



County of Fairfax, Virginia

To protect and enrich the quality of life for the people, neighborhoods and diverse communities of Fairfax County

January 4, 2018

Dear Participants and Caregivers,

In early 2016, Fairfax County Government conducted a Lines of Business (LOB) exercise. This exercise was the first step of a multi-year process to shape the County's strategic direction. The LOB process was designed to consist of two phases. Phase I of the LOB was intended to educate readers on the array of services provided by Fairfax County and to begin discussions at the Board of Supervisors (Board) and community levels regarding potential process enhancements within specific programs/services. The first phase was successfully completed in July 2016 and the Adult Day Care Health Care (ADHC) LOB Phase II of the LOB process was initiated in May 2017. The ADHC program was one of many programs selected to be evaluated as part of LOB Phase II.

An ADHC LOB Phase II Steering Committee was developed consisting of family caregivers, senior citizens, a geriatric specialist, and a member of an ethnic community, as well as representatives from the Health Care Advisory Board, Council on Aging, Neighborhood and Community Services, Family Services, and Management and Budget, the Fairfax County Adult Day Health Care associates, and staff from the Health Department. The ADHC LOB Steering Committee was tasked with making recommendations to the Board based on research and analysis of the current and alternative models of ADHC that aim to support an ADHC program that is high performing, sustainable, affordable, and accessible. A critical component of the process included soliciting feedback from caregivers and other key stakeholders. Some of the strategies used to accomplish this include:

- Conducted eight family caregiver meetings to solicit feedback and learn the most important aspects of the program they want to see kept.
- Conducted follow up meetings for caregivers to provide updates and solicit more feedback to ensure consultants included their concerns in the report.
- Created a webpage on the ADHC website with posting of pertinent information related to the project.

The County engaged the consulting firm of Alvarez and Marsal to assist with the ADHC LOB Phase II project. The work to date includes a comprehensive financial assessment of the Fairfax ADHC program; benchmarking of local, regional, and national quality ADHC programs; and a cost benefit analysis.

The final report with recommendations is concluding with a plan to present to the Board of Supervisors, Health and Human Services Committee this spring. These meetings are open to the public and can also be viewed on Channel 15 or via link (<https://www.fairfaxcounty.gov/cableconsumer/channel-16/board-supervisors-meetings>). You will be notified as soon as a meeting date is set. In addition, I will set up meetings at each center to provide an update. The next phase of this project will depend on the decision of the Board. If you have any questions, please contact Shauna Severo, Assistant Director of Patient Care Services, at (703) 246-8776 or email shauna.severo@fairfaxcounty.gov.

Sincerely,

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