

**MEETING WITH CAREGIVERS AND ADHC ADMINISTRATION,
JULY 10, 2017 AT HERNDON HARBOR ADHC**

Topic	Person	Outcome
1. Introductions/ Attendance	Shauna Severo, Kathy Hartman, Nina and Reinfried, Nancy Miller, Willie and Roscoe Nance, Jennifer Robinson,	None
2. Benchmarking <ul style="list-style-type: none"> • Financial (Quantitative) • Quality Measures (Qualitative) 	<p>Shauna reviewed the activity around developing a benchmarking tool. One was developed to include all financial and qualitative measures that the caregivers, steering committee and consultants want to compare. The tool was piloted with the Executive Director of Insight Memory Care. His feedback was invaluable and we learned it was far too long and needed some tweaking. Quality measures may be assessed during onsite visits to some of the high quality/award winning centers surveyed. Indicators of quality include: safety, activity calendar, health monitoring, transportation, longevity of staff (turnover rate), etc. The changes will be made so that the tool can go out this week.</p> <p>Staff are kept abreast of any updates on the process.</p> <p>Shauna reiterated the charge of the BOS to look at how to keep the program accessible, of high quality, affordable, and sustainable over time. The Health Dept. is to look at other delivery models to include privatization with input from the caregivers, boards and authorities, involved in senior care, the consultants, and the steering committee. NO decision is to be made by the BOS until the exploration has taken place, and a report of the findings are presented to them in the fall. As part of the report, caregiver and other stakeholders' feedback will be noted.</p>	
3. Update on Meeting with BACs	Shauna has presented LOB Phase 2, to the Health Care Advisory Board and Council on Aging. She is scheduled to present to the Social Services Advisory Board on 7/26/17. Jennifer has presented it to the Disabilities Services Board	

**MEETING WITH CAREGIVERS AND ADHC ADMINISTRATION, JULY 10,
2017 AT HERNDON HARBOR ADHC**

Topic	Person	Outcome
<p>4. Provide dates for caregiver meetings with A&M Consultants</p>	<p>July 12, 2017 Caregiver Meeting with Consultants at Lincolnia Center Dining Room@ 2 p.m. August 9, 2017 Consultant and Caregiver Meeting –Lincolnia Sr. Center Dining Room at 10 a.m. August 17, 2017 Caregiver Meeting with ADHC Administration –at Mount Vernon ADHC at 7 p.m. September 11, 2017 – Steering Committee Meeting – Lincolnia Center Dining Room, 9:30 a.m. Respite will be provided</p>	<p><i>Conference Call</i> <i>Call in #: 1-877-411-9748</i></p> <p><i>PARTICIPANT CODE:</i> 1930875</p> <p><i>HOST CODE (SHAUNA)</i> 3844</p>
<p>5. Discussion</p>	<p>Discussion ensued around concerns related to privatization including the difficulty with the transition to new care providers for people with dementia. Shauna explained that the HD has experience with transitions like this (Braddock Glen to PACE and Annandale to Lincolnia), both of which went smoothly. Staff worked hard to help participants get acclimated to the new center. Another concern expressed was that privatization would result contracting with a vendor who would focus on profit margins instead of quality programming. Shauna assured the attendees that the county would not outsource the care of its elders to an organization that did not have a reputation for providing quality services to older adults. Some asked what they could do to make their voices heard. They are encouraged to either come to the meeting with the consultants or phone in, speak to their support group members, contact the Fairfax County Adult Day Health Care Associates, the advocacy group for the program.</p>	