

**FAIRFAX COUNTY SUCCESSFUL CHILDREN AND YOUTH POLICY TEAM**

**December 7, 2022, 10 a.m. – 12:30 p.m.  
Sully Community Center**

**Agenda**

1. Welcome and Introductions
2. Action Items
  - a. Action 1: SCYPT Endorsement of the Fairfax-Falls Church Community Children’s Behavioral Health Plan 2023-2027
  - b. Action 2: SCYPT Endorsement of Early Childhood Family Partnership Framework
3. Recap of New Action Steps or Assignments
4. Items and Announcements Presented by SCYPT Members
5. Public Comment
6. Adjourn
7. Facility Tour (optional, after meeting ends)

*This meeting will be live-streamed via Zoom at <https://us06web.zoom.us/j/87213251781>, password: SCYPT-dec7 or by phone at 888-270-9936, conference code: 588754. The live stream is for viewing only; members will not be able to participate in the meeting via Zoom.*

**Next Meeting:**  
Wednesday, February 1, 2023  
10 a.m. – 12:30 p.m.  
Probably Virtual

SCYPT Action Item A-1  
December 7, 2022

## ACTION ITEM A-1

### TITLE:

SCYPT Endorsement of the Fairfax-Falls Church Community Children's Behavioral Health Plan 2023-2027

### RECOMMENDATION:

Staff recommend SCYPT endorse the Fairfax-Falls Church Community Children's Behavioral Health Plan 2023-2027.

### BACKGROUND:

In 2016, the SCYPT endorsed the Children's Behavioral Health System of Care Blueprint (also known as the Healthy Minds Fairfax Blueprint), a five-year strategic plan designed to increase access to quality behavioral health services and supports for children, youth, and families. Implementation of the plan has led to significant new services, practices, and staff competencies. The plan and the final report detailing implementation successes are both available at [fairfaxcounty.gov/health-humanservices/scypt/initiatives](https://fairfaxcounty.gov/health-humanservices/scypt/initiatives).

In 2021, Healthy Minds Fairfax – the name of both the community-wide initiative and of the organizational unit, housed in the Fairfax County Department of Family Services, established to convene partners and stakeholders to guide the initiative – began a year-long process to develop a new plan for the next five years. Significant community engagement, data analysis, and stakeholder involvement led to the identification of key themes and issues to be included in the new plan. The SCYPT has been briefed on this process, most recently in September 2022.

The resulting plan is organized by four key areas, each of which includes one or more goals:

- Key Area: Prevention and Education: To raise awareness of behavioral health, reduce the stigma that is associated with behavioral health, and to foster the development of protective factors.
  - Goal 1: Fostering connection & belonging among children and youth.
  - Goal 2: Equipping trusted adults to build social-emotional skills in the children and youth they work with.
  - Goal 3: Raising awareness of mental health and substance use.
- Key Area: Access to Behavioral Health Services: To ensure that equitable and affordable behavioral health services are available to all children, youth, and their families.
  - Goal: Expanding access to quality behavioral health services for children, youth, and their families from diverse populations and socio-economic status.
- Key Area: Navigation of Children's Behavioral Health Services: To reduce barriers and time to service by developing strategies for service navigation to connect children, youth and their families to appropriate levels of behavioral health services.
  - Goal: Developing an easier way for youth, their family members, and community members to navigate the children's behavioral health system.
- Key Area: System Level Change: To infuse equity and trauma-focused care through the behavioral health system for children, youth, and their families.

## SCYPT Action Item A-1

December 7, 2022

- Goal 1: Ensuring that children's behavioral health services is seen through an equity lens.
- Goal 2: Continuing to integrate trauma-informed practice into all public and private child serving agencies.

Each goal includes a number of objectives and associated key actions.

SCYPT endorsement would signal broad cross-sector support for the plan as a set of quality recommended actions that will result in improved behavioral health outcomes and related opportunities. Once the plan endorsed, Healthy Minds Fairfax will convene partners and stakeholders to develop plans for support implementation.

Given the urgency of the community's expressed need for service navigation supports, Healthy Minds Fairfax expedited the development of a FY24 budget request to initiate a new program. That request is being considered as a part of the County's regular budget process; the request is attached for the SCYPT's awareness.

### EQUITY:

A number of populations, including Hispanic and LGBTQ+ youth, are at disproportionate risk for a number poor behavioral health outcomes in Fairfax County. The proposed plan uses a targeted universalism approach to address these disparities while improving outcomes for all. Many strategies are designed to improve access and outcomes for all youth (e.g., promoting trauma-informed spaces). As a part of some of these strategies, special attention is paid to ensure the strategies are relevant to specific populations (e.g., ensuring efforts to engage trusted adults are responsive to linguistic and cultural needs of Hispanic youth). Other strategies are specifically targeted to identified populations (e.g., creating safe spaces for LGBTQ+ youth). Equity is prioritized throughout the plan.

### ATTACHMENTS:

Fairfax-Falls Church Community Children's Behavioral Health Plan 2023-2027

Innovative Behavioral Health Strategies for Underserved Populations (referenced in the plan)

FY24 Budget Request for Service Navigation

### PRESENTERS:

Peter Steinberg, Healthy Minds Fairfax

# **FAIRFAX-FALLS CHURCH COMMUNITY CHILDREN'S BEHAVIORAL HEALTH PLAN 2023-2027**



Supporting Emotional Wellness  
in Youth and Families

**HEALTHY MINDS FAIRFAX  
NOVEMBER 2022**

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## Background And Approach

In 2001, the Fairfax-Falls Church Community Policy and Management Team (CPMT) launched a System of Care initiative (renamed "Healthy Minds Fairfax" in 2017) to enhance the community's ability to serve youth and families with the most complex mental health and substance use needs. In 2015, the Fairfax County Board of Supervisors approved an expansion of the initiative to a larger population, with the goal of increasing equitable access to quality behavioral health services for children, youth, and their families in the county.

As part of that expansion, a 30-member planning team was convened, comprising county human service staff, school staff, nonprofit representatives, family organizations, family members, and George Mason University faculty. The team was charged with developing a vision and mission for the initiative and establishing goals, strategies, action steps, and a timetable for implementation. They identified fifteen goals that made up the 2016-2020 Healthy Minds Fairfax Blueprint, the framework for the Fairfax-Falls Church System of Care for children, youth, and families.

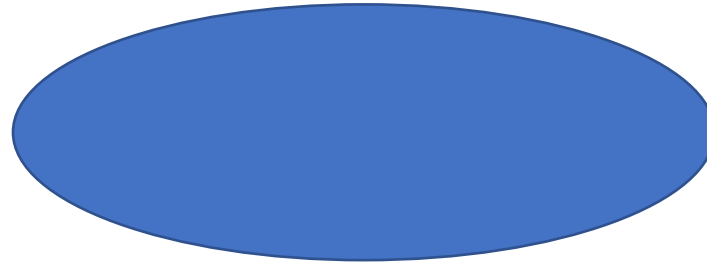
In early 2022, Healthy Minds Fairfax began work on the 2023-2027 version of the Fairfax-Falls Church Children's Behavioral Health Plan. Like the previous Blueprint, it includes goals, strategies, and action steps to ensure that children, youth, and their families can access behavioral health services and supports. To develop the Plan, the county engaged in an intensive data- and information-gathering process to understand more about community members' experiences with behavioral health services, including what is working and what needs to be improved.

Findings from these data collection efforts informed identification of key issues and strategies to include in the new Plan, which will continue to provide the framework for implementation of the county's efforts to ensure children, youth, and families have needed behavioral health services and supports.

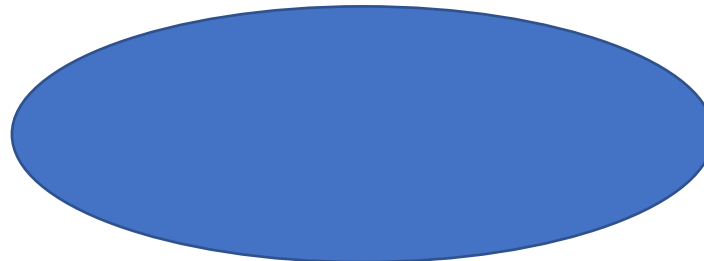
### [The 2023-2027 Children's Behavioral Health Plan](#)

The Children's Behavioral Health Plan is divided into four key areas: Prevention/Education, Access to Services, Navigation of Services, and System Level. Each key area has at least one goal with key objectives and action steps. These objectives and action steps will help achieve each goal. This Plan will help guide the development of children's behavioral health services for the next five years.

## Vision, Mission, and Values

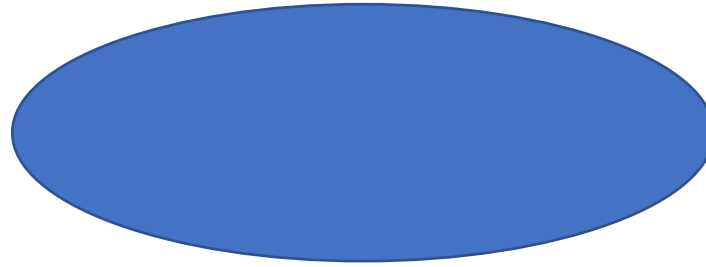


To have a range of coordinated community-based behavioral health services and supports across the continuum of care for children, youth, and their families to ensure a healthy, equitable, and resilient community.



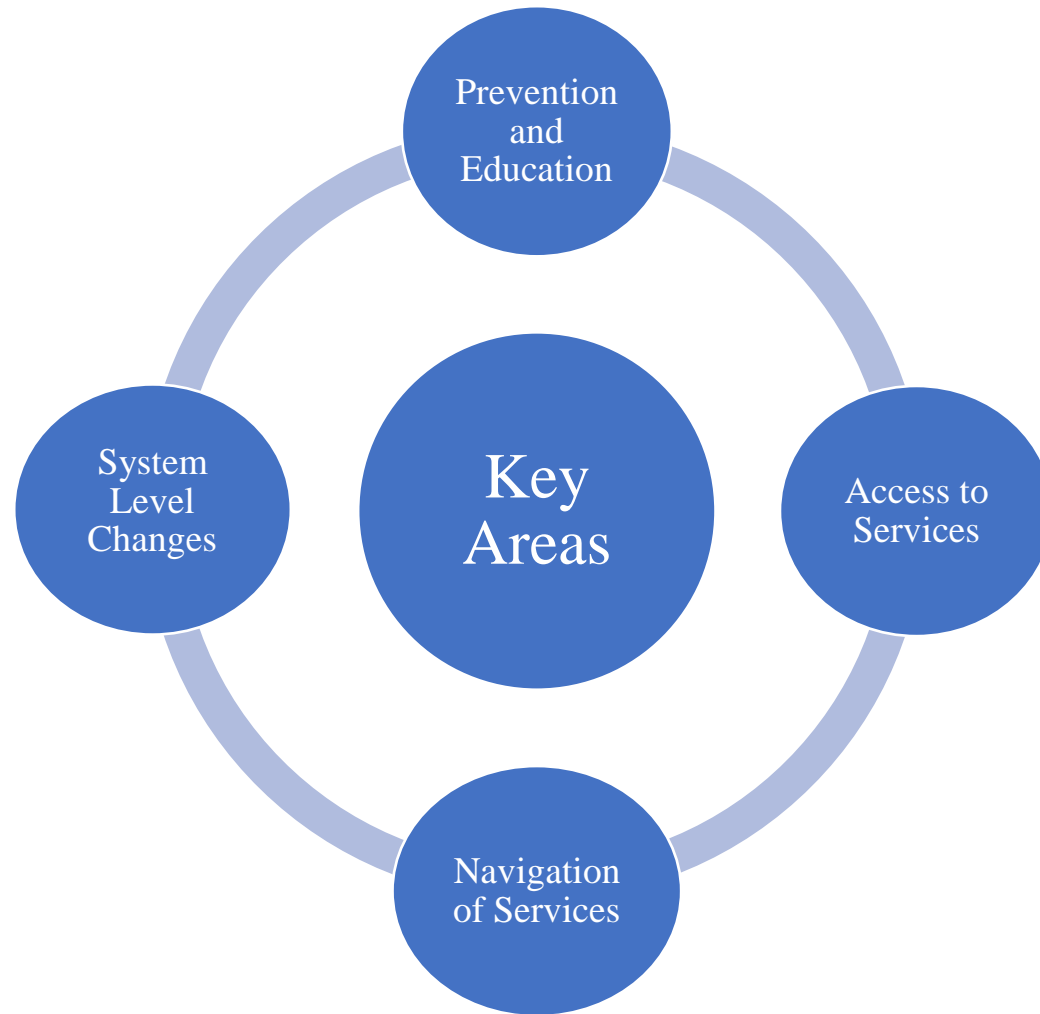
To ensure that all children, youth, and their families have equitable access to a continuum of quality, integrated and/or coordinated services, supports, and opportunities to allow them to thrive socially, emotionally, and behaviorally.





- All services will be family-driven, youth-guided, strength-based, and individualized.
- All children will have access to quality and affordable behavioral health services.
- All services will be culturally and linguistically competent and reflect the cultural, racial, ethnic, and linguistic characteristics of the populations we serve.
- All services will support the physical and psychological safety of the child.
- All services will be delivered in the community when possible.
- All services will be integrated between all public and private child serving agencies including the school system.
- All services will include family's natural support system (e.g., relatives, faith community, friends, etc.).
- All services will be guided by data at the systems level.

## Key Areas, Goals, Objectives and Action Steps



## Key Areas and Goals

**Key Area: Prevention and Education:** To raise awareness of behavioral health, reduce the stigma that is associated with behavioral health, and to promote the development of protective factors.

Goal 1: Fostering connection and belonging among children and youth.

Goal 2: Equipping trusted adults to build social-emotional skills in the children and youth they work with.

Goal 3: Raising awareness of mental health and substance use.

**Key Area: Access to Behavioral Health Services:** To ensure that equitable and affordable behavioral health services are available to all children, youth, and their families.

Goal: Expanding access to quality behavioral health services for children, youth and their families from diverse populations and socio-economic status.

