

Pandemic Health Emergency Benefit Program Update

Normal processes for enrolling in Medicaid will start soon, and we want all eligible Virginians to stay covered.

We need to prepare now!

We need the most up-to-date *mailing address and phone number* to make sure Medicaid members get important paperwork. Members can make updates:

- Online at CommonHelp.Virginia.gov
- By emailing DFSMyCase@fairfaxcounty.gov
- By calling our Customer Call Center at 703-324-7500 (Monday-Friday, 8 a.m.- 4:30 p.m.)
- By calling Cover Virginia at 1-855-242-8282

Take action quickly when you get a notice from the Virginia Department of Medical Assistance Services (Medicaid), other state agencies, community groups, and health care providers to:

- Update contact information
- Respond to renewals and send information to confirm you are eligible
- Use your coverage to catch up on preventive or delayed care

SNAP Emergency Supplements may sunset

In response to the COVID-19 pandemic the Virginia Supplemental Nutrition Assistance Program (SNAP) has been providing all SNAP households a supplement on the 16th of the month that increases their benefit to the maximum allotment for their SNAP household size.

- As a reminder, these additional funds were a **temporary benefit**. As of now, we know they will go through April 16, but it has not yet been determined if they will be extended after that.
- Households will continue to receive the SNAP amount they are entitled to, based on the household size, income, expenses, etc., on the 1st, 4th, or 7th of the month.

The county public website has a page [Resources Food Access](#) to support those who need food assistance.