Click to read that day’s update:

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HHS General Updates

- As Phase 3 continues in Fairfax County, most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our assistance from a distance offered online or by phone. In situations where in-person interactions are necessary, appointments are encouraged. Updates for most county agencies can be found on our operating status webpage, which is updated regularly.
- The county has developed numerous COVID-19 geospatial resources, including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.
- The Fairfax County Health Department’s COVID-19 Case Data Dashboard keeps the public informed during this pandemic. The site contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.

Congress passed COVID-19 relief legislation that provides $900 billion to address the economic and health impact of the pandemic. The funding will provide assistance with unemployment, rent and utilities, child care, food, mental health, and substance use. The bill was signed by the president on December 27, 2020.

Evictions and Municipal Utility Relief Program


COVID-19 Municipal Utility Relief Program: The deadline for Fairfax Water customers experiencing financial hardship to apply for payment assistance via fax, email, or mail has been extended to January 4, 2021. Applications via phone will be accepted until close of business on December 31, 2020. The Town of Vienna is accepting applications for overdue water and sewer bills until January 15, 2021. The Town of Herndon also received COVID-19 Municipal Utility Relief funds and will have a separate application process posted online soon.

Health Department

Media Resources: The Health Department’s partner portal for local community leaders and organizations provides shareable information about the COVID-19 vaccination and is curated according to key health messages. Users can grab- and-go text and video content, visuals, flyers, and other materials to insert into their next What’s App message or virtual meetings. In addition, the Health Department communications team and bilingual outreach staff are facilitating focus groups and engagement of multi-cultural leaders to address vaccine decision making.

Clinic Operations: Effective December 21, 2020, the Fairfax County Health Department has consolidated
services across its five district offices to one location. Clients in need of essential services offered by the health department can make an appointment at the Joseph Willard Health Center, 3750 Old Lee Highway, Fairfax. To make an appointment call 703- 246-7100. Vital Records services will be offered at Joseph Willard Health Center Monday – Friday, 8 a.m. to 4 p.m.

**Testing:** The Health Department continues to encourage residents to seek timely testing when feeling symptomatic or https://www.fairfaxcounty.gov/health/novel-coronavirus/coronavirus-covid-19-testing. In addition, the Health Department has expanded free walk-in testing options for residents with limited resources, symptoms, or a contact of a COVID positive case as determined by public health investigation. Residents can call the Health Department call center for guidance in identifying a testing location: 703-267-3511.

**Vaccination:** The Health Department has initiated COVID-19 vaccine distribution in accordance with CDC and VDH guidance to Phase 1a health care providers, to focus on community health care providers who work at dialysis centers, urgent cares, free clinics, home health, emergency medical services, and public health. Targeted outreach and planning have been conducted to enroll safety net health care providers and community providers who are trusted by multicultural residents for their receipt of COVID-19 vaccination. Vaccination clinics are being held for front-line Community Services Board and Adult Detention Center/Juvenile Detention Center personnel. All vaccines are scheduled by appointment only. Planning is underway to address vaccine receipt by essential workers and older adults living within the community. In addition, the Health Department is engaging Latino residents in focus groups to explore vaccine decision making.

The Health Department has created a vaccine information page to provide the latest information for the Fairfax community: https://www.fairfaxcounty.gov/health/novel-coronavirus/vaccine.

**Support:** To address the need for successful isolation and quarantine actions in our community, the Health Department is partnering with the Department of Family Services to advise on shelter planning, as well as the Department of Neighborhood and Community Services’ (NCS) Coordinated Services Planning to support residents who are isolating and quarantining in home environments. The Health Department and NCS are working together to support residents to be successful at quickly accessing basic needs when isolation or quarantine is necessary. Additionally, the Health Department is actively working with the Office to Prevent and End Homelessness to advise on hypothermia shelter safe operations.

**Community Health Workers:** The Health Department’s contracted Community Health Workers (CHW) are actively working within the community to connect over 2,000 residents each week to provide essential household education and resources to limit disease spread in the community. During December, the CHWs referred 825 clients for basic needs support to NCS’ Coordinated Services Planning Services Navigation Support Team and 35 residents to the QPID shelter system. CHWs are regularly providing direct connection to food resources from numerous community-based organizations and through the utilization of grocery gift cards funded by federal CARES Act funding.

**Face Coverings:** Fairfax County continues to collect donated face coverings to distribute through our nonprofit partners for our vulnerable residents. Since May, over 81,000 cloth face coverings have been donated and distributed to community members. We have a focused need for youth and child sized face coverings/masks. Cloth mask donations are being accepted at every Fairfax County police station. There are also drop boxes available to accept personal hygiene item donations, which will be distributed by local food pantries.
VDH Dashboard: The Virginia Department of Health (VDH) has a Pandemic Metrics Dashboard, which shows a visualization of COVID-19 community transmission by region. Updated weekly, this dashboard will show data trends for COVID-19 in specific communities; where the COVID-19 virus is spreading; and assist local and state governments in determining additional mitigation measures. A CDC School Metrics tab is also available within the dashboard. This tab uses metrics described by the CDC to guide decisions by school officials, taking into consideration the school’s ability to implement and adhere to key mitigation strategies to decrease transmission of COVID-19.

As a reminder, COVID-19 response-related information is available through multiple communication channels:
- Call the Health Department Call Center at 703-267-3511 with COVID-19 questions from 9 a.m.-7 p.m. weekdays and 9:30 a.m.-5 p.m. on weekends.
- Text FFXCOVID to 888777 to receive updates from Fairfax County about COVID-19. For text alerts in Spanish, text FFXCOVIDESP to 888777.
- Email questions or concerns to ffxcovid@fairfaxcounty.gov. This email account is staffed Monday through Friday, 8 a.m.-6 p.m.
- Learn more about COVID-19 on the Health Department Coronavirus (COVID-19) Webpage or FAQ page.
- Follow the Fairfax County Government Facebook Page and Health Department Facebook Page.

Health Safety Net Providers

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The Directory of Health Safety Net Providers lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

Fairfax County Public Schools continues to offer ALL students a free healthy breakfast and lunch through June 30, 2021. The grab and go meals are offered at over 60 school sites and along bus routes throughout Fairfax County.

Winter Break: FCPS will ensure all students access to meals during the FCPS Winter Break. Meal kits containing 14 days of food were distributed between December 18-December 22. Bus routes delivering breakfast and lunch will resume daily service on January 4, grab and go locations will reopen on January 5, and sites that distribute seven-day meal kits will resume on January 6.

Community Food Distribution: The most recent community food distribution map is available here. A Spanish version of the community food distribution map is also available here. New food resources are added frequently.

The county continues to provide meals to current Senior Center, Adult Day Health Care, and Meals on Wheels participants, as well as to residents in the county’s senior housing communities through county staff and FASTRAN transportation.

Community Services Board

Thanks to the Health Department, nearly 200 CSB staff received the COVID-19 vaccination at the
Merrifield Center yesterday. These are front-line staff who have continued to provide face-to-face services throughout the pandemic. The CSB looks forward to getting the rest of its front-line workers vaccinated as quickly as possible.

**Department of Family Services**

The latest information on the Department of Family Services’ efforts can be found in the [December 9, 2020 update.](#)

**Department of Housing and Community Development**

The Department of Housing and Community Development continues to explore available funding opportunities to mitigate the delinquency balances for FCRHA properties. It was recently determined that the FCRHA cannot directly or indirectly seek reimbursement from the CARES Act funding available for rental assistance, therefore, other options for lost revenue recovery are being evaluated.

<table>
<thead>
<tr>
<th>FCRHA Cumulative Delinquent Balances</th>
<th>November Total</th>
<th>December Total</th>
<th>Increase/Decrease</th>
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<tr>
<td>Non-COVID</td>
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<tr>
<td>Grand Total</td>
<td>$773,116.00</td>
<td>$930,659.36</td>
<td>$157,543.36</td>
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**Office to Prevent and End Homelessness:** As of December 30, 445 rooms are secured in six hotels for Fairfax County use as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as people who do not have the ability to isolate or quarantine safely in their own home. Of those hotel rooms, 366 are occupied (82 percent occupancy rate) with 467 guests. Eight guests were not homeless at admission. According to the demographic information reported by guests at admission, 51 percent are Black or African American; 28 percent are White and non-Hispanic or - Latino; 16 percent of the guests are of Hispanic or Latino ethnicity; four percent are Asian; and two percent are American Indian or Alaska Native. Less than one percent is unknown.

Of the individuals currently residing in the hotels, 89 percent were referred by homeless services providers; nine percent were referred by Fairfax County Government agencies; two percent were referred by hospitals; and less than one percent were from Federally Qualified Health Centers.

Since the hotels opened, 207 people who were experiencing homelessness at admission moved to permanent housing situations. Between December 23-29, 2020, nine individuals entered the hotel program, while 17 left the program for a net decrease of eight individuals being served. For the 17 people who left this past week, they were served in the hotel program for 58 days on average.

**Hypothermia Prevention Program:** During the short holiday work week ending December 24, the average occupancy level at the [four new temporary hypothermia prevention shelter sites](#) ranged between 56 and 73 percent.

**Juvenile and Domestic Relations District Court**

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the
December 16, 2020 update.

McLean Community Center

The latest information on the McLean Community Center’s efforts can be found in the September 2, 2020 update.

Department of Neighborhood and Community Services

*Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the Community Based Organization Coordination Updates report.*

Beginning on January 4, 2021, community sports organizations will be scheduled to utilize FCPS gyms for basketball league play, including practices and games. NCS has worked with sports organizations and FCPS to develop a set of requirements whereby sports organizations are responsible for compliance of all federal, state, and county health and safety guidelines for inside sports activities.

- Reston Community Center

The latest information on the Reston Community Center’s efforts can be found in the November 18, 2020 update.
HHS General Updates

- As Phase 3 continues in Fairfax County, most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our assistance from a distance offered online or by phone. In situations where in-person interactions are necessary, appointments are encouraged. Updates for most county agencies can be found on our operating status webpage, which is updated regularly.
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On December 21, Congress passed COVID-19 relief legislation that provides $900 billion to address the economic and health impact of the pandemic. The funding will provide assistance with unemployment, rent and utilities, child care, food, mental health, and substance use. The bill is currently awaiting the president’s signature.

Evictions and Municipal Utility Relief Program


COVID-19 Municipal Utility Relief Program: Fairfax Water is working with Fairfax County, the City of Falls Church, and the City of Fairfax to administer funds received from the Commonwealth of Virginia’s COVID-19 Municipal Utility Relief Program. Customers will need to apply for this relief program. To qualify, you must meet certain eligibility requirements, attest that you are experiencing financial hardship due to the coronavirus public health emergency, and apply to Fairfax Water no later than December 30, 2020.

The COVID-19 Municipal Utility Relief funds provided by the Commonwealth are not expected to be sufficient for all customers whose accounts are past due. These funds will be administered in accordance with the requirements of the Commonwealth. An application is available on Fairfax Water’s website here.

The Town of Vienna is accepting applications for overdue water and sewer bills until January 15, 2021. The Town of Herndon also received COVID-19 Municipal Utility Relief funds and will have a separate application process posted online soon.

Health Department

Media Resources: The Health Department’s partner portal for local community leaders and organizations
highlights the COVID-19 vaccine this week. The portal provides shareable information about the COVID-19 vaccination and is curated according to key health messages. Users can grab- and-go text and video content, visuals, flyers, and other materials to insert into their next What’s App message or virtual meetings. In addition, the Health Department communications team and bilingual outreach staff are facilitating focus groups and engagement of multi-cultural leaders to address vaccine decision making.

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**Vaping Cessation:** Teens and Young Adults Can Enroll in Free E-Cigarette Quit Program While it is too soon to know the specific impacts of COVID-19 on people who use e-cigarettes, we do know that the coronavirus that causes COVID-19 attacks the lungs and there is growing evidence that vaping can harm lung health overall. Therefore, it is more important than ever for young people to quit vaping to protect their health. The Health Department, in partnership with FCPS, unveiled a free vaping cessation text-based service.

**Testing:** The Health Department continues to encourage residents to seek timely testing when feeling symptomatic or having been exposed to a positive case. Testing resources are available for insured and uninsured residents at https://www.fairfaxcounty.gov/health/novel-coronavirus/coronavirus-covid-19-testing. In addition, the Health Department has expanded free walk-in testing options for residents with limited resources. Residents can call the Health Department call center for guidance in identifying a testing location: 703-267-3511.

**Support:** To address the need for successful isolation and quarantine actions in our community, the Health Department is partnering with the Department of Family Services to advise on shelter planning, as well as the Department of Neighborhood and Community Services’ (NCS) Coordinated Services Planning to support residents who are isolating and quarantining in home environments. The Health Department and NCS are working together to support residents to be successful at quickly accessing basic needs when isolation or quarantine is necessary. Additionally, the Health Department is actively working with the Office to Prevent and End Homelessness to advise on hypothermia shelter planning and safe operations.

**Community Health Workers:** The Health Department’s contracted Community Health Workers (CHW) are actively working within the community to connect over 2,000 residents each week to basic needs support during their isolation and quarantine. This activity is supported by NCS’ Coordinated Services Planning Services Navigation Support Team and through direct connection to food resources from numerous community-based organizations. In addition, the CHWs are providing essential education and care kits to support successful isolation and quarantine at home or through referrals to the QPID shelter system.

**Vaccine Planning:** The Health Department is actively planning for COVID-19 vaccine distribution in accordance with CDC and VDH guidance. Targeted outreach and planning have been underway to enroll health care providers who are trusted by multi-cultural residents in their receipt of COVID-19 vaccination for front line health care staff. Planning is underway to address vaccine receipt by essential workers. In addition, the Health Department is engaging Latino residents in focus groups to explore vaccine decision
making.

**Holiday Guidance:** Since COVID-19 cases are on the rise, the Health Department has released its holiday health guidance for family celebrations, shopping, and entertainment.

**Face Coverings:** Fairfax County continues to collect donated face coverings to distribute through our nonprofit partners for our vulnerable residents. Since May, over 77,000 cloth face coverings have been donated and distributed to community members. We have a focused need for youth and child sized face coverings/masks. Cloth mask donations are being accepted through January 4 at Volunteer Fairfax, 10700 Page Avenue, Suite 100, Monday through Friday, 12-4 p.m. and at every Fairfax County police station. There are also drop boxes available to accept personal hygiene item donations, which will be distributed by local food pantries.

**VDH Dashboard:** The Virginia Department of Health (VDH) has a Pandemic Metrics Dashboard, which shows a visualization of COVID-19 community transmission by region. Updated weekly, this dashboard will show data trends for COVID-19 in specific communities; where the COVID-19 virus is spreading; and assist local and state governments in determining additional mitigation measures. A CDC School Metrics tab is also available within the dashboard. This tab uses metrics described by the CDC to guide decisions by school officials, taking into consideration the school’s ability to implement and adhere to key mitigation strategies to decrease transmission of COVID-19.

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**Community Food Distribution**

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**Community Services Board**

The latest information on the Community Services Board’s efforts can be found in the [November 25, 2020 update](#).

**Department of Family Services**

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**Department of Housing and Community Development**

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Of the individuals currently residing in the hotels, 87 percent were referred by homeless services providers; nine percent were referred by Fairfax County Government agencies; one percent were referred by hospitals; and less than one percent were from Federally Qualified Health Centers.

Since the hotels opened, 204 people who were experiencing homelessness at admission moved to permanent housing situations. Between December 16-22, 2020, 32 individuals entered the hotel program, while 41 left the program for a net decrease of nine individuals being served. For the 41 people who left this past week, they were served in the hotel program for 66 days on average.

**Hypothermia Prevention Program**: During the week ending December 18, the average occupancy level at the [four new temporary hypothermia prevention shelter sites](#) ranged between 51 and 75 percent.

**Juvenile and Domestic Relations District Court**

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the
December 16, 2020 update.

McLean Community Center

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Evictions and Municipal Utility Relief Program

COVID-19 Municipal Utility Relief Program: Fairfax Water is working with Fairfax County, the City of Falls Church, and the City of Fairfax to administer funds received from the Commonwealth of Virginia’s COVID-19 Municipal Utility Relief Program. Customers will need to apply for this relief program. To qualify, you must meet certain eligibility requirements, attest that you are experiencing financial hardship due to the coronavirus public health emergency, and submit an application to Fairfax Water no later than Dec. 30, 2020.

The COVID-19 Municipal Utility Relief funds provided by the Commonwealth are not expected to be sufficient for all customers whose accounts are past due. These funds will be administered in accordance with the requirements of the Commonwealth. An application is available on Fairfax Water’s website at here.

In addition, the Towns of Herndon and Vienna received COVID-19 Municipal Utility Relief funds and will have a separate application process. More information and the application will be posted on their web sites shortly.

Health Department

Media Resources: The Health Department’s partner portal for local community leaders and organizations highlights holiday season safety. The portal provides shareable information about COVID-19 safety and is curated according to key health messages. Users can grab- and-go text and video content, visuals, flyers, and other materials to insert into their next What’s App message or virtual meeting. The Health Department communications team and bilingual outreach staff are preparing additional holiday messages to reach Spanish language speakers.

Seasonal Flu: With the COVID-19 pandemic still in full force and influenza season now starting, it is more important than ever that everyone do their part to help prevent the spread of respiratory illnesses. Health experts urge everyone six months of age and older to get a flu shot this year and every year. The flu vaccine is available now in the community, including at pharmacies, doctor’s offices, and grocery stores. Most health insurance plans cover flu shots for free.
The Fairfax County Health Department is offering flu shots for children and adults at the following locations by appointment only:

- Joseph Willard Health Center — 3750 Old Lee Highway, Fairfax
- Mount Vernon District Office — 8350 Richmond Highway, Alexandria
- Herndon-Reston District Office — 1850 Cameron Glen Drive, Reston

To make an appointment for any of the locations, call 703-246-7100, TTY 711. The flu vaccine offered at the Health Department protects against four different strains of the flu and is preservative- and latex-free. To ensure safety, strict protocols are in place and those receiving vaccines will be asked to observe proper masking and social distancing at all times.

**Vaping Cessation:** [Teens and Young Adults Can Enroll in Free E-Cigarette Quit Program](https://www.fairfaxcounty.gov/health/node/4710) While it is too soon to know the specific impacts of COVID-19 on people who use e-cigarettes, we do know that the coronavirus that causes COVID-19 attacks the lungs and there is growing evidence that vaping can harm lung health overall. Therefore, it is more important than ever for young people to quit vaping to protect their health. The Health Department, in partnership with FCPS, unveiled a free vaping cessation text-based service.

**Testing:** The Health Department continues to encourage residents to seek timely testing when feeling symptomatic or having been exposed to a positive case. Testing resources are available for insured and uninsured residents at [https://www.fairfaxcounty.gov/health/node/4710](https://www.fairfaxcounty.gov/health/node/4710). In addition, the Health Department has expanded free walk-in testing options for residents with limited resources. Residents can call the Health Department call center for guidance in identifying a testing location: 703-267-3511.

**Support:** To address the need for successful isolation and quarantine actions in our community, the Health Department is partnering with the Department of Family Services to advise on shelter planning, as well as the Department of Neighborhood and Community Services’ (NCS) Coordinated Services Planning to support residents who are isolating and quarantining in home environments. The Health Department and NCS are working together to support residents to be successful at quickly accessing basic needs when isolation or quarantine is necessary. Additionally, the Health Department is actively working with the Office to Prevent and End Homelessness to advise on hypothermia shelter planning and safe operations.

**Community Health Workers:** The Health Department’s contracted Community Health Workers (CHW) are actively working within the community to connect over 2,000 residents each week to basic needs support during their isolation and quarantine. This activity is supported by NCS’ Coordinated Services Planning Services Navigation Support Team and through direct connection to food resources from numerous community-based organizations. In addition, the CHWs are providing essential education and care kits to support successful isolation and quarantine at home or through referrals to the QPID shelter system.

**Vaccine Planning:** The Health Department is actively planning for COVID-19 vaccine distribution in accordance with CDC and VDH guidance. In addition, the Health Department is engaging Latino residents in focus groups to explore vaccine decision making. With support of NCS, the Health Department will be providing a pandemic response and vaccine briefing to interfaith and community-based organizations on December 17th.

**Holiday Guidance:** Since COVID-19 cases are on the rise, the Health Department has released its [holiday health guidance](https://www.fairfaxcounty.gov/health/node/4710) for family celebrations, shopping, and entertainment.

**Face Coverings:** Fairfax County [continues to collect](https://www.fairfaxcounty.gov/health/node/4710) donated face coverings to distribute through our nonprofit partners for our vulnerable residents. We have a focused need for youth and child sized face coverings/masks. Cloth mask donations are being accepted through January 4th at Volunteer Fairfax, 10700 Page Avenue, Suite 100, Monday through
Friday, 12-4 p.m. and at every Fairfax County police station. There are also drop boxes available to accept personal hygiene item donations, which will be distributed by local food pantries. Over 80,000 face coverings have been distributed to non-profit partners and through high-risk community task force activities.

**VDH Dashboard:** The Virginia Department of Health (VDH) has a Pandemic Metrics Dashboard, which shows a visualization of COVID-19 community transmission by region. Updated weekly, this dashboard will show data trends for COVID-19 in specific communities; where the COVID-19 virus is spreading; and assist local and state governments in determining additional mitigation measures. A CDC School Metrics tab is also available within the dashboard. This tab uses metrics described by the CDC to guide decisions by school officials, taking into consideration the school’s ability to implement and adhere to key mitigation strategies to decrease transmission of COVID-19.

As a reminder, COVID-19 response-related information is available through multiple communication channels:
- Call the Health Department Call Center at 703-267-3511 with COVID-19 questions from 9 a.m.-7 p.m. weekdays and 9:30 a.m.- 5 p.m. on weekends.
- Text FFXCOVID to 888777 to receive updates from Fairfax County about COVID-19. For text alerts in Spanish, text FFXCOVIDESP to 888777.
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- Learn more about COVID-19 on the Health Department Coronavirus (COVID-19) Webpage or FAQ page.
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**Health Safety Net Providers**

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The Directory of Health Safety Net Providers lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

**Community Food Distribution**

Fairfax County Public Schools continues to offer ALL students a free healthy breakfast and lunch through June 30, 2021. The grab and go meals are offered at over 60 school sites and along bus routes throughout Fairfax County.

**Winter Break:** FCPS will ensure all students access to meals during the FCPS Winter Break. The following plan will be in place from Friday, December 18, 2020 through Wednesday, January 6, 2021.

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**Grab & Go Meal Sites:** Grab and go meals are served at school sites and community locations from 8 a.m. to 12:30 p.m. Monday through Friday (excluding holidays). Starting December 2, all Grab & Go sites have afternoon snack and supper meals available. Breakfast and lunch meals for Saturdays and Sundays are distributed at all sites every Friday.

**Bus Routes for Food Distribution:** Any changes to bus routes are posted on the website by 5 p.m. each Friday. Bus delays are posted at [https://busdelay.fcps.edu/](https://busdelay.fcps.edu/). FCPS will send a message to the affected school communities if a bus route is delayed.

**Fairfax Meal Kits:** Fairfax Meal Kits are available at 29 sites, containing seven days of breakfast and lunch items packed in bulk. Meal kits will be available for pick up from 8:00 a.m. - 12:30 p.m. or until supplies are exhausted. Meal kits are now distributed every Wednesday at all locations. All meals are available at no-cost to FCPS students and children ages 18 and under. Parents/caregivers may pick up for children and adults may purchase kits for $28.00.

**Community Food Distribution:** The most recent community food distribution map is available here. A Spanish version of the community food distribution map is also available here. New food resources are added frequently.

The county continues to provide meals to current Senior Center, Adult Day Health Care, and Meals on Wheels participants, as well as to residents in the county’s senior housing communities through county staff and FASTRAN transportation.

**Community Services Board**

The latest information on the Community Services Board’s efforts can be found in the [November 25, 2020 update](#).

**Department of Family Services**

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**Department of Housing and Community Development**

**Office to Prevent and End Homelessness:** As of December 16, 445 rooms are secured in six hotels for Fairfax County use as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as people who do not have the ability to isolate or quarantine safely in their own home. Of those hotel rooms, 366 are occupied (82 percent occupancy rate) with 479 guests. Eight guests were not homeless at admission. According to the demographic information reported by guests at admission, 51 percent are Black or African American; 28 percent are White and non-Hispanic or -Latino; 16 percent of the guests are of Hispanic or Latino ethnicity; four percent are Asian; and one percent are American Indian or Alaska Native. Less than one percent is unknown.

Of the individuals currently residing in the hotels, 89 percent were referred by homeless services providers; seven percent were referred by Fairfax County Government agencies; less than two percent were referred by hospitals; and less than one percent were from Federally Qualified Health Centers.

Since the hotels opened, 185 people who were experiencing homelessness at admission moved to permanent housing situations. Between December 9-15, 2020, 18 individuals entered the hotel program, while 15 left the program for a net increase of three individuals being served. For the 15 people who left this past week, they were served in the hotel program for 79 days on average.
Hypothermia Prevention Program: During the week ending December 11, the average occupancy level at the four new temporary hypothermia prevention shelter sites ranged between 40 and 69 percent.

A new informational flyer about the program was created and published online, which can be printed, posted, and shared with community members:

The latest information about the regional shelter locations, as well as new health and safety protocols is posted at https://www.fairfaxcounty.gov/homeless/hypothermia-prevention-program.

Juvenile and Domestic Relations District Court

JDRDC has temporarily suspended the requirement to conduct field-based, face-to-face contacts with clients. In addition, all professional visits to residential facilities have also been suspended until further notice. All communication will be conducted virtually.

McLean Community Center

The latest information on the McLean Community Center’s efforts can be found in the September 2, 2020 update.

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Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the Community Based Organization Coordination Updates report.

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Fairfax County Health and Human Services

Updates

December 9, 2020

HHS General Updates

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Media Resources: The Health Department’s partner portal for local community leaders and organizations highlights holiday season safety. The portal provides shareable information about COVID-19 safety and is curated according to key health messages. Users can grab- and-go text and video content, visuals, flyers, and other materials to insert into their next What’s App message or virtual meeting. The Health Department communications team and bilingual outreach staff are preparing additional holiday messages to reach Spanish language speakers.

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Support: To address the need for successful isolation and quarantine actions in our community, the Health Department is partnering with the Department of Family Services to advise on shelter planning, as well as the Department of Neighborhood and Community Services’ (NCS) Coordinated Services Planning to support residents who are isolating and quarantining in home environments. The Health Department and NCS are working together to support residents to be successful at quickly accessing basic needs when isolation or quarantine is necessary. Additionally, the Health Department is actively working with the Office to Prevent and End Homelessness to advise on hypothermia shelter planning and safe operations.

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Fairfax County Public Schools continues to offer ALL students a free healthy breakfast and lunch through June 30, 2021. The grab and go meals are offered at over 60 school sites and along bus routes throughout Fairfax County.

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**Community Services Board**

The latest information on the Community Services Board’s efforts can be found in the [November 25, 2020 update](#).

**Department of Family Services**

The Department of Family Services is helping the Virginia Department of Social Services promote the new [Mandated Reporter Portal](#) for reporting allegations of child abuse and neglect. This new portal is an important tool in the work to report child abuse because it allows mandated reporters to communicate information to Child Protective Services without having to wait in a phone queue when making a report.

The information below is being distributed widely throughout the community to reach as many mandated reporters as possible. DFS is also working to provide training and consultation to our partners, including NCS/Office for Children and Fairfax County Schools to support their understanding of how to use this tool.

Please share the following information with your staff and community partners in the community to raise awareness of this new tool for Mandated Reporters to report suspected child abuse and neglect. The general public will continue to call the Child Protective Services hotline.

*The Fairfax County Department of Family Services, and other local departments of social services (LDSS), are responsible for processing and investigating reports of child abuse and neglect. To support this work, the Virginia Department of Social Services’ (VDSS) Division of Family Services has announced the release of a new Mandated Reporter Portal, which provides a secure, fast, and convenient way for Mandated Reporters in Virginia to submit reports of suspected child abuse and neglect. Watch a brief YouTube video overview of the new portal.*

*Are you wondering if this applies to you? Simply put, a mandated reporter is an individual who in their professional or official capacity (such as social worker, physician, teacher, counselor, athletic coach or religious practitioner) is legally required to report to Child Protective Services (CPS) any cases of child abuse or neglect that he or she has reasonable cause to suspect.*

*The general public and mandated reporters can still report child abuse and neglect through the Fairfax County DFS 24/7 CPS Hotline at 703-324-7400; or if you live outside of Fairfax, contact the VDSS statewide 24/7 CPS hotline at 800-552-7096.*
Benefits of using the Mandated Reporter Portal include:

- **Reduced wait time for Mandated Reporters making a report; online offers a quicker, user-friendly option to file a report.**
- **Mandated Reporters create a secure account, which will minimize the amount of time needed in making subsequent reports.**
- **Information entered directly by the Mandated Reporter may be more accurate.**
- **Data from the mandated reporter portal "transmits" the information to VDSS Hotline staff.**

*Please note that if unable to access the website due to security firewalls, access can typically be requested through agency/organization IT departments to whitelist the Portal website (grant access).*

*Please do not hesitate to reach out with any questions or feedback via virginiaonlinereporting@dss.virginia.gov.*

*You can view this online at https://bit.ly/36ZV8n4.*

**Department of Housing and Community Development**

**Office to Prevent and End Homelessness:** As of December 9, 445 rooms are secured in six hotels for Fairfax County use as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as people who do not have the ability to isolate or quarantine safely in their own home. Of those hotel rooms, 360 are occupied (81 percent occupancy rate) with 477 guests. Seven guests were not homeless at admission. According to the demographic information reported by guests at admission, 52 percent are Black or African American; 28 percent are White and non-Hispanic or -Latino; 17 percent of the guests are of Hispanic or Latino ethnicity; four percent are Asian; and one percent are American Indian or Alaska Native. Less than one percent is unknown.

Of the individuals currently residing in the hotels, 90 percent were referred by homeless services providers; seven percent were referred by Fairfax County Government agencies; two percent were referred by hospitals; and less than one percent were from Federally Qualified Health Centers.

Since the hotels opened, 175 people who were experiencing homelessness at admission moved to permanent housing situations. Between December 2-8, 2020, 32 individuals entered the hotel program, while 18 left the program for a net increase of 14 individuals being served. For the 18 people who left this past week, they were served in the hotel program for 79 days on average.

**Hypothermia Prevention Program:** The program opened countywide on December 1. The average occupancy level at the new sites ranged between 22 and 56 percent in the first week. The temporary hypothermia prevention shelter at the Lincolnia Senior Center (4710 North Chambliss Street, Alexandria) opens on December 10 at 4 p.m.

**Juvenile and Domestic Relations District Court**

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**VDH Dashboard**: The Virginia Department of Health (VDH) launched a [Pandemic Metrics Dashboard](#), which shows a visualization of COVID-19 community transmission by region. Updated weekly, this dashboard will show data trends for COVID-19 in specific communities; where the COVID-19 virus is spreading; and assist local and state governments in determining additional mitigation measures. A [CDC School Metrics tab](#) is also available within the dashboard. This tab uses metrics described by the CDC to guide decisions by school officials, taking into consideration the school’s ability to implement and adhere to key mitigation strategies to decrease transmission of COVID-19.

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- Call the Health Department Call Center at 703-267-3511 with COVID-19 questions from 9 a.m.-7 p.m. weekdays and 9:30 a.m.-5 p.m. on weekends.
- Text FFXCOVID to 888777 to receive updates from Fairfax County about COVID-19. For text alerts in Spanish, text FFXCOVIDESP to 888777.
- Email questions or concerns to ffxcovid@fairfaxcounty.gov. This email account is staffed Monday through Friday, 8 a.m.-6 p.m.
- Learn more about COVID-19 on the [Health Department Coronavirus (COVID-19) Webpage](#) or FAQ page.
- Follow the [Fairfax County Government Facebook Page](#) and [Health Department Facebook Page](#).

**Health Safety Net Providers**

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

**Community Food Distribution**

Fairfax County Public Schools continues to offer ALL students a free healthy breakfast and lunch through June 30, 2021. The grab and go meals are offered at over 60 school sites and along bus routes throughout Fairfax County.

**Week of Thanksgiving**: All school sites and bus routes served additional meals on November 24, as there is no meal service between November 25 – 27, 2020. [More details](#).
**Grab & Go Meal Sites:** Grab and go meals are served at school sites and community locations from 8 a.m. to 12:30 p.m. Monday through Friday (excluding holidays). As of December 2, all Grab & Go sites will have afternoon snack and supper meals available. Breakfast and lunch meals for Saturdays and Sundays are distributed at all sites every Friday.

**Bus Routes for Food Distribution:** Any changes to bus routes are posted on the website by 5 p.m. each Friday: Bus delays are posted at [https://busdelay.fcps.edu/](https://busdelay.fcps.edu/). FCPS will send a message to the affected school communities if a bus route is delayed.

**Fairfax Meal Kits:** Fairfax Meal Kits are available at 29 sites, containing seven days of breakfast and lunch items packed in bulk. Meal kits will be available for pick up from 8:00 a.m. - 12:30 p.m. or until supplies are exhausted. Effective December 2, meal kits will be distributed every Wednesday at all locations. All meals are available at no-cost to FCPS students and children 18 years of age and under. Parents/caregivers may pick up for children and adults may purchase kits for $28.00.

**Community Food Distribution:** The most recent community food distribution map is available [here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

The county continues to provide meals to current Senior Center, Adult Day Health Care, and Meals on Wheels participants, as well as to residents in the county’s senior housing communities through county staff and FASTRAN transportation.

**Community Services Board**

CSBs in Northern Virginia are partnering with the state to implement an alternate transportation option for individuals that need to go to a psychiatric hospital. The Merrifield Center is serving as the regional hub for this service. This transportation service is allowing individuals to be transported in a private vehicle instead of a public safety vehicle. It should also largely free up public safety from needing to do out-of-area transports to psychiatric facilities. The service is already operational.

**Department of Family Services**

The latest information on the Department of Family Services’ efforts can be found in the [November 4, 2020 update](#).

**Department of Housing and Community Development**

**Office to Prevent and End Homelessness:** As of November 25, 445 rooms are secured in six hotels for Fairfax County use as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as people who do not have the ability to isolate or quarantine safely in their own home. Of those hotel rooms, 361 are occupied (81 percent occupancy rate) with 472 guests. Eleven guests were not homeless at admission. According to the demographic information reported by guests at admission, 52 percent are Black or African American; 28 percent are White and non-Hispanic or -Latino; 17 percent of the guests are of Hispanic or Latino ethnicity; four percent are Asian; and two percent are American Indian or Alaska Native. Less than one percent is unknown.
Of the individuals currently residing in the hotels, 89 percent were referred by homeless services providers; seven percent were referred by Fairfax County Government agencies; two percent were referred by hospitals; and less than one percent were from Federally Qualified Health Centers.

Since the hotels opened, 156 people who were experiencing homelessness at admission moved to permanent housing situations. Between November 17-24, 2020, 37 individuals entered the hotel program, while 24 left the program for a net increase of 13 individuals being served. For the 24 people who left this past week, they were served in the hotel program for 90 days on average.

**Hypothermia Prevention Program:** The following locations will open on December 1 as temporary hypothermia prevention shelters:

- Gerry Hyland Government Center (8350 Richmond Highway, Alexandria)
- Lincolnia Senior Center (4710 N Chambliss Street, Alexandria)
- North County Human Services Building (1850 Cameron Glen Drive, Reston)
- NEWLY ADDED: Former Container Store (8508 Leesburg Pike, Vienna)

More information about the locations, as well as new health and safety protocols:  
[https://www.fairfaxcounty.gov/homeless/hypothermia-prevention-program](https://www.fairfaxcounty.gov/homeless/hypothermia-prevention-program)

**Juvenile and Domestic Relations District Court**

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the [November 12, 2020 update](#).

**McLean Community Center**

The latest information on the McLean Community Center’s efforts can be found in the [September 2, 2020 update](#).

**Department of Neighborhood and Community Services**

*Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the Community Based Organization Coordination Updates report.*

The latest information on the Neighborhood and Community Services efforts can be found in the [October 28, 2020 update](#).

**Reston Community Center**

The latest information on the Reston Community Center’s efforts can be found in the [November 18, 2020 update](#).
Fairfax County Health and Human Services

HHS General Updates

- As Phase 3 continues in Fairfax County, most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our assistance from a distance offered online or by phone. In situations where in-person interactions are necessary, appointments are encouraged. Updates for most county agencies can be found on our operating status webpage, which is updated regularly.
- The county has developed numerous COVID-19 geospatial resources, including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.
- The Fairfax County Health Department’s COVID-19 Case Data Dashboard keeps the public informed during this pandemic. The site contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.

Evictions and Moratoriums

The latest information on evictions and moratoriums can be found in the November 12, 2020 update.

Health Department

Media Resources: The Health Department’s partner portal for local community leaders and organizations highlights holiday gathering safety this week. The portal provides shareable information about COVID-19 safety and is curated according to key health messages. Users can grab- and-go text and video content, visuals, flyers, and other materials to insert into their next What’s App message or virtual meeting.

Seasonal Flu: With the COVID-19 pandemic still in full force and influenza season now starting, it is more important than ever that everyone do their part to help prevent the spread of respiratory illnesses. Health experts urge everyone six months of age and older to get a flu shot this year and every year. The flu vaccine is available now in the community, including at pharmacies, doctor’s offices, and grocery stores. Most health insurance plans cover flu shots for free.

The Fairfax County Health Department is offering flu shots for children and adults at the following locations by appointment only:

- Joseph Willard Health Center — 3750 Old Lee Highway, Fairfax
- Mount Vernon District Office — 8350 Richmond Highway, Alexandria
- Herndon-Reston District Office — 1850 Cameron Glen Drive, Reston

To make an appointment for any of the locations, call 703-246-7100, TTY 711.
The flu vaccine offered at the Health Department protects against four different strains of the flu and is preservative- and latex-free. To ensure safety, strict protocols are in place and those receiving vaccines will be asked to observe proper masking and social distancing at all times.

**Vaping Cessation:** Teens and Young Adults Can Enroll in Free E-Cigarette Quit Program While it is too soon to know the specific impacts of COVID-19 on people who use e-cigarettes, we do know that the coronavirus that causes COVID-19 attacks the lungs and there is growing evidence that vaping can harm lung health overall. Therefore, it is more important than ever for young people to quit vaping to protect their health. The Health Department, in partnership with FCPS, unveiled a free vaping cessation text-based service.

**Support:** To address the need for successful isolation and quarantine actions in our community, the Health Department is partnering with the Department of Family Services to advise on shelter planning, as well as the Department of Neighborhood and Community Services’ (NCS) Coordinated Services Planning to support residents who are isolating and quarantining in home environments. The Health Department and NCS are working together to support residents to be successful at quickly accessing basic needs when isolation or quarantine is necessary. Additionally, the Health Department is actively working with the Office to Prevent and End Homelessness to advise on hypothermia shelter planning and safe operations.

**Community Health Workers:** The Health Department’s contracted Community Health Workers (CHW) are actively working within the community to connect approximately 70-90 residents each week to basic needs support during their isolation and quarantine. This activity is supported by NCS’ Coordinated Services Planning Services Navigation Support Team and through direct connection to food resources from numerous community-based organizations. In addition, the CHWs are providing essential education and care kits to support successful isolation and quarantine at home or through referrals to the QPID shelter system.

**Holiday Guidance:** Since COVID-19 cases are on the rise, the Health Department has released its Thanksgiving safety guidance.

**Testing:** The Health Department continues to encourage residents to seek timely testing when feeling symptomatic or having been exposed to a positive case. Testing resources are available. In addition, the Health Department has expanded free walk-in testing options for residents with limited resources. Residents can call the Health Department call center for guidance in identifying a testing location: 703-267-3511. The HHHS CareVan will promote the additional testing locations when visiting neighborhoods during outreach and engagement activities.

**Face Coverings:** Fairfax County continues to collect donated face coverings to distribute through our nonprofit partners for our vulnerable residents. We have a focused need for youth and child sized face coverings/masks. Cloth mask donations are now being accepted at Volunteer Fairfax, 10700 Page Avenue, Suite 100, Monday through Friday, 12-4 p.m. and at every Fairfax County police station. There are also drop boxes available to accept personal hygiene item donations, which will be distributed by local food pantries. Over 51,000 face coverings have been distributed to non-profit partners and through high risk task force activities.

**VDH Dashboard:** The Virginia Department of Health (VDH) launched a Pandemic Metrics Dashboard, which shows a visualization of COVID-19 community
transmission by region. Updated weekly, this dashboard will show data trends for COVID-19 in specific communities; where the COVID-19 virus is spreading; and assist local and state governments in determining additional mitigation measures. A CDC School Metrics tab will also be available within the dashboard. This tab uses metrics described by the CDC to guide decisions by school officials, taking into consideration the school’s ability to implement and adhere to key mitigation strategies to decrease transmission of COVID-19.

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- Email questions or concerns to ffxcovid@fairfaxcounty.gov. This email account is staffed Monday through Friday, 8 a.m.-6 p.m.
- Learn more about COVID-19 on the Health Department Coronavirus (COVID-19) Webpage or FAQ page.
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Health Safety Net Providers

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The Directory of Health Safety Net Providers lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

Fairfax County Public Schools continues to offer ALL students a free healthy breakfast and lunch through June 30, 2021. The grab and go meals are offered at over 60 school sites and along bus routes throughout Fairfax County.

Week of Thanksgiving: Meals will be served on the normal schedule on Monday, November 23 at all Grab and Go sites and bus routes. All school sites and bus routes will serve additional meals on Tuesday, November 24, as there will be no meal service between November 25 – 27, 2020. More details.

Grab and Go Meal Sites: Grab and go meals are served at school sites and community locations from 8 a.m. to 12:30 p.m. Monday through Friday (excluding holidays) with both breakfast and lunch being served at the same time. Breakfast and lunch meals for Saturdays and Sundays are distributed at all sites and on bus routes every Friday. Afternoon snack and dinner meals are also available at some sites. The following new schools have been added for snacks and dinner:

- Bonnie Brae ES
- Bren Mar ES
- Cameron ES
- Daniels Run ES (starting December 2)
- Edison HS
- Garfield ES
• Lynbrook ES
• Mosby Woods ES (starting December 2)
• North Springfield ES
• Terra Centre ES
• Westgate ES
• Weyanoke ES
**Bus Routes for Food Distribution:** Additional adjustments to delivery times and some bus stops for grab and go meals distributed on bus routes have been made as of November 16. The bus delivery times were changed to accommodate the need for more buses to transport students returning to school buildings for in-person learning. Any changes to bus routes are posted on the website by 5 p.m. each Friday: Bus delays are posted at https://busdelay.fcps.edu/. FCPS will send a message to the affected school communities if a bus route is delayed.

**Fairfax Meal Kits:** Fairfax Meal Kits are available at 29 sites, containing seven days of breakfast and lunch items packed in bulk. Meal kits will be available for pick up from 8:00 a.m. - 12:30 p.m. or until supplies are exhausted. All meals are available at no-cost to FCPS students and children 18 years of age and under. Parents/caregivers may pick up for children and adults may purchase kits for $28.00.

The most recent community food distribution map is available here. A Spanish version of the community food distribution map is also available here. New food resources are added frequently.

The county continues to provide meals to current Senior Center, Adult Day Health Care, and Meals on Wheels participants, as well as to residents in the county’s senior housing communities through county staff and FASTRAN transportation.

**Community Services Board**

The latest information on the Community Services Board’s efforts can be found in the October 21, 2020 update.

**Department of Family Services**

The latest information on the Department of Family Services’ efforts can be found in the November 4, 2020 update.

**Department of Housing and Community Development**

**Office to Prevent and End Homelessness:** As of November 18, 445 rooms are secured in six hotels for Fairfax County use as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as people who do not have the ability to isolate or quarantine safely in their own home. Of those hotel rooms, 355 are occupied (80 percent occupancy rate) with 464 guests. Eight guests were not homeless at admission. According to the demographic information reported by guests at admission, 51 percent are Black or African American; 29 percent are White and non-Hispanic or -Latino; 17 percent of the guests are of Hispanic or Latino ethnicity; three percent are Asian; and one percent are American Indian or Alaska Native. Less than one percent is unknown.

Of the individuals currently residing in the hotels, 89 percent were referred by homeless services providers; seven percent were referred by Fairfax County Government agencies; two percent were referred by hospitals; and less than one percent were from Federally Qualified Health Centers.

Since the hotels opened, 140 people who were experiencing homelessness at admission moved to
permanent housing situations. **New statistics:** Between November 11-17, 2020, 55 individuals entered the hotel program, while 44 left the program for a net increase of 11 individuals being served. For the 44 who left this past week, they were served in the hotel program for 43 days on average.

**Hypothermia Prevention Program:** On November 17, the Board of Supervisors approved eight publicly owned facilities for use as temporary hypothermia prevention shelters. The following locations are intended to open their doors on December 1:

- Gerry Hyland Government Center (8350 Richmond Highway, Alexandria)
- Lincolnia Senior Center (4710 N Chambliss Street, Alexandria)
- North County Human Services Building (1850 Cameron Glen Drive, Reston)
- (A fourth location to be determined)

More information about the locations, as well as new health and safety protocols is available at [https://www.fairfaxcounty.gov/homeless/hypothermia-prevention-program](https://www.fairfaxcounty.gov/homeless/hypothermia-prevention-program).

**Juvenile and Domestic Relations District Court**

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the [November 12, 2020 update](#).

**McLean Community Center**

The latest information on the McLean Community Center’s efforts can be found in the [September 2, 2020 update](#).

**Department of Neighborhood and Community Services**

*Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the Community Based Organization Coordination Updates report.*

The latest information on the Neighborhood and Community Services efforts can be found in the [October 28, 2020 update](#).

**Reston Community Center**

Reston Community Center (RCC) is carefully calibrating its capacities due to the new directive from Governor Northam. Capacity levels will be set to conform with the various venues capacity best practices outline in the directive and the links embedded in it. In addition, RCC is not accepting any new rental requests for social events to prevent possible community spread from these kinds of gatherings. The attendee limit for rental activities already on the books has been reduced to a maximum of 25 and those rental patrons have been contacted about this change. Some have canceled and others have agreed to the new headcount limit. There are fewer than a dozen rental events remaining on their calendar.
HHS General Updates

- As Phase 3 continues in Fairfax County, most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our assistance from a distance offered online or by phone. In situations where in-person interactions are necessary, appointments are encouraged. Updates for most county agencies can be found on our operating status webpage, which is updated regularly.
- The county has developed numerous COVID-19 geospatial resources, including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.
- The Fairfax County Health Department’s COVID-19 Case Data Dashboard keeps the public informed during this pandemic. The site contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.

Evictions and Moratoriums

On November 9, Governor Northam announced a new allocation of $60 million in funding from the CARES Act to support municipal utility relief efforts during the COVID-19 pandemic. Combined with the Governor’s proposed budget amendment to provide $60 million for jurisdictional utilities, the Commonwealth is directing a total of $120 million for residential and non-residential utility customers impacted by the ongoing public health crisis.

The $60 million municipal utility relief program will be administered by the Department of Housing and Community Development and the Department of Accounts. The program will allow counties and cities to apply to set-up smaller, locally administered relief programs, which will support customers’ bill payments and assist with outstanding debt. On November 5, Governor Northam proposed an amendment to the biennial budget that would match the $60 million in CARES Act funding for municipal utilities with $60 million for jurisdictional utilities, which are utilities overseen by the State Corporation Commission.

The program application and eligibility criteria for counties and cities and their municipal utilities will be available in the coming weeks. For more information about the program, visit www.dhcd.virginia.gov/utilityrelief.

Health Department

**Media Resources:** The Health Department’s partner portal for local community leaders and organizations highlights contact tracing this week. The portal provides
shareable information about COVID-19 safety and is curated according to key health messages. Users can grab- and-go text and video content, visuals, flyers, and other materials to insert into their next What’s App message or virtual meeting.

Seasonal Flu: With the COVID-19 pandemic still in full force and influenza season now starting, it is more important than ever that everyone do their part to help prevent the spread of respiratory illnesses. Health experts urge everyone six months of age and older to get a flu shot this year and every year. The flu vaccine is available now in the community, including at pharmacies, doctor’s offices, and grocery stores. Most health insurance plans cover flu shots for free.

The Fairfax County Health Department is offering flu shots for children and adults at the following locations by appointment only:

- Joseph Willard Health Center —3750 Old Lee Highway, Fairfax
- Mount Vernon District Office — 8350 Richmond Highway, Alexandria
- Herndon-Reston District Office — 1850 Cameron Glen Drive, Reston

To make an appointment for any of the locations, call 703-246-7100, TTY 711.

The flu vaccine offered at the Health Department protects against four different strains of the flu and is preservative- and latex-free. To ensure safety, strict protocols are in place and those receiving vaccines will be asked to observe proper masking and social distancing at all times.

The Health Department is also working with Neighborhood and Community Services to offer the flu vaccine at five senior centers and other community locations to target older adults and high-risk populations this flu season. Additional information on these flu vaccination opportunities can be found here. Additionally, the Homeless Health Program is offering seasonal flu clinics at drop-in homeless shelters and for QPID shelter residents.

Vaping Cessation: Teens and Young Adults Can Enroll in Free E-Cigarette Quit Program
While it is too soon to know the specific impacts of COVID-19 on people who use e-cigarettes, we do know that the coronavirus that causes COVID-19 attacks the lungs and there is growing evidence that vaping can harm lung health overall. Therefore, it is more important than ever for young people to quit vaping to protect their health. The Health Department, in partnership with FCPS, unveiled a free vaping cessation text-based service.

Support: To address the need for successful isolation and quarantine actions in our community, the Health Department is partnering with the Department of Family Services to advise on shelter planning, as well as the Department of Neighborhood and Community Services’ (NCS) Coordinated Services Planning to support residents who are isolating and quarantining in home environments. The Health Department and NCS are working together to support residents to be successful at quickly accessing basic needs when isolation or quarantine is necessary. Additionally, the Health Department is actively
working with the Office to Prevent and End Homelessness to advise on hypothermia shelter planning and safe operations.