**Key Area: Navigation of Children's Behavioral Health Services:** To reduce barriers and length of time to receive services by developing strategies to connect children, youth, and their families to appropriate levels of behavioral health services.

Goal: Developing an easier way for youth, their family members, and community members to navigate the children's behavioral health system.

**Key Area: System Level Changes:** To infuse equity and trauma-focused care throughout the behavioral health system for children, youth, and their families.

Goal 1: Ensuring that children's behavioral health services is seen through an equity lens.

Goal 2: Continuing to integrate trauma-informed practice into all public and private child serving agencies.

**Key Area: Prevention and Education:** To raise awareness of behavioral health, reduce the stigma that is associated with behavioral health, and to foster the development of protective factors.

Goal 1: Fostering connection & belonging among children and youth.

Key Objective	Key Action
<p>1. Reduce social isolation &amp; loneliness and increase social connectedness among children and youth.</p> <p>2. Increase the number of trusted adults in communities.</p>	<p>1A. Implement strategies to increase inclusion and belonging among participants in youth programs and services.</p> <p>1B. Promote and support the development of trauma-informed spaces and culturally relevant strategies.</p> <p>1C. Address root causes, including difficulties communicating and interacting with others, stigma and discrimination, physical and mental health that limit mobility and social interaction, and traumatic life transitions.</p> <p>2. Equip and empower community members to serve as trusted adults. Specific attention should be given to language &amp; culture to meet the needs of at-risk Hispanic youth.</p>

<p>3. Increase opportunities for children and youth to get involved in their communities and activities (interests, community contributions, sense of place and belonging).</p> <p>4. Increase the sense of acceptance and safety for LGBTQ+ youth.</p>	<p>3A. Increase equitable utilization of after-school and summer youth programming (academic enrichment, recreation, athletics, etc.).</p> <p>3B. Improve the availability and utilization of youth programming options in targeted communities (including communities with high levels of child poverty, limited English proficiency, at-risk populations, and transportation barriers). Specific attention should be given to language &amp; culture to meet the needs of at-risk Hispanic youth.</p> <p>4. Identify and endorse a professional model for creating safe spaces for LGBTQ+ youth that can be broadly used across the youth behavioral health system.</p>
<p><b>Goal 2: Equipping trusted adults to build social-emotional skills in the children and youth they work with.</b></p>	
<p><b>Key Objective</b></p>	<p><b>Key Action</b></p>
<p>1. Train people who work with children and youth in out-of-school settings to develop social-emotional skills (e.g., refusal and problem-solving skills, emotional regulation) among their participants. Develop a train the trainer sessions to work on various skills with children (e.g., denial &amp; problem-solving skills).</p>	<p>1A. Identify key learning objectives for an easily implementable strategies to incorporate social emotional learning into everyday programming and interactions.</p> <p>1B. Draft a curriculum and develop implementation strategies for a train the trainer module for trusted adults.</p>

<p>2. Ensure a consistent approach to Tier 1 Social Emotional Learning (SEL) across all FCPS schools.</p>	<p>2. Identify standard objectives and strategies to be implemented across all schools to promote social emotional learning.</p>
<p>Goal 3: Raising awareness of mental health and substance use.</p>	
<p>Key Objective</p>	<p>Key Action</p>
<p>1. Increase awareness and knowledge of issues relating to substance use to promote informed decision-making among children and youth.</p>	<p>1A. Identify and implement interventions that are timely and relevant to current trends in prevalence, morbidity, and mortality. This includes public health engagement, communications work, social media, peer to peer learning, and culturally and linguistically appropriate interventions.</p> <p>1B. Target specific programs and interventions to groups at elevated risk.</p> <p>1C. Develop and implement messaging campaigns (broad campaigns, but also components to be delivered in-person at schools, youth programs, etc.) that emphasize key facts families and youth need to know, to be delivered through a standardized process.</p>

<p>2. Increase awareness and knowledge of issues related to mental health to promote effective help-seeking behaviors and reduce stigma and increase acceptance.</p>	<p>2A. Identify and implement an awareness campaign to provide consistent messaging.</p> <p>2B. Promote and ensure access to gatekeeper trainings that promote awareness and encourage help-seeking behaviors tailored to specific populations.</p> <p>2C. Continue to implement and support youth led initiatives to raise awareness and address stigma.</p>
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**Key Area: Access to Behavioral Health Services:** To ensure that equitable and affordable behavioral health services are available to all children, youth, and their families.

Goal: Expanding access to quality behavioral health services for children, youth, and their families from diverse populations and socio-economic status.

Key Objectives	Key Action
<p>1. Increase access and availability to behavioral health services for underserved populations.</p> <p>2. Explore the use of non-traditional services.</p> <p>3. Expand the use of peer support models for children, youth, and their families.</p>	<p>1A. Review the recommendations in the Innovative Behavioral Health Strategies for Underserved Populations report (2018).</p> <p>1B. Review current programs, services, and interventions to determine what has increased access and can be scaled up.</p> <p>1C. Determine what additional services, interventions, and policies are needed to continue to expand access to services for underserved populations.</p> <p>2. Work with community organizations to explore alternatives to traditional therapy such as support groups and use of mental health apps.</p> <p>3. Explore peer support models for children and youth and identify effective models to implement in Fairfax.</p>



<p>4. Create innovative ways to pay for services to increase access and affordability.</p> <p>5. Promote quality behavioral health services.</p>	<p>4A. Ensure that all children and youth who are eligible are enrolled in health insurance.</p> <p>4B. Explore innovative ways to incentivize mental health providers to accept health insurance.</p> <p>4C. Promote, support, and incentivize providers to provide free counseling services, counseling services with a sliding scale, and other free or low-cost services.</p> <p>5. Continue to support the use of evidence-based treatment through provider trainings and supports and caregiver education.</p>
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**Key Area: Navigation of Children’s Behavioral Health Services:** To reduce barriers and time to service by developing strategies for service navigation to connect children, youth and their families to appropriate levels of behavioral health services.

Goal: Developing an easier way for youth, their family members, and community members to navigate the children’s behavioral health system.

Key Objectives	Key Action
1. Establish a navigation system, to include phone and in-person support, for navigating the children and youth’s behavioral health system.	1A. Create and implement an in-person/phone support to help the community navigate the childrens/youth behavioral health system.  1B. Create a clearinghouse of information and resources. This system must be connected to existing local services including Coordinated Services Planning, 2-1-1 Virginia, and the 988 Suicide and Crisis Lifeline.  1C. Partner with caregivers to ensure the end product is user friendly.

<p>2. Develop an online navigation system that includes information on local resources, service providers and general information on children and youth's behavioral health issues.</p> <p>3. Partner with youth and caregivers to develop implementation strategies for new navigation tools. This may include a communication plan, trainings, and social media promotion.</p>	<p>2A. Create and implement an online service navigation system that includes information on local resources, service providers, childrens and youth's behavioral health information, and service navigation support. This system must be connected to other online systems.</p> <p>2B. Develop a plan for ongoing support.</p> <p>2C. Partner with caregivers to ensure the end product is user friendly.</p> <p>3. Create a platform for youth and caregivers to provide input on the new navigation tools along the way.</p>
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**Key Area: System Level Change:** To infuse equity and trauma-focused care through the behavioral health system for children, youth, and their families.

Goal 1: Ensuring that children’s behavioral health services is seen through an equity lens.

Key Objective	Key Action
<p>1. Ensure that people from diverse cultural and ethnic backgrounds including those from the LGBTG+ community, are included as stakeholders in strategic planning and policy development on children’s behavioral health.</p>	<p>1A. Identify and connect with key public, non-profit and private organizations representing diverse cultural, ethnic, and LGBTQ+ community, to bring their expertise and input to the children’s behavioral health.</p> <p>1B. Ensure appropriate representation on policy, management, and advisory teams and committees.</p>
<p>2. Use affirming and inclusive language when talking or communicating about children’s behavioral health.</p>	<p>2A. Review policies, practices, procedures, and programs to include affirming and inclusive language.</p> <p>2B. Educate the workforce in equity and the use of affirming language across systems in behavioral health.</p>
<p>3. Explore the use of using a wide range of social media options to communicate on children’s behavioral health issues and services.</p>	<p>3. Use relevant social media platforms that are widely/commonly used by children and youth to spread relevant information on behavioral health issues and services.</p>

Goal 2: Continuing to integrate trauma-informed practice into all public and private child serving agencies.	
Key Objective	Key Action
<p>1. Support a resilient workforce that is well equipped to respond to the needs of children, youth and their families who have experienced trauma.</p> <p>2. Promote trauma-informed policies, procedures, and practices within organizations.</p> <p>3. Continue to train non-clinical staff in trauma informed practices.</p>	<p>1A. Identify and address current workforce challenges in the behavioral health field that impact the wellbeing of its workers.</p> <p>1B. Offer self-care and resiliency trainings/sharing sessions and initiatives for behavioral health workers (e.g., increase awareness about secondary trauma and foster self-care).</p> <p>2. Share and review trauma-informed approach in policies, procedures and/or practices among behavioral health organizations and foster implementation.</p> <p>3. Identify trainings and offer them to non-clinical staff that interact with behavioral health clients.</p>



6/18/2018

# Innovative Behavioral Health Strategies for Underserved Populations



Underserved Populations Workgroup  
FAIRFAX COUNTY GOVERNMENT

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## Introduction

Fairfax County’s Board of Supervisors authorized the creation the Children’s Behavioral Health System of Care. The initiative works to improve the quality of children’s behavioral health services and increase families’ ability to access services for themselves and their children. Thirty community stakeholders, including Fairfax County Health and Human Service agencies, Fairfax County Public Schools, behavioral health non-profits, family-run organizations and one brave teen worked together in creating the Children’s Behavioral Health System of Care Blueprint. The Blueprint charged this workgroup, as part of the Healthy Minds Fairfax (formerly Children’s Behavioral Health System of Care) Initiative, to address increasing access and availability to behavioral health services for underserved populations. Of primary concern is the development and implementation of culturally competent strategies in partnership with the community.

Specifically, the Blueprint tasked this workgroup with the following:

1. Develop a common definition of “underserved populations;”
2. Identify the underserved communities/populations (geographically, age range, etc.);
3. Identify main strengths and barriers to providing and accessing behavioral health services; and
4. Develop strategies and recommendations to address identified barriers.

After reviewing multiple reports,<sup>1</sup> the workgroup defines underserved populations as

*“any child or family, as members of our community in need of behavioral health services, who cannot access those services due to real or perceived barriers. Access issues may also be due to the navigation process for the parent or the child. These barriers and other logistical challenges help to prevent children and families from receiving immediate behavioral health services when needed in a timely manner. Underserved children are not necessarily predicted by socioeconomic status, geography within the community, ethnic group, or access to insurance benefits.”*

While Fairfax County exhibits a vast network of public and private providers and partnerships, Fairfax County’s 2016 Human Services Needs Assessment indicates a lack of accessible and affordable out-patient treatment options. In addition, the report indicated needs around intensive care coordination or case management as well as services for young adults as they age out of the system.<sup>2</sup> At the same time, Fairfax County’s Youth Survey<sup>3</sup> and a myriad of other studies and research articles identify pockets of youth from specific cultural and racial groups experiencing more significant behavioral health symptoms and stress than others in our middle and high school populations. These groups include Latina youth, Asian/Pacific Islander girls, and African American girls.

### Fairfax County Youth Survey Summary Findings

The workgroup used findings from The Fairfax County Youth Survey to assist in identifying groups for participation in focus groups. These findings are presented below.

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<sup>1</sup> See Appendix A for a list of reports reviewed during this process.

<sup>2</sup> Fairfax County. (May 2016). Fairfax County Human Services: 2016 Needs Assessment

<sup>3</sup> Fairfax County. (September 2017). Youth Survey

The annual Youth Survey asks students in 8<sup>th</sup>, 10<sup>th</sup> and 12<sup>th</sup> grade several questions related to mental health and assets that build resiliency. General findings from the 2016 survey indicate 36 percent of students report high levels of stress within the past month; while 26 percent of students report feeling sad or hopeless almost every day for two weeks or more during the past year. Findings on these two indicators differ by race with 39 percent of Asian/Pacific Islanders reporting higher levels of stress compared to Black (31%), Hispanic (34%) students and White (36%) students. Hispanic youth (31%) report feeling sad or hopeless at higher rates than White (24%) or Black (25%) youth. Girls are more likely than boys to report high stress (45%) or feelings of sadness/hopelessness (33%). These levels increase as students get older, with 12<sup>th</sup> grade respondents (regardless of race or gender) indicating higher levels of stress and feelings of sadness/hopelessness than their younger peers.<sup>4</sup>

Research<sup>5,6</sup> identifies several “assets that build resiliency.” Those included on the Youth Survey include questions around parents available to help; teachers notice and compliment good work; adults are available to talk in the community; extracurricular activities are available in the community; volunteer opportunities; and students recognize accepting responsibility for actions and mistakes is important. Overall, 94 percent of students report availability of extracurricular activities; while, 82 percent of students reported they can ask their parents for help with a personal problem. Seventy-nine percent of students reported accepting responsibility is important and 63 percent reported that their teachers notice and compliment them when they do a good job. Finally, 43 percent of students have adults in their community available to talk.

Research<sup>7</sup> indicates that youth with three or more assets that build resiliency thrive in health, school, and daily life and are less likely to engage in risky behaviors. Special analyses on data from the 2016 Youth Survey evaluated differences on youth reporting three or more assets by race and gender. For the purposes of this workgroup, special emphasis was placed on youth indicating *less than three assets*, as these students could be considered underserved or in need of services. According to the survey, 17 percent of girls and 18 percent of boys reported less than 3 assets.

The special analysis found over 50 percent of Hispanic, Asian/Pacific Islanders and Other girls indicating less than three assets reported feeling sad or hopeless almost every day for two weeks or more sometime in the last 12 months. Boys with less than three assets across all races were less likely to report feelings of sadness or hopelessness. In addition, the majority of girls (regardless of race) with less than three assets reported higher levels of stress than those with three or more assets to build resiliency. High levels of stress also increase with age for youth having fewer than three assets, with 12<sup>th</sup> grade girls reporting higher levels of stress than 8<sup>th</sup> grade girls. Findings for boys with less than three assets followed similar trends for high levels of stress.

