FAIRFAX-FALLS CHURCH COMMUNITY
Partnership to Prevent and End Homelessness

BI-ANNUAL COC MEETING
July 14, 2022 | 10:00 – 11:30 AM
Virtual Meeting

Preventing and Ending *Homelessness*
Fairfax-Falls Church Community Partnership
www.fairfaxcounty.gov/homeless

☐ Please turn off cameras and microphones
☐ Use the chat for questions or comments

VIDEO	MICROPHONE			RAISE HAND	CHAT		

Agenda

1) **Continuum of Care (CoC) Overview**
   - ❑ System Performance Measures
   - ❑ 2022 Point-in-Time Count Results & Youth PIT Survey

2) **CoC Committee and the Office to Prevent and End Homelessness**

3) **Homeless Services System Initiatives**
   - ❑ Regional Racial Equity Initiative
   - ❑ Built for Zero
   - ❑ Diversion Pilot
   - ❑ Reflection on the Response to the COVID-19 Pandemic
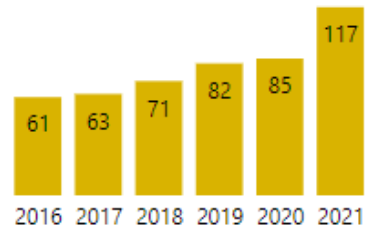
System Performance Measures

1. LENGTH OF HOMELESSNESS

Average Days in Emergency Shelter

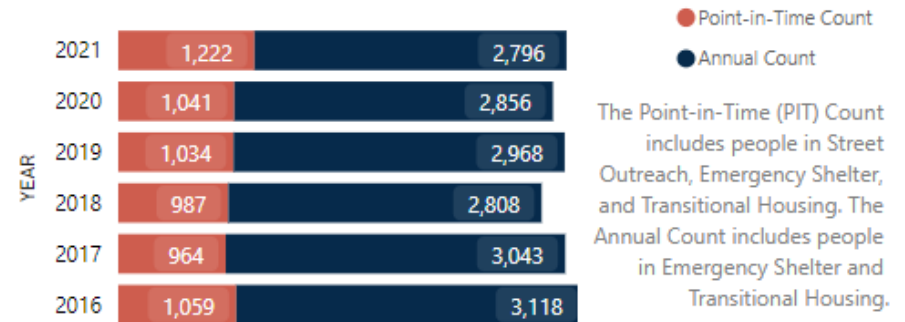| 2016	2017	2018	2019	2020	2021
61	63	71	82	85	117

2. RETURNS TO HOMELESSNESS

Includes clients who (1) *exited* Street Outreach, Emergency Shelter, Transitional Housing, or Permanent Housing *to a Permanent Housing destination* and (2) *returned to homelessness* as measured in the Homeless Management Information System for up to two years after their initial exit.
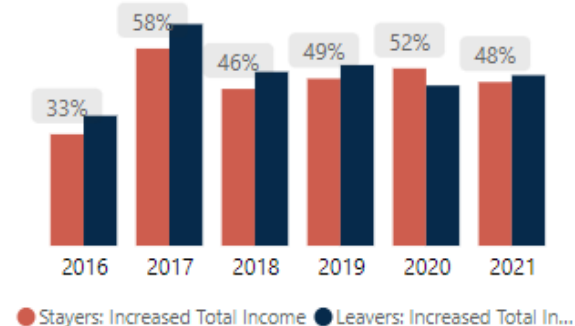
	2016	2017	2018	2019	2020	2021
% Returns in 6 Months	20%		20%	10%	11%	11%
% Returns in 12 Months	26%	26%				
% Returns in 24 Months	27%					
	13%	11%	12%			

● % Returns in 6 Months ● % Returns in 12 Months ● % Returns in 24 Months

3. NUMBER OF PEOPLE EXPERIENCING HOMELESSNESS

● Point-in-Time Count
● Annual Count

YEAR	Point-in-Time Count	Annual Count
2021	1,222	2,796
2020	1,041	2,856
2019	1,034	2,968
2018	987	2,808
2017	964	3,043
2016	1,059	3,118

The Point-in-Time (PIT) Count includes people in Street Outreach, Emergency Shelter, and Transitional Housing. The Annual Count includes people in Emergency Shelter and Transitional Housing.

4. INCOME GROWTH

Income growth for households **in HUD CoC Program funded projects**

	2016	2017	2018	2019	2020	2021
Stayers: Increased Total Income	33%	58%	46%	49%	52%	48%

● Stayers: Increased Total Income   ● Leavers: Increased Total In...

5. FIRST TIME HOMELESSNESS

Number of people experiencing homelessness for the first time, as measured by the Homelessness Management Information System, in Emergency Shelter, Transitional Housing, and Permanent Housing.

YEAR	
2021	1,657
2020	1,698
2019	1,897
2018	1,889
2017	2,166
2016	2,025
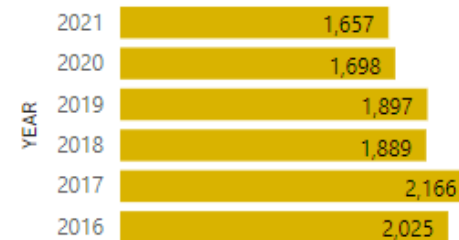
7. EXITS TO PERMANENT HOUSING

Exits from Street Outreach to Permanent Housing
Exits from Emergency Shelter, Transitional Housing, and Rapid Rehousing to Permanent Housing.
Exits from Permanent Housing (Example: Permanent Supportive Housing) to Permanent Housing.

