

County of Fairfax, Virginia

MEMORANDUM

DATE:

May 4, 2023

TO:

Tenant-Landlord Commission

FROM:

Rebecca L. Makely, Director

Department of Cable and Consumer Services

SUBJECT:

Tenant-Landlord Commission Meeting for May 11, 2023

Please find attached the Tenant-Landlord Commission meeting package. The next scheduled meeting is Thursday, May 11, 2023, 7:30 p.m. in Conference Room 232.

Please RSVP with your attendance to Susan Jones by COB on Wednesday, May 10, 2023, at Susan.Jones@fairfaxcounty.gov or 703-324-5877.

Enclosures

cc: Ellicia Seard-McCormick, Deputy County Executive

Susan C. Jones, Consumer Specialist III
Department of Cable and Consumer Services



FAIRFAX COUNTY TENANT-LANDLORD COMMISSION May 11, 2023 AGENDA

Call to Order by the Chairperson (7:30 PM)

<u>Minutes</u>

• Approval of the draft April 13, 2023, meeting minutes

Report of the Director

•

Report of the Chairperson

Commission Matters

Old Business

New Business

• Draft Advisory Memo

General Interest

- Tenant-Landlord Commission Calendar
- Tenant-Landlord Commission Membership
- Tenant-Landlord Statistics
- Community Outreach
- Consumer Resources

Minutes of the Fairfax County Tenant-Landlord Commission

April 13, 2023 7:30 p.m.

Government Center Conference Room 232

12000 Government Center Parkway

Fairfax, VA 22035 Chairperson Chamberlain

presiding

Attendance: Commissioners: Chamberlain, Otonde

Absent: Commissioners: Reid

Staff Attending: Rebecca L. Makely, Director

Cable and Consumer Services

Susan C. Jones, Consumer Specialist III

Consumer Affairs Branch

The meeting was called to order at 7:30 p.m. by Chairperson Chamberlain.

Minutes

A motion was made by Commissioner Otonde to approve the February 9, 2023, minutes. The minutes were approved, 2-0-0.

Report of the Director

Director Makely advised the Commission that the FY 2024 Budget Public hearings ended with approximately 140 people who testified on a variety of issues. The Board of Supervisors (BOS) will conduct two budget mark-up meetings. The budget will be approved on May 9, 2023, to go into effect on July 1, 2023.

A discussion ensued on the rising cost of taxes and the impact on housing rental increases and the rise of complaints alleging the desire to terminate a lease.

Director Makely advised the Commission that the qualifications for the Tenant-Landlord positions are set by the BOS. Any changes would require BOS approval and a change to the Fairfax County Code.

Report of the Chairperson

Chairperson Chamberlain asked staff to provide information on other Tenant-Landlord Commissions in the surrounding jurisdictions.

Commission Matters

Commissioner Otonde discussed the lack of membership on the Tenant-Landlord Commission. Director Makely explained the Board, Authorities, and Commissions (BAC) are appointed by BOS

and the BOS regularly post information about BAC vacancies in their newsletters and correspondence to constituents.

Old Business

New Business

1. Draft Advisory Memo. Chairperson Chamberlain asked the Commission to review the letter for discussion at the next Commission meeting.

A motion was made by Commissioner Otonde to adjourn the meeting. The motion passed unanimously, 2-0-0. The meeting adjourned at 7:48 p.m.

TLC Calendar

Tenant-Landlord Commission

2022 Planning Calendar May 11, 2023

January 12	•	2023 Meeting Calendar 2023 Items of Interest Elections of Officers
February 9	•	Draft Advisory Memo
March 23	•	Cancelled
April 13	•	Draft Advisory Memo
May 11	•	Draft Advisory Memo
June 8	•	
July 13	•	Annual Report
August 10	•	
September 14	•	
October 12	•	
November 9	•	Nomination of Officers