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<sup>4</sup> Fairfax County (September 2017) 2016 Youth Survey Highlights. Found at <http://www.fairfaxcountyouthsurvey.com/highlights.php?year=2016&cat=11&grp=I3>

<sup>5</sup> Centers for Disease Control and Prevention. (2009) School Connectedness: Strategies for Increasing Protective Factors Among Youth. Atlanta, GA: U.S. Department of Health and Human Services.

<sup>6</sup> Bernard, B. (ND). The Foundations of the Resiliency Framework. Found at <http://www.resiliency.com/free-articles-resources/the-foundations-of-the-resiliency-framework/>

<sup>7</sup> Ibid

Based on these findings, the workgroup included representatives from the Asian/Pacific Islander and Hispanic communities (see Table 1) among the focus group participants.

## Data & Methods

To assess the Fairfax County community’s concerns and suggestions, focus groups were utilized to collect data. Focus groups allow for in-depth insight into how people think and feel without the time burden of individual interviews. Additionally, the interaction of participants and non-verbal communication are two benefits of focus groups. Interaction between participants of diverse backgrounds allows individuals to make connections and pose questions they normally would not have and non-verbal communication can provide valuable insight to group dynamics in addition to specific dialogue.<sup>8</sup>

A total of 15 focus groups were conducted between April and October 2017. One hundred seventy-six individuals participated in the 15 focus groups (see Table 1 below for a demographic breakdown of participants). Facilitators asked local groups, communities and teen centers if they would be willing to participate in the focus groups.<sup>9</sup> The focus group participants included teens, mothers, fathers, and community leaders from the Latino, Asian, African American, West African and White populations. A facilitator and note-taker then met with each group asking prescribed questions about accessing services, barriers to services, and suggested strategies for improvement.

**Table 1: Demographics of Focus Group Participants**

	Number	Percent
<b>Gender</b>		
Male	57	32%
Female	119	68%
<b>Race/Ethnicity</b>		
Asian*	37	21%
African American/West African	69	39%
Hispanic	58	33%
White	12	7%
<b>Age</b>		
Youth	69	39%
Adults	107	61%
<b>Total Participants</b>	<b>176</b>	

\*Asian includes Korean, Indian and Middle Eastern participants

<sup>8</sup> Nagle, B. & Williams, N. (). Methodology brief: Introduction to focus groups. *Center for Assessment, Planning, & Accountability*.

<sup>9</sup> The focus groups included several Mother’s Groups; Father’s Groups; Korean Leaders; Parent Café; Youth Groups; Faith Community in Action Group; and Groups from local Community Centers. The groups are not specifically identified to protect the anonymity of participants.

On average, group sessions lasted for 90 minutes and were conducted with a group facilitator and a note taker. Interpreters were used as needed for non-English speaking participants. Focus group notes were linked to the qualitative software program Atlas.Ti and coded for thematic content and/or patterns both based on questions developed by the workgroup (see Table 2) and distinct participant comments. Codes were modified and combined throughout the analysis process resulting in the broad themes discussed in the findings section below.

**Table 2: Focus Group Questions**

1. Do you think that you or someone you know has the mental health or substance abuse services you need in your community?
2. How do you access services?
3. What gets in the way of you or someone seeking mental health or substance abuse help?
4. Here are some barriers that have been identified? What else do you think makes things difficult in accessing services?
5. How do we/you overcome the things that you said were difficult in accessing help?
6. Do you feel the services you were provided respected your values and beliefs?
7. What are some solutions to make things easier for you to access mental health or substance abuse services?
8. Who do you go to for help for your child if they are having problems?
9. What are some positive experiences you have had with county service providers?

## Findings

In general, analysis of the focus groups revealed several themes under each of the broader categories: access; barriers; and suggested strategies. Themes around accessing services included access through schools, religious institutions, and community centers; themes regarding barriers were in community awareness about mental health, lack of trust, overworked employees, and cultural concerns; and themes around strategies include education, community resources, and county resources

When asked “Do you think that you or someone you know has the mental health and substance abuse services needed in the community?” many participants stated yes. One participant indicated receiving support from the police and another indicated that *“Fairfax County has all the services anyone needs.”* However, while services might be available, not all services are accessible.

### Access

Overall participants identified various ways they or someone they know access mental health or substance abuse services. Participants indicated accessing services through schools, religious institutions, community connections (including community centers, health departments, teen centers, and cultural community), the courts, probation, or military bases.

### Access Through Schools

Most participants felt that the schools “*were the easiest to get to*” when accessing services, with several participants indicating school mental health professionals (counselors, social workers, psychologists) as the go-to person to access services. Participants felt that

*“counselors [school mental health professionals] tend to lead services and are more knowledgeable”* generating a feeling of comfort or at least a place to start for students and families. In addition to school mental health professionals, participants identified favorite teachers and the parent/school liaison as potential access points within the schools.

Youth participants indicated that they are close to teachers or security personnel at schools and will reach out to them if they need help.

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*“I would feel more open to a school professional than an outside person.”*

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*“Kids start sharing when they go on retreats outside of church with youth pastors and Sunday School teachers, more so than with their parents.”*

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### Access Through Religious Institutions

Other participants relied on religious institutions as the entry way to the system and/or to provide the services. Asian participants specifically indicated that families and youth are more connected with their religious institution. In response to discussions about religious institutions, participants

stated that “*youth pastors are under a tremendous burden,*” indicating a need for more resources or additional training. Other participants stated that “*the clergy needs to be more vocal around this and not [be] shy around the issue. Encouraging others to get help.*” Participants from the faith communities recognized their roles in educating their congregations saying “*We have to normalize it. Speak in the [correct] language. [It’s] easy for ‘us’ to speak about this because we understand it.*” However, they also stated a need to understand their limitations and role in connecting individuals with other resources “*away from the church.*” “*Pastors are sometimes more like CEOs and do not have the connections to their communities like they used to.*”

### Access Through Community Center

Community Centers and teen centers were mentioned as potential ways to access mental health services, with several participants specifically mentioning the Creekside Community Center, Fairfax County Teen Centers, and the Culmore Community Center.

### Access Through Other Avenues

Only a few participants discussed accessing services in ways other than schools or religious institutions, with one participant expressing positive comments around services received through probation. Other participants mentioned accessing behavioral health services through general medical practitioners or pediatricians.

## Barriers

### Lack of Knowledge and Understanding

Participants stated that many people do not view mental health the same way as physical health. *“The topic in general is not being openly discussed.”*

However, for those participants who do want help many do not where to start. *“Parents don’t connect with school counselors, [believing] they are there for academics not mental health.”*

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*“The system is too big, first the school, then South County, DFS, CPS, NCS, CSP, it’s too intimidating. [I] don’t have the confidence to answer all the questions asked, [I] don’t trust the staff and feel judged.”*

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Many youth and adult participants commented specifically on a lack of understanding on behalf of parents indicating that parents believe that mental health concerns are *“just a phase”* or are ignorant of the issue. *“Parents don’t connect to the stress of today, they expect youth to ‘deal with it’.”* Peers and parents can be judgmental, making it difficult for youth to come forward and seek help. One participant stated, *“People would make fun of me if I asked for help.”* Another participant said *“Kids our age don’t think about things like that. Not that they don’t care if they have a problem but they don’t want to be seen to have a problem. Sometimes when you get older people don’t judge you as much but when you’re young you can get bullied and stuff like that.”*

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*“A friend took a pregnancy test and youth did not want family to know. [The] counselor called her parents and she got in trouble. We lose trust in counselors and don’t know where to go.”*

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### Lack of Trust with the System

There was a general lack of trust with the system among all participants (youth and adults), especially around the ideas of confidentiality and privacy. Youth reported that there was a lack of understanding between student and counselors about what would be kept in confidence versus what would not. There were general feelings among youth that the *“School does not help me, there is no confidentiality with the*

*counselor since the counselor has to tell my parents.”* In addition, participants reported that *“Teachers’ stigmas and perceptions [around mental health] need to be addressed”* to ensure youth are receiving appropriate support. One participant stated, *“might be afraid to ask, think the person will tell what you’ve shared, don’t believe there is confidentiality.”*

Outside of the school environment, participants report feeling a lack of privacy when accessing services. *“People see me.”* A few participants found service providers unhelpful and inconsistent in their follow up. Additionally, several participants indicated a fear of deportation due to what they hear on the news. People are *“fearful of being deported because going back to their home country is dangerous. People back there believe that individuals who are deported go back with money.”*

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*“There are people in the community who are afraid of asking for help—afraid that the government will take their children away if parents can’t care for them. I believe they instill fear in you so you won’t ask for help.”*

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## Stigma/Labels of Mental Illness

Many participants spoke about the stigma associated with mental health as a barrier to seeking behavioral health services. Specifically, participants mentioned losing respect in the community if they sought mental health treatment or were known to have a mental illness. "Once you go to a therapist or a psychologist something is wrong with you." Other participants spoke about religious stigmas referring to beliefs that those with mental illness were possessed or labeled as witches within the religious communities.

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*"School counselors can only invest in a few students. They cannot invest a lot into many students. They are limited in what they can do."*

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## Overworked Employees

Participants also identified overworked school counselors and employees as an additional barrier. Participants stated that students receive services but teachers don't always know what is going on with the students or how to help them, even if they were the one making the referral. Other participants stated that the counselor-to-student ratio is

an issue making it difficult to deal with anything that is not school related. Another participant stated that anxiety around testing and SOLs is not taken seriously. "My child was passed from teacher to counselor to assistant principal and finally to the school health aide," but nothing was done. One youth also stated that "Counselors are too personal, it's weird to talk to them, [I] don't feel that they are going to help. They are not going to understand, just tell you what to do."

## Cultural Concerns

Many participants spoke about specific cultural concerns that can act as barriers to accessing services. In general, participants spoke about the stigma surrounding mental health and losing respect in their community. Other participants did not feel comfortable discussing their issues because of cultural differences and beliefs. They do not believe it is right to discuss these issues. A few participants also mentioned the belief that medication will make them crazy.

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*"It is difficult to find a therapist who knows how to take a youth's faith into consideration during the counseling experience."*

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Specifically, those participants more connected with their faith stated that many times the religious aspect of counseling is left out. Other participants seeking help through their religious institutions indicated that religion is seen as a magic bullet. "We're told to "Just go pray, read bible verses' and "Place our reliance in God'."

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*"I am frustrated that I can only speak Spanish. I called the [Mobile] Crisis line and received a call two days later because they did not have a Spanish speaker at the Mobile Crisis line at that time."*

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Finally, most participants commented on the lack of cultural competency and diversity among service providers, including the lack of services in languages other than English (Korean and Spanish were specifically named). Participants felt that counselors need to understand the "world view" of their clientele.

*"Counselors do not have diversity training. Providers do*



*not understand norms and cultures of different groups. Mental health clinicians do not represent the community. The community will not go to them."*

### Additional Barriers

Participants also mentioned several additional barriers such as insurance not covering behavioral health, other financial concerns, availability of services, and lack of space with private providers. One participant stated that a private provider would *"only accept cash."*

Some participants also discussed the idea that people are in survival mode and must manage all their needs. One participant described it as *"A wheel that is too scary to jump off and get help because you may not be able to get back on the wheel and manage daily life as a single mother with bills, kids, and other responsibilities."* Several participants also discussed the availability or hours of services stating these *"should be appropriate for the population trying to access it."*

*"You guys charge too much."*

Other barriers included transportation concerns, *"finding the right kind of help,"* and family concerns. One participant mentioned that parental mental health might prevent youth from receiving services and privacy rights prohibit other family members from intervening. Another participant stated that *"One parent may not agree with getting treatment"* making it difficult for the youth and rest of the family. Some youth participants also indicated that parents don't always believe them. *"Parents don't acknowledge and don't believe they have a mental illness."*

### Suggested Strategies

#### Education

Participants discussed education as the number one strategy. All participants indicated that parents and youth need a better understanding and awareness of mental health issues to reduce stigma and judgment. Some general suggestions included providing early education to children about mental health and substance abuse, normalizing mental health through education, educating the community about available services and raising overall awareness.

*"Educating students that are facing puberty and hormonal effects and distinguish them from the effects of depression and anxiety that can happen at this time."*

More specific suggestions included educating youth about general mental health who in turn educate their peers. Another participant suggested *"Game night with parents, youth and counselors to build understanding of mental health issues. This also allows parents to give back to the schools and the community."* Educating parents is also important. *"Increasing parental*

*involvement in understanding what is going on with their children, especially around mental health."* Be cognizant about education within different cultures. *"In shame-focused cultures, you don't talk about your issues. It's not about you, but you get the help indirectly. Create a video that's not your family but it is [like] your family."*



## Community Resources

Many participants discussed using existing community groups or creating peer groups to facilitate access to services and letting people know they are not alone in their experiences. One participant suggested *“starting a peer group to help students in need seek professionals.”* Another participant stated that

*“providing community groups focused on positive social interaction and behavior management skills for the K to 6<sup>th</sup> grade youth and families”* would be helpful as well as having community liaisons participate and bridge services between providers and the community. Participants also discussed the benefits of the “Parent Café”<sup>10</sup> and the need to expand participation. One participant also suggested monthly meetings within religious institutions to discuss the topic of mental health openly with confidence and privacy.

