

Fairfax-Falls Church Community Services Board

May 22, 2019

The Board met in regular session at the Merrifield Center, 8221 Willow Oaks Corporate Drive, Fairfax, VA.

The following CSB members were present: Suzette Kern; Chair; Jennifer Adeli; Daria Akers; Gary Ambrose; Thomas Burger; Basilio ‘Sonny’ Cachuela Jr; Ken Garnes; Rachna Sizemore Heizer; Sheila Coplan Jonas; Garrett McGuire; Edward Rose; Nancy Scott; and Diane Tuininga; and Jane Woods

The following CSB Board members were absent: Bettina Lawton

The following CSB staff was present: Daryl Washington; Georgia Bachman; Eileen Bryceland; Evan Jones; Michael T. Lane; Victor Mealy; Linda Mount; Cynthia Tianti; and Lyn Tomlinson

1. Meeting Called to Order

Suzette Kern called the meeting to order at 5:00 p.m., following which new CSB Board member Garrett McGuire, representing the Mt. Vernon District, was welcomed and all attendees provided introductions including name and agency or Board affiliation.

2. Matters of the Public

None were presented.

3. Amendments to the Meeting Agenda

The meeting agenda was provided for review. As no revisions were offered, Jane Woods made a motion to accept the agenda as presented that was seconded and passed.

4. Approval of the Minutes

Draft minutes of the April 24, 2019 meeting of the Fairfax-Falls Church Community Services Board were presented for review. As no suggestions for revision were offered, Edward Rose made a motion for approval, which was seconded and passed.

5. Director’s Report

Executive staff provided several agency updates, highlights include:

Daryl Washington reported on recent county and agency activities to include:

- The FY 2020 budget was passed May 7, 2019. The CSB was awarded approximately \$9M that provides:
 - Additional Support Coordination staff positions,
 - Approximately \$2M for Employment & Day services,
 - Funds to advance the Opioid Task Force,
 - Funds to advance Diversion First efforts across the County,
 - A Market Rate Adjustment (MRA) for employees,

- Funds to apply Contract Rate Adjustments (CRA) in support of our vendor partners, and
- Various smaller amounts.
- Copies of the 2018 Diversion First Annual Report were distributed. Mr. Washington reported on three anticipated primary focus areas projected to be super utilizers, courts, and discharge planning. Mr. Washington offered clarification that there is an overlap of services including mental health, jails, and first responders. A reminder was offered of the three dockets including veteran's, mental health, and drug that will be fully implemented in July 2019.
- Reporting that he will provide a comprehensive presentation at the June 26, 2019 CSB Board meeting on STEP-VA (System Transformation Performance and Excellence), Mr. Washington offered a brief overview of recent funding activities including funding provision of:
 - Approximately \$270K for three positions to support Same Day Access
 - Approximately \$410K for four-six positions supporting Primary Healthcare Screening, and
 - Approximately \$220K for Outpatient Services, anticipated to provide two full time positions.
- The CSB made the decision to terminate the contract with AdvantEdge, which has received the mailed notification. Plans to expand the internal billing structure include strengthening the existing billing team and the revenue cycle. Details of this plan will be presented at the June CSB Board Meeting. Notification of the contract termination was provided to County Executive Bryan Hill, Deputy County Executive Tisha Deeghan, and County CEO Joe Mondoro in a recent meeting. Following the meeting, development of a statement informing the Board of Supervisors was initiated.
 - Mr. Washington and CSB County Attorney Cynthia Tianti will discover if the Board of Supervisors (BOS) notification will be in closed session, acknowledging that the distribution of talking points, in development, will be impacted if the information is shared in closed session with the BOS.
- Initial interviews to hire a CSB Deputy Director of Administrative Operations are being held this week. Second interviews are scheduled for the following week. It was reported that CSB Board Members Jennifer Adeli and Captain Basilio 'Sonny' Cachuela, Jr. are serving on the hiring panels.
- CSB Executive Leadership attended a recent meeting with some of the vendor partners. Key topics included:
 - Continued efforts to improve communication, specifically noting interest in receiving notification of state and local activities.
 - Increased participation in legislative efforts, including the upcoming Human Services Issues Paper review and recommendation feedback that is due in July 2019. This due date necessitates that the recommendations be presented to the full Board in June. Mr. Washington noted that the Word version for revision has not yet been received.

- Mr. Washington reported communication with the County Legislative Office related to revision of the Human Services Issues Paper. Two areas, described below, are anticipated to be key concerns prompting consideration that they be recommended as stand-alone issues:
 - Customized rates including the burdensome state process for vendors to apply for, receive approval of, and retain the approved rates, and
 - The development by VCU (Virginia Commonwealth University) of a Behavioral Healthcare Index. It is anticipated that the Index will be a primary tool for financial decisions in assigning funding to CSBs. Based upon the methodology that VCU has indicated they will be using; the Index will have a significantly negative impact on this CSB. It was suggested that a revision to the Community Services Performance Contract (CSPC) may include a required minimum state match to CSB budgets as a possible solution.
- The state has launched an Alternative Transportation pilot program that is currently in Phase I, this CSB will be involved in Phase III. Alternative transportation provides individuals, under a commitment order and who are in crisis, with unrestrained transport in a secure vehicle.
- An update was provided to the CSPC, noting the we are in the second year of a biennial contract, that relieves the need for a public comment period. A copy has not yet been received but is anticipated to be received soon.
- The BOS presented a proclamation of the CSB's 50th Anniversary at the May 21st BOS meeting. The video that was developed by the CSB Communications Team and Channel 16 will be provided to the Board (via a link) once available.

