

## REGIONAL MANAGEMENT GROUP MEETING

**Date:** May 26, 2017

**Time:** 9:00 a.m.

**Attendees:** Kathy Drumwright (DBHDS), Heather Norton (DBHDS), Connie Cochran (DBHDS by phone) Carol Layer (Alexandria CSB), Jean Post (NVRPO), Lyanne Trumbull (NVRPO), Tammy Peacock (NVMHI), Kathleen Culbertson (NVRPO), Jane Yaun (RACSB), Joe Wickens (RACSB), Kate Garvey (Alexandria CSB), Daryl Washington (FFC-CSB), Margaret Graham (Loudoun CSB), Lisa Madron (PW CSB), Paula Stone (RRCBS), Beth Mack (Loudoun CSB), Jackie Turner (PW CSB), Jean Hartman (Fairfax CSB), La Voyce Reid (Arlington CSB), Phil Caldwell (Alexandria CSB), Barbara Wadley Young (FFC-CSB by phone), Donna Higgs (Loudoun CSB by phone)

**Guests:** Cheryl Johnson (The Arc of NOVA), Sean McGinnis (Hartwood Foundation, Inc.), Jeanne Booth (Arlington County DHS/ADSD), Joe Rajnic (FFC-CSB), Grace Mitchell (Community Residences), Evan Jones (FFC-CSB), Max Harrison (Loudoun CSB), Deanna Mason (VOAC), Victor Mealy (FFC-CSB, Judith Korf (NVTC Parent)

**Absent:** Alan Wooten (PW CSB), Tisha Deeghan (FFC-CSB), Ollie Russell (Arlington CSB)

**Recorder:** Julie Parkhurst (NVRPO)

Call to Order: Margaret Graham called the meeting to order at 9:00 a.m. The group was welcomed and introductions were made.

Notes: Notes from the April 28, 2017 meeting were approved.

Handouts: Agenda, RMG Meeting Notes (April 28, 2017), Regional Utilization Management Report, Budget, 2017 Progress Report from Office of Integrated Health, REACH stats

TOPIC	DISCUSSION	REC/ACTIONS	RESPON-SIBLE PARTY	F/U DATE
Regional Efforts	<ul style="list-style-type: none"> <li>Third quarter REACH data was presented to the group.</li> <li>Adult REACH expansion to include NWCSB, RACSB and RRCBS is completed.</li> <li>Youth REACH expansion: <ul style="list-style-type: none"> <li>Operational for NWCSB. Still open staff positions,</li> <li>Staff hired and in training for RACSB. Transitional activities will begin early June. Projecting fully transitioned and operational by July 1, and</li> <li>still experiencing difficulty in hiring qualified staff for RRCBS.</li> </ul> </li> <li>A new RFP has been released with a goal of merging Adult and Youth REACH services to maximize efficiencies, proposals have been received and the SAC is in the process of reviewing</li> </ul>			

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Regional Efforts (cont.)	<p>them.</p> <ul style="list-style-type: none"> <li>The IDD clinic is fully operational with a census thru the end of April of 89 clients from the original HPR2 area. Dr. Sherer is also providing consultation on other cases.</li> <li>ID/DD System of Care trainings have taken place and positive feedback has been received. RBT training was completed, and Autism Awareness for Crisis Responders training and a Behavioral Supports Academy training are scheduled for June.</li> <li>FY18 SPC requires that the CSB ED notify DBHDS of extended stays beyond 30 days on a weekly basis. Heather Norton clarified that the individual's CSB ED or a designee is responsible for reporting this to DBHDS under the new performance contract and not the fiscal agent CSB.</li> <li>New REACH Homes: <ul style="list-style-type: none"> <li>The children's CTH will operate like the adult home; however, a vendor to build the home has not yet been found.</li> <li>An adult transitional therapeutic home is also proposed which would accommodate individuals with longer stay needs.</li> </ul> </li> <li>Data Changes Requested in UM report for REACH CTH services: <ul style="list-style-type: none"> <li>Add LOS</li> <li>Add Co-occurring Personality Disorder</li> <li>Track crisis readmissions within 30 days to monitor crisis recidivism</li> <li>Add Denials and Turn-away and reasons for this.</li> </ul> </li> <li>This could help with DBHDS efforts to determine greater community need which are currently challenged by the numbers served with no disposition.</li> </ul>			
Slot Allocations	<ul style="list-style-type: none"> <li>Follow up is occurring with DMAS regarding the customized rate which will go into effect 6/1/17.</li> <li>Authorizations may need to be updated and DBHDS will communicate with vendors and alert case managers when the client is approved.</li> <li>Slots will not be frozen.</li> <li>Slots may be allocated by region rather than by CSB.</li> <li>It is hoped that slots will be available by September 2017.</li> <li>All priority 1s in a region must be served before priority 2s in any jurisdiction.</li> </ul>	<p>Dawn Traver can check to see where people are on the reserved slot list.</p>	<p>DBHDS</p>	