**Community Health Workers:** The Health Department’s contracted Community Health Workers (CHW) are actively working within the community to connect approximately 70-90 residents each week to basic needs support during their isolation and quarantine. This activity is supported by NCS’ Coordinated Services Planning Services Navigation Support Team and through direct connection to food resources from numerous community-based organizations. In addition, the CHWs are providing essential education and care kits to support successful isolation and quarantine at home or through referrals to the QPID shelter system.

**Holiday Guidance:** Since COVID-19 cases are on the rise, the Health Department has released its Thanksgiving safety messages: [https://fairfaxcountyemergency.wpcomstaging.com/2020/11/02/guidelines-for-a-safe-and-relaxing-thanksgiving-during-covid-19/](https://fairfaxcountyemergency.wpcomstaging.com/2020/11/02/guidelines-for-a-safe-and-relaxing-thanksgiving-during-covid-19/)

**Testing:** Over 50 sites are offering COVID-19 testing for both insured and uninsured residents, and the Health Department urges anyone with symptoms or anyone who is a close contact to someone who is sick to be tested. The Health Department issued testing guidance to connect residents to COVID-19 testing. The Health Department’s high-risk community task force continues to address the disproportionate rates of disease in the community and offer increased outreach and community testing events for targeted communities. The High-Risk Task Force is now partnering with the Office of Strategy Management to deploy the CareVan to targeted communities. The CareVan will be deployed over the next few weeks to provide public health education around protective behaviors, resources, and information on COVID-19 testing.

**Face Coverings:** Fairfax County continues to collect donated face coverings to distribute through our nonprofit partners for our vulnerable residents. We have a focused need for youth and child sized face coverings/masks. Cloth mask donations are now being accepted at Volunteer Fairfax, 10700 Page Avenue, Suite 100, Monday through Friday, 12-4 p.m. and at every Fairfax County police station. There are also drop boxes available to accept personal hygiene item donations, which will be distributed by local food pantries. Over 51,000 face coverings have been distributed to non-profit partners and through high risk task force activities.

**VDH Dashboard:** The Virginia Department of Health (VDH) launched a Pandemic Metrics Dashboard, which shows a visualization of COVID-19 community transmission by region. Updated weekly, this dashboard will show data trends for COVID-19 in specific communities; where the COVID-19 virus is spreading; and assist local and state governments in determining additional mitigation measures. A CDC School Metrics tab will also be available within the dashboard. This tab uses metrics described by the CDC to guide decisions by school officials, taking into consideration the school’s ability to implement and adhere to key mitigation strategies to decrease transmission of COVID-19.
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- Email questions or concerns to ffcovid@fairfaxcounty.gov. This email account is staffed Monday through Friday, 8 a.m.-6 p.m.
- Learn more about COVID-19 on the Health Department Coronavirus (COVID-19) Webpage or FAQ page.
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Health Safety Net Providers

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The Directory of Health Safety Net Providers lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

Fairfax County Public Schools continues to offer ALL students a free healthy breakfast and lunch through June 30, 2021. The grab and go meals are offered at over 60 school sites and along bus routes throughout Fairfax County.

Grab and Go Meal Sites: Grab and go meals are served at school sites and community locations from 8 a.m. to 12:30 p.m. Monday through Friday (excluding holidays) with both breakfast and lunch being served at the same time. Breakfast and lunch meals for Saturdays and Sundays are distributed at all sites and on bus routes every Friday. Afternoon snack and dinner meals are also available at some sites. Starting November 16, Westgate ES will offer afternoon snack and dinner meals.

Bus Routes for Food Distribution: As of November 9, delivery times and some bus stops for grab and go meals distributed on bus routes have changed. The bus delivery times were changed to accommodate the need for more buses to transport students returning to school buildings for in-person learning. Any changes to bus routes are posted on the website by 5 p.m. each Friday: Bus delays are posted at https://busdelay.fcps.edu/. FCPS will send a message to the affected school communities if a bus route is delayed.

Fairfax Meal Kits: Fairfax Meal Kits are available at 29 sites, containing seven days of breakfast and lunch items packed in bulk. Meal kits will be available for pick up from 8:00 a.m.-12:30 p.m. or until supplies are exhausted. All meals are available at no-cost to FCPS students and children 18 years of age and
under. Parents/caregivers may pick up for children and adults may purchase kits for $28.00. The most recent community food distribution map is available here. A Spanish version of the community food distribution map is also available here. New food resources are added frequently.

The county continues to provide meals to current Senior Center, Adult Day Health Care, and Meals on Wheels participants, as well as to residents in the county’s senior housing communities through county staff and FASTRAN transportation.

**Community Services Board**

The latest information on the Community Services Board’s efforts can be found in the October 21, 2020 update.

**Department of Family Services**

The latest information on the Community Services Board’s efforts can be found in the November 4, 2020 update.

**Department of Housing and Community Development**

**Office to Prevent and End Homelessness**: As of November 12, 445 rooms are secured in six hotels for Fairfax County use as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as people who do not have the ability to isolate or quarantine safely in their own home. Of those hotel rooms, 358 are occupied (80 percent occupancy rate) with 462 guests. Two guests were not homeless at admission. According to the demographic information reported by guests at admission, 52 percent are Black or African American; 29 percent are White and non-Hispanic or -Latino; 15 percent of the guests are of Hispanic or Latino ethnicity; four percent are Asian; and one percent are American Indian or Alaska Native. Less than one

Of the individuals currently residing in the hotels, 90 percent were referred by homeless services providers; seven percent were referred by Fairfax County Government agencies; two percent were referred by hospitals; and less than one percent were from Federally Qualified Health Centers.

Since the hotels opened, 132 people who were experiencing homelessness at admission moved to permanent housing situations.

**Hypothermia Prevention Program**: The Hypothermia Prevention Program is scheduled to open on December 1, 2020. In the past, the Hypothermia Prevention Program hosted shelters at various houses of worship, which were staffed by a strong team of staff and community volunteers. Many of these houses of worship are currently closed or operating under reduced occupancy. Due to COVID-19, the county is facing some significant challenges for effectively and safely serving individuals who need assistance. More space and staff are needed compared to prior years.

Eight locations have been identified as possible temporary shelter locations for the winter season and are expected to be finalized in the next week.
Juvenile and Domestic Relations District Court

Professional visits have been temporarily suspended at the Juvenile Detention Center.

McLean Community Center

The latest information on the McLean Community Center’s efforts can be found in the September 2, 2020 update.

Department of Neighborhood and Community Services

Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the Community Based Organization Coordination Updates report.

The latest information on the Neighborhood and Community Services efforts can be found in the October 28, 2020 update.

Reston Community Center

The latest information on the Reston Community Center’s efforts can be found in the September 30, 2020 update.

HHS General Updates

- As Phase 3 continues in Fairfax County, most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our assistance from a distance offered online or by phone. In situations where in-person interactions are necessary, appointments are encouraged. Updates for most county agencies can be found on our operating status webpage, which is updated regularly.
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**Health Department**

**Media Resources:** The Health Department’s [partner portal](#) for local community leaders and organizations highlights contact tracing this week. The portal provides shareable information about COVID-19 safety and is curated according to key health messages. Users can grab-and-go text and video content, visuals, flyers, and other materials to insert into their next What’s App message or virtual meeting.

**Seasonal Flu:** With the COVID-19 pandemic still in full force and influenza season now starting, it is more important than ever that everyone do their part to help prevent the spread of respiratory illnesses. Health experts urge everyone six months of age and older to get a flu shot this year and every year. The flu vaccine is available now in the community, including at pharmacies, doctor’s offices, and grocery stores. Most health insurance plans cover flu shots for free.

The Fairfax County Health Department is offering flu shots for children and adults at the following locations by appointment only:

- Joseph Willard Health Center — 3750 Old Lee Highway, Fairfax
- Mount Vernon District Office — 8350 Richmond Highway, Alexandria
- Herndon-Reston District Office — 1850 Cameron Glen Drive, Reston
In addition, the Health Department is offering a flu vaccine clinic on November 7 from 10 a.m.-2 p.m. at the Mount Vernon District office.

To make an appointment for any of the locations, call 703-246-7100, TTY 711.

The flu vaccine offered at the Health Department protects against four different strains of the flu and is preservative- and latex-free. To ensure safety, strict protocols are in place and those receiving vaccines will be asked to observe proper masking and social distancing at all times.

The Health Department is also working with Neighborhood and Community Services to offer the flu vaccine at five senior centers and other community locations to target older adults and high-risk populations this flu season. Additional information on these flu vaccination opportunities can be found here. Additionally, the Homeless Health Program is offering seasonal flu clinics at drop-in homeless shelters and for QPID shelter residents.

**Vaping Cessation:** Teens and Young Adults Can Enroll in Free E-Cigarette Quit Program

While it is too soon to know the specific impacts of COVID-19 on people who use e-cigarettes, we do know that the coronavirus that causes COVID-19 attacks the lungs and there is growing evidence that vaping can harm lung health overall. Therefore, it is more important than ever for young people to quit vaping to protect their health. The Health Department, in partnership with FCPS, unveiled a free vaping cessation text-based service.

**Support:** To address the need for successful isolation and quarantine actions in our community, the Health Department is partnering with the Department of Family Services to advise on shelter planning, as well as the Department of Neighborhood and Community Services’ (NCS) Coordinated Services Planning to support residents who are isolating and quarantining in home environments. The Health Department and NCS are working together to support residents to be successful at quickly accessing basic needs when isolation or quarantine is necessary. Additionally, the Health Department is actively working with the Office to Prevent and End Homelessness to advise on hypothermia shelter planning and safe operations.

**Community Health Workers:** The Health Department’s contracted Community Health Workers (CHW) are actively working within the community to connect approximately 70-90 residents each week to basic needs support during their isolation and quarantine. This activity is supported by NCS’ Coordinated Services Planning Services Navigation Support Team and through direct connection to food resources from numerous community-based organizations. In addition, the CHWs are providing essential education and care kits to support successful isolation and quarantine at home or through referrals to the QPID shelter system.

**Holiday Guidance:** Since COVID-19 cases are on the rise, the Health Department has released
its Thanksgiving safety messages:

**Testing:** Over 50 sites are offering COVID-19 testing for both insured and uninsured residents, and the Health Department urges anyone with symptoms or anyone who is a close contact to someone who is sick to be tested. The Health Department issued testing guidance to connect residents to COVID-19 testing. The Health Department’s high-risk community task force continues to address the disproportionate rates of disease in the community and offer increased outreach and community testing events for targeted communities. The High-Risk Task Force is now partnering with the Office of Strategy Management to deploy the CareVan to targeted communities. The CareVan will be deployed over the next few weeks to provide public health education around protective behaviors, resources, and information on COVID-19 testing.

**Face Coverings:** Fairfax County continues to collect donated face coverings to distribute through our nonprofit partners for our vulnerable residents. We have a focused need for youth and child sized face coverings/masks. Cloth mask donations are now being accepted at Volunteer Fairfax, 10700 Page Avenue, Suite 100, Monday through Friday, 12-4 p.m. and at every Fairfax County police station. There are also drop boxes available to accept personal hygiene item donations, which will be distributed by local food pantries. Over 51,000 face coverings have been distributed to non-profit partners and through high risk task force activities.

**VDH Dashboard:** The Virginia Department of Health (VDH) launched a Pandemic Metrics Dashboard, which shows a visualization of COVID-19 community transmission by region. Updated weekly, this dashboard will show data trends for COVID-19 in specific communities; where the COVID-19 virus is spreading; and assist local and state governments in determining additional mitigation measures. A CDC School Metrics tab will also be available within the dashboard. This tab uses metrics described by the CDC to guide decisions by school officials, taking into consideration the school’s ability to implement and adhere to key mitigation strategies to decrease transmission of COVID-19.

As a reminder, COVID-19 response-related information is available through multiple communication channels:

- Call the Health Department Call Center at 703-267-3511 with COVID-19 questions from 9 a.m.-7 p.m. weekdays and 9:30 a.m.-5 p.m. on weekends.
- Text FFXCOVID to 888777 to receive updates from Fairfax County about COVID-19. For text alerts in Spanish, text FFXCOVIDESP to 888777.
- Email questions or concerns to ffxcovid@fairfaxcounty.gov. This email account is staffed Monday through Friday, 8 a.m.-6 p.m.
- Learn more about COVID-19 on the Health Department Coronavirus (COVID-19) Webpage or FAQ page.
- Follow the Fairfax County Government Facebook Page and Health Department Facebook
Health Safety Net Providers

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The Directory of Health Safety Net Providers lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

Fairfax County Public Schools continues to offer ALL students a free healthy breakfast and lunch through June 30, 2021. The grab and go meals are offered at over 60 school sites and along bus routes throughout Fairfax County.

Grab and Go Meal Sites and Bus Routes: Grab and go meals are served at school sites and community locations from 8 a.m. to 12:30 p.m. Monday through Friday (excluding holidays) with both breakfast and lunch being served at the same time. Breakfast and lunch meals for Saturdays and Sundays are distributed at all sites and on bus routes every Friday. Afternoon snack and dinner meals are also available at some of the sites.

Bus Routes for Food Distribution: Buses are delivering grab and go meals throughout the county. Several new bus routes have been added and some bus stop locations have changed. Any changes to bus routes are posted on the website by 5 p.m. each Friday: Bus delays are posted at https://busdelay.fcps.edu/. FCPS will send a message to the affected school communities if a bus route is delayed.

Fairfax Meal Kits will expand to four additional sites on November 11: Centreville ES, Greenbriar West ES, Gunston ES, and Newington Forest ES. The meal kits contain seven days of breakfast and lunch items packed in bulk. Meal kits will be available for pickup from 8 a.m. - 12:30 p.m. or until supplies are exhausted. All meals are available for free to FCPS students and children 18 years of age and under. Parents/caregivers may pick up for children and adults may purchase kits for $28.

The most recent community food distribution map is available here. A Spanish version of the community food distribution map is also available here. New food resources are added frequently.

The county continues to provide meals to current Senior Center, Adult Day Health Care, and Meals on Wheels participants, as well as to residents in the county’s senior housing communities through county staff and FASTRAN transportation.

Community Services Board

The latest information on the Community Services Board’s efforts can be found in the October 21, 2020 update.

Department of Family Services
The Department of Family Services is not required to interview applicants or re-applicants for the Supplemental Nutrition Assistance Program (SNAP), which will increase the efficiency of processing SNAP applications. This temporary change was made because jurisdictions across the nation are having a surge of SNAP applications due to the economic impact of COVID-19. This flexibility was granted through a waiver pursuant to authority provided by the recent federal budget continuing resolution.

**Department of Housing and Community Development**

**Office to Prevent and End Homelessness:** As of November 4, 445 rooms are secured in six hotels for Fairfax County use as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as people who do not have the ability to isolate or quarantine safely in their own home. Three hundred and sixty-four rooms are occupied (82 percent occupancy rate) with 469 guests. Two guests were not homeless at admission. According to the demographic information reported by guests at admission, 52 percent are Black or African American; 30 percent are White and non-Hispanic or -Latino; 14 percent of the guests are of Hispanic or Latino ethnicity; four percent are Asian; one percent are American Indian or Alaska Native; and one percent are unknown.

Of the individuals currently residing in the hotels, 91 percent were referred by homeless services providers; seven percent were referred by Fairfax County Government agencies; two percent were referred by hospitals; and less than one percent were from Federally Qualified Health Centers.

Since the hotels opened, 118 people who were experiencing homelessness at admission moved to permanent housing situations.

**Juvenile and Domestic Relations District Court**

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the [October 14, 2020 update](#).

**McLean Community Center**

The latest information on the McLean Community Center’s efforts can be found in the [September 2, 2020 update](#).

**Department of Neighborhood and Community Services**

*Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the Community Based Organization Coordination Updates report.*

The latest information on the Neighborhood and Community Services efforts can be found in the [October 28, 2020 update](#).

**Reston Community Center**

The latest information on the Reston Community Center’s efforts can be found in the [September 30, 2020 update](#).
HHS COVID-19 Updates- November 4,

HHS General Updates

• As Phase 3 continues in Fairfax County, most government buildings can be accessed for in person services. The community is still encouraged to take advantage of our assistance from a distance offered online or by phone. In situations where in-person interactions are necessary, appointments are encouraged. Updates for most county agencies can be found on our operating status webpage, which is updated regularly.

• The county has developed numerous COVID-19 geospatial resources, including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

• The Fairfax County Health Department’s COVID-19 Case Data Dashboard keeps the public informed during this pandemic. The site contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.

Evictions and Moratoriums

The latest information on evictions and moratoriums can be found in the October 21, 2020 update.

Health Department

Media Resources: The Health Department’s partner portal for local community leaders and organizations highlights seasonal COVID-19 and children this week. The portal provides shareable information about COVID-19 safety and is curated according to key health messages. Users can grab-and-go text and video content, visuals, flyers, and other materials to insert into their next What’s App message or virtual meeting.

Seasonal Flu: With the COVID-19 pandemic still in full force and influenza season now starting, it is more important than ever that everyone do their part to help prevent the spread of respiratory illnesses. Health experts urge everyone 6 months of age and older to get a flu shot this year and every year. Flu vaccine is available now in the community, including at pharmacies, doctor’s offices, and grocery stores. Most health insurance plans cover flu shots for free.

The Fairfax County Health Department is offering flu shots for children and adults at the following locations by appointment only:

• Joseph Willard Health Center — 3750 Old Lee Highway, Fairfax
• Mount Vernon District Office — 8350 Richmond Highway, Alexandria
• Herndon-Reston District Office — 1850 Cameron Glen Drive, Reston
In addition, the Health Department is offering a flu vaccine clinic on November 7 at the Mount Vernon District office.

To make an appointment for any of the locations, call 703-246-7100, TTY711.

The flu vaccine offered at the Health Department protects against four different strains of the flu and is preservative- and latex-free. To ensure safety, strict protocols are in place and those receiving vaccines will be asked to observe proper masking and social distancing at all times.

The Health Department is also working with Neighborhood and Community Services to offer flu vaccine at five senior centers and other community locations to target older adults and high-risk populations this flu season. Additional information on these flu vaccination opportunities can be found here. Additionally, the Homeless Health Program is offering seasonal flu clinics at drop in homeless shelters and for QPID shelter residents.

**Vaping Cessation:** Teens and Young Adults Can Enroll in Free E-Cigarette Quit Program While it is too soon to know the specific impacts of COVID-19 on people who use e-cigarettes, we do know that the coronavirus that causes COVID-19 attacks the lungs and there is growing evidence that vaping can harm lung health overall. Therefore, it is more important than ever for young people to quit vaping to protect their health. The Health Department, in partnership with FCPS, unveiled a free vaping cessation text-based service.

**Support:** To address the need for successful isolation and quarantine actions in our community, the Health Department is partnering with the Department of Family Services to advise on their hotel shelter planning as well as the Department of Neighborhood and Community Services’ (NCS) Coordinated Services Planning to support residents who are isolating and quarantining in home environments. The Health Department and NCS are working together to support residents to be successful with quickly accessing basic needs when isolation or quarantine is necessary.

The Health Department is also contracting with Community Health Workers (CHW), to work within the community to connect to these systems in supporting residents during isolation and quarantine. The CHWs are assessing the ability of cases/contacts to isolate and quarantine in current living situations and referring residents to the appropriate resources. They also are assessing the ability of cases and contacts to access food and medication.

**Testing:** Over 50 sites are offering COVID-19 testing for both insured and uninsured residents, and the Health Department urges anyone with symptoms or anyone who is a close contact to someone who is sick to be tested. The Health Department issued testing guidance to connect residents to COVID-19 testing. The Health Department’s high-risk community task force continues to address the disproportionate rates of disease in the community and offer increased outreach and community testing events for targeted communities. The High Risk Task Force is now partnering with the Office of Strategy Management to deploy the CareVan to targeted communities. The first deployment will occur this week to provide public health education around protective behaviors, resources, and information on COVID-19 testing.

**Face Coverings:** Fairfax County continues to collect donated face coverings to distribute through our nonprofit partners for our vulnerable residents. We have a focused need for youth and child-sized face coverings/masks. Cloth mask donations are now being accepted at Volunteer Fairfax, 10700 Page Avenue, Suite 100, Monday through Friday, 12-4 p.m. and at every Fairfax County police station. There are also drop
boxes available to accept personal hygiene item donations, which will be distributed by local food pantries. Over 51,000 face coverings have been distributed to non-profit partners and through high risk task force activities.

**VDH Dashboard:** The Virginia Department of Health (VDH) launched a [Pandemic Metrics Dashboard](https://www.vdh.virginia.gov/coronavirus/), which shows a visualization of COVID-19 community transmission by region. Updated weekly, this dashboard will show data trends for COVID-19 in specific communities; where the COVID-19 virus is spreading; and assist local and state governments in determining additional mitigation measures. A CDC School Metrics tab will also be available within the dashboard. This tab uses metrics described by the CDC to guide decisions by school officials, taking into consideration the school’s ability to implement and adhere to key mitigation strategies to decrease transmission of COVID-19.

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**Health Safety Net Providers**

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The Directory of Health Safety Net Providers lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

**Community Food Distribution**

Fairfax County Public Schools continues to offer ALL students a free healthy breakfast and lunch through December 31. The grab and go meals are offered at over 60 school sites and along bus routes throughout Fairfax County.

FCPS will be distributing **double breakfast and lunch meals** on November 2 to cover November 2 and 3, which are student holidays.

**Grab and Go Meal Sites and Bus Routes:** Grab and go meals are served at school sites and community locations from 8 a.m. to 12:30 p.m. Monday through Friday (excluding holidays) with both breakfast and lunch being served at the same time. Breakfast and lunch meals for Saturdays and Sundays are distributed at all sites and on bus routes every Friday.

**Bus Routes for Food Distribution:** Buses are delivering grab and go meals throughout the county. Several new bus routes have been added and some bus stop locations have changed. Any changes to bus routes are posted on the website by 5 p.m. each Friday: Bus delays are posted at [https://busdelay.fcps.edu/](https://busdelay.fcps.edu/). FCPS will send a message to the affected school communities if a bus route is delayed.

Fairfax Meal Kits has been expanded to six additional sites as of October 28: Aldrin ES, Columbia ES, Floris ES, Rocky Run MS, Westlawn ES, and Woodburn ES. The meal kits contain seven days of breakfast and lunch items
packed in bulk. Meal kits will be available for pickup from 8 a.m. - 12:30 p.m. or until supplies are exhausted. All meals are available for free to FCPS students and children 18 years of age and under. Parents/caregivers may pick up for children and adults may purchase kits for $28.

The most recent community food distribution map is available here. A Spanish version of the community food distribution map is also available. New food resources are added frequently.

The county continues to provide meals to current Senior Center, Adult Day Health Care, and Meals on Wheels participants, as well as to residents in the county’s senior housing communities through county staff and FASTRAN transportation.

**Community Services Board**

The latest information on the Community Services Board’s efforts can be found in the October 21, 2020 update.

**Department of Family Services**

The latest information on the Department of Family Services’ efforts can be found in the September 23, 2020 update.

**Department of Housing and Community Development**

The Department of Housing and Community Development continues to work with the Department of Neighborhood and Community Services’ Coordinated Services Planning to develop multiple strategies to support residents with their outstanding rental balances.

<table>
<thead>
<tr>
<th>FCRHA and Third Party Managed Cumulative Delinquent Balances</th>
<th>September Total</th>
<th>October Total</th>
<th>Increase/(Decrease)</th>
</tr>
</thead>
<tbody>
<tr>
<td>COVID</td>
<td>$395,831</td>
<td>$568,609</td>
<td>$172,778</td>
</tr>
<tr>
<td>Non-COVID</td>
<td>$252,608</td>
<td>$124,965</td>
<td>($127,643)</td>
</tr>
<tr>
<td><strong>Grand Total</strong></td>
<td><strong>$648,439</strong></td>
<td><strong>$693,574</strong></td>
<td><strong>$45,135</strong></td>
</tr>
</tbody>
</table>

**Office to Prevent and End Homelessness:** As of October 28, 445 rooms are secured in six hotels for Fairfax County use as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as people who do not have the ability to isolate or quarantine safely in their own home.

Three hundred and sixty-three rooms are occupied (82 percent occupancy rate) with 461 guests. Nine guests were not homeless at admission (two percent). According to the demographic information reported by the guests at admission, 50 percent are Black or African American; 30 percent are White and non-Hispanic or Latino; 15 percent of the guests are of Hispanic or Latino ethnicity; four percent are Asian; one percent are American Indian or Alaska Native; and two percent are unknown.

Of the individuals currently residing in the hotels, 89 percent were referred by homeless services providers; eight percent were referred by Fairfax County Government agencies; two percent were referred by hospitals; and less than one percent were from Federally Qualified Health Centers.

Since the hotels opened, 115 people who were experiencing homelessness at admission moved to permanent housing situations.

**Juvenile and Domestic Relations District Court**
The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the October 14, 2020 update.

**McLean Community Center**

The latest information on the McLean Community Center’s efforts can be found in the September 2, 2020 update.

**Department of Neighborhood and Community Services**

Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the Community Based Organization Coordination Updates report.

NCS Community Centers re-opened to the public for limited use on Tuesday, October 13, 2020. Centers will be open Monday through Friday, 9 a.m.-8 p.m. for self-directed activities, IT technology support, and the Parent Connect program only. Organized sports/team play, and group activities will not be allowed at this time. Youth participants must be accompanied by an adult; those who are at least 9 years old may attend an appointment time alone. Participant safety is our first priority, and all CDC safety protocols will be followed. These include temperature checks and health screenings upon arrival, frequent cleaning of high-touch areas, and a requirement to wear masks. Individuals must always maintain six feet of social distance from others, or 10 feet for fitness activities. As space is limited, reservations are required and must be made in advance. Additionally, participants must sign a liability waiver.

To make reservations to visit an NCS Community Center, participants can call their local center. More information, including center locations and FAQs, are available on our NCS Community Center Re-Opening 2020 website.

**Reston Community Center**

The latest information on the Reston Community Center’s efforts can be found in the September 30, 2020 update.
General HHHS Updates

- As **Phase 3 continues in Fairfax County**, most government buildings can be accessed for in person services. The community is still encouraged to take advantage of our **assistance from a distance offered online or by phone**. In situations where in-person interactions are necessary, appointments are encouraged. Updates for most county agencies can be found on our **operating status webpage**, which is updated regularly.
- The county has developed numerous **COVID-19 geospatial resources**, including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.
- The Fairfax County Health Department’s **COVID-19 Case Data Dashboard** keeps the public informed during this pandemic. The site contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.

Evictions and Moratoriums

VA Eviction Rent and Mortgage Relief Program (RMRP)

In order to spend all of the state allocated CARES Act funding by the December 31, 2020 deadline, the Virginia Department of Housing and Community Development (DHCD) is allowing a forward allocation of rental assistance for the months of October through December. As of October 7, 10,000 applications have been processed statewide, and $14.4 million has been allocated for RMRP.

This table shows the separate funding sources and how DHCD will transition to funding that is not time sensitive to continue this program.

<table>
<thead>
<tr>
<th>Amount</th>
<th>Funding Source</th>
<th>Spending Deadline</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>$50 million</td>
<td>CARES Act</td>
<td>12/31/2020</td>
<td>11/15/2020 cut-off for applications to meet federal deadline for allocation</td>
</tr>
<tr>
<td>$12 million</td>
<td>CARES Act</td>
<td>12/31/2020</td>
<td>11/15/2020 cut-off for applications to meet federal deadline for allocation</td>
</tr>
<tr>
<td>$30 million</td>
<td>CDBG funding</td>
<td>none</td>
<td>Applications for RMRP will transition to this funding source beginning 11/16</td>
</tr>
<tr>
<td>$12.5 million</td>
<td>Housing Trust Fund</td>
<td>none</td>
<td>Applications for RMRP will transition to this funding source beginning 11/16</td>
</tr>
</tbody>
</table>

Health Department

**Media Resources:** The Health Department’s **partner portal** for local community leaders and organizations highlights seasonal COVID-19 and children this week. The portal provides shareable information about COVID-19 safety and is curated according to key health messages. Users can grab-and-go text and video content, visuals, flyers, and other materials to insert into their
next What’s App message or virtual meeting.

**Seasonal Flu:** With the COVID-19 pandemic still in full force and influenza season now starting, it is more important than ever that everyone do their part to help prevent the spread of respiratory illnesses. Health experts urge everyone 6 months of age and older to get a flu shot this year and every year. Flu vaccine is available now in the community, including at pharmacies, doctor’s offices, and grocery stores. Most health insurance plans cover flu shots for free.

The Fairfax County Health Department is offering flu shots for children and adults at the following locations by appointment only:

- Joseph Willard Health Center — 3750 Old Lee Highway, Fairfax
- Mount Vernon District Office — 8350 Richmond Highway, Alexandria
- Herndon-Reston District Office — 1850 Cameron Glen Drive, Reston

In addition, the Health Department is offering flu vaccine clinics on October 24 at the Herndon-Reston District office and on November 7 at the Mount Vernon District office.

To make an appointment for any of the locations, call 703-246-7100, TTY711.

The flu vaccine offered at the Health Department protects against four different strains of the flu and is preservative- and latex-free. To ensure safety, strict protocols are in place and those receiving vaccines will be asked to observe proper masking and social distancing at all times.

The Health Department is also working with Neighborhood and Community Services to offer flu vaccine at five senior centers and other community locations to target older adults and high-risk populations this flu season. Additional information on these flu vaccination opportunities can be found [here](#). Additionally, the Homeless Health Program is offering seasonal flu clinics at drop in homeless shelters and for QPID shelter residents.

**Support:** To address the need for successful isolation and quarantine actions in our community, the Health Department is partnering with the Department of Family Services to advise on their hotel shelter planning as well as the Department of Neighborhood and Community Services’ (NCS) Coordinated Services Planning to support residents who are isolating and quarantining in home environments. The Health Department and NCS are working together to support residents to be successful with quickly accessing basic needs when isolation or quarantine is necessary.

The Health Department is also contracting with Community Health Workers (CHW), to work within the community to connect to these systems in supporting residents during isolation and quarantine. The CHWs are assessing the ability of cases/contacts to isolate and quarantine in current living situations and referring residents to the appropriate resources. They also are assessing the ability of cases and contacts to access food and medication.

**Testing:** [Over 50 sites](#) are offering COVID-19 testing for both insured and uninsured residents, and the Health Department urges anyone with symptoms or anyone who is a close contact to someone who is sick to be tested. The Health Department issued testing guidance to connect residents to COVID-19 testing. The Health Department’s high-risk community task force continues to address the disproportionate rates of disease in the community and offer increased outreach and community testing events for targeted communities. The High Risk Task Force is now partnering with the Office of Strategy Management to deploy the CareVan to targeted communities. The first deployment will occur this week to provide public health education around protective behaviors, resources, and information on COVID-19 testing.

**Face Coverings:** Fairfax County continues to collect donated face coverings to distribute through our nonprofit partners for our vulnerable residents. We have a focused need for youth and child sized face coverings/masks. Cloth mask donations are now being accepted at Volunteer Fairfax, 10700 Page Avenue, Suite 100, Monday through Friday, 12pm-4pm and at every Fairfax County police station. There are also drop boxes available to accept personal hygiene item donations, which will be distributed by local food
pantries. Thus far, over 51,000 face coverings have been distributed to non-profit partners and through high risk task force activities.

**New VDH dashboard**: The Virginia Department of Health (VDH) launched a new Pandemic Metrics Dashboard, which shows a visualization of COVID-19 community transmission by region. Updated weekly, this dashboard will show data trends for COVID-19 in specific communities; where the COVID-19 virus is spreading; and assist local and state governments in determining additional mitigation measures. A **CDC School Metrics** tab will also be available within the dashboard. This tab uses metrics described by the CDC to guide decisions by school officials, taking into consideration the school’s ability to implement and adhere to key mitigation strategies to decrease transmission of COVID-19.

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**Community Food Distribution**

Fairfax County Public Schools continues to offer ALL students a free healthy breakfast and lunch through December 31. The grab and go meals are offered at over 60 school sites and along bus routes throughout Fairfax County.

**Grab and Go Meal Sites and Bus Routes**: Grab and go meals are served at school sites and community locations from 8 a.m. to 12:30 p.m. Monday through Friday (excluding holidays) with both breakfast and lunch being served at the same time. Breakfast and lunch meals for Saturdays and Sundays are distributed at all sites and on bus routes every Friday. Eight new sites are opening this month.

Buses are delivering grab and go meals throughout the county. Several new bus routes have been added and some bus stop locations have changed. Any changes to bus routes are posted on the website by 5 p.m. each Friday: Bus Routes for Food Distribution. Bus delays are posted at https://busdelay.fcps.edu/. FCPS will send a message to the affected school communities if a bus route is delayed.

In addition, there are **pop-up grab and go meal sites** that provide breakfast and lunch during a specific time. Certain sites will also provide afternoon snacks and dinner at the same time as the breakfast and lunch distribution (marked under the Grab & Go with Curbside Service section).

Fairfax Meal Kits is being expanded to four additional sites starting October 28: Columbia ES, Rocky Run MS, Westlawn ES, and Woodburn ES. The meal kits contain seven days of breakfast and lunch items packed in bulk. Meal kits will be available for pick up from 8 a.m. - 12:30 p.m. or until supplies are exhausted. All meals are available for free to FCPS students and children 18
years of age and under. Parents/caregivers may pick up for children and adults may purchase kits for $28.

The most recent community food distribution map is available here. A Spanish version of the community food distribution map is also available. New food resources are added frequently.

The county continues to provide meals to current Senior Center, Adult Day Health Care, and Meals on Wheels participants, as well as residents in the county’s senior housing communities through county staff and FASTRAN transportation.

**Community Services Board**

Based upon guidance from the Health Department, the CSB has removed the COVID-19 screening tents from outside of its sites. COVID-19 screenings and safety protocols continue as soon as someone enters any of the CSB sites.

The Merrifield Crisis Response Center (MCRC) now has the capacity to perform medical clearances. This is a critical step in the hospitalization process and will allow the MCRC to provide better care to individuals experiencing a psychiatric crisis. It will operate during business hours and will be adjusted based upon need and utilization.

**Department of Family Services**

The latest information on the Department of Family Services’ efforts can be found in the [September 23, 2020 update](#).

**Department of Housing and Community Development**

**Office to Prevent and End Homelessness:**

As of October 21, 445 rooms are secured in six hotels for Fairfax County use as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as people who do not have the ability to isolate or quarantine safely in their own home.

Three hundred and sixty-eight rooms are occupied (83 percent occupancy rate) with 465 guests. Nine guests were not homeless at admission (two percent). According to the demographic information reported by the guests at admission, 50 percent are Black or African American; 30 percent are White and non-Hispanic or -Latino; 15 percent of the guests are of Hispanic or Latino ethnicity; four percent are Asian; one percent are American Indian or Alaska Native; and two percent are unknown.

Of the individuals currently residing in the hotels, 89 percent were referred by homeless services providers; nine percent were referred by Fairfax County Government agencies; two percent were referred by hospitals; and less than one percent were from Federally Qualified Health Centers.

Since the hotels opened, 107 people who were experiencing homelessness at admission moved to permanent housing situations.

**Juvenile and Domestic Relations District Court**

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the [October 14, 2020 update](#).

**McLean Community Center**

The latest information on the McLean Community Center’s efforts can be found in the [September 2, 2020 update](#).
Department of Neighborhood and Community Services

*Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the Community Based Organization Coordination Updates report.*

NCS Community Centers re-opened to the public for limited use on Tuesday, October 13, 2020. Centers will be open Monday through Friday, 9 a.m.-8 p.m. for self-directed activities, IT technology support, and the Parent Connect program only. Organized sports/team play, and group activities will not be allowed at this time. Youth participants must be accompanied by an adult; those who are at least 9 years old may attend an appointment time alone. Participant safety is our first priority, and all CDC safety protocols will be followed. These include temperature checks and health screenings upon arrival, frequent cleaning of high-touch areas, and a requirement to wear masks. Individuals must always maintain six feet of social distance from others, or 10 feet for fitness activities. As space is limited, reservations are required and must be made in advance. Additionally, participants must sign a liability waiver. To make reservations to visit an NCS Community Center, participants can call their local center. More information, including center locations and FAQs, are available on our [NCS Community Center Re-Opening 2020 website](#).

Reston Community Center

The latest information on the Reston Community Center’s efforts can be found in the [September 30, 2020 update](#).
**COVID-19**

**Fairfax County Health and Human Services Updates**

**October 14, 2020**

**General HHS Updates**

- **As Phase 3 continues in Fairfax County**, most government buildings can be accessed for in person services. The community is still encouraged to take advantage of our assistance from a distance offered online or by phone. In situations where in-person interactions are necessary, appointments are encouraged. Updates for most county agencies can be found on our operating status webpage, which is updated regularly.

- The county has developed numerous COVID-19 geospatial resources, including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

- The Fairfax County Health Department’s COVID-19 Case Data Dashboard keeps the public informed during this pandemic. The site contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.

**Evictions and Moratoriums**

The latest information on housing evictions and moratoriums can be found in the October 7, 2020 update.

**Health Department**

**Media Resources:** The Health Department’s partner portal for local community leaders and organizations highlights seasonal flu shots this week. The portal provides shareable information about COVID-19 safety and is curated according to key health messages. Users can grab-and-go text and video content, visuals, flyers, and other materials to insert into their next What’s App message or virtual meeting.

**Seasonal Flu:** With the COVID-19 pandemic still in full force and influenza season now starting, it is more important than ever that everyone do their part to help prevent the spread of respiratory illnesses. Health experts urge everyone 6 months of age and older to get a flu shot this year and every year. Flu vaccine is available now in the community, including at pharmacies, doctor’s offices, and grocery stores. Most health insurance plans cover flu shots for free.

The Fairfax County Health Department is offering flu shots for children and adults at the following locations by appointment only:

- Joseph Willard Health Center — 3750 Old Lee Highway, Fairfax
- Mount Vernon District Office — 8350 Richmond Highway, Alexandria
- Herndon-Reston District Office — 1850 Cameron Glen Drive, Reston

To make an appointment for any of the locations, call 703-246-7100, TTY711.

The flu vaccine offered at the Health Department protects against four different strains of the flu and is preservative- and latex-free. To ensure safety, strict protocols are in place and those receiving vaccines will be asked to observe
proper masking and social distancing at all times.
The Health Department is also working with Neighborhood and Community Services to offer flu vaccine at five senior centers and other community locations to target older adults and high-risk populations this flu season. Additional information on these flu vaccination opportunities can be found here. Additionally, the Homeless Health Program is offering seasonal flu clinics at drop in homeless shelters and for QPID shelter residents.

Support: To address the need for successful isolation and quarantine actions in our community, the Health Department is partnering with the Department of Family Services to advise on their hotel shelter planning as well as the Department of Neighborhood and Community Services’ (NCS) Coordinated Services Planning to support residents who are isolating and quarantining in home environments. The Health Department and NCS are working together to support residents to be successful with quickly accessing basic needs when isolation or quarantine is necessary.

The Health Department is also contracting with Community Health Workers (CHW), to work within the community to connect to these systems in supporting residents during isolation and quarantine. The CHWs are assessing the ability of cases/contacts to isolate and quarantine in current living situations and referring residents to the appropriate resources. They also are assessing the ability of cases and contacts to access food and medication.

Testing: Over 50 sites are offering COVID-19 testing for both insured and uninsured residents, and the Health Department urges anyone with symptoms or anyone who is a close contact to someone who is sick to be tested. The Health Department issued testing guidance to connect residents to COVID-19 testing. The Health Department’s high-risk community task force continues to address the disproportionate rates of disease in the community and offer increased outreach and community testing events for targeted communities.

Face Coverings: Fairfax County continues to collect donated face coverings to distribute through our nonprofit partners for our vulnerable residents. We have a focused need for youth and child sized face coverings/masks. Cloth mask donations are now being accepted at Volunteer Fairfax, 10700 Page Avenue, Suite 100, Monday through Friday, 12pm-4pm and at every Fairfax County police station. There are also drop boxes available to accept personal hygiene item donations, which will be distributed by local food pantries. Thus far, over 51,000 face coverings have been distributed to non-profit partners and through high risk task force activities.

New VDH dashboard: The Virginia Department of Health (VDH) launched a new Pandemic Metrics Dashboard, which shows a visualization of COVID-19 community transmission by region. Updated weekly, this dashboard will show data trends for COVID-19 in specific communities; where the COVID-19 virus is spreading; and assist local and state governments in determining additional mitigation measures. A CDC School Metrics tab will also be available within the dashboard. This tab uses metrics described by the CDC to guide decisions by school officials, taking into consideration the school’s ability to implement and adhere to key mitigation strategies to decrease transmission of COVID-19.

As a reminder, COVID-19 response-related information is available through multiple communication channels:

- Call the Health Department Call Center at 703-267-3511 with COVID-19 questions from 9 a.m.-7 p.m. weekdays and 9:30 a.m.- 5 p.m. on weekends.
- Text FFXCOVID to 888777 to receive updates from Fairfax County about COVID-19. For text alerts in Spanish, text FFXCOVIDESP to 888777.
- Email questions or concerns to ffx covid@fairfaxcounty.gov. This email account is staffed Monday through Friday, 8 a.m.-6 p.m.
- Learn more about COVID-19 on the Health Department Coronavirus (COVID-19) Webpage or FAQpage.
- Follow the Fairfax County Government Facebook Page and Health Department Facebook Page.
Health Safety Net Providers

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The Directory of Health Safety Net Providers lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

Fairfax County Public Schools continues to offer ALL students a free healthy breakfast and lunch through December 31. The grab and go meals are offered at over 60 school sites and along bus routes throughout Fairfax County.

Grab and Go Meal Sites and Bus Routes: Grab and go meals are served at school sites and community locations from 8 a.m. to 12:30 p.m. Monday through Friday (excluding holidays) with both breakfast and lunch being served at the same time. Breakfast and lunch meals for Saturdays and Sundays are distributed at all sites and on bus routes every Friday. Eight new sites are opening this month.

Buses are delivering grab and go meals throughout the county. Several new bus routes have been added and some bus stop locations have changed. Any changes to bus routes are posted on the website by 5 p.m. each Friday: Bus Routes for Food Distribution. Bus delays are posted at https://busdelay.fcps.edu/. FCPS will send a message to the affected school communities if a bus route is delayed.

In addition, there are pop-up grab and go meal sites that provide breakfast and lunch during a specific time. Certain sites will also provide afternoon snacks and dinner at the same time as the breakfast and lunch distribution (marked under the Grab & Go with Curbside Service section).

Fairfax Meal Kits is being expanded to three additional sites starting October 21: Baileys Upper ES, Beech Tree ES, and Belvedere ES. The meal kits contain seven days of breakfast and lunch items packed in bulk. Meal kits will be available for pick up from 8 a.m. - 12:30 p.m. or until supplies are exhausted. All meals are available for free to FCPS students and children 18 years of age and under. Parents/caregivers may pick up for children and adults may purchase kits for $28.

Free and Reduced-Price Meals: Families are reminded to submit a new application for free and reduced-price meals for the 20-21 school year. The current eligibility for the 19-20 school year will expire on October 20. FCPS sent an announcement to participating families on October 8 reminding them of this deadline and that eligibility may also provide other important benefits.

The most recent community food distribution map is available here. A Spanish version of the community food distribution map is also available. New food resources are added frequently.

The county continues to provide meals to current Senior Center, Adult Day Health Care, and Meals on Wheels participants, as well as residents in the county’s senior housing communities through county staff and FASTRAN transportation.

Community Services Board

The latest information on the Community Services Board’s efforts can be found in the September 23, 2020 update.

Department of Family Services
Department of Housing and Community Development

Office to Prevent and End Homelessness:

As of October 14, 445 rooms are secured in six hotels for Fairfax County use as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as people who do not have the ability to isolate or quarantine safely in their own home.

Three hundred and sixty-one rooms are occupied (81 percent occupancy rate) with 454 guests. Three guests were not homeless at admission (one percent). According to the demographic information reported by the guests at admission, 50 percent are Black or African American; 30 percent are White and non-Hispanic or -Latino; 15 percent of the guests are of Hispanic or Latino ethnicity; four percent are Asian; one percent are American Indian or Alaska Native; and two percent are unknown.

Of the individuals currently residing in the hotels, 91 percent were referred by homeless services providers; six percent were referred by Fairfax County Government agencies; two percent were referred by hospitals; and less than one percent were from Federally Qualified Health Centers.

Since the hotels opened, 100 people who were experiencing homelessness at admission moved to permanent housing situations.

Juvenile and Domestic Relations District Court

JDRDC residential programs have begun the admission process again. Visitation sessions have been reinstated with social distancing policies and practices in place. Professional visits to JDC and Shelter Care have resumed but must be scheduled in advance. No drop-in visits will be permitted.

McLean Community Center

The latest information on the McLean Community Center’s efforts can be found in the September 2, 2020 update.

Department of Neighborhood and Community Services

Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the Community Based Organization Coordination Updates report.

NCS Community Centers re-opened to the public for limited use beginning on Tuesday, October 13, 2020. Centers will be open Monday through Friday, 9 a.m.-8 p.m. for self-directed activities, IT technology support, and the Parent Connect program only. Organized sports/team play, and group activities will not be allowed at this time. Youth participants must be accompanied by an adult; those who are at least 9 years old may attend an appointment time alone. Participant safety is our first priority, and all CDC safety protocols will be followed. These include temperature checks and health screenings upon arrival, frequent cleaning of high-touch areas, and a requirement to wear masks. Individuals must always maintain six feet of social distance from others, or 10 feet for fitness activities. As space is limited, reservations are required and must be made in advance.
Additionally, participants must sign a liability waiver. To make reservations to visit an NCS Community Center, participants can call their local center. More information, including center locations and FAQs, are available on our NCS Community Center Re-Opening 2020 website.

**Reston Community Center**

The latest information on the Reston Community Center’s efforts can be found in the [September 30](#).
As Phase 3 continues in Fairfax County, most government buildings can be accessed for in person services. The community is still encouraged to take advantage of our assistance from a distance offered online or by phone. In situations where in-person interactions are necessary, appointments are encouraged. Updates for most county agencies can be found on our operating status webpage, which is updated regularly.

The county has developed numerous COVID-19 geospatial resources, including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

The Fairfax County Health Department’s COVID-19 Case Data Dashboard keeps the public informed during this pandemic. The site contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.

Evictions and Moratoriums

Earlier today, Governor Ralph Northam announced he is directing $12 million in additional funding from the federal Coronavirus Aid, Relief, and Economic Security (CARES) Act to Virginia’s Rent and Mortgage Relief Program (RMRP), due to high demand for financial assistance. The program assists households and landlords with rent and mortgage payments to avoid eviction or foreclosure due to COVID-19.

The RMRP was first launched in June with $50 million in federal CARES Act dollars to help renters and homeowners whose income has been affected by the COVID-19 pandemic stay in their homes. Last month, the program also began allowing landlords to apply for payments on behalf of tenants. Families with children in the home represent the majority of households assisted by the program.

Current state and federal eviction protections through the courts do not prevent rent and mortgage payments from accumulating. The Commonwealth is focused on helping eligible households and property owners access resources to maintain housing stability during the COVID-19 pandemic and in the future. Virginians are encouraged to act quickly and work with their landlord or lending institution to understand their rights and responsibilities and seek rent and mortgage relief assistance if needed.

To submit a landlord-initiated application, visit virginiahousing.com/RMRP. Tenants interested in applying should visit dhcd.virginia.gov/eligibility to conduct a self-assessment for eligibility or call 211 VIRGINIA by dialing 2-1-1 from your phone. Additional information and resources are available at StayHomeVirginia.com.

Health Department

Media Resources: The Health Department’s partner portal for local community leaders and organizations highlights seasonal flu shots this week. The portal provides shareable information about COVID-19 safety and is curated according to key health messages. Users can grab-and-go text and video content, visuals, flyers, and other materials to insert into their next What’s App message or virtual meeting.
Seasonal Flu: With the COVID-19 pandemic still in full force and influenza season now starting, it is more important than ever that everyone do their part to help prevent the spread of respiratory illnesses. Health experts urge everyone 6 months of age and older to get a flu shot this year and every year. Flu vaccine is available now in the community, including at pharmacies, doctor’s offices, and grocery stores. Most health insurance plans cover flu shots for free.

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To make an appointment for any of the locations, call 703-246-7100, TTY 711.

The flu vaccine offered at the Health Department protects against four different strains of the flu and is preservative- and latex-free. To ensure safety, strict protocols are in place and those receiving vaccines will be asked to observe proper masking and social distancing at all times.

The Health Department is also working with Neighborhood and Community Services to offer flu vaccine at five senior centers and other community locations to target older adults and high-risk populations this flu season. Additional information on these flu vaccination opportunities can be found here. Additionally, the Homeless Health Program is offering seasonal flu clinics at drop in homeless shelters and for QPID shelter residents.

Support: To address the need for successful isolation and quarantine actions in our community, the Health Department is partnering with the Department of Family Services to advise on their hotel shelter planning as well as the Department of Neighborhood and Community Services’ (NCS) Coordinated Services Planning to support residents who are isolating and quarantining in home environments. The Health Department and NCS are working together to support residents to be successful with quickly accessing basic needs when isolation or quarantine is necessary.

The Health Department is also contracting with Community Health Workers (CHW), to work within the community to connect to these systems in supporting residents during isolation and quarantine. The CHWs are assessing the ability of cases/contacts to isolate and quarantine in current living situations and referring residents to the appropriate resources. They also are assessing the ability of cases and contacts to access food and medication.

Testing: Over 50 sites are offering COVID-19 testing for both insured and uninsured residents, and the Health Department urges anyone with symptoms or anyone who is a close contact to someone who is sick to be tested. The Health Department issued testing guidance to connect residents to COVID-19 testing. The Health Department’s high-risk community task force continues to address the disproportionate rates of disease in the community and offer increased outreach and community testing events for targeted communities.