Linda Mount, providing a brief background of this report, distributed copies of the FY 2019 3rd Quarter CSB Status Report (dashboard) highlighting the following:

- Emergency Services Wait times have improved.
- Most individuals have wait times of less than 15 minutes, some may wait longer if indicated appropriate in the triage assessment.
- TDO numbers have stabilized, while ECOs have increased 28% from last year in this same time frame, attributed to Diversion First efforts.
- The impact of Medicaid Expansion is reflected in the cumulative data:
 - The number of individuals with no insurance reported has decreased from 28% to 25%.
 - A review of the data for individuals receiving services in the first quarter through the third quarter shows an 18% increase of those with Medicaid.
 - It was confirmed that individuals enrolled in Medicaid are in excess of 1400, an increase over the 1277 reported at the Fiscal Oversight Committee earlier this month.
 - It is anticipated that Medicaid enrollment will continue to increase, with a commensurate reduction in individuals with no insurance

6. Matters of the Board.

Rachna Sizemore Heizer, encouraging attendance, offered a reminder of the initial Disability Inclusion Conference hosted by the Fairfax County Board of Supervisors and the Arc of Northern Virginia, June 20, 2019 at the Government Center, 8:30 a.m. – 12:30 p.m. topics include housing, workforce, community including business and leisure, and social opportunities addressed through a keynote speaker, panels, and breakout sessions. Registration is open. A flyer with the details will be forwarded to the Board.

Jennifer Adeli provided an update to a report provided at the April CSB Board Executive Committee meeting concerning establishment of four mental health group homes for youth in Mclean (Dranesville District). In response to a lawsuit related to zoning the County Attorney, representing the County Zoning Administrator, received a ruling that the three co-located homes were considered a congregate living facility that would require rezoning for the intended use.

Jane Woods provided an update to recent activities of SPAN (Suicide Prevention Alliance Northern Virginia).

- Noting a flyer had been emailed to Board members earlier, Ms. Woods encouraged attendance at the Military Culture and Suicide Prevention Summit scheduled (in Fairfax) on June 17, 2019 from 10:00 a.m. – 3:00 p.m. (Registration is at 9:30 a.m.) at the Government Center.
- SPAN is hosting an all-day conference on suicide prevention for older adults and youth on Thursday, October 31, 2019 at Inova with Kevin Hines as a keynote speaker. More information will be forwarded as it becomes available.

Gary Ambrose provided an update to the May 16th Diversion First Stakeholders meeting, noting this was his last as he has retired from the group. Michael T. Lane, CSB Director of Individual & Family Affairs provided an overview of the Peer Support Specialist program, highlighting plans for development, deployment, and use of Peer Support Specialists. Mr. Ambrose recommended that the presentation be provided at a future CSB Board meeting. Suzette Kern reported that during the meeting May 16, 2019 as Gary Ambrose Day.

Mr. Ambrose offered a recommendation that in future conversation, the word partners be used in place of vendors, which was unanimously accepted.

Suzette Kern reported attending the CSB 50th Anniversary proclamation at the BOS meeting on May 21st, further reporting that Supervisor Cook stated that planning for a future joint CSB Board and BOS meeting is ongoing.

7. Committee Reports

A. *Behavioral Health Oversight Committee (BHOC)*

Gary Ambrose, provided a brief overview of the May meeting, to include:

- ServiceSource and LMECC (Laurie Mitchell Empowerment and Career Center) staff provided the two Associate Member presentations.
- Lyn Tomlinson provided the staff updates.
- There was discussion of the planned joint meeting of the BHOC and DD committees scheduled for June 12, 2019.

The next BHOC meeting is a joint meeting with the DD Committee on Wednesday, June 12, 5:00 p.m. at the Government Center, Conf. Room 9 & 10.

B. Compliance Committee

Suzette Kern provided highlights of the recent meeting, including:

- Termination of the AdvantEdge contract was reported.
- An update to the implementation of ComplyTrack was provided, noting that Compliance Committee members will be offered an opportunity for input on reports provided to the Board, anticipated to be available in August.
- An overview of the moderate and high-risk compliance and risk management areas
- A report of the Serious Incidents reported in April 2019 was provided, following which it was determined to add this report to the agenda as a standing item.

The next meeting is Wednesday, June 19, at 4:00 p.m. at the Merrifield Center, Level 1 - Room 308 A/B, West.

C. Developmental Disabilities (DD) Committee

Jane Woods and Sheila Jonas, reporting that there had not been a meeting in May, offered a further reminder that there will be joint meetings with the Behavioral Health Oversight Committee on June 12th and again in August.