Youth participants also indicated that reaching out to those who have *“been through it”* or asking *“friends or someone they know that won’t let others know and help them get past it”* as possible strategies within the community. Another participant indicated that *“If the help is not in a safe or familiar place, they probably won’t go, that’s why services in the community center is a good idea.”*

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*“We need to access others in the community who do not see the benefits of the Parent Café as a resource to support services.”*

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## Improving County Resources

Several participants discussed a need to improve county resources in various areas. One participant indicated a need to improve training in empathy, interpersonal communication, cultural competency and crisis management. *“When someone is in crisis, [workers] need to acknowledge our emotions first.”*

Some participants also felt there was a disconnect between county workers and the African American community stating a need to *“improve cultural competency of what African Americans face, not just what people from other countries face when they deal with accessing services.”* One group stated that, while services were available, they lacked diversity. *“Services can address the needs of the Hispanic Community but not the African American Community.”*

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*“Go where the kids are. Therapists should be in the schools. Have a mental health check-up/check-in day with donuts. Parents don’t have to take off, don’t have to worry about transportation or traffic.”*

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Other suggestions included increasing trauma-informed providers, providing general customer service training for all county and school staff and hire mental health professionals that are diverse in gender

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<sup>10</sup> Parent Café is an innovative model that builds on protective factors that keep families strong. Parents build their own sense of competence and power by building relationships and connecting with other parents who share common experiences, successes, and challenges. DFS sponsored Parenting Education Programs (PEP) hosted Parent Café throughout the County for anyone in a parenting role who wishes to participate in weekly group meetings. Groups are parent-led with parents picking the topic of discussion for each meeting while a trained group facilitator plays a supportive role by guiding the discussion. Using speakers, parent participation and skilled facilitation Parent Café is able to address a range of topics from social-emotional development and praise to family health and domestic violence. Three non-profits partnered to host a Parent Café at their community sites, allowing PEP to reach parents who typically do not participate in formal parenting classes. During FY2017, a total of five groups were held in the South County and North County regions of Fairfax, reaching over 60 parents.

and race and represent LGBTQ communities. Additionally, youth participants indicated that more promotion about the teen centers and the various services offered would be helpful to the community.

### Other Suggested Strategies

Participants also discussed other strategies that might be helpful in increasing access to services. One participant suggested having a late bus system at the school to allow youth to access counseling. Another indicated that more home-based services would be useful. Several participants mentioned the possibility of using social media to educate and treat mental health among youth.

## Discussion

Several themes mentioned above warrant additional discussion. One area highlighted as a lack of trust with the system is deportation. Recent government administration and legislative changes have affected immigration and are frequently in the news. Participants indicated a fear of deportation due to what they hear on the news and that going back to their home countries can be dangerous. The workgroup reached out to several agency contacts to gain insight into the community concerns surrounding deportation and how this fear impacts access to services.

Three of the Department of Family Services' Divisions: Children, Youth and Families; Self-Sufficiency; and the Office for Children report concerns about clients not applying for services related to deportation fears. Within the past year, several instances have highlighted these concerns. Staff in DFS's Children, Youth and Families Division report two families not allowing nurses/home visitors into their homes last winter due to fears of deportation; however, no additional reports since then. In February 2017, the Self Sufficiency Division began tracking the number of requests to close a family's public assistance case due to staff concerns related to possible client deportation fears. There were 9 requests in February, 4 in March and then 1 for April and 1 for May. Since then, there have been no further requests. Self Sufficiency Division caseloads have not dropped and applications have remained steady or increased in the last few months. While deportation concerns appear to exist, it does not seem to be widespread or an indication that community members are not accessing services.<sup>11</sup> Local Agencies should continue to monitor these concerns and adjust policies when appropriate.

Another area discussed among participants was a lack of information sharing between teachers, counselors and other school personnel. Confidentiality rules for mental health providers and others may be affecting this information sharing. Further research should focus on identifying ways to combat these barriers. In addition, some participants mentioned going to teachers or school officials for help while others cited a mistrust of school. This could be due to personal preferences and/or cultural differences. However, even with some participants indicating a mistrust of school personnel, the number one access point to behavioral health care was through the schools.

### Recommendations

Overall, the focus group participants expressed a variety of opinions and shared valuable feedback with facilitators. Many referenced accessing mental health services through schools or religious institutions.

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<sup>11</sup> Fairfax County Department of Family Services, Cross Division Services

Primary barriers to accessing services included lack of trust, lack of knowledge, cultural concerns, and overworked employees. Areas for possible improvement primarily focused on education of youth and parents, increasing access (location, transportation, proximity, etc.) and knowledge of community resources and improving county customer service (i.e. training).

Recommendations fall within three larger categories: Therapeutic, Prevention and Marketing/Outreach. Some recommendations are applicable and reach all underserved populations and others are more targeted to specific groups.

### Therapeutic

Therapeutic recommendations include a continued focus on building competencies amongst behavioral health professionals (county and private) in evidence based treatment models such as Cognitive Behavioral Therapy, Trauma Focused Cognitive Behavioral Therapy, Dialectical Behavioral Therapy, and Motivational Interviewing (see Evidence-Based Practices Workgroup’s final recommendations for additional information on these treatment models). Specific recommendations include increasing **Trauma Informed Individual and Family Mental Health Counseling** to Latino youth in underserved areas in our community, possibilities include Culmore, Springfield or Herndon through the expansion of Violence Prevention and Intervention Program (VPIP) at Northern Virginia Family Services (NVFS).

Culturally competent, language specific trauma-recovery mental health services are integrated into the home, school or community setting based on assessment and the family’s needs. Bilingual, bicultural counseling services are designed to strategically focus on problem resolution and skill building. Services are provided within the school, community, home or office, based on client preference and access needs. To effectively provide services to youth in both the community and school-based setting, time spent coordinating the various parties is essential to a cohesive, well communicated effort. NVFS’ Mental Health Counselors therefore work with school personnel, parents and community-based staff on cases to facilitate treatment goals, referrals and emergency services. Even deeper investigation of specific culturally competent treatment approaches needs to occur to expand our therapeutic intervention options with our underserved populations. In addition, further outreach to and more discussion with current treatment providers to our underserved populations needs to take place. There are three recommended approaches to accommodate an increase in cultural competence in a therapeutic setting: The Cultural Formulation Framework (CFI), the Multi-Dimensional Ecological Comparative Approach (MECA) and Shared-Decision Making.

**The Cultural Formulation Framework (CFI)** is a set of 14 questions developed by the American Psychiatric Association and DSM-5 Cross Cultural and Issues Subgroup<sup>12</sup> and can be used across all settings (see Appendix B). CFI relies on the idea that most individuals are part of multiple cultures used to develop their identities and attempts to clarify the contribution of “culture” by assessing the client’s view point. CFI assesses 4 domains: cultural definition of the problem, cultural perceptions of the cause, context and support, cultural factors affecting self-coping and past help seeking and current help

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<sup>12</sup> DeSilva, R., Aggarwal, N.K. & Lewis-Fernandez, R. (2015). The DSM-5 cultural formulation interview and evolution of cultural assessment in psychiatry. *Psychiatric Times*. 32(6) Retrieved from <http://www.psychiatrictimes.com/special-reports/dsm-5-cultural-formulation-interview-and-evolution-cultural-assessment-psychiatry>

seeking. The information gathered through the framework enhances the cultural validity of the diagnostic assessment, facilitates treatment planning and promotes client engagement and satisfaction.<sup>13</sup>

**The Multi-Dimensional Ecological Comparative Approach (MECA)** defines culture as multidimensional and fluid with varying access to ecological resources.<sup>14</sup> Similar to CFI discussed above, MECA operates under the belief that all individuals are multicultural belonging to and participating in multiple cultural and contextual groups. The client is the expert in defining their culture. MECA focuses on 4 major domains: migration and acculturation, ecological context, family organization, and family life cycle. However, MECA indicates that culture-specifics should not be the sole focus of concern for assessment and clinical practice but rather consider universals or idiosyncratic histories, culture-specific aspects (ethnic values, religious rituals), and each ecological niche.<sup>15</sup>

Tying in with both CFI and MECA above, **Shared-Decision Making** is another framework used within the medical<sup>16</sup>, education<sup>17</sup> and behavioral health<sup>18</sup> fields to address cultural relevance across groups. Based on the concept of self-determination the model has 3 steps: 1) introducing choice; 2) describing options, often by integrating the use of client decision support, and providing high quality information, asking what they already know, and assessing whether it is correct, and 3) helping clients explore preferences and make decisions by exploring their reactions to information.<sup>19</sup> The model depends on a positive relationship between client and therapist and respecting what matters most to the client as individuals.

In addition to the frameworks discussed above, we recommend a more **flexible delivery model** allowing for therapy services to be delivered either in-home or in settings closer to clients' community. These services could be embedded in nearby community centers (e.g. Culmore, Springfield Family Resource Center), houses of worship or schools.

Several cultural specific therapeutic approaches are also recommended including Cuerto/Dichos Therapy, Family Adelante, Nosotras, and Therapy for Black Girls. A culturally modified trauma-focused treatment for Latino youth, **Cuerto/Dichos Therapy** uses the concepts of Machismo, Marianismo, Familismo, Personalismo, Fatalismo, Dichos & Suentos, and Spirituality. Specifically, this treatment model uses folktales and Spanish proverbs to discuss acceptable behavior and moral messages as well as

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<sup>13</sup> *ibid*

<sup>14</sup> Falicov, C. J. (2017). Multidimensional Ecosystemic Comparative Approach (MECA). In *Encyclopedia of Couple and Family Therapy*. Eds J.L. Lebow et al. Springer International Publishing.

<sup>15</sup> *ibid*

<sup>16</sup> Godolphin, W. (2009). Shared decision making. *Healthcare Quarterly*, 29(Sp). Retrieved from <http://healthcarequarterly.com/content/20947>

<sup>17</sup> Lontos, L. B. (1993). Shared decision-making. *OSSC Bulletin*, 37(2).

<sup>18</sup> Joosten, E.A.G., DeFuentes-Merillas, L., de Weert, G.H., Sensky, T., van der Staak, C.P.F. & de Jong, C.A.J. (2008). Systematic review of the effects of shared decision making on patient satisfaction, treatment adherence and health status. *Psychotherapy & Psychosomatics*, 77, 219-226. Retrieved from <https://pdfs.semanticscholar.org/61ed/c4ea9f50e7b3444282978dc25ef63d40416f.pdf>

<sup>19</sup> *ibid*

allow clients to more easily express themselves.<sup>20</sup> Research shows Cuerto/Dichos Therapy reduces anxiety and depression in youth. Another service targeting the Latino population is **Familia Adelante** operating via word of mouth which validates the value of services to the families. The program identifies gaps in services for low to moderate income target populations and develops partnerships to provide those services including utilizing public/private partners, corporations, government, business, and volunteers.<sup>21</sup> **Nosotras** is a program for pregnant Latina women that identifies and eliminates barriers to reduce stress and anxiety, addresses risk factors associated with use/abuse of drugs, alcohol, tobacco and other drugs. Their services include interpretation, translation and access to health care services.<sup>22</sup>

**Therapy for Black Girls** targets the African American Community and provides an online space dedicated to encouraging the mental wellness of Black women and girls. The site presents mental health topics in a way that feels more accessible and relevant.<sup>23</sup> The site also provides a nationwide list of Black women therapists that you can connect to online or face to face including therapists in the Northern Virginia Area.

### Prevention

Prevention efforts should include a multilayered approach addressing the systems and structures, including our own, that disproportionately affect youth as well as meet the needs of youth and their families as it relates to mental health treatment. Specifically, we recommend the continuation of **Restorative Justice Practices** in schools and juvenile justice agencies and out of school time settings for youth.

Secondly, we recommend funding additional opportunities for **Youth Mental Health First Aid** training for faith/youth leaders. Youth Mental Health First Aid is an 8-hour public education program which introduces participants to the unique risk factors and warning signs of mental health problems in adolescents, builds understanding of the importance of early intervention, and teaches individuals how to help an adolescent in crisis or experiencing a mental health challenge. In the most recent budget cycle, the Children’s Behavioral Health Collaborative (CBHC) Management Team approved funding for this effort. In addition, the Community Services Board (CSB) subsequently received additional funding to cover costs.

In addition, we recommend the **incorporation of credible messenger programs** that seek to reduce stigma and provide support for youth across cultures. For example, “The Representation Project: The

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<sup>20</sup> Aviera, A. (2002). Culturally sensitive and creative therapy with Latino clients. *California Psychologist*, 35(4), 18-25. Retrieved from <http://www.apadivisions.org/division-31/publications/articles/california/aviera.pdf>

<sup>21</sup> Cervantes, R., Goldbach, J., & Santos, S. M. (2011). Familia Adelante: A multi-risk prevention intervention for Latino families. *The journal of primary prevention*, 32(3-4), 225. Retrieved from <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC3205946/pdf/nihms-326426.pdf>

<sup>22</sup> <https://www.adelantetoledo.org/family-programs/>

<sup>23</sup> <https://www.therapyforblackgirls.com/>

Mask You Live In<sup>24</sup> is a film that follows boys and young men of color as they struggle to stay true to themselves while negotiating America’s narrow definition of masculinity.

Other prevention efforts include **community partnerships** such as “Brother You’re on My Mind.” A partnership between the National Institute on Minority Health & Health Disparities (NIMHD)<sup>25</sup> and Omega Psi Phi Fraternity, Inc., the initiative raises awareness of the mental health challenges associated with depression and stress that affect African American men.<sup>26</sup> The partnership provides a free train the trainer program to educate faith and social communities around mental illness.

Additional recommended prevention efforts include the **use of technology** to reach youth and their families. For example, the “notOK App<sup>TM</sup>”<sup>27</sup> was developed by teens for teens dealing with mental health issues. A youth suffering from a condition causing her to faint developed the application while suffering from depression and anxiety. The App allows users to press a button that sends a text message to up to five preselected contacts with the following statement: “Hey, I’m not OK. Please call me, text me, or come find me.” There is also a link to the user’s current GPS location that is sent along with the message. The app has just recently been released with an iOS and Android version for \$2.99 per month. Additional apps were discovered during our work and a beginning review of the use of tele-psychiatry occurred. Both areas require more a focused examination and recommendations for their use.

Finally, prevention efforts need to continue to address stigma reduction. A review of the Change Direction.org campaign or a similarly effective one and it’s across the county implementation needs to be explored further. Like tobacco and heart disease campaigns of yesteryear, if possible, we need to land on a “unifying” message that can be repeated far and wide across our community in a timely, effective messaging way, using social media, mailers, iPhone, videos, etc.

### Marketing/Outreach

In general, members of the Faith Community, Fraternity or Sororities and Civic and Social Organizations should be engaged in getting the message out as well as assisting with the recruitment of service providers as appropriate. Additionally, messages around behavioral health should be distributed through culturally specific newspaper/online advertisements (local community papers, church newsletters, blogs, social media), flyers at places of business within the targeted communities, and radio advertisements (See Appendix C for a list of possible newspapers, local businesses and radio stations). Other potential avenues to increase community awareness of existing county services should include marketing campaigns targeted to child, youth, and family specific behavioral health and medical professionals and for- and non-profits.