Face Coverings: Fairfax County continues to collect donated face coverings to distribute through our nonprofit partners for our vulnerable residents. We have a focused need for youth and child sized face coverings/masks. Cloth mask donations are now being accepted at Volunteer Fairfax, 10700 Page Avenue, Suite 100, Monday through Friday, 12pm-4pm and at every Fairfax County police station. There are also drop boxes available to accept personal hygiene item donations, which will be distributed by local food pantries. Thus far, over 51,000 face coverings have been distributed to non-profit partners and through high risk task force activities.
**New VDH dashboard:** The Virginia Department of Health (VDH) launched a new Pandemic Metrics Dashboard, which shows a visualization of COVID-19 community transmission by region. Updated weekly, this dashboard will show data trends for COVID-19 in specific communities; where the COVID-19 virus is spreading; and assist local and state governments in determining additional mitigation measures. A CDC School Metrics tab will also be available within the dashboard. This tab uses metrics described by the CDC to guide decisions by school officials, taking into consideration the school’s ability to implement and adhere to key mitigation strategies to decrease transmission of COVID-19.

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- Call the Health Department Call Center at 703-267-3511 with COVID-19 questions from 9 a.m.-7 p.m. weekdays and 9:30 a.m.-5 p.m. on weekends.
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- Learn more about COVID-19 on the Health Department Coronavirus (COVID-19) Webpage or FAQ page.
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**Health Safety Net Providers**

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The Directory of Health Safety Net Providers lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

**Community Food Distribution**

Fairfax County Public Schools’ is offering ALL students a healthy breakfast and lunch at no cost through December 31. The grab and go meals are offered at several school sites and along bus routes throughout Fairfax County.

**Grab and Go Meal Sites and Bus Routes:** Grab and go meals are served at school sites and community locations from 8 a.m. to 12:30 p.m. Monday through Friday (excluding holidays) with both breakfast and lunch being served at the same time. Breakfast and lunch meals for Saturdays and Sundays are distributed at all sites and on bus routes every Friday. There are eight new sites opening this month. Grab and go meals will be served at all sites and bus routes on October 12, which is a student holiday.

Buses are delivering grab and go meals throughout the county. Several new bus routes have been added and some bus stop locations have changed. Any changes to bus routes are posted on the website by 5 p.m. each day: Bus Routes for Food Distribution. If there are bus delays while distributing grab and go meals, the information will be posted here: [https://busdelay.fcps.edu/](https://busdelay.fcps.edu/). FCPS will send a message to the affected school communities if a bus route is delayed.

In addition, there are pop-up grab and go meal sites that provide breakfast and lunch during a specific time. Certain sites will also provide afternoon snacks and dinner at the same time as the breakfast and lunch distribution (marked under the Grab & Go with Curbside Service section).

Fairfax Meal Kits is being expanded to 14 additional sites starting either October 7 or October 14. The meal kits
contain seven days of breakfast and lunch items packed in bulk. Meal kits will be available for pick up from 8 a.m. - 12:30 p.m. or until supplies are exhausted. All meals are available for free to FCPS students and children 18 years of age and under. Parents/caregivers may pick up for children and adults may purchase kits for $28.

**Free and Reduced-Price Meals:** Families are reminded to submit a new application for free and reduced-price meals for the 20-21 school year. The current eligibility for the 19-20 school year will expire on October 20. FCPS will be sending out an announcement to participating families on October 8, 2020 reminding them of this deadline and that eligibility may also provide other important benefits.

The most recent community food distribution map is available [here](#). A [Spanish version](#) of the community food distribution map is also available. New food resources are added frequently.

The county continues to provide meals to current Senior Center, Adult Day Health Care, and Meals on Wheels participants, as well as residents in the county’s senior housing communities through county staff and FASTRAN transportation.

**Community Services Board**

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**Department of Family Services**

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**Department of Housing and Community Development**

**Office to Prevent and End Homelessness:**

As of October 7, 445 rooms are secured in six hotels for Fairfax County use as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as people who do not have the ability to isolate or quarantine safely in their own home.

Three hundred and fifty-four rooms are occupied (80 percent occupancy rate) with 443 guests. Two guests were not homeless at admission (less than one percent). According to the demographic information reported by the guests at admission, 51 percent are Black or African American; 29 percent are White and non-Hispanic or -Latino; 16 percent of the guests are of Hispanic or Latino ethnicity; four percent are Asian; and one percent are American Indian or Alaska Native.

Of the individuals currently residing in the hotels, 91 percent were referred by homeless services providers; six percent were referred by Fairfax County Government agencies; two percent were referred by hospitals; and less than one percent were from Federally Qualified Health Centers.

Since the hotels opened, 91 people who were experiencing homelessness at admission moved to permanent housing situations.

**Juvenile and Domestic Relations District Court**
All visitors, attorneys, officers, and employees entering the Courthouse must pass through the thermal imaging station for a temperature screening. Anyone with a registered temperature above 100.3 will receive a secondary screening with the handheld infrared thermometer. If the secondary reading is also above 100.3, the person will be denied entry to the courthouse. Allied Security personnel will make the appropriate log entries to correspond with anyone denied entry.

If denied entry courthouse visitors will be given a form with further instructions and contact information for the three courts. Employees will be advised to contact their supervisor to make the appropriate notification.

**McLean Community Center**

The latest information on the McLean Community Center’s efforts can be found in the [September 2, 2020 update](#).

**Department of Neighborhood and Community Services**

*Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the Community Based Organization Coordination Updates report.*

The latest information on Neighborhood and Community Services can be found in the [September 30, 2020 update](#).

**Reston Community Center**

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General HHHS Updates

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Evictions and Moratoriums

The Rent and Mortgage Relief Program (RMRP), which was launched at the end of June to assist households facing eviction or foreclosure due to COVID-19, has been expanded to landlords. Landlords can now apply to receive financial assistance for current and past-due rental payments dating back to April 1, 2020 on behalf of their tenants who qualify for RMRP.

Virginia Department of Housing and Community Development (DHCD) administers the RMRP program through approximately 30 local and regional housing-related agencies throughout the Commonwealth. Virginia Housing, the state’s housing finance agency, has partnered with DHCD to manage landlord-initiated applications.

Eligible households must demonstrate difficulty in making rent or mortgage payments due to the COVID-19 pandemic. Monthly rent must be at or below 150 percent of Fair Market Rent (FMR) and eligible households must have a gross household income at or below 80 percent of area median income (AMI).

To submit a landlord-initiated application, visit virginiahousing.com/RMRP. Tenants interested in applying should visit dhcd.virginia.gov/eligibility to conduct a self-assessment for eligibility or call 211 VIRGINIA by dialing 2-1-1 from your phone. Tenants and homeowners are strongly encouraged to know their rights and responsibilities and pay their rent and mortgages on time if they are able and if they are not able, to reach out to their landlord or lending institution along with RMRP. Visit StayHomeVirginia.com for additional information and resources.

Health Department

Media Resources: The Health Department’s partner portal for local community leaders and organizations highlights seasonal flu shots this week. The portal provides shareable information about COVID-19 safety
and is curated according to key health messages. Users can grab-and-go text and video content, visuals, flyers, and other materials to insert into their next What’s App message or virtual meeting.

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**Support:** To address the need for successful isolation and quarantine actions in our community, the Health Department is partnering with the Department of Family Services to advise on their hotel shelter planning as well as the Department of Neighborhood and Community Services’ (NCS) Coordinated Services Planning to support residents who are isolating and quarantining in home environments. The Health Department and NCS are working together to support residents to be successful with quickly accessing basic needs when isolation or quarantine is necessary.

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**Testing:** [Over 50 sites](#) are offering COVID-19 testing for both insured and uninsured residents, and the Health Department urges anyone with symptoms or anyone who is a close contact to someone who is sick to be tested. The Health Department issued [testing guidance](#) to connect residents to COVID-19 testing. The Health Department’s high-risk community task force continues to address the disproportionate rates of disease in the community and offer increased outreach and community testing events for targeted communities.

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through Friday, 12pm-4pm and at every Fairfax County police station. There are also drop boxes available to accept personal hygiene item donations, which will be distributed by local food pantries. Thus far, over 51,000 face coverings have been distributed to non-profit partners and through high risk task force activities.

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**Health Safety Net Providers**

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The Directory of Health Safety Net Providers lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

**Community Food Distribution**

Fairfax County Public Schools’ is offering ALL students a healthy breakfast and lunch at no cost through December 31. The grab and go meals are offered at several school sites and along bus routes throughout Fairfax County.

**Grab and Go Meal Sites and Bus Routes:** Grab and go meals are served at school sites and community locations from 8 a.m. to 12:30 p.m. Monday through Friday (excluding holidays) with both breakfast and lunch being served at the same time. Breakfast and lunch meals for Saturdays and Sundays are distributed at all sites and on bus routes every Friday.

Buses are delivering grab and go meals throughout the county. Several new bus routes have been added and some bus stop locations have changed. Any changes to bus routes are posted on the website by 5 p.m. each day: Bus Routes for Food Distribution. If there are bus delays while distributing grab and go meals, the information will be posted here: https://busdelay.fcps.edu/. FCPS will send a message to the affected school communities if a bus route is delayed.

In addition, there are pop-up grab and go meal sites that provide breakfast and lunch during a specific time.
Certain sites will also provide afternoon snacks and dinner at the same time as the breakfast and lunch distribution (marked under the Grab & Go with Curbside Service section).

Fairfax Meal Kits will be offered at two sites, containing seven days of breakfast and lunch items packed in bulk. Meal kits will be available for pick up from 8 a.m. - 12:30 p.m. or until supplies are exhausted. All meals are available for free to FCPS students and children 18 years of age and under. Parents/caregivers may pick up for children and adults may purchase kits for $28.

- Key MS - every Monday, 6402 Franconia Rd, Springfield
- Timberlane ES - every Wednesday, 2737 West St, Falls Church

The most recent community food distribution map is available here. A Spanish version of the community food distribution map is also available. New food resources are added frequently. The county continues to provide meals to current Senior Center, Adult Day Health Care, and Meals on Wheels participants, as well as residents in the county’s senior housing communities through county staff and FASTRAN transportation.

Community Services Board

The latest information on the Community Services Board’s efforts can be found in the September 23, 2020 update.

Department of Family Services

The latest information on the Department of Family Services’ efforts can be found in the September 23, 2020 update.

Department of Housing and Community Development

The Department of Housing and Community Development continues to work with Department of Neighborhood and Community Services- Coordinated Services Planning to develop a process aimed at streamlining resident’s ability to access support for their outstanding rental balances. A more detailed report will be provided in future HHHS updates on the status of this initiative.

Rental Delinquency:

<table>
<thead>
<tr>
<th>FCRHA DELINQUENT BALANCES</th>
<th>August Total</th>
<th>September Total</th>
<th>Increase/(Decrease)</th>
</tr>
</thead>
<tbody>
<tr>
<td>COVID</td>
<td>$362,806</td>
<td>$395,831</td>
<td>$33,025</td>
</tr>
<tr>
<td>Non-COVID</td>
<td>$133,460</td>
<td>$252,608</td>
<td>$119,148</td>
</tr>
<tr>
<td><strong>Grand Total</strong></td>
<td><strong>$496,266</strong></td>
<td><strong>$648,439</strong></td>
<td><strong>$152,173</strong></td>
</tr>
</tbody>
</table>

Total of Late Fees Waived:

<table>
<thead>
<tr>
<th>Combined Total</th>
<th>March</th>
<th>April</th>
<th>May</th>
<th>June</th>
<th>July</th>
<th>August</th>
<th>September</th>
<th>Cumulative Total</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Total of Fees Waived</strong></td>
<td>$3,953</td>
<td>$5,493</td>
<td>$34,466</td>
<td>$33,280</td>
<td>$31,665</td>
<td>$20,226</td>
<td>$16,562</td>
<td>$145,645</td>
</tr>
<tr>
<td><strong>Number of residents</strong></td>
<td>75</td>
<td>97</td>
<td>626</td>
<td>585</td>
<td>559</td>
<td>407</td>
<td>366</td>
<td>2,715</td>
</tr>
</tbody>
</table>

Office to Prevent and End Homelessness:
Funding: Following Governor Northam’s announcement in late July regarding federal Coronavirus Relief Fund dollars being distributed to local governments, the Fairfax Continuum of Care was awarded an additional $1,196,940 in COVID Homeless Emergency Response Program (CHERP) funding for emergency shelter operations, homelessness prevention, and rapid rehousing assistance for people experiencing homelessness through September 2022. The grants will go directly to five nonprofit organizations currently contracted by Fairfax County to provide homeless assistance.

As of September 30, 445 rooms are secured in six hotels for Fairfax County use as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as people who do not have the ability to isolate or quarantine safely in their own home.

A total of 358 rooms are occupied (80 percent occupancy rate) with 447 guests. Five guests were not homeless at admission (one percent). According to the demographic information reported by the guests at admission, 51 percent are Black or African American; 30 percent are White and non-Hispanic or -Latino; 16 percent of the guests are of Hispanic or Latino ethnicity; four percent are Asian; and one percent are American Indian or Alaska Native.

Of the individuals currently residing in the hotels, 90 percent were referred by homeless services providers; six percent were referred by Fairfax County Government agencies; three percent were referred by hospitals; and less than one percent were from Federally Qualified Health Centers.

Since the hotels opened, 87 people who were experiencing homelessness at admission moved to permanent housing situations.

Juvenile and Domestic Relations District Court

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the September 2, 2020 update.

McLean Community Center

The latest information on the McLean Community Center’s efforts can be found in the September 2, 2020 update.

Department of Neighborhood and Community Services

Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the Community Based Organization Coordination Updates report.

Stuff the Bus Celebrates Two Successful Food Drives in September

This September, Stuff the Bus held food drives on two Saturdays (September 12 and 26) at 21 locations throughout the county. During the two drives, the Fairfax County community generously donated 27.6 tons of food to area nonprofits. In addition to donating food, the Fairfax community also showed their support by volunteering at Stuff the Bus donation sites. Members of student government, Boy Scout troops, and community volunteers masked up to help carry, stack, and organize donations. If you missed donating to Stuff the Bus, you can still donate virtually to area nonprofits by visiting Volunteer Fairfax’s Stuff the Bus Donation Page.
Reston Community Center

RCC continues to offer programming under the parameters of Phase 3 public health requirements. As of September 29, there are enrollments from 570 unique individuals in RCC Fall 2020 offerings. That includes 889 reservations in aquatics water exercise options; 2,553 lane or warm water zone reservations; 644 fitness reservations; 32 woodworking shop reservations; 149 ceramics studio reservations; and 537 program registrations. Fall enrollment activity has generated $22,888.60 in revenue. Revenue generated by pass purchases/renewals is $8,031.80.
General HHHS Updates

- As Phase 3 continues in Fairfax County, most government buildings can be accessed for in person services. The community is still encouraged to take advantage of our assistance from a distance offered online or by phone. In situations where in-person interactions are necessary, appointments are encouraged. Updates for most county agencies can be found on our operating status webpage, which is updated regularly.
- The county has developed numerous COVID-19 geospatial resources, including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.
- The Fairfax County Health Department’s COVID-19 Case Data Dashboard keeps the public informed during this pandemic. The site contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.

Evictions and Moratoriums

The latest information on the evictions and moratoriums can be found in the September 16, 2020 update.

Health Department

Media Resources: The Health Department’s partner portal for local community leaders and organizations highlights proper handwashing this week. The portal provides shareable information about COVID-19 safety and is curated according to key health messages. Users can grab-and-go text and video content, visuals, flyers, and other materials to insert into their next What’s App message or virtual meeting.

Seasonal Flu: With the COVID-19 pandemic still in full force and influenza season now starting, it is more important than ever that everyone do their part to help prevent the spread of respiratory illnesses. Health experts urge everyone 6 months of age and older to get a flu shot this year and every year. Flu vaccine is available now in the community, including at pharmacies, doctor’s offices, and grocery stores. Most health insurance plans cover flu shots for free.

The Fairfax County Health Department is offering flu shots for children and adults at the following locations by appointment only:

- Joseph Willard Health Center — 3750 Old Lee Highway, Fairfax
- Mount Vernon District Office — 8350 Richmond Highway, Alexandria
- Herndon-Reston District Office — 1850 Cameron Glen Drive, Reston

To make an appointment for any of the locations, call 703-246-7100, TTY 711.

The flu vaccine offered at the Health Department protects against four different strains of the flu and is
preservative- and latex-free. To ensure safety, strict protocols are in place and those receiving vaccine will be asked to observe proper masking and social distancing at all times.

The Health Department is also working with Neighborhood and Community Services to offer flu vaccine at five senior centers and other community locations to target older adults and high-risk populations this flu season. Additional information on these flu vaccination opportunities can be found at https://www.fairfaxcounty.gov/neighborhood-community-services/schedule-your-flu-vaccine-select-senior-centers- oct-6-nov-9

Support: To address the need for successful isolation and quarantine actions in our community, the Health Department is partnering with the Department of Family Services to advise on their hotel shelter planning as well as the Department of Neighborhood and Community Services’ (NCS) Coordinated Services Planning to support residents who are isolating and quarantining in home environments. The Health Department and NCS are working together to support residents to be successful with quickly accessing basic needs when isolation or quarantine is necessary.

The Health Department is also contracting with Community Health Workers (CHW), to work within the community to connect to these systems in supporting residents during isolation and quarantine. The CHWs are assessing the ability of cases/contacts to isolate and quarantine in current living situations and referring residents to the appropriate resources. They also are assessing the ability of cases and contacts to access food and medication.

Testing: Over 50 sites are offering COVID-19 testing for both insured and uninsured residents, and the Health Department urges anyone with symptoms or anyone who is a close contact to someone who is sick to be tested. The Health Department issued testing guidance to connect residents to COVID-19 testing. The Health Department’s high-risk community task force continues to address the disproportionate rates of disease in the community and offer increased outreach and community testing events for targeted communities.

Face Coverings: Fairfax County continues to collect donated face coverings to distribute through our nonprofit partners for our vulnerable residents. We have a focused need for youth and child sized face coverings/masks. Cloth mask donations are now being accepted at Volunteer Fairfax, 10700 Page Avenue, Suite 100, Monday through Friday, 12pm-4pm and at every Fairfax County police station. There are also drop boxes available to accept personal hygiene item donations, which will be distributed by local food pantries. Thus far, over 51,000 face coverings have been distributed to non-profit partners and through high risk task force activities.

As a reminder, COVID-19 response-related information is available through multiple communication channels:

- Call the Health Department Call Center at 703-267-3511 with COVID-19 questions from 9 a.m.-7 p.m. weekdays and 9:30 a.m.-5 p.m. on weekends.
- Text FFXCOVID to 888777 to receive updates from Fairfax County about COVID-19. For text alerts in Spanish, text FFXCOVIDESP to 888777.
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Community Food Distribution

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Grab and Go Meal Sites and Bus Routes
Grab and go meals are served at school sites and community locations from 8 a.m. to 12:30 p.m. Monday through Friday (excluding holidays) with both breakfast and lunch being served at the same time. Breakfast and lunch meals for Saturdays and Sundays are distributed at all sites and on bus routes every Friday.

Buses are delivering grab and go meals throughout the county. Several new bus routes have been added and some bus stop locations have changed. Any changes to bus routes are posted on the website by 5 p.m. each day: Bus Routes for Food Distribution. If there are bus delays while distributing grab and go meals, the information will be posted here: https://busdelay.fcps.edu/. FCPS will send a message to the affected school communities if a bus route is delayed.

In addition, there are pop-up grab and go meal sites that provide breakfast and lunch during a specific time. Beginning September 28, certain sites will also provide afternoon snacks and dinner at the same time as the breakfast and lunch distribution (marked under the Grab & Go with Curbside Service section).

Fairfax Meal Kits will be offered at two sites, containing seven days of breakfast and lunch items packed in bulk. Meal kits will be available for pick up from 8 a.m. - 12:30 p.m. or until supplies are exhausted. All meals are available for free to FCPS students and children 18 years of age and under. Parents/caregivers may pick up for children and adults may purchase kits for $28.

- Key MS - every Monday, 6402 Franconia Rd, Springfield
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The most recent community food distribution map is available here. A Spanish version of the community food distribution map is also available. New food resources are added frequently.

The county continues to provide meals to current Senior Center, Adult Day Health Care, and Meals on Wheels participants, as well as residents in the county’s senior housing communities through county staff and FASTRAN transportation.

Community Services Board

On September 21, the CSB successfully opened a psychiatric stabilization unit at the Alternative Incarceration Branch. This program will help divert individuals from a psychiatric hospitalization and provide a step down to the community after a hospitalization.

Department of Family Services
New Energy Assistance Program Will Provide Expanded Relief to Virginia Households Affected by COVID-19:
Households in need of assistance meeting energy needs may be eligible to receive aid through the Virginia COVID-19 Energy Assistance Program. The new program will assist low-income households that would not typically be eligible for other energy assistance programs offered by the Virginia Department of Social Services (VDSS) due to financial or vulnerable individual (a household member who is age 60 or over, disabled, or under age six) criteria. Eligible households will receive a one-time payment of $300 to address their immediate energy costs, including energy debt accumulated during the COVID-19 pandemic.

Applications can be submitted online, through the COVID-19 Virginia Resources mobile app or by phone (1-833-829-2767) through Friday, November 20, 2020, or until funds are exhausted. Eligibility criteria for assistance includes:

- Must be a resident of Virginia
- Must have a heating or cooling expense responsibility
- Must be either a United States citizen or an eligible immigrant
- A household’s monthly gross income must be less than the maximum allowed for the number of people in the home as follows:

<table>
<thead>
<tr>
<th>Household Size</th>
<th>Maximum Income</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$2,720</td>
</tr>
<tr>
<td>2</td>
<td>$3,558</td>
</tr>
<tr>
<td>3</td>
<td>$4,395</td>
</tr>
<tr>
<td>4</td>
<td>$5,232</td>
</tr>
<tr>
<td>5</td>
<td>$6,069</td>
</tr>
<tr>
<td>6</td>
<td>$6,907</td>
</tr>
<tr>
<td>Each Additional Member</td>
<td>Add $156</td>
</tr>
</tbody>
</table>

Households that have previously received crisis, fuel, or cooling assistance (except equipment-related services) from VDSS within the 12 months are not eligible to receive Virginia COVID-19 Energy Assistance Program benefits. However, households may qualify for other heating assistance through VDSS’ normal fuel assistance application process, which runs from October 13 to November 13.

Department of Housing and Community Development

The latest information on the Department of Housing and Community Development’s efforts can be found in the September 9, 2020 update.

Office to Prevent and End Homelessness:

As of September 23, 445 rooms are secured in six hotels for Fairfax County use as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as people who do not have the ability to isolate or quarantine safely in their own home.

A total of 358 rooms are occupied (i.e. 80 percent occupancy rate) with 447 guests. Three guests were not homeless at admission (one percent). According to the demographic information reported by the guests at admission, 51 percent are Black or African American; 30 percent are White and non-Hispanic or -Latino; 16 percent of the guests are of Hispanic or Latino ethnicity; four percent are Asian; and one percent are American Indian or Alaska Native.

Of the individuals currently residing in the hotels, 91 percent were referred by homeless services providers; six percent of the individuals were referred by Fairfax County Government agencies; three percent were
referred by hospitals; and less than one percent were from Federally Qualified Health Centers.

Since the hotels opened, 84 people who were experiencing homelessness at admission moved to permanent housing situations.

**Juvenile and Domestic Relations District Court**

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the [September 2, 2020 update](#).

**McLean Community Center**

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**Department of Neighborhood and Community Services**

*Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the Community Based Organization Coordination Updates report.*

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**Reston Community Center**

The latest information on the Reston Community Center’s efforts can be found in the [September 16, 2020 update](#).
General HHHS Updates

- As Phase 3 continues in Fairfax County, most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our assistance from a distance offered online or by phone. In situations where in-person interactions are necessary, appointments are encouraged. Updates for most county agencies can be found on our operating status webpage, which is updated regularly.
- The county has developed numerous COVID-19 geospatial resources, including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.
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Evictions and Moratoriums

On September 15, the State Corporation Commission extended the moratorium on utility shutoffs until October 5, 2020. The commission does not intend to grant additional extensions and urged Governor Northam and the General Assembly to allocate funding that would provide direct financial assistance to Virginians who cannot pay their utility bills due to the COVID-19 pandemic. The General Assembly is currently convened in a special session to address the fiscal impact of COVID-19 and Governor Northam is hopeful that the legislature will address it through budgetary and legislative action. The end of the moratorium on October 5 does not mean the end of protections for customers in arrears who are making a good-faith effort to pay their bills over a longer period. Customers who enter such extended payment plans with their utilities will continue to be protected from service cut-offs even after the end of this moratorium. Additional information can be found here.

The Eviction Prevention Task Force, which includes stakeholders from county agencies, the Sheriff’s Department, and Legal Services of Northern VA, has pulled together relevant data points illustrating a point-in-time snapshot of the eviction situation in Fairfax County. The team will be analyzing this data to be purposeful in our application of resources and efforts. Future considerations include exploring the various multi-family housing settings in high risk areas. Fairfax County is also working with local landlords to launch a housing stability pledge for residents who demonstrate a significant financial impact from the COVID-19 pandemic. The team continues to explore opportunities to work with landlords to prevent eviction and to better facilitate the use of rental assistance resources.
The Center for Disease Control (CDC) took a monumental step in the fight against our public health crisis by issuing a national eviction moratorium. Housing access is critical to stem the effects of the coronavirus. With up to 30 to 40 million people currently at risk of being pushed out of their homes, the CDC’s actions will protect families from homelessness and housing instability, which is a danger to everyone.

The Virginia Rent and Mortgage Relief Program (VA RMRP) provided an initial $50 million in federal CARES Act funding for households in Virginia facing eviction and foreclosure due to COVID-19. In addition to the county’s CARES Act Supplemental Basic Needs funding allocated (administered through Coordinated Services Planning and community providers), there are several resources available for tenants who are unable to pay their rent because of COVID-19.

- Find out if you are covered by the federal eviction moratorium or other protections
- Search this database to see if your residence is covered: ProPublica: Can I be Evicted During Coronavirus.
- Stay Home Virginia: Resources for Renters
- For Fairfax County Redevelopment and Housing Authority residents: If you are experiencing difficulties in meeting monthly rent payment, you should contact your assigned housing specialist to discuss circumstances. For help with utility, rental or food assistance, contact Coordinated Services Planning at 703-222-0880.
- Virginia Poverty Law Center: Eviction Helpline 833-NOEVICT (833-663-8428) in English and Spanish.
- Legal Services of Northern Virginia; Call 703-778-6800 from 9:30 a.m. to 12:30 p.m., and from 1:30 p.m. to 3:30 p.m. Monday – Thursday. (Intake for VA Rent and Mortgage Relief Program)
- Your Rights as a Tenant During the COVID-19 Outbreak

Health Department

Media Resources: The Health Department’s partner portal for local community leaders and organizations highlights face coverings this week. The portal provides shareable information about COVID-19 safety and is curated according to key health messages. Users can grab-and-go text and video content, visuals, flyers, and other materials to insert into their next What’s App message or virtual meeting. To help bolster understanding of the disease and how those at greatest risk can protect their loved ones, the Health Department created a fotonovela-style video. “COVID-19 Precauciones Cuando Comparta su Hugar Con Otros”.

Seasonal Flu: With the COVID-19 pandemic still in full force and influenza season now starting, it is more important than ever that everyone do their part to help prevent the spread of respiratory illnesses. Health experts urge everyone 6 months of age and older to get a flu shot this year and every year. Flu vaccine is available now in the community, including at pharmacies, doctor’s offices, and grocery stores. Most health insurance plans cover flu shots for free.

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The Health Department is also working with Neighborhood and Community Services to offer flu vaccine at five senior centers and other community locations to target older adults and high-risk populations this flu season.

**Support:** To address the need for successful isolation and quarantine actions in our community, the Health Department is partnering with the Department of Family Services to advise on their hotel shelter planning as well as the Department of Neighborhood and Community Services’ (NCS) Coordinated Services Planning to support residents who are isolating and quarantining in home environments. The Health Department and NCS are working together to support residents to be successful with quickly accessing basic needs when isolation or quarantine is necessary.

The Health Department is also contracting with Community Health Workers (CHW), to work within the community to connect to these systems in supporting residents during isolation and quarantine. The CHWs are assessing the ability of cases/contacts to isolate and quarantine in current living situations and referring residents to the appropriate resources. They also are assessing the ability of cases and contacts to access food and medication.

**Testing:** Over 50 sites are offering COVID-19 testing for both insured and uninsured residents, and the Health Department urges anyone with symptoms or anyone who is a close contact to someone who is sick to be tested. The Health Department issued testing guidance to connect residents to COVID-19 testing. The Health Department has activated its high-risk community task force to address the disproportionate rates of disease in the community.

**Face Coverings:** Fairfax County continues to collect donated face coverings to distribute through our nonprofit partners for our vulnerable residents. We have a focused need for youth and child sized face coverings/masks. Cloth mask donations are now being accepted at Volunteer Fairfax, 10700 Page Avenue, Suite 100, Monday through Friday, 12pm-4pm and at every Fairfax County police station. There are also drop boxes available to accept personal hygiene item donations, which will be distributed by local food pantries.

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Community Food Distribution

Fairfax County Public Schools’ is offering ALL students a healthy breakfast and lunch at no cost through December 31. The grab and go meals are offered at several school sites and along bus routes throughout Fairfax County. Grab and Go Meal Sites and Bus Routes

Grab and go meals will be served at school sites and community locations from 8 a.m. to 12:30 p.m. Monday through Friday (excluding holidays) with both breakfast and lunch being served at the same time. Breakfast and lunch meals for Saturdays and Sundays will be distributed at all sites and on bus routes every Friday.

Buses are delivering grab and go meals throughout the county. Several new bus routes have been added and some bus stop locations have changed. Any changes to bus routes are posted on the website by 5 p.m. each day: Bus Routes for Food Distribution. If there are bus delays while distributing grab and go meals, the information will be posted here: https://busdelay.fcps.edu/. FCPS will send a message to the affected school communities if a bus route is delayed.

In addition, there are pop-up grab and go meal sites that provide breakfast and lunch during a specific time. As of September 16, the Green Acres Center site has been changed to a bus route delivery (COFF-33001) with a new delivery time of 8:34-8:44 a.m.

The most recent community food distribution map is available here. A Spanish version of the community food distribution map is also available. New food resources are added frequently.

The county continues to provide meals to current Senior Center, Adult Day Health Care, and Meals on Wheels participants, as well as residents in the county’s senior housing communities through county staff and FASTRAN transportation.

Community Services Board

The CSB has partnered with the Sheriff’s Office to facilitate opening a new psychiatric crisis stabilization program in the Alternative Incarceration Branch. This program will help divert individuals away from hospitalization, assist individuals in a psychiatric crisis, and help hospitalized individuals integrate into the community.

Department of Family Services

The latest information on the Department of Family Services’ efforts can be found in the August 12, 2020 update.

Department of Housing and Community Development
Office to Prevent and End Homelessness:

**Hypothermia Prevention Program:** The Office to Prevent and End Homelessness is working with public and private partners to adapt operations of the [Hypothermia Prevention Program](#) for the upcoming winter season. The most significant change will be new hosting sites that will allow for social distancing to mitigate the spread of the COVID-19 virus, as well as keep people safe from the life-threatening colder weather. Most hosting sites in previous years were in churches and other houses of worship that are not large enough to safely accommodate the number of people expected to need shelter during the winter. All types of properties are being explored as suitable options. Once sites are selected, additional operational changes will be required related to staffing, cleaning, transportation, and meals.

As of September 16, 445 rooms are secured in six hotels for Fairfax County use as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as people who do not have the ability to isolate or quarantine safely in their own home. A total of 364 rooms are occupied (i.e. 82 percent occupancy rate) with 451 guests. Four guests were not homeless at admission (one percent). According to the demographic information reported by the guests at admission, 52 percent are Black or African American; 31 percent are White and non-Hispanic or -Latino; 12 percent of the guests are of Hispanic or Latino ethnicity; four percent are Asian; and one percent are American Indian or Alaska Native. One percent are unknown.

Of the individuals currently residing in the hotels, 88 percent were referred by homeless services providers; seven percent of the individuals were referred by Fairfax County Government agencies; four percent were referred by hospitals; and one percent were from Federally Qualified Health Centers.

Since the hotels opened, 74 people who were experiencing homelessness at admission moved to permanent housing situations.

**Juvenile and Domestic Relations District Court**

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the September 2, 2020 update.

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Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the Community Based Organization Coordination Updates report.

The latest information on the Department of Neighborhood and Community Services’ efforts can be found in the September 9, 2020 update.
Reston Community Center

RCC’s Board of Governors approved the agency FY 22 budget submittal memoranda at their September 14 meeting for forwarding to Department of Management and Budget this month with the whole FY 22 budget package.
General HHHS Updates

- As Phase 3 continues in Fairfax County, most government buildings can be accessed for in person services. The community is still encouraged to take advantage of our assistance from a distance offered online or by phone. In situations where in-person interactions are necessary, appointments are encouraged. Updates for most county agencies can be found on our operating status webpage, which is updated regularly.
- The county has developed numerous COVID-19 geospatial resources, including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.
- The Fairfax County Health Department’s COVID-19 Case Data Dashboard keeps the public informed during this pandemic. The site contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.

Eviction Prevention

The Eviction Prevention Task Force, which includes stakeholders from county agencies, the Sheriff’s Department, and Legal Services of Northern VA, has pulled together relevant data points illustrating a point-in-time snapshot of the eviction situation in Fairfax County. The team will be analyzing this data to be purposeful in our application of resources and efforts. Future considerations include exploring the various multi-family housing settings in high risk areas. Fairfax County is also working with local landlords to launch a housing stability pledge for residents who demonstrate a significant financial impact from the COVID-19 pandemic. The team continues to explore opportunities to work with landlords to prevent eviction and to better facilitate the use of rental assistance resources.

The Center for Disease Control (CDC) took a monumental step in the fight against our public health crisis by issuing a national eviction moratorium. Housing access is critical to stem the effects of the coronavirus. With up to 30 to 40 million people currently at risk of being pushed out of their homes, the CDC’s actions will protect families from homelessness and housing instability, which is a danger to everyone.

The Virginia Rent and Mortgage Relief Program provided an initial $50 million in federal CARES Act funding for households in Virginia facing eviction and foreclosure due to COVID-19. In addition to the county’s CARES Act Supplemental Basic Needs funding allocated (administered through Coordinated Services Planning and community providers), there are several resources available for tenants who are unable to pay their rent because of COVID-19.

- Find out if you are covered by the federal eviction moratorium or other protections
- Search this database to see if your residence is covered: ProPublica: Can I be Evicted During Coronavirus.
- Stay Home Virginia: Resources for Renters
• For Fairfax County Redevelopment and Housing Authority residents: If you are experiencing difficulties in meeting monthly rent payment, you should contact your assigned housing specialist to discuss circumstances. For help with utility, rental or food assistance, contact Coordinated Services Planning at 703-222-0880.

• Virginia Poverty Law Center: Eviction Helpline 833-NOEVICT (833-663-8428) in English and Spanish.
• **Legal Services of Northern Virginia:** Call 703-778-6800 from 9:30 a.m. to 12:30 p.m., and from 1:30 p.m. to 3:30 p.m. Monday – Thursday. (Intake for VA Rent and Mortgage Relief Program)

• **Your Rights as a Tenant During the COVID-19 Outbreak**

**Health Department**

**Media Resources:** The Health Department’s [partner portal](#) for local community leaders and organizations highlights COVID-19 testing this week. The portal provides shareable information about COVID-19 safety and is curated according to key health messages. Users can grab-and-go text and video content, visuals, flyers, and other materials to insert into their next What’s App message or virtual meeting. To help bolster understanding of the disease and how those at greatest risk can protect their loved ones, the Health Department created a fotonovela-style video. “COVID-19 Precauciones Cuando Comparta su Hugar Con Otros”.

**Support:** To address the need for successful isolation and quarantine actions in our community, the Health Department is partnering with the Department of Family Services to advise on their hotel shelter planning as well as the Department of Neighborhood and Community Services’ (NCS) Coordinated Services Planning to support residents who are isolating and quarantining in home environments. The Health Department and NCS are working together to support residents to be successful with quickly accessing basic needs when isolation or quarantine is necessary.

The Health Department is also contracting with Community Health Workers (CHW), to work within the community to connect to these systems in supporting residents during isolation and quarantine. The CHWs are assessing the ability of cases/contacts to isolate and quarantine in current living situations and referring residents to the appropriate resources. They also are assessing the ability of cases and contacts to access food and medication.

**Testing:** [Over 50 sites](#) are offering COVID-19 testing for both insured and uninsured residents, and the Health Department urges anyone with symptoms or anyone who is a close contact to someone who is sick to be tested. The Health Department issued [testing guidance](#) to connect residents to COVID-19 testing. The Health Department has activated its high-risk community task force to address the disproportionate rates of disease in the community.

**Face Coverings:** Fairfax County continues to [collect donated face coverings](#) to distribute through our nonprofit partners for our vulnerable residents. We have a focused need for youth and child sized face coverings/masks. Cloth mask donations are now being accepted at Volunteer Fairfax, 10700 Page Avenue, Suite 100, Monday through Friday, 12pm-4pm and at every Fairfax County police station. There are also drop boxes available to accept personal hygiene item donations, which will be distributed by local food pantries.

As a reminder, COVID-19 response-related information is available through multiple communication channels:

- Call the Health Department Call Center at 703-267-3511 with COVID-19 questions from 9 a.m.-7 p.m. weekdays and 9:30 a.m.-5 p.m. on weekends.
- Text FFXCOVID to 888777 to receive updates from Fairfax County about COVID-19. For text alerts in Spanish, text FFXCOVIDESP to 888777.
- Email questions or concerns to [ffxcovid@fairfaxcounty.gov](mailto:ffxcovid@fairfaxcounty.gov). This email account is staffed Monday through Friday, 8 a.m.-6p.m.
- Learn more about COVID-19 on the Health Department Coronavirus (COVID-19) Webpage or [FAQ page](#).
- Follow the [Fairfax County Government Facebook Page](#) and [Health Department Facebook Page](#).
Health Safety Net Providers

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The Directory of Health Safety Net Providers lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

FCPS continues to provide free grab and go meals for students and other county children under the age of 18 at locations throughout Fairfax County. Adults may purchase breakfast and lunch for $2. New locations include Forty-three school sites offer curbside pickup for breakfast and lunch from 8 a.m. – 12:30 p.m. and there are also pop-up locations throughout the county that serve both breakfast and lunch at a specific time. In addition, FCPS buses deliver grab and go meals along 58 bus routes from Monday-Friday.

The most recent community food distribution map is available here. A Spanish version of the community food distribution map is also available. New food resources are added frequently.

The county continues to provide meals to current Senior Center, Adult Day Health Care, and Meals on Wheels participants, as well as residents in the county’s senior housing communities through county staff and FASTRAN transportation. Additionally, the Department of Neighborhood and Community Services and community providers are working together to provide delivery of items from local food pantries to those who are unable to pick up items in person. Five organizations are participating: Casa de Virginia, Koinonia, CHO, FFO, and Cornerstones. This program has capacity to serve more residents and additional outreach will be done.

Community Services Board

The latest information on the Community Services Board’s efforts can be found in the June 17, 2020 update.

Department of Family Services

The latest information on the Department of Family Services’ efforts can be found in the August 12, 2020 update.

Department of Housing and Community Development

In an effort to best serve residents impacted by the pandemic, the Department of Housing and Community Development (HCD) has created several mitigation strategies aimed at supporting HCD residents. HCD has waived resident late fees since the pandemic. To date, $129,083 has been waived.

HCD Late Fees Waived Through August 2020:

<table>
<thead>
<tr>
<th></th>
<th>March</th>
<th>April</th>
<th>May</th>
<th>June</th>
<th>July</th>
<th>August</th>
<th>Cumulative Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total of Fees Waived</td>
<td>$ 3,953</td>
<td>$ 5,493</td>
<td>$ 34,466</td>
<td>$ 33,280</td>
<td>$ 31,665</td>
<td>$ 20,226</td>
<td>$ 129,083</td>
</tr>
<tr>
<td>Number of residents</td>
<td>75</td>
<td>97</td>
<td>626</td>
<td>585</td>
<td>559</td>
<td>407</td>
<td>2,349</td>
</tr>
</tbody>
</table>

In addition, prior to the pandemic, HCD and Department of Neighborhood and Community Services
(NCS) worked together to coordinate client supports with community-based providers. Since the pandemic, HCD and NCS staff are creating an enhanced process, which will create a streamlined approach to accessing the CARES Act Basic Needs Supplemental Funding, as well as other funding sources to pay this outstanding rent amount.

Delinquency (Unpaid Rent) Through August 2020:

<table>
<thead>
<tr>
<th>BALANCES</th>
<th>July Total</th>
<th>August Total</th>
<th>Increase/(Decrease)</th>
</tr>
</thead>
<tbody>
<tr>
<td>COVID</td>
<td>$399,950</td>
<td>$362,806</td>
<td>(37,144)</td>
</tr>
<tr>
<td>Non-COVID</td>
<td>$122,582</td>
<td>$133,460</td>
<td>10,878</td>
</tr>
<tr>
<td>Grand Total</td>
<td>$522,532</td>
<td>$496,266</td>
<td>(26,266)</td>
</tr>
</tbody>
</table>

Lastly, HCD will only proceed with evicting residents for serious criminal activity.

Office to Prevent and End Homelessness:

As of September 9, 443 rooms are secured in six hotels for Fairfax County use as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as people who do not have the ability to isolate or quarantine safely in their own home.

A total of 358 rooms are occupied (i.e. 81 percent occupancy rate) with 447 guests. Fourteen guests were not homeless at admission (three percent). According to the demographic information reported by the guests at admission, 51 percent are Black or African American; 31 percent are White and non-Hispanic or -Latino; 14 percent of the guests are of Hispanic or Latino ethnicity; three percent are Asian; and one percent are American Indian or Alaska Native. One percent are unknown.

Of the individuals currently residing in the hotels, 87 percent were referred by homeless services providers; six percent of the individuals were referred by Fairfax County Government agencies; three percent were referred by hospitals; and less one percent were from Federally Qualified Health Centers.

Since the hotels opened, 70 people who were experiencing homelessness at admission moved to permanent housing situations.

Juvenile and Domestic Relations District Court

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the September 2, 2020 update.

McLean Community Center

The latest information on the McLean Community Center’s efforts can be found in the September 2, 2020 update.

Department of Neighborhood and Community Services

Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the Community Based Organization Coordination Updates report.

- The Supporting Return to School (SRS) program welcomed nearly 1,500 school age children on Tuesday, September 8 to 37 FCPS sites across the County. SRS staff support children’s successful engagement in their online learning and provide high quality before and after school services. A steadfast focus on health and safety is supported by adherence to required health protocols and procedures and guidance from the Fairfax
County Health Department. The program includes a successful partnership with FCPS in the provision of transportation and food services for children.

**Reston Community Center**

RCC continues to offer programming for our community to enjoy safely. Fall registration is now underway. All offerings require enrollment to control capacity and to have available contact information if needed. RCC is also exploring the potential for social and emotional learning offerings in the after-school hours of operation of its technology classroom. RCC anticipates starting that in mid-to-late September and will require registration and reservations.
General HHHS Updates

- As Phase 3 continues in Fairfax County, most government buildings can be accessed for in person services. The community is still encouraged to take advantage of our assistance from a distance offered online or by phone. In situations where in-person interactions are necessary, appointments are encouraged. Updates for most county agencies can be found on our operating status webpage, which is updated regularly.

- The county has developed numerous COVID-19 geospatial resources, including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

- The Fairfax County Health Department’s COVID-19 Case Data Dashboard keeps the public informed during this pandemic. The site contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.

Eviction Prevention

The Eviction Prevention Task Force, which includes stakeholders from county agencies, the Sheriff’s Department, and Legal Services of Northern VA, has pulled together relevant data points illustrating a point- in-time snapshot of the eviction situation in Fairfax County. The team will be analyzing this data to be purposeful in our application of resources and efforts. Future considerations include exploring the various multi-family housing settings in high risk areas. Fairfax County is also working with local landlords to launch a housing stability pledge for residents who demonstrate a significant financial impact from the COVID-19 pandemic.

As a reminder, Governor Northam announced a temporary statewide moratorium on eviction proceedings from August 10 through September 7. This ruling is a critical step in keeping Virginian families in their homes.

Additionally, just this week, the Center for Disease Control (CDC) took a monumental step in the fight against our public health crisis by issuing a universal eviction moratorium. Housing access is critical to stem the effects of the coronavirus. With up to 30 to 40 million people currently at risk of being pushed out of their homes, the CDC’s actions will protect families from homelessness and housing instability, which is a danger to everyone.

This is an initial summary of what the moratorium contains:

- It is in effect as of September 4th and lasts through December 31st
- It applies to all tenants who present a signed declaration to their landlords
• The declaration requires the tenant to state that:
(i) their income is less than $99,000, they did not have to pay income tax in 2019, or they received a stimulus check;
(ii) they are unable to pay rent due to income loss or extraordinary out-of-pocket medical expenses;
(iii) they would become homeless or need to double-up if evicted;
(iv) they will still make partial payments ("using best efforts to make timely partial payments that are as close to the full payment as the individual’s circumstances may permit, taking into account other non-discretionary expenses");

• It applies wherever there is not a more protective state moratorium in effect, i.e. it acts as a floor

• It applies to evictions for nonpayment of rent

• There are criminal penalties for violations

The Virginia Rent and Mortgage Relief Program provided an initial $50 million in federal CARES Act funding for households in Virginia facing eviction and foreclosure due to COVID-19. In addition to the county’s CARES Act Supplemental Basic Needs funding allocated (administered through Coordinated Services Planning and community providers), there are several resources available for tenants who are unable to pay their rent because of COVID-19.

• Find out if you are covered by the federal eviction moratorium or other protections
• Search this database to see if your residence is covered: ProPublica: Can I be Evicted During Coronavirus.
• Stay Home Virginia: Resources for Renters
• For Fairfax County Redevelopment and Housing Authority residents: If you are experiencing difficulties in meeting monthly rent payment, you should contact your assigned housing specialist to discuss circumstances. For help with utility, rental or food assistance, contact Coordinated Services Planning at 703-222-0880.
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Media Resources: The Health Department’s partner portal for local community leaders and organizations provides shareable information about COVID-19 safety and is curated according to key health messages. Users can grab-and-go text and video content, visuals, flyers, and other materials to insert into their next What’s App message or virtual meeting.

New Fotonovela Brings Essential Health Messaging to Spanish-Speaking Residents: To help bolster understanding of the disease and how those at greatest risk can protect their loved ones, the Health Department created a fotonovela- style video. “COVID-19 Precauciones Cuando Comparta su Hugar Con Otros” tells the story of Camilla, a mom who is enforcing new routines to keep her family safe from COVID-19. She especially needs to protect Abuelita, who is at higher risk for severe infection. The family is wearing masks at home, keeping their friend Eduardo separated because he was exposed at work, and even teenage Lucia is helping to keep their home disinfected. The fotonovela spotlights the experience of sharing a household with multiple people and how simple changes in routine and health actions can help slow the spread of COVID-19. A media campaign will complement the fotonovela, targeting adult Fairfax County
Spanish speakers with an emphasis on neighborhoods at higher risk, based on epidemiological data.

**Childhood Vaccinations:** The Fairfax County Health Department is offering additional community childhood vaccination clinics and has expanded district office hours to provide Tdap vaccine at three clinics in Fairfax County. Parents are encouraged to take advantage of one of the free vaccination clinic opportunities, so their children are immunized in time for the start of the 2020-2021 school year. Vaccines are still required to enroll into Fairfax County Public Schools even though all students will start the year with virtual learning.

**Community vaccination clinics offering childhood immunizations:**
- September 3, 2–6 p.m.: First Baptist Church of Springfield, 7300 Gary St., Springfield
- September 5, 10 a.m.–2 p.m.: Annandale District Office, 7611 Little River Tnpk, #400E, Annandale

To schedule an appointment, call 703-246-6010. To minimize face-to-face time during the vaccination clinic, families are encouraged to send a picture of their child’s vaccination record ahead of time.

**Support:** To address the need for successful isolation and quarantine actions in our community, the Health Department is partnering with the Department of Family Services to advise on their hotel shelter planning as well as the Department of Neighborhood and Community Services’ (NCS) Coordinated Services Planning to support residents who are isolating and quarantining in home environments. The Health Department and NCS are working together to support residents to be successful with quickly accessing basic needs when isolation or quarantine is necessary.

The Health Department is also contracting with Community Health Workers (CHW), to work within the community to connect to these systems in supporting residents during isolation and quarantine. The CHWs are assessing the ability of cases/contacts to isolate and quarantine in current living situations and referring residents to the appropriate resources. They also are assessing the ability of cases and contacts to access food and medication. During the week ending August 28th, the CHWs worked with 288 individuals.

**Testing:** Over 30 sites are offering COVID-19 testing for both insured and uninsured residents, and the Health Department urges anyone with symptoms or anyone who is a close contact to someone who is sick to be tested. The Health Department issued testing guidance to connect residents to COVID-19 testing. The Health Department has activated its high-risk community task force to address the disproportionate rates of disease in the community.

**Face Coverings:** Fairfax County continues to collect donated face coverings to distribute through our nonprofit partners for our vulnerable residents. We have a focused need for youth and child sized face coverings/masks. Cloth mask donations are now being accepted at Volunteer Fairfax, 10700 Page Avenue, Suite 100, Monday through Friday, 12pm-4pm and at every Fairfax County police station. There are also drop boxes available to accept personal hygiene item donations, which will be distributed by local food pantries.

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Community Food Distribution

FCPS continues to provide free grab and go meals for students and other county children under the age of 18 at locations throughout Fairfax County. Adults may purchase breakfast and lunch for $2. Twenty-seven school sites offer curbside pickup for breakfast and lunch from 10 a.m. - 1 p.m. and there are also pop-up locations throughout the county. In addition, FCPS buses deliver grab and go meals along 13 bus routes at designated intersections.

FCPS will continue to provide Grab and Go meals during the upcoming school year, with a goal of providing every student in FCPS daily access to a healthy breakfast and lunch during this pandemic. To this end, they are seeking community input that will help them plan food distribution so that breakfast and lunch meals can be provided to as many students and families as possible. Please click on this link to the form to submit your response. The student’s ID number and the enrolling parent’s email address or phone number are required to access the form. Clicking on the Google Translate button in the upper right corner enables changing the language on the form. Additional FCPS meals information will be provided in future updates.

The most recent community food distribution map is available here. A Spanish version of the community food distribution map is also available. New food resources are added frequently.

