissioner Otonde has brought the issue to the attention of management and feels no compromise to the situation like letting the food trucks go to another section of the complex or provide power to the trucks to keep the noise level down. Staff will provide information on the process.

Chairperson Chamberlain spoke of the mission of the Tenant-Landlord Commission (TLC) and the desire to meet in various locations and times throughout the County to bring awareness to the residents about the TLC. Chairperson Chamberlain asked to put this item on new business for next month.

Old Business

There was no old business to discuss.

New Business

1. **Draft Advisory Memo.** Chairperson Chamberlain asked the Commissioners to email any suggested edits to the letter. Chairperson Chamberlain will have a final copy of the letter at the next meeting to approve and send to the BOS.

Chairperson Chamberlain mentioned that Title 42 is ending, and we will see a massive influx of additional people into the County. This will affect our workforce housing and the County needs to be prepared, not from an occupancy related issues initially, but from plumbing, hazard risks, fires, and overcrowding. This could lead to short term housing relocation situations that turn into long term situations when people found employment and a foothold in the community especially in our brick & mortar three story communities. You will not see an influx of complaints, mostly because they speak another language. Chairperson Chamberlain would love to reach out and do random building inspections of some of these communities from a consumer awareness side.

Commissioner Reid made a motion to adjourn the meeting. Commissioner Otonde seconded the motion. The motion passed, 3-0-0. The meeting adjourned at 8:14 p.m.

TLC Calendar

Tenant-Landlord Commission

2023 Planning Calendar

August 10, 2023

- | | |
|--------------|--|
| January 12 | <ul style="list-style-type: none">• 2023 Meeting Calendar• 2023 Items of Interest• Elections of Officers |
| February 9 | <ul style="list-style-type: none">• Draft Advisory Memo |
| March 23 | <ul style="list-style-type: none">• Cancelled |
| April 13 | <ul style="list-style-type: none">• Draft Advisory Memo |
| May 11 | <ul style="list-style-type: none">• Draft Advisory Memo |
| June 8 | <ul style="list-style-type: none">• Cancelled |
| July 13 | <ul style="list-style-type: none">• Cancelled |
| August 10 | <ul style="list-style-type: none">• Annual Report• Meeting Logistics |
| September 14 | <ul style="list-style-type: none">• |
| October 12 | <ul style="list-style-type: none">• |
| November 9 | <ul style="list-style-type: none">• Nomination of Officers |
| December 14 | <ul style="list-style-type: none">• |

TLC Membership

Tenant-Landlord Commission Members

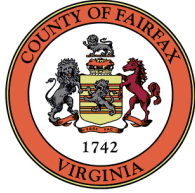
<u>Seat Name</u>	<u>Commissioner's Name</u>	<u>Appointment Date</u>	<u>Expiration Date</u>
Public Member	Robert H. Chamberlain - Chairperson	GROSS 6/23/2020	1/31/2026
Public Member	VACANT		
Public Member	VACANT		
Public Member (Condominium Owner)	VACANT		
Landlord Member	VACANT		
Landlord Member	VACANT		
Landlord Member	VACANT		
Tenant Member	Kenneth D. Reid	HERRITY 12/6/2022	1/31/2024
Tenant Member	Otiya Otonde – Vice Chairperson - Tenant	MCKAY 5/18/2021	1/31/2023
Tenant Member	VACANT		

Department of Cable and Consumer Services

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rebecca.makely@fairfaxcounty.gov

Susan C. Jones, Manager
Consumer Affairs Branch
703-324-5877
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TLC Statistics



CONSUMER AFFAIRS BRANCH
Tenant-Landlord Summary
7/1/2023 Through 7/31/2023

	Current Month	Fiscal YR to Date
Complaints Resolved	38	38

Complaint Allegations	Current Month	Fiscal YR to Date
Alleged damage to complainant's goods / property	0	0
Alleged lack of Maintenance/Essential service(s) or Code Violation(s)	9	9
Alleged Failure to Comply with the Lease Agreement	0	0
Alleged Unfair Rental Rules	2	2
Alleged desire to Terminate Lease	3	3
Alleged Unlawful Eviction	0	0
Alleged Security Deposit Dispute	9	9
Failure to Return Rental Application Fee	1	1
Other Landlord-Tenant Problems	8	8
Alleged Improper Charges or Fees	5	5
Alleged Abuse of Entry	1	1
Alleged Failure to Provide Proper Notice	0	0

	Current Month	Fiscal YR to Date
Case Inquiries	152	152

Community Outreach

Outreach Event Calendar August 2023

DATE	EVENT	LOCATION	# of Guests	Event Time	Staff
8/1/2023	National Night Out	Reston Community Center 2310 Colts Neck Road Reston, VA	300	12:00 p.m. - 2:00 p.m.	MDP
8/10/2023	Scam Presentation	Providence Community Center 3001 Vaden Drive Fairfax, VA		1:00 p.m. - 2:00 p.m.	PNB
8/12/2023	Cathy Hudgins Community Day Consumer Booth	Cathy Hudgins Community Center 12125 Pinecrest Road Reston, VA		12:00 p.m. - 4:00 p.m.	CH
8/17/2023	Back to School Consumer Booth	Springfield Estates Elementary 6200 Charles Goff Drive Springfield, VA		3:30 p.m. - 5:00 p.m.	SCJ
8/24/2023	Consumer Connection Restaurant Inspections and Food Safety	Fairfax County Consumer Affairs Facebook		11:00 a.m. - 11:20 a.m.	SCJ

Consumer Resources

Resource Items

Fairfax County Department of Cable and Consumer Services

<https://www.fairfaxcounty.gov/cableconsumer>

Fairfax County Consumer Affairs

<https://www.fairfaxcounty.gov/cableconsumer/csd/consumer>

Fairfax County Consumer Affairs Facebook

<https://www.facebook.com/fairfaxcountyconsumer/>

Consumer Affairs Day. National Consumer Protection Week (March 9, 2023)

<https://www.fairfaxcounty.gov/cableconsumer/channel-16/consumer-affairs-day-2023>

Consumer Connection: Fairfax County Park Authority: Parks, Recreation, Open Space, and Access Strategy (July 20, 2023)

<https://fb.watch/madqt57ggk/>

Information Items

Parking reimaged as a fix for housing, climate woes in Fairfax County ([more](#))

New \$8.7M Affordable Housing Project Breaks Ground in Fairfax County ([more](#))