## Conclusion

In conclusion, this workgroup defined underserved populations; identified strengths and barriers to behavioral health and provided recommendations to address these barriers. This workgroup has put

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<sup>24</sup> <http://therepresentationproject.org>

<sup>25</sup> <https://www.nimhd.nih.gov/>

<sup>26</sup> <https://www.nimhd.nih.gov/programs/edu-training/byomm/>

<sup>27</sup> <https://www.notokapp.com/our-team/>

forth two specific proposals to implement and expand Trauma Informed Individual and Family Mental Health Counseling and Youth Mental Health First Aid training (see recommendations above).

In addition, the workgroup completed an analysis of recommendations using Fairfax County's Juvenile and Domestic Relations Court Race Equity Bench Card. This analysis provided insight as to the need for an internal review of county agencies, non-profit private providers', and school systems' policies, procedures and practices with an equity lens. This review should include an evaluation regarding the presence or absence of quality control measures and accountability practices to the creation of barriers for our children, youth and families in accessing children's behavioral health treatment. That self-examination could also include developing a "master plan approach" or "roadmap", beyond the Blueprint, for the provision of children's behavioral health services to our county residents with appropriate linkages and clearly defined roads to collaboration.

We also recognized that youth experiencing "transition periods," be it in relationships, family living arrangements, moving from elementary to middle school, middle to high school, or high school to college are particularly at-risk groups. And finally, the involvement of youth and parents directly in the discussion/planning process and education/information dissemination process is imperative and one we need to improve.

We acknowledge that the next phase of work may require the continuation of this workgroup with additional members due to the breadth and depth of the recommendations. Additional workgroups may also be needed to further develop recommendations, assess feasibility, resources, capacity, funding, and partnerships for the strategies enumerated above. We recommend that CBHC Management Team consider this information alongside recommendations from other workgroups to assess next steps for implementation. With the support and endorsement of the CBHC Management Team, this workgroup is willing to continue working on these issues.

## Appendix A: Reports Reviewed

1. Center for the Study of Social Policy (2012) Disproportionate Minority Contact for African American and Hispanic Youth
2. Equitable Growth Profile of Fairfax County: 2015
3. Fairfax County 2016 Youth Survey
4. Fairfax County Human Services, 2016 Needs Assessment Summary
5. Fairfax County Health Department, Cultural and Religious Beliefs about Mental Illness
6. Fairfax County Department of Neighborhood and Community Services, Coordinated Services Planning Density of Basic Needs Requests Maps
7. Fairfax County Juvenile and Domestic Relations District Court, Miscellaneous Statistical Reports
8. Fairfax County Public Schools, Strategic Plan
9. Virginia Department of Juvenile Justice (2011), Study of Disproportionate Minority Contact



## Appendix B: Cultural Formulation Interview (CFI)

## Cultural Formulation Interview (CFI)

Supplementary modules used to expand each CFI subtopic are noted in parentheses.

### GUIDE TO INTERVIEWER

INSTRUCTIONS TO THE INTERVIEWER ARE *ITALICIZED*.

*The following questions aim to clarify key aspects of the presenting clinical problem from the point of view of the individual and other members of the individual's social network (i.e., family, friends, or others involved in current problem). This includes the problem's meaning, potential sources of help, and expectations for services.*

#### *INTRODUCTION FOR THE INDIVIDUAL:*

I would like to understand the problems that bring you here so that I can help you more effectively. I want to know about **your** experience and ideas. I will ask some questions about what is going on and how you are dealing with it. Please remember there are no right or wrong answers.

### CULTURAL DEFINITION OF THE PROBLEM

#### CULTURAL DEFINITION OF THE PROBLEM

(Explanatory Model, Level of Functioning)

*Elicit the individual's view of core problems and key concerns.*

*Focus on the individual's own way of understanding the problem.*

*Use the term, expression, or brief description elicited in question 1 to identify the problem in subsequent questions (e.g., "your conflict with your son").*

*Ask how individual frames the problem for members of the social network.*

*Focus on the aspects of the problem that matter most to the individual.*

1. What brings you here today?

*IF INDIVIDUAL GIVES FEW DETAILS OR ONLY MENTIONS SYMPTOMS OR A MEDICAL DIAGNOSIS, PROBE:*

People often understand their problems in their own way, which may be similar to or different from how doctors describe the problem. How would *you* describe your problem?

2. Sometimes people have different ways of describing their problem to their family, friends, or others in their community. How would you describe your problem to them?

3. What troubles you most about your problem?

### CULTURAL PERCEPTIONS OF CAUSE, CONTEXT, AND SUPPORT

#### CAUSES

(Explanatory Model, Social Network, Older Adults)

*This question indicates the meaning of the condition for the individual, which may be relevant for clinical care.*

*Note that individuals may identify multiple causes, depending on the facet of the problem they are considering.*

*Focus on the views of members of the individual's social network. These may be diverse and vary from the individual's.*

4. Why do you think this is happening to you? What do you think are the causes of your [PROBLEM]?

*PROMPT FURTHER IF REQUIRED:*

Some people may explain their problem as the result of bad things that happen in their life, problems with others, a physical illness, a spiritual reason, or many other causes.

5. What do others in your family, your friends, or others in your community think is causing your [PROBLEM]?

**STRESSORS AND SUPPORTS**

(Social Network, Caregivers, Psychosocial Stressors, Religion and Spirituality, Immigrants and Refugees, Cultural Identity, Older Adults, Coping and Help Seeking)

*Elicit information on the individual's life context, focusing on resources, social supports, and resilience. May also probe other supports (e.g., from co-workers, from participation in religion or spirituality).*

6. Are there any kinds of support that make your [PROBLEM] better, such as support from family, friends, or others?

*Focus on stressful aspects of the individual's environment. Can also probe, e.g., relationship problems, difficulties at work or school, or discrimination.*

7. Are there any kinds of stresses that make your [PROBLEM] worse, such as difficulties with money, or family problems?

**ROLE OF CULTURAL IDENTITY**

(Cultural Identity, Psychosocial Stressors, Religion and Spirituality, Immigrants and Refugees, Older Adults, Children and Adolescents)

*Ask the individual to reflect on the most salient elements of his or her cultural identity. Use this information to tailor questions 9–10 as needed.*

Sometimes, aspects of people's background or identity can make their [PROBLEM] better or worse. By **background** or **identity**, I mean, for example, the communities you belong to, the languages you speak, where you or your family are from, your race or ethnic background, your gender or sexual orientation, or your faith or religion.

*Elicit aspects of identity that make the problem better or worse.*

8. For you, what are the most important aspects of your background or identity?

*Probe as needed (e.g., clinical worsening as a result of discrimination due to migration status, race/ethnicity, or sexual orientation).*

9. Are there any aspects of your background or identity that make a difference to your [PROBLEM]?

*Probe as needed (e.g., migration-related problems; conflict across generations or due to gender roles).*

10. Are there any aspects of your background or identity that are causing other concerns or difficulties for you?

**CULTURAL FACTORS AFFECTING SELF-COPING AND PAST HELP SEEKING**

**SELF-COPING**

(Coping and Help Seeking, Religion and Spirituality, Older Adults, Caregivers, Psychosocial Stressors)

*Clarify self-coping for the problem.*

11. Sometimes people have various ways of dealing with problems like [PROBLEM]. What have you done on your own to cope with your [PROBLEM]?

**PAST HELP SEEKING**

(Coping and Help Seeking, Religion and Spirituality, Older Adults, Caregivers, Psychosocial Stressors, Immigrants and Refugees, Social Network, Clinician-Patient Relationship)

*Elicit various sources of help (e.g., medical care, mental health treatment, support groups, work-based counseling, folk healing, religious or spiritual counseling, other forms of traditional or alternative healing).*  
*Probe as needed (e.g., "What other sources of help have you used?").*  
*Clarify the individual's experience and regard for previous help.*

12. Often, people look for help from many different sources, including different kinds of doctors, helpers, or healers. In the past, what kinds of treatment, help, advice, or healing have you sought for your [PROBLEM]?  
**PROBE IF DOES NOT DESCRIBE USEFULNESS OF HELP RECEIVED:**  
 What types of help or treatment were most useful? Not useful?

**BARRIERS**

(Coping and Help Seeking, Religion and Spirituality, Older Adults, Psychosocial Stressors, Immigrants and Refugees, Social Network, Clinician-Patient Relationship)

*Clarify the role of social barriers to help seeking, access to care, and problems engaging in previous treatment.*  
*Probe details as needed (e.g., "What got in the way?").*

13. Has anything prevented you from getting the help you need?  
**PROBE AS NEEDED:**  
 For example, money, work or family commitments, stigma or discrimination, or lack of services that understand your language or background?

**CULTURAL FACTORS AFFECTING CURRENT HELP SEEKING**

**PREFERENCES**

(Social Network, Caregivers, Religion and Spirituality, Older Adults, Coping and Help Seeking)

*Clarify individual's current perceived needs and expectations of help, broadly defined.*  
*Probe if individual lists only one source of help (e.g., "What other kinds of help would be useful to you at this time?").*  
*Focus on the views of the social network regarding help seeking.*

Now let's talk some more about the help you need.  
 14. What kinds of help do you think would be most useful to you at this time for your [PROBLEM]?  
 15. Are there other kinds of help that your family, friends, or other people have suggested would be helpful for you now?

**CLINICIAN-PATIENT RELATIONSHIP**

(Clinician-Patient Relationship, Older Adults)

*Elicit possible concerns about the clinic or the clinician-patient relationship, including perceived racism, language barriers, or cultural differences that may undermine goodwill, communication, or care delivery.*  
*Probe details as needed (e.g., "In what way?").*  
*Address possible barriers to care or concerns about the clinic and the clinician-patient relationship raised previously.*

Sometimes doctors and patients misunderstand each other because they come from different backgrounds or have different expectations.  
 16. Have you been concerned about this and is there anything that we can do to provide you with the care you need?

## Appendix C: List of Radio Stations, Newspapers, and Local Businesses

### Faith Community

- Korean Central Presbyterian
- St Paul Chung Catholic Church
- Fairfax Korean Church
- First Asian Indian Presbyterian church
- Seoul Presbyterian Church
- Fairfax Baptist Temple
- Northern Virginia Chinese Christian Church

### Newspaper

- Sing Tao Daily
- Inside NOVA
- Fall Church New Press
- Diverse: issues in Higher Education
- India Abroad: Newsletter [https://www.indiaabroad.com/indian-americans/desi-radio-stations-target-growing-community/article\\_a4e9258c-5879-11e7-94e9-6b08562bb03a.html](https://www.indiaabroad.com/indian-americans/desi-radio-stations-target-growing-community/article_a4e9258c-5879-11e7-94e9-6b08562bb03a.html)

### Local Businesses

- Lotte Plaza Market
- H Mart
- Manila Oriental Market
- Patel Brothers

### Radio

- India Abroad: WDCT-AM 1310, Sunday, 12 p.m. to 2 p.m
- South Asian: 8K Radio EBC- Frequency - 1170 AM & 97.1 FM HD2
- Zindagi- web only - <http://radiozindagi.com/virginiaw>
- Korean 1310 AM
- China radio international -1190 Am

# Budget Addendum Request Form

**Agency/Fund:**

**FY 2024 Request**

**FY 2025 Request**

**Recurring**

**One-Time**

**(Check all that apply)**

*For FY 2024 requests, please submit an Addendum Request Spreadsheet with the appropriate loading information.*

*As appropriate, please provide electronic files of high-quality, high-resolution photographs depicting the proposed program, service, or project. Any photograph submitted may be used in the budget presentation, budget volumes, or other County publications. All photographs should be taken at locations within the County, unless they include County personnel providing a service at an approved location outside of the County (e.g. Urban Search and Rescue personnel responding to an international crisis). Do not submit photographs owned by outside entities or individuals unless the County has already secured the right to use the photograph in its publications.*

**Title of Request:**

**New Program**

**Enhancement to Existing Programming**

**Contract Rate Increase**

**(Check all that apply)**

**New Facility**

**Position Request**

**Revenue Enhancement**

**Mandated Program**

**Other**

**Other:**

**Description of the Request:**

- A) Briefly describe the problem or issue being addressed by this request. Why is this a problem or need? When and how did this become a problem or need? Briefly describe any related services currently provided. Please include data or data resources used to support the description of the problem or issue.

Navigating behavioral health services for their children is time consuming and often frustrating for many caregivers. During the community input phase of the Children's Behavioral Health Plan development, Healthy Minds Fairfax reached over 700 people through focus groups, interviews, and surveys. A majority of the people said that accessing behavioral services for young people is difficult, and an easier way to navigate behavioral health services for young people is needed.

Many behavioral services are available to children and youth but there is a gap in services, and many are not geographically located close to where the children and youth in most need of the service live. System mapping will determine where there are gaps in both services and location of services.

There is no standard tool that is used by local behavioral health providers in Fairfax County to determine the level of behavioral health services that the child or young person may need. A standard tool will help

# Budget Addendum Request Form

providers make consistent and effective recommendations of services based on the child's or young person's needs. This instrument can be adapted for caregivers so they can determine the best level of care for their child.

System Navigation was Goal 6 in the Fairfax-Falls Church Children's Behavioral Health System of Care Blueprint for 2016-2021. As a result of the blueprint, the Healthy Minds Fairfax website was redesigned and launched in the summer of 2019. The website design and functionality were limited due to Fairfax County restrictions on websites.

The original design for the website was based on input from consumer focus groups with parents and youth, which identified the following needs:

- One source for information about children's behavioral health (e.g., recognizing symptoms, stigma reduction) and available services
- A list of therapists and psychiatrists, their specialties, availability, and insurance accepted
- A "super intuitive" design with color; a balance of words, pictures and psychoeducational videos; contact links; listings of support groups; and language translation capacity
- The ability to access the site from computers/smartphones (adults' preference) and smartphone/text/apps (youths' preference)
- Resources specifically for young children

The current website does contain some of the above information but:

- Links are limited to only those agencies and companies that have a contract with Fairfax County
- A list of child-serving behavioral health clinicians was never developed due to lack of staff resources and county DIT restrictions, and
- General feedback is that website is not easy to navigate, clunky, and not user friendly.

