



Disaster Recovery Resources

A Fairfax County, Va., publication, July 2019

OVERVIEW

The record-breaking rainstorm on the morning of Monday, July 8, 2019 was felt countywide as we experienced flooded roads, homes, businesses, public facilities and motorists stranded in their vehicles.

The Board of Supervisors declared a local state of emergency for the rain event. Residents are encouraged to track their costs in case the county becomes eligible for federal assistance.

IF YOU SUSTAINED DAMAGE

1. Assess and document the damage
2. Call your insurance company
3. File your report online through the Disaster Damage Database at
www.fairfaxcounty.gov/disasterreport

FEDERAL RESOURCES

The Disaster Assistance Improvement Program (DAIP) provides disaster survivors with information, support, services, and a means to access and apply for disaster assistance through various federal programs.

Find, learn more, and apply for disaster assistance at,
www.disasterassistance.gov

SMALL BUSINESS ADMINISTRATION

If the county becomes eligible for federal assistance, impacted residents will have to apply directly to the SBA.

The U.S. Small Business Administration (SBA) offers affordable financial help to homeowners and renters in declared disaster areas. Help is available in the form of low-interest, long-term loans for losses not fully covered by insurance or other means. You may borrow up to \$200,000 to repair or replace your primary home to its pre-disaster condition. But unless required by building code, you cannot use the loan to upgrade or add on to the home.

In some cases, SBA may be able to refinance all or part of a previous mortgage (not to exceed \$200,000). To do so, we must find that you meet the conditions below:

- You don't have credit available elsewhere.
- You have a substantially damaged property.
- You intend to repair or replace the damaged property.

SBA considers refinancing when processing each application. We may also be able to increase the loan up to 20 percent of the confirmed physical losses (not to exceed \$200,000).

You could use the loan increase to make improvements that may help protect your home from future disasters. This could include improvements like retaining walls, seawalls, sump pumps, safe rooms, and storm shelters.

Second homes and vacation properties are not eligible. Qualified rental properties may qualify for a business disaster loan. You may also be able to borrow up to \$40,000 to replace damaged or destroyed personal property. This may include the items such as clothing, furniture, appliances, cars, and other personal property; not real estate or part of the actual structure

You may not use the loan to replace very expensive or rare and unique items. This may include items such as antiques, collections, pleasure boats, and recreational vehicles.

Other terms and conditions may apply.

For more information:

Call: 1-800-659-2955

TTY: 1-800-877-8339

Email: disastercustomerservice@sba.gov

Website: www.sba.gov

VIRGINIA DISASTER RELIEF FUND

The Virginia Disaster Relief Fund benefits projects include: repair or rebuilding of under-insured dwellings, transportation assistance, replacing essential household items, helping renters establish new rental residence, temporary living expenses while recovering from loss, and more.

For more information contact the Virginia Department of Emergency Management:

Call: 804-897-6500

Website: www.vaemergency.gov/frequently-asked-questions

VIRGINIA DEPARTMENT OF TRANSPORTATION

To report a road problem

Contact the Virginia Department of Transportation:

Call: 1-800-FOR-ROAD (1-800-367-7623)

Website: my.vdot.virginia.gov/

VIRGINIA STATE CORPORATION COMMISSION

If you are experiencing problems with your insurance company in regards to the rain event, you can contact the Virginia State Corporation Commission at

www.scc.virginia.gov/boi/complaint.aspx



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COUNTY RESOURCES

Fairfax County Government provides a wide variety of services and resources to our residents, businesses, and visitors.

Visit www.fairfaxcounty.gov

IF YOU NEED...

Inspections and Permits:

Land Development Services
www.fairfaxcounty.gov/landdevelopment

To Report Issues with Storm Drains and Sewer Lines:

Department of Public Works and Environmental Services
Stormwater Management
www.fairfaxcounty.gov/publicworks/stormwater/flood-information

Assistance for Emergent Needs:

Neighborhood and Community Services
Coordinated Services Planning
703-222-0880 (Monday - Friday; 8 a.m. - 4:30 p.m.)

Information on the Emergency Declaration Process:

Office of Emergency Management
oem@fairfaxcounty.gov
571-350-1000, TTY 711

Questions on Contractor/Tenant Issues:

Cable and Consumer Services
Consumer Affairs Branch
703-222-8435, TTY 711
www.fairfaxcounty.gov/cableconsumer/csd/consumer

General County Information:

703-324-7329, TTY 711
Monday - Friday; 8 a.m. - 4:30 p.m.

IMPORTANT INFORMATION

The Board has approved temporarily waiving all fees related to building permits for all repairs to correct damages arising from and directly associated with the July 8, 2019, weather event.

This temporary waiver of fees, for a period not to exceed 90 days from the date of the declaration of local emergency, does not remove the requirement for adherence to all federal, state, and local building codes. This buffer is meant to give those seeking repairs for damages the time to work with insurance companies.

VOLUNTEER ASSISTANCE

Virginia Voluntary Organizations Active in Disaster:

VAVOAD is a network of voluntary organizations dedicated to supporting volunteer service to disaster survivors across the Commonwealth.

VOAD organizations can provide a wide range of services such as:

- internal debris and content removal (muckout)
- mold control
- case management
- crisis counseling
- food services
- building repair/rebuild, etc.

For more information:

Email: volunteers@vavoad.org
contact@novavoad.org

DISCLAIMER

Federal Assistance eligibility and requirements may vary by program and are not guaranteed.

Your submission of damage information may benefit you and other county residents by supporting a disaster declaration, which is a prerequisite to eligibility for federal disaster assistance. However, submission of a Disaster Damage Report is not a requirement to apply for federal disaster assistance, nor is it a promise that federal disaster assistance will be provided

To request this information in an alternate format or if you are having an issue completing the online form, contact the Office of Emergency Management, 571-350-1000, TTY 711.