	2016	2017	2018	2019	2020	2021
Permanent Housing	96%	92%	97%	98%	98%	98%
Emergency Shelter, Transitional Housing, and Rapid Rehousing	39%	48%	44%	54%	54%	50%
Street Outreach	45%	33%	33%	48%	46%	38%

● Street Outreach   ● Emergency Shelter, Transitional Housing, and Rapid Rehousing   ● Permanent Housing
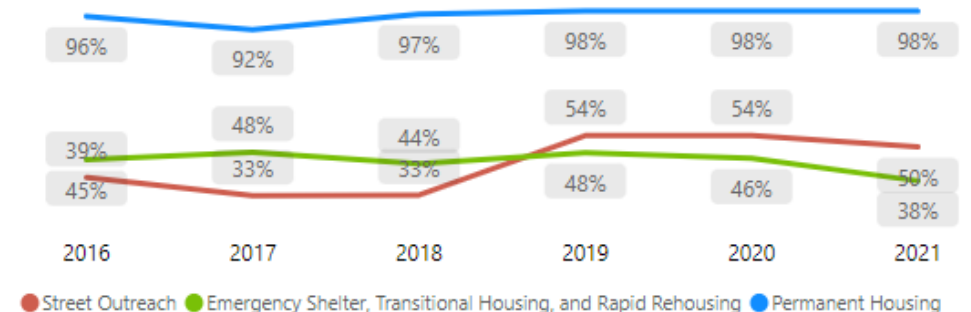
Point-in-Time Count

POINT IN TIME COUNT

Point-in-Time Count Totals (2005-2022)

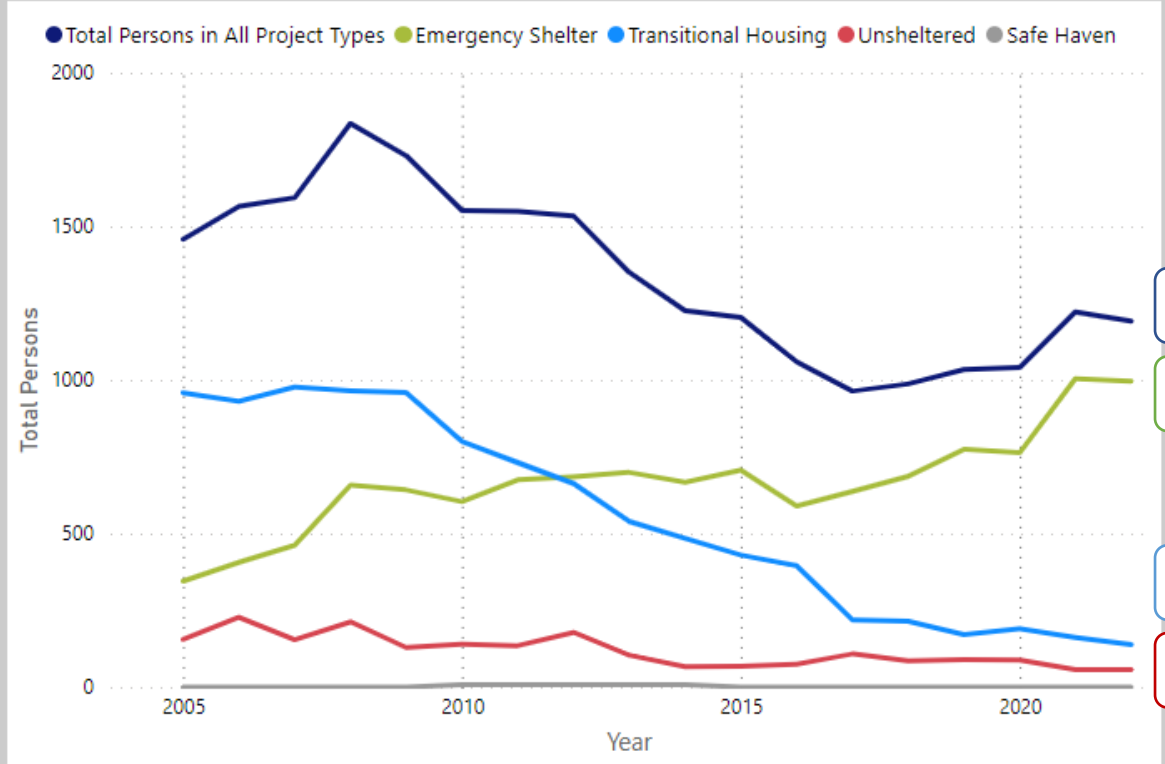Use the filter below to explore the Point-in-Time Count data by Year (2005-2022).

