

**Attachment F
Toll Free Order Form**

COX Business Toll Free Order Form (Page 1-3)																																																
Date _____ Site ID (1, 126, etc.) _____ ICOMS Account # - Primary _____ ICOMS Account # - Secondary _____ Company Name _____ Customer Contact _____ Service Address _____ Billing Address _____ City _____ State _____ Zip _____ Contact Number _____ Business Number _____ Cell Number _____ Email _____ Alternate Contact _____ Number _____ Email _____																																																
<i>Cox office use only</i> Cox Sales Rep _____ Contact Number _____ Cox Contact Name _____ Contact Number _____ Last Update _____																																																
Toll Free Call Plan Minute Packs: MOU _____ ☐ Tariff ☐ \$0.05 ☐ ICB Rate ☐ Nickel Term _____ Interstate _____ Intrastate _____																																																
Toll Free Products & Features: Step 1 - Choose the Toll-free Product <table border="1" style="width:100%; border-collapse: collapse; font-size: 0.8em;"> <thead> <tr> <th style="width:33%;">Toll-free Numbers (1-5)</th> <th style="width:33%;">Toll-free Numbers (1-5)</th> <th style="width:33%;">Toll-free Numbers (1-5)</th> </tr> </thead> <tbody> <tr> <td>Standard</td> <td>Enhanced</td> <td>Professional</td> </tr> <tr> <td>- routes to on-net or off-net number</td> <td>- routes with advanced logic, without online portal</td> <td>routes with advanced logic, with online portal</td> </tr> <tr> <td>Only "On-Net" routing</td> <td>Percent Allocation</td> <td>Percent Allocation</td> </tr> <tr> <td>Only "Off-Net" routing</td> <td>Time of Day/ Day of Week</td> <td>Time of Day/ Day of Week</td> </tr> <tr> <td>Only "On-Net" routing</td> <td>Threshold Routing</td> <td>Threshold Routing</td> </tr> <tr> <td>with failover to Off-Net</td> <td>Geographic Routing</td> <td>Geographic Routing</td> </tr> <tr> <td></td> <td>Alternate Destination Routing (Failover)</td> <td>Alternate Destination Routing (Failover)</td> </tr> <tr> <td></td> <td>Off-Net Routing</td> <td>Off-Net Routing</td> </tr> <tr> <td></td> <td>Network Announcements</td> <td>Network Announcements</td> </tr> <tr> <td></td> <td></td> <td>Dynamic IVR (optional and additional cost)</td> </tr> <tr> <td></td> <td></td> <td>Online Portal For Updates</td> </tr> <tr> <td></td> <td></td> <td># of IVR instances (default 0)</td> </tr> <tr> <td></td> <td></td> <td>Dynamic IVR*</td> </tr> <tr> <td></td> <td></td> <td>* Only with Professional Features</td> </tr> </tbody> </table>				Toll-free Numbers (1-5)	Toll-free Numbers (1-5)	Toll-free Numbers (1-5)	Standard	Enhanced	Professional	- routes to on-net or off-net number	- routes with advanced logic, without online portal	routes with advanced logic, with online portal	Only "On-Net" routing	Percent Allocation	Percent Allocation	Only "Off-Net" routing	Time of Day/ Day of Week	Time of Day/ Day of Week	Only "On-Net" routing	Threshold Routing	Threshold Routing	with failover to Off-Net	Geographic Routing	Geographic Routing		Alternate Destination Routing (Failover)	Alternate Destination Routing (Failover)		Off-Net Routing	Off-Net Routing		Network Announcements	Network Announcements			Dynamic IVR (optional and additional cost)			Online Portal For Updates			# of IVR instances (default 0)			Dynamic IVR*			* Only with Professional Features
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Step 3 -- List Toll-free Numbers or request new numbers.																																																
Toll Free Number #1 ☐ New Number ☐ Vanity Number ☐ Ported Number Toll Free Number _____ Requested Activation Time/Date _____ Date Number Was Reserved _____ Date Number Will Fall Spare _____ Payphone Block (Y/N) _____ Area of Service (US, US/CAN, US/CAN/VI) <u>US, Canada, USVI, PR</u> Advanced Routing Needed? (Y/N) _____ Ring to Number _____ Cox _____ Non-Cox _____ Real Time ANI (Y/N) _____ DNIS (Y/N) _____																																																
Toll Free Number #2 ☐ New Number ☐ Vanity Number ☐ Ported Number Toll Free Number _____ Requested Activation Time/Date _____ Date Number Was Reserved _____ Date Number Will Fall Spare _____ Payphone Block (Y/N) _____ Area of Service (US, US/CAN, US/CAN/VI) <u>US, Canada, USVI, PR</u> Advanced Routing Needed? (Y/N) _____ Ring to Number _____ Cox _____ Non-Cox _____ Real Time ANI (Y/N) _____ DNIS (Y/N) _____																																																

Toll Free Number #3		☐ New Number	☐ Vanity Number	☐ Ported Number
Toll Free Number _____		Ring to Number _____		
Requested Activation Time/Date _____		Cox _____		
Date Number Was Reserved _____		Non-Cox _____		
Date Number Will Fall Spare _____				
Payphone Block (Y/N) _____		Real Time ANI (Y/N) _____		
Area of Service (US, US/CAN, US/CAN/VI) US, Canada, USVI, PR		DNIS (Y/N) _____		
Advanced Routing Needed? (Y/N) _____				
Toll Free Number #4		☐ New Number	☐ Vanity Number	☐ Ported Number
Toll Free Number _____		Ring to Number _____		
Requested Activation Time/Date _____		Cox _____		
Date Number Was Reserved _____		Non-Cox _____		
Date Number Will Fall Spare _____				
Payphone Block (Y/N) _____		Real Time ANI (Y/N) _____		
Area of Service (US, US/CAN, US/CAN/VI) US, Canada, USVI, PR		DNIS (Y/N) _____		
Advanced Routing Needed? (Y/N) _____				
<i>All numbers will be provided on a first come, first served basis according to FCC regulations.</i> <i>Customers will be charged a \$25.00 reservation fee for vanity numbers. Vanity numbers are described as any toll-free number of specific digits, and/or the request to replace a number that has been system generated by the National SMS database.</i> **TOLL FREE NUMBERS MUST BE ACTIVATED AND TESTED BEFORE NUMBERS ARE PUBLISHED** *****DO NOT FILL OUT BELOW***** Reservationist's Initials _____ Date Sent _____				

[illegible]

⁴ Alternate Destination Routing - specify a primary route (1), and then up to 4 alternate destination routes, in sequence (2-5)

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[illegible]