The county continues to provide meals to current Senior Center, Adult Day Health Care, and Meals on Wheels participants, as well as residents in the county’s senior housing communities through county staff and FASTRAN transportation. Additionally, the Department of Neighborhood and Community Services and community providers are working together to provide delivery of items from local food pantries to those who are unable to pick up items in person. Five organizations are participating- Casa de Virginia, Koinonia, CHO, FFO, and Cornerstones. This program has capacity to serve more residents and additional outreach will be done.

Community Services Board

The latest information on the Community Services Board’s efforts can be found in the June 17, 2020 update.

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12, 2020 update.

Department of Housing and Community Development

Office to Prevent and End Homelessness: As of September 2, 443 rooms are secured in six hotels for Fairfax County use as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as people who do not have the ability to isolate or quarantine safely in their own home.

A total of 350 rooms are occupied (i.e. a 79 percent occupancy rate) with 425 guests. Six of the guests were not homeless at admission. According to the demographic information reported by the guests at admission, 49 percent are Black or African American; 31 percent are White and non-Hispanic or -Latino; 14 percent of the guests are of Hispanic or Latino ethnicity; three percent are Asian; and one percent are American Indian or Alaska Native. Almost one percent are unknown.

Of the individuals currently residing in the hotels, 89 percent were referred by homeless service providers; six percent of the individuals were referred by Fairfax County government departments; three percent were referred by hospitals; and less one percent were from Federally Qualified Health Clinics.

Since the hotels opened, a total of 67 people who were experiencing homelessness at admission moved to permanent housing situations.

Juvenile and Domestic Relations District Court

Shelter Care, a community-based, non-secure, temporary care co-ed facility designed to provide court ordered youth between the ages of 10 and 17 with a safe and stable environment has reopened with reduced capacity.

McLean Community Center

The McLean Community Center is open to the public; however, regular activities and programs taking place indoors are limited due to maintaining recommended social distancing in our program space. Several programs will be utilizing outdoor space to accommodate larger class attendance with better distancing space. All Customers, visitors, and staff are asked to wear a mask and practice social distancing while in the community center’s facilities. The Old Firehouse Center is being utilized for a special program called the Learning Connection. This program provides a staff supervised environment for students in 7th – 12th grades to complete their school-led virtual instruction. All community center activities will be posted on the web site at www.mcleancenter.org and on social media sites (Facebook, Instagram, and Twitter) and in the weekly e-newsletter.

Department of Neighborhood and Community Services

Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the Community Based Organization Coordination Updates report.

Supporting Return to School (SRS): As reported in last week’s update, the SRS program is getting ready to launch on Tuesday, September 8. SRS is a new program developed in response to the COVID-19 pandemic and this year’s virtual return to school. The program will provide full-day onsite programming for children in Kindergarten through sixth grade, Monday through Friday, 7:30 a.m. – 6 p.m. at 37 locations.
A targeted enrollment initiative was implemented to engage and enroll families who may be most in need of services. County, school, and community-based partners have been engaged in outreach efforts aimed at ensuring families are aware of this opportunity. Program eligibility criteria, fee structure, and intensive outreach have worked to remove barriers to participation. Moving forward, regular updates will be provided on the SRS program.

Additional information can be found here: Download the flyer for more information, and here Descargar el folleto en Español para obtener más información

Reston Community Center
RCC opened fall registration on September 1 for Reston-qualified patrons. As of late Tuesday, more than 1,150 enrollments or reservations have been made. RCC programs and facilities will be operating under Phase 3 guidelines for capacities and public health strategies. We continue to explore the logistics and enrollment requirements to offer out-of-school time support to families that will bolster success with the FCPS virtual learning environment for the fall. Details have not been finalized yet.
General HHHS Updates

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A blog post highlighting the importance of positive mental health practices during quarantine periods was released this week. Numerous mental health resources to assist individuals was shared including:

- myStrength – A free wellness app
- Coping with Uncertainty During COVID-19
- Mental Health in the Black Community
- Free, Confidential Screening for Mental Health and Wellness
- Wellness Resources
- Protecting Yourself and Staying Healthy

Specific resources for children who may experience strong emotions if they, or someone they know, have been released from quarantine are available. These resources include online training and learning opportunities:

- Head’s Up & Talk It Out – Virtual recovery groups for teens and parents
- Tips for Parents and Caregivers During COVID-19
- Healthy Minds Fairfax
- Online Youth Suicide Prevention Trainings from Kognito

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**Community vaccination clinics offering childhood immunizations:**
- August 29, 10 a.m.–2 p.m.: Mt. Vernon District Office, 8350 Richmond Hwy, #233, Alexandria
- September 3, 2–6 p.m.: First Baptist Church of Springfield, 7300 Gary St., Springfield
- September 5, 10 a.m.–2 p.m.: Annandale District Office, 7611 Little River Tnpk, #400E, Annandale
TDAP vaccination clinics:

August 28, 1-4 p.m.:
Herndon-Reston District Office, 1850 Cameron Glen Dr., #100,
Reston Joseph Willard Health Center, 3750 Old Lee Hwy., Fairfax
Mount Vernon District Office, 8350 Richmond Hwy., #233, Alexandria

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The contract staff Community Health Workers (CHW) are working within the community and connecting to these systems to support residents during isolation and quarantine. The CHWs are assessing the ability of cases/contacts to isolate and quarantine in current living situations and referring residents to the appropriate resources. They also are assessing the ability of cases and contacts to access food and medication. As of August 20th, the CHWs have worked with 93 individuals. Of these individuals, 81 percent were referred to NCS for basic needs assistance, 45 percent received food assistance, and 34 percent received rent assistance.

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Community Food Distribution

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The most recent community food distribution map is available here. A Spanish version of the community food distribution map is also available. New food resources are added frequently.

The county continues to provide meals to current Senior Center, Adult Day Health Care, and Meals on Wheels participants, as well as residents in the county’s senior housing communities through county staff and FASTRAN transportation. Additionally, the Department of Neighborhood and Community Services and community providers are working together to provide delivery of items from local food pantries to those who are unable to pick up items in person. Five organizations are participating- Casa de Virginia, Koinonia, CHO, FFO, and Cornerstones. This program has capacity to serve more residents and additional outreach will be done.

Community Services Board

The latest information on the Community Services Board’s efforts can be found in the June 17, 2020 update.

Department of Family Services

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Office to Prevent and End Homelessness: As of August 26, 443 rooms are secured in six hotels to use as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as people who do not have the ability to isolate or quarantine safely in their own home.

Currently, 339 rooms are occupied (i.e. a 77 percent occupancy rate) with 415 guests. Three guests were not homeless at admission. According to the demographic information reported by the guests at admission, 52 percent are Black or African American; 32 percent are White and non-Hispanic or -Latino; 14 percent are of Hispanic or Latino ethnicity; three percent are Asian; and one percent are American Indian or Alaska Native.

Of the individuals currently residing in the hotels, 90 percent were referred by homeless services providers; six percent were referred by Fairfax County Government agencies; three percent were referred
by hospitals; and less than one percent were referred by Federally Qualified Health Centers.

Since the hotels opened, 64 people who were experiencing homelessness at admission moved to permanent housing situations.

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Shelter Care, a community-based, non-secure, temporary care co-ed facility designed to provide court ordered youth between the ages of 10 and 17 with a safe and stable environment has reopened with reduced capacity.

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The latest information on the McLean Community Center’s efforts can be found in the [July 8, 2020 update](#).

**Department of Neighborhood and Community Services**

Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the Community Based Organization Coordination Updates report.

**Supporting Return to School (SRS):** (Also mentioned in OFC’s update in the Community Based Organization Update)

SRS is a new program developed in response to the COVID-19 pandemic and this year’s virtual return to school. The program will provide full-day onsite programming for children in Kindergarten through sixth grade, Monday through Friday, 7:30 a.m. – 6 p.m. at 37 locations.

SRS is committed to providing high quality programming, supporting children’s successful engagement in learning and a steadfast focus on protecting the health and safety of all children, families, and staff. SRS is a direct response to serious concerns that the learning gap is likely to widen this fall and reflects the county’s and FCPS’s commitment to “One Fairfax.” A targeted enrollment initiative was implemented to engage and enroll families who may be most in need of services. County, school, and community-based partners have been engaged in outreach efforts aimed at ensuring families are aware of this opportunity. Program eligibility criteria, fee structure, and intensive outreach have worked to remove barriers to participation. Registration is currently open, and space is limited. For more information, including how to register, visit the [Supporting Return to School website](#).

Additionally, as the SRS program prepares to open on September 8, 2020, FCPS and the Health Department are providing in-depth webinars for SRS staff. FCPS is presenting five webinars on setting up the environment to support children’s online learning, supporting students to use the different online platforms, and supporting students with disabilities as they access instruction in a virtual environment. Dr. Ben Schwartz, Director of Epidemiology & Population Health, and Alexandra Buck, Communicable Disease Epidemiologist from the Health Department, also provided a webinar to provide up-to-date information to support the SRS program’s health and safety protocols, which included an opportunity for question and answers.

[Download the flyer for more information.](#)
[Descargar el folleto en Español para obtener más información](#)

NCS is also standing up center and community-based supports during out of school time to help with social-emotional learning, human services referrals, and digital access for parents and students who need help with the FCPS virtual learning program this fall. NCS staff and CBO partners who are providing supports to school aged children, are being trained on utilizing social-emotional learning competencies, trauma-informed strategies to support self-regulation for students and staff and proactive ways to deescalate
students with challenging behaviors. Additionally, they are receiving training on Creating a Safe and Productive Learning Environment and Supporting FCPS Students with disabilities as they access instruction in a virtual environment.

**Virtual Center for Active Adults:** Although Fairfax County’s Senior and Community Centers are closed indefinitely due to the COVID-19 pandemic, adults can still stay connected with NCS’s Virtual Center for Active Adults (VCAA). Adults can visit the site to connect with their peers, engage in a variety of activities, and discover useful resources.

NCS has partnered with ServiceSource to develop a variety of live, interactive programs that can be accessed from home via Zoom. Each week, approximately 700 people participate in 30 virtual programs, including fitness classes such as SAIL (Stay Active and Independent for Life), tai chi, or gentle yoga; brain games, trivia, and group crossword; or arts and crafts classes. There are opportunities for adults and caregivers to join others virtually over lunch to participate in a discussion group, or simply offer support to one another. The VCAA site also includes links to on-demand videos that can be viewed on one’s own schedule.

The VCAA was created in partnership with ServiceSource, Fairfax County Department of Family Services, Fairfax County Area Agency on Aging, Fairfax County Health Department, Fairfax-Falls Church Community Services Board, Fairfax County Public Library, and Fairfax County Department of Housing and Community Development.

**Reston Community Center**

The latest information on the Reston Community Center’s efforts can be found in the August 19, 2020 update.
General HHHS

Updates

• As Phase 3 continues in Fairfax County, most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our assistance from a distance offered online or by phone. In situations where in-person interactions are necessary, appointments are encouraged. Updates for most county agencies can be found on our operating status webpage, which is updated regularly.

• The county has developed numerous COVID-19 geospatial resources, including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

• The Fairfax County Health Department’s COVID-19 Case Data Dashboard keeps the public informed during this pandemic. In addition to cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.

A blog post highlighting the importance of positive mental health practices during quarantine periods was released this week. Numerous mental health resources to assist individuals was shared including:

• myStrength – A free wellness app
• Coping with Uncertainty During COVID-19
• Mental Health in the Black Community
• Free, Confidential Screening for Mental Health and Wellness
• Wellness Resources
• Protecting Yourself and Staying Healthy

Specific resources for children who may experience strong emotions if they, or someone they know, have been released from quarantine are available. These resources include online training and learning opportunities:

• Head’s Up & Talk It Out – Virtual recovery groups for teens and parents
• Tips for Parents and Caregivers During COVID-19
• Healthy Minds Fairfax
• Online Youth Suicide Prevention Trainings from Kognito

Eviction Prevention

The Eviction Prevention Task Force, which includes stakeholders from county agencies, the Sheriff’s Department, and Legal Services of Northern VA, has pulled together relevant data points illustrating a point-in-time snapshot of the eviction situation in Fairfax County. The team will be analyzing this data to be purposeful in our application of resources and efforts. Future considerations include exploring the various multi-family housing settings in high risk areas. Fairfax County is also working with local landlords to launch a housing stability pledge for residents who demonstrate a significant financial impact from the COVID-19 pandemic.

As a reminder, Governor Northam announced a temporary statewide moratorium on eviction.
proceedings from August 10 through September 7. This ruling is a critical step in keeping Virginian families in their homes.
The Virginia Rent and Mortgage Relief Program provided an initial $50 million in federal CARES Act funding for households in Virginia facing eviction and foreclosure due to COVID-19. In addition to the county’s CARES Act Supplemental Basic Needs funding allocated (administered through Coordinated Services Planning and community providers), there are several resources available for tenants who are unable to pay their rent because of COVID-19.

- Find out if you are covered by the federal eviction moratorium or other protections
- Search this database to see if your residence is covered: ProPublica: Can I be Evicted During Coronavirus.
- Stay Home Virginia: Resources for Renters
- For Fairfax County Redevelopment and Housing Authority residents: If you are experiencing difficulties in meeting monthly rent payment, you should contact your assigned housing specialist to discuss circumstances. For help with utility, rental or food assistance, contact Coordinated Services Planning at 703-222-0880.
- Virginia Poverty Law Center: Eviction Helpline 833-NOEVICT (833-663-8428) in English and Spanish.
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- Your Rights as a Tenant During the COVID-19 Outbreak

Health Department

Media Resources: A new partner portal was launched for local community leaders and organizations. It provides shareable information about COVID-19 safety and is curated according to key health messages. Users can grab-and-go text and video content, visuals, flyers, and other materials to insert into their next What’s App message or virtual meeting.

New Fotonovela Brings Essential Health Messaging to Spanish-Speaking Residents: To help bolster understanding of the disease and how those at greatest risk can protect their loved ones, the Health Department created a fotonovela-style video. “COVID-19 Precauciones Cuando Comparta su Hugar Con Otros” tells the story of Camilla, a mom who is enforcing new routines to keep her family safe from COVID-20. She especially needs to protect Abuelita, who is at higher risk for severe infection. The family is wearing masks at home, keeping their friend Eduardo separated because he was exposed at work, and even teenage Lucia is helping to keep their home disinfected. The fotonovela spotlights the experience of sharing a household with multiple people and how simple changes in routine and health actions can help slow the spread of COVID-19. A media campaign will complement the fotonovela, targeting adult Fairfax County Spanish speakers with an emphasis on neighborhoods at higher risk, based on epidemiological data.

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Community vaccination clinics offering childhood immunizations:

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August 29, 10 a.m.–2 p.m.: Mt. Vernon District Office, 8350 Richmond Hwy, #233, Alexandria
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Community Food Distribution

FCPS continues to provide free grab and go meals for students and other county children under the age of 18 at locations throughout Fairfax County. Adults may purchase breakfast and lunch for $2. Twenty-seven school sites offer curbside pickup for breakfast and lunch from 10 a.m. - 1 p.m. and there are also pop-up locations throughout the county. In addition, FCPS buses deliver grab and go meals along 13 bus routes at designated intersections.

The most recent community food distribution map is available here. A Spanish version of the community food distribution map is also available. New food resources are added daily.

The county continues to provide meals to current Senior Center, Adult Day Health Care, and Meals on Wheels participants, as well as residents in the county’s senior housing communities through county staff and FASTRAN transportation. Additionally, the Department of Neighborhood and Community Services and community providers are working together to provide delivery of items from local food pantries to those who are unable to pick up items in person. Five organizations are participating- Casa de Virginia, Koinonia, CHO, FFO, and Cornerstones. This program has capacity to serve more residents and additional outreach will be done.

Community Services Board

The latest information on the Community Services Board’s efforts can be found in the June 17, 2020 update.

Department of Family Services

The latest information on the Department of Family Services’ efforts can be found in the August 12, 2020 update.

Department of Housing and Community Development
**Office to Prevent and End Homelessness:** As of August 19, 446 rooms are secured in six hotels to use as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as people who do not have the ability to isolate or quarantine safely in their own home.

Currently, 339 rooms are occupied (i.e. a 76 percent occupancy rate) with 410 guests. Three guests were not homeless at admission. According to the demographic information reported by the guests at admission, 52 percent are Black or African American; 32 percent are White and non-Hispanic or -Latino; 13 percent are of Hispanic or Latino ethnicity; four percent are Asian; and one percent are American Indian or Alaska Native.

Of the individuals currently residing in the hotels, 91 percent were referred by homeless services providers; five percent were referred by Fairfax County Government agencies; three percent were referred by hospitals; and less than one percent were referred by Federally Qualified Health Centers.

Since the hotels opened, 61 people who were experiencing homelessness at admission moved to permanent housing.

**Juvenile and Domestic Relations District Court**

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the [June 17, 2020 update.](#)

**McLean Community Center**

The latest information on the McLean Community Center’s efforts can be found in the [July 8, 2020 update.](#)

**Department of Neighborhood and Community Services**

*Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the Community Based Organization Coordination Updates report.*

**Supporting Return to School:** *(Also mentioned in OFC’s updated in the Community Based Organization Update)* A new Fairfax County program for school age care is being offered in response to this year's virtual return to school, [Supporting Return to School (SRS).](#)

The SRS program reflects Fairfax County’s and Fairfax County Public School’s joint commitment to One Fairfax, and to ensuring that all families have equitable access to the services they need to support children’s virtual learning.

The SRS program will provide full-day on-site programming for children in kindergarten through sixth grade residing in Fairfax County and City of Fairfax, Monday through Friday, 7:30 a.m. – 6:00 p.m. starting September 8, 2020.

Full day programming will provide:
- Support for children’s active and engaged learning during the FCPS virtual academic day.
• A supportive setting to promote children’s academic, social, emotional, and physical development.
• Opportunities for children to explore, engage, relax, and enjoy activities based on the program curriculum – The Great Outdoors: Road Trips Through the Americas.

SRS is committed to providing high quality programming, supporting children’s successful engagement in learning and a steadfast focus on protecting the health and safety of all children, families and staff. SRS is a direct response to serious concerns that the learning gap is likely to widen this fall and reflects the County’s commitment to “One Fairfax”. A targeted enrollment initiative is being implemented this week to engage and enroll families who may be most in need of services. In partnership, we are working to stand up a robust system inclusive of county, school, and community-based partners that have been engaged in outreach efforts aimed at ensuring families are aware of this opportunity. Staff are working to remove barriers to participation, and an adjusted sliding fee scale is being provided. Open enrollment for all families will begin next Monday, August 24. NCS is also standing up center and community-based supports during out of school time to help with social-emotional learning, human services referrals, and digital access for parents and students who need help with the FCPS virtual learning program this fall.

Download the flyer for more information.
Descargar el folleto en Español para obtener más información

**Therapeutic Recreation** has continued to develop creative ways to engage the disability community in a virtual environment. A four-week virtual summer program serving school aged individuals with disabilities in a small ratio, themed, virtual summer camp has been implemented. “Camp-in-a-bags” have recently been developed to provide additional adapted activities to support the learning and development of individuals with disabilities for the two weeks before school begins.

**Reston Community Center**

As of August 18, there are 2,456 enrollments from 269 unique individuals in RCC summer 2020 offerings. That includes 1,592 lane or warm water zone reservations; 367 reservations in aquatics water exercise options; 252 fitness reservations; 114 ceramics studio reservations; 42 woodworking shop reservations; and 89 program registrations. These data points show continued growth. Attendance at the summer concerts is still solid and people are still practicing the COVID-19 social distancing and public health rules.

RCC is participating in preparation for after-school social emotional learning support to students and families as FCPS moves into a virtual learning environment for fall.
General HHHS Updates

- As Phase 3 continues in Fairfax County, most government buildings can be accessed for in person services. The community is still encouraged to take advantage of our assistance from a distance offered online or by phone. In situations where in-person interactions are necessary, appointments are encouraged. Updates for most county agencies can be found on our operating status webpage, which is updated regularly.
- The county has developed numerous COVID-19 geospatial resources, including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.
- The Fairfax County Health Department’s COVID-19 Case Data Dashboard keeps the public informed during this pandemic. In addition to cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.
- The county’s public charge materials have been updated to reflect the temporary injunction that blocks the implementation and enforcement of the 2019 public charge rule during the declared national public health emergency related to the COVID-19 pandemic. Applications and petitions filed on or after July 29, 2020 will be evaluated using the 1999 public charge rule that was in effect before the 2019 public charge rule was implemented on February 24, 2020. The 1999 public charge rule does not consider an individual’s use of Medicaid, Supplemental Nutrition Assistance Program (SNAP), or federally subsidized public housing into a public charge determination.

Eviction Prevention

Governor Northam announced a temporary statewide moratorium on eviction proceedings from August 10 through September 7. This ruling is a critical step in keeping Virginian families in their homes.

The Virginia Rent and Mortgage Relief Program provided an initial $50 million in federal CARES Act funding for households in Virginia facing eviction and foreclosure due to COVID-19. There are several resources available for tenants who are unable to pay their rent because of COVID-19.

- Find out if you are covered by the federal eviction moratorium or other protections: Search this database to see if your residence is covered: ProPublica: Can I be Evicted During Coronavirus.
- Stay Home Virginia: Resources for Renters
- For Fairfax County Redevelopment and Housing Authority residents: If you are experiencing difficulties in meeting monthly rent payment, you should contact your assigned housing specialist to discuss circumstances. For help with utility, rental or food assistance, contact Coordinated Services Planning at 703-222-0880.
- Virginia Poverty Law Center: Eviction Helpline 833-NOEVICT (833-663-8428) in English and Spanish.
- Legal Services of Northern Virginia: Call 703-778-6800 from 9:30 a.m. to 12:30 p.m., and from 1:30 p.m. to 3:30 p.m. Monday – Thursday.
- Your Rights as a Tenant During the COVID-19 Outbreak

Fairfax County is also working with local landlords to launch a housing stability pledge for residents who demonstrate a significant financial impact from the COVID-19 pandemic. For help with utility, housing, or food assistance, call Fairfax County’s Coordinated Services Planning team at 703-222-0880.
Health Department

**Media Resources:** A new [partner portal](#) was launched for local community leaders and organizations. It provides shareable information about COVID-19 safety and is curated according to key health messages. Users can grab-and-go text and video content, visuals, flyers, and other materials to insert into their next What’s App message or virtual meeting.

**New Fotonova Brings Essential Health Messaging to Spanish-Speaking Residents:** To help bolster understanding of the disease and how those at greatest risk can protect their loved ones, the Health Department created a fotonova-style video. “COVID-19 Precauciones Cuando Comparta su Hugar Con Otros” tells the story of Camilla, a mom who is enforcing new routines to keep her family safe from COVID-19. She especially needs to protect Abuelita, who is at higher risk for severe infection. The family is wearing masks at home, keeping their friend Eduardo separated because he was exposed at work, and even teenage Lucia is helping to keep their home disinfected. The fotonova spotlights the experience of sharing a household with multiple people and how simple changes in routine and health actions can help slow the spread of COVID-19. A media campaign will complement the fotonova, targeting adult Fairfax County Spanish speakers with an emphasis on neighborhoods at higher risk, based on epidemiological data.

**Childhood Vaccinations:** The Fairfax County Health Department is offering additional community childhood vaccination clinics and has expanded district office hours to provide Tdap vaccine at three clinics in Fairfax County. Parents are encouraged to take advantage of one of the free vaccination clinic opportunities, so their children are immunized in time for the start of the 2020-2021 school year. Vaccines are still required to enroll into Fairfax County Public Schools even though all students will start the year with virtual learning.

**Community vaccination clinics offering childhood immunizations:**
- August 15, 10 a.m.–2 p.m.: St. Anthony of Padua Catholic Church, 3305 Glen Carlyn Rd., Bailey’s Crossroads
- August 17, 2 p.m.–6 p.m.: London Towne Elementary, 6100 Stone Rd., Centreville
- August 20, 2 p.m.–6 p.m.: Annandale District Office, 7611 Little River Tnpk, #400E, Annandale
- August 29, 10 a.m.–2 p.m.: Mt. Vernon District Office, 8350 Richmond Hwy, #233, Alexandria
- September 3, 2–6 p.m.: First Baptist Church of Springfield, 7300 Gary St., Springfield
- September 5, 10 a.m.–2 p.m.: site to be determined

**TDAP vaccination clinics:**
- August 14, 1-4 p.m.:
  - Herndon-Reston District Office, 1850 Cameron Glen Dr., #100, Reston
  - Joseph Willard Health Center, 3750 Old Lee Hwy., Fairfax
  - Mount Vernon District Office, 8350 Richmond Hwy, #233, Alexandria
- August 21, 1-4 p.m.:
  - Herndon-Reston District Office, 1850 Cameron Glen Dr., #100, Reston
  - Joseph Willard Health Center, 3750 Old Lee Hwy., Fairfax
  - Mount Vernon District Office, 8350 Richmond Hwy, #233, Alexandria
- August 28, 1-4 p.m.:
  - Herndon-Reston District Office, 1850 Cameron Glen Dr., #100, Reston
  - Joseph Willard Health Center, 3750 Old Lee Hwy., Fairfax
  - Mount Vernon District Office, 8350 Richmond Hwy, #233, Alexandria

To schedule an appointment, call 703-246-6010. To minimize face-to-face time during the vaccination
Support: To address the need for successful isolation and quarantine actions in our community, the Health Department is partnering with the Department of Family Services to advise on their hotel shelter planning as well as the Department of Neighborhood and Community Services’ (NCS) Coordinated Services Planning to support residents who are isolating and quarantining in home environments. The Health Department and NCS are working together to support residents to be successful with quickly accessing basic needs when isolation or quarantine is necessary. Information on program implementation and outcomes will be shared in future updates.

Testing: Over 30 sites are offering COVID-19 testing for both insured and uninsured residents, and the Health Department urges anyone with symptoms or anyone who is a close contact to someone who is sick to be tested. The Health Department issued testing guidance to connect residents to COVID-19 testing. The Health Department has activated its high-risk community task force to address the disproportionate rates of disease in the community.

Face Coverings: Fairfax County continues to collect donated face coverings to distribute through our nonprofit partners for our vulnerable residents. We have a focused need for youth and child sized face coverings/masks. Cloth mask donations are now being accepted at every Fairfax County police station. There are also drop boxes available to accept personal hygiene item donations, which will be distributed by local food pantries.

As a reminder, COVID-19 response-related information is available through multiple communication channels:
- Call the Health Department CallCenter at 703-267-3511 with COVID-19 questions from 9 a.m.-7 p.m. weekdays and 9:30 a.m.-5 p.m. on weekends.
- Text FFXCOVID to 888777 to receive updates from Fairfax County about COVID-19. For text alerts in Spanish, text FFXCOVIDESP to 888777.
- Email questions or concerns to ffxcovid@fairfaxcounty.gov. This email account is staffed Monday through Friday, 8 a.m.-6 p.m.
- Learn more about COVID-19 on the Health Department Coronavirus (COVID-19) Webpage or FAQ page.
- Follow the Fairfax County Government Facebook Page and HealthDepartment Facebook Page.

Health Safety Net Providers

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The Directory of Health Safety Net Providers lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

FCPS will provide grab and go meals during the upcoming school year, but they are asking families to provide input via a four-question survey into the specific locations and bus routes for the school year by August 17.

FCPS continues to provide free grab and go meals for students and other county children under the age of 18 at locations throughout Fairfax County. Adults may purchase breakfast and lunch for $2. Twenty-seven school sites offer curbside pickup for breakfast and lunch from 10 a.m. - 1 p.m. and there are also pop-up locations throughout the county. In addition, FCPS buses deliver grab and go meals along 13 bus routes at designated intersections.

The most recent community food distribution map is available here. A Spanish version of the community food distribution map is also available. New food resources are added daily.
The county continues to provide meals to current Senior Center, Adult Day Health Care, and Meals on Wheels participants, as well as residents in the county’s senior housing communities through county staff and FASTRAN transportation. Additionally, the Department of Neighborhood and Community Services and community providers are working together to provide delivery of items from local food pantries to those who are unable to pick up items in person. Five organizations are participating- Casa de Virginia, Koinonia, CHO, FFO, and Cornerstones. This program has capacity to serve more residents and additional outreach will be done.

Community Services Board

The latest information on the Community Services Board’s efforts can be found in the June 17, 2020 update.

Department of Family Services

Since the pandemic began in March, the number of calls to the Child Protective Services (CPS) Hotline has dropped drastically. This is largely due to schools no longer conducting in-person education as school staff are the largest reporter of abuse and neglect concerns. The lack of interaction with children is impairing the ability of the professionals to identify children who may be suffering from abuse and or neglect.

The COVID Child Outreach Team was chartered to develop a collaborative effort among Fairfax County agencies to reach out to the community and assist in identifying children that may be suffering abuse and neglect. The team involved representatives from Children, Youth and Families (CYF), Domestic and Sexual Violence Services (DSVS), Department of Neighborhood and Community Services (NCS), Fairfax County Public Schools, and communications team members from each of those agencies. We chose to do this outreach to help people understand the signs of child abuse/neglect rather than simply wait for a surge in CPS calls once in-person instruction resumes.

The team was tasked with developing tools and resources to help people who are in contact (either virtually or in person) with children recognize possible child abuse and neglect and know how to report it. Target audiences are staff in county agencies, interfaith communities, CBOs, schools, and other organizations and professions that may be currently interacting with children.

Attachments A and B contain the “Call to Action” email outlining potential signs of abuse/neglect and how to make a report and the flyer that was distributed. This has been shared with over 50 organizations and groups. Translation of this information is being done now and will be distributed in multiple languages, including, Spanish, Farsi, Arabic, Korean, Vietnamese, and Simplified Chinese.

Department of Housing and Community Development

Office to Prevent and End Homelessness: As of August 12, 446 rooms are secured in six hotels to use as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as people who do not have the ability to isolate or quarantine safely in their own home.

Currently, 327 rooms are occupied (i.e. a 73 percent occupancy rate) with 385 guests. One guest was not homeless at admission. According to the demographic information reported by the guests at admission, 53 percent are Black or African American; 32 percent are White and non-Hispanic or -Latino; 12 percent are of Hispanic or Latino ethnicity; three percent are Asian; and one percent are American Indian or Alaska Native. One percent are unknown.

Of the individuals currently residing in the hotels, 91 percent were referred by homeless services providers;
six percent were referred by Fairfax County Government agencies; three percent were referred by hospitals; and less than one percent were referred by Federally Qualified Health Centers.

Since the hotels opened, 58 people who were experiencing homelessness at admission moved to permanent housing.

**Juvenile and Domestic Relations District Court**

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the [June 17, 2020 update](#).

**McLean Community Center**

The latest information on the McLean Community Center’s efforts can be found in the [July 8, 2020 update](#).

**Department of Neighborhood and Community Services**

The latest information on the Department of Neighborhood and Community Services’ efforts can be found in the [August 5, 2020 update](#).

Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the [Community Based Organization Coordination Updates](#) report.

**Reston Community Center**

As of August 11, there are 2,219 enrollments from 250 unique individuals in summer activities. This includes 1,445 lane or warm water zone reservations; 317 reservations in aquatics water exercise options; 247 fitness reservations; 109 ceramics studio reservations; 62 program registrations (4 registrations were for RCC’s public hearing); and 39 woodworking shop reservations. RCC looks forward to learning more about how it can help augment FCPS virtual learning for Reston families.
We All Need to Help Protect Children During Covid-19

COVID-19 has turned everyone’s lives upside down. The isolation has caused many families to lose their support networks, which has been especially stressful for families with children. As a result, some children may be at higher risk of harm. Others may not be safe because there isn’t a responsible adult who can watch or take care of them.

Calls to the Fairfax County Child Protective Services’ (CPS) Hotline have dropped 62% from 498 during the first week of March to only 192 the last week of June.

The drop in calls to the hotline began as soon as children had limited contact with teachers, counselors, school social workers, child care providers and others who normally keep an eye out for signs of abuse and neglect.

Right now, community partners like you can help to keep eyes on children who may be experiencing abuse or neglect.

How can you help protect a child?

Our CPS HOTLINE (703-324-7400) is a HELP Line

- If a child is in immediate danger or is under the age of 7 and unsupervised, please call 911 for an immediate response.
- If you have concerns about a child’s safety, please call the Fairfax County Child Protective Services (CPS) Hotline at 703-324-7400, 24-hours, 7 days a week to make a report or discuss your concern.

If something doesn’t look safe, sound safe, or feel safe – report it!

- **Ask open-ended questions** – If you suspect abuse of a child you know, be intentional in conversations with them, i.e.:
  - What’s the best part of being home and what’s the worst part of being home?
  - If there was one thing you could change about being home what would it be?
  - It’s a scary time right now in the world, do you feel safe at home?

- **Signs of abuse or neglect** – Be on the lookout when interacting with children in person, on the phone, or online for changes in:
  - Behavior – Evasive answers, mood changes, seeming uncomfortable, frightened, or withdrawn
  - Physical appearance – Marks, bruises, changes in weight, hygiene, or attire
  - Supervision – A lack of responsible, age-appropriate supervision
  - Environment – Safety hazards in the home, rodent or insect infestations
  - Engagement – Changes in interaction with others or participation.

Learn more about what to consider if you suspect abuse, how to make a report, and resources to help.

Help a child and their family get support. Please share this information with others who may come into contact with children.
Where a TTY number is not indicated, use 711/Virginia Relay. Reasonable accommodations provided upon request, call 703-324-7758.
Not sure about reporting Child Abuse or Neglect?

It’s often really hard to know if a child is being harmed. Sometimes we may see it happening with our own eyes, but other times we may only see signs of what could be happening.

What are some possible signs that a child may need help?

Caregiver’s Behavior
- Appearing to be very overwhelmed, threatening physical harm, berating a child, or making hurtful remarks.

Physical Appearance
- Any unexplained or concerning bruises, marks, abrasions, welts, or burns on children.
- Child appears malnourished or unkempt.

Child’s Behavior
- Changes in mood; sudden lack of engagement.
- Screaming or crying uncontrollably.
- Appears to be withdrawn, fearful, or isolated.
- Use of drugs or alcohol.

Environment
- Safety hazards in the home such as exposed wires, cluttered walkways, spoiled food on counter tops and floors, feces, broken or no furniture, hazardous materials that children can access, or infestations of roaches and other insects.
- Lack of food, inoperable utilities.

Supervision
- A child answering the phone or in virtual classroom/activity with no adults or age-appropriate caregiver around.
- Child appears to be too young to be left alone or developmentally it appears they should not be home alone.

How do I make a report?

What information do I need?
- Child’s name, address and age
- Parent’s name and address
- Reason for making the report

What information is helpful?
- Alleged abuser’s name
- Signs that you’ve observed or what the child disclosed to you

If you suspect Child Abuse or Neglect, do not hesitate to call the Fairfax County Child Protective Services Hotline at

703-324-7400

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If something doesn’t look safe, sound safe, or feel safe—Report it!

If a child is in immediate danger or is under the age of 7 and unsupervised, please call 911 for an immediate response.

For more information, visit fairfaxcounty.gov search “report child abuse”
General HHHS Updates

- As Phase 3 continues in Fairfax County, some government buildings can be accessed for in person services. The community is still encouraged to take advantage of our assistance from a distance offered online or by phone. In situations where in-person interactions are necessary, appointments are encouraged. Updates for most county agencies can be found on our operating status webpage, which is updated regularly.
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- On July 29, 2020, a federal judge issued a temporary injunction that blocks the implementation and enforcement of the 2019 public charge rule during the declared national public health emergency related to the COVID-19 pandemic. Applications and petitions filed on or after July 29, 2020 will be evaluated using the 1999 public charge rule that was in effect before the 2019 public charge rule was implemented on February 24, 2020. The 1999 public charge rule does not consider an individual’s use of Medicaid, Supplemental Nutrition Assistance Program (SNAP), or federally subsidized public housing into a public charge determination. The county’s public charge materials are being updated to reflect this.

Eviction Prevention

A diverse cross-agency team has been created to support efforts to prevent and intervene during the eviction process. The team includes Legal Services of Northern Virginia, the Office to Prevent and End Homelessness, Office of Strategy Management, the Chief Strategist for HHHS, Department of Neighborhood and Community Services, the Sheriff’s Office, and County Attorney’s Office. This team has been responding to and tracking issues involving evictions and is working proactively to make contact with the current eviction cases and as legally feasible, communicate with those in the eviction process on how to get housing assistance from community-based organizations that have received the CARES Act Basic Needs funds. Additional efforts are made to reach those who are vulnerable and speak Spanish and sometimes do not have access to current and pressing information through the Spanish blog and other social media outlets.

Additionally, the team will be working on ensuring information on available resources is shared on the court’s web site, posted at the court house, and that additional information can accompany the eviction documents. This team is working very closely with the Sheriff’s Office to explore all available intervention strategies. Also, efforts to work regionally with other Northern Virginia jurisdictions and through Metropolitan Washington Council of Governments are underway to ensure a broad strategy in preventing evictions.
Health Department

Media Resources: A new [partner portal](#) was launched for local community leaders and organizations. It provides shareable information about COVID-19 safety and is curated according to key health messages. Users can grab-and-go text and video content, visuals, flyers, and other materials to insert into their next What’s App message or virtual meeting.

**New Fotonovela Brings Essential Health Messaging to Spanish-Speaking Residents:** To help bolster understanding of the disease and how those at greatest risk can protect their loved ones, the Health Department created a fotonovela-style video. “COVID-19 Precauciones Cuando Comparta su Hugar Con Otros” tells the story of Camilla, a mom who is enforcing new routines to keep her family safe from COVID-19. She especially needs to protect Abuelita, who is at higher risk for severe infection. The family is wearing masks at home, keeping their friend Eduardo separated because he was exposed at work, and even teenage Lucia is helping to keep their home disinfected. The fotonovela spotlights the experience of sharing a household with multiple people and how simple changes in routine and health actions can help slow the spread of COVID-19. A media campaign will complement the fotonovela, targeting adult Fairfax County Spanish speakers with an emphasis on neighborhoods at higher risk, based on epidemiological data.

Childhood Vaccinations: The Fairfax County Health Department is offering additional community childhood vaccination clinics and has expanded district office hours to provide Tdap vaccine at three clinics in Fairfax County. Parents are encouraged to take advantage of one of the free vaccination clinic opportunities, so their children are immunized in time for the start of the 2020-2021 school year. Vaccines are still required to enroll into Fairfax County Public Schools even though all students will start the year with virtual learning.

**Community vaccination clinics offering childhood immunizations:**
- August 8, 10 a.m.–2 p.m.: St. Mark’s Lutheran Church, 5800 Backlick Rd., Springfield
- August 15, 10 a.m.–2 p.m.: St. Anthony of Padua Catholic Church, 3305 Glen Carlyn Rd., Bailey’s Crossroads
- August 17, 2 p.m.–6 p.m.: London Towne Elementary, 6100 Stone Rd., Centreville
- August 20, 2 p.m.–6 p.m.: Annandale District Office, 7611 Little River Tnpk, #400E, Annandale
- August 29, 10 a.m.–2 p.m.: Mt. Vernon District Office, 8350 Richmond Hwy, #233, Alexandria
- September 3, 2–6 p.m.: First Baptist Church of Springfield, 7300 Gary St., Springfield
- September 5, 10 a.m.–2 p.m.: site to be determined

**TDAP vaccination clinics:**
- August 11, 4-7 p.m.: Herndon-Reston District Office, 1850 Cameron Glen Dr., #100, Reston
- August 14, 1-4 p.m.:
  - [Herndon-Reston District Office](#), 1850 Cameron Glen Dr., #100, Reston
  - [Joseph Willard Health Center](#), 3750 Old Lee Hwy, Fairfax
  - [Mount Vernon District Office](#), 8350 Richmond Hwy, #233, Alexandria
- August 21, 1-4 p.m.:
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  - [Joseph Willard Health Center](#), 3750 Old Lee Hwy, Fairfax
  - [Mount Vernon District Office](#), 8350 Richmond Hwy, #233, Alexandria
- August 28, 1-4 p.m.:
  - [Herndon-Reston District Office](#), 1850 Cameron Glen Dr., #100, Reston
  - [Joseph Willard Health Center](#), 3750 Old Lee Hwy, Fairfax
To schedule an appointment, call 703-246-6010. To minimize face-to-face time during the vaccination clinic, families are encouraged to send a picture of their child’s vaccination record ahead of time.

Support: To address the need for successful isolation and quarantine actions in our community, the Health Department is partnering with the Department of Family Services to advise on their hotel shelter planning as well as the Department of Neighborhood and Community Services’ (NCS) Coordinated Services Planning to support residents who are isolating and quarantining in home environments. The Health Department and NCS are working together to support residents to be successful with quickly accessing basic needs when isolation or quarantine is necessary. Updates on program implementation and outcomes will be shared in future updates.

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As a reminder, COVID-19 response-related information is available through multiple communication channels:

- Call the Health Department Call Center at 703-267-3511 with COVID-19 questions from 9 a.m.-7 p.m. weekdays and 9:30 a.m.-5 p.m. on weekends.
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FCPS continues to provide free grab and go meals for students and other county children under the age of 18 at locations throughout Fairfax County. Adults may purchase breakfast and lunch for $2. Twenty-seven school sites offer curbside pickup for breakfast and lunch from 10 a.m. - 1 p.m. and there are also pop-up locations throughout the county. In addition, FCPS buses deliver grab and go meals along 13 bus routes at designated intersections.
The most recent community food distribution map is available [here](#). A [Spanish version](#) of the community food distribution map is also available. New food resources are added daily.

The county continues to provide meals to current Senior Center, Adult Day Health Care, and Meals on Wheels participants, as well as residents in the county’s senior housing communities through county staff and FASTRAN transportation. Additionally, the Department of Neighborhood and Community Services and community providers are working together to provide delivery of items from local food pantries to those who are unable to pick up items in person. Five organizations are participating—Casa de Virginia, Koinonia, CHO, FFO, and Cornerstones. This program has capacity to serve more residents and additional outreach will be done.

**Community Services Board**

The latest information on the Community Services Board’s efforts can be found in the [June 17, 2020 update](#).

**Department of Family Services**

The latest information on the Department of Family Services’ efforts can be found in the [June 17, 2020 update](#).

**Department of Housing and Community Development**

In an effort to best serve residents impacted by the pandemic, the Department of Housing and Community Development (HCD) has created several mitigation strategies aimed at supporting HCD residents. HCD has waived resident late fees since the pandemic (see below). To date, $108,857 has been waived.

**HCD Late Fees Waived Through July 2020:**

<table>
<thead>
<tr>
<th>Combined Total</th>
<th>March</th>
<th>April</th>
<th>May</th>
<th>June</th>
<th>July</th>
<th>Cumulative Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total of Fees Waived</td>
<td>$3,953</td>
<td>$5,493</td>
<td>$34,466</td>
<td>$33,280</td>
<td>$31,665</td>
<td><strong>$108,857</strong></td>
</tr>
<tr>
<td>Number of residents (*duplicated count)</td>
<td>75</td>
<td>97</td>
<td>626</td>
<td>585</td>
<td>559</td>
<td><strong>1,942</strong>*</td>
</tr>
</tbody>
</table>

In addition, prior to the pandemic, HCD and Department of Neighborhood and Community Services (NCS) worked together to coordinate client supports with community-based providers. Since the pandemic, HCD and NCS staff are creating an enhanced process, which will create a streamlined approach to accessing the CARES Act Basic Needs Supplemental Funding, as well as other funding sources to pay this outstanding rent amount.

**Delinquency (Unpaid Rent) Through July 2020:**

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>COVID Related</td>
<td>$399,950.08</td>
</tr>
<tr>
<td>Non COVID Related</td>
<td>$122,561.40</td>
</tr>
<tr>
<td>Total</td>
<td><strong>$522,511.48</strong></td>
</tr>
</tbody>
</table>

Lastly, HCD will only proceed with evicting residents for serious criminal activity.
Office to Prevent and End Homelessness

**Funding:** On July 28, [Governor Northam announced](https://www.governor.nv.gov) that $644.6 million in federal COVID-19 relief funding will be distributed to local governments. As part of this distribution, the Fairfax Continuum of Care was awarded $1,706,370 in COVID Homeless Emergency Response Program funding for rapid rehousing assistance for people experiencing homelessness through September 2022. The grants will go directly to four nonprofit organizations currently contracted by Fairfax County to provide rapid rehousing assistance.

**Hotels:** Hotels continue to be used as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as people who do not have the ability to isolate or quarantine safely in their own home. As of August 5, 446 rooms are secured in six hotels and 331 of those rooms are occupied with 388 guests (74 percent occupancy rate). Six guests were not homeless at admission. According to the demographic information reported by guests at admission, 53 percent are Black or African American; 32 percent are White and non-Hispanic or -Latino; 11 percent are of Hispanic or Latino ethnicity; three percent are Asian; and less than one percent are American Indian or Alaska Native. Less than one percent are unknown.

Of the individuals currently residing in the hotels, 90 percent were referred by homeless service providers; five percent were referred by Fairfax County Government agencies; three percent were referred by hospitals; and less than one percent were referred by Federally Qualified Health Centers.

**Juvenile and Domestic Relations District Court**

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the [June 17, 2020 update](https://www.nv.gov).

**McLean Community Center**

The latest information on the McLean Community Center’s efforts can be found in the [July 8, 2020 update](https://www.nv.gov).

**Department of Neighborhood and Community Services**

Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the [Community Based Organization Coordination Updates](https://www.nv.gov) report.

Camp Fairfax has been extended one additional week and will now be open through Friday, August 14, 2020. Openings are still available for this full-day program for rising first through sixth grade children of working families. Camp Fairfax is located at 18 locations across the county including seven NCS Community Centers and 11 Fairfax County Public Schools. Current CDC health and safety guidelines are being implemented. For fees, questions, and to register, call 703- 449-8989.

**Reston Community Center**

RCC has resumed its summer concert programming with the social distancing and mask wearing requirements. In-person programming continues to grow moderately; over 200 patrons are enrolled or registered for more than 1,800 exercise or enrichment options. The [RCC YouTube channel](https://www.youtube.com) continues to provide new virtual classes and concert films. The RCC Board of Governors held its first in-person meeting since March on August 3 and will have the agency’s required annual public hearing for programs and budget on August 10 at 6:30 p.m. on a registered RSVP basis to adhere with Phase 3 gathering restrictions. This fall’s Reston Multicultural Festival has been cancelled.
General HHHS Updates

- As Phase 3 continues in Fairfax County, some government buildings can be accessed for in person services. The community is still encouraged to take advantage of our assistance from a distance offered online or by phone. In situations where in-person interactions are necessary, appointments are encouraged. Updates for most county agencies can be found on our operating status webpage, which is updated regularly.
- The county has developed numerous COVID-19 geospatial resources, including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.
- The Fairfax County Health Department’s COVID-19 Case Data Dashboard keeps the public informed during this pandemic. In addition to cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.
- HHS agencies created a document illustrating how county programs factor into the federal public charge rule. This information clarifies the impact of receiving public assistance related to COVID-19, as well as a chart that outlines the different assistance and benefits programs and if they are factored into public charge determinations. It has been translated into seven other languages and is available on the county’s immigration page.

Eviction Prevention

A diverse cross-agency team has been created to support efforts to prevent and intervene during the eviction process. The team includes Legal Services of Northern Virginia, the Office to Prevent and End Homelessness, Office of Strategy Management, the Chief Strategist for HHHS, Department of Neighborhood and Community Services, the Sheriff’s Office, and County Attorney’s Office. This team has been responding to and tracking issues involving evictions and is working proactively to make contact with the current eviction cases and as legally feasible, communicate with those in the eviction process on how to get housing assistance from community-based organizations that have received the CARES Act Basic Needs funds. Additional efforts are made to reach those who are vulnerable and speak Spanish and sometimes do not have access to current and pressing information through the Spanish blog and other social media outlets.

Additionally, the team will be working on ensuring information on available resources is shared on the court’s web site, posted at the court house, and that additional information can accompany the eviction documents. This team is working very closely with the Sheriff’s Office to explore all available intervention strategies. Also, efforts to work regionally with other Northern Virginia jurisdictions and through Metropolitan Washington Council of Governments are underway to ensure a broad strategy in preventing evictions.

Health Department

New Fotonovela Brings Essential Health Messaging to Spanish-Speaking Residents: The COVID-19 pandemic has been particularly devastating for our local Latinx community. Epidemiological data and input
from trusted community partners has indicated that a higher likelihood of this population are hourly wage workers living in multi-family, multi-generational households. As such, it is more difficult for them to take health actions to slow spread – such as quarantine, isolation, and seeking health care.

To help bolster understanding of the disease and how those at greatest risk can protect their loved ones, the Health Department created a fotonovela-style video. “COVID-19 Precauciones Cuando Comparta su Hugar Con Otros” tells the story of Camilla, a mom who is enforcing new routines to keep her family safe from COVID-19. She especially needs to protect Abuelita, who is at higher risk for severe infection. The family is wearing masks at home, keeping their friend Eduardo separated because he was exposed at work, and even teenage Lucia is helping to keep their home disinfected. The fotonovela spotlights the experience of sharing a household with multiple people and how simple changes in routine and health actions can help slow the spread of COVID-19. A media campaign will complement the fotonovela, targeting adult Fairfax County Spanish speakers with an emphasis on neighborhoods at higher risk, based on epidemiological data.

The Fairfax County Health Department is offering additional community childhood vaccination clinics and has expanded district office hours to provide Tdap vaccine at three clinics in Fairfax County. Parents are encouraged to take advantage of one of the free vaccination clinic opportunities, so their children are immunized in time for the start of the 2020-2021 school year. Vaccines are still required to enroll into Fairfax County Public Schools even though all students will start the year with virtual learning.

