

Fairfax-Falls Church Community Services Board

March 27, 2019

The Board met in regular session at the Merrifield Center, 8221 Willow Oaks Corporate Drive, Fairfax, VA.

The following CSB members were present: Bettina Lawton, Vice Chair; Jennifer Adeli; Daria Akers; Gary Ambrose; Thomas Burger; Basilio ‘Sonny’ Cachuela Jr; Ken Garnes; Sheila Coplan Jonas; Edward Rose; Nancy Scott; Diane Tuininga; and Jane Woods

The following CSB Board members were absent: Suzette Kern, Chair and Rachna Sizemore Heizer

The following CSB staff was present: Georgia Bachman; Jessica Burris; Lucy Caldwell; Cynthia Evans; Mike Goodrich; Cynthia Tianti; Lyn Tomlinson; and Barbara Wadley-Young

Guests: Tisha Deeghan, Deputy Director Health and Human Services and Joe Mondoro, Director Department of Management and Budget

1. Meeting Called to Order

Bettina Lawton called the meeting to order at 5:00 p.m.

2. Matters of the Public

None were presented.

3. Amendments to the Meeting Agenda

The meeting agenda was provided for review. As no revisions were recommended, the agenda was accepted as presented.

6. FY 2020 Fairfax County Budget Update.

Joe Mondoro, Director Department of Management and Budget (DMB), distributed two budget handouts including the *FY 2020 Advertised Budget Plan Presentation* and the *Citizen’s Guide to the Budget*. An overview of the *Citizen’s Guide* was provided, some highlights of which included:

- The opportunity to provide comments at the Budget Public Hearings on April 9th, 10th, and 11th was emphasized, noting the Testimony will be accepted in several formats including written, in person, and video.
- It was reported that the full County Budget is approximately \$9B, a portion of which is the General Fund of approximately \$4.5B. It was clarified that the typical budget overview focuses on the General Fund due to the programs funded by this portion, further clarifying that while the CSB Budget is funded through the full County Budget, many of the resources utilized are funded through the General Fund.
- The FY 2020 County Revenue is projected to increase by approximately \$162M in FY 2020. It was reported that 52.9% (\$86.46M) of this increase is budgeted for

Fairfax County Public Schools for services including teacher pay, school operations, maintenance, and construction. The other primary expenditure is county employee pay and health benefits. It was noted that changes to health plans resulted in no increase to health benefit expenses in FY 2020, the funding refers solely to an increase in employee pay, primarily related to public safety employees, longevity increases, and the MRA (Market Rate Adjustment) also referred to as, COLA (Cost of Living Adjustment).

- The decrease of approximately \$16M in Debt Service and Capital is primarily attributed to debt payoff for the Pennino and Herry buildings this Fiscal Year.
- The request of approximately \$10M for the CSB includes employee pay and benefits, specific CSB initiatives including the June 2019 Special Education Grads, the addition of five Support Coordinators, and additional funding to compensate for a small decrease in revenue from the cities of Fairfax and Falls Church. Additionally, there is funding to compensate for Contract Rate Adjustments (CRA) for existing contract partners.

Tisha Deeghan directing attention to slides #21 and #22 in the *FY 2020 Advertised Budget Plan Presentation*, highlighted the total funding of approximately \$25.5M budgeted for Human Services and Public Safety further, offering a reminder that there is a great deal of overlap in services and programs between the two areas. Acknowledging that many of the requests had been approved, Ms. Deeghan recommended several topics for BAC (Boards, Authorities, and Commissions) budget testimony to include the supporting the County Strategic Plan for affordable housing, early childhood services, and integrated primary and behavioral health care.

7. Approval of the Minutes

Draft minutes of the February 13, 2019 CSB Board Special Meeting and the February 27, 2019 regular meeting of the Fairfax-Falls Church Community Services Board were presented for review, following which the minutes were seconded and approved.