## B) What will the request allow the agency to do?

This request will allow Healthy Minds Fairfax to significantly enhance our ability to assist caregivers and community members to navigate the local behavioral health system with three separate and distinct services:

1. **Systems Mapping and Level of Care Instrument Development:** Mapping out current behavioral health services can help identify where services exist and gaps in services. This work will include identifying an existing instrument that will help determine the level of service that a child or young person needs or help develop one.
2. **Behavioral Health Navigation Service:** A service navigator can assist families and community members identify services for a child, help with engagement, and negotiate with providers and insurance companies. This service will use a combination of telephone consultation and face-to-face meetings. It is envisioned that the initial pilot program will consist of a team of four staff. Part of service navigation is identifying resources in areas of the county that lack services and identifying providers who specialize in certain areas such as working with young people from the LGBTQ community and young people who have substance use or eating disorders. A community resource developer can help identify those providers.
3. **Behavioral Health Navigation Website Development and Annual Maintenance:** A website that has a listing of children and young person's behavioral health resources and includes information regarding a provider's availability can serve as the first step to locating services for children and young people. The website will have two functions:

# Budget Addendum Request Form

- a. A listing of children and young people's behavioral health resources and providers
  - b. A display of current availability, fees for services including insurances accepted and contact information.
- C) What is the amount of funding requested, number of new positions, new revenue associated with the request? Please note whether the request for funding is of a one-time or recurring nature. If both, one-time and recurring, please describe. (Note: This should match the associated addenda request form spreadsheet.)

Healthy Minds Fairfax is requesting \$400,000 for FY 24, \$870,000 for FY 25. This request is for recurring funding.

Funding will be broken down in the following way:

1. Systems Mapping and Level of Care Instrument Development

Healthy Minds Fairfax is requesting \$60,000 for FY24 and \$30,000 for FY25. This service is for one-time funding.

2. Behavioral Health Navigation Service

Healthy Minds Fairfax is requesting \$380,000 for FY24 and \$730,000 for FY 25. This service requires recurring funding.

3. Behavioral Health Navigation Website Development and Annual Maintenance

Healthy Minds Fairfax is requesting \$60,000 for FY24 and \$110,000 for FY 25. This service requires recurring funding.

- D) Briefly describe why new funding is necessary as opposed to process redesign or service realignment. What could result if funding is not provided?

If funding is not approved, navigating behavioral health services for children and youth will continue to be a time consuming and frustrating endeavor for many caregivers. Without this funding, system mapping will not be able to take place and system gaps will not be identified.

### Timeline of Service:

- A) Briefly describe the intended timeline to provide this service or new programming. If full funding is not approved, can this be phased in or started on a smaller scale?

It is anticipated that the project will begin on July 1, 2023, with identifying behavioral health services throughout Fairfax County and services available to Fairfax young people throughout the Commonwealth and other areas of the country. At this time, research will take place on Level of Care instruments. A level of care tool will help behavioral health clinicians identify the type of service that a youth needs based on certain criteria. The planning for the Behavioral Health Service Navigation Service will begin on July 1, 2023 and services will be provided beginning in January 2024. It is anticipated that the website development will begin July 1, 2023, and the website will be available to the public in the Winter of 2024.



# Budget Addendum Request Form

If full funding is not approved, this can be phased in or started on a smaller scale.

- B) What is the anticipated timeline for this programming or service to mature? What are the anticipated outcomes this programming will achieve in the first three years? Include performance measures you are using or plan to use to assess outcomes.

## 1. System Mapping and Level of Care Instrument Development

The anticipated outcome of the system mapping is a listing of all behavioral services that are available to children, young people, and their families. This listing will include the location of the service, criteria for the service, and how to pay for the services. Besides mapping out the availability of services, gaps in services will also be identified. This gap analysis will include not only what services are lacking but also service area deserts.

Research will help determine if a level of care instrument needs to be developed or if an existing one can be used. A level of care instrument will help determine the level of service that is needed for the child or young person. Once an instrument is selected, the next step will be to work towards universal adoption among caregivers, behavioral health providers, and stakeholders.

## 2. Behavioral Health Service Navigation

The anticipated outcome is that 6 months after funding is approved a navigation service will be in place to help caregivers and young people to get connected to behavioral health services in a timely manner. Service navigation will consist of both telephone and in person support. Once the service is established a marketing plan will be developed to advertise the new service. Metrics that will be used are the number of families accessing the service, time it takes to get the young person connected to the service, what service the young person was connected to, and what barriers the service was able to help the family overcome.

## 3. Behavioral Health Navigation Website Development and Annual Maintenance

It is anticipated that a new website can be launched in the Winter of 2023. The following metrics will be used:

- a. Overall traffic to the site.
- b. Traffic that comes from a search result.
- c. The average amount of time a person stays on the site.
- d. The average number of pages a visitor views.

# Budget Addendum Request Form

## **Previous Discussion of the Request:**

Has this been requested before? Please mark where this request has been previously discussed. Please describe any changes from previous request and provide any new data or evidence of the change to support this request.

BOS Budget Guidance

Multi-Year Budget Plan

Board Authority or Commission Meeting

BOS/Committee Meeting/Board Matter

Other Board-Approved Plan

Other

BOS Meeting Date:

Plan:

Other: This budget request has been presented to the Community Policy and Management Team (CPMT) and the Successful Children and Youth Policy Team (SCYPT)

## **Equity Impact:**

1. Explain how this problem or need affects specific population groups. Does the problem or need affect specific geographic area(s) of the County or is it countywide?

According to the National Institute for Mental Health, 49.5% of youth aged 13 to 18 have or have had any kind of mental disorder, of which 22.2% experience significant impairment. (<https://www.nimh.nih.gov/health/statistics/mental-illness.shtml>). According to the Centers for Disease Control and Prevention, 17.4% of children aged 2 to 8 years old have a mental, behavioral or developmental disorder (<https://www.cdc.gov/childrensmentalhealth/data.html>). In the School Year 2019-2020 Fairfax County Youth Survey, 29.9% of high schoolers and 24.8% of 6<sup>th</sup> graders reported significant depressive symptoms. An alarming 14.3% of high schoolers reported considering attempting suicide. Astoundingly, 36.4% of high schoolers reported experiencing a high level of stress, along with 15.4% of sixth graders. Because of their impact on children, families, and communities, children's mental disorders are an important public health issue.

In addition to the stigma still associated with mental health conditions, parents and caregivers of children and youth with mental health issues face many challenges in accessing treatment. The "system" for accessing treatment is a confusing array of privately and publicly provided services, largely built on a commercial insurance system that often fails to adequately compensate providers, leading to obstacles to obtaining treatment that aren't present for other medical conditions. As a result of these factors, even families with substantial resources have difficulty accessing effective treatment. The challenges are much greater for low and moderate-income families. Families throughout the county, of all incomes and cultural backgrounds, struggle to access effective mental health treatment for their children.

2. Regarding current services provided related to this request, briefly describe the target population, geographic area(s) served and outcome data. Describe how current programming promotes or hinders equity.

Healthy Minds Fairfax is committed to supporting research that reduces disparities and advances equity in mental health interventions, services, and outcomes. Accordingly, all contracting mechanisms to obtain a provider for these services will encourage research to identify opportunities to reduce disparities in access, engagement, coordination and optimization of mental health treatment and services among youth from racial and ethnic minority groups, sexual and gender minority groups, or other underserved groups including individuals limited by language or cultural barriers, individuals living in rural areas, or socioeconomically disadvantaged persons.

# Budget Addendum Request Form

Embedding equitable elements into programs reflects the Healthy Minds Fairfax commitment to improving the health of children, youth, and families in Fairfax County. To this end, these behavioral health initiatives will consider proposals to provide services that improve behavioral health access by:

- Benefiting or increasing access for populations most affected by behavioral health issues
- Removing barriers to behavioral health care
- Empowering communities
- Engaging community leads to share in decision-making

This project uses well-developed, population-specific data and input from the target population to help understand and reduce disparities. Contractors will be required to train their staff in diversity, equity, and inclusion.

3. Briefly describe the desired results and anticipated outcomes associated with this request; the demographic groups the request is intended to benefit; the scope of the expected benefits and the size of the affected population. Explain how the outcomes will advance equity.

The Fairfax County Youth Survey is a comprehensive, anonymous, and voluntary survey given each year to students in grades 6, 8, 10 and 12 that examines behaviors, experiences and other factors that influence the health and well-being of Fairfax County's youth. The results provide a snapshot of the county's youth and serve as a barometer of the community's effectiveness in fostering healthy choices in young people.

The Fairfax County Youth Survey asks questions about risky behavior, mental health, physical health, and safety. Question topics include behavior related to alcohol, depression, bullying, personal health, eating disorders, illegal drugs, stress, harassment, obesity, sexual activity, misuse of prescription drugs, extracurricular activities, time spent helping others, screen time, etc. Students are also asked about the positive aspects of their lives and activities, as well as specific protective factors concerning health and safety. This data can be disaggregated by gender, race and sexual identity.

4. How will the program be evaluated for equity and effectiveness over time? Identify any measures or data that will be used to evaluate if inequities decreased, increased, or remained the same. Detail how disaggregated data will be used to monitor equity impacts.

The Fairfax County Youth Survey will continue to be utilized to track demographic data and monitor inequities.

5. Has this request been reviewed by your agency One Fairfax Lead or with staff supporting the Office of One Fairfax?

# Budget Addendum Request Form

## **Description of Alignment with the Countywide Strategic Plan:**

Briefly describe how this request aligns with the County's Strategic Plan, checking the boxes below of the Strategic Plan Indicators of Community Success which are supported by this request

### **Cultural and Recreational Opportunities**

- Access to Local Arts, Sports and Cultural Opportunities
- Satisfaction with Local Arts, Sports and Cultural Opportunities
- Awareness and Appreciation of Diverse Cultures
- Representation of Diverse Cultures

### **Economic Opportunity**

- Healthy Businesses in a Diverse Mix of Industries
- Economic Stability and Upward Mobility for All People
- Preparing People for the Workforce
- Promoting Innovation in the Local Economy
- Promoting Economic Vibrancy in All Parts of Fairfax County

### **Effective and Efficient Government**

- Customer Satisfaction with County Services
- Inclusive Community Engagement
- Effective and Representative County and School Workforce
- Effective Technology and Quality Facilities
- Financial Sustainability and Trustworthiness

### **Empowerment and Support for Residents Facing Vulnerability**

- All People Are Respected, Understood and Connected
- Services Are Easy to Access and Use
- Services Are High Quality and Coordinated
- All People Can Meet Their Basic Needs

### **Environment**

- Promoting Air, Water and Land Quality
- Supporting Sound Environmental Policy and Practices

### **Health**

- Access to Health Services
- Improving Physical and Behavioral Health Conditions
- Promoting Health-Related Behaviors

### **Housing and Neighborhood Livability**

- Affordable and Quality Housing
- Adequate Quantity and Availability of Housing
- Access to Amenities that Promote Healthy Neighborhoods
- Flexibility and Adaptability of Land Use Rules
- Preventing and Ending Homelessness

### **Lifelong Education and Learning**

- Access to Early Childhood Education
- Supporting Academic Achievement
- Supporting Career-Based Training
- Participation in Learning Opportunities
- Quality and Accessibility of Technology
- Increased English Language Proficiency

### **Mobility and Transportation**

- Efficient and Varied Transportation Options
- Infrastructure Condition, Sustainability and Environmental Im
- Traveler Safety
- Accessibility, Affordability and Equity

### **Safety and Security**

- Following Laws and Regulations
- Timeliness and Quality of Emergency Response
- Effective and Equitable Administration of Justice
- Safety-Related Prevention and Preparedness
- Reliable and Secure Critical Infrastructure

## **Budget Addendum Request Form**

Please identify other agencies/stakeholders/community partners necessary to successfully implement the request.

Healthy Minds Fairfax will need the continued support of the Successful Children and Youth Policy Team to ensure the success of the proposed services. The Healthy Minds Fairfax Collaborative which consists of representatives from the Community Services Board, the Department of Family Services, Juvenile and Domestic Relations District Court, Neighborhood and Community Services, Fairfax County Public Schools, George Mason University, private behavioral health services, and family run organizations will provide guidance to this project. Input will be solicited from the Healthy Minds Fairfax Family Advisory Board (FAB), the Healthy Minds Fairfax Youth Advisory Board (YAC), and other stakeholder groups.

# Children's Behavioral Health Plan

Update to the SCYPT

December 7, 2022



# Key Issue Area: Children's Behavioral Health

- **Milestone Deliverable:** Children's Behavioral Health Plan- a revised strategic plan for the children's behavioral health system of care. The original strategic plan was launched in 2016.
- **SCYPT Role:** To endorse the Plan, champion initiatives, and support implementation by directing resources, influencing policy decisions, and advocating for funding.

