

IMPORTANT CONTACT INFORMATION

EMERGENCY CONTACTS

AGENCY	PHONE NUMBER	WEBSITE
Emergency (Police or Fire)	911	
Text to 911	911	
Police – Out-of-Area Emergency	703-691-2233	www.fairfaxcounty.gov/police
Poison Control	800-222-1222	www.aapcc.org/

FOR AN
EMERGENCY
OR LIFE-SAFETY
ISSUE,

DIAL 911



NON-EMERGENCY CONTACTS

AGENCY	PHONE NUMBER	WEBSITE
Police – Non-Emergency	703-691-2131	www.fairfaxcounty.gov/police
Police – Crime Solvers	703-691-8888	www.fairfaxcrimesolvers.org/
Fire and Rescue Department	703-246-2126	www.fairfaxcounty.gov/fire-ems/
TTY/TDD	703-877-3715 or 571-350-1939	
Office of Emergency Management	571-350-1000	www.fairfaxcounty.gov/emergencymanagement
Public Works and Environmental Services	703-324-5033	www.fairfaxcounty.gov/dpwes
Health Department	703-246-2411	www.fairfaxcounty.gov/health
Animal Shelter	703-830-1100	www.fairfaxcounty.gov/animalshelter/
Fairfax Alerts		www.fairfaxcounty.gov/alerts
Emergency Blog		www.fairfaxcounty.gov/emergency/blog
Herndon Police Department	703-435-6846	
Vienna Police Department	703-255-6366	
City of Fairfax Police	703-385-7924	

UTILITY RESOURCES

AGENCY	PHONE NUMBER	WEBSITE
Fairfax Water	703-698-5613	www.fairfaxwater.org
Dominion Energy	866-366-4357	www.dom.com
Northern Virginia Electric Cooperative	703-335-0500	www.novec.com
Washington Gas	800-752-7520	www.washgas.com
Columbia Gas of Virginia	800-544-5606	www.columbiagasva.com
Comcast	800-934-6489	www.comcast.com
Cox Communications	703-480-2830	www.cox.com
Verizon	800-837-4966	www.verizonwireless.com
AT&T	800-288-2020	www.att.com

REGIONAL RESOURCES

RESOURCE	PHONE NUMBER	WEBSITE
Capital Alerts		www.Capitalalert.gov
ReadyNOVA		www.ReadyNOVA.org
Virginia Department of Transportation	511	www.511virginia.org
211	211	www.211virginia.org
Virginia Relay	711	varelay.org

NATIONAL RESOURCES

RESOURCE	WEBSITE
American Red Cross	www.RedCross.org
Federal Emergency Management Agency (FEMA)	www.FEMA.gov
Centers for Disease Control and Prevention	www.cdc.gov
Ready	www.Ready.gov
Citizen Corps	www.ready.gov/citizen-corps
National Weather Service	www.weather.gov
National Hurricane Center	www.nhc.noaa.gov

RECOVERY RESOURCES

RESOURCE	TYPE OF RESOURCE	WEBSITE
Disaster Assistance Program eligibility, including FEMA	Disaster assistance	www.disasterassistance.gov/
Environmental Protection Agency	Flood cleanup/mold prevention	www.epa.gov
Occupational Safety and Health Administration	Hazard cleanup	www.osha.gov
Department of Labor	Unemployment assistance due to disaster	www.dol.gov
Internal Revenue Service	Disaster assistance and emergency relief for individuals and businesses	www.irs.gov
Small Business Administration	Disaster loan assistance	www.sba.gov
Substance Abuse and Mental Health Services Administration	Mental health	www.samhsa.gov/