Community vaccination clinics offering childhood immunizations:
- August 8, 10 a.m.–2 p.m.: St. Mark’s Lutheran Church, 5800 Backlick Rd., Springfield
- August 15, 10 a.m.–2 p.m.: St. Anthony of Padua Catholic Church, 3305 Glen Carlyn Rd., Bailey’s Crossroads
- August 17, 2 p.m.–6 p.m.: London Towne Elementary, 6100 Stone Rd., Centreville
- August 20, 2 p.m.–6 p.m.: Annandale District Office, 7611 Little River Tnpk, #400E, Annandale
- August 29, 10 a.m.–2 p.m.: Mt. Vernon District Office, 8350 Richmond Hwy, #233, Alexandria
- September 3, 2–6 p.m.: First Baptist Church of Springfield, 7300 Gary St., Springfield
- September 5, 10 a.m.–2 p.m.: site to be determined

Vaccination clinics offering school required Tdap immunizations:
July 31, 1-4 p.m.
- Herndon-Reston District Office, 1850 Cameron Glen Dr., #100, Reston
- Joseph Willard Health Center, 3750 Old Lee Hwy., Fairfax
- Mount Vernon District Office, 8350 Richmond Hwy, #233, Alexandria

August 4, 4-7 p.m.: Mount Vernon District Office, 8350 Richmond Hwy, #233, Alexandria

August 11, 4-7 p.m.: Herndon-Reston District Office, 1850 Cameron Glen Dr., #100, Reston

August 14, 1-4 p.m.: 
- Herndon-Reston District Office, 1850 Cameron Glen Dr., #100, Reston
- Joseph Willard Health Center, 3750 Old Lee Hwy., Fairfax
- Mount Vernon District Office, 8350 Richmond Hwy, #233, Alexandria

August 21, 1-4 p.m.: 
- Herndon-Reston District Office, 1850 Cameron Glen Dr., #100, Reston
- Joseph Willard Health Center, 3750 Old Lee Hwy., Fairfax
- Mount Vernon District Office, 8350 Richmond Hwy, #233, Alexandria

August 28, 1-4 p.m.: 
- Herndon-Reston District Office, 1850 Cameron Glen Dr., #100, Reston
• Joseph Willard Health Center, 3750 Old Lee Hwy., Fairfax
To schedule an appointment, call 703-246-6010. To minimize face-to-face time during the vaccination clinic, families are encouraged to send a picture of their child’s vaccination record ahead of time.

The Health Department is actively onboarding cohorts of contract tracers, case investigators, and community health workers. The onboarding process will occur on a rolling basis with cohorts of 30-50 onboarded at weekly intervals throughout the summer. The job ads are found at [https://www.institutephi.org/careers/](https://www.institutephi.org/careers/). The case and contact investigators and community health workers are operational. The Health Director provided a detailed report to the BOS earlier today.

To address the need for successful isolation and quarantine actions in our community, the Health Department is partnering with the Department of Family Services to advise on their hotel shelter planning as well as the Department of Neighborhood and Community Services’ (NCS) Coordinated Services Planning to support residents who are isolating and quarantining in home environments. The Health Department and NCS are working together to support residents to be successful with quickly accessing basic needs when isolation or quarantine is necessary. Updates on program implementation and outcomes will be shared in future updates.

Almost 30 sites are offering COVID-19 testing for both insured and uninsured residents, and the Health Department urges anyone with symptoms or anyone who is a close contact to someone who is sick to be tested. The Health Department issued testing guidance to connect residents to COVID-19 testing. The Health Department has activated its high-risk community task force to address the disproportionate rates of disease in the community.

Fairfax County continues to collect donated face coverings to distribute through our nonprofit partners for our vulnerable residents. We have a focused need for youth and child sized face coverings/masks. Cloth mask donations are now being accepted at every Fairfax County police station. There are also drop boxes available to accept personal hygiene item donations, which will be distributed by local food pantries. Recently 20,000 fabric face coverings were received from Virginia Department of Emergency Management, which were distributed to CBOs.

As a reminder, COVID-19 response-related information is available through multiple communication channels:

- Call the Health Department Call Center at 703-267-3511 with COVID-19 questions from 9 a.m.-7 p.m. weekdays and 9:30 a.m.-5 p.m. on weekends.
- Text FFXCOVID to 888777 to receive updates from Fairfax County about COVID-19. Fortext alerts in Spanish, text FFXCOVIDESP to 888777.
- Email questions or concerns to ffxcovid@fairfaxcounty.gov. This email account is staffed Monday through Friday, 8 a.m.-6 p.m.
- Learn more about COVID-19 on the Health Department Coronavirus (COVID-19) Webpage or FAQ page.
- Follow the Fairfax County Government Facebook Page and Health Department Facebook Page.

**Health Safety Net Providers**

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The Directory of Health Safety Net Providers lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Culmore Clinic cofounder Terry O’Hara Lavoie was interviewed earlier this month for a [New York Times article](https://www.nytimes.com/2020/03/25/business/healthcare-coronavirus.html) about the racial inequities in the impact of coronavirus. Culmore Clinic is a primarily volunteer-run
and donation-supported health clinic in Bailey’s Crossroads. They have been providing weekly COVID-19 testing in partnership with Neighborhood Health. They also have been providing ongoing healthcare to low-income adults living in the Bailey’s Crossroads and Culmore areas since 2007.

**Community Food Distribution**

Fairfax County Public Schools (FCPS) continue throughout the summer to provide free grab and go meals for students and other county children under the age of 18 at [locations throughout Fairfax County.](#) Adults may purchase breakfast and lunch for $2. Twenty-seven school sites offer curbside pickup for breakfast and lunch from 10 a.m. - 1 p.m. FCPS buses also deliver grab and go meals along 13 [bus routes at designated intersections.](#)

The most recent community food distribution map is available [here.](#) A [Spanish version](#) of the community food distribution map is also available. New food resources are added daily.

The county continues to provide meals to current Senior Center, Adult Day Health Care, and Meals on Wheels participants, as well as residents in the county’s senior housing communities through county staff and FASTRAN transportation. Additionally, the Department of Neighborhood and Community Services and community providers are working together to provide delivery of items from local food pantries to those who are unable to pick up items in person. Five organizations are participating- Casa de Virginia, Koinonia, CHO, FFO, and Cornerstones. This program has capacity to serve more residents and additional outreach will be done.

**Community Services Board**

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**Department of Family Services**

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**Department of Housing and Community Development**

**Office to Prevent and End Homelessness:** Hotels continue to be used as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as people who do not have the ability to isolate or quarantine safely in their own home. As of July 29, 446 rooms are secured in six hotels and 319 rooms are occupied with 366 guests. Five guests were not homeless at admission. According to the demographic information reported by the guests at admission, 52 percent are Black or African American; 31 percent are White and non-Hispanic or -Latino; 12 percent are Hispanic or Latino; four percent are Asian; and less than one percent are American Indian or Alaskan Native. One percent are unknown.

Of the individuals currently residing in the hotels, 90 percent were referred by homeless service providers; five percent of the individuals were referred by Fairfax County Government Health, Housing, and Human Services agencies; four percent were referred by hospitals; and less than one percent were referred by Federally Qualified Health Centers.

**Juvenile and Domestic Relations District Court**

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the [June 17, 2020 update.](#)
McLean Community Center

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Department of Neighborhood and Community Services

Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the Community Based Organization Coordination Updates report.

The latest information on the Department of Neighborhood and Community Services’ efforts can be found in the July 22, 2020 update.

Reston Community Center

The latest information on the Reston Community Center’s efforts can be found in the July 15, 2020 update.
General HHHS Updates

- As Phase 3 continues in Fairfax County, some government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our assistance from a distance offered online or by phone. In situations where in-person interactions are necessary, appointments are encouraged. Updates for most county agencies can be found on our operating status webpage, which will be updated regularly.
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Additionally, the team will be working on ensuring information on available resources is shared on the court’s web site, posted at the court house, and that additional information can accompany the eviction documents. This team is working very closely with the Sheriff’s Office to explore all available intervention strategies.

Health Department

The Health Department has produced a video on contact tracing which encourages residents to respond and engage with legitimate contact tracing calls to help “box in” COVID-19 in our community.
The Health Department is actively onboarding cohorts of contract tracers, case investigators, and community health workers. The onboarding process will occur on a rolling basis with cohorts of 30-50 onboarded at weekly intervals throughout the summer. The job ads are found at https://www.institutephi.org/careers/.

To address the need for successful isolation and quarantine actions in our community, the Health Department is partnering with the Department of Family Services to advise on their hotel shelter planning as well as the Department of Neighborhood and Community Services’ (NCS) Coordinated Services Planning to support residents who are isolating and quarantining in home environments. The Health Department and NCS are working together to support residents to be successful with quickly accessing basic needs when isolation or quarantine is necessary. Updates on program implementation and outcomes will be shared in future updates.

The Health Department conducted a survey regarding concerns for older adults during this pandemic. Information that addresses many of these concerns has been posted on the county’s Emergency Information blog.

Almost 30 sites are offering COVID-19 testing for both insured and uninsured residents, and the Health Department urges anyone with symptoms or anyone who is a close contact to someone who is sick to be tested. The Health Department issued testing guidance to connect residents to COVID-19 testing. The Health Department has activated its high risk community task force to address the disproportionate rates of disease in community. Targeted, small neighborhood-level testing events have been held in throughout the county. Upcoming testing events are planned for Herndon, Woodlawn, Annandale, Groveton, Parklawn, Reston, Culmore, and Springfield. Testing events are coordinated in advance with the district’s Supervisor and local community partners in each location. Each event is designed to test 200-500 residents.

During this time of safer-at-home guidance and social distancing requirements, access to routine immunization services has been limited and some parents are delaying bringing their children in for vaccination appointments with their pediatrician. To address the growing number of unvaccinated and under-vaccinated children, the Fairfax County Health Department has been hosting free vaccination clinics throughout the Fairfax Health District. The last scheduled clinic is on July 25, 10 a.m.-2 p.m., Bethlehem Baptist, 7836 Fordson Rd., Alexandria. To schedule an appointment, call 703-246-6010.

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COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

- Community Health Centers provide patient navigation and support services to reduce barriers to effectively isolating due to COVID-19. They connect people who test positive for COVID-19 with NCS Coordinated Services Planning and community organizations for rent assistance, food delivery, and other supports.
- Community Health Centers are working with FCPS to provide school physicals and immunizations to uninsured children for the start of the school year.
- COVID-19 testing sites continue to be planned within communities and in partnership with community organizations.
- NovaScripts Central has partnered with [HoneyBee Health online pharmacy partnership](#). Consumers can get 10% discount on mail-ordered medications.

**Community Food Distribution**

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The Trauma-Informed Community Network (TICN), Out of School Time Network, and Opportunity Neighborhoods have just published their second brief on trauma-informed strategies for working with youth and families during the pandemic, this one focused on the reopening of out of school time programs. This brief, and other trauma- informed resources related to COVID-19, can be found on the TICN website.

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General HHHS Updates

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- A countywide Assistance from a Distance (AFAD) mailer was distributed to 450,000 households in Fairfax County. The AFAD mailer includes content in English and Spanish and provides an overview of how residents can access key services including child care, food and health care assistance, housing, mental health, transportation, and more during the COVID-19 pandemic. Health and Human Services agencies’ contact information and key hotline numbers are also included in the mailer.

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The Health Department has produced a video on contact tracing which encourages residents to respond and engage with legitimate contact tracing calls to help “box in” COVID-19 in our community.

The Health Department is actively onboarding cohorts of contract tracers, case investigators, and community health workers. The onboarding process will occur on a rolling basis with cohorts of 30-50 onboarded at weekly intervals throughout the summer. The job ads are found at https://www.institutephi.org/careers/.

To address the need for successful isolation and quarantine actions in our community, the Health Department is partnering with the Department of Family Services to advise on their hotel shelter planning as well as the Department of Neighborhood and Community Services’ (NCS) Coordinated Services Planning to support residents who are isolating and quarantining in home environments. The Health Department and NCS are working together to support residents to be successful with quickly accessing basic needs when isolation or quarantine is necessary. NCS has created a Service Navigation Support Team, which will have designated staff to support residents in accessing emergency food, housing assistance, and other basic needs who are working with the Health Department’s Community Health Workers. Support services through immigrant-focused community-based organizations are being explored to ensure community residents are linked to appropriate services, and barriers to accessing those services are addressed.

The Health Department conducted a survey regarding concerns for older adults during this pandemic. Information that addresses many of these concerns has been posted on the county’s Emergency Information blog.

Almost 30 sites are offering COVID-19 testing for both insured and uninsured residents, and the Health Department urges anyone with symptoms or anyone who is a close contact to someone who is sick to be tested. The Health Department has issued testing guidance to connect residents to COVID-19 testing, which is posted on its COVID-19 testing page. The Health Department has activated its high risk community task force to address the disproportionate rates of disease in community. Targeted, small neighborhood-level testing events have been held in Herndon, Gum Springs, Springfield, East Providence, and Chantilly. Subsequent events will be coordinated in advance with the district’s Supervisor and local community partners in each location. Each event is designed to test 200-400 residents.

During this time of safer-at-home guidance and social distancing requirements, access to routine immunization services has been limited and some parents are delaying bringing their children in for vaccination appointments with their pediatrician. To address the growing number of unvaccinated and under-vaccinated children, the Fairfax County Health Department will be hosting vaccination clinics throughout the Fairfax Health District in coming weeks. Childhood vaccines will be offered free of charge. To schedule an appointment, call 703-246-6010.

**Upcoming immunization clinics and locations**

- July 16, 2-6 p.m., Iglesia Adventistel Séptimo Dia, 13615 Coppermine Rd., Herndon
- July 25, 10 a.m.-2 p.m., Bethlehem Baptist, 7836 Fordson Rd., Alexandria

Preventative measures will be put in place to minimize crowding and reduce fears of attending a community clinic. Individuals will be requested to make appointments to keep attendance manageable and ensure appropriate social distancing. Participants will be asked to limit the number of individuals they bring to the appointment, to wear a face covering, and if able, to send a copy or picture of their
immunization records in advance so the nurse can review prior to the appointment to minimize face-to-face time. Interpreters and clinic flow monitors will be on site to assist clients.

Fairfax County continues to collect donated face coverings to distribute through our nonprofit partners for our vulnerable residents. Cloth mask donations are now being accepted at every Fairfax County police station.

There are also drop boxes available to accept personal hygiene item donations, which will be distributed by local food pantries. Recently 20,000 fabric face coverings were received from Virginia Department of Emergency Management, which were distributed to CBOs.

In addition, COVID-19 response-related information is available through multiple communication channels:

- Call the Health Department Call Center at 703-267-3511 with COVID-19 questions from 9 a.m.-7 p.m. weekdays and 9:30 a.m.-5 p.m. on weekends.
- Text FFXCOVID to 888777 to receive updates from Fairfax County about COVID-19. For text alerts in Spanish, text FFXCOVIDESP to 888777.
- Email questions or concerns to ffxcovid@fairfaxcounty.gov. This email account is staffed Monday through Friday, 8 a.m.-6 p.m.
- Learn more about COVID-19 on the Health Department Coronavirus (COVID-19) Webpage or FAQ page.
- Follow the Fairfax County Government Facebook Page and Health Department Facebook Page.

**Health Safety Net Providers**

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The Directory of Health Safety Net Providers lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect any changes.

The Northern Virginia Dental Clinic (NVDC) entered Phase II of its dental services on July 6, 2020. NVDC is currently rescheduling patients who had postponed March and April visits. New patient visits are targeted for September. The procedures included in Phase I and II are as follows:

- **Phase I**: Continuation of rendering emergency/urgent care services (NVDC patients of record). Extractions (non-surgical). Root Canal Therapy (primarily those individuals treated on an emergency basis during restricted operations and those on NVDC’s endodontic waiting list)
- **Phase II**: All services offered in Phase I, plus New Patient Examinations, Restorative (fillings), Oral Hygiene (hand scaling only – no use of ultrasonic scalers), and Prosthetics (dentures, partials, etc.).

HealthWorks of Northern Virginia continues to provide COVID-19 testing in their Herndon and Leesburg community health centers. Testing is by appointment, but walk-ins are accommodated if possible. The temporary Sterling testing site is now closed. HealthWorks is partnering with Centreville Immigration Forum, in collaboration with the National Korean American Service & Education Consortium, to open a weekly clinic at the Centerville Labor Resource Center beginning July 28. The site will be available for appointments and walk-ins.

HealthWorks continues to enroll new patients, including those who are enrolling because they need a COVID-19 test. In-person patient appointments continue; in June HealthWorks completed 3,277 in-person visits. HealthWorks is partnering with the Health Department to provide clinical support teams for the Health Department’s community testing events in the HealthWorks service area. HealthWorks also
partners
to assist patients and family members who may need to isolate outside the home due
to space constraints and refers them to local hotels based on need.

**Neighborhood Health** continues to provide COVID-19 testing at five outdoor locations—outside their clinics at Richmond Highway, Merrifield Center, and Casey Health Center, as well as at Casa Chirilagua in Arlandria, and at the Culmore Clinic in Bailey’s Crossroads. Neighborhood Health is also conducting limited testing at the Gartlan Center/Community Services Board. All testing is by appointment only. COVID-19 testing, evaluation, and management is free for uninsured patients. New patients do not go through a financial eligibility process to obtain COVID-19 services. In the coming weeks, Neighborhood Health will be working with community partners, including public agencies, non-profits, and faith-based organizations that serve low-income and marginalized populations to increase testing in these communities. They will also be initiating free mobile testing in high risk areas in collaboration with community partners. If an organization is interested in partnering to increase testing in low-income and marginalized populations, they should contact jknops@neighborhoodhealthva.org or 571-384-7623.

For patients who test positive for COVID-19, Neighborhood Health is providing ongoing support and monitoring through follow-up phone and video visits. They are assessing people for non-clinical needs and aiding when possible, such as delivered meals in partnership with United Community, masks, and pulse oximeters to monitor oxygen levels, as needed. They are also assessing housing situations of patients who may need to isolate outside the home due to space constraints and have a referral system set up with local jurisdictions to temporarily lodge patients in local hotels, based upon need.

**Community Food Distribution**

Fairfax County Public Schools (FCPS) will continue over the summer to provide free grab and go meals for students and other county children under the age of 18 at locations throughout Fairfax County. Adults may purchase breakfast and lunch for $2. Twenty-seven school sites offer curbside pickup for breakfast and lunch from 10 a.m. - 1 p.m. FCPS buses also deliver grab and go meals along 13 bus routes at designated intersections. A new location, Baileys Community Center (5929 Summers Lane, Fall Church) is a pop-up grab and go site from 9:30-9:45 a.m.

The most recent community food distribution map is available [here](#). A [Spanish version](#) of the community food distribution map is also available. New food resources are added daily.

The county continues to provide meals to current Senior Center, Adult Day Health Care, and Meals on Wheels participants, as well as residents in the county’s senior housing communities through county staff and FASTRAN transportation. Additionally, the Department of Neighborhood and Community Services and community providers are working together to provide delivery of items from local food pantries to those who are unable to pick up items in person. Five organizations are participating— Casa de Virginia, Koinonia, CHO, FFO, and Cornerstones. This program has capacity to serve more residents and additional outreach will be done.

**Community Services Board**

The latest information on the Community Services Board’s efforts can be found in the [June 17, 2020 update](#).

**Department of Family Services**
The latest information on the Department of Family Services’ efforts can be found in the June 17, 2020 update.

**Department of Housing and Community Development**

**Office to Prevent and End Homelessness:** Hotels continue to be used as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as people who do not have the ability to isolate or quarantine safely in their own home.

As of July 15, 456 rooms are secured in six hotels. Currently, 294 rooms are occupied (a 64 percent occupancy rate) with 326 guests. Four guests were not homeless at admission. According to the demographic information reported by the guests at admission, 52 percent are Black or African American; 31 percent are White and non- Hispanic or Latino; 13 percent of the guests are of Hispanic or Latino ethnicity; four percent are Asian; and one percent are American Indian or Alaska Native. One percent are unknown.

Of the individuals currently residing in the hotels, 90 percent of them were referred by homeless service providers; five percent of the individuals were referred by Fairfax County Government Health, Housing, and Human Services agencies; four percent were referred by hospitals; and less one percent were from Federally Qualified Health Centers.

**Juvenile and Domestic Relations District Court**

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the June 17, 2020 update.

**McLean Community Center**

The latest information on the McLean Community Center’s efforts can be found in the July 8, 2020 update.

**Department of Neighborhood and Community Services**

Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the Community Based Organization Coordination Updates report.

**Camp Fairfax:** Openings are still available for Camp Fairfax, an abbreviated, four-week summer program for rising first through sixth grade children of working families, from Monday, July 13 through Friday, August 7. Camp Fairfax, is offering a full-day program available from 7:30 a.m. to 5:30 p.m. each day at 18 locations across the county including seven NCS Community Centers and 11 Fairfax County Public Schools. A sliding fee scale is available. Camp Fairfax will be staffed by Fairfax County children's program team members who will create a safe, nurturing environment for all children. Current CDC health and safety guidelines will be implemented. For more information, click here.

**Reston Community Center**

As of July 14, RCC has seen 1,169 enrollments and have found that patrons less likely to drop into the
Center and are utilizing the reservation system. Revenue is substantially lower than typical summers. RCC is providing cooling access to Hunters Woods Fellowship House residents when their air-conditioning is disrupted due to the ongoing renovation work in the housing complex. RCC has set up a socially-distanced space for up to 24 residents available between 1-5 p.m. The RCC Board of Governors Preference Poll Committee will have an in-person committee meeting for the first time on Monday, July 20 at 6:30 p.m.
General HHHS Updates

- As [Phase 3 continues in Fairfax County], some government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our [assistance from a distance offered online or by phone]. In situations where in-person interactions are necessary, appointments are encouraged. Updates for most county agencies can be found on our [operating status webpage], which will be updated regularly.
- The county has developed numerous [COVID-19 geospatial resources], including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.
- The Fairfax County Health Department’s [COVID-19 Case Data Dashboard] keeps the public informed during this pandemic. In addition to cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.
- HHS agencies created a document illustrating how county programs factor into the [federal public charge rule]. This [information] clarifies the impact of receiving public assistance related to COVID-19, as well as a chart that outlines the different assistance and benefits programs and if they are factored into public charge determinations. It has been translated into seven other languages and is available on the [county’s immigration page].
- A countywide Assistance from a Distance (AFAD) mailer was distributed to 450,000 households in Fairfax County. The AFAD mailer includes content in English and Spanish and provides an overview of how residents can access key services including child care, food and health care assistance, housing, mental health, transportation, and more during the COVID-19 pandemic. Health and Human Services agencies’ contact information and key hotline numbers are also included in the mailer.

Eviction Prevention

A diverse cross-agency team has been created to support efforts to prevent and intervene during the eviction process. The team includes Legal Services of Northern VA, the Office to Prevent and End Homelessness, Office of Strategy Management, the Chief Strategist for HHHS, Neighborhood and Community Services, the Sheriff’s Office, and County Attorney’s Office. This team has been responding and tracking issues involving evictions and is working proactively to make contact with the current eviction cases and as legally feasible, communicate with those in the eviction process on how to get housing assistance help from community based organizations who have received the CARES Act Basic Needs funds. Additional efforts are made to reach those who are vulnerable and Spanish speaking and sometimes do not have access to current and pressing information through the Spanish blog and other social media outlets. Additionally, the team will be working on ensuring information on available resources is shared on the court’s web site, posted at the court house, and that additional information can accompany the eviction documents. This team is working very closely with the Sheriff’s Office to explore all available intervention strategies, and we are very grateful to the Sheriff for her support. More information can be found in Attachments A and B and additional information will be shared as it becomes available.
Health Department

The Health Department is actively onboarding cohorts of contract tracers, case investigators, and community health workers. The onboarding process will occur on a rolling basis with cohorts of 30-50 onboarded at weekly intervals throughout the summer. The job ads are found at https://www.institutephi.org/careers/.

To address the need for successful isolation and quarantine actions in our community, the Health Department is partnering with the Department of Family Services to advise on their hotel shelter planning as well as the Department of Neighborhood and Community Services’ (NCS) Coordinated Services Planning to support residents who are isolating and quarantining in home environments. The Health Department and NCS are working together to support residents to be successful with quickly accessing basic needs when isolation or quarantine is necessary. NCS has created a Service Navigation Support Team, which will have designated staff to support residents in accessing emergency food, housing assistance, and other basic needs who are working with the Health Department’s contact investigators, tracers, and community health care workers.

Additionally, support services through immigrant-focused community-based organizations are being explored to ensure community residents are linked to appropriate services, and barriers to accessing those services are addressed. An update will be provided in next week’s edition.

The Health Department conducted a survey regarding concerns for older adults during this pandemic. Information that addresses many of these concerns has been posted on the county’s Emergency Information blog.

Almost 30 sites are offering COVID-19 testing for both insured and uninsured residents, and the Health Department urges anyone with symptoms or anyone who is a close contact to someone who is sick to be tested. The Health Department has issued testing guidance to connect residents to COVID-19 testing, which is posted on its COVID-19 testing page. The Health Department has activated its high risk community task force to address the disproportionate rates of disease in community. Targeted, small neighborhood-level testing events have been held in Herndon, Gum Springs, Springfield, East Providence, and Chantilly. Subsequent events will be coordinated in advance with the district’s Supervisor and local community partners in each location. Each event is designed to test 200-400 residents.

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Childhood vaccines will be offered free of charge. To schedule an appointment, call 703-246-6010.

Upcoming immunization clinics and locations

- July 11, 10 a.m.-2 p.m., St. Anthony of Padua Catholic Church, 3305 Glen Carlyn Rd., Bailey’s Crossroads
- July 16, 2-6 p.m., Iglesia Adventista del Séptimo Día, 13615 Coppermine Rd., Herndon
- July 25, 10 a.m.-2 p.m., Bethlehem Baptist, 7836 Fordson Rd., Alexandria

Preventative measures will be put in place to minimize crowding and reduce fears of attending a community clinic. Individuals will be requested to make appointments to keep attendance manageable and ensure appropriate social distancing. Participants will be asked to limit the number of individuals they bring to the appointment, to wear a face covering, and if able, to send a copy or picture of their immunization records in advance so the nurse can review prior to the appointment to minimize face-to-face time.
Interpreters and clinic flow monitors will be on site to assist clients.

Fairfax County continues to collect donated face coverings to distribute through our nonprofit partners for our
vulnerable residents. Cloth mask donations are now being accepted at every Fairfax County police station. There are also drop boxes available to accept personal hygiene item donations, which will be distributed by local food pantries. Recently 20,000 fabric face coverings were received from Virginia Department of Emergency Management, which were distributed to CBOs.

In addition, COVID-19 response-related information is available through multiple communication channels:

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Community Food Distribution

Fairfax County Public Schools (FCPS) will continue over the summer to provide free grab and go meals for students and other county children under the age of 18 at locations throughout Fairfax County. Adults may purchase breakfast and lunch for $2. Twenty-seven school sites offer curbside pickup for breakfast and lunch from 10 a.m. - 1 p.m. FCPS buses also deliver grab and go meals along 13 bus routes at designated intersections.

As of July 7, the following schools have been changed from a curbside to a “pop-up” location:

- Bren Mar Park Elementary (6244 Beryl Rd., Alexandria) 11:30 a.m. - noon
- Crestwood Elementary (6010 Hanover Ave., Springfield) 10 a.m.-11 a.m.
- Weyanoke Elementary (6520 Braddock Rd., Alexandria) 12:15 p.m. – 1:30 p.m.

The most recent community food distribution map is available here. A Spanish version of the community food distribution map is also available. New food resources are added daily.

The county continues to provide meals to current Senior Center, Adult Day Health Care, and Meals on Wheels participants, as well as residents in the county’s senior housing communities through county staff and FASTRAN transportation. Additionally, the Department of Neighborhood and Community Services and community providers are working together to provide delivery of items from local food pantries to those who are unable to pick up items in person. To date, two organizations, Koinonia and Cornerstones are utilizing this service. This program has capacity to serve more residents and additional outreach will be done.

Community Services Board
The latest information on the Community Services Board’s efforts can be found in the June 17, 2020 update.
Department of Family Services

The latest information on the Department of Family Services’ efforts can be found in the June 17, 2020 update.

Department of Housing and Community Development

The Department of Housing and Community Development’s federal waivers have been extended through end of calendar year, which will allow the current operating model to extend until then. This will allow for continued maximum telework and reduced compliance burden on residents and participants.

Their multifamily properties will re-open common areas later this week, and their senior properties will re-open outdoor common areas. Letters will be sent to all residents (except for those residents in units where a condominium association controls common areas) informing them of the opening; the letter will also contain reminders to follow CDC and Health Department guidance on face coverings, social distancing, etc.

Office to Prevent and End Homelessness: Hotels continue to be used as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as people who do not have the ability to isolate or quarantine safely in their own home.

As of July 8, 456 rooms are secured in six hotels. Currently, 281 rooms are occupied (i.e. a 62 percent occupancy rate) with 314 guests. Two guests were not homeless at admission. According to the demographic information reported at admission, 51 percent are Black or African American; 32 percent are White and non-Hispanic or Latino; 13 percent of the guests are of Hispanic or Latino ethnicity; four percent are Asian; and one percent are American Indian or Alaska Native. Two percent are unknown currently.

Of the individuals currently residing in the hotels, 91 percent were referred by homeless service providers; 5 percent of the individuals were referred by Fairfax County Government Health, Housing, and Human Services agencies; 3 percent were referred by hospitals; and less than 1 percent were referred by local Federally Qualified Health Centers.

Juvenile and Domestic Relations District Court

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the June 17, 2020 update.

McLean Community Center

McLean Community Center is now open to the public; however, the activities and programs being offered are limited. The Old Firehouse Center will remain closed. Customers are asked to wear a mask and practice social distancing while in MCC. Center activities will be posted on their web site and social media sites (Facebook, Instagram, and Twitter) and their weekly e-newsletter.

Department of Neighborhood and Community Services

Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the Community Based Organization Coordination Updates report.
Therapeutic Recreation Services is hosting NCS’s *first* virtual summer program for school aged individuals with disabilities: *Adapted Virtual Adventures*. This four-week virtual summer camp will have a morning session and an afternoon session both providing a wide variety of activities based on a new theme each week, including field trips, games, music, and other fun gross motor activities. Each session is four weeks long and will run Monday – Thursday each week from July 13 – August 6.

**Camp Fairfax:** Fairfax County is offering an abbreviated, four-week summer program for rising first through sixth grade children of working families, from Monday, July 13 through Friday, August 7. [Camp Fairfax](#), will offer a full-day program available from 7:30 a.m. to 5:30 p.m. each day at 18 locations across the county including seven NCS Community Centers and 11 Fairfax County Public Schools. A sliding fee scale is available. Camp Fairfax will be staffed by Fairfax County children's program team members who will create a safe, nurturing environment for all children. Current CDC health and safety guidelines will be implemented. Registration began July 6, 2020. Space is limited. For more information, [click here](#).

**Reston Community Center**

RCC reopened its facilities and programming on July 6 with 786 enrollments. At least one individual has return for shower service available to people without permanent shelter, which is open Monday-Friday from 1-3 p.m. RCC is discussing ways to support the broad acquisition and distribution of school supplies with its Reston Opportunity Neighborhood partners. RCC is working with Southgate Community Center to see if they can accommodate the request to serve as a backup evacuation site for Camp Fairfax. Fall program offerings and registration processes will begin in September and may include additional offerings and participation in alignment with Phase 3.
## Status of Evictions as of June 29, 2020

<table>
<thead>
<tr>
<th>Law/Policies</th>
<th>Dates/Deadlines</th>
<th>Program Information</th>
</tr>
</thead>
</table>
| **Federal Moratorium CARES ACT** | Started: March 27, 2020, the date the CARES ACT legislation was signed. Extends until July 25, 2020 30 day notice after expiration of moratorium August 24, 2020 | - **120-day moratorium on evictions, late fees and other penalties**  
- Applies to all properties with a federally insured mortgage (Fannie Mae, Freddie Mac, FHA, HUD, VA) and properties participating in a covered housing program, such as the Section 8 voucher program, rural housing voucher program, the Low-Income Housing Tax Credit and properties covered by the Violence Against Women Act.  
  (Note: For properties with Section 8 voucher holder residents, the moratorium applies to voucher holders only, not to all the residents at the property. Also, for properties with a Fannie Mae/Freddie Mac mortgage, this moratorium applies regardless of whether the property opts to partake in the GSE (Gov’t Sponsored Enterprise) mortgage forbearance programs, which have their own eviction moratorium requirements.)  
- Covered property owners are prohibited from providing eviction notices or initiating legal actions to recover possession from residents for nonpayment of rent, fees, or penalties for 120 days. The law also requires property owners to provide eviction notices at least 30 days in advance of the eviction date, which essentially extends the eviction moratorium to 150 days.  
- Covered property owners also may not charge late fees to any resident.  
- This moratorium applies to **ANY resident** who fails to pay their rent, not just those whose incomes have been disrupted by COVID-19. Unfortunately, the way it is written, that currently means the moratorium also applies to residents who simply choose not to pay their rent, which is why communications on this topic should remind residents that the moratoriums are just a pause on the process, not a rent forgiveness mechanism.  
- This federal moratorium supersedes any state/local eviction moratoria that are shorter or less stringent, namely the many state and local moratoriums that only provide protection to residents who can show an adverse impact from COVID-19. It also does not prevent the enforcement of more protective state/local restrictions. |
<p>| <strong>Federal Moratorium</strong> | August 30, 2020 | - To help borrowers and renters who are at risk of losing their home due to the coronavirus national emergency, the Federal Housing Finance Agency (FHFA) announced that Fannie Mae and Freddie Mac (the Enterprises) will extend their single-family moratorium on foreclosures and evictions until at least August 31, 2020. The foreclosure moratorium applies to Enterprise-backed, single-family mortgages only. The current moratorium was set to expire on June 30th. |</p>
<table>
<thead>
<tr>
<th>State Law</th>
<th>60 Day Continuance VA Code § 44-209. Lost income between March 12 and court date.</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>If you lost income due to the COVID-19 pandemic and are being sued for an eviction, you qualify for a delay of your eviction case.</td>
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</tbody>
</table>
|           | **Are you eligible to delay your eviction case?**  
|           | 1. Did you lose income during the COVID-19 crisis?  
|           | 2. Do you have a first court date for an eviction case (and “unlawful detainer”) scheduled?  
|           | If you meet both of those requirements, you may be able to get a 60-day delay in your case. |
|           | **What do I need to do to get the 60-day delay?**  
|           | 1. Show up to your first court date  
|           | 2. Bring written proof that you lost income between March 12 and your court date.  
|           | ● A paystub showing zero dollars in earnings  
|           | ● A furlough notification letter from your employer  
|           | ● An ‘essential employee status letter’ stating that you were ‘nonessential’  
|           | ● A signed affidavit by you stating that you lost wages during this period due to the COVID-19 emergency  
|           | 3. Ask the judge for a 60-day “continuance” |
| Fairfax Court Policy | Virginia Supreme Court order of 6/22/2020  
| Fairfax Court Policy | Supreme Court Order states: Effective June 29, 2020, courts may resume hearing all unlawful detainer actions and issuing writs of eviction.  
| Fairfax Court Policy | Fairfax General District Court Policy Effective July 10, 2020, Fairfax GDC will begin to hear residential unlawful detainer actions. Effective June 29th, Fairfax GDC will begin to issue Writs of Eviction. |
Federal Eviction Moratorium

- A Federal eviction moratorium through the CARES Act took effect March 27, 2020 and extends for 120 days plus 30 day notice (through August 24, 2020) applying to “covered dwellings” certain rental properties with federal assistance or federally related financing.
- Landlords of “covered dwellings” are prohibited from filing new eviction actions (for failing to pay rent), requiring a tenant to vacate (for failing to pay rent), charging fees, penalties, or other charges.
- This temporary moratorium covers approximately 25% of rental units across the Country.

Commonwealth of Virginia

- On June 9, Virginia announced temporary moratorium on evictions. The Virginia Supreme Court Chief Justice suspended all eviction proceedings through June 28.

Fairfax County

- Fairfax County Redevelopment and Housing Authority (FCRHA) COVID-19 policies
  - Evictions for nonpayment of rent, and charges/fees for nonpayment of rent, have been suspended. This applies to all HUD-assisted participants (Housing Choice Voucher, Public Housing and Section 8) from March 27, 2020 to July 24, 2020.
  - All income re-certifications and interim re-certifications will continue to be processed as quickly as possible; however, clients may experience some delays depending on staffing availability. Priority will be given to families experiencing a loss of income due to the COVID-19 Pandemic.
  - For Renters at County-owned & -managed properties, late rent penalties are waived through July 2020.
- On May 29, Fairfax County General District Court began hearing eviction cases that were filed prior to March 16. These cases now will be delayed until after July 24.
- On June 1, the Supreme Court of Virginia extended the Judicial Emergency through June 28.
  - No pending or newly issued evictions will be served through June 28.
- For those called to court for eviction proceedings, you may be able to get a 60 Day continuance:
  - The tenant must go to their first return date with written proof of lost income between March 12 and June 10. Written proof means: 1. a paystub showing zero dollars in earnings, 2. a copy of a furlough notification letter or essential employee status letter indicating the employee’s status as nonessential due to the Emergency, or 3. any other documentation deemed appropriate by a court or lender (such as a signed affidavit) if no other proof can be provided.

Resources for Tenants

- Find out if you are covered by the Federal Eviction Moratorium or other protections: Search this database to see if your residence is covered: ProPublica: Can I be Evicted During Coronavirus
- Stay Home Virginia: Resources for Renters: Call 703-222-0880 for housing assistance in Fairfax County.
- For FCRHA residents: If you are experiencing difficulties in meeting monthly rent payment, you should contact your assigned housing specialist to discuss circumstances. For help with utility, rental, or food assistance, contact Coordinated Services Planning at 703-222-0880
- Virginia Poverty Law Center: Eviction Helpline 833-NOEVICT (833-663-8428) in English and Spanish
- Legal Services of Northern Virginia: Call 703-778-6800 from 9:30 a.m. to 12:30 p.m., and from 1:30 pm. to 3:30 p.m. Monday – Thursday.
- Your Rights as a Tenant During the COVID-19 Outbreak
General HHHS Updates

- In response to the Board of Supervisor’s action to close all government buildings and facilities to the public starting Friday, March 27, county agencies began providing assistance from a distance. Information on county program and facility reopening will be provided in upcoming HHHS Updates. As the Board is aware, the public’s access to in-person services will be gradually reintroduced in coming weeks, beginning July 6.
- The county has developed numerous COVID-19 geospatial resources, including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.
- The Fairfax County Health Department’s COVID-19 Case Data Dashboard keeps the public informed during this pandemic. In addition to cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.
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The AFAD mailer is posted online so individuals can print copies. In addition, a PSA has been created to let residents know about it.

Health Department

The Health Department has begun to actively onboard cohorts of contract tracers, case investigators, and community health workers. The onboarding process will occur on a rolling basis with cohorts of 30-50 onboarded at weekly intervals throughout the summer. The job ads are found at https://www.institutephi.org/careers/.

To address the need for successful isolation and quarantine actions in our community, the Health Department is partnering with the Department of Family Services to advise on their hotel shelter planning as well as the Department of Neighborhood and Community Services’ (NCS) Coordinated Services Planning to support residents who are isolating and quarantining in home environments. The Health Department and NCS are working together to support residents to be successful with quickly accessing basic needs when isolation or quarantine is necessary. NCS has created a Service Navigation Support Team, which will have designated staff to support residents in accessing emergency food, housing assistance, and other basic needs who are working with the2( Health Department’s contact investigators, tracers, and community health care workers.
Additionally, support services through immigrant-focused community-based organizations are being explored to ensure community residents are linked to appropriate services, and barriers to accessing those services are addressed. An update will be provided in next week’s edition.

The Health Department conducted a survey regarding concerns for older adults during this pandemic. Information that addresses many of these concerns has been posted on the county’s Emergency Information blog.

More than 30 sites are offering COVID-19 testing for both insured and uninsured residents, and the Health Department urges anyone with symptoms or anyone who is a close contact to someone who is sick to be tested. The Health Department has issued testing guidance to connect residents to COVID-19 testing, which is posted on its COVID-19 testing page. The Health Department has activated its high risk community task force to address the disproportionate rates of disease in community. Targeted, small neighborhood-level testing events have been held in Herndon, Gum Springs, Springfield, East Providence, and Chantilly. Other planned testing events will be in West Falls Church and Chantilly. Subsequent events will be coordinated in advance with the district’s Supervisor and local community partners in each location. Each event is designed to test 200-400 residents.

During this time of stay-at-home orders and social distancing requirements, access to routine immunization services has been limited and some parents are delaying bringing their children in for vaccination appointments with their pediatrician. To address the growing number of unvaccinated and under-vaccinated children, the Fairfax County Health Department will be hosting vaccination clinics throughout the Fairfax Health District in coming weeks. Childhood vaccines will be offered free of charge. To schedule an appointment, call 703-246-6010.

**Upcoming immunization clinics and locations**

- July 11, 10 a.m.-2 p.m., St. Anthony of Padua Catholic Church, 3305 Glen Carlyn Rd., Bailey’s Crossroads
- July 16, 2-6 p.m., Iglesia Adventista del Séptimo Día, 13615 Coppermine Rd., Herndon
- July 25, 10 a.m.-2 p.m., Bethlehem Baptist, 7836 Fordson Rd., Alexandria

Preventative measures will be put in place to minimize crowding and reduce fears of attending a community clinic. Individuals will be requested to make appointments to keep attendance manageable and ensure appropriate social distancing. Participants will be asked to limit the number of individuals they bring to the appointment, to wear a face covering, and if able, to send a copy or picture of their immunization records in advance so the nurse can review prior to the appointment to minimize face-to-face time. Interpreters and clinic flow monitors will be on site to assist clients.

Fairfax County continues to collect donated face coverings to distribute through our nonprofit partners for our vulnerable residents. Cloth mask donations are now being accepted at every Fairfax County police station. There are also drop boxes available to accept personal hygiene item donations, which will be distributed by local food pantries. Recently 20,000 fabric face coverings were received from Virginia Department of Emergency Management, which will all be distributed to CBOs by July 6.

In addition, COVID-19 response-related information is available through multiple communication channels:

- Call the Health Department Call Center at 703-267-3511 with COVID-19 questions from 9 a.m.-7 p.m. weekdays and 9:30 a.m.-5 p.m. on weekends.
- Text FFXCOVID to 888777 to receive updates from Fairfax County about COVID-19. For text
alerts in Spanish, text FFXCOVIDESP to 888777.

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- Learn more about COVID-19 on the Health Department Coronavirus (COVID-19) Webpage or FAQ page.
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Health Safety Net Providers

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The Directory of Health Safety Net Providers lists all the community health safety net providers, along with their current operating status and hours. This site is updated daily to reflect any changes.

Community Food Distribution

Fairfax County Public Schools (FCPS) will continue over the summer to provide free grab and go meals for students and other county children under the age of 18 at locations throughout Fairfax County. Adults may purchase breakfast and lunch for $2. Thirty school sites offer curbside pickup for breakfast and lunch from 10 a.m.-1 p.m. As of July 1, the Thoreau Middle School site has been moved to Cunningham Park Elementary School (1001 Park St., Vienna). FCPS buses also deliver grab and go meals along 13 bus routes at designated intersections. The USDA Fresh Fruit and Vegetable Program is available at four emergency food distribution sites from 10 a.m.-1 p.m.

The most recent community food distribution map is available here. A Spanish version of the community food distribution map is also available. New food resources are added daily.

The county continues to provide meals to current Senior Center, Adult Day Health Care, and Meals on Wheels participants, as well as residents in the county’s senior housing communities through county staff and FASTRAN transportation. Additionally, the Department of Neighborhood and Community Services and community providers are working together to provide delivery of items from local food pantries to those who are unable to pick up items in person. To date, two organizations, Koinonia and Cornerstones are utilizing this service. This program has capacity to serve more residents and additional outreach will be done.

Community Services Board

The latest information on the Community Services Board’s efforts can be found in the June 17, 2020 update.

Department of Family Services

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Department of Housing and Community Development

Office to Prevent and End Homelessness: Hotels continue to be used as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as people who do not have the ability to isolate or quarantine safely in their own home.

As of July 1, 456 rooms are secured in six hotels. Currently, 266 rooms are occupied (a 58% occupancy rate) with 303 guests. Only three guests were not homeless at admission. According to the demographic information reported at admission, 12% of guests are of Hispanic or Latino ethnicity and 43% of guests are Black or African American.

Of the individuals currently residing in the hotels, 91% were referred by homeless service providers; 5% were referred by Fairfax County Health, Housing, and Human Services agencies; 2% were referred by hospitals; and less than 1% were from local Federally Qualified Health Clinics.
Juvenile and Domestic Relations District Court

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the [June 17, 2020 update](#).

McLean Community Center

The latest information on the McClean Community Center’s efforts can be found in the [May 20, 2020 update](#).

Department of Neighborhood and Community Services

Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the [Community Based Organization Coordination Updates](#) report.

Camp Fairfax

Fairfax County will be offering an abbreviated, four-week summer program for rising first through sixth grade children of working families, from Monday, July 13 through Friday, August 7. [Camp Fairfax](#) will offer a full-day program available from 7:30 a.m. to 5:30 p.m. each day at 18 locations across the county including seven NCS Community Centers and 11 Fairfax County Public Schools. A sliding fee scale will also be available. Camp Fairfax will be staffed by Fairfax County children's program team members who will create a safe, nurturing environment for all children. Current CDC health and safety guidelines will be implemented. Registration begins July 6, 2020. Space is limited. For more information, [click here](#).

Reston Community Center

RCC will reopen its facilities and programming on Monday, July 6. The agency will conduct all activity under Phase 2 guidelines. That framework will be in place through Labor Day. Offerings require advance pass purchasing, reservations, and registration to participate. No children under 8 years old will be permitted in any activities. There are no summer camp offerings or other youth-only programs. All activities require hand-sanitizing or washing, mask wearing (except in the water or engaged in fitness activity – both of which require 10-foot social distancing from participants), social distancing, and staying home if unwell. Staff will be practicing social distancing at all times.

To date, there have been over 200 enrollments. If conditions permit, summer concerts will resume in August at Reston Station and Lake Anne Plaza. If at any time during the concerts, staff observe that people are not following social distancing requirements, they are authorized to stop the music and cancel the rest of the program.
General HHHS Updates

- In response to the Board of Supervisor’s action to close all government buildings and facilities to the public starting Friday, March 27, at 5 p.m., until further notice, county agencies will be providing assistance from a distance. Information on county program and facility reopening will be provided in the upcoming HHHS Updates.
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The AFAD mailer is posted online so individuals can print copies. In addition, a PSA has been created to let residents know that this will be in their mailboxes soon.

Health Department

The Health Department has begun to actively onboard cohorts of contract tracers, case investigators, and community health workers. The onboarding process will occur on a rolling basis with cohorts of 30-50 onboarded at weekly intervals throughout the summer. The job ads are found at https://www.institutephi.org/careers/.

To address the need for successful isolation and quarantine actions in our community, the Health Department is partnering with the Department of Family Services to advise on their hotel shelter planning (see Attachment A) as well as the Department of Neighborhood and Community Services’ (NCS) Coordinated Services Planning to support residents who are isolating and quarantining in home environments. The Health Department and NCS are working together to support residents to be successful with quickly accessing basic needs when isolation or quarantine is necessary. NCS is developing a Service Navigation Support Team, which will have designated staff to support residents in accessing emergency food, housing assistance, and other basic needs who are working with the Health Department’s contact investigators, tracers, and community health care workers.
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Community Services Board

The latest information on the Community Services Board’s efforts can be found in the June 17, 2020 update.

Department of Family Services

The latest information on the Department of Family Services’ efforts can be found in the June 17, 2020 update.

The Department of Family Services and the Health Department have been working together to support Emergency Support Function (ESF) 6- Mass Care. An update and frequently asked questions can be found in Attachment A.

Department of Housing and Community Development

The latest information on the Department of Housing and Community Development’s efforts can be found in the April 22, 2020 update.

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Department of Neighborhood and Community Services

Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the Community Based Organization Coordination Updates report.

Community Use and Athletic Services - Phase 2 of Forward Virginia began on June 12. NCS honored existing spring athletic field permits from June 12 through June 15 and is issuing summer athletic field permits for use beginning June 16 through July 31. Organizations receiving permits will be responsible for ensuring all players, parents, coaches, and spectators strictly adhere to CDC and state COVID-19 guidelines. Failure to do so may result in the loss of permit to use athletic fields in Fairfax County.

Registration for county youth summer programming will be announced shortly. More information will be provided in next week’s update.

Office to Prevent and End Homelessness

Hotels continue to be used as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as people who do not have the ability to isolate or quarantine safely in their own home. As of June 23, 456 rooms have been secured in six hotels. Currently, 247 rooms are occupied with 268 guests.

Reston Community Center

The latest information on the Reston Community Center’s efforts can be found in the June 10, 2020 update.

Special Update of Interest - Phase 2 Fairfax County Park Authority

As of June 12, the Fairfax County Park Authority has opened and expanded operations to include:

- Athletic field permits
- Restrooms and porta-johns at unstaffed parks
- Basketball courts
- Volleyball courts
- Shelter permits with limited capacity to 50%, up to 50 guests
- Dog parks
- Marina permits
- Amusement devices will begin a phased approach; mini golf will open first followed by carousels and trains.

Indoor facilities remain closed until Phase 3.
ESF-6 Mass Care Health and Human Services

In response to the COVID-19 public health emergency and the need to isolate and quarantine individuals to prevent the spread of the virus, Fairfax County has activated Emergency Support Function 6: Mass Care Health and Human Services. As a result, the county will provide Quarantine, Protection, Isolation/Decompression (QPID) emergency housing for those who have met the eligibility criteria and are unable to safely practice infection control. An Interdepartmental team including, CSB, DFS, OPEH, OSM, HD, FRD, FCPD, DMB, DPMM and OEM have worked to coordinate and operate these shelters.

The QPID shelters are located in several hotels in the Falls Church, Alexandria, and Herndon areas of the County. Services at the shelters include client check in, welcome basket with cleaning supplies and snacks, room cleaning, laundry services, food delivery, daily wellness check-ins, site security transportation arrangements and bilingual staff. Community based non-profit organizations manage the daily operations at the shelter site.

A blog post highlighting the initiative was distributed on June 23rd and the following FAQs were posted on the COVID-19 website. Within the next week, the blog will be translated to Spanish, posted on the language portal and Spanish text alerts will be disseminated to community members.