8. Staff Presentation – Emergency Services

Abbey May, Director of Acute Services, provided an overview of the array of services provided, highlighting Diversion First, Mobile Crisis Unit operations, the Independent Evaluator Program, and the Crisis Stabilization Unit including:

- Diversion First was launched at the MCRC (Merrifield Crisis Response Center) in collaboration with the Sheriff's Office and Fairfax County Police Department.
- The increase in services provided was attributed to Diversion First as individuals were diverted away from incarceration and into treatment.
- The decrease in wait times for services was attributed to filled vacancies and to the addition of 'Bed-Finders' who assumed the responsibility for locating treatment beds freeing up clinical staff to see more patients.
- The increase in ECOs and TDOs (Emergency Custody and Temporary Detention Orders) was attributed to an increase in CIT (Crisis Intervention Team) trained law enforcement officers, noting there were 10 classes in 2018, with eight planned for 2019.

- Independent evaluations are required to be provided at commitment hearings, noting that an Emergency Services staff member is sent to each hearing to assist with connecting the individual with services or to intervene if needed. It was clarified that the data reflects individuals hospitalized in Fairfax County though they may reside in another jurisdiction. It was further noted that although the data illustrates an increase in TDOs, it does not reflect a commensurate number of hospitalizations, indicating alternative resources are being utilized.
- It was reported that efforts are underway with DIT (Department of Information Technology) to develop reports that will help identify costs and cost savings once enough data has been collected.

9. Director's Report

Executive staff provided several agency updates, some highlights of which are listed below:

Barbara Wadley-Young provided an update to WIN (Welcoming Inclusion Network) implementation, some highlights included:

- The current focus is on orientation and assessment for the 118 individuals participating in Support Coordination services, noting that approximately 50% of them are new participants. Efforts include reviewing case-loads to identify area of interest in the identified WIN options of retirement, employment, or self-directed services. Training is being provided on availability of community services and resources and processing referrals.
- Collaborative efforts are underway with libraries, senior centers, the Senior + Program, adult day health centers, and Neighborhood and Community Services in development of a volunteer corps, noting an upcoming meeting on April 10th.
- Discussions with DPMM (Department of Procurement and Material Management) involve the search for grants to expand Group Supported Employment, and consideration of the viability of contractors providing self-directed services.
- The WIN stakeholders group focusing on inclusion has a meeting scheduled for April 18, noting that a survey will be sent out prior to identify areas of interest on inclusion efforts.
- Lori Stillman will be presenting for WIN at the County Budget Public hearings in April.

Mike Goodrich introduced new staff member Donna Chittum who started March 4th in the position of Recruiter. Ms. Chittum provided a brief background and shared that she has been visiting programs to become familiar with programs needs and will be attending career events/job fairs in April.

Additionally, Mr. Goodrich provided an update to recent financial activities, noting that a report provided at the March Fiscal Committee meeting identified substantial missed revenue due to services that are currently non-billable, due to various circumstances, including clients who have no fixed address/are homeless, documentation missing a patient signature, and a lack of credentialed staff. Efforts are underway to correct these and other identified concerns.

Lyn Tomlinson provided some additional updates to include:

- The Chris Atwood Foundation, an Associate Member of the Behavioral Health Oversight Committee, recently published a report crediting training in the use of Narcan, provided by the Foundation, has resulted in 212 lives being saved.
- Attendees were encouraged to review the packet of CSB information provided in the meeting materials, noting that success stories, staff highlights, and recent CSB staff events were included.
- In support of workforce planning, Executive staff is placing welcome calls to new employees, which have been positively received. Ms. Tomlinson provided a timeline of the calls, explaining that the initial calls are placed within the first 30 days of employment, with a follow-up call in the 60-90 days following hire.
- Members were encouraged to attend the CSB Awards of Excellence on Thursday, April 4, 2019 from 9:30 a.m. – 11:00 a.m. in the Government Center Atrium.
- The CSB Engagement survey has closed and the results are under review, following which an action plan will be developed.
- Noting continued efforts to launch Same-Day Access, a STEP-VA (System Transformation Excellence and Performance) initiative, Ms. Tomlinson reported that Daryl Washington, Louella Meachem, and Mike Suppa were interviewed by NBC4 on this topic. Additional implementation efforts include:
 - Continued work to attain the goal of improving the time to treatment wait to within 10 days.
 - Development of primary care screening efforts are ongoing, including development of follow up service provision, noting some reliance on BeWell.
 - Daryl Washington is involved in the state process to develop definitions for STEP-VA services, reporting a current focus on Crisis Intervention and Outpatient services.
 - A reminder was offered of the upcoming VACSB (Virginia Association of Community Services Boards) conference May 1-3, 2019 in Williamsburg noting the title is *Enhancing Services, Enhancing Lives* and will have a clinical focus. Members were asked to alert Erin Bloom if they wish to attend.
 - Daryl Washington, Lyn Tomlinson, Mike Goodrich, Georgia Bachman, and Luann Healy attended a meeting with State Leadership on Thursday, March 21, 2019, at which it was determined that further work on regulations will be performed.
 - Reporting some recent concerns with prescribing practices in the jail, the Sheriff's office and CSB medical staff are collaborating to modify the current process to better address the prescribing needs of individuals in custody.
 - CSB Medical Director, Dr. Colton Hand and Lyn Tomlinson will be attending the next NAMI (National Alliance on Mental Illness) meeting, reporting that it is scheduled to be held in the jail. It was confirmed that regular updates on these matters will be provided to the Board.
 - There was an interview on CBS Channel 9 on the STAR (Striving to Achieve Recovery) program on which Sheriff's Office and CSB staff, as well as enrolled individuals appeared.

10. Matters of the Board.

Captain Cachuela, in support of the previous announcement on the STAR Program interview, noted that both Channel 9 and Channel 4 aired interviews, both of which may be viewed on the Sheriff's Facebook and Twitter pages.

Daria Akers provided a personal story related to CIT (Crisis Intervention Team) trained law enforcement personnel, noting the support, professionalism, and admirable follow up of the responding officers. Mr. Ambrose, offering a reminder of the Diversion First Stakeholders Meeting scheduled in May, noted that perhaps the responding officers could be scheduled as presenters.

Nancy Scott, noting her tenure on the Affordable Housing Resources panel had come to an end, reported the submission of a housing report to the Board of Supervisors (BOS). Ms. Scott reported that a proposal to add .01¢ to the tax rate next year was offered, asking that the increase be earmarked for new affordable housing. Ms. Scott further reported a request from the housing office to include the critical need for new affordable housing in the CSB Budget testimony.

Gary Ambrose reported that VA State Senator Jennifer Boysko expressed an interest in exploring mental health initiatives, noting that she would like to consult with those who may be familiar with the topic of current behavioral health needs. Lyn Tomlinson agreed to reach out to Senator Boysko's staff.

11. Committee Reports

A. *Behavioral Health Oversight Committee (BHOC)*

Gary Ambrose provided a brief overview of the most recent BHOC meeting:

- Associate Members were given a summary of the recent CSB Board Ad Hoc Partner Feedback meeting, noting that a summary of the meeting outcomes would be provided.
- Avneet Himebaugh, representing Shatterproof, a grassroots advocacy group advocating for substance use disorder treatment particularly related to family support and advocacy, provided some background of Shatterproof and an overview of recent activities.
- Captain Jaime Popik with the Fairfax County Sheriff's Office provided an overview of the STAR program, noting the principle concern of discharging inmates is locating employment.
- Several Associate Members provided agency updates.
- Lyn Tomlinson provided several staff updates

The next BHOC meeting is Wednesday, April 10, 5:00 p.m. at the Merrifield Center, Level 11-Room 308 A/B, West.

B. *Compliance Committee*

Bettina Lawton provided highlights of the March 20 meeting, some highlights of which are:

- Staff provided an overview of serious incident reporting, including how reports will be conveyed to the Board.

