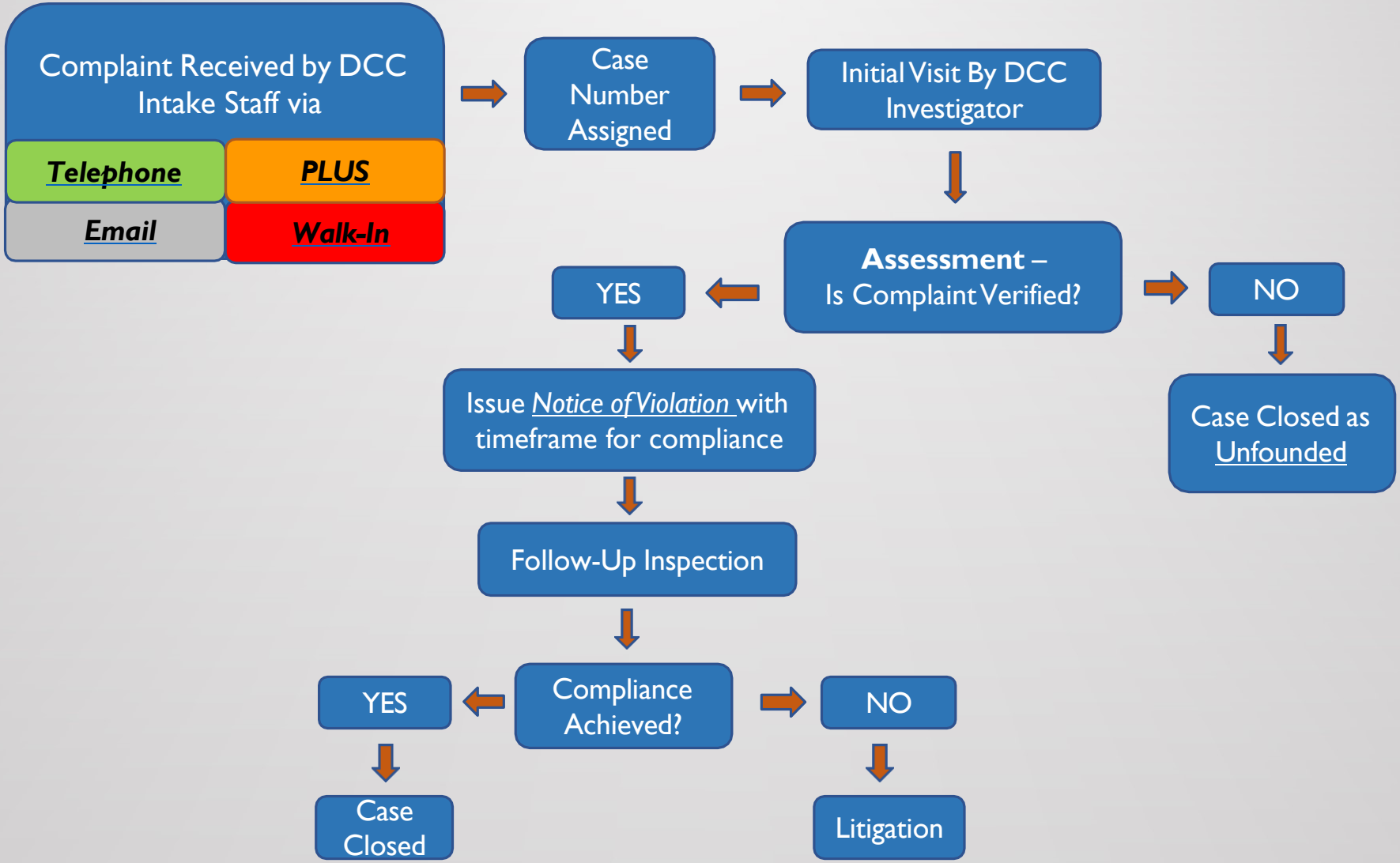Department of Code Compliance *(DCC)*
Complaint Response Protocol