# Thank You's

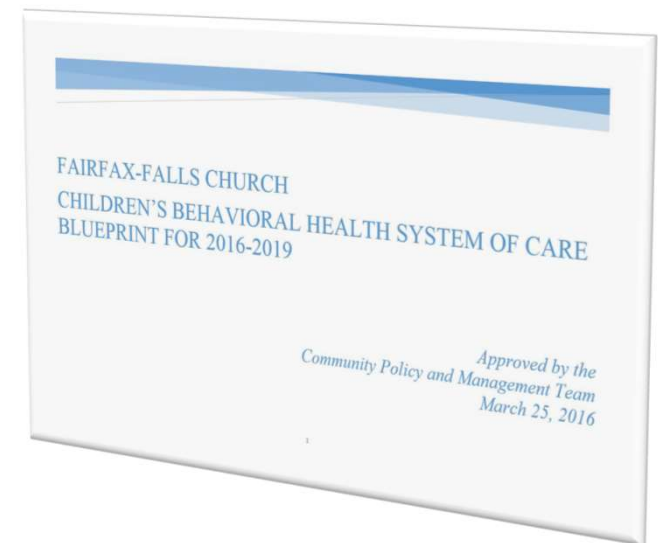
- Healthy Minds Fairfax Collaborative
- Healthy Minds Family Advisory Board
- Healthy Minds Fairfax Youth Advisory Council
- Everyone who complete a survey, participated in a focus group, or attended a meeting
- The Healthy Minds Fairfax Team
  - Peter Steinberg, Program Manager
  - Tracy Davis, Management Analyst III
  - Hilda Calvo, Management Analyst III
  - Philethea Duckett, Management Analyst III
  - Serena Miller, Administrative Assistant III





# A quick review: The Blueprint

- Five-year plan: 2016-2021
- 15 goals, a total of 55 pages
- Focused on building up the children's behavioral health system
- Aimed to increase access to behavioral health services for children, youth and families



# A quick review: Blueprint Accomplishments

- Behavioral health training for pediatricians
- Expansion of mobile crisis services
- Expansion of multicultural services by expanding the Violence Prevention and Intervention Program (VPIP)
- Fairfax Consortium for Evidence-Based Practice
- Family Peer Support Partners
- Healthy Minds Fairfax Family Advisory Board
- Healthy Minds Fairfax website

# A quick review: Blueprint Accomplishments

- Healthy Minds Fairfax Youth Advisory Council
- HMF Behavioral Integration Plan: Strategies to Promote and Support Behavioral Health Integration with Primary Care and Schools (2018)
- Innovative Behavioral Health Strategies for Underserved Populations Report (2018)
- Psychiatric consultation for primary care providers
- Recovery Youth Peer Support Group and Parent Support Group
- Short Term Behavioral Services (STBH)
- Transitional Age Youth Case Management

# Why a Children's Behavioral Health Plan

- Provides a Roadmap
- Keeps us on track
- Keeps us focused

# Plan Development: Timeline



# Plan Development: Activities

- Activity: Surveys
- Activity: Community meetings
- Activity: Data review

# Community Input: A Snapshot

- Heard from over 700 individuals
- Spoke to young people from each region of the county
- Held 10 formal focus groups
- One community Street Stall
- Surveyed young adults, caregivers, and community partners
- Online survey during Children's Mental Health Acceptance Week
- HMF staff attended community meetings
- Roundtable on Youth Mental Health and Substance Use



# Themes Emerged: 4 Buckets



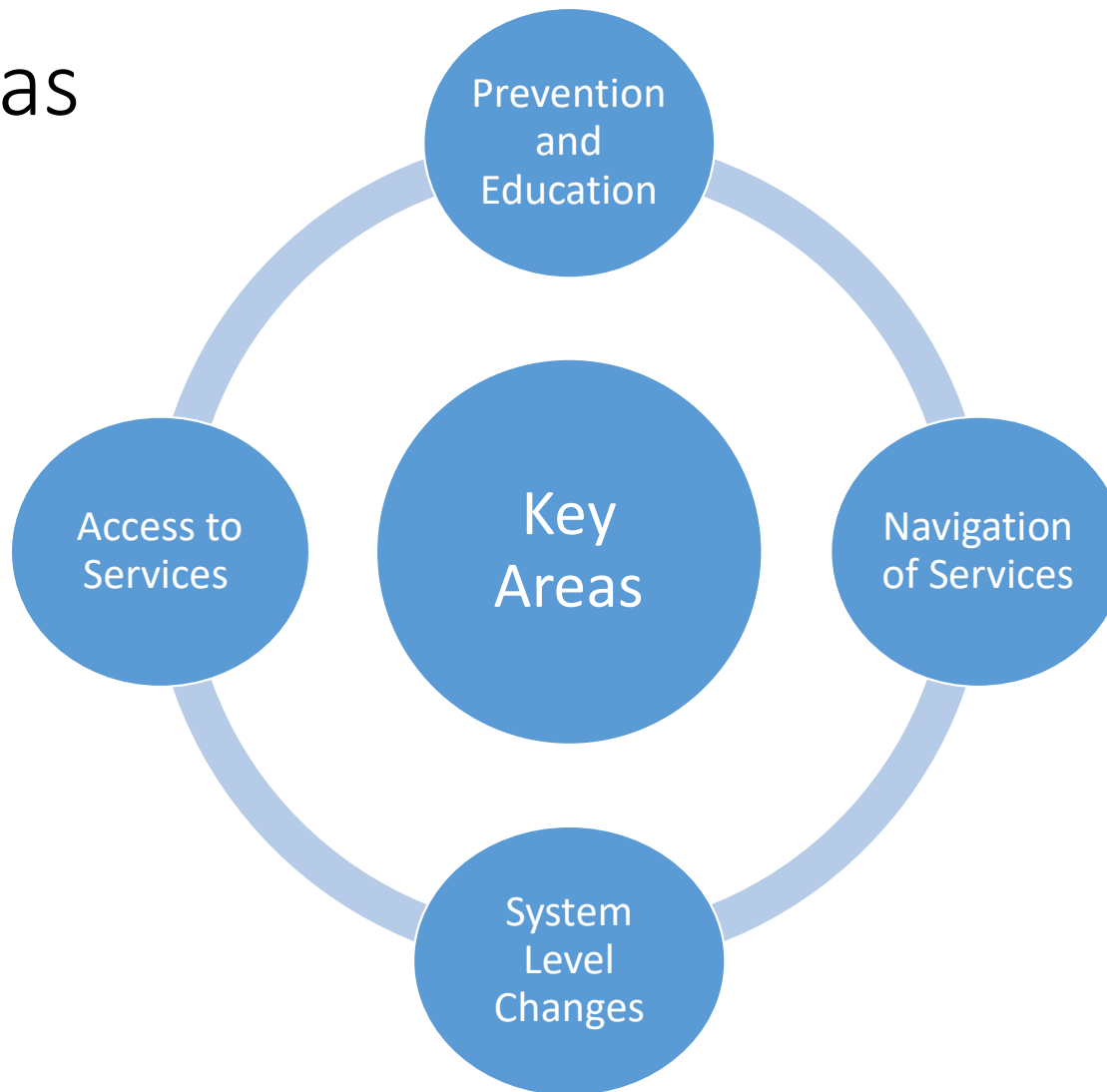


# Notes on the new Plan

- ❑ This is not Blueprint 2.0
- ❑ 4 key areas
- ❑ We have a total of 7 goals
- ❑ The Plan should be viewed through an equity lens
- ❑ Implementation will be in partnership with:
  - Youth and caregivers
  - Public/Private Child/Youth Behavioral Health Agencies
  - Community organizations



# 4 Key Areas



# Key Area: Prevention and Education

**Key Area: Prevention and Education:** To raise awareness of behavioral health, reduce the stigma that is associated with behavioral health, and to promote the development of protective factors.

Goal 1: Fostering connection and belonging among children and youth.

Goal 2: Equipping trusted adults to build social-emotional skills in the children and youth they work with.

Goal 3: Raising awareness of mental health and substance use.

# Key Area: Access to Services

**Key Area: Access to Behavioral Health Services:** To ensure that equitable and affordable behavioral health services are available to all children, youth, and their families.

Goal: Expanding access to quality behavioral health services for children, youth and their families from diverse populations and socio-economic status.

# Key Area: Navigation of Services

**Key Area: Navigation of Children's Behavioral Health Services:** To reduce barriers and length of time to receive services by developing strategies to connect children, youth, and their families to appropriate levels of behavioral health services.

Goal: Developing an easier way for youth, their family members, and community members to navigate the children's behavioral health system.

# Navigation Service

Budget ask for FY 24 and FY25 will include funds for:

- Mapping out children’s behavioral health services and development of a Level of Care Tool
- Behavioral Health Service Navigation:
  - Telephone and In-person Case Management
  - Community Behavioral Health Resource Developer
  - Online Navigation Tool

# Key Area: System Level

**Key Area: System Level Changes:** To infuse equity and trauma-focused care throughout the behavioral health system for children, youth, and their families.

Goal 1: Ensuring that children's behavioral health services is seen through an equity lens.

Goal 2: Continuing to integrate trauma-informed practice into all public and private child serving agencies.

# What Comes Next?

Endorsement  
from SCYPT



Assign  
Champions to  
each area



Quarterly  
Reviews



In 2027, write  
a new plan



# What Do We Need From You?

- We need champions for each key area
- What is the mechanism for HMF to get volunteers to participate in various workgroups?

SCYPT Action Item A-2  
December 7, 2022

## ACTION ITEM A-2

### TITLE:

SCYPT Endorsement of the Early Childhood Family Partnership Framework

### RECOMMENDATION:

Staff recommend SCYPT endorse the Early Childhood Family Partnership Framework.

### BACKGROUND:

In 2017, the SCYPT endorsed the [Fairfax County Equitable School Readiness Strategic Plan](#) (ESRSP), a comprehensive set of strategies and actions designed to ensure that “all children enter kindergarten at their optimal developmental level with equitable opportunity for success.” The first strategy in the plan is to “Establish meaningful partnerships with families to grow school readiness opportunities in all communities and support children’s optimal development in all settings.” The fifth strategy is to “nurture a whole-community commitment to school success for all children.” To operationalize these strategies and facilitate the implementation of the strategies’ associated actions, the ESRSP Implementation Planning Team – a cross-sector team of County and FCPS staff, early childhood providers and professionals, families, and other stakeholders – worked with experts from George Mason University to develop an Early Childhood Family Partnership Framework.

The framework includes four key components, designed to ensure the establishment of meaningful family partnerships and advance transformative systems change and equity goals:

1. Building the capacity of systems;
2. Building the capacity of families and communities;
3. Developing trusted partnerships between families, communities, and systems; and
4. Ensuring sustainable, accountable, and equitable partnerships.

This will occur through two new structures:

1. A Family Council that will:
  - a. Support the development and engagement of parent/caregiver partner-leaders within the early childhood systems, centering parents of color, immigrant parents, parents of children with disAbilities and economically-marginalized families;
  - b. Position parent/caregivers as decision-making collaborators within system; and
  - c. Grow pathways of parent/caregiver partner-leaders from marginalized communities to develop the Family Partnership Hub, expand family councils and serve on boards at local and systems level.
2. A Family Partnership Hub that will:
  - a. Provide resources and technical assistance to build the capacity of early childhood system professionals at all levels to grow critical consciousness, shift power relations, and build trusted family-community-system partnerships;
  - b. Coordinate services, enhance communication strategies, and promote systems navigation; and
  - c. Build the capacity and opportunity structure for families/parents/caregivers to lead.

SCYPT Action Item A-2  
December 7, 2022

The SCYPT is asked to endorse the framework and the recommendations to create the Family Council and Family Partnership Hub. SCYPT endorsement would signal broad cross-sector support for the framework and associated recommendations as a quality plan that will result in improved family partnership, and therefore school readiness, opportunities. Once the framework is endorsed, the Department of Neighborhood and Community Services will work with the ESRSP Implementation Planning Team to convene partners and stakeholders to develop plans for support implementation.

EQUITY:

Increasing school readiness is a key focal area for One Fairfax, and the ESRSP itself is a critical equity strategy. The framework seeks to enhance the equity focus of the ESRSP and early childhood services and opportunities by inclusively engaging and partnering with families in the community. This will ensure strategies and services are well-designed and implemented to meet the needs of the people they serve. The framework is intentional in considering the diversity of needs, experiences, and desires of Fairfax's families. Equity considerations were at the forefront of planning and framework development.

ATTACHMENTS:

Early Childhood Family Partnership Framework

PRESENTERS:

Flor Phillips, Department of Neighborhood and Community Services



EQUITABLE SCHOOL READINESS STRATEGIC PLAN  
IMPLEMENTATION TEAM

# FINDINGS AND RECOMMENDATIONS FOR EARLY CHILDHOOD FAMILY PARTNERSHIPS

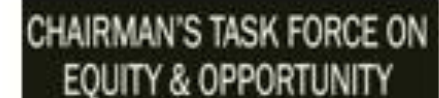
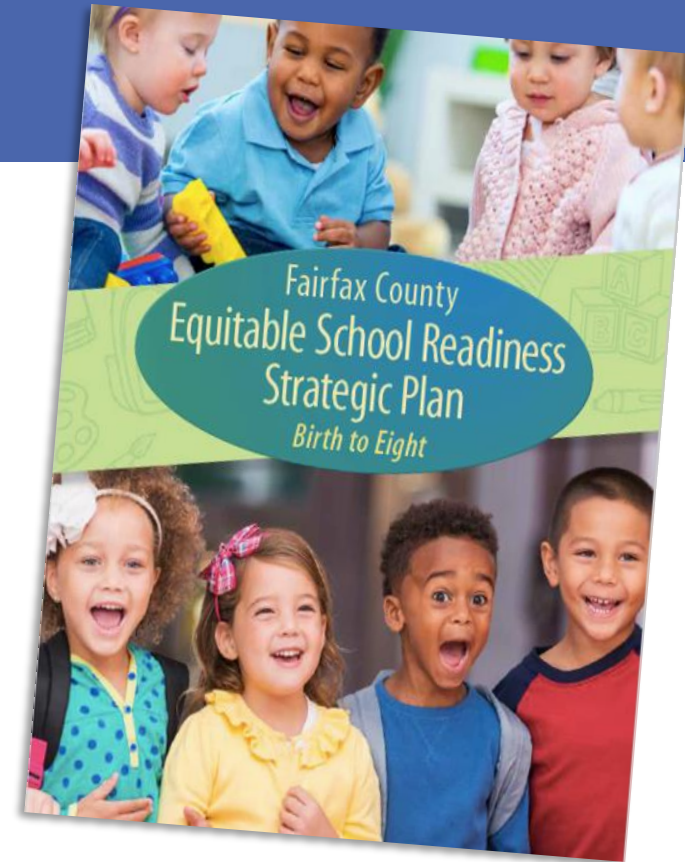
SUCCESSFUL CHILDREN AND YOUTH POLICY TEAM

DECEMBER 7, 2022

## ESRSP MISSION AND VISION

**Vision:** All children enter kindergarten at their optimal developmental level with equitable opportunity for success.

**Mission:** Families, communities, schools and the county work together to build an equitable, coordinated and comprehensive system that ensures young children in Fairfax County are ready to be successful in kindergarten and beyond.



