IMPORTANT Message from the DFS Self-Sufficiency Division

ASSISTANCE FROM A DISTANCE
Receiving assistance while keeping your family safe

#1 STAY SAFE AT HOME - GO ONLINE

- You can apply for Medicaid, SNAP, TANF, Child Care and Energy Assistance benefits using internet access anywhere, anytime.
- Applications can be submitted 24-hours a day/7 days a week
- By linking your case to your CommonHelp account: you can see your case information, check your benefits, renew your benefits, and report changes
- Go to www.commonhelp.virginia.gov or call 1-855-635-4370

#2 WAYS TO TURN IN YOUR DOCUMENTS

- by EMAIL: DFSMyCase@FairfaxCounty.gov
- by FAX: 703-653-6679
- by MAIL: 12011 Government Center Parkway
  Suite 232
  Fairfax, VA 22035

#3 OTHER WAYS TO RECEIVE HELP

- Send a message to DFSMyCase@FairfaxCounty.gov
- To get an EBT replacement card issued, call: 866-281-2448
- You can speak directly to someone from our customer care line: 703-324-7500

Fairfax County is committed to nondiscrimination on the basis of disability in all county programs, services and activities. Reasonable accommodations will be provided upon request. For information, call 703-324-7500. www.fairfaxcounty.gov/familyservices