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Slot Allocations (cont.)				
Final Settings Rule	<ul style="list-style-type: none"> <li>Surveys are going out to providers this summer.</li> <li>It is still unknown when penalties will start to kick in.</li> </ul>			
Children in NF	<ul style="list-style-type: none"> <li>Some children in nursing facilities are not known by CSBs. Names are being sent to CSBs, but full information and releases are not. DBHDS clarified that this is for information purposed only and that the CSB is not expected to do anything with the information at this time.</li> </ul>			
Training and Advising WSAC	<ul style="list-style-type: none"> <li>Concern regarding the process of awarding of slot allocations was expressed. It appears that some slot allocations were made based on inaccurate or misinterpreted information resulting in allocations to individuals with less need than some individuals requiring greater levels of support. DBHDS will investigate.</li> <li>It was noted that because CSB representatives are not in the room to clarify client cases, the WSAC may be basing decisions on inaccurate information.</li> </ul>	DBHDS will discuss	DBHDS	
DDCM Providers	<ul style="list-style-type: none"> <li>Four providers have signed contracts.</li> <li>Capacity issues exist as some providers have stopped providing services.</li> <li>There are four providers in WaMS that show as active but are no longer in business. The WaMS super user in each jurisdiction can deactivate those.</li> <li>A tool is being developed to evaluate case managers and support coordinators in Virginia.</li> </ul>			
Status Update for HSN Dental Contract	<ul style="list-style-type: none"> <li>Contracts have been executed. One provider is waiting for a ramp to be installed.</li> <li>The 2017 Progress Report was handed out to the group.</li> </ul>			
ECM – Med Changes	<ul style="list-style-type: none"> <li>Some medications have a greater risk requiring Enhanced Case Management. Major medication tweaks with problem potential qualifies for enhanced case management. Decisions must be documented. When in doubt, implement enhanced case management.</li> <li>How data will be pulled was reviewed.</li> </ul>			
AT & EM	<ul style="list-style-type: none"> <li>A 30% mark-up was allowed in the old model for Assistive Technology &amp; Environment Modifications. DHBDS has not been successful advocating for this to continue and CSBs were</li> </ul>			

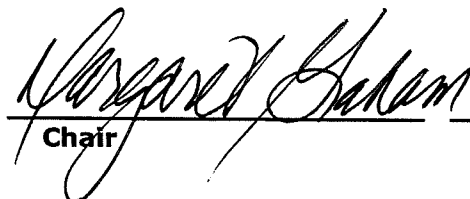
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AT & EM (cont.)	encouraged to advocate.			
CCC+ Waiver	<ul style="list-style-type: none"> <li>Explore whether DMAS will discuss with others to improve communication.</li> <li>Letters went to clients, but not to providers</li> </ul>			
CMS Amendments	<ul style="list-style-type: none"> <li>Amendments were approved.</li> </ul>			
WaMS & CSB EHR Integration	<ul style="list-style-type: none"> <li>CSBs chose Option 2 to implement to try to avoid duplication of efforts between entering data in EHR and WaMS.</li> <li>CSBs need to develop a way to exchange data allowing information to be sent into WaMS. This will require a lot of intense work to meet time frames.</li> <li>ISPs will need to be accessible by June 2018. The process needs to be set up by the end of September 2017.</li> <li>Mapping is taking place with IT.</li> <li>Discussions have been ongoing extensively at DMC.</li> <li>Part 5 will need to be entered as it is no longer an attachment.</li> </ul>			
Budget Report	<ul style="list-style-type: none"> <li>K. Culbertson reviewed the budget with the group.</li> <li>REACH contracts will be extended until new contracts are in place.</li> <li>Flexible funding funds will carry over from year to year.</li> </ul>			
UM Report	<ul style="list-style-type: none"> <li>The UM Report was reviewed and discussed.</li> </ul>			
Round Robin	<ul style="list-style-type: none"> <li>Evan Jones (FFCCSB) noted that the Fairfax individual supported employment program shut down and used up a lot of Northern Virginia providers.</li> <li>Heather Norton (DBHDS) said that DHBDS met waiver targets for employment five months early from the DOJ agreement.</li> <li>T. Peacock (NVMHI) announced that she will be leaving NVMHI and will be transitioning to CCCA over the next few months.</li> </ul>			

**Adjournment:** The meeting was adjourned at 11:30 a.m. The next meeting will be on June 23, 2017, at 9:00 a.m. at Chantilly, Suite 200, Multipurpose Room.

  
**Recorder**

6/23/17  
**Date**

  
**Chair**

6/23/17  
**Date**