- An update was provided to CSB efforts to partner with AdvantEdge, a billing company that will be assuming all the third-party billing. Billing testing will take place in April, beginning with Case Management services. Expansion to other services is anticipated in May.
- A new Quality Assurance Manager has been hired.

The next meeting is Wednesday, April 17, at 4:00 p.m. at the Merrifield Center, Level 1 - Room 308 A/B, West.

C. Developmental Disabilities (DD) Committee

Jane Woods, noting no DD meeting in March, reported that LogistiCare and DMAS (Department of Medical Assistance Services) have regional meetings.

Acknowledging that attending the meetings can be challenging, a webinar has been scheduled, the link for which will be forwarded to the DD Committee Outlook distribution list by Board Clerk, Erin Bloom. Ms. Woods noted that there have been improvements to (LogistiCare) transportation services reported.

The next meeting is Wednesday, April 3, at 5:30 p.m. at the Merrifield Center, Level 1-Room 308A/B, West.

B. Fiscal Oversight Committee

Captain Basilio ‘Sonny’ Cachuela, Jr., noting several highlights had already been provided by executive staff, provided a brief overview of the March 15th meeting, including:

- The Modified Fund Statement with end of year budget projections for FY 2019 will be presented at the April 2019 Fiscal Committee meeting. Following which, an update will be provided to the Board at the April 24th CSB Board meeting.
- Three CSB Board members have volunteered to provide budget testimony before the BOS on April 11, 2019. Volunteers include Diane Tuininga, Edward Rose, and Jennifer Adeli.

The next meeting is Friday, April 19, at 9:00 a.m. at the Pennino Building, Room 836A.

D. Other Reports

Bettina Lawton reported that Elizabeth McCartney, in consult with Ken Garnes, is developing testimony for the County Budget Public Hearings just noted in the Fiscal Committee report.

Diane Tuininga provided an update to the recent CSB Board Ad Hoc Partner Feedback meeting, reporting that two primary themes were identified as 1) early inclusion for programmatic changes and initiatives, and 2) open communication. Acknowledging the need for some timely action it was proposed that a timeline identifying priorities and action steps be developed, noting that the timeline will be developed by CSB staff. It was further discussed that some joint meetings of the Developmental Disabilities and Behavioral Health Oversight Committees be scheduled to facilitate joint discussion.

Ken Garnes offered a reminder for all members to provide feedback on the recent legislative session preparations and visits.

12. Action Item

A. *Adult Drug Court Discretionary Grant Application Request (Veterans Treatment Court, Type A, Enhancement Grant)*

Marissa Farina-Morse provided an overview, noting that the amount of the grant is \$500K from the Bureau of Justice Assistance Adult Drug Court Discretionary Program. If awarded, the grant will provide an additional 36 months to fund the Veterans Treatment docket following the expiration of the current grant, which expires in September 2019.

Edward Rose made a motion for approval to submit the Adult Drug Court Discretionary Grant application which was seconded and approved.

CLOSED SESSION

At 7:22 p.m. a motion was offered, seconded and passed to meet in closed session for consultation with legal counsel employed or retained by a public body regarding specific legal matters requiring the provision of legal advice by such counsel on a reimbursement matter, as permitted by Virginia Code Section 2.2-3711(A)(8).

At 7:40 p.m. the Board reconvened the open session at which time a motion was offered, seconded and passed, certifying to the best of the Board's knowledge that only public business matters lawfully exempted from open meeting requirements prescribed by the Virginia Freedom of Information Act and only such public business matters identified in the motion to convene a closed meeting, were heard, discussed or considered by the Community Services Board in closed session.

Immediately following, a motion to adjourn was offered, seconded and carried. The meeting was adjourned at 7:42 p.m.

Actions Taken--

- ◆ The February 27, CSB Board Meeting minutes were approved as presented.
- ◆ Approval to apply for, and if awarded, spend grant funding from the Bureau of Justice Assistance Adult Drug Court Discretionary Program.

April 24, 2019

Date



Staff to Board