FAQs--Temporary Shelter During COVID-19 Pandemic*

1. **How is Fairfax County supporting individuals who need housing to safely isolate and quarantine during the COVID-19 pandemic?**

   In response to the COVID-19 public health emergency and the need to isolate and quarantine individuals to prevent the spread of the virus, Fairfax County has activated ESF6 Mass Care Health and Human Services to provide Quarantine, Protection, Isolation/Decompression (QPID) emergency housing for those who have met the eligibility criteria in which alternative mechanisms within the home for appropriate infection control cannot be established.

   The Fairfax County Isolation/Quarantine Hotels are temporary sheltering sites only and do not provide health care services. This sheltering is not an alternate care site and hotel placements are available only to individuals who can do their own self-care and are independent in their care; or in the case of the homeless, utilizing the care options available to them routinely. Health care providers will not be on-site to provide to health care needs.

2. **I have questions about how to safely isolate and quarantine due to the COVID-19 virus. Who do I contact?**

   Call the Fairfax County Health Department’s Call Center at 703-267-3511.

3. **I have heard that Fairfax County has hotel rooms available to keep people safe from the COVID-19 virus. How do I access these hotel rooms?**

   Fairfax County has established a temporary shelter for individuals who can support their own self-care, but cannot be successful safely isolating or quarantining at home due to severe overcrowding or the presence of a household member at high risk of serious complications of disease.
Referral for a hotel placement is determined through review of the eligibility criteria by Health Department Community Health Workers or Federally Qualified Health Centers such as Neighborhood Health and Health Works.

4. **How is the temporary shelter that is being provided different than the other housing needs provided by Fairfax County?**

We recognize that there are individuals who have either tested positive for COVID-19, been exposed to someone who tested positive, experiencing symptoms of COVID-19 or are at high risk of developing a severe illness who need to be isolated for their safety and the safety of others for a short duration of approximately 14 days. Fairfax County is committed to providing temporary shelter for these vulnerable populations. Individuals who need housing assistance who do not fall into the categories listed above should contact Coordinated Services Planning 703-222-0880.

5. **What are the requirements to obtain temporary housing during the COVID-19 pandemic?**

Hotels continue to be used as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as individuals living in overcrowded situations that do not have the ability to isolate safely at home. The individuals using the temporary housing must be able to do their own self-care and be independent as they would be if they were in their own home.

6. **I may have been exposed to COVID-19 and I need a place to stay so I do not infect my family. Who can I call for help?**

If you believe you have COVID-19, please stay home, and call your health care provider for evaluation and testing. Testing locations are found here. If you do not have a health care provider, there are safety net clinics and urgent care sites listed where evaluation and testing can be combined. If you have an alternative diagnosis to COVID-19, please follow your health care providers care advice. If you have been diagnosed with COVID-19 and meet the eligibility criteria for temporary housing at the hotel, one of the referral sources will make the referral.

7. **Do the hotels cost money?**

No. Individuals and families will not incur costs for their stay at hotels. Fairfax County is utilizing funds received from the CARES Act to cover costs.

8. **How long can I stay at the hotel?**

If you are positive for COVID or asked to quarantine, the Health Department uses a system called Sara-Alerts that you will be enrolled in and you must enter your status every day. There are specific discharge criteria for isolation and quarantine that is being monitored through Sara-Alerts (by the health department) and you will be informed when you have met the end of isolation or quarantine. If the hotel stay is for isolation, the discharge criteria is based on three days after last symptoms with no fever reducing medication and, 10 days since your symptoms first appeared. If the hotel stay is due to quarantine, the discharge criteria is based 14 days after the date of your last exposure if symptoms do not develop.
9. Can I bring pets to the hotel?
We have some hotels that are pet friendly and will work with individuals who would like to bring their pets.

10. Who will make the determination of which hotel I am placed in?
A Central Intake Coordinator will help identify which hotel site will best meet your needs. The Central Intake Coordinator will also assist with any transportation needs that an individual or family may have.

11. Where are the hotels located?
Hotel housing locations information is not shared publicly to protect client privacy. Generally, they are in Herndon, Fall Church, and Alexandria.

*FAQs will be updated regularly as needed.*
General HHHS Updates

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The AFAD mailer will be posted on the web site so individuals can print copies and a PSA is being developed to alert residents to look out for this collateral piece. In addition, Health and Human Service agencies will have copies to distribute to clinical staff as they reach out to the community.

Health Department

The Health Department has begun to actively onboard cohorts of contract tracers, case investigators, and community health workers. The onboarding process will occur on a rolling basis with cohorts of 30-50 onboarded at weekly intervals throughout the summer. The job ads are found at https://www.institutephi.org/careers/.

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Upcoming immunization clinics and locations

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Fairfax County Public Schools (FCPS) will continue, through the summer, to provide free grab and go meals for students and other county children under the age of 18 at locations throughout Fairfax County. Adults may purchase breakfast and lunch for $2. Thirty school sites offer curbside pickup for breakfast and lunch from 10 a.m.-1 p.m. FCPS buses also deliver grab and go meals along 13 bus routes at designated intersections. The USDA Fresh Fruit and Vegetable Program is available at four emergency food distribution sites from 10 a.m.-1 p.m. Planning is underway for summer meal distribution and details will be shared in a future update.

The most recent, up-to-date community food distribution map is available here. New food resources are added daily. A Spanish version of the community food distribution map is also available.

The county continues to provide meals to current Senior Center, Adult Day Health Care, and Meals on Wheels participants, as well as residents in the county’s senior housing communities through county staff and FASTRAN transportation. Additionally, the Department of Neighborhood and Community Services and community providers are working together to provide delivery of items from local food pantries to those who are unable to pick up items in person. To date, two organizations, Koinonia and Cornerstones are utilizing this service. This program has capacity to serve more residents and additional outreach will be done.

Community Services Board

All CSB programs continue to be operational. A statewide peer-run warm line is available to support residents experiencing trauma, grief, and distress caused by COVID-19. Callers can get help identifying coping strategies, receive information about local area resources and support groups, and talk to someone with lived experience about their mental health well-being. Residents can reach the warm line by calling 877-349-6428, Mondays-Fridays from 9 a.m.-9 p.m. and weekends from 5-9 p.m. A warm line is not a hotline for individuals in need of emergency services. If you are in crisis, please call the National Crisis Hotline at 800-273-8255 or 911.

Department of Family Services

CARES Act Supplemental Payment: All clients who received Fuel Assistance or Crisis Assistance in 2020 will receive a CARES Act supplemental payment to their heating vendor in June. The payment amount will be the same for every household. The payment will either be applied to the heating vendor’s account or sent to the client, as appropriate.

Cooling Assistance: Clients will receive the maximum benefit regardless of their electric account balance. Some households will be pre-approved for Cooling Assistance in 2020. To qualify for pre-approval, clients must either have received Cooling Assistance in 2019 or received Fuel Assistance or Crisis Assistance in 2020 for an electric bill payment.

Utility Disconnections: The State Corporation Commission (SCC) has extended the moratorium on
service disconnections for utility customers with unpaid bills caused by the COVID-19 through August 31, 2020. During the crisis period, electricity, natural gas, water and sewer utilities regulated by the SCC must offer extended payment plans with no late fees or reconnection charges to residential and small business customers whose unpaid bill amounts are the result of COVID-19 issues.

**Emergency Shelter Operations:** Fairfax County has activated ESF6 Mass Care Health and Human Services to provide emergency shelter for those in need of Quarantine, Protection, Isolation or Decompression (QPID) housing to prevent the spread of COVID-19. All QPID sites and operations plans for the shelter locations are operational as of June 15, 2020. An interdepartmental team have worked to coordinate and operate these shelters and meet weekly to discuss operations. Referrals for placement in a QPID shelter site are made by medical providers or county employees from OPEH, DFS, CSB, or NCS. There are 456 rooms available through leases with six hotels and as of June 16, 241 rooms are occupied by 255 individuals. More detailed information is available in Attachment A.

**Department of Housing and Community Development**

The latest information on the Department of Housing and Community Development’s efforts can be found in the [April 22, 2020 update](#).

**Juvenile and Domestic Relations District Court**

Although Fairfax County buildings remain closed, the Courts remain open and operate on a limited docket. Hearings are being conducted remotely/phone except as determined by the presiding judge or criminal trials in which the defendant requests an in-person hearing. The Court will begin adding additional cases to the docket in phases starting on July 6, 2020. The clerk’s office is continuing all cases currently scheduled from June 1, 2020 through September 30, 2020 and rescheduling all Spring 2020 civil and criminal trial dates for a status hearing beginning the week of July 6, 2020. Criminal and civil cases in which the defendant/juvenile is detained will be given priority in rescheduling. Civil trial dates will begin July 6, 2020, and criminal trials and contested motion hearings will start July 15, 2020. All cases involving petitions filed by the Department of Family Services remain on the current docket as scheduled, unless approved by the Chief Judge due to federal and state timeline requirements. [More details](#).

**McLean Community Center**

The latest information on the McLean Community Center’s efforts can be found in the [May 20, 2020 update](#).

**Department of Neighborhood and Community Services**

Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the [Community Based Organization Coordination Updates report](#).

**Community Use and Athletic Services** - Phase 2 of Forward Virginia began on June 12. NCS will be honoring existing spring athletic field permits from June 12 through June 15 and will be issuing summer athletic field permits for use beginning June 16 through July 31. Organizations receiving permits will be responsible for ensuring all players, parents, coaches, and spectators strictly adhere to [CDC](#) and [state COVID-19 guidelines](#). Failure to do so may result in the loss of permit to use athletic fields in Fairfax County.

**Value in Prevention (V.I.P.) Camp Is Going Virtual.** NCS, in partnership with [Fairfax County Public](#)
**Schools**, is excited to host the annual Value in Prevention (V.I.P) summer camp program virtually from June 29 through July 30, 2020. The five-week summer camp for rising seventh-, eighth- and ninth grade students will engage youth in both live and self-guided/recorded activities in the areas of art, basketball, cooking, debate, drama, fitness, STEAM, trivia, yoga and more. The camp will meet Monday – Thursday from 9 a.m. to 3 p.m. There is no cost associated, but all campers must be registered by Friday, June 19.

Registration for youth summer programming will open shortly, more information will be provided in next week’s update.

**Office to Prevent and End Homelessness**

**Hotels:** Locally owned hotels continue to be used as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as people who do not have the ability to isolate or quarantine safely in their home. In the past week, a sixth hotel was opened in South County. As of June 16, 456 rooms have been secured in six hotels and 241 rooms are occupied with 255 guests. Please see Attachment A for additional information on emergency shelters.

Referrals are sent by homeless service providers, hospitals, Healthworks of Northern Virginia, Neighborhood Health, the CSB, and Department of Family Services. The Office to Prevent and End Homelessness is partnering with several nonprofit providers to manage the day-to-day operations and provide guest services at each hotel site. Other local businesses services are used for cleaning, laundry, meal delivery, transportation, and security.

**Federal and State Funding:** The second allocation of the Emergency Solutions Grant funding through the CARES Act (ESG-CV) was announced. Fairfax County is expected to receive $6.6 million, in addition to the first allocation of $1.7 million. The CARES Act included a total of $4 billion in ESG-CV funding, which is a formula-based program distributed through the U.S. Department of Housing and Urban Development. The ESG-CV funds, in addition to FEMA and state funding, will reimburse most of the expenses related to non-congregate sheltering in the hotels, as well as supporting the efforts to rehouse people experiencing homelessness and affected by the pandemic.

**Reston Community Center**

The latest information on the Reston Community Center’s efforts can be found in the [June 10, 2020 update](#).

**Special Update of Interest - Phase 2 Fairfax County Park Authority**

As of June 12, the Fairfax County Park Authority has opened and expanded operations to include:

- Athletic field permits
- Restrooms and porta-johns at unstaffed parks
- Basketball courts
- Volleyball courts
- Shelter permits with limited capacity to 50%, up to 50 guests
- Dog parks
- Marina permits
- Amusement devices will begin a phased approach; mini golf will open first followed by carousels and trains.

Indoor facilities remain closed until Phase 3.
ESF-6 MASS CARE HEALTH AND HUMAN SERVICES SUMMARY FOR
COVID 19 QUARANTINE, PROTECTION, ISOLATION AND DECOMPRESSION
TEMPORARY HOUSING JUNE 17, 2020

Submitted by Michael A Becketts, Director, Department of Family Services

Fairfax County has activated ESF6 Mass Care Health and Human Services to provide emergency shelter for those in need of Quarantine, Protection, Isolation or Decompression (QPID) housing to prevent the spread of the COVID 19 virus as defined by the Health Department. An Interdepartmental team including, CSB, DFS, OPEH, OSM, HD, FRD, FCPD, DMB, DPMM and OEM have worked to coordinate and operate these shelters. Weekly operational meetings will continue with an ESF6 Team made up of staff from DFS, OPEH, FCHD, OSM, CSB and NCS. A portion of time in these meetings will also include staff from the non-profits managing the QPID sites.

All QPID sites and operations plans for the shelter locations are operational as of June 15, 2020.

**SHELTER SITES:** Six leased hotel sites with a capacity of 456 rooms.
**NOTE:** Shelter location information is not shared publicly for client privacy reasons.

As of June 16, 2020, 241 rooms are occupied by 255 guests.

<table>
<thead>
<tr>
<th>QPID PROVIDER</th>
<th>HOTEL LOCATION</th>
<th># OF ROOMS</th>
<th>ROOMS OCCUPIED</th>
<th>GUESTS</th>
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</tr>
<tr>
<td></td>
<td></td>
<td>456*</td>
<td>241</td>
<td>255</td>
</tr>
</tbody>
</table>

**DAILY OPERATIONS:** Includes client check in, maintaining client files, transportation arrangements, cleaning, food delivery, site security, laundry, distribution of PPE, and bilingual staff. Contract non-profit organization staff manage the daily operations at the site.

Site Security, transportation, cleaning services, and food are provided by County contractors. OPEH manages the contracts for the leased hotels sites, non-profits contracts for daily operations, cleaning, security, food, laundry, and transportation. Provision of PPE and additional supplies as deemed necessary by the Fairfax County Health Department are requested by OPEH (HCD) following the procedures established by EOC Logistics.
**REFERRALS:** Referrals for placement in a QPID shelter site are made by medical providers or a County employee from OPEH, DFS, CSB or NCS. Persons are determined eligible for shelter placement based on medical and housing criteria established by Health Department. A universal referral form has been developed for use in referring both the homeless and non-homes population for QPID shelter placement. ESF6 will work with the NOTE: The current homeless shelter referral process in place with CSP currently will continue with no changes.

**INTAKE:** Beginning June 17, 2020, a central intake process for medical providers and county staff has been established for hotel placement of persons who meet the eligibility criteria established by the Health Department. Intakes will be completed from 9:00 am to 9:00 pm by contracted non-profit staff with Northern Virginia Family Services. The “Central Intake” line is used for COVID hotel placements only and not intended for public dissemination. Central Intake staff will receive referrals from health care providers and other designated County staff, ensure eligibility criteria are met, enter intake data into HMIS, determine the hotel site based on client preference and bed availability, refers client to appropriate non-profit provider and follows up to determine in the person checked into the hotel.

**HEALTH SERVICES:** The request by the Health Department for additional nursing support (RNS/LPNs) to work to support medical needs and supports for hotel occupants was deemed unnecessary by the FCHD director. FCHD Nurse Practitioners will continue to provide services for the homeless population. Onsite health services to support the non-homeless shelter occupants will be provided by FCHD Community Health Workers. FCHD is in the process of hiring Community Health Workers as of June 15, 2020.

**CASE MANAGEMENT:** DFS is working with NCS to develop finalize integrated case management protocols. The QPID providers (non-profits organizations) have agreed to include on site case management staffing in their contract renewals effective July 1, 2020. ESF6 have drafted a job description and expectations of the position which is out for review and comment by ESF 6 agencies and nonprofits operating the QPID sites.

**DATA COLLECTION:** OPEH’s Homeless Management Information System will be used as the central repository for the data required for OPEH, FEMA, OEM, and DMB reporting. Race/Ethnic data will be collected on referrals as well as shelter occupants.

**COMMUNICATIONS:** The OSM public information Officer is leading the work to develop a communications plan to ensure that the public will understand the eligibility criteria and that medical providers will know how to refer a client to the QPID sites. FAQs have been developed for public information and will be translated into Spanish after the review is complete.
General HHHS Updates

- In response to the Board of Supervisor’s action to close all government buildings and facilities to the public starting Friday, March 27, at 5 p.m., until further notice, county agencies will be providing assistance from a distance. Information on county program and facility reopening will be provided in the upcoming HHHS Updates.
- The county has developed numerous COVID-19 geospatial resources, including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.
- The Fairfax County Health Department’s COVID-19 Case Data Dashboard keeps the public informed during this pandemic. In addition to cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.
- HHHS has created a document illustrating how county programs factor into the federal public charge rule. This information clarifies the impact of receiving public assistance related to COVID-19, as well as a chart that outlines the different assistance and benefits programs and if they are factored into public charge determinations. The information has been translated into seven other languages and is posted on the county’s immigration page.

Health Department

More than 20 sites across the Fairfax Health District are offering COVID-19 testing for both insured and uninsured residents, and the Health Department urges anyone with symptoms or anyone who is a close contact to someone who is sick to be tested. The Health Department has issued testing guidance to connect residents to COVID-19 testing, which is posted on its COVID-19 testing page. The Health Department has activated its high risk community task force to address the disproportionate rates of disease in community. Targeted, small neighborhood-level testing events have begun with the first event in Herndon. Subsequent events will be coordinated in advance with the district’s Supervisor and local community partners in each location. Each event is designed to test 200-400 local residents.

The job ads for contracted Contact Tracers and Community Health Workers have been released, and hiring has begun. The hiring of this workforce strengthens the contact tracing infrastructure currently and temporarily supported with emergency redeployment of HD staff from other roles, including school health aides. In addition, the Health Department is working collaboratively with Neighborhood and Community Services – Coordinated Services Planning to address “rapid wrap around” strategies to provide basic needs for residents to be successful during isolation and quarantine.

During this time of stay-at-home orders and social distancing requirements, access to routine immunization services has been limited and some parents are delaying bringing their children in for vaccination appointments with their pediatrician. To address the growing number of unvaccinated and under-vaccinated children, the Fairfax County Health Department will be hosting vaccination clinics throughout the Fairfax Health District in coming weeks.
Childhood vaccines will be offered free of charge. To schedule an appointment, call 703-246-6010.
Upcoming immunization clinics and locations

- June 11, 2-6 p.m., Harvest Chinese Christian Church, 4434 Brookfield Corporate Dr., Unit H, Chantilly
- June 21, 10 a.m.-2 p.m., Iglesia Adventista del Séptimo Día, 13615 Coppermine Rd., Herndon
- June 25, 2-6 p.m., Mount Vernon District Office, 8350 Richmond Hwy., Suite 233, Alexandria
- July 11, 10 a.m.-2 p.m., St. Anthony of Padua Catholic Church, 3305 Glen Carlyn Rd., Bailey’s Crossroads
- July 16, 2-6 p.m., Iglesia Adventista del Séptimo Día, 13615 Coppermine Rd., Herndon
- July 25, 10 a.m.-2 p.m., Bethlehem Baptist, 7836 Fordson Rd., Alexandria

Preventative measures will be put in place to minimize crowding and reduce fears of attending a community clinic. Individuals will be requested to make appointments to keep attendance manageable and ensure appropriate social distancing. Participants will be asked to limit the number of individuals they bring to the appointment, to wear a face covering, and if able, to send a copy or picture of their immunization records in advance so the nurse can review prior to the appointment to minimize face-to-face time. Interpreters and clinic flow monitors will be on site to assist clients.

Fairfax County continues to collect donated face coverings to distribute through our nonprofit partners for our vulnerable residents. Cloth mask donations are now being accepted at every Fairfax County police station. There are also drop boxes available to accept personal hygiene item donations, which will be distributed by local food pantries.

In addition, COVID-19 response-related information is available through multiple communication channels:
- Call the Health Department Call Center at 703-267-3511 with COVID-19 questions from 9 a.m.-7 p.m. weekdays and 9:30 a.m.-5 p.m. on weekends.
- Text FFXCOVID to 888777 to receive updates from Fairfax County about COVID-19. For text alerts in Spanish, text FFXCOVIDESP to 888777.
- Email questions or concerns to ffxcovid@fairfaxcounty.gov. This email account is staffed Monday through Friday, 8 a.m.-6 p.m.
- Learn more about COVID-19 on the Health Department Coronavirus (COVID-19) Webpage or FAQ page.
- Follow the Fairfax County Government Facebook Page and Health Department Facebook Page.
- Follow @fairfaxcounty and @fairfaxhealth on Twitter.

Health Safety Net Providers

The Directory of Health Safety Net Providers lists all the community health safety net providers, along with their current operating status and hours. This site is updated daily to reflect any changes.

Community Food Distribution

Fairfax County Public Schools (FCPS) will continue, through the summer, to provide free grab and go meals for students and other county children under the age of 18 at locations throughout Fairfax County. Adults may purchase breakfast and lunch for $2. Thirty school sites offer curbside pickup for breakfast and lunch from 10 a.m.
- 1 p.m. FCPS buses also deliver grab and go meals along 13 bus routes at designated intersections. The USDA Fresh Fruit and Vegetable Program is available at four emergency food distribution sites from 10:00 a.m. to 1:00 p.m. Planning is underway for summer meal distribution and details will be shared in a future update. The
most recent, up-to-date community food distribution map is available here. New food resources are added daily.

A new, Spanish version of the community food distribution map is now available.

The county continues to provide meals to current Senior Center, Adult Day Health Care, and Meals on Wheels participants, as well as residents in the county’s senior housing communities through county staff and FASTRAN transportation. Additionally, the Department of Neighborhood and Community Services and community providers are working together to provide delivery of items from local food pantries to those who are unable to pick up items in person. To date, two organizations, Koinonia and Cornerstones are utilizing this service. This program has capacity to serve more residents and additional outreach will be done.

Community Services Board

The latest information on the Community Services Board’s efforts can be found in the May 27, 2020 update.

Department of Family Services

Fairfax County has activated ESF6 Health and Human Services Mass Care to provide emergency shelter for those in need of Quarantine, Protection, Isolation or Decompression (QPID) housing to prevent the spread of the COVID 19 virus as defined by the Health Department. An Interdepartmental team including, CSB, DFS, OPEH, OSM, HD, FRD, FCPD, DMB, DPMM and OEM have worked to coordinate and operate these shelters. For more information, please see Attachment 2.

Department of Housing and Community Development

The latest information on the Department of Housing and Community Development’s efforts can be found in the April 22, 2020 update.

Juvenile and Domestic Relations District Court

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the May 20, 2020 update.

McLean Community Center

The latest information on the McLean Community Center’s efforts can be found in the May 20, 2020 update.

Department of Neighborhood and Community Services

Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the Community Based Organization Coordination Updates report.

Community Use and Athletic Services - Phase 2 of Forward Virginia will begin Friday, June 12. NCS will
be honoring existing spring athletic field permits from June 12 through June 15 and will be issuing summer
athletic field permits for use beginning Tuesday, June 16 through July 31. Organizations receiving permits
will be responsible for ensuring all players, parents, coaches and spectators strictly adhere to CDC and
Virginia State guidelines. Failure to do so may result in the loss of permit to use athletic fields in Fairfax
County.

For more information on athletic services please see:
https://www.governor.virginia.gov/media/governorvirginiagov/governor-of-virginia/pdf/Virginia-
Forward-Phase-Two-Guidelines.pdf

Office to Prevent and End Homelessness

Hotels continue to be used as isolation, quarantine, protection, and overflow shelter for people experiencing
homelessness, as well as individuals living in overcrowded situations that do not have the ability to isolate
safely at home. As of June 9, 399 rooms have been secured in five hotels. In those hotels, 217 rooms are
occupied with 235 guests. One additional hotel located in the South County area with 56 rooms is expected to
open in the next week, which will increase available capacity to 455 hotel rooms.

Referrals are sent by homeless service providers, hospitals, Healthworks of Northern Virginia,
Neighborhood Health, and Department of Family Services. The Office to Prevent and End Homelessness is
partnering with several non-profit providers to manage the day-to-day operations and provide guest services
at each hotel site. Other local businesses services are used for cleaning, laundry, meal delivery,
transportation, and security.

Many community members have been financially impacted by COVID-19 and have lost housing or are at-risk of eviction and homelessness. Federal and state time-limited protections are in place to help renters and homeowners unable to make their monthly payments due to COVID-19. A workgroup led by Dean Klein in his role as Chief Strategist for HHHS has developed a one-pager, “Eviction Prevention Resources During COVID-19,” (Attachment 1) to educate the community on these protections and to provide information and resources to help people stay in their homes. It will be used by Coordinated Services Planning and distributed to community partners and county agencies this week. Communications and outreach staff will disseminate it to the broader community with a special focus on Spanish-speaking residents during the week of June 15.

Reston Community Center

Reston Community Center facilities will be open to voters on June 23 for the June Primary Elections.
Once RCC can reopen its facilities to patrons, there will be limited options for swimming, fitness, and
enrichment activities with social distancing protocols and reduced capacity. Activities will be scheduled to
minimize interactions between patrons. A two-hour timeframe plan for showers and limited access to the
Terry L. Smith Aquatics Center locker rooms will be coordinated with Office to Prevent and End
Homelessness and Cornerstones. The decision about the outdoor summer concert series will be made later.
Online registration for fall programs is anticipated to begin on September 1.
Beginning this Friday, June 12th the Fairfax County Park Authority will be opening/expanding operations to include:

- Athletic Field Permits accepted. New signage will be installed at the athletic fields detailing CDC Guidance.
- Restrooms and porta-johns will open at unstaffed parks.
- Basketball Courts will open
- Volleyball Courts will open
- Shelter Permits will be accepted. Based on Virginia Forward guidance, Shelter Permits will limit capacity to 50%, up to 50 guests
- Dog Parks will open
- Marina Permits will be issued
- Amusement devices will begin a phased approach; mini golf will open first followed by carousel and train.

Indoor facilities remain closed until Phase 3.
Eviction Prevention Resources During COVID-19

Federal Eviction Moratorium

- A Federal eviction moratorium through the CARES Act took effect March 27, 2020 and extends for 120 days plus 30 day notice (through August 24, 2020) applying to “covered dwellings” certain rental properties with federal assistance or federally related financing.
- Landlords of “covered dwellings” are prohibited from filing new eviction actions (for failing to pay rent), requiring a tenant to vacate (for failing to pay rent), charging fees, penalties, or other charges.
- This temporary moratorium covers approximately 25% of rental units across the country.

Commonwealth of Virginia

- On June 9, Virginia announced temporary moratorium on evictions. The Virginia Supreme Court Chief Justice suspended all eviction proceedings through June 28.

Fairfax County

- Fairfax County Redevelopment and Housing Authority (FCRHA) COVID-19 policies
  - Evictions for nonpayment of rent, and charges/fees for nonpayment of rent, have been suspended. This applies to all HUD-assisted participants (Housing Choice Voucher, Public Housing and Section 8) from March 27, 2020 to July 24, 2020.
  - All income re-certifications and interim re-certifications will continue to be processed as quickly as possible; however, clients may experience some delays depending on staffing availability. Priority will be given to families experiencing a loss of income due to the COVID-19 Pandemic.
  - For Renters at County-owned & -managed properties, late rent penalties are waived through July 2020.
- On May 29, Fairfax County General District Court began hearing eviction cases that were filed prior to March 16. These cases now will be delayed until after July 24.
- On June 1, the Supreme Court of Virginia extended the Judicial Emergency through June 28.
  - No pending or newly issued evictions will be served through June 28.
- For those called to court for eviction proceedings, you may be able to get a 60 Day continuance:
  - The tenant must go to their first return date with written proof of lost income between March 12 and June 10. Written proof means: 1. a paystub showing zero dollars in earnings, 2. a copy of a furlough notification letter or essential employee status letter indicating the employee's status as nonessential due to the Emergency, or 3. any other documentation deemed appropriate by a court or lender (such as a signed affidavit) if no other proof can be provided.

Resources for Tenants

- Find out if you are covered by the Federal Eviction Moratorium or other protections: Search this database to see if your residence is covered: ProPublica: Can I be Evicted During Coronavirus
- Stay Home Virginia: Resources for Renters: Please Call 703-222-0880 for housing assistance in Fairfax County.
- For FCRHA residents: If you are experiencing difficulties in meeting monthly rent payment, you should contact your assigned housing specialist to discuss circumstances. For help with utility, rental, or food assistance, contact Coordinated Services Planning at 703-222-0880
- Virginia Poverty Law Center: Eviction Helpline 833-NOEVICT (833-633-8428) in English and Spanish
- Legal Services of Northern Virginia: Call 703-778-6800 from 9:30 a.m. to 12:30 p.m., and from 1:30 pm. to 3:30 p.m. Monday – Thursday.
- Your Rights as a Tenant During the COVID-19 Outbreak

Updated June 9, 2020
 Fairfax County has activated ESF6 Mass Care Health and Human Services to provide emergency shelter for those in need of Quarantine, Protection, Isolation or Decompression (QPID) housing to prevent the spread of the COVID 19 virus as defined by the Health Department. An Interdepartmental team including, CSB, DFS, OPEH, OSM, HD, FRD, FCPD, DMB, DPMM and OEM have worked to coordinate and operate these shelters.

All QPID sites and operations plans for the shelter locations are planned to be operational no later than June 15, 2020.

SHELTER SITES: Include six leased hotel/motel sites with a capacity of 466. Five of the six sites are operational as of 6/5/20. The final site is expected to be operational no later than June 15, 2020.

- Clarion Inn, Falls Church, VA. 22042 (106 rooms)
- Motel 6, Falls Church, VA. 22042 (70 rooms)
- Governor House Inn, Falls Church, VA. 22042 (47 rooms)
- Comfort Inn, Herndon, VA 20170 (approx. 100 rooms)
- Candlewood Suites Alexandria, VA 22309 (57 rooms)
- Holiday Inn Express, Alexandria, VA 22303 (86 rooms)

NOTE: Shelter location information is not shared publicly for client privacy reasons.

DAILY OPERATIONS: Includes client check in, maintaining client files, transportation arrangements, cleaning, food delivery, site security, laundry, distribution of PPE, and bilingual staff.

Contract non-profit organization staff manage the daily operations at the site:

- Shelter House: 223 rooms Clarion (106), Motel 6 (70), Governor House (47)
- Cornerstones: 100 rooms - Comfort Inn in Herndon
- New Hope Housing – 86 rooms - Holiday Inn Express Richmond Hwy, Alexandria
- Contract pending: FACETS – 57 rooms - Candlewood Suites Alexandria/Ft. Belvoir

Site Security, transportation, cleaning services, and food are provided by County contractors. OPEH manages the contracts for the leased hotels sites, non-profits contracts for daily operations, cleaning, security, food, laundry, and transportation. Provision of PPE and additional supplies as deemed necessary by the Fairfax County Health Department are requested by OPEH (HCD) following the procedures established by EOC Logistics.

REFERRALS: The COVID shelter referral process is a medical model for temporary housing (aka shelter)
as temporary housing is needed for medical reasons. Referrals to a “Central intake” line are made by medical providers or designated County employees who have determined eligibility based on criteria established by Health Department.

**INTAKE**: A central intake process has been established for hotel placement of persons who meet the eligibility criteria established by the Health Department. Intakes will be completed from 9:00 am to 9:00 pm by contracted non-profit staff with Northern Virginia Family Services. The “Central Intake” line is used for COVID hotel placements only and not intended for public dissemination. Central Intake will receive referrals from health care providers and other designated County staff, ensure eligibility criteria are met, enter intake data into HMIS, determine the hotel site based on client preference and bed availability, refers client to appropriate non-profit provider and follows up to determine in the person checked into the hotel.

**NURSING SUPPORT AND CASE MANAGEMENT**: DFS is working with NCS to develop finalize integrated case management protocols. Onsite medical case management to support the care coordination of shelter occupants will be provided through DFS contractor – The Medical Team. These protocols will be finalized by June 15.

Additionally, the Health Department has asked for nursing support (LPNs) to be available to work with the non-profit facility managers to support medical needs and supports. DFS is working to identify a resource through our existing relationships with existing vendors of medical case management.

**DATA COLLECTION**: OPEH’s Homeless Management Information System will be used as the central repository for the data required for OPEH, FEMA, OEM, and DMB reporting.

**COMMUNICATIONS**: The OSM public information Officer is leading the work to develop a communications plan to ensure that the public will understand the eligibility criteria and that medical providers will know how to refer a client to the QPID sites.
General HHHS Updates

- The HHHS Updates are published every Wednesday.
- In response to the Board of Supervisor’s action to close all government buildings and facilities to the public starting Friday, March 27, at 5 p.m., until further notice, county agencies will be providing assistance from a distance.
- The county has developed numerous COVID-19 geospatial resources, including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.
- The Fairfax County Health Department’s COVID-19 Case Data Dashboard keeps the public informed during the COVID-19 emergency. In addition to cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.
- HHHS has created a document illustrating how county programs factor into the federal public charge rule. This information clarifies the impact of receiving public assistance related to COVID-19, as well as a chart that outlines the different assistance and benefits programs and if they are factored into public charge determinations. The information is being translated into seven other languages and will be posted on the county’s immigration page.

Health Department

More than 20 sites across the Fairfax Health District are offering COVID-19 testing for both insured and uninsured residents, and the Health Department urges anyone with symptoms or anyone who is a close contact to someone who is sick to be tested. The Health Department has partnered with the Institute for Public Health Innovation to hire and train staff for COVID-19 contact tracing efforts.

It is important that children in Virginia continue to get vaccinated on time to avoid vaccine-preventable diseases and their complications. A survey by the Virginia chapter of the American Academy of Pediatrics and our own data show vaccination rates are down. The Health Department has seen an 83 percent drop in its vaccination rates among infants up to children age 5 compared to the same period last year. To address this and prepare for school- required vaccinations, a series of immunization clinics will be held this summer. Locations were selected based on where most of the Health Department clients seeking immunizations live. The first clinic was held on May 28 at St. Anthony’s Church in the Bailey’s/Falls Church area and there are seven more events scheduled.

Clinics and locations

- June 6, 10 a.m. to 2 p.m. – Harvest Chinese Christian Church, 4434 Brookfield Corporate Dr., Unit H, Chantilly
- June 11, 2 to 6 p.m. – Harvest Chinese Christian Church, 4434 Brookfield Corporate Dr., Unit H, Chantilly
- June 21, 10 a.m. to 2 p.m. – Iglesia Adventista del Séptimo Día, 13615 Coppermine Rd., Herndon
- June 25, 2 to 6 p.m. – Mount Vernon District Office, 8350 Richmond Hwy., Suite 233, Alexandria
- July 11, 10 a.m. to 6 p.m. – St. Anthony’s Church, 3305 Glen Carlyn Rd., Bailey’s/Falls Church
Preventative measures will be put in place to minimize crowding and reduce fears of attending a community clinic. Individuals will be requested to make appointments to keep attendance manageable and ensure appropriate social distancing. Participants will be asked to limit the number of individuals they bring to the appointment, to wear a face covering, and if able, to send a copy or picture of their immunization records in advance so the nurse can review prior to the appointment to minimize face-to-face time. Interpreters and clinic flow monitors will be on site to assist clients.

Fairfax County continues to collect donated face coverings to distribute through our nonprofit partners for our vulnerable residents. Cloth mask donations are now being accepted at every Fairfax County police station. There are also drop boxes available to accept personal hygiene item donations, which will be distributed by local food pantries.

As a reminder, the Neighbor to Neighbor Program (N2N) continues to serve older adults who need help with grocery shopping. Board offices may direct residents to call the Aging, Disability, & Caregiver Resource Line at 703-324-7948, Monday-Friday 8 a.m.-4:30 p.m.

The Health Department launched a media campaign to encourage everyone to continue to take simple health actions that can have a big impact in our ability to slow the spread of COVID-19. You can find campaign details in our blog post. It is anchored by a video PSA featuring community members and leaders. Residents who live in the Fairfax Health District will see ads on Facebook, Instagram, Twitter, YouTube, and when streaming videos. Additional campaign materials are in development to target our multicultural communities in the Fairfax Health District, furthering the great work of our Outreach team here at the Health Department and across the county. All are encouraged to view and share the video PSA.

As a reminder, the Health Department has issued testing guidance to connect residents to COVID-19 testing, which is posted on its COVID-19 testing page. A toolkit resource: Slow the Spread of COVID-19 was delivered to every Fairfax Health District household in April. The information also is available online in seven additional languages. Additional coronavirus guidance for specific audiences was added to include long-term care facilities and deaf, hard of hearing and deafblind individuals. The COVID-19 Language Portal continues to be populated with video and audio messages prepared by Health Department staff who are providing targeted outreach to diverse audiences in the community.

In addition, COVID-19 response-related information is available through multiple communication channels:

- Call the Health Department Call Center at 703-267-3511 with COVID-19 questions from 9 a.m. to 7 p.m. weekdays and 9:30 a.m. to 5 p.m. on weekends.
- Text FFXCOVID to 888777 to receive updates from Fairfax County about COVID-19. For text alerts in Spanish, text FFXCOVIDESP to 888777.
- Email questions or concerns to ffxcovid@fairfaxcounty.gov. This email account is staffed Monday through Friday, 8 a.m. to 6 p.m.
- Learn more about COVID-19 on the Health Department Coronavirus (COVID-19) Webpage or FAQ page.
- Follow the Fairfax County Government Facebook Page and Health Department Facebook Page.
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Health Safety Net Providers

The Directory of Health Safety Net Providers lists all the community health safety net providers, along with their
Northern Virginia Dental Clinic (NVDC) resumed operations in phases beginning June 1. NVDC is currently providing care only to NVDC patients of record. Available services for existing patients include emergency care, non-surgical extractions, and root canal therapy for individuals treated on an emergency basis during restricted operations and patients on NVDC’s endodontic waiting list. During the restricted operation period prior to June 1, NVDC provided access to anyone requiring emergency services and waived all fees for these emergency services. NVDC is now charging its standard $50 appointment fee.

Community Food Distribution

Fairfax County Public Schools (FCPS) continues to provide free grab and go meals for students and other county children under the age of 18 at locations throughout Fairfax County. Adults may purchase breakfast and lunch for $2. Thirty school sites offer curbside pickup for breakfast and lunch from 10 a.m. - 1 p.m. As of June 1, there is a new pop-up grab and go site at Chelsea Square Apartments, 5734 Backlick Rd., Springfield from 10-10:15 a.m. FCPS buses also deliver grab and go meals along 13 bus routes at designated intersections. The USDA Fresh Fruit and Vegetable Program is available at four emergency food distribution sites from 10:00 a.m. to 1:00 p.m. Planning is underway for summer meal distribution and details will be shared in a future update. The most recent, up-to-date community food distribution map is available here. New food resources are added daily.

The county continues to provide meals to current Senior Center, Adult Day Health Care, and Meals on Wheels participants, as well as residents in the county’s senior housing communities through county staff and FASTRAN transportation. Additionally, the Department of Neighborhood and Community Services and community providers are working together to provide delivery of items from local food pantries to those who are unable to pick up items in person. To date, two organizations, Koinonia and Cornerstones are utilizing this service. This program has capacity to serve more residents and additional outreach will be done.

Community Services Board

The latest information on the Community Services Board’s efforts can be found in the May 27, 2020 update.

Department of Family Services

The latest information on the Department of Family Services’ efforts can be found in the May 27, 2020 update.

Department of Housing and Community Development

The latest information on the Department of Housing and Community Development’s efforts can be found in the April 22, 2020 update.

Juvenile and Domestic Relations District Court

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the May 20, 2020 update.

McLean Community Center

The latest information on the McLean Community Center’s efforts can be found in the May 20, 2020 update.
Department of Neighborhood and Community Services

Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the Community Based Organization Coordination Updates report.

The latest information on the Department of Neighborhood and Community Services’ efforts can be found in the May 27, 2020 update.

Office to Prevent and End Homelessness

Hotels continue to be used as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as individuals living in overcrowded situations that do not have the ability to isolate safely at home. As of June 2, 2020, 312 rooms have been secured in four hotels. Of those rooms, 194 are occupied with 207 guests. Two additional hotels located in the South County area with 143 rooms are expected to open in the next one to two weeks.

Referrals are sent primarily by homeless service providers, hospitals, Healthworks of Northern Virginia, Neighborhood Health, and Department of Family Services. The Office to Prevent and End Homelessness is partnering with several nonprofit providers to manage the day-to-day operations and provide guest services at each hotel site. Other local businesses services are used for cleaning, laundry, meal delivery, transportation, and security.

Reston Community Center

The latest information on the Reston Community Center’s efforts can be found in the May 27, 2020 update.
General HHHS Updates

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• The county has developed numerous COVID-19 geospatial resources, including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Health Department

The Fairfax County Health Department has added new data points to its COVID-19 Case Data Dashboard to keep the public informed during the COVID-19 emergency. In addition to cases, hospitalizations and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; the Fairfax Health District data dashboard now includes data on probable cases, deceased cases by age group, and COVID-19 testing by week.

The Health Department launched a campaign to solicit donations of hand-sewn fabric face coverings. These face coverings are intended for distribution through our nonprofit partners for our vulnerable residents.

The Health Department’s Neighbor to Neighbor Program (N2N) expanded its service to offer support for older adults who need help with grocery shopping. In partnership with Department of Family Services’ Aging, Disability, & Caregiver Resource Line, Fire and Rescue, and CERT volunteers, the N2N program staff connects callers to volunteer shoppers. This program is limited to 200 requests per week and the grocery costs are paid for by the resident. Board offices may direct residents to call the Aging, Disability, & Caregiver Resource Line at 703-324-7948, Monday-Friday 8 a.m.-4:30 p.m.

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Additional coronavirus guidance for specific audiences was added to include long-term care facilities and deaf, hard of hearing and deafblind individuals. The COVID-19 Language Portal continues to be populated with video and
audio messages prepared by Health Department staff who are providing targeted outreach to diverse audiences in the community.
In addition, COVID-19 response related information is available through multiple communication channels:

- Call the Health Department Call Center at 703-267-3511 with COVID-19 questions from 9 a.m. to 7 p.m. weekdays and 9:30 a.m. to 5 p.m. on weekends.
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- Learn more about COVID-19 on the Health Department Coronavirus (COVID-19) Webpage or FAQ page.
- Follow the Fairfax County Government Facebook Page and Health Department Facebook Page.
- Follow @fairfaxcounty and @fairfaxhealth on Twitter.

**Health Safety Net Providers**

The Directory of Health Safety Net Providers lists all the community health safety net providers, along with their current operating status and hours. This site is updated daily to reflect any changes. New, detailed information on key safety net programs is included below.

**Neighborhood Health** continues to provide COVID-19 testing at five outdoor locations: Richmond Highway, Merrifield Center, Casey Health Center, Casa Chirilagua in Arlandria, and in Culmore/Bailey’s Crossroads. Neighborhood Health’s testing efforts were featured in news stories on ABC7, NPR's All Things Considered and NBC4.

**HealthWorks** continues to provide COVID-19 testing in their Herndon and Leesburg centers and has opened a site in Sterling Park for testing. Patients should call HealthWorks at 703-443-2000 for a triage appointment via telehealth prior to scheduling a test. HealthWorks provides COVID-19 testing to individuals who are experiencing COVID-19 symptoms and individuals exposed to someone who potentially has COVID-19.

**Inova Cares Clinics for Families** provides comprehensive primary care services to patients of all ages who qualify for Medicaid, FAMIS, Inova’s Financial Assistance Program, or are uninsured. It provides free COVID-19 telemedicine screening for all patients, with a focus on low-income, uninsured individuals.

**Community Food Distribution**

Fairfax County Public Schools (FCPS) continues to provide free grab and go meals for students and other county children under the age of 18 at locations throughout Fairfax County. Adults may purchase breakfast and lunch for $2. Thirty school sites offer curbside pickup for breakfast and lunch from 10 a.m. - 1 p.m. FCPS buses also deliver grab and go meals along 13 bus routes at designated intersections. The USDA Fresh Fruit and Vegetable Program is available at four emergency food distribution sites from 10:00 a.m. to 1:00 p.m. Planning is underway for summer meal distribution and details will be shared in a future update.

The county continues to provide meals to current Senior Center and Adult Day Health Care participants. Meals are delivered to each participant that indicates a need. Additional meals will be delivered once per week with five meals. Additionally, older adult county housing facilities are also receiving meals through this coordinated effort. FASTRAN continues to support the Department of Family Services’ Meals on Wheels routes.
Southgate Community Center continues to serve dinner to community members Monday-Friday in partnership with the Capital Area Food Bank.

As demand for food increases throughout the county, Department of Neighborhood and Community Services community developers have launched a program to supplement the work of community-based organizations that
are delivering groceries to families and individuals who cannot visit a local food pantry. The program is available to anyone who is sick, pregnant, in quarantine, taking care of someone who is sick, or lacks transportation. If an individual or family needs food and the community-based organization cannot meet the need, the organization contacts the appropriate community developer, who then arranges food delivery for the individual or family.

As a reminder, for the most recent, up-to-date community food distribution locations, click here. New food resources are added daily.

**Community Services Board**

All CSB sites continue to be operational. The CSB has noticed a decrease in the number of individuals calling the same day assessment unit. At the same time, there is an increase in the level of impairment of individuals contacting CSB emergency services. The crisis call center continues to have many individuals contacting them regarding COVID-19 related mental health and stress issues. The top three issues these individuals are dealing with are stress related to job loss, income, and illness.

**Department of Family Services**

The Virginia Department of Social Services has been approved to participate in U.S. Department of Agriculture’s national pilot program that allows SNAP recipients to purchase SNAP-eligible items online with their EBT Card. This program will be implemented statewide on May 29, 2020. The participating retailers are Walmart and Amazon.

**Department of Housing and Community Development**

The latest information on the Department of Housing and Community Development’s efforts can be found in the April 22, 2020 update.

**Juvenile and Domestic Relations District Court**

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the May 20, 2020 update.

**McLean Community Center**

The latest information on the McLean Community Center’s efforts can be found in the May 20, 2020 update.

**Neighborhood and Community Services**

Coordinated Services Planning data and information, as well as the Office for Children updates can be found in the Community Based Organization Coordination Updates report.

NCS Connects, which is designed to emulate the experience of visiting a community or teen center, is a new website for youth and teens of all abilities in grades 1-12. The site features original programming, including self-directed activities and videos led by familiar staff members, as well as on-demand resources for youth and parents in five categories: adapted virtual learning, culture, academics, health and
Although Fairfax County’s senior and community centers are currently closed, adults can still stay connected with NCS’s new Virtual Center for Active Adults. The center was created with the goal of enriching the lives of adults in Fairfax County while combatting isolation. Adults can visit the site to connect with their peers, engage in a variety
of activities, and discover useful resources.

The Trauma-Informed Community Network has developed and shared resources on delivering trauma-informed services and self-care during the COVID-19 pandemic. These resources can be found on the COVID-19 section of the TICN website.

The Healthy Minds Blog, a partnership between the county and FCPS, has been regularly posting wellness resources for youth and families.

**Office to Prevent and End Homelessness**

As of May 26, 2020, 312 rooms have been secured in four hotels for isolation and quarantine shelter. There are 185 rooms occupied with 194 guests. The fourth hotel, located in Herndon, opened this week.

The hotels are used for individuals and families who are experiencing homelessness, as well as those living in overcrowded situations that do not have the ability to isolate safely as needed. Referrals are sent by homeless service providers, hospitals, Healthworks of Northern Virginia, Neighborhood Health, Community Services Board, and Department of Family Services. The Office to Prevent and End Homelessness is partnering with several nonprofit providers to manage the day-to-day operations and guest services at each hotel site, as well as other vendors to provide meals, cleaning, linen, security, and transportation.

**Reston Community Center**

Reston Community Center’s Board of Governors expanded eligibility of the fee waiver program by increasing eligibility for households from 220% to 250% of federal poverty guidelines. The per-person credit amount for annual offerings was increased from $250 to $400. Upon advice of the county government, and to support public health requirements, RCC facilities remain closed to the public. Summer camps will not be available for 2020.

Sponsored summer concert series are suspended until mid-to-late summer. RCC is providing free content on its YouTube platform.
General HHHS Updates

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• The county has developed numerous COVID-19 geospatial resources, including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Health Department

The Fairfax County Health Department has added new data points to its COVID-19 Case Data Dashboard to keep the public informed during the COVID-19 emergency. In addition to cases, hospitalizations and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; the Fairfax Health District data dashboard now includes data on probable cases, deceased cases by age group, and COVID-19 testing by week.

The Health Department has launched a campaign to solicit donations of hand-sewn fabric face coverings. These face coverings are intended for distribution through our nonprofit partners to provide a resource for our vulnerable residents. https://fairfaxcountyemergency.wpcomstaging.com/2020/05/19/donations-needed-cloth-face-coverings/

The Health Department’s Neighbor to Neighbor Program (N2N) expanded its service to offer support for older adults who need help with grocery shopping. In partnership with Department of Family Services’ Aging, Disability, & Caregiver Resource Line, Fire and Rescue, and CERT volunteers, the N2N program staff connects callers to volunteer shoppers. This program is limited to 200 requests per week and the grocery costs are paid for by the resident. Board offices may direct residents to call the Aging, Disability, & Caregiver Resource Line at 703-324-7948, Monday-Friday 8 a.m.-4:30 p.m.

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Additional coronavirus guidance for specific audiences was added to include long-term care facilities and deaf, hard of hearing and deafblind individuals. The COVID-19 Language Portal continues to be populated with video and audio messages prepared by Health Department staff who are providing targeted outreach to diverse audiences in the community.

In addition, COVID-19 response related information is available through multiple communication channels:

- Call the Health Department Call Center at 703-267-3511 with COVID-19 questions from 9 a.m. to 7 p.m. weekdays and 9:30 a.m. to 5 p.m. on weekends.
- Text FFXCOVID to 888777 to receive updates from Fairfax County about COVID-19. For text alerts in Spanish, text FFXCOVIDESP to 888777.
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- Follow @fairfaxcounty and @fairfaxhealth on Twitter.

Health Safety Net Providers

The Directory of Health Safety Net Providers lists all the community health safety net providers, along with their current operating status and hours. This site is updated daily to reflect any changes.

Community Food Distribution

Community food distribution sites have not changed this week, the latest information can be found in the May 6, 2020 update. Please note: FCPS meal distribution will take place as normal on Memorial Day, Monday, May 25.