Ms. Woods, referring to the DOJ (Department of Justice) settlement with Virginia, reported the oversight judge recently provided an annual progress report. Details of the report included several expectations to include:

- Increased collaboration between the state and the DOJ that will include the metrics for Corrective Action Plans (CAPs) and identification of how and when progress and compliance will be measured. The State/DOJ report is due to the judge in December 2019.
- Some concerns include the use of SIS (Supports Intensity Scale), the assessment measurement tool that is used to determine eligibility.
- The end, potentially, of implementation and oversight is December 2020. The negotiated plan is due mid-year 2020, with a subsequent year of continued oversight.

The next meeting is a joint meeting with BHOC on Wednesday, June 12 at 5:00 p.m. at the Government Center, Conf. Rooms 9 & 10.

B. Fiscal Oversight Committee

Captain Basilio 'Sonny' Cachuela, Jr., provided highlights of the May 17th meeting, some of which included:

- The FY 2019 Modified Fund Statement was provided with no significant changes, noting the end of year balance remains approximately \$10M.
- There were a reported 102 vacant general merit positions, two over the Vacancy Breakeven point of 100.
- A Revenue Management Plan was distributed that illustrated the primary factor in uncollected funds is receivables that are too old, prior to December 31, 2017, to

be collected. It was noted that the payment denial rate has improved due to improved monitoring of billing prior to submission.

- A Revenue Maximization Plan, also distributed at the meeting, illustrated the non-billable services that included newly or soon-to-be implemented services including ARTS (Addiction Recovery Treatment Services) and OBOT (Office Based Opioid Treatment). Informatics, Operations, and Credentialing staff are working to eliminate the denials.
- The one-time carryover requests include the CSB Academy: additional Peer Support Specialists for Primary Healthcare Screening and the BeWell program; funding to launch a pilot for placement of eligibility staff at Detox and Crisis Care; implementation of the WIN (Welcoming Inclusion Network) recommendations; building enhancements/space reconfiguration at Merrifield and Pennino; and a request to add funding added to the reserve for the projected Medicaid Shortfall. Members were encouraged to review the minutes.
- Captain Cachuela has completed his second term and will be stepping down following the June meeting, reporting the Fiscal Committee member Jennifer Adeli has accepted the nomination as Committee Chair.

The next meeting is Friday, June 21 at 9:00 a.m. at the Pennino Building, Room 836A.

D. *Other Reports*

Suzette Kern advised the members that an Ad Hoc Priority Access to CSB Services Committee will need to be established and to please consider volunteering at the June meeting. Volunteers included Daria Akers, Nancy Scott, and Suzette Kern.

Captain Basilio ‘Sonny’ Cachuela, Jr volunteered for the Ad Hoc CSB Board Retreat Planning Committee that will be established for planning of the CSB Board Retreat scheduled on Saturday, September 28, 2019.

Ms. Kern further noted the establishment of an Ad Hoc CSB Board Officer Nomination Committee, the members of which include, Ken Garnes, Captain Cachuela, and Sheila Coplan Jonas.

Mr. Ambrose announced a Veteran’s Docket Graduation is scheduled for Thursday, May 23 from 2:00 p.m. – 3:30 p.m. at the courthouse. Attendance is strongly encouraged.

8. Action Item

A. *Establishment of CSB Ad Hoc Fee Policy Review Committee*

Noting that the Board fulfills their statutory responsibility of reviewing the CSB fee policy annually, members were encouraged to volunteer for the Ad Hoc Fee Policy Review Committee. Mr. Ambrose offered a brief overview of the process, sharing that this committee offers a good opportunity to learn about the CSB. Volunteers included Nancy Scott, Sheila Coplan Jonas, Garrett McGuire, and Edward Rose.

Edward Rose offered a motion for approval to establish the CSB Ad Hoc Fee Policy Review Committee that was seconded and approved.

CLOSED SESSION

At 6:00 p.m. a motion was offered, seconded and passed to meet in closed session for Discussion of a personnel matter as permitted by Virginia Code Section 2.2-3711(A)(1) and consultation with legal counsel employed by a public body regarding specific legal matters requiring the provision of legal advice by such counsel, as permitted by Virginia Code Section 2.2-3711(A)(8).

At 8:00 p.m. the Board reconvened the open session at which time a motion was offered, seconded and passed, certifying to the best of the Board's knowledge that only public business matters lawfully exempted from open meeting requirements prescribed by the Virginia Freedom of Information Act and only such public business matters identified in the motion to convene a closed meeting, were heard, discussed or considered by the Community Services Board in closed session.

There being no further business to come before the Board, a motion to adjourn was offered, seconded and carried. The meeting was adjourned at 8:01 p.m.

Actions Taken--

- ◆ The May 22, 2019 CSB Board Meeting agenda was approved as presented
- ◆ April 24, 2019 CSB Board Meeting minutes were approved as presented.
- ◆ The CSB Ad Hoc Fee Policy Review Committee was established.

June 26, 2019



Date

Staff to Board