# *Looking back and ahead* ESRSP IMPLEMENTATION

## ACCOMPLISHMENTS

- ✓ Early Development Instrument
- ✓ School Readiness Resources Panel
- ✓ Expansion of Early Childhood program
- ✓ Expansion of Nurse Family Partnership program
- ✓ Ages and Stages Questionnaire initiative
- ✓ SACC Fee Scale adjustments
- ✓ Child Care Subsidy Program eligibility increase
- ✓ Equity LENS
- ✓ CDA Gold Standard for Professional Learning
- ✓ Creation of the Early Childhood Birth-5 Fund

*And more...*



# Why are we here?

- **STRATEGY 1**

Establish meaningful partnerships with families to grow school readiness opportunities in all communities and support children's optimal development in all settings.

- **STRATEGY 5**

Nurture a whole community commitment to school success for all children.

1 Establish meaningful partnerships with families to grow school readiness opportunities in all communities and support children's optimal development in all settings.

2 Provide equitable offerings of high-quality early development and learning experiences and related school readiness supports throughout the county.

3 Foster quality and effective professional learning in all early childhood programs and services.

4 Promote equity-focused planning and decision making, as well as shared accountability, through the use of data.

5 Nurture a whole community commitment to school success for all children.



- 
- ACCA Child Development Center
  - All Ages Read Together
  - Child Care Advisory Council
  - Child Care Assistance and Referral, Child Care Services, Community Education and Provider Services, Infant and Toddler Connection, School Readiness – *Neighborhood and Community Service, Office for Children*
  - Children, Youth and Families – *Department of Family Services*
  - Cornerstones
  - Department of Housing and Community Development
  - Early Childhood Curriculum and Grant Management, Family and School Partnerships – *Fairfax County Public Schools*
  - Early Literacy Programming – *Fairfax County Public Library*
  - Fairfax Futures
  - Families
  - George Mason University
  - Head Start Policy Council
  - Higher Horizons Day Care, Inc.
  - Infant Toddler Family Day Care
  - Northern Virginia Association for the Education of Young Children
  - Northern Virginia Community College
  - Patient Care Services – *Fairfax County Health Department*
  - Prevention – *Neighborhood and Community Services*
  - Principal – *Fairfax County Public Schools*
  - United Community
  - Venture Philanthropy Partners



# GMU Partners: Our Background

- Researchers from the College of Education and Human Development, George Mason University
- We work to:
  1. Build family and community partnerships in which marginalized and minoritized families are centered as **significant partners and co-leaders** in guiding research and action to change family-serving systems;
  2. Document (through **community-driven research**) and redress (through action) systemic harms that perpetuate inequalities and injustices disproportionately experienced by marginalized families;
  3. **Re-imagine systems** that are equitable and serve marginalized and minoritized families well.

WE NEED **NEW** POLICIES, PRACTICES AND APPROACHES  
IF **EQUITY IS THE GOAL**



THE SPECTRUM OF  
COMMUNITY ENGAGEMENT  
TO OWNERSHIP

This spectrum can be used by local governments and by non-profit organizations or community groups working to facilitate community participation in solutions development and decision-making.

**It is designed to:**

1. Acknowledge marginalization
2. Assert a clear vision
3. Articulate a developmental process
4. Assess community participation efforts

**Website:** [movementstrategy.org](https://movementstrategy.org)



# SPECTRUM OF FAMILY & COMMUNITY ENGAGEMENT FOR EQUITY



Source: <https://movementstrategy.org/wp-content/uploads/2021/08/The-Spectrum-of-Community-Engagement-to-Ownership.pdf>  
<https://movementstrategy.org/resources/spectrum-of-family-community-engagement-for-educational-equity/>

# ESRSP Implementation Team: Commitments

- Approaching this work as learners
- Building the partnership capacity of all early childhood stakeholders
- Shifting power so that families can co-lead
- Including – and listening to – diverse voices
- Centering the work on those families furthest from power, and especially those experiencing intersectional marginalization
- Respecting how families are involved, understanding how they want to be involved, and removing barriers to engagement
- Identifying specific areas for shared decision making
- Adapting our approaches to respond to family and community priorities
- Being clear about the purpose of involvement and fairly compensating families for their time
- Building trust vis-à-vis accountable, sustainable relationships
- Leveraging, learning from, and aligning with existing efforts in the County

# Building A Family Partnership Framework: Our Strategy

## 1. Build a Database

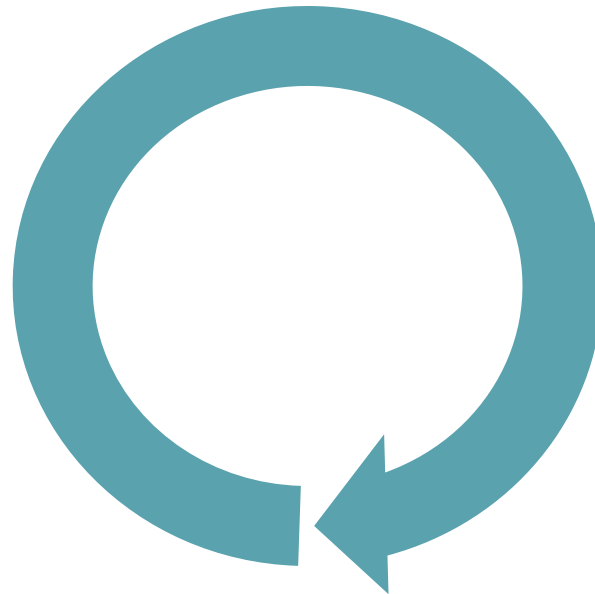
- Scoping Review of Literature; Identify Family Partnership “Best Practices” (National to Local)

## 2. Engage with County Professionals

- Explore current approaches and best practices
- Align efforts

## 3. Engage with Families and Early Childhood Educators

- Document barriers and opportunities to engagement;
- Guide development of framework and recommendations



## 4. Engage with ESRSP Implementation Team

- Monthly Meetings via Zoom
- Member-checking
- Jam Boards

## 5. Re-engage with Practitioners and Child Care Advisory Board Members

- Refine Framework and Recommendations

## 6. Re-engage with Families

- Further refine and gain buy-in for framework and recommendations

Timeline Jan-Dec 2022

# Key Findings

- Status quo isn't working: System built upon structurally-racist roots is reproducing oppression, inequity, disadvantage.
- System misaligned to meet marginalized and minoritized families where they are...the system must change!
- **New Model of Family Partnership Needed to Shift Power and Advance Equity**



# Family Partnership Framework

To establish meaningful family partnerships and advance transformative systems change and equity goals, four components of the Family Partnership Framework are essential:



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“And that's what we find...the community would come forward and say, ‘This is what we'd like to see here and what we'd like to do’, **but [the community] comes up against a structure or system** in place that, even though the county is moving in that direction, there's still so many ...barriers in place that block the true community voice from making substantial changes.”

—*Staff of a nonprofit serving marginalized families*



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“We have some really, really great individuals who are truly committed to this community. They go above and beyond. They work tirelessly for this community... We don't force them to come out of their comfort zone. And so that's a different level of trust. **Because we went, we went into their sacred space, we went into their neighborhood, and we kept going.** And nobody else did that.”

—Community Non-Profit Staff Member

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## Reducing Barriers, Increasing Opportunities

"All of us when we came in ...we didn't know anything about any of the stuff that we know now. It's because of those trainings. And the way we were able to participate in those trainings is because...most of the big barriers – child care, food, transportation – were accounted for."

"...Every aspect that you could think of with the program from budget and fiduciary obligations, responsibilities, the inner workings, everything you could think about we were trained on. ...If we're going to meet with legislators, we're then also **provided support and training**. If we're going to testify at budget hearings, which I've done many times, we're provided support and training."

—Parent and Community Leader

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## Shifting Power Relations

“You could go through all of this, and we can engage everybody, but I will tell you what – you will lose the trust of the community if they're opening up sharing and engaging and they come to find out that ‘it doesn't matter what we say anyway.’”

—*Parent and Community Leader*

“Trust will be lost if what families and the community says is disregarded ...”

—*Parent and Community Leader*

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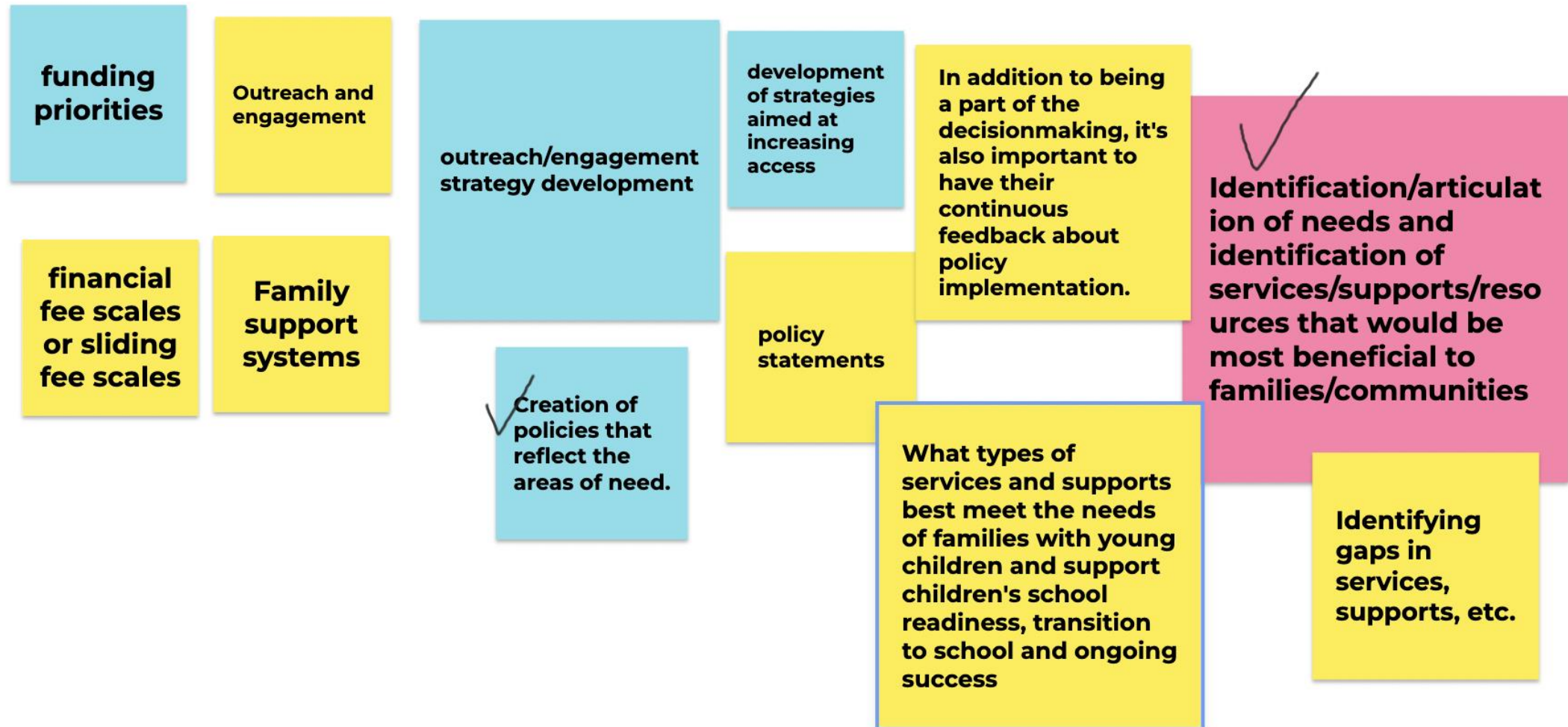
**ESRSP Vision for**  
**TRANSFORMATIVE**  
**FAMILY**  
**PARTNERSHIPS**

**1** Family Council for Equity  
in Early Childhood

**2** Family Partnership Hub

# ESRSP IMPLEMENTATION TEAM INPUT

What specific decisions should the council make or be part of making?



# ESRSP IMPLEMENTATION TEAM INPUT

What supports do you need to be able to shift power so families can co-lead system transformation?

✓  
**Its helpful to be part of a cohort committed to doing this work -- to learn and try together**

**will likely need professional learning and coaching supports available to staff in the county and schools to bring people along, support the shift, share the power**

**we'll need a critical mass -- to get to a tipping point -- when this becomes the norm**

**this has to be a long-term commitment. we have to walk with families, mentor them, provide those opportunities,**

**Staff support - people dedicated to supporting families (getting rooms, typing and sharing notes, providing data, liaising with county leadership, etc.)**

**Making sure the families know and have the power to co-lead system transformation. In addition, to the staff, training, tools, money, etc. they may need to fulfill the role.**

**MONEY - translation/interpretation, child care, transportation, food are all necessary, but expensive. Also provide living wage stipends to help overcome barriers**

# 1. FAMILY COUNCIL for Equity in Early Childhood

## Purpose of the Family Council:

- Support the development and engagement of parent/caregiver partner-leaders within the early childhood systems, **centering parents of color, immigrant parents, parents of children with disAbilities and economically-marginalized families;**
- Position parent/caregivers as decision-making collaborators within system;
- Grow pathways of parent/caregiver partner-leaders from marginalized communities to develop the Family Partnership Hub, expand family councils and serve on boards at local and systems level.

**NEW SYSTEMS,  
STRUCTURES  
and RESOURCES  
NEEDED TO  
ADVANCE  
EQUITY and  
JUSTICE**



## 2. Family Partnership Hub

### Purpose of the Hub:

- Provide resources and technical assistance to **build the capacity of early childhood system professionals at all levels** to grow critical consciousness, shift power relations, and build trusted family-community-system partnerships;
- Coordinate services, enhance communication strategies, and promote systems navigation;
- **Build the capacity and opportunity structure for families/parents/caregivers to lead.**

**NEW SYSTEMS,  
STRUCTURES  
and RESOURCES  
NEEDED TO YIELD  
NEW OUTCOMES**



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THANK YOU