Year

2005	2022

Year	Total Persons in All Project Types	Emergency Shelter	Transitional Housing	Unsheltered	Safe Haven
2022	1191	996	138	57	0
2021	1222	1004	161	57	0
2020	1041	763	190	88	0
2019	1034	774	171	89	0
2018	987	686	215	86	0
2017	964	637	219	108	0
2016	1059	590	395	74	0
2015	1204	706	430	68	0
2014	1225	667	484	66	8
2013	1350	699	539	104	8
2012	1534	685	663	178	8
2011	1549	675	731	135	8
2010	1552	604	800	140	8
2009	1730	642	959	129	0
2008	1835	658	965	212	0
2007	1593	462	977	154	0
2006	1565	406	931	228	0
2005	1458	345	958	155	0

Total Persons in All Project Types ● Emergency Shelter ● Transitional Housing ● Unsheltered ● Safe Haven

1191

996

138

57

Point-in-Time Count

Point-in-Time Count Demographics (2017-2022)

Use the filters below to explore the Point-in-Time Count demographic data by Year (2017-2022), Population, and Project Type.
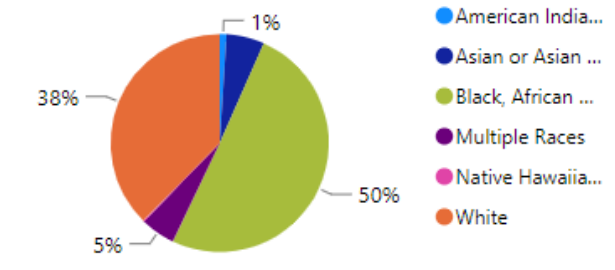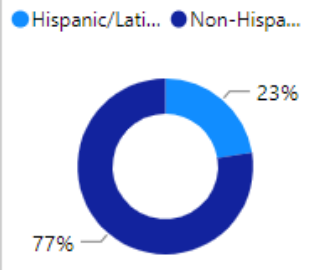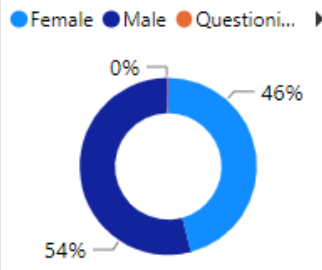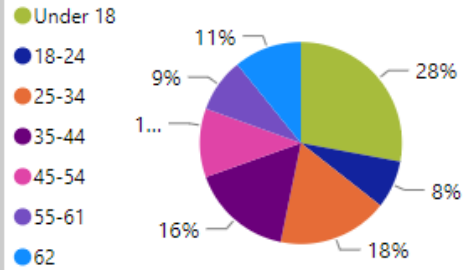
Year	Population	Project Type
2022	Multiple selections	Multiple selections

1191	789	858	333
Total Persons	Total Number of Households	Total Adults	Total Children

Demographics
ALL PERSONS
Age
Gender
Race
Ethnicity

Age
- Under 18 — 28%
- 18-24 — 8%
- 25-34 — 18%
- 35-44 — 16%
- 45-54 — 1...
- 55-61 — 9%
- 62 — 11%

Gender
- Female — 46%
- Male — 54%
- Questioni... — 0%

Ethnicity
- Hispanic/Lati... — 23%
- Non-Hispa... — 77%

Race
- American India... — 1%
- Asian or Asian ...
- Black, African ... — 50%
- Multiple Races — 5%
- Native Hawaiia...
- White — 38%

Subpopulations
ADULTS ONLY
Chronically Homeless
Veterans
Domestic Violence: Fleeing
Domestic Violence: History
Transition Aged Youth (18-24)
Limited English Proficiency
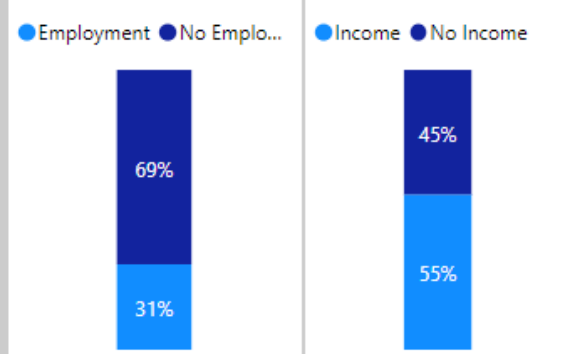Formerly Institutionalized
Formerly in Foster Care

- Chronically Ho... — 282
- Veterans — 32
- DV: Fleeing — 116
- DV: History — 214
- TAY: 18-24 — 91
- Limited Englis... — 172
- Formerly in F... — 54
- Formerly Insti... — 49
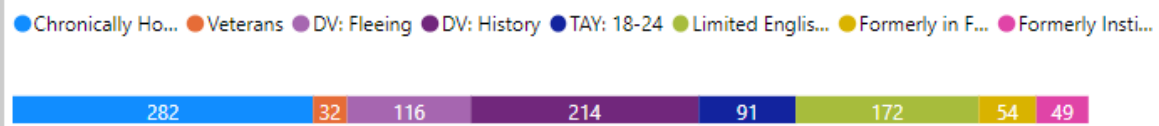
Disabilities
ADULTS ONLY
Serious Mental Illness
Substance Use Disorder
Co-Occurring Disorder
Physical Disability
Chronic Health Condition

- Serious Mental Illness — 222
- Substance Use Disorder — 113
- Co-Occurring Disorder — 52
- Physical Disability — 152
- Chronic Health Condition — 172

Employment & Income
ADULTS ONLY

Employment
- Employment — 31%
- No Emplo... — 69%

Income
- Income — 55%
- No Income — 45%

Housing Inventory Count

HOUSING INVENTORY COUNT

Shelter and Housing Capacity for People Experiencing Homelessness (2005-2022)

