

ASSISTANCE FROM A DISTANCE

Receiving assistance while keeping your family safe

#1 STAY SAFE AT HOME - GO ONLINE

- You can apply for Medicaid, SNAP, TANF, Child Care and Energy Assistance benefits using internet access anywhere, anytime.
- Applications can be submitted 24-hours a day/7 days a week
- By linking your case to your CommonHelp account: you can see your case information, check your benefits, renew your benefits, and report changes
- Go to www.commonhelp.virginia.gov or call 1-855-635-4370



#2 WAYS TO TURN IN YOUR DOCUMENTS

- by EMAIL : DFSMYCase@FairfaxCounty.gov
- by FAX: 703-653-6679
- by MAIL: 12011 Government Center Parkway
Suite 232
Fairfax, VA 22035



#3 OTHER WAYS TO RECEIVE HELP

- Send a message to DFSMYCase@FairfaxCounty.gov
- To get an EBT replacement card issued, call : 866-281-2448
- You can speak directly to someone from our customer care line : 703-324-7500



FAIRFAX COUNTY DEPARTMENT OF
FAMILY SERVICES



Fairfax County is committed to nondiscrimination on the basis of disability in all county programs, services and activities. Reasonable accommodations will be provided upon request. For information, call 703-324-7500.
www.fairfaxcounty.gov/familyservices