For more information on community food efforts, please see the CBO Updates document which provides details on the May 2020 Stuff the Bus event benefiting local food pantries. As a reminder, for the most recent, up-to-date community food distribution locations, please click here. New food resources are being added daily!

Community Services Board

All the CSB’s programs continue to be operational. The CSB continues to operate the expanded homeless drop-in site at the North County Human Services building. A significant number of CSB staff have returned to work this week. These returning staff are vital, as the CSB’s days to receive a case manager and/or therapist has been trending up.

The CSB actively working on its re-opening plan. Each service area is developing a plan tailored to their individual area. In addition, the CSB is developing site-based plans for its multiple operating locations. Shared site plans are being developed in collaboration with the other HHS agencies and the HHS Office of Strategy Management.

The CSB was recently profiled by a local news station for their online REVIVE training. REVIVE is the opioid reversal training available to anyone who wishes to participate. For more information on this training please go to the CSB Facebook page and the CSB Twitter page or via LocalDVM.com - https://www.localdvm.com/news/virtual-revive-narcan-trainings-are-reaching-more-people-than-ever/.
Department of Family Services

The latest information on the Department of Family Services’ efforts can be found in the May 13, 2020 update.

Department of Housing and Community Development

The latest information on the Department of Housing and Community Development’s efforts can be found in the April 22, 2020 update.

Juvenile and Domestic Relations District Court

Chief Judge White, Fairfax County Circuit Court, has just issued a standing order regarding the wearing of face coverings in both the Courthouse and Historic Courthouse. The court order is included below. (Attachment A)

McLean Community Center

The McLean Community Center (MCC) has cancelled many of the center’s summer programs and events, including McLean Day and the July 4th fireworks celebration held at Langley High School. Without the ability to hire staff, prepare activities, and meet licensing requirements, the center is unable to offer its full-day summer camps. Registrants will be provided full refunds. MCC will be offering free, two- or three-day virtual activities instead. MCC will send patrons an update on its alternative summer programs and offerings as soon as details and information are available.

Neighborhood and Community Services

The Fairfax County Park Authority (FCPA), and the Department of Neighborhood and Community Services (NCS) have canceled 2020 summer camp programs due to the COVID-19 crisis. Included in these cancellations are all FCPA sponsored summer camp programs, REC-Pac programs held at local schools, summer camp programs sponsored by NCS and SACC programs. Collectively, these programs represent childcare and recreational opportunities for thousands of families across Fairfax County, however after careful consultation with local health officials, school representatives, other regional recreation providers and local government officials, the decision was made to cancel these programs.

Impacted NCS programs include RECQuest, SACC summer programs, Therapeutic Recreation Camp, Value in Prevention Camp (V.I.P), and Teens in Action. Senior Centers and Adult Day Health Care Centers remain closed to all participants until further notice. Additionally, community centers, neighborhood centers, resource centers and teen centers are closed to participants. For more information, visit www.fairfaxcounty.gov/ncs

The Fairfax County Athletic Council has created a Return to Play subcommittee tasked with looking at the impact of the COVID-19 pandemic on organized sports in Fairfax County. The committee membership includes Athletic Council magisterial and sports representatives, as well as County representatives from Fairfax County Public Schools (FCPS), Fairfax County Park Authority (FCPA) and Neighborhood and Community Services (NCS).

Office to Prevent and End Homelessness

As of Tuesday, May 19, there are 191 individuals in 181 hotel rooms being served at three isolation and
quarantine (IQ) shelter sites. Access to the IQ shelters has expanded to include persons referred by Healthworks of Northern Virginia and Neighborhood Health that are in overcrowded housing and unable to isolate at home. The IQ shelters are also accepting referrals from the Department of Family Services for children that have tested positive for COVID-19 and can be accompanied by a caregiver.

As per the CDC guidelines, hotels are also being used to decompress congregate setting shelters to reduce crowding and accommodate new shelter referrals. Single adults referred to shelter are placed in the IQ shelters when the congregate setting shelters exceed 50 percent capacity. Referrals to the shelters for families with children have remained lower than usual, which has helped to ensure social distancing can occur within family shelters.

In order to serve a broader population impacted by COVID-19, OPEH is securing at least three additional hotel sites in the north and south county, contracting with additional non-profit shelter operators to manage the day-to-day operations, identify options to increase staff capacity, expand eligibility criteria, and develop referral processes.

Reston Community Center

The latest information on Reston Community Center’s efforts can be found in the May 13, 2020 update.
VIRGINIA:

IN THE CIRCUIT COURT OF FAIRFAX COUNTY

IN RE ALL PERSONS ENTERING FAIRFAX COURTHOUSE DURING THE COVID-19 PANDEMIC

MANDATORY FACE COVERING ORDER


ALL PERSONS ENTERING THE COURTHOUSE MUST WEAR A FACE COVERING THAT COVERS THE NOSE AND MOUTH. THIS INCLUDES JUDGES, ATTORNEYS, DEPUTY SHERIFFS, COURT REPORTERS, EMPLOYEES, MEMBERS OF THE PUBLIC, CONTRACTORS, AND ALL OTHERS WHO WORK IN OR VISIT THE COURTHOUSE. THE FACE COVERING MUST BE WORN AT ALL TIMES WITHIN THE COURTHOUSE, INCLUDING COURTROOMS, ELEVATORS, PUBLIC AND PRIVATE CORRIDORS AND ANY OTHER SHARED SPACES. EMPLOYEES MAY REMOVE THEIR FACE MASK IN THEIR WORK AREA IF THEY ARE ABLE TO MAINTAIN SOCIAL DISTANCING FROM OTHER INDIVIDUALS. WITHIN A COURTROOM, THE PRESIDING JUDGE MAY AUTHORIZE REMOVAL OF A FACE COVERING IN ORDER TO FACILITATE A PROCEEDING AS LONG AS SOCIAL DISTANCING CAN BE MAINTAINED. INDIVIDUALS WITHOUT FACE COVERINGS WILL NOT BE PERMITTED TO ENTER THE COURTHOUSE AND INDIVIDUALS WHO DO NOT CONTINUOUSLY WEAR THEIR FACE COVERING WHILE IN THE COURTHOUSE AS REQUIRED BY THIS ORDER WILL BE SUBJECT TO REMOVAL FROM THE COURTHOUSE.

AS RECOMMENDED BY THE VIRGINIA DEPARTMENT OF HEALTH, THIS ORDER DOES NOT APPLY TO CHILDREN UNDER TWO, OR INDIVIDUALS WHO HAVE DIFFICULTY BREATHING, OR WHO CANNOT REMOVE A FACE COVERING WITHOUT HELP, OR HAVE OTHER MEDICAL ISSUES THAT MAKE THE WEARING OF A FACE COVERING UNSAFE.

THIS ORDER SHALL REMAIN IN EFFECT UNTIL FURTHER ORDER OF THE COURT.

SO ORDERED, THIS 18TH DAY OF MAY 2020.

CHIEF JUDGE BRUCE D. WHITE, 19TH JUDICIAL CIRCUIT
General HHHS Updates

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Health Safety Net Providers

The Directory of Health Safety Net Providers lists all the community health safety net providers, along with their current operating status and hours. This site is updated daily to reflect any changes. Updated, detailed information on key safety net programs is included below.

Neighborhood Health is providing COVID-19 testing at five outdoor locations: Richmond Highway, Merrifield Center, and Casey Health Center, as well as at Casa Chirilagua in Arlandria and in Culmore/Bailey’s Crossroads. The Culmore/Bailey’s Crossroads site is operated in partnership with Culmore Clinic. As of May 11, Neighborhood Health has conducted 1,209 COVID-19 tests. Of these, 620 tests were positive, 513 were negative, and 76 are pending. Their positive rate of 55% significantly exceeds the regional positive rate. Currently, they are only testing symptomatic patients. Patients with COVID-19 symptoms should call 703-535-5568 to make a telehealth appointment with a medical provider for an evaluation prior to testing. Testing is free for uninsured patients who qualify for Neighborhood Health’s sliding fee scale (i.e., with incomes less than 200% FPL).

Culmore Clinic is partnering with Neighborhood Health to test patients with symptoms of COVID-19. Current Culmore Clinic patients and residents of the Culmore-Bailey's neighborhood who wish to enroll with Culmore Clinic should contact 703-260-8413 to request testing. Patients will receive a telehealth visit with a medical provider for assessment and if testing is indicated, will receive an appointment time for testing.

HealthWorks is providing COVID-19 testing at their Herndon and Leesburg centers. Each center has been retrofitted with triage/isolation areas serviced by commercial HEPA air scrubbers. Free testing is provided to symptomatic patients per CDC guidelines. They are providing testing to both enrolled patients and new patients. During the week of May 11, they will open a site for COVID-19 testing only in Sterling Park, in partnership with a nonprofit that is providing a private testing area. Persons seeking information or care should call 703-443-2000.

Inova is providing vehicle-side appointments that are ordered by a physician and scheduled ahead of time to test individuals for COVID-19. Patients who do not have a written order or do not meet criteria will be directed into the Respiratory Illness Clinic at Inova Urgent Care Centers at Dulles South, Tysons, and North Arlington, which are only evaluating patients with respiratory illness symptoms. All Inova hospitals and care sites are open and serving patients.

ADAMS Compassionate Healthcare Network (ACHN) is beginning COVID-19 testing for uninsured and low-income individuals during the week of May 11. Patients should contact ACHN for a telehealth visit if they do not already have a doctor's order and do not have insurance. Patients with a primary care provider but who cannot access testing must have their primary care provider send an order to ACHN before scheduling a test. Persons experiencing COVID-19 symptoms should call 703-542-3366 or email contact@achnhealth.org for information or care.

Community Food Distribution

Community food distribution sites have not changed this week, the latest information can be found in the May 6, 2020 update.
Community Services Board

The CSB continues to have all sites operational. The Health Department has partnered with the CSB to train its nurses on administering COVID-19 tests. CSB Residential Services staff continue to provide close contact services to individuals who have tested positive for COVID-19. Thirteen CSB staff members have tested positive for COVID-19 and 10 have returned to work.

The CSB continues to offer an online mental wellness platform, myStrength. This service is available to all residents in Fairfax County and the cities of Fairfax and Falls Church. The myStrength app provides a safe, secure, and personalized set of tools to help support the mind, body, and spirit. There is content for youth and adults, and topics include coping strategies, sleep, anxiety, substance use, loss of a loved one, and much more. Register here and enter access code CSBCommunity.

On April 27, the CSB, in collaboration with its peer-run partner, Recovery Program Solutions of Virginia opened a homeless drop-in center at the North County Human Services Building (Cameron Glen). The drop-in center is open Monday-Friday from 10 a.m.-3 p.m. until May 15 and then starting May 18, the site is open on Mondays, Wednesdays, and Fridays. The drop-in services available are:

- Restroom use
- Lunch
- Check-ins with peer specialists and connection to crisis services and other resources, as needed
- Lounge for sitting and watching TV in a socially distanced manner
- Sitting area under a tent

Department of Family Services

FCPS issued additional information this week about the Pandemic-Electronic Benefit Transfer (P-EBT). The P-EBT provides temporary supplemental food assistance to cover the cost of meals students have missed due to school closures. Families of FCPS students who received free and reduced-price meals prior to school closures will automatically get this benefit and do not need to take further action to receive the P-EBT.

For students who are not currently enrolled in the free and reduced-price meals program, the application deadline to apply for it and be added to the list that FCPS will forward to the Virginia Department of Education (VDOE) is June 11, 2020. VDOE will give the list to the Virginia Department of Social Services (VDSS). VDSS will then issue the P-EBT to all families on the list. Families receiving SNAP benefits will have the P-EBT added to their existing cards. Families who do not receive SNAP benefits will receive a new card. The value of the benefit is based on the number of days schools are closed while a student is eligible for free and reduced-price meals so the sooner families apply and students are found eligible, the more funds they will receive in the P-EBT.

Even though schools are closed, families can still apply for the free and reduced-price meals program. Families can also apply any time their income drops below eligibility limits. Families can apply online or request a paper application by calling FCPS Food and Nutrition Services at 703-813-4800.

Department of Housing and Community Development

The latest information on the Department of Housing and Community Development’s efforts can be found in the April 22, 2020 update.
Juvenile and Domestic Relations District Court

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the April 29, 2020 update.

McLean Community Center

The McLean Community Center (MCC) has cancelled many of the center’s summer programs and events, including McLean Day and the July 4th fireworks celebration held at Langley High School. Without the ability to hire staff, prepare activities, and meet licensing requirements, the center is unable to offer its full-day summer camps. Registrants will be provided full refunds. MCC will be offering free, two- or three-day virtual activities instead. MCC will send patrons an update on its alternative summer programs and offerings as soon as details and information are available.

Office to Prevent and End Homelessness

As of May 12, 152 individuals have moved to shelter in three hotels for isolation, quarantine, and protection. Approximately 70 hotel rooms remain available and two additional hotels with approximately 160 rooms are identified for use in the north and south county areas. Staff are negotiating related contracts to make the additional rooms available as quickly as possible.

In addition to sheltering homeless individuals, the hotel rooms are also now being used for sheltering clients of the Community Services Board and the Department of Family Services affected by the pandemic, as well as families and individuals referred by Healthworks of Northern Virginia and Neighborhood Health.

The number of new referrals to homeless services remains lower than usual, which has allowed “decompression” of existing shelter space to avoid crowding and promote social distancing.

Reston Community Center

The latest information on the Reston Community Center’s efforts can be found in the May 6, 2020 update.
General HHHS Updates

- The HHHS Updates are published every Wednesday.
- In response to the Board of Supervisor’s action to close all government buildings and facilities to the public starting Friday, March 27, at 5 p.m., until further notice, county agencies will be providing assistance from a distance.
- The county has developed numerous COVID-19 geospatial resources, including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Health Department

The Health Department’s Neighbor to Neighbor Program (N2N) expanded its service to offer support for older adults who need help with grocery shopping. In partnership with Department of Family Services’ Aging, Disability, & Caregiver Resource Line, Fire and Rescue, and CERT volunteers, the N2N program staff connects callers to volunteer shoppers. This program is limited to 200 requests per week and the grocery costs are paid for by the resident. Board offices may direct residents to call the Aging, Disability, & Caregiver Resource Line at 703-324-7948, Monday-Friday 8 a.m.-4:30 p.m.

The Health Department has recently prepared testing guidance to connect residents to COVID-19 testing, which is posted on its COVID-19 testing page.

The most recent data on presumptive positive cases and the Health Department’s efforts are available at https://www.fairfaxcounty.gov/health/novel-coronavirus. A toolkit resource: Slow the Spread of COVID-19 was delivered to every Fairfax Health District household in April. The information also is available online in seven additional languages. Additional coronavirus guidance for specific audiences was added to include long-term care facilities and deaf, hard of hearing and deafblind individuals. The COVID-19 Language Portal continues to be populated with video and audio messages prepared by Health Department staff who are providing targeted outreach to diverse audiences in the community.

In addition, COVID-19 response related information is available through multiple communication channels:

- Call the Health Department Call Center at 703-267-3511 with COVID-19 questions from 9 a.m. to 7 p.m. weekdays and 9:30 a.m. to 5 p.m. on weekends.
- Text FFXCOVID to 888777 to receive updates from Fairfax County about COVID-19. For text alerts in Spanish, text FFXCOVIDESP to 888777.
- Email questions or concerns to ffxcovid@fairfaxcounty.gov. This email account is staffed Monday through Friday, 8 a.m. through 6 p.m.
- Learn more about COVID-19 on the Health Department Coronavirus (COVID-19) Webpage or FAQ page.
- Follow the Fairfax County Government Facebook Page and Health Department Facebook Page.
- Follow @fairfaxcounty and @fairfaxhealth on Twitter.
The Office of Strategy Management has created a Directory of Health Safety Net Providers that lists all the community health safety net providers, along with their current operating status and hours. This site is updated daily to reflect any changes. Detailed information on key safety net programs is included below.

**Neighborhood Health** is a Community Health Center providing critical comprehensive health care services to low-income, uninsured, and underinsured patients in the southern and eastern parts of the county. Drive-through or walk-up COVID-19 testing for symptomatic patients is available by appointment only at four clinics at Richmond Highway, Merrifield Center, Casey Health Center, and Arlandria. Support and monitoring for patients who test positive for COVID-19 is provided for clinical and non-clinical needs. New patients are being accepted with an expedited eligibility process, with appointment priority given to patients with COVID-19 symptoms. Most medical, dental, and behavioral health appointments are being conducted via phone and video. No walk-ins are being accepted, but a limited number of appointments are being conducted in person, including child vaccinations and sick visits. Routine care including physicals, well-child exams for patients ages 2 and older, well-woman exams, and regular dental care are being deferred. Call 703-535-5568 to make an appointment. Enrollment staff is helping children, pregnant women, and newly eligible adults apply for Medicaid/FAMIS via phone by calling or texting 703-269-7287.

**HealthWorks** is a Community Health Center providing critical comprehensive health care services to low-income, uninsured, and underinsured patients in the northern and western parts of the county. COVID-19 testing is being provided at the Herndon and Leesburg clinics, and a third site is being explored in the Sterling area. New patients are being accepted via an expedited telephone eligibility process for testing and primary care, with priority given to sick patients and patients with COVID-19 symptoms. No walk-ins are being accepted. The necessity of an in-person appointment is determined by a triage nurse and include newborn and well-child checkups to age 4, family planning, and emergency dental. Telehealth visits are provided for medical, dental, and behavioral health, and staff are available to help connect patients to the online portal. Pharmacy services are provided either by mail or by pick-up at multiple pharmacy locations. Partnerships with community organizations facilitate access to care for very vulnerable populations.

**NOVA Scripts Central (NSC)** is focused on ensuring that all patients can access their medications during this time. They have temporarily waived prescription fill fees for all patients receiving care at their partner clinics. They also have a COVID-19 resource page with helpful educational materials for consumers and tools for providers.

**Inova's Partnership for Healthier Communities** is available to connect uninsured children and adults to affordable healthcare services like CHIP or Medicaid. Staff are available to explain different options, answer questions, and complete applications over the phone. For assistance, call 703-698-2550 or text 703-479-0330.

**Culmore Clinic** is a volunteer-run health clinic serving low-income adults in the Bailey’s Crossroads community at little to no cost. They offer medical care, counseling services, and specialty referrals. They provide language-specific services to the culturally diverse community in which they work (97% immigrant population). They are currently providing services to existing patients via telehealth. New patient enrollment has been suspended but may reopen for family members of patients or partner referrals. They do not currently offer COVID-19 testing, so their patients are referred to Inova for testing.
Fairfax County Public Schools (FCPS) continues to provide free grab and go meals for students and other county children under the age of 18 at locations throughout Fairfax County. Adults may purchase breakfast and lunch for $2. The FCPS foundation is now accepting donations that will go toward adult meals at our Grab & Go sites. They have served over 1,000 people.

Thirty school sites are offering curbside pickup for breakfast and lunch from 10 a.m. - 1 p.m. FCPS staff will deliver meals to children and adults while they wait in their cars in the kiss and ride or bus lane areas. FCPS buses are delivering grab and go meals along 13 bus routes at designated intersections. FCPS Food and Nutrition Services has resumed the USDA Fresh Fruit and Vegetable Program at four emergency food distribution sites from 10:00 a.m. to 1:00 p.m.- Dogwood Elementary School, Hutchison Elementary School, Hybla Valley Elementary School and Wewayoke Elementary School

For more information on the above mentioned food access programs as well as other food resources in the community, check out the searchable resource map.

The county continues to provide meals to current Senior Center and Adult Day Health Care participants. Meals are being delivered to each participant that indicates a need. Additional meals will be delivered once per week with five meals. Additionally, older adult county housing facilities are also receiving meals through this coordinated effort.

FASTRAN continues to support the Department of Family Services’ Meals on Wheels routes.

Community Services Board

The latest information on the Community Services Board’s efforts can be found in the April 22, 2020 update.

Department of Family Services

Virginia has been approved by USDA to operate a Pandemic Electronic Benefit Transfer (P-EBT) program during the ongoing public health crisis. This program will allow households that contain children who are eligible for free or reduced-price meals to receive a supplemental food purchasing benefit to offset the cost of meals that would have been provided at school. This program will help ensure that children across the Commonwealth continue to have access to nutritious food. To operationalize this process, school systems will be sending information about eligible students as of May 8, 2020 to VDSS. VDSS will then issue the cards by mail.

Department of Housing and Community Development

The latest information on the Department of Housing and Community Development’s efforts can be found in the April 22, 2020 update.

Juvenile and Domestic Relations District Court

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the April 29, 2020 update.
McLean Community Center

The latest information on the McLean Community Center’s efforts can be found in the April 15, 2020 update.

Office to Prevent and End Homelessness

As of May 5, 123 homeless individuals have moved into the hotels being used for isolation, quarantine, and protection for individuals at high risk of serious illness. Additional hotels have been identified throughout the county that are willing to shelter sick, exposed, and high-risk individuals. Contracts for those hotels, along with the related services from nonprofit, operators, cleaners, meal delivery, etc. are being pursued aggressively.

The additional hotel rooms will also allow for the congregate shelters to further reduce crowding, as well as meet the needs of new clients requesting shelter. All shelters continue to maintain COVID-19 mitigation efforts. A lower number of referrals to family shelters is helping ensure that social distancing can occur.

Reston Community Center

Reston Community Center (RCC) has cancelled its originally planned summer camp schedule and will be issuing full refunds to registrants. However, RCC is organizing a new slate of camps to begin in July if state and local governments permit the reopening of RCC facilities. The new camps will operate under the enhanced social distancing and public health guidelines issued by Fairfax County and the Commonwealth of Virginia. RCC anticipates a limited access reopening in mid- to-late June to accommodate registration. Regular registered programming for all ages will restart on July 6 at the earliest.

A shower access regimen to accommodate people who do not have shelter will be set up to serve up to 40 adults per day between 1-3 p.m. That will start when the building reopening guidance allows for it and will be managed by separate entry to the aquatics complex.
General HHHS Updates

- The HHHS Updates are published every Wednesday.
- In response to the Board of Supervisor’s action to close all government buildings and facilities to the public starting Friday, March 27, at 5 p.m., until further notice, county agencies will be providing assistance from a distance.
- The county has developed numerous COVID-19 geospatial resources, including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Health Department

The Health Department has continued to share public health guidance with the community. Fairfax County now provides COVID-19 text alerts in Spanish through Fairfax Alerts. To sign up, text FFXCOVIDESP to 888777.

The most recent data on presumptive positive cases and the Health Department’s efforts are available at https://www.fairfaxcounty.gov/health/novel-coronavirus. A toolkit resource: Slow the Spread of COVID-19 was delivered to every Fairfax Health District household in April. The information also is available online in seven additional languages. Additional coronavirus guidance for specific audiences was added to include long-term care facilities and deaf, hard of hearing and deafblind individuals. The COVID-19 Language Portal continues to be populated with video and audio messages prepared by Health Department staff who are providing targeted outreach to diverse audiences in the community.

In addition, COVID-19 response related information is available through multiple communication channels:
- Call the Health Department Call Center at 703-267-3511 with COVID-19 questions from 9 a.m. to 7 p.m. weekdays and 9:30 a.m. to 5 p.m. on weekends.
- Text FFXCOVID to 888777 to receive updates from Fairfax County about COVID-19.
- Email questions or concerns to ffxcovid@fairfaxcounty.gov. This email account is staffed Monday through Friday, 8 a.m. through 6 p.m.
- Learn more about COVID-19 on the Health Department Coronavirus (COVID-19) Webpage or FAQ page.
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**HealthWorks** is a Community Health Center providing critical comprehensive health care services to low-income, uninsured, and underinsured patients in the northern and western parts of the county. COVID-19 testing is being provided at the Herndon and Leesburg clinics, and a third site is being explored in the Sterling area. New patients are being accepted via an expedited telephone eligibility process for testing and primary care, with priority given to sick patients and patients with COVID-19 symptoms. No walk-ins are being accepted. The necessity of an in-person appointment is determined by a triage nurse and include newborn and well-child checkups to age 4, family planning, and emergency dental. Telehealth visits are provided for medical, dental, and behavioral health, and staff are available to help connect patients to the online portal. Pharmacy services are provided either by mail or by pick-up at multiple pharmacy locations. Partnerships with community organizations facilitate access to care for very vulnerable populations.

**NOVA Scripts Central (NSC)** is focused on ensuring that all patients can access their medications during this time. They have temporarily waived prescription fill fees for all patients receiving care at their partner clinics. They also have a [COVID-19 resource page](#) with helpful educational materials for consumers and tools for providers.

**Inova's Partnership for Healthier Communities** is available to connect uninsured children and adults to affordable healthcare services like CHIP or Medicaid. Staff are available to explain different options, answer questions, and complete applications over the phone. For assistance, call 703-698-2550 or text 703-479-0330.

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Community Food Distribution

Fairfax County Public Schools (FCPS) continues to provide free grab and go meals for students and other county children under the age of 18 at locations throughout Fairfax County. Adults may purchase breakfast and lunch for $2. The FCPS foundation is now accepting donations that will go toward adult meals at our Grab & Go sites. They have served over 1,000 people.

Effective April 23, the FCPS Food and Nutrition Services’ Energy Zone Center location transitioned to a pop-up location and serves meals between 11:30 a.m.-1 p.m. North Springfield Elementary School is a new pop-up location and provides meals between 10:30-11 a.m. Starting May 1, Annandale Terrace Elementary School will become a pop-up site and will serve meals between noon and 1 p.m.

Thirty-one school sites are offering curbside pickup for breakfast and lunch from 10 a.m. - 1 p.m. FCPS staff will deliver meals to children and adults while they wait in their cars in the kiss and ride or bus lane areas. FCPS buses are delivering grab and go meals along 13 bus routes at designated intersections. FCPS Food and Nutrition Services has resumed the USDA Fresh Fruit and Vegetable Program at four emergency food distribution sites from 10:00 a.m. to 1:00 p.m:

- Dogwood Elementary School
- Hutchison Elementary School
- Hybla Valley Elementary School
- Weyanoke Elementary School

For more information on the above mentioned food access programs as well as other food resources in the community, check out the searchable resource map.

The county continues to provide meals to current Senior Center and Adult Day Health Care participants. Meals are being delivered to each participant that indicates a need. Additional meals will be delivered once per week with five meals. Additionally, older adult county housing facilities are also receiving meals through this coordinated effort. FASTRAN continues to support the Department of Family Services’ Meals on Wheels routes.

Community Services Board

The latest information on the Community Services Board’s efforts can be found in the April 22, 2020 update.

Department of Family Services

The Virginia Department of Social Services (VDSS) announced that the USDA has authorized a waiver to increase the monthly SNAP allotment in May for each household to the maximum benefit allowed for the household size. This increase was also provided in March and April.

Virginia has been approved by USDA to operate a Pandemic Electronic Benefit Transfer (P-EBT) program during the ongoing public health crisis. This program will allow households that contain children who are
eligible for free or reduced-price meals to receive a supplemental food purchasing benefit to offset the cost of meals that would have been provided at school. This program will help ensure that children across the Commonwealth continue to have access to nutritious food. To operationalize this process, school systems are sending information about eligible students to VDSS. VDSS will then issue the cards by mail. DFS will be available to answer questions from residents. In addition, VDSS has extended SNAP renewals for June to December.

**Department of Housing and Community Development**

The latest information on the Department of Housing and Community Development’s efforts can be found in the [April 22, 2020](April_22_2020) update.

**Juvenile and Domestic Relations District Court**

In an effort to protect those who work in or visit the courthouse, temperatures of those wishing to enter will be taken prior to entry at the main courthouse entrance, at the discretion of the Sheriff’s Office. Admission to the courthouse may be denied to anyone with a temperature of 100.4 or higher.

**McLean Community Center**

The latest information on the McLean Community Center’s efforts can be found in the [April 15, 2020](April_15_2020) update.

**Office to Prevent and End Homelessness**

Eighty-nine individuals have moved to hotels that are being used as additional temporary shelter capacity. Over 200 hotel rooms are now available in the Seven Corners area and between 10-15 people are moving in daily. Contracts for a north county hotel and related services are in process to meet the rising demand. Additional drop-in services in the north county area will open soon for unsheltered individuals with limited access to bathrooms and other basic services.

As per [guidance from the Centers for Disease Control and Prevention](https://www.cdc.gov), the additional shelter capacity in hotels is being used to provide:
- Isolation shelter for people who are confirmed to be positive for COVID-19;
- Quarantine shelter for people who are waiting to be tested, or who were exposed to COVID-19;
- Protective shelter for people who are at [highest risk of severe COVID-19](https://www.cdc.gov); and
- Overflow capacity to accommodate shelter decompression (to reduce crowding) and increased shelter demands.

**Reston Community Center**

RCC is designing an array of summer programming that will incorporate all necessary public health safety requirements and will be offered in July/August. Strategies to assure economic accessibility for participants are being developed. The anticipated programs will encompass summer camps, aquatics options, leisure and learning offerings, and summer arts and events opportunities in the community. Staff
are completing redesign of administrative and facility adaptations to support public health and staff safety for operations when RCC buildings are reopened. Digital, social media, and traditional media outlets will be employed to disseminate information about the new summer offerings and services.
Fairfax County Health and Human Services
Update
April 22, 2020

General HHHS Updates

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- In response to the Board of Supervisor’s action to close all government buildings and facilities to the public starting Friday, March 27, at 5 p.m., until further notice, county agencies will be providing assistance from a distance.
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Health Department

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The Health Department has continued to share public health guidance with the community. A toolkit resource: Slow the Spread of COVID-19 was delivered to every Fairfax Health District household last week. The information also is available online in seven additional languages. Additional coronavirus guidance for specific audiences was added to include long-term care facilities and deaf, hard of hearing and deafblind individuals. The COVID-19 Language Portal continues to be populated with video and audio messages prepared by Health Department staff who are providing targeted outreach to diverse audiences in the community.

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- Learn more about COVID-19 on the Health Department Coronavirus (COVID-19) Webpage or FAQ page.
- Follow the Fairfax County Government Facebook Page and Health Department Facebook Page.
- Follow @fairfaxcounty and @fairfaxhealth on Twitter.
Health Safety Net Providers

Community Health Centers continue to provide critical comprehensive health care services to new and existing patients during the coronavirus pandemic. Their low-income, uninsured, and underinsured patient population has been disproportionately impacted by this crisis.

Neighborhood Health: Drive-through or walk-up COVID-19 testing for symptomatic patients is being conducted by appointment only at four clinics at Richmond Highway, Merrifield Center, Casey Health Center, and Arlandria. Support and monitoring for patients who test positive for COVID-19 is provided for clinical and non-clinical needs. New patients are being accepted with an expedited eligibility process, with appointment priority given to patients with symptoms consistent with COVID-19. Most medical, dental, and behavioral health appointments are being conducted via phone and video. No walk-ins are being accepted, but a limited number of appointments are being conducted in person, including child vaccinations and sick visits. Pharmacy is provided either by mail or pick-up. Routine care including physicals, well-child exams for patients ages 2 and older, well-woman exams, and regular dental care are being deferred.

HealthWorks: Testing for COVID-19 is being provided at the Herndon and Leesburg clinics with triage/isolation areas established for testing. A third site is being explored in the Sterling area. New patients are being accepted for testing and primary care with an expedited telephone eligibility process, with appointment priority given to sick patients and patients with symptoms consistent with COVID-19. Expedited eligibility is conducted over the phone and the sliding scale fee is adjusted as necessary. Partnership with community organizations facilitates access to care for very vulnerable populations. No walk-ins are being accepted. Appointments are provided in person for approximately half of the visits, as determined by the triage nurse, including newborn and well-child checkups to age 4, family planning, and emergency dental. Telehealth visits are provided for medical, dental, and behavioral health visits, with staff is available to assist patients connect to the patient portal. Pharmacy is provided either by mail or by pick-up at multiple pharmacy locations.

Inova’s Partnership for Healthier Communities is available to connect uninsured children and adults to affordable healthcare services like CHIP or Medicaid. Staff are available to explain different options, answer questions, and complete applications over the phone. For assistance, call 703-698-2550 or text 703-479-0330.

The Office of Strategy Management has created a web page that lists all the community health safety net providers, along with their current operating status and hours. This site is updated daily to reflect any changes.

Community Food Distribution

Fairfax County Public Schools (FCPS) continues to provide free grab and go meals for students and other county children under the age of 18 at locations throughout Fairfax County. Breakfast and lunch can be picked up together at the FCPS school sites from 10 a.m.-1 p.m. The pop-up sites’ hours vary by location. They are coordinating with community partners to ensure the locations and timing of food centers and pantries are being communicated to FCPS families. Adults may purchase breakfast and lunch for $2.
Thirty-two school sites are offering curbside pickup for breakfast and lunch from 10 a.m. - 1 p.m. FCPS staff will deliver meals to children and adults while they wait in their cars in the kiss and ride or bus lane areas. Effective April 20, the Cunningham Park Elementary School site moved to Thoreau Middle School*. FCPS buses are delivering grab and go meals along some bus routes at designated intersections.

As of April 21, FCPS Food and Nutrition Services resumed the USDA Fresh Fruit and Vegetable Program at four emergency food distribution sites from 10:00 a.m. to 1:00 p.m. Students can also receive fresh fruit and/or vegetable snacks in addition to the no-cost breakfasts and lunches offered.*

- Dogwood Elementary School
- Hutchison Elementary School
- Hybla Valley Elementary School
- Weyanoke Elementary School

For more information on the above mentioned food access programs as well as other food resources in the community, check out the searchable resource map. (*Indicates new information)

The county continues to provide meals to current Senior Center and Adult Day Health Care participants. Meals are being delivered to each participant that indicates a need. Additional meals will be delivered once per week with five meals. Additionally, older adult county housing facilities are also receiving meals through this coordinated effort. FASTRAN continues to support the Department of Family Services’ Meals on Wheels routes.

Community Services Board

The CSB continues to provide all services highlighted in the previous weeks’ summaries and has all sites open for business. There are seven staff who are COVID-19 positive. In addition, individuals served by the CSB at multiple locations have tested COVID-19 positive. Some of these individuals require daily close contact and support. Despite the inherit risks with this contact, CSB staff are wearing appropriate PPE and providing the necessary services. CSB nursing staff are training other CSB staff in the appropriate way to put on and take off PPE when having close contact with someone COVID-19 positive.

The CSB’s peer run contract partner, Recovery Program Solutions of Virginia is serving meals seven days a week and offering showers to individuals who need them at their South County Recovery and Drop In Center. (See attachment 1 for more information)

The CSB has a partnership with myStrength to offer online wellness, mental health, and substance abuse support available to all residents in Fairfax County and the cities of Fairfax and Falls Church. (See attachment 2 for log-in and sign-up instructions)

The CSB is offering a free online REVIVE! class that will provide you with the knowledge and confidence you need to potentially save a life during an opioid overdose emergency. Register online for the class.
Department of Family Services

The latest information on the Department of Family Services’ efforts can be found in the April 15, 2020 update.

Department of Housing and Community Development

The U.S. Department of Housing and Urban Development has offered broad waiver authority for the Fairfax County Redevelopment and Housing Authority. FCRHA take advantage of these waivers by doing the following:

- Reduce the paperwork burden on program participants and residents, making continued compliance with the program easier;
- Implement alternative compliance requirements for unit inspections; and
- Reduce the administrative burden for staff, making it easier to prioritize and manage workloads with reduced staff capacity.

The FCRHA was granted additional regulatory flexibility under its authority as a Moving to Work agency. It intends to adopt these flexibilities on the non-federal units and programs as well, effective immediately.

For the months of March and April, the Department of Housing and Community Development has waived over $13,000 in fees for late rental payments.

Juvenile and Domestic Relations District Court

Effective April 17, the weekly visits with high-risk offenders on probation have been suspended until May 8. Probation staff monitoring high-risk offenders have been directed to increase virtual contacts during this time period.

McLean Community Center

The latest information on the McLean Community Center’s efforts can be found in the April 15, 2020 update.

Office to Prevent and End Homelessness

Hotels: The Office to Prevent and End Homelessness (OPEH) has secured three hotels to provide additional shelter space for individuals who:

- Tested positive for COVID-19;
- Are symptomatic and pursuing testing or are awaiting testing for COVID-19;
- Have been exposed to someone who has tested positive for COVID-19; or are
- High risk as defined by the CDC and identified through a high-risk assessment in the Homeless Management Information System.
OPEH has secured numerous related services for transportation, security, cleaning, meal delivery, and laundry services. Shelter House is the contracted shelter operations provider.

OPEH is working with other Fairfax County Health, Housing, and Human Services (HHHS) agencies and additional hotels to expand the number of rooms available and ensure that hotel rooms are available for additional isolation and quarantine space across agencies.

**Drop-In Services:** OPEH is also working with the Community Services Board and other HHHS agencies to open additional day-time drop-in sites, including bathroom access, near the Embry Rucker Community Shelter and in South County.

**Reston Community Center**

The latest information on the Reston Community Center’s efforts can be found in the [April 8, 2020](#) update.
Recovery Program Solutions of Virginia (RPSV) is now serving meals seven days a week at our South County Recovery and Drop-In Center (SCRDIC) (8794-S Sacramento Drive in Alexandria).

SHOWERS AND LAUNDRY SERVICES WILL ALSO BE AVAILABLE DAILY AT SCRDIC FROM 12:00 PM – 4:00 PM BY APPOINTMENT. PLEASE CALL (703) 341-6890 FOR MORE INFORMATION.

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Attachment

Attachment 2: CSB Personal Support for You

PERSONAL SUPPORT FOR YOU

Recharge, Refresh and Improve Your Mood with myStrength

Now you can use myStrength's web and mobile tools to support your goals and well-being. Learning to use myStrength's tools can help you overcome the challenges you face and stay mentally strong. And it’s all safe, secure and personalized – just for you.

What myStrength users are saying:

"It's nice to have self-guided help that is so accessible."

"myStrength gives me back some of the 'light' I had lost."

SIGN UP TODAY
2. Enter the Access Code marked below.
3. Complete the myStrength sign-up process and personal profile.

CSBCommunity

Go Mobile! Download the myStrength mobile app, log in, and get started today.

myStrength
Is presented by
Community Services Board

COVID-19
Fairfax County Health and Human Services Update
General HHHS Updates

- The HHHS Updates are published every Wednesday.
- In response to the Board of Supervisor’s action to close all government buildings and facilities to the public starting Friday, March 27, at 5 p.m., until further notice, county agencies will be providing assistance from a distance.
- The county has developed numerous COVID-19 geospatial resources, including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Health Department

The most recent data on presumptive positive cases and the Health Department’s efforts are available at https://www.fairfaxcounty.gov/health/novel-coronavirus.

The Health Department has continued to share public health guidance with the community. A toolkit resource: Slow the Spread of COVID-19 was delivered to every Fairfax Health District household this week. The information also is available online in seven additional languages. Additional coronavirus guidance for specific audiences was added this week to include long-term care facilities and deaf, hard of hearing and deafblind individuals. The COVID-19 Language Portal continues to be populated with video and audio messages prepared by Health Department staff who are providing targeted outreach to diverse audiences in the community.

In addition, COVID-19 response related information is available through multiple communication channels:
- Call the Health Department Call Center at 703-267-3511 with Coronavirus questions; open 9 a.m. to 7 p.m. weekdays and 9:30 a.m. to 5 p.m. on weekends.
- Text FFXCOVID to 888777 to receive updates from Fairfax County about COVID-19.
- Email questions or concerns to ffxcovid@fairfaxcounty.gov. This email account will be staffed Monday through Friday, 8 a.m. through 6 p.m.
- Learn more about COVID-19 on the Health Department Coronavirus (COVID-19) Webpage or FAQ page.
- Follow the Fairfax County Government Facebook Page and Health Department Facebook Page.
- Follow @fairfaxcounty and @fairfaxhealth on Twitter
Health Safety Net Providers

Inova's Partnership for Healthier Communities is available to connect uninsured children and adults to affordable healthcare services like CHIP or Medicaid. Staff are available to explain different options, answer questions, and complete applications over the phone. For assistance, call 703-698-2550 or text 703-479-0330.

The Office of Strategy Management has created a web page that lists all the community health safety net providers, along with their current operating status and hours. This site is updated daily to reflect any changes.

Community Food Distribution

Fairfax County Public Schools (FCPS) continues to provide free grab and go meals for students and other county children under the age of 18 at locations throughout Fairfax County. Breakfast and lunch can be picked up together at the FCPS school sites from 10 a.m.-1 p.m. The pop-up sites’ hours vary by location. They are coordinating with community partners to ensure the locations and timing of food centers and pantries are being communicated to FCPS families. Adults may purchase breakfast and lunch for $2. Community providers have expressed an interest in supporting the costs for these adult meals. The Food Access subcommittee will be exploring this need/opportunity.

Thirty-two school sites are offering curbside pickup for breakfast and lunch from 10 a.m. - 1 p.m. FCPS staff will deliver meals to children and adults while they wait in their cars in the kiss and ride or bus lane areas. FCPS buses are delivering grab and go meals along some bus routes at designated intersections.

For more information on the above mentioned food access programs as well as other food resources in the community, check out the searchable resource map.

The county continues to provide meals to current Senior Center and Adult Day Health Care participants. Meals are being delivered to each participant that indicates a need. Additional meals will be delivered once per week with five meals. Additionally, older adult county housing facilities are also receiving meals through this coordinated effort. FASTRAN continues to support the Department of Family Services’ Meals on Wheels routes.

Community Services Board

The CSB continues to have all six of their main site locations open. The medication clinic, pharmacy, and emergency services continue onsite, with clients getting services daily. Nursing staff at the CSB continue to have daily close contact with individuals and provide an average of 600 injectable medications on a monthly basis. The CSB continues to provide 24/7 residential services at multiple locations where social distancing is not possible throughout the community, but the overall residential programming census has decreased for safety reasons. Most outpatient services have transitioned to televideo. The CSB is seeing an increase of approximately 100 additional people being served in outpatient services per day. The CSB is serving an average 2,000-2,200 individuals per day. The number of individuals utilizing the call center and assessment center has decreased. The volume and
utilization at CSB Emergency Services and the Merrifield Crisis Response Center is showing significant variation in the number of individuals being served, fluctuating between 20 and 86 per day. Most of the CSB contract partner agencies have closed or significantly reduced their programming. The CSB is working with them to develop alternative ways to provide services.

The CSB continues to have significant staffing shortages in its residential programs. Mandatory staff reassignments in the agency are likely to occur over the next couple of weeks. Five CSB staff have tested positive for COVID-19, with one exposure occurring at the worksite.

**Department of Family Services**

DFS will launch a new Parent Support Line (703-324-7720) on Monday, April 20. This service will be offered weekdays from 8 a.m.- 4:30 p.m. The Parent Support Line will be staffed with child abuse prevention team members who will assist parents and caregivers who are looking for resources or have a parenting question. There will be Spanish-speaking team members available. All other languages will be supported through available interpretation services. Their Prevention Services programs may also be reached via email at buildingstrongerfamilies@fairfaxcounty.gov.

The state’s implementation of key provisions of the Family First Prevention Services Act (FFPSA), which was scheduled for July 2020, has been delayed until January 2021. FFPSA is landmark federal legislation that makes large-scale reforms to child welfare services. The provisions being delayed are the retooling of federal funding (Title IV-E) that are traditionally appropriated to states to support foster care services. FFPSA allows this funding to be used to provide evidence-based and trauma-informed services for mental health, substance abuse, and child abuse prevention services to prevent a child from entering foster care. DFS will continue working with community partners and the Virginia Department of Social Services to prepare its child welfare services system for related reforms. There is no impact to service delivery because similar or same services are offered under CSA, CSB, and DFS.

**Department of Housing and Community Development**

The latest information on the Department of Housing and Community Development’s efforts can be found in the March 20, 2020 update.

**Juvenile and Domestic Relations District Court**

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the April 8, 2020 update.

**McLean Community Center**

McLean Community Center has suspended registrations until further notice. MCC is currently assessing its ability to accommodate summer programs, which involves the hiring of staff, the availability and use of community-based facilities, and making reservations at various venues. As soon as decisions have been made, MCC will inform its patrons. For now, MCC remains closed to the public.
Office to Prevent and End Homelessness

**Hotels:** Contracts will be signed shortly to secure three hotels with a total of 223 rooms to serve people experiencing homelessness who either:

1. Tested positive for COVID-19;
2. Are symptomatic and pursuing testing or are awaiting testing for COVID-19;
3. Have been exposed to someone who has tested positive for COVID-19; or
4. Are at high risk of serious illness as defined by the CDC and identified through the High Risk Assessment in HMIS.

OPEH has identified a homeless service provider that will take the lead in operating the isolation and quarantine site. Additional services are being procured this week for transportation, meal delivery, cleaning services, security, and more. Homeless services providers are preparing to move the most elderly, most vulnerable individuals this week.

**Funding:** Federal and state resources referenced below will be used to reduce the impact to the Fairfax County budget.

- Federal: The award letter was received for the $1.7 million allocated through the supplemental Emergency Solutions Grant (ESG) funding as part of the CARES Act. The ESG funding will support the new isolation and quarantine shelter operations in hotels.
- State: OPEH identified two homeless service providers that will directly receive the initial $117,000 allocated by the Commonwealth of Virginia through the Virginia Homeless Solutions Program. The grant agreements will be available this week.

**Reston Community Center**

The latest information on the Reston Community Center’s efforts can be found in the [April 8, 2020 update](#).
General HHHS Updates

- The HHHS Updates are published every Wednesday.
- In response to the Board of Supervisor’s action to close all government buildings and facilities to the public starting Friday, March 27, at 5 p.m., until further notice, county agencies will be providing assistance from a distance.
- The county has developed numerous COVID-19 geospatial resources, including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Health Department

The most recent data on presumptive positive cases and the Health Department’s efforts are available at https://www.fairfaxcounty.gov/health/novel-coronavirus.

In addition, COVID-19 response related information is available through multiple communication channels:

- Call the Health Department Call Center at 703-267-3511 with Coronavirus questions; open 9 a.m. to 7 p.m. weekdays* and 9:30 a.m. to 5 p.m. on weekends.
- Text FFXCOVID to 888777 to receive updates from Fairfax County about COVID-19.
- Email questions or concerns to ffxcovid@fairfaxcounty.gov. This email account will be staffed Monday through Friday, 8 a.m. through 6 p.m.*
- Learn more about COVID-19 on the Health Department Coronavirus (COVID-19) Webpage or FAQ page.
- Follow the Fairfax County Government Facebook Page and Health Department Facebook Page.
- Follow @fairfaxcounty and @fairfaxhealth on Twitter

(*Updated Hours)

Health Safety Net Providers

The Office of Strategy Management has created a web page that lists all the community health safety net providers, along with their current operating status and hours. This site will be updated daily to reflect any changes.
Community Food Distribution

Fairfax County Public Schools (FCPS) continues to provide free grab and go meals for students and other county children under the age of 18 at locations throughout Fairfax County. Breakfast and lunch can be picked up together at the FCPS school sites from 10 a.m.-1 p.m.* The pop-up sites’ hours vary by location. They are coordinating with community partners to ensure the locations and timing of food centers and pantries are being communicated to FCPS families. Adults may purchase breakfast and lunch for $2.

Thirty-two school sites are offering curbside pickup for breakfast and lunch from 10 a.m. - 1 p.m.* FCPS staff will deliver meals to children and adults while they wait in their cars in the kiss and ride or bus lane areas. FCPS buses are delivering grab and go meals along some bus routes at designated intersections.

For more information on the above mentioned food access programs as well as other food resources in the community, check out the searchable resource map.

The county continues to provide meals to current Senior Center and Adult Day Health Care participants. Meals are being delivered to each participant that indicates a need. Additional meals will be delivered once per week with five meals. Additionally, older adult county housing facilities are also receiving meals through this coordinated effort. FASTRAN continues to support the Department of Family Services’ Meals on Wheels routes when volunteers are unavailable.

(*Updated Hours)

Community Services Board

The latest information on the Community Services Board’s efforts can be found in the April 1, 2020 update.

Department of Family Services

Adult and Aging Services: The Virginia Department of Aging and Rehabilitative Services has notified the Area Agency on Aging that they will receive about $487,705 in emergency federal funding to support home congregate meals and home delivered meals.

Children, Youth and Families: DFS has been notified by the Virginia Department of Social Services (VDSS) that financial assistance is available to foster parents who take in a child as an emergency placement or a child who requires quarantine or isolation. Foster families would get a one-time payment of $2,000.

DFS is considering supplementing the board rate for foster parents with school-aged children to help with increased expenses for food and activities since schools are closed. DFS is working with VDSS to determine if there would be any associated revenue with this new expense.

Self-Sufficiency: The local General Relief program provides limited financial assistance to individuals with disabilities. Individuals are required to provide and update medical documentation to justify the financial assistance. General Relief recipients are likely face barriers in getting this
information from their medical providers right now. Therefore, DFS has relaxed the medical documentation criteria for initial or continued eligibility.

**Department of Housing and Community Development**

The latest information on the Department of Housing and Community Development’s efforts can be found in the [March 20, 2020](#) update.

**Juvenile and Domestic Relations District Court**

Trials and sentencing hearings in all criminal and delinquency matters in which the defendant is held in custody (e.g., in Adult Detention Center, Juvenile Detention Center, Shelter Care) are suspended and shall be continued by the Clerk of Court. Any objection to the continuance of such a trial or hearing shall be made by emergency motion, filed as far in advance of the original scheduled date as possible.

**McLean Community Center**

The latest information on the McLean Community Center’s efforts can be found in the [April 1, 2020](#) update.

**Office to Prevent and End Homelessness**

**First Positive Case:** An individual experiencing homelessness tested positive for COVID-19, which is the first positive case in the local homeless services system. The individual, along with their significant other, were both isolated in hotel rooms.

**High Risk Assessment & Health Screening:** OPEH implemented the use of a formalized assessment to identify individuals at high risk of serious illness as defined by the CDC. A similar health screening will be rolled out this week to identify clients that are symptomatic and who have been tested for the coronavirus. Both screenings will be recorded in the Homeless Management Information System to improve tracking capabilities.