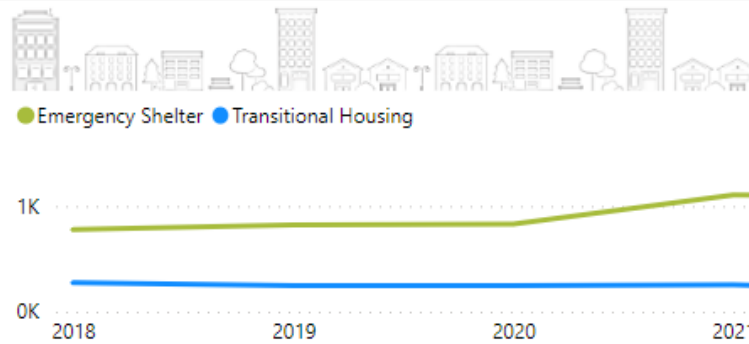Use the filter below to explore the Housing Inventory Count data by Year (2005-2022).

Year

| 2018 | 2022 |

Shelter Capacity

The Shelter Capacity includes emergency shelter (winter shelter and overflow) and transitional housing. The number of people in these project types are experiencing literal homelessness as defined by the Department of Housing and Urban Development (HUD) and *are included* in the Point-in-Time Count.

● Emergency Shelter ● Transitional Housing

Point in Time Count Totals

● Total Number of Pe... ● Emergency Shelter ● Transitional H... ● Unsheltered ● Safe Haven
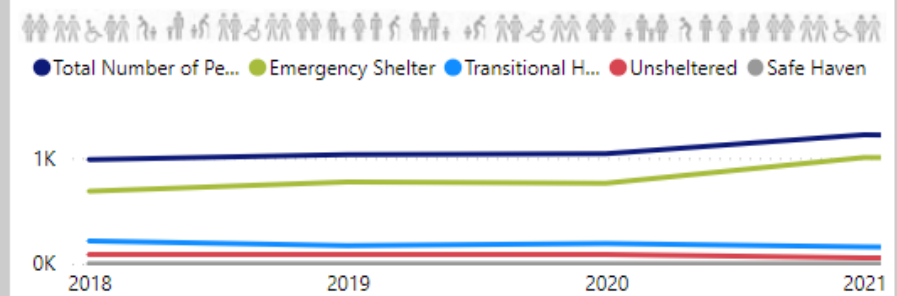
Housing Capacity

The Housing Capacity includes permanent supportive housing, rapid rehousing, and other permanent housing. People in these project types *are not included* in the Point-in-Time Count.

● Permanent Supportive Housing ● Rapid Rehousing ● Other Permanent Housing
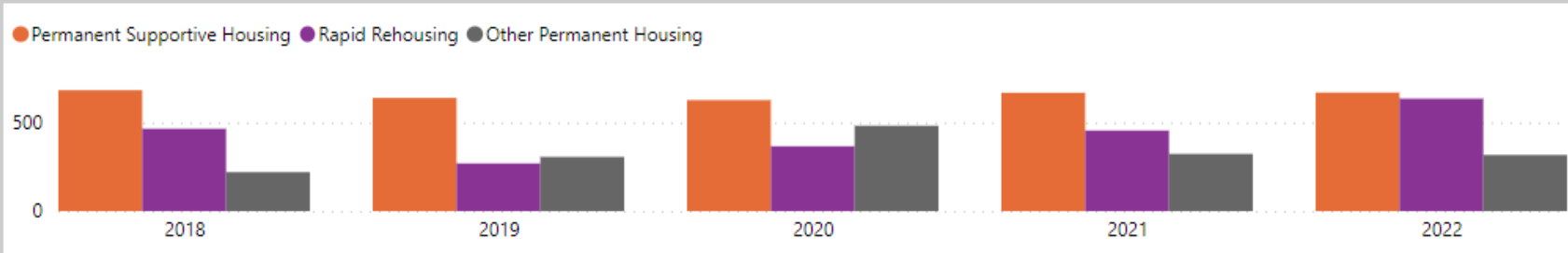
Total Capacity

The Total Capacity includes Shelter Capacity and Housing Capacity. **Increasing housing capacity is key to ending homelessness.**

Emergency Shelter | Permanent Supportive Housing | Rapid Rehousing | Other Permanent ... | Transitional ...

1093 ES | **669 PSH** | **635 RRH** | **317 OPH** | **200 TH**
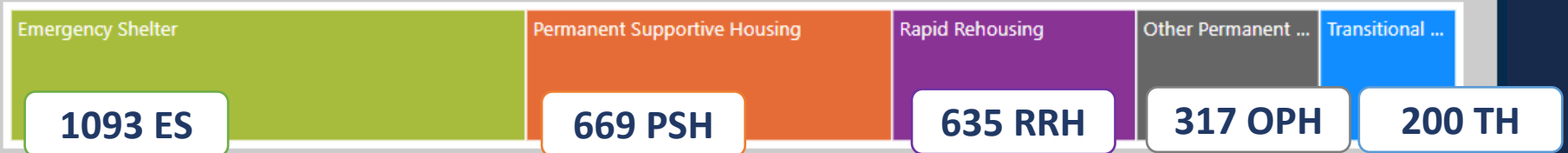
2022 Transition-Aged Youth (TAY) Point-in-Time Count
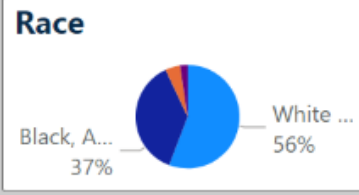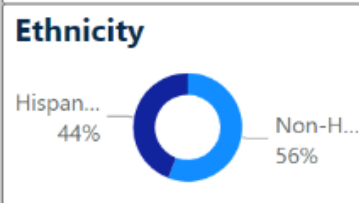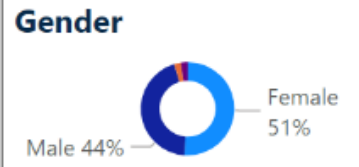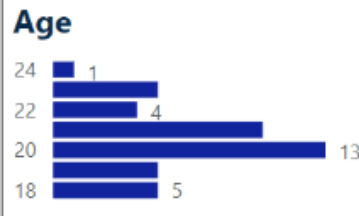