December 14

TLC Membership

Tenant-Landlord Commission Members

Seat Name	Commissioner's Name	Appointment Date	Expiration Date
Public Member	Robert H. Chamberlain - Chairperson	GROSS 6/23/2020	1/31/2026
Public Member	VACANT		
Public Member	VACANT		
Public Member (Condominium Owner)	VACANT		
Landlord Member	VACANT		
Landlord Member	VACANT		
Landlord Member	VACANT		
Tenant Member	Kenneth D. Reid	HERRITY 12/6/2022	1/31/2024
Tenant Member	Otiya Otonde – Vice Chairperson - Tenant	MCKAY 5/18/2021	1/31/2023
Tenant Member	VACANT		

Department of Cable and Consumer Services

Rebecca L. Makely, Director Cable and Consumer Services 703-324-5947

rebecca.makely@fairfaxcounty.gov

Susan C. Jones, Manager Consumer Affairs Branch 703-324-5877

susan.jones@fairfaxcounty.gov

TLC Statistics



CONSUMER AFFAIRS BRANCH

Tenant-Landlord - Case Summary

4/1/2023 Through 4/30/2023

FIscal YR to **Date Current Month Prior FYTD** Case Inquiries 667 152 0 Complaints Resolved 18 128 Covered by VRLTA 9 90 Not Covered by VRLTA 9 38

Complaint Allegations	Current Month	Fiscal YR to Date	Prior FYTD	
Alleged lack of Maintenance/Essential service(s) or Code Violation(s)	7	47	0	
Alleged Failure to Comply with the Lease Agreement	0	2	0	
Alleged Unfair Rental Rules	0	5	0	
Alleged desire to Terminate Lease	1	18	0	
Alleged Unlawful Eviction	1	3	0	
Alleged Security Deposit Dispute	5	19	0	
Failure to Return Rental Application Fee	0	1	0	
Other Landlord-Tenant Problems	1	9	0	
Alleged Improper Charges or Fees	3	13	0	
Alleged Abuse of Entry	0	0	0	
Alleged Failure to Provide Proper Notice	0	1	0	

Community Outreach

Outreach Event Calendar May 2023

DATE	EVENT	LOCATION	# of Guests	Event Time	Staff
5/6/2023	Culmore Community Day	Woodrow Wilson Library 6101 Knollwood Drive Falls Church, VA		10:00 a.m 1:00 p.m.	SCJ CH
5/12/2023	55+ Wellness & Safety Expo	Vienna Community Center 120 Cherry Street Vienna, VA		11:00 a.m 2:00 p.m.	SCJ LY
5/15/2023	Consumer Knowledge	Fairfax High School 3501 Rebel Run Fairfax, VA		12:00 p.m 4:00 p.m.	MDP CH
5/16/2023	Consumer Knowledge	Fairfax High School 3501 Rebel Run Fairfax, VA		8:00 a.m 4:00 p.m.	MDP CH
5/18/2023	Consumer Connection Code Compliance	Fairfax County Consumer Affairs Facebook		11:00 a.m. 11:15 a.m.	SCJ
5/22/2023	Consumer Knowledge	Hayfield Secondary School 7633 Telegraph Road Alexandria, VA		8:00 a.m 4:00 p.m.	MDP CH
5/23/2023	Consumer Knowledge	Hayfield Secondary School 7633 Telegraph Road Alexandria, VA		8:00 a.m 4:00 p.m.	MDP CH
5/24/2023	Scam Presentation Consumer Booth	Lake Anne Fellowship House 11450 N. Shore Drive Reston, VA		7:00 p.m 8:00 p.m.	PNB AB

Consumer Resources

Resource Items

Fairfax County Department of Cable and Consumer Services

https://www.fairfaxcounty.gov/cableconsumer

Fairfax County Consumer Affairs

https://www.fairfaxcounty.gov/cableconsumer/csd/consumer

Fairfax County Consumer Affairs Facebook

https://www.facebook.com/fairfaxcountyconsumer/

Consumer Affairs Day. National Consumer Protection Week (March 9, 2023)

https://www.fairfaxcounty.gov/cableconsumer/channel-16/consumer-affairs-day-2023

Consumer Connection: Senior Medicare Patrol (April 20, 2023)

https://fb.watch/kfFVlZ9Yer/

Information Items

Dominion Square affordable housing project hopes to start construction by end of year (more)

2022 Demographics Report Provides Insight on Local Trends (more)