**Federal and State Funding:** The allocations for the first $1 billion within Emergency Solutions Grant (ESG) funding through the CARES Act was announced. Fairfax County is positioned to receive $1.7 million. The CARES Act included a total of $4 billion in Emergency Solutions Grant funding, which is a formula-based program distributed through the U.S. Department of Housing and Urban Development. FEMA provided pre-approval for the county’s non-congregate sheltering expenses to be eligible for reimbursement.

Governor Northam announced that an initial $2.5 million in emergency funding will be made available to shelter Virginia’s statewide homeless population during the COVID-19 pandemic. OPEH spoke with the Virginia Department of Housing and Community Development to begin negotiating the use of an initial allocation of approximately $117,000.
**Service Trends:** In the past seven days, and with the closure of the Hypothermia Prevention Program, the homeless services system housed nearly double the number of households (24) than the prior four-week average (12.5 housed a week). Despite many increasing obstacles, people are still being housed.

**Panhandling Survey:** A survey of individuals who are panhandling throughout Fairfax County was originally scheduled for the week of April 20, 2020 but the survey will be deferred due to the COVID-19 pandemic.

**Reston Community Center**

The center is continuing to plan for summer programming, including summer camps. Staff located personal protective equipment and spare respirators in storage, which were given to the Health Department.
General HHHS Updates

- The HHHS Updates are published every week on Wednesdays.
- In response to the Board of Supervisor’s action to close all government buildings and facilities to the public starting Friday, March 27, at 5 p.m., until further notice, county agencies will be providing county services through alternative means. For more information, please click here to learn more about how county agencies are providing Assistance from a Distance. Additionally, nonprofit organizations located in county facilities have received operational guidance from their county contacts.

Health Department

The most recent data on presumptive positive cases and the Health Department’s efforts are available at https://www.fairfaxcounty.gov/health/novel-coronavirus.

In addition, COVID-19 response related information is available through multiple communication channels:

- Call the Health Department Call Center at 703-267-3511 with Coronavirus questions; open 9:30 a.m. to 9 p.m. weekdays and 9:30 a.m. to 5 p.m. on weekends.
- Text FFXCOVID to 888777 to receive updates from Fairfax County about COVID-19.
- Email questions or concerns to ffxcovid@fairfaxcounty.gov. This email account will be staffed Monday through Friday, 8 a.m. through 8 p.m.
- Learn more about COVID-19 on the Health Department Coronavirus (COVID-19) Webpage or FAQ page.
- Follow the Fairfax County Government Facebook Page and Health Department Facebook Page.
- Follow @fairfaxcounty and @fairfaxhealth on Twitter

Coordinated Services Planning (Basic Needs Support)

Coordinated Services Planning (CSP) continues to receive sustained increases in call volume. Residents facing difficulties – including those related to food, shelter, employment, financial assistance, healthcare and other needs should call 703-222-0880, between 8 a.m. and 4:30 p.m., Monday through Friday, for assistance accessing government and community-based resources. Assistance is available in multiple languages. CSP staff are tracking and updating information on available community resources. Many community-based organizations are changing or modifying
their available services. In addition to calling CSP, residents can also visit the Human Services Resource Guide, an online, searchable guide to for services and resources in Fairfax County to find available county and community resources.

**Community Food Distribution**

Fairfax County Public Schools (FCPS) continues to provide grab and go meals at no cost for students at locations throughout Fairfax County. Breakfast and lunch can be picked up together at the FCPS school sites from 9 a.m.-1 p.m. The pop-up sites’ hours vary by location. They are coordinating with community partners to ensure the locations and timing of food centers and pantries are being communicated to FCPS families. All students enrolled in FCPS schools and other County children receive one meal at no-cost; and, may have additional meals at no-cost upon request. Adults may purchase breakfast and lunch meals for $2.00.

Thirty-two school sites are offering curbside pickup for breakfast and lunch from 9 a.m. - 1:00 p.m. FCPS staff will deliver meals to children and adults while they wait in their cars in the kiss and ride or bus lane areas.

FCPS buses are delivering grab and go meals along some bus routes at designated intersections. For more information on the above mentioned food access programs as well as other food resources in the community, check out the searchable resource map.

The county continues to provide meals to current Senior Center and Adult Day Health Care participants. Meals are being delivered to each participant that indicates a need. Additional meals will be packaged in sets of five meals for five days so residents will receive one delivery per week with five meals. Additionally, older adult county housing facilities are also receiving meals through this coordinated effort. FASTRAN continues to support the Department of Family Services’ Meals on Wheels routes when volunteers are unavailable.

**Child Care Services**

The latest information can be found in the March 25, 2020 update.

**Department of Family Services**

Children, Youth, and Families (CYF): Foster care visits have been moved to a virtual platform for any youth whose placement is stable. For youth whose placement is at risk of disruption, CYF will work with the family for in-home visits and ask appropriate screening questions. A communication has been sent to all parents and a video message to foster parents. This change has been made pursuant to guidance from Virginia Department of Social Services (VDSS).

Domestic and Sexual Violence Services: Zoom for Healthcare licenses have been obtained to provide remote clinical and advocacy services to victims and offenders of domestic violence. The change in service delivery from phone consultations to virtual clinical sessions will be made by April 6.

Self-Sufficiency: VDSS has approved a waiver to allow local jurisdictions to suspend interviews with applications for SNAP. The team is modifying its business process to ensure appropriate
implementation of this waiver. This waiver will create some relief on the effort toward application processing time. However, the exponential increase in the number of applications received for SNAP and TANF continues to tax the workforce.

**Department of Housing and Community Development**

The latest information on the Department of Housing and Community Development’s efforts can be found in the [March 20, 2020](#) update.

**Office to Prevent and End Homelessness**

The Office to Prevent and End Homelessness staff continues to work with nonprofit service providers to implement the recommendations provided by the Center for Disease Control and Prevention, the US Department of Housing and Urban Development, et al. to prevent the infection of individuals experiencing homelessness with the COVID-19 virus. Shelters are screening new admissions. Individuals who are identified as symptomatic are connected to testing providers and given alternative shelter space to allow for isolation, which mitigates spread to other shelter guests.

The Hypothermia Prevention Program ended on Wednesday, April 1. Additional shelter beds hosted in various houses of worship and Fairfax County facilities are no longer available. Nonprofit service providers have worked with guests to find alternative housing options in the weeks leading to the program’s closure. Individuals who are unsheltered will continue to be engaged and served by street outreach teams.

The number of people coming into shelter remains consistent with previous year’s admissions at this time.

**Juvenile and Domestic Relations District Court**

Effective April 2, trials and sentencing hearings in all criminal and delinquency matters in which the defendant is held in custody (e.g., in Adult Detention Center, Juvenile Detention Center, Shelter Care) are suspended and shall be continued by the Clerk of Court. Any objection to the continuance of such a trial or hearing shall be made by emergency motion, filed as far in advance of the original scheduled date as possible.

**Community Services Board**

The CSB continues to have multiple sites open for limited business. They are consolidating two substance abuse treatment programs. The Woodburn Crisis Stabilization Program will be moved to a location that allows better social distancing. They are also consolidating one of the DD residential group homes. Most of the CSB staff are providing services via video or telephone. The Merrifield Crisis Response Center continues to be open 24 hours a day. All individuals who enter CSB facilities are receiving COVID-19 brief screenings. Staffing all programs continue to be an issue, as approximately 120 FTEs are utilizing the COVID-19 leave. The homeless drop-in center continues to be open at the Gartian Center on Tuesdays and Fridays. Tents have been set up outside of the Merrifield and Gartian Center to help with social distancing and screening prior to entry into the
building.

**Reston Community Center**

The latest information on the Reston Community Center’s efforts can be found in the [March 18, 2020 update](#).

**McLean Community Center**

The McLean Community Center (MCC) Governing Board canceled all Center-sponsored activities in the months of April and May, including McLean Day 2020. Absentee voting for the MCC 2020 Governing Board Election, currently underway, will continue through 5 p.m. on Wednesday, May 13. The McLean Day in-person voting, stipulated in the Center’s Memorandum of Understanding, will be held at MCC, 1234 Ingleside Ave., as scheduled from 10:30 a.m. to 5 p.m. on Saturday, May 16.

**Health Safety Net Providers**

The Office of Strategy Management has [created a web page](#) that lists all the community health safety net providers, along with their current operating status and hours. This site will be updated daily to reflect changes.

**Community-Based Organizations Coordination**

Effective immediately, the community-based organization coordination efforts, including donation and volunteer needs, will be provided in a separate report. This report will be an attachment to this document.
General HHHS Updates

- The HHHS Updates will now be published every week on Wednesdays.
- In response to the Board of Supervisor’s action to close all government buildings and facilities to the public starting Friday, March 27, at 5 p.m., until further notice, with a few exceptions, county agencies will be providing county services through alternative means. For more information, please click here to learn more about how county agencies are providing Assistance from a Distance. Additionally, nonprofit organizations located in county facilities have received operational guidance from their county contacts.

Health Department

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- Learn more about COVID-19 on the Health Department Coronavirus (COVID-19) Webpage or FAQ page.
- Follow the Fairfax County Government Facebook Page and Health Department Facebook Page.
- Follow @fairfaxcounty and @fairfaxhealth on Twitter.

Coordinated Services Planning (Basic Needs Support)

Coordinated Services Planning (CSP) has received 411 inquiries related to COVID-19 since February 25, 2020. CSP expects that number will continue to increase as businesses close or slow down. Residents facing difficulties – including those related to food, shelter, employment, financial assistance, healthcare and other needs should call 703-222-0880, between 8 a.m. and 4:30 p.m., Monday through Friday, for assistance accessing government and community-based resources. Assistance is available in multiple languages. Coordinated Services Planning staff is tracking and
updating information on available community resources. Many community-based organizations are changing or modifying their available services. In addition to calling CSP, residents can also visit the Human Services Resource Guide, an online, searchable guide to for services and resources in Fairfax County to find available county/community resources.

Community Food Distribution

Fairfax County Public Schools (FCPS) continues to provide grab and go meals at no cost for students at 44 locations throughout Fairfax County. Breakfast and lunch can be picked up together at the FCPS school sites from 9 a.m.-1 p.m. The pop-up sites’ hours vary by location. They are coordinating with community partners to ensure the locations and timing of food centers and pantries are being communicated to FCPS families. All students enrolled in FCPS schools and other County children receive one meal at no-cost; and, may have additional meals at no-cost upon request. Adults may purchase breakfast and lunch meals for $2.00.

Two school sites are offering curbside pickup for breakfast and lunch from 10:00 a.m. - 1:00 p.m. FCPS staff will deliver meals to children and adults while they wait in their cars in the kiss and ride line.

- Westgate Elementary, 7500 Magarity Road, Falls Church
- Oak View Elementary, 5004 Sideburn Road, Fairfax

FCPS buses are delivering grab and go meals along some bus routes at designated intersections. For more information on the above mentioned food access programs as well as other food resources in the community, check out the searchable resource map.

The county continues to provide meals to current Senior Center and Adult Day Health Care participants. Meals are being delivered to each participant that indicates a need. Additional meals will be packaged in sets of five meals for five days so residents will receive one delivery per week with five meals. Additionally, older adult county housing facilities are also receiving meals through this coordinated effort. FASTRAN continues to support the Department of Family Services’ Meals on Wheels routes when volunteers are unavailable.

Child Care Services

On March 23, the Virginia Department of Social Services and Virginia Department of Education issued joint guidance to address school closures and demands for child care services during this time. It provides clarification for child care centers and family providers on closures and requirements, as well as provides flexibility in licensing for school-based child care providers, local governments, and private schools. It also provides resources for essential personnel in finding child care.

Department of Family Services

All divisions continue to offer assistance from a distance, which enable residents to access needed services and programs without coming into an office.
Department of Housing and Community Development

The latest information on the Department of Housing and Community Development’s efforts can be found in the March 20, 2020 update.

Office to Prevent and End Homelessness

All of the county’s homeless shelters and related programs remain open and ready to serve those most in need. OPEH’s partner organizations that provide shelter and street outreach are following safety guidelines provided by the CDC, HUD, and the Health Department. Shelter providers are using personal protective equipment including facemasks and gloves when necessary. OPEH is working with Office of Emergency Management to acquire additional personal protective equipment supplies for shelter providers.

Shelter staff are screening clients according to CDC guidelines for COVID-19 symptoms. Clients who present with symptoms are isolated and people who have had contact with those clients in the shelter are isolated as well. Shelter providers have reduced staff numbers as a precaution with alternating shifts to ensure service can continue and limit potential exposure.

Individuals interested in helping people experiencing homelessness are encouraged to support their local nonprofit organization.

Juvenile and Domestic Relations District Court

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the March 16, 2020 update.

Community Services Board

Community Services Board sites have been operating on a revised operating schedule of 11 a.m.-5 p.m. Most services are being delivered remotely. All residential programs have stopped new admissions except for detoxification and crisis care services. A significant amount of staff are using administrative leave and so staffing sites is becoming more difficult. Plans are underway to switch services to a new format while buildings are closed to the public. Operating status and hours at specific sites are posted online and continually updated to reflect changes.

Reston Community Center

The latest information on the Reston Community Center’s efforts can be found in the March 18, 2020 update.

McLean Community Center

The latest information on the McLean Community Center’s efforts can be found in the March 18, 2020 update.
Health Safety Net Providers

The Office of Strategy Management is developing a web page that will list all the community health safety net providers, along with their current operating status and hours. This site will be updated daily to reflect changes.

Community-Based Organizations Coordination

HHHS staff are in constant contact with our community-based organization providers and contractors during this time. As this situation evolves, community-based organizations are adapting their service delivery model to best serve their clients. The Fairfax County Community Provider Coordination Team (CPCT) for COVID-19 conducted its initial meeting on March 19, 2020. Over 60 participants representing community organizations, county agencies, FCPS and the faith community came together to address basic need service coordination and gaps. The team has identified the following focus areas: Food Access, Health Access, Financial Assistance (rent/utility); Transportation, and Out of School Time/Youth Programming. Additionally, over 30 community providers have completed an organizational asset/needs survey. Survey results will identify current and accurate information on available services, document trends in service utilization and requests as a result of COVID-19, identify gaps in need and service availability, identify new and emerging resources available for CBOs; and link available resources to identified service gaps. A summary of the survey results will be available in future HHHS Updates.

Donation Inquiries and Support

The Fairfax County Emergency Operations Plan – Donations and Volunteer Management Annex have been initiated. HHHS agencies have been working closely with the Office of Emergency Management (OEM) and Volunteer Fairfax to operationalize donations and volunteer needs and requests. Planning is underway to create additional county website content on donations and volunteer information. In the meantime, residents, businesses and organizations who want to help fill community needs can make donations to local community-based organizations. Fairfax residents who want to contribute are also encouraged to consider making monetary contributions and grocery gift cards donations to our community-based organizations partners. Residents can also visit the Human Services Resource Guide, an online, searchable guide to available human services resources in Fairfax County.
Health Department

The most recent data on presumptive positive cases and the Health Department’s efforts are available at https://www.fairfaxcounty.gov/health/novel-coronavirus.

In addition, COVID-19 response related information is available through multiple communication channels:

- Call the Health Department Call Center at 703-267-3511 with Coronavirus questions; open 9:30 a.m. to 9 p.m. weekdays and 9:30 a.m. to 5 p.m. on weekends.
- Text FFXCOVID to 888777 to receive updates from Fairfax County about COVID-19.
- Email questions or concerns to ffxcovid@fairfaxcounty.gov. This email account will be staffed Monday through Friday, 8 a.m. through 8 p.m.
- Learn more about COVID-19 on the Health Department Coronavirus (COVID-19) Webpage or FAQ page.
- Follow the Fairfax County Government Facebook Page and Health Department Facebook Page.
- Follow @fairfaxcounty and @fairfaxhealth on Twitter

Coordinated Services Planning (Basic Needs Support)

Coordinated Services Planning (CSP) has received 226 inquiries related to COVID-19. CSP expects that number will continue to increase as businesses close or slow down. Residents facing difficulties – including those related to food, shelter, employment, financial assistance, healthcare and other needs should call 703-222-0880, between 8 a.m. and 4:30 p.m., Monday through Friday, for assistance accessing government and community-based resources. Assistance is available in multiple languages. Coordinated Services Planning staff is tracking and updating information on available community resources. Many community-based organizations are changing or modifying their available services. In addition to calling CSP, residents can also visit the Human Services Resource Guide, an online, searchable guide to for services and resources in Fairfax County to find available county/community resources.

Community Food Distribution

Fairfax County Public Schools (FCPS) continues to provide grab and go meals at no cost for students at 44 locations throughout Fairfax County. Breakfast is served from 8 to 10:30 a.m.; lunch, from 10:30 a.m. to 2 p.m. They are coordinating with community partners to ensure the locations and timing of food centers and pantries are being communicated to FCPS families. All
students enrolled in FCPS schools and other County children receive one meal at no-cost; and, may have additional meals at no-cost upon request. Adults may purchase breakfast and lunch meals for $2.00.

Starting March 20, two school sites are offering curbside pickup for breakfast and lunch from 10:00 a.m. - 1:00 p.m. FCPS staff will deliver meals to children and adults while they wait in their cars in the kiss and ride line.

- Westgate Elementary, 7500 Magarity Road, Falls Church
- Oak View Elementary, 5004 Sideburn Road, Fairfax

FCPS has added 7 additional bus routes to their grab and go meal access program. A full list of locations can be found [here](https://example.com). For more information on the above mentioned food access programs as well as other food resources in the community, check out the [searchable resource map](https://example.com). In the first 18 hours of the Food Resources map being publicly available, it had almost **12,000 unique hits**.

The county continues to provide meals to current Senior Center and Adult Day Health Care participants. Meals are being delivered to each participant that indicates a need. Additional meals will be packaged in sets of five meals for five days so residents will receive one delivery per week with five meals. Additionally, older adult county housing facilities are also receiving meals through this coordinated effort. FASTRAN continues to support the Department of Family Services’ Meals on Wheels routes when volunteers are unavailable. This effort started last week and will continue through program closure.

**Child Care Services**

This morning state licensed childcare centers and family childcare homes received guidance from the Virginia Department of Social Services providing information to support program’s efforts to remain open. The guidance asked programs to encourage families to remain home to care for their children if at all possible; and asked that childcare programs only remain open if they can adhere to the provided guidelines for protecting vulnerable populations. The [Virginia Department of Social Services, March 18, 2020 Child Care Guidance](https://example.com) is found here.

Office for Children staff reached out to community childcare programs (centers and family childcare homes) today to assess their operating status. Staff received information from 920 programs. Of those, 263 are closed and 657 remain open. Staff will continue to reach out to programs. For context, there are approximately 1900 community childcare programs in the county.

**Department of Family Services**

**Self Sufficiency:** Assistance from a distance is available to residents who want to apply or currently receive SNAP, Medicaid, and TANF benefits by either applying online at [www.commonhelp.virginia.gov](http://www.commonhelp.virginia.gov) or calling 1-855-635-4370. Residents can also call the DFS Public Assistance Customer Care line at 703-324-7500.

Virginia Medicaid released today that it covers all COVID-19 testing and treatment. DMAS recently announced it is taking the following steps, effective immediately, to remove barriers to care for its members and other eligible Virginians:
• Ensuring members do not inadvertently lose coverage due to lapses in paperwork or a change in circumstances. For the length of the emergency, renewals and redeterminations are extended. Any member who files an appeal during the emergency will automatically have coverage extended while waiting for the appeal.

• Eliminating co-pays for all Medicaid and FAMIS covered services, including COVID-19 testing and treatment.

• Allowing Medicaid members to obtain a 90-day supply of many routine prescriptions.

• Waiving pre-approval requirements for many critical medical services and enacting automatic extensions for approvals that are already in place.

• Enabling Medicaid providers and members to make greater use of telehealth.

• Working closely with providers to review and respond to the needs of higher risk and older members who are most susceptible to COVID-19.

Domestic and Sexual Violence Services: The 24-hour Domestic and Sexual Violence Hotline remains open. Preliminary protective orders are still being heard daily via written affidavits only. The Domestic Violence Action Center remains open and has implemented social distancing guidelines. Fairfax County Domestic and Sexual Violence Services’ counseling and ADAPT groups have been temporarily suspended. Some of its community-based partners are conducting new client intakes, case management, and counseling appointments by phone. Domestic violence shelter staff are actively screening new residents for symptoms.

Department of Housing and Community Development

HCD’s offices are closed to walk-in customers and staff are meeting with customers in person for essential needs by appointment only. In-home inspections and in-home maintenance services are limited to emergencies only. Residents and landlords have been notified of these operational changes. All common areas in senior housing properties are closed.

Office to Prevent and End Homelessness

OPEH is working with the Health Department’s Homeless Healthcare Program and local nonprofit homeless service providers to implement best practices in mitigating the impact on the population of people experiencing homelessness. Services are being reduced to only essential services in order to promote and practice social distancing and manage diminished staffing capacity. Facilities are being identified to serve as an alternative shelter location for the isolation and quarantine of individuals that are symptomatic or have tested positive.

Juvenile and Domestic Relations District Court

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the March 16, 2020 update.
Community Services Board

The CSB is changing the hours of most of their main sites to being open from 11am -5pm. Emergency services and other programs will continue to operate 24/7. For up to date information on CSB hours of operation please click here. The CSB is continues to see an increase in staff vacancies and has a critical need for nursing staff and individuals who can work in 24-hour residential programs. If additional staff aren’t hired, the CSB will have to close/merge some of their residential programs. Services will be provided via tele video to these individuals. It is highly likely the CSB will need to take additional measures next week to keep basic operations running.

Reston Community Center

The latest information on the Reston Community Center’s efforts can be found in the March 18, 2020 update.

McLean Community Center

The latest information on the McLean Community Center’s efforts can be found in the March 18, 2020 update.

Community-Based Organization Coordination

HHHS staff are in constant contact with our community-based organization providers and contractors during this time. As this situation evolves, community-based organizations are adapting their service delivery model to best serve their clients. One such example is Britepaths is offering free financial counseling services virtually to residents who have been financially impact by COVID-19.

Donation Inquiries and Support

As a reminder, residents, businesses and organizations who want to help fill community needs can make donations to local community-based organizations. Residents who want to contribute are also encouraged to consider making monetary contribustions and grocery gift cards donations to our community-based organizations partners. Residents can also visit the Human Services Resource Guide, an online, searchable guide to available human services resources in Fairfax County.
COVID-19

Fairfax County Health and Human Services

Updates

March 19, 2020

Health Department

The most recent data on presumptive positive cases and the Health Department’s efforts are available at https://www.fairfaxcounty.gov/health/novel-coronavirus.

Coordinated Services Planning (Basic Needs Support)

Coordinated Services Planning (CSP) has received 170 inquiries related to COVID-19. CSP expects that number will continue to increase as businesses close or slow down. Residents facing difficulties – including those related to food, shelter, employment, financial assistance, healthcare and other needs should call 703-222-0880, between 8 a.m. and 4:30 p.m., Monday through Friday, for assistance accessing government and community-based resources. Assistance is available in multiple languages.

Community Food Distribution

Fairfax County Public Schools (FCPS) continues to provide grab and go meals at no cost for students at 44 locations throughout Fairfax County. Breakfast is served from 8 to 10:30 a.m.; lunch, from 10:30 a.m. to 2 p.m. They are coordinating with community partners to ensure the locations and timing of food centers and pantries are being communicated to FCPS families. All students enrolled in FCPS schools and other County children receive one meal at no-cost; and, may have additional meals at no-cost upon request. Adults may purchase breakfast and lunch meals at a cost of $2.00. An updated list of locations is available at https://www.fairfaxcounty.gov/maps/food-resources.

Beginning Thursday, March 19, Fairfax County Public Schools (FCPS) buses began delivering grab and go meals along some bus routes. School buses stop at designated intersections to deliver these meals. The routes can be found here. For more information on the above mentioned food access programs as well as other food resources in the community, please click here to view a searchable resource map.

The county continues to provide meals to current Senior Center and Adult Day Health Care participants. Meals are being delivered to each participant that indicates a need. Additional meals will be packaged in sets of five meals for five days so residents will receive one delivery per week with five meals. Additionally, older adult county housing facilities are also receiving meals through this coordinated effort. FASTRAN continues to support the Department of Family Services’ Meals on Wheels routes when volunteers are unavailable. This effort started last week and will continue through program closure.
Child Care Services

This morning state licensed childcare centers and family childcare homes received guidance from the Virginia Department of Social Services providing information to support program’s efforts to remain open. The guidance asked programs to encourage families to remain home to care for their children if at all possible; and asked that childcare programs only remain open if they can adhere to the provided guidelines for protecting vulnerable populations. The Virginia Department of Social Services, March 18, 2020 Child Care Guidance is found here.

Office for Children staff reached out to community childcare programs (centers and family childcare homes) today to assess their operating status. Staff received information from 920 programs. Of those, 263 are closed and 657 remain open. Staff will continue to reach out to programs. For context, there are approximately 1900 community childcare programs in the County.

Department of Family Services

Children, Youth, and Families: Virginia Department of Social Services (VDSS) is permitting agencies to use videoconferencing to meet the foster care caseworker visit requirement under the narrow circumstances related to COVID-19. DFS is working to obtain Zoom for Healthcare licenses to ensure privacy and confidentiality for videoconferencing.

Self Sufficiency: VDSS has implemented temporary procedures in the Temporary Assistance for Needy Families (TANF) and the Virginia Initiative for Employment not Welfare (VIEW) programs. TANF applicants who do not have all required documents for an eligibility determination due to government and business closures (i.e. DMV) will be able to give a statement in lieu of those documents to complete the application. This is to be done at the discretion of the agency. The public is still able to apply for SNAP, Medicaid, and TANF benefits by online (commonhelp.virginia.gov), mail, and, tollfree phone (1-855-635-4370). Communication tools about how to submit applications are being developed and will be pushed to social media and other media channels as supported by Office of Public Affairs. Lastly, students who are not in school due to the school shutdown are not considered truant. Verification for school enrollment may be delayed until school reopens.

Services are being pared down at the Self-Sufficiency lobbies in the following locations: Pennino, South County, Annandale, and Lake Anne locations. At each location there will be information on how to apply for public benefits and a phone with an available staff member to answer questions and further direct the individual. This temporary process will be in place at all locations no later than Monday, March 23, 2020.

Department of Housing and Community Development

The latest information on the Department of Housing and Community Development’s efforts can be found in the March 17, 2020 update.
Office to Prevent and End Homelessness

OPEH is working with homeless service providers and other Fairfax County agencies, including the Health Department, to ensure that individuals can get screened and tested for COVID-19. Transportation options are being explored, as well as options to isolate and quarantine individuals that may be infected. OPEH continues to also promote best practices provided by the CDC and Health Department while serving sheltered and unsheltered individuals.

Juvenile and Domestic Relations District Court

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the March 16, 2020 update.

Community Services Board

All Community Services Board (CSB) sites continue to be open. CSB is exploring reducing the operating hours to ensure appropriate coverage. Due to low attendance and critical staffing needs, Intensive Outpatient and Day Treatment programming is temporarily suspended, and individuals will receive services on an individual basis. Residential sites have stopped having visitors as a precautionary measure.

Reston Community Center

The latest information on the Reston Community Center’s efforts can be found in the March 18, 2020 update.

McLean Community Center

The latest information on the McLean Community Center’s efforts can be found in the March 18, 2020 update.

Community-Based Organization Coordination

The Fairfax County Community Provider Coordination Team (CPCT) for COVID-19 conducted its initial meeting on March 19, 2020. Over 60 participants representing community organizations, county agencies, FCPS and the faith community came together to address basic need service coordination and gaps. The team has identified the following focus areas Food Access, Health Access, Financial Assistance (rent/utility); Transportation, and Out of School Time/Youth Programming.

This team will not take the place of existing coordination efforts and will be time-limited in response to the COVID-19 crisis. This team will come together to ensure updated information is available for community resources, services are coordinated, and service gaps are identified and resolved if possible. Areas such as childcare, homeless services, senior services will not be covered with this Team as they are being managed through their existing county/service providers channels. Additionally, the community providers have been asked to complete an organizational asset/needs survey and the results will help inform the team’s work. This team is jointly led by
community providers and county staff and will meet regularly and will provide periodic updates.

**Donation Inquiries and Support**

As a reminder, residents, businesses and organizations who want to help fill community needs can make donations to local community-based organizations. An updated list of community-based resources for food assistance and donations is available at [https://www.fcps.edu/news/coronavirus-update-support](https://www.fcps.edu/news/coronavirus-update-support). Residents who want to contribute are also encouraged to consider making monetary contributions and grocery gift cards donations to our community-based organizations partners. Residents can also visit the Human Services Resource Guide at [https://www.fairfaxcounty.gov/hsg/](https://www.fairfaxcounty.gov/hsg/), an online, searchable guide to available human services resources in Fairfax County.
The most recent data on presumptive positive cases and the Health Department’s efforts are available at https://www.fairfaxcounty.gov/health/novel-coronavirus.

Coordinated Services Planning (CSP) has received 97 inquiries related to COVID-19. CSP expects that number will continue to increase as businesses close or slow down. Residents facing difficulties – including those related to food, shelter, employment, financial assistance, healthcare and other needs should call 703-222-0880, between 8 a.m. and 4:30 p.m., Monday through Friday, for assistance accessing government and community-based resources. Assistance is available in multiple languages.

Community Food Distribution

Fairfax County Public Schools (FCPS) continues to provide grab and go meals at no cost for students at 38 locations throughout Fairfax County. Breakfast is served from 8 to 10:30 a.m.; lunch, from 10:30 a.m. to 2 p.m. They are coordinating with community partners to ensure the locations and timing of food centers and pantries are being communicated with FCPS families. All students enrolled in FCPS schools and other County children receive one meal at no-cost; and, may have additional meals at no-cost upon request. Adults may purchase breakfast and lunch meals at a cost of $2.00. An updated list of locations is available at www.fcps.edu/news/coronavirus-update-food-resources.

Included in the 38 locations, the Department of Neighborhood and Community Services (NCS) has partnered with FCPS to provide “pop-up” grab and go breakfast and lunch meals in 5 targeted community locations. Those locations are:

- Audubon Apartments, 10-10:30 a.m., 7955 Audubon Ave., Alexandria
- Bailey’s Community Center, 10-10:30 a.m., 5920 Summers Ln, Falls Church
- Gum Springs Community Center, 11-11:30 a.m., 8100 Fordson Rd, Alexandria
- James Lee Community Center, 12-12:30 p.m., 2855 Annandale Rd, Falls Church
- Willston Multi-Cultural Center, 11-11:30 a.m., 6131 Willston Dr, Falls Church

Fairfax County and FCPS have worked together to develop a searchable map that includes community food distribution sites, including FCPS grab and go locations, community meal distribution sites, food pantries, and other related services. Please click here to view the map.
The county continues to provide meals to current Senior Center and Adult Day Health Care participants. Meals are being delivered to each participant that indicates a need. Additional meals will be packaged in sets of five meals for five days so residents will receive one delivery per week with five meals. Additionally, older adult county housing facilities are also receiving meals through this coordinated effort. FASTRAN continues to support the Department of Family Services’ Meals on Wheels routes when volunteers are unavailable. This effort started last week and will continue through program closure.

**Child Care Services**

This morning Governor Northam announced that the Virginia Department of Social Services will be releasing **guidance to child care programs** to help them to meet the provision of the Governor’s directive to only have ten people gathered in any one place. The guidance will discuss limiting the number of children and staff per classroom to ten, feeding children in individual classes; staggering recess and outdoor play to one class at a time; and providing tips for programming to keep children six feet apart. In addition, families are also asked to stay home with their children if they are not essential personnel in order ensure child care programs have the capacity to serve essential personnel. Once the VDSS guidance is available, the Office for Children will support the state in disseminating the information to child care programs in the County; and the County blog will be updated to include this new information.

**Department of Housing and Community Development**

The latest information on the Department of Housing and Community Development’s efforts can be found in the March 17, 2020 update.

**Department of Family Services**

The latest information on the Department of Family Services’ efforts can be found in the March 17, 2020 update.

**Office to Prevent and End Homelessness**

The latest information on the Office to Prevent and End Homelessness’ efforts can be found in the March 17, 2020 update.

**Juvenile and Domestic Relations District Court**

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the March 16, 2020 update.

**Community Services Board**

The latest information on the Community Services Board’s efforts can be found in the March 16, 2020 update.
Reston Community Center

Reston Community Center is examining ways to support their exempt (part-time) employees and its artists and community partners who have lost income as a result of the center’s closure.

McLean Community Center

The McLean Community Center, The Alden Theatre, the Old Firehouse Center, and the McLean Project for the Arts are closed through Sunday, April 12. All classes, activities, and performances are cancelled, as are all scheduled facility rentals, community organization uses, and the MCC Governing Board meeting and public hearing, which was scheduled for Wednesday, March 25.

Community-Based Organization Coordination

HHHS agencies have been working with FCPS staff and community-based organizations (CBOs) who provide safety-net services to meet residents’ basic needs. Planning and coordination is underway to ensure real-time and accurate information on available services, documenting service utilization as well as the initial stages of identifying service delivery gaps. A conference call with key basic need providers will take place on March 19 to discuss these efforts.

Donation Inquiries and Support

As a reminder, residents, businesses and organizations who want to help fill community needs can make donations to local community-based organizations. An updated list of community-based resources for food assistance and donations is available at https://www.fcps.edu/news/coronavirus-update-support. Residents who want to contribute are also encouraged to consider making monetary contributions and grocery gift cards donations to our community-based organizations partners. Residents can also visit the Human Services Resource Guide at https://www.fairfaxcounty.gov/hsrg/, an online, searchable guide to available human services resources in Fairfax County.
Health Department

The most recent data on presumptive positive cases and the Health Department’s efforts are available at https://www.fairfaxcounty.gov/health/novel-coronavirus.

Coordinated Services Planning (Basic Needs Support)

Coordinated Services Planning (CSP) has received 64 inquiries related to COVID-19. CSP expects that number to grow as businesses close or slow down. Residents facing difficulties – including those related to food, shelter, employment, financial assistance, healthcare and other needs should call 703-222-0880, between 8 a.m. and 4:30 p.m., Monday through Friday, for assistance accessing government and community-based resources. Assistance is available in multiple languages.

Community Food Distribution

Fairfax County Public Schools (FCPS) continues to provide grab and go meals at no cost for students at 29 locations throughout Fairfax County. Breakfast is served from 8 to 10:30 a.m.; lunch, from 10:30 a.m. to 2 p.m. They are coordinating with community partners to ensure the locations and timing of food centers and pantries are being communicated with FCPS families. All students enrolled in FCPS schools and other County children receive one meal at no-cost; and, may have additional meals at no-cost upon request. Adults may purchase breakfast and lunch meals at a cost of $2.00. An updated list of locations is available at https://www.fcps.edu/news/coronavirus-update-food-resources. Additionally, the Department of Neighborhood and Community Services (NCS) has partnered with FCPS to expand the availability of grab and go supplemental meals in targeted community locations. These locations will be announced soon.

County and FCPS are continuing to develop a searchable map that includes all food distribution sites, including FCPS, community meal distribution sites, food pantries, and other related services.

The county continues to provide meals to current Senior Center and Adult Day Health Care participants. Meals are being delivered to each participant that indicates a need. Additional meals will be packaged in sets of five meals for five days so residents will receive one delivery per week with five meals.

Older adult county housing facilities are also receiving meals through this coordinated effort. Additionally, FASTRAN is supporting the Department of Family Services’ Meals on Wheels routes when volunteers are unavailable. This effort started last week and will continue through program closure.
Child Care Services

The Office for Children has put together guidance and resources for early childhood professionals and families, which can be found at https://fairfaxcountyemergency.wpcomstaging.com/2020/03/17/covid-19-and-child-care-programs-what-you-need-to-know/. As previously mentioned, it is at the discretion of private child care programs to remain open.

Department of Housing and Community Development

The Department of Housing and Community Development (HCD) has implemented measures at HCD Senior housing properties:

- Any area in the co-located senior centers and common areas at senior properties is closed with a sign on the door.
- Coordinated with NCS to ensure senior residents that normally receive meals at the senior centers receive their meal delivered at home and have access to transportation for medical appointments and pharmacy trips, and grocery shopping.
- Coordinated with DFS to ensure seniors will still have access to bathing, laundry, and turn down services, in addition to other social services
- Convened a conference call for HCD, DFS, NCS and third-party property management staff to discuss service coordination. This meeting included the private owners and operators of The Fallstead, which has a co-located senior center.
- Compiled all of the above and sent a letter to residents that was hand-delivered and emailed to all residents at senior properties.

Other HCD efforts include the following:

- Effective March 18, HCD will only be inspecting residential units that are vacant (to facilitate new moves into units) and for reports of emergency situations. All other inspections will be deferred to a future date.
- Effective March 18, HCD will only be repairing our units when there is an emergency, the unit is vacant, or the work is on the exterior of the building.
- HCD is offering (number yet to be determined) the maintenance and inspections staff to other departments that need help delivering meals, etc.
- HCD offered one of their properties in the Hybla Valley, the Atrium, as a food distribution site for FCPS.

Department of Family Services

Adult and Aging Services

The Virginia Department of Aging and Rehabilitative Services has provided recommendations to modify the following services:
• Long-Term Services and Support (LTSS) screenings and Assisted Living Facility (ALF) assessments and reassessments are to be completed via phone/Skype or FaceTime or other videoconferencing.
• APS workers are entering facilities to conduct Nursing Home, Assisted Living and Group Home investigations and following all facility guidance and protocols for safe entry. When possible, alternative means of communicating with the client and facility may be explored if the client or facility is quarantined.
• Occupational Therapy services, provided through a vendor, will be provided to clients who have the highest need.
• Adult Services and APS Staff are conducting weekly (up from monthly) telephone checking to monitor the status of clients, paying special attention to those who are not receiving in-home based care services either because they elected not to receive visits/services, or someone in the home is actively experiencing respiratory or flu-like/symptoms illness.
• Caregiver support meetings will be moved to a virtual platform. Residents can find the online support meetings at https://www.fairfaxcounty.gov/familyservices/older-adults/family-caregiver-support-programs.

Children, Youth, and Families

• Changes to the court’s availability through May 10, 2020 will impact the ability of the Department of Family Services to move children in foster care to permanency until the court reopens its calendar. There are no changes that impact DFS’s ability to work with the court to address child protective services related matters.
• Child protective services and foster care are still provided in conformity with applicable law and policy as articulated by Virginia Department of Social Services. Nonmandated services and programming are being pared down or cancelled due to recommendations for social distancing. Virtual options to continue elements of non-mandated, prevention-oriented services are being explored.

Domestic and Sexual Violence Services

• Advocacy services, including safety planning, assistance applying for a protective order, and referrals with victims of domestic violence or families affected by domestic violence is occurring by telephone.
• Due to limits on visitors to hospitals, victims of domestic violence can have a person support them at the hospital via telephone.
• Batterers intervention services (Adapt Program) have moved from group meetings to individual contacts with participants.

Self Sufficiency

• The Virginia Career Works Centers are closed effective March 16, 2020 until further notice.
• Virginia Department Medical Assistance Services has authorized keeping Medicaid cases open that would have closed automatically to ensure that people have access to healthcare during this emergency. Effective immediately, local agencies are instructed not to close individuals for failing to return renewal forms and/or failure to return pending verifications
during this health emergency. These temporary changes will be in place only for the duration of this health emergency.

- Residents can continue to apply online anytime for SNAP, TANF, and Medicaid without a coming into an office at https://commonhelp.virginia.gov.
- If an applicant or current recipient would like to provide documents to support their application or renewal, they can email this information to dfsmycase@fairfaxcounty.gov.
- Governor Northam has directed the Virginia Employment Commission to suspend the one-week waiting period and weekly job search requirement to receive unemployment insurance benefits for claims effective March 15, 2020.

**Office to Prevent and End Homelessness**

The new directive issued by Governor Northam today limiting public gathering places to 10 people will impact county residents experiencing homelessness who will have nowhere to go during the daytime. OPEH continues to closely work with its community partners and is encouraging them to take the following actions: screening individuals for symptoms, identifying high-risk populations, changing their schedules to increase meal times to help with social distancing, and allowing clients to spread out more in the shelter instead of congregating only in the multipurpose room. OPEH and its partners are also continuing to monitor for symptoms and working closely with the Health Department. OPEH is actively seeking an alternative location for sheltering people who may be ill, and looking to add daytime capacity that meets the Governor’s criteria.

**Juvenile and Domestic Relations District Court**

The latest information on the Juvenile and Domestic Relations District Court’s efforts can be found in the March 16, 2020 update.

**Community Services Board**

The latest information on the Community Services Board’s efforts can be found in the March 16, 2020 update.

**Reston Community Center**

Reston Community Center (RCC) facilities are closed to the public. Essential staff are reporting to work during limited daily hours at each building Monday through Friday. Staff are processing the hundreds of refunds required from cancelation of nearly 330 program activities, 40-some rental events and as many as 10 CenterStage performances through the mid-May timeframe. Patrons will receive full refunds for canceled programming, and rental clients will receive full refunds for rentals that have yet to take place or that had to be canceled. RCC cancellations were made based on the CDC advice regarding gathering sizes of more than 50 people for the coming 8 weeks, and the Federal Government guidance regarding limiting groups to 10 or fewer people for the near term. Most RCC program offerings would fit within those parameters.

**Community-Based Organization Coordination**

Coordination continues with Community Based Organizations to address critical basic needs.
More information will be provided in future HHHS COVID-19 updates.

**Donation Inquiries and Support**

As a reminder, residents, businesses and organizations who want to help fill community needs can make donations to local community-based organizations. An updated list of community-based resources for food assistance and donations is available at [https://www.fcps.edu/news/coronavirus-update-food-resources](https://www.fcps.edu/news/coronavirus-update-food-resources). Residents who want to contribute are also encouraged to consider making monetary contributions and grocery gift cards donations to our community-based organizations partners. Residents can also visit the Human Services Resource Guide at [https://www.fairfaxcounty.gov/hsrg/](https://www.fairfaxcounty.gov/hsrg/), an online, searchable guide to available human services resources in Fairfax County.
Coordinated Services Planning/Basic Needs Support

Coordinated Services Planning (CSP) has received 42 inquiries related to COVID-19. CSP fully expects that number to grow as businesses close or slow down. Residents facing difficulties – including those related to food, shelter, employment, financial assistance, healthcare and other needs should call 703-222-0880, between 8 a.m. and 4:30 p.m., Monday through Friday, for assistance accessing government and community-based resources. Assistance is available in multiple languages.

Community Food Distribution

Fairfax County Public Schools (FCPS) is providing grab and go meals at no cost for students at locations throughout Fairfax County. Breakfast is served from 8 to 10:30 a.m.; lunch, from 10:30 a.m. to 2 p.m. They are coordinating with community partners to ensure the locations and timing of food centers and pantries are being communicated with FCPS families. All students enrolled in FCPS schools and other County children receive one meal at no-cost; and, may have additional meals at no-cost upon request. Adults may purchase breakfast and lunch meals at a cost of $2.00. An updated list of locations is available at https://www.fcps.edu/news/coronavirus-update-food-resources.

Neighborhood and Community Services (NCS) is working to increase the availability of meals within the community through providing supplemental meals (Grab and Go) at various sites in the community. The County is currently developing an online map-based resource that will include all food distribution sites, including FCPS, community sites, food pantries, and other related services.

The County is providing meals to current Senior Center and Adult Day Health Care participants. Meals are being delivered to each participant that indicates a need. Older adult county housing facilities are also receiving meals through this coordinated effort. Additionally, FASTRAN is supporting the Department of Family Services Meals on Wheels routes when volunteers are unavailable. This coordinated effort started last week and will continue through program closure.

Child Care Services

The Office for Children is working in collaboration with the Fairfax County Health Department and other Health and Human Services agencies to ensure accurate and helpful information about the Coronavirus (COVID-19) is provided to both child care programs and families. It is currently at the discretion of private child care programs to remain open. OFC
Staff are providing information and resources that may be helpful to child care programs and families in their decision-making.

Updates will be provided in subsequent HHHS updates on child care services. A letter to child care programs was sent March 5th providing information about the Coronavirus and additional information and resources for community child care programs and families will be included in an upcoming County blog, sent directly to community child care programs. The Office for Children is contacting child care centers and family child care homes to assess operating status and identify additional information requests. OFC is also working to identify community child care programs that may be able to serve essential personnel in the coming weeks; and is also working with the state to determine if additional county child care sites can be licensed in an expedited process.

**Housing and Community Development**

The FCRHA and HCD are taking the following steps to help mitigate the impacts of the COVID-19 situation:

**Evictions/program terminations/rent payments:**

- **Evictions suspended:** All eviction actions at FCRHA properties will be suspended until May, unless the evictions involve an urgent public safety issue. This will be revisited next month, relative to the status of the COVID-19 outbreak.
- **Housing Choice Voucher program terminations:** Similar to evictions, we will suspend terminations in the HCV program under terms similar to our eviction policy. Note that we do not control the eviction determinations of private landlords participating in the HCV program.
- **Restrictions on rent decreases suspended:** Currently, program participants are permitted one rent decrease per calendar year, in the event of income loss. Subject to the resident demonstrating a job loss, the restriction to one rent reduction will be lifted until the COVID-19 situation stabilizes.
- **More flexible with late rent payments:** Our property management team will be more flexible with late rent payments through April. This will be revisited next month, relative to the status of the COVID-19 outbreak.

**Home Repair for the Elderly Program (HREP)**

- **Exterior repairs only:** Effective immediately, all HREP activities will be restricted to exterior repairs only until further notice.

**Senior Properties**

- **Common area closings:** As with the senior and adult day health care centers, the common areas such as computer labs, meeting rooms, fitness centers, etc. at all FCRHA owned and operated senior living communities are now closed.
- **Signage:** Signage and additional details were provided to all senior living property management staff (including third party managers) to assist with informing residents of these changes.
Department of Family Services - Child Protective Services

The Department of Family Services is continuing to carry out their mandates for Child Protective Services and Foster Care. In accordance with state law and policy, DFS staff are continuing to conduct home visits and ensure children are safe and families are supported. In concert with information provided by the Health Department, the DFS management team is providing guidance to staff in areas related to preventative measures such as social distancing during visits, asking pre-screening questions prior to visiting a home to determine if there is anyone in the home who may be sick, and alternatives to visiting families in person when someone has an illness. As indicated, all child abuse investigations and high-risk child welfare cases will be responded to as normal. DFS staff have reached out to the Virginia Department of Social Services, the State of Washington, and other Virginia local departments of social services to ensure that child welfare services can be informed by the latest developments, and is committed to their mission of ensuring children’s safety.

Office to Prevent and End Homelessness

OPEH is working closely with its nonprofit providers and are sharing best practices (CDC, Health Department, etc.) and checking to make sure that the practices are implemented.

The County is currently in the process of identifying a dedicated shelter for COVID-diagnosed homeless people. More information will be provided in subsequent updates.

JDRDC

The county’s courts, including the Juvenile and Domestic Relations District Court (JDRDC), have taken actions to reduce exposure for staff and clients.

These include:

- Eliminating or significantly reducing face-to-face contact with clients and families.
- Suspending all family and professional visits at JDC, Shelter Care, Foundations and Stepping Stones.
- Limiting juvenile intake services to emergencies only, youth in custody or intake involving violent felonies as described in the Code of Virginia.
- Limiting DR civil intakes and discontinuing ex-parte hearing for preliminary protective orders.
- Suspending all supervised visitation appointments with the possibility of continuing with exchanges only.
- Suspend all group training events, group treatment sessions or multi-person group meetings until further notice.
- Conduct all detention hearings, preliminary hearings, detention reviews and Beta reviews using video conferencing from ADC, JDC or Shelter Care.
- Suspending the service of all volunteers.
- Enhancing the usage of teleworking for job functions that allow for teleworking. Currently waiting for a revised policy from the County Executive on the usage of teleworking while working to identify needed technology to support teleworking.
The Virginia Supreme Court has declared a judicial emergency as a result of COVID-19, more information can be found at:
Additionally, the Fairfax Circuit Court has updated and amended their COVID-19 Contingency/Action Plan.

CSB

- All CSB locations continue to be open for business and providing services.
- The CSB implemented COVID-19 screenings for individuals entering its main sites today. The screenings are being done in collaboration with Inova and Neighborhood Health at the Merrifield Center.
- CSB 24 hour residential sites are limiting visitors to essential personnel. This was done out of abundance of caution due to the population’s increased health risks.
- All State Psychiatric facilities have implemented visitation restrictions to essential personnel.
- The CSB is implementing significant telework to all non-essential staff and staff that can perform work at locations in the community.
- The CSB is in the process of expanding its existing tele-video capacity to a much larger group of clinical staff.
- The CSB has reached out to its contract partners in the community and offered technical assistance and support. Many of the CSB’s contract partners have closed programs that don’t operate 24 hours a day.
- There has been a slight increase in the number of youth coming in for emergency services.
- The CSB is doing a dialing phone tree check at 10:00 am to monitory staff attendance and make appropriate adjustments. They are also doing a daily 5:00 check to review daily operations and make appropriate business changes.
- The CSB Board decided to cancel all of its meetings for the month of March.

Community-Based Organization Coordination

To ensure continued capacity of our community-based organizations (CBOs) to meet residents’ basic needs, HHHS agencies will be working together with CBOs who provide safety-net services. Planning and coordination has begun to accomplish the following:

- Obtain current and accurate information on available services;
- Document trends in service utilization and requests as a result of COVID-19;
- Identify gaps in need and service availability;
- Identify new and emerging resources available for CBOs; and
- Link available resources to identified service gaps.

Because multiple County agencies and FCPS (including multiple business units within FCPS) work with CBOs, and because they all serve as points of contact for residents, staff are ensuring regular meetings to keep each other informed of efforts and resources.
**Donation Inquires and Support**

Residents, businesses and organizations who want to help fill community needs can make donations to local community-based organizations. An updated list of community-based resources for food assistance and donations can again be found at: [https://www.fcps.edu/news/coronavirus-update-food-resources](https://www.fcps.edu/news/coronavirus-update-food-resources). Residents who want to contribute are also encouraged to consider making monetary contributions and grocery gift cards donations to our community-based organizations partners. Residents can also visit the Human Services Resource Guide at [https://www.fairfaxcounty.gov/hsrg/](https://www.fairfaxcounty.gov/hsrg/), an online, searchable guide to available human services resources in Fairfax County.