POINT IN TIME COUNT

2022 PIT Totals: Transition Aged-Youth (18-24) Survey

Use the filter below to explore the results of the 2022 Point-in-Time Count Transitioned Aged-Youth Survey.
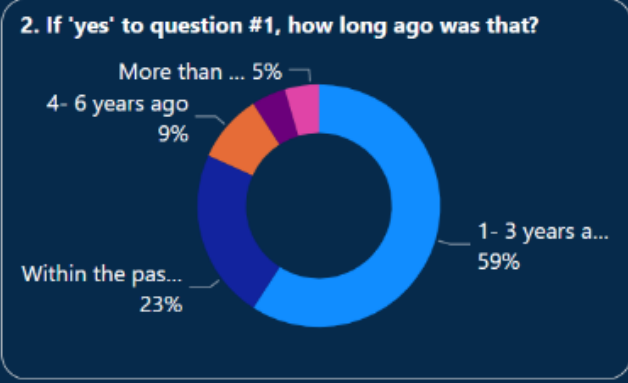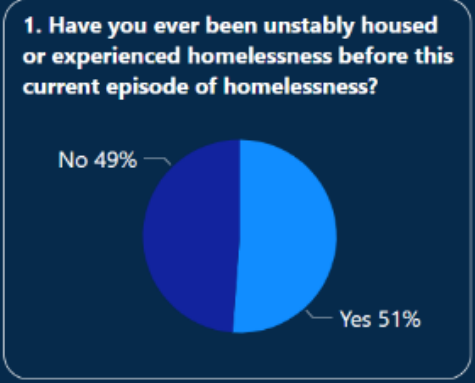
Project Type
All

Population
All

43 Surveys Completed

Demographics

Age
- 24: 1
- 22: 4
- 20: 13
- 18: 5

Gender
- Female 51%
- Male 44%

Ethnicity
- Hispan... 44%
- Non-H... 56%

Race
- Black, A... 37%
- White ... 56%

Survey Results (PAGE 1 of 2)

1. Have you ever been unstably housed or experienced homelessness before this current episode of homelessness?
- No 49%
- Yes 51%

2. If 'yes' to question #1, how long ago was that?
- More than ... 5%
- 4- 6 years ago 9%
- 1- 3 years a... 59%
- Within the pas... 23%

3. Think about the last time you were living in stable housing. How long ago was that?
- More than ... : 17
- 1- 3 month... : 10
- 7- 12 mont... : 9
- 4- 6 month... : 4
- Chose Not ... : 1
- Less than 1... : 1

4. What is the primary reason you left or lost your last stable housing situation?

	# OF YOUTH
Gender identity/sexual orientation not accepted	1
Chose Not to Answer	2
Too Crowded	2
Other	4
Unsafe/Abuse	7
Could not afford housing	10
Told/Asked to Leave/Had to Leave	17
Total	**43**

5. Where do you stay most often?
- Aband... buildin...: 1
- Car: 1
- Friend's housing: 10
- Hotel: 3
- Other place not meant for sleeping: 2
- Other relative's housing: 6
- Own housing: 1
- Parent... guardi... housing: 2
- Shelter... Living: 14
- Streets... aroun...: 3

2022 Transition-Aged Youth (TAY) Point-in-Time Count

POINT IN TIME COUNT

2022 Point-in-Time Count Totals: Transition Aged-Youth (18-24) Survey

Use the filter below to explore the results of the 2022 Point-in-Time Count Transitioned Aged-Youth Survey.
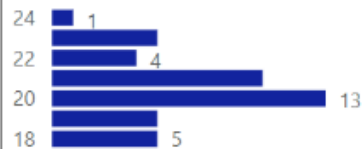
Project Type: All

Population: All

43 Surveys Completed

Demographics

Age
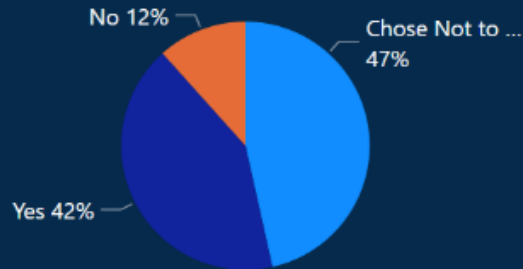- 24: 1
- 22: 4
- 20: 13
- 18: 5

Gender
- Female 51%
- Male 44%

Ethnicity
- Hispan... 44%
- Non-H... 56%

Race
- Black, A... 37%
- White ... 56%

Survey Results (PAGE 2 of 2)

6. Have you ever stayed in any of the following places (Abandoned building, Car, Streets/Walked around/Park, Other place not meant for sleeping)?

- No 12%
- Chose Not to ... 47%
- Yes 42%

7. In the past year, have you accessed any of the following services or supports from government programs or charities (the # of people reported to have accessed each service type is below)?

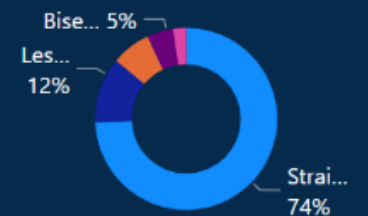| Service	Count
Housing Services	32
SNAP or Other Food Assistance	27
Health Services	16
Mental Health Services	16
Education Services	13
Drop-in/Day Services	6
Transportation	8
Job Training/Employment Services	3
Legal Assistance	3
Substance Use Treatment or Services	2
Other Services Support	2
None of the Above Services	4

8. In the past year, what issues have you run into trying to get help or access services?

Of the 43 surveys completed:

35% reported that they did **not have issues** accessing services.

32% of youths surveyed **did not know where to go for help.**

25% surveyed youth reported that they did not have **transportation** to services.

21% of youths reported they did not have **personal documents or IDs** to access resources.

18% reported that they did **not qualify** for services.

14% of youths reported they had a **language barrier.**

7% of youth reported they could not access services due to their **age.**

A single respondent reported no issues and one other individual chose not to answer.

9. What is the highest level of schooling you completed?
- 12th ...: 21
- 9th t...: 15
- Som...: 5
- Chos...: 1
- GED: 1

(axis 0 to 20)
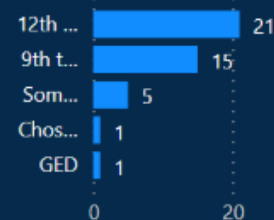
10. Which of the following best represents you?
- Bise... 5%
- Les... 12%
- Strai... 74%

HEARTH Legislation

HEARTH Legislation

Code of Federal Regulations

Title 24 - Housing and Urban Development

Volume: 3
Date: 2017-04-01
Original Date: 2017-04-01
Title: PART 578 - CONTINUUM OF CARE PROGRAM
Context: Title 24 - Housing and Urban Development. Subtitle B - Regulations Relating to Housing and Urban Development (Continued). CHAPTER V - OFFICE OF ASSISTANT SECRETARY FOR COMMUNITY PLANNING AND DEVELOPMENT, DEPARTMENT OF HOUSING AND URBAN DEVELOPMENT. SUBCHAPTER C - COMMUNITY FACILITIES.

Pt. 578

PART 578—CONTINUUM OF CARE PROGRAM

Subpart A—General Provisions

Sec.
578.1   Purpose and scope.
578.3   Definitions.

Subpart B—Establishing and Operating a Continuum of Care

578.5   Establishing the Continuum of Care.
578.7   Responsibilities of the Continuum of Care.
578.9   Preparing an application for funds.
578.11   Unified Funding Agency.
578.13   Remedial action.

Subpart C—Application and Grant Award Process

578.15   Eligible applicants.
578.17   Overview of application and grant award process.
578.19   Application process.
578.21   Awarding funds.
578.23   Executing grant agreements.

What is the "Continuum of Care"

CoCs can be single cities and their surrounding suburbs, or several counties combined

CoCs can be single cities or single counties
Fairfax County is the geographic region of our CoC

CoCs can be the "balance of state" which includes regions not included in any other CoC

https://ngahousingroadmap.cwsit.org/getstarted-03-continuum-of-care.html
http://www.evidenceonhomelessness.com/factsheet/continuum-of-care

LGBTQI+ Service Providers   Employment Service Providers

Mental Health Service Providers   Youth Advocates   Elected Officials

Substance Abuse Service Providers   Universities   Landlords   Legal Aid

Workforce Development   Veteran Service Providers   Housing Locators   Public Schools

Office to Prevent and End Homelessness   **Non-Profit Providers**   Homeless Liaisons

Case Managers   Business Representatives   **CoC Committee**   Department of Human Services

Community Members   Affordable Housing Developers   EMT/Crisis Response

EMT/Crisis Response   Hospital or Health Care Providers   Public Housing Authority

People with Lived Experience of Homelessness

Domestic Violence, Sexual Assault, Human   Disability Service Providers

Trafficking or Stalking Service Providers

https://www.fairfaxcounty.gov/homeless/continuum-care

DEPARTMENT RESOURCES

Homelessness Homepage

Accessing Services +

The Partnership +

Homeless Data +

How to Help

CoC Committee of the Fairfax-Falls Church Community Partnership

Share

The Continuum of Care (CoC) Committee was established in June 2021 to replace the Governing Board of the Fairfax-Falls Church Community Partnership. Originally formed in 2008, the Governing Board provided executive level collaborative leadership to guide the direction of high-level policy development, community visibility, overall accountability, and resource development necessary for the successful implementation of the 10 Year Plan to end homelessness.

As a Committee of the Affordable Housing Advisory Council (AHAC), the purpose of the CoC Committee is to provide community leadership and policy guidance, consistent with the One Fairfax policy, to ensure the successful end to homelessness in the Fairfax-Falls Church community. The Committee serves in compliance with the U.S. Department of Housing and Urban Development (HUD) Rule 24 CFR 578, Subpart B, entitled "Establishing and Operating a Continuum of Care."

CoC Committee Charter 105.23 KB

CoC Committee Bylaws 836.16 KB

CoC Operations Policy 626.96 KB

COMMITTEE RESOURCES

Upcoming Meetings +

CoC Committee Members +

Previous Meeting Materials +

https://www.fairfaxcounty.gov/homeless/coccommittee

CoC Committee Responsibilities

- ❑ Use an equity lens in all its work and recommendations
- ❑ Develop, monitor, and update the Continuum of Care's Strategic Plan to prevent and end homelessness;
- ❑ Exercise executive stewardship over the pooled funding and resources available for addressing homelessness in the Fairfax-Falls Church community;
- ❑ Review and monitor aggregate CoC-wide performance of all CoC and ESG programs through HMIS data
- ❑ Promote shared responsibility and decision-making among all partners;
- ❑ Involve and engage all segments of the community to ensure their participation in the work of preventing and ending homelessness;
- ❑ Enhance outreach to the community by communicating with and educating the public about the benefits to everyone in the community to ending homelessness, and catalyze such other actions as may be necessary to affect the community and systems change necessary to end homelessness; and
- ❑ Articulate progress toward the goal of ending homelessness throughout the community.

CoC Committee Membership

❑ **Chair**
   o Maura Williams, Cornerstones, Inc.

❑ **Vice-Chair**
   o Lauren Leventhal, Pathway Homes, Inc.

❑ **Members**
   o Vanessa Cullers, Fairfax County Department of Family Services, Domestic & Sexual Violence Services
   o Carole Huell, FACETS, Inc.
   o Lisa Jones, Fairfax County Department of Family Services, Public Assistance & Employment Services
   o Kathi Sheffel, Fairfax County Public Schools
   o Nathalie Washington, Fairfax County Department of Health
   o Laura Woody, Shelter House, Inc.

Role of OPEH

OPEH was established in 2008 to serve as staff to the Continuum of Care and its governance. In this capacity, OPEH collaborates with other county agencies, non-profits, faith and business communities, and those with lived experience of homelessness to support the achievement of the community-wide vision that every person in the community can access and maintain safe and affordable housing. OPEH serves as the CoC Lead Agency and the HMIS Lead Agency

Equity Facilities Partnership Leadership Collaboration

Supportive Services **end homelessness** HMIS Lead Agency

Policy housing CoC Lead Agency Mental Health Coordinated Entry

CoC Lead Agency Best Practices **community** Reporting Regulations

Data Analysis Vulnerable Populations Contracts Shared Vision

Communication Training Strategic Plan Funding

Homeless Services System Initiatives

- ✓ **REGIONAL RACIAL EQUITY ANALYSIS**
- ✓ BUILT FOR ZERO
- ✓ DIVERSION PILOT
- ✓ RESPONSE TO COVID-19 (RAPID REHOUSING)

❑ Fairfax County's CoC has been partnering in a year-long process with the nine neighboring jurisdictions that participate in the Metropolitan Washington Council of Governments (COG) Homeless Services Committee in a Regional Racial Equity Initiative led by C4 Innovations to develop coordinated goals and strategies with actionable steps that each CoC can implement at a local level, and collectively as a region, to achieve a more racially equitable approach to ending homelessness.

❑ **Regional Equity Action Council (REAC)**
   - o Lisa Jones, Fairfax County's Department of Family Services
   - o Diana Pina, Fairfax County's Department of Housing & Community Development, Office to Prevent and End Homelessness
   - o Tanner Sigmon, The Lamb Center
   - o Maura Williams, Cornerstones

❑ **Three Phase Process** (foundational knowledge building and discussion, qualitative and quantitative data analysis, recommendations for actionable next steps)

Homeless Services System Initiatives

- ✓ **REGIONAL RACIAL EQUITY ANALYSIS**
- ✓ BUILT FOR ZERO
- ✓ DIVERSION PILOT
- ✓ RESPONSE TO COVID-19 (RAPID REHOUSING)

❑ **Equitable Results Action Plan**

❑ **Fairfax County Objective:**

All persons experiencing housing instability and homelessness in Fairfax County have an equitable path to safe, stable, homes in communities of their choosing.

Focus Area #1	Ensure that people with lived experience have decision-making power.
Focus Area #2	Address racial disparities in prevention/upstream.
Focus Area #3	Develop stronger collaborative relationships with cross sector partners.

❑ **What's Next?**
  - ❑ Formation of an Equity Workgroup
  - ❑ Streamline Equity Review Protocol

Tanner Sigmon, The Lamb Center

Homeless Services System Initiatives

- ❑ Community Solutions' **Built for Zero (BFZ)** is a movement made up of more than 100 cities and counties that have committed to measurably and equitably ending homelessness for entire populations.
- ❑ Fairfax County's CoC signed onto BFZ in 2018
- ❑ Veteran and Chronic improvement cohorts – made up of community stakeholders to drive improvement work for these subpopulations. Some achievements include:
  - ❑ Live matching for Prioritization Pool
  - ❑ Improved matching and referral for VASH and SSVF
  - ❑ Guidance and technical assistance on vital documentation collection
  - ❑ Standard By-Name-List (BNL) format and regular BNL meetings for all populations/programs
- ❑ Inflow focus
- ❑ Through BFZ, Fairfax County CoC applied for and was awarded a catalytic investment grant from Kaiser Permanente to support a Diversion Program Pilot

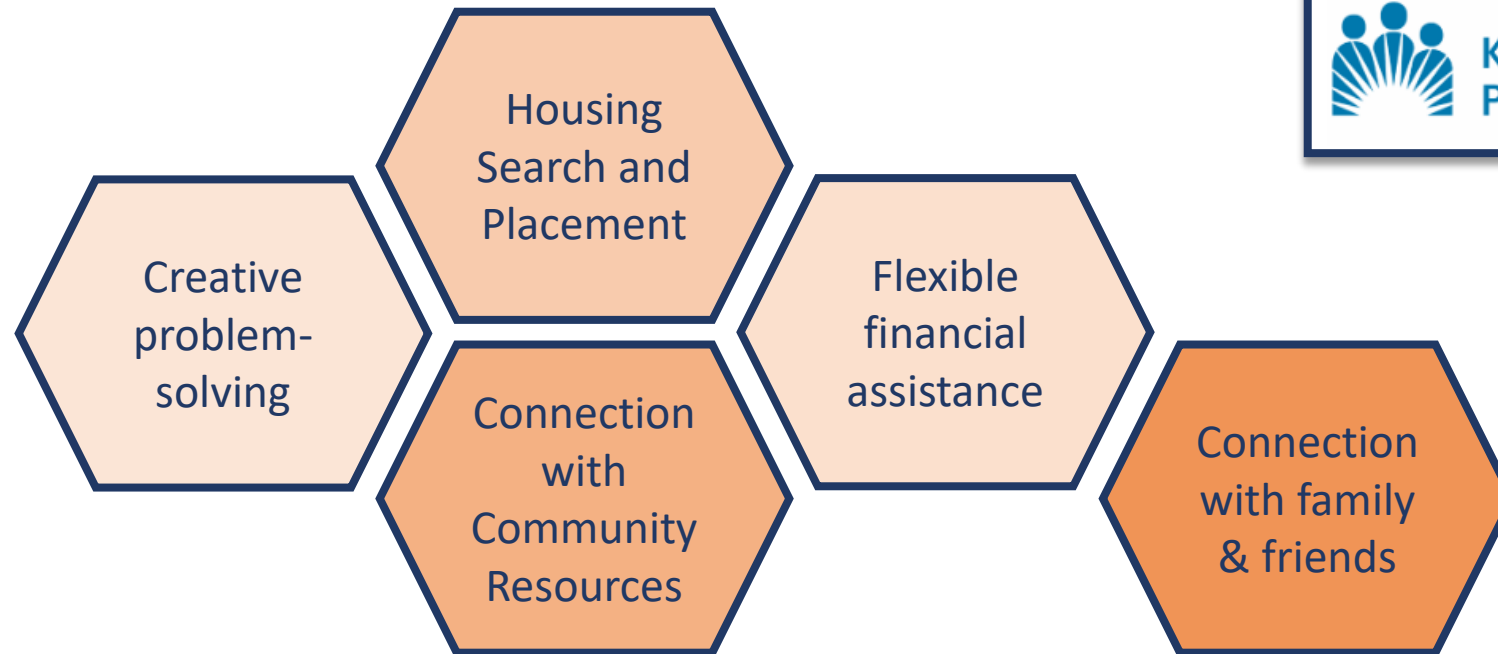# Homeless Services System Initiatives

- ❑ **What is Diversion?**
  - ❑ Goal is to help find safe alternatives to shelter for those at imminent risk of homelessness
  - ❑ Intended to ensure experience of homelessness is as brief as possible, to prevent unsheltered homelessness, and to avert stays in shelter

- ❑ **Diversion Program Pilot**
  - ❑ Grant awarded to Shelter House to operate the program
  - ❑ Initial focus was on single adults attempting to access emergency shelter who were either not yet experiencing homelessness or are newly experiencing homelessness to help them locate a safe alternative to shelter and avoid the traumatization of homelessness.
  - ❑ Recognizing the value of this light touch intervention, the team pivoted and started to serve people in the Hypothermia Prevention Program to support quick exits from that program, focusing on those who were new to the system.

COMMUNITY SOLUTIONS

Homeless Services System Initiatives

Shelter Diversion
Helps people experiencing a housing crisis identify and access safe alternatives to emergency shelter.

Creative problem-solving

Housing Search and Placement

Connection with Community Resources

Flexible financial assistance

Connection with family & friends

COMMUNITY SOLUTIONS

KAISER PERMANENTE®

Sandra McLean, Shelter House, Inc.

Homeless Services System Initiatives

- ✓ **REGIONAL RACIAL EQUITY ANALYSIS**
- ✓ **BUILT FOR ZERO**
- ✓ **DIVERSION PILOT**
- ✓ **RESPONSE TO COVID-19 (RAPID REHOUSING)**

Diversion Program Criteria

1) Requesting shelter from a non-homeless location AND Fairfax County resident-non-homeless location

2) Requesting shelter from an a) unsheltered location, b) has been homeless for one month or less, c) is new to the system in the last two years AND is a Fairfax County resident.

Sandra McLean, Shelter House, Inc.

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Why Shelter Diversion?

