# Things to Know **Before You Go**

- Have your Student Bus Pass out and ready to tap on the farebox when you board the bus.
- The Student Bus Pass is valid only on Fairfax Connector, City of Fairfax CUE, and select northern Virginia Metrobus routes. Go to fairfaxconnector.com and search "Student Bus Pass" to see the list of eligible Metrobus routes.

If you switch to Metrobus routes not included in the Student Bus Pass program, Metrorail, or another transit system you will need cash or a standard SmarTrip® card.

- The Student Bus Pass is valid 5:00 a.m. to 10:00 p.m., 7 days a week. At all other times you will need cash or a standard SmarTrip® card.
- Give respect to get respect. It's important to be kind to other riders, especially those with special needs. There are seats designed just for them so try to avoid sitting there.
- If you get lost or turned around, the bus drivers are great! Just tell them you need help and they will help you figure out how to get to your destination.



# **Customer Service & Travel Information**

#### **Fairfax Connector**





fairfaxconnector.com



703-339-7200



TTY 703-339-1608



/fairfaxconnector

#### City of Fairfax CUE





<u>cuebus.org</u>



703-385-7859



@CityofFFXCUE



TTY 711

#### **Metrobus**



@metrobusinfo



wmata.com



202-637-7000



TTY 202-962-2033



County of Fairfax, Virginia





City of Fairfax, Virginia



Fairfax County Department of Transportation (FCDOT) ensures nondiscrimination in all programs and activities in accordance with Title VI of the Civil Rights Act of 1964 and the Americans with Disabilities Act (ADA). To request this information in an alternate format, contact FCDOT at 703-877-5600, TTY 711.

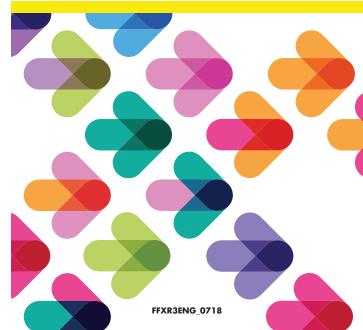


Getting started with your

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### **Planning Your Trip**

- Bus schedules can be viewed online at the Fairfax Connector, City of Fairfax CUE, and WMATA websites. Paper schedules are available at your school, Fairfax County Public Libraries, or Connector Stores.
- WMATA's Trip Planner and Google Maps™◆ mapping service are online tools you can use to plan your trip from beginning to end.
- Students and their parents or guardians are encouraged to take a trip together prior to students riding alone so that everyone is familiar with the necessary steps when traveling on the bus.



## Taking the Bus

- Find the Fairfax Connector, City of Fairfax CUE, or Metrobus sign along your route and wait for the bus at the bus stop.
- When the bus pulls up, check the number and/or signage on the front of the bus to ensure you are boarding the correct bus, or ask the driver.
- Tap your Student Bus Pass on the farebox when you board and immediately sit down or stand if seats are full, holding the nearest strap or pole.





### **Exiting the Bus**

- Pull the cord above your seat to notify the driver that you want to get off at the next stop.
- Upon arrival to your destination, make sure you have all your belongings.
- Exit the bus from the rear door and wait until the bus passes to cross the street. This helps the boarding process go smoothly and keeps you safe.



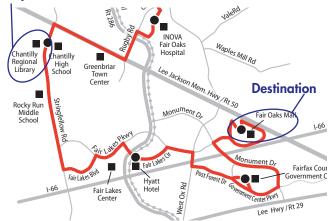
#### **Understanding the Schedules and Timetables**

The bus schedules are excellent resources for learning how to get around. They combine timetables of all the trips a route makes with maps showing various points of interest along the way.

	Timepoints		Departure Location			1		
r. Unn	Reston Town Center	Reston Pkwy & Fox Mill Rd	MOVA Fair Oaks Hospital	Chantilly Regional I.i.	Fair Lakes Circle	Fairfax County Governmenty	Fair Oaks Mall	
	Weekday -	AM Southbo	und Service	#				
	6:05	6:12	6:22	6:32	6:40	6:48	6:57	
	6:45	6:52	7:02	7:12	7:20	7:28	7:37	
	7:30	7:38	7:49	8:00	8:11	8:21	8:33	
	8:15	8:23	8:34	8:45	8:56	9:06	9:18	
	9:00	9:08	9:19	9:30	9:41	9:51	10:03	
	9:48	9:56	10:06	10:16	10:25	10:34	10:44	
	10:35	10:43	10:53	11:03	11:12	11:21	11:31	
	11:15	11:23	11:33	11:43	11:52	12:01рм	12:11	
			_	arture	Time	Arrival	Time	
4	Weekday –	PM Southbo	und Service	· 🍑 📗				
	12:00	12:08	12:18	12:28	12:37	12:46	12:56	
	12:45	12:53	1:03	1:13	1:22	1:31	1:41	
	1:30	1:38	1:48	1:58	2:07	2:16	2:26	
	2:15	2:23	2:33	2:43	2:52	3:01	3:11	
	3:00	3:10	3:20	3:30	3:39	3:48	4:00	
	3:40	3:50	4:03	4:15	4:26	4:36	4:48	
	4:30	4:40	4:53	5:05	5:16	5:26	5:38	
	5:15	5:25	5:38	5:50	6:01	6:11	6:23	
	6:05	6:12	6:22	6:32	6:40	6:49	6:58	
	1							

When viewing your schedule, you'll notice the timepoints are listed across the top of the timetable. Find where and when you'd like to catch the bus and where you'd like to be dropped off. Keep in mind, these are not the only bus stops along a route. There are often stops every few blocks in between the timepoints listed.

#### **Departure Location**



Days of Operation, Time of Day, and Direction



## **Additional Tools to Make Traveling Easier**

In addition to the bus schedules, there are a variety of tools available to help you plan your trip as well as receive real-time information while you're on-the-go.

WMATA's Trip Planner and Google Maps™ mapping service can help you plan your travel. Simply enter where you're starting from and where you'd like to go. Within seconds you'll have itineraries showing your available transit options as well as any required walking distance.

While your you're on-the-go, it's easy to get the travel information you need. Every Fairfax Connector, City of Fairfax CUE, and Metrobus bus stop has an unique stop ID that allows you to get real-time updates for a

specific location via text, phone, or mobile web interface \* Information about how to use these technologies can be found at each provider's website.

Alternatively, there are many third-party apps for smartphones and tablets that aggregate the scheduled and real-time information from all the local

transit providers into user-friendly, mobile resources.\*

2:39 PM 4321)HERNDON-MONROE

P+R 983) TO AIR+SPACE MUSM, DULLES AIRPORT, RESTON-HERNDON 4 & 23 MIN 983) TO WIEHLE METRO 16 &

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◆ Z X C V B N M ⊗

- ◆ Google Maps<sup>™</sup> mapping service is a trademark of Google LLC \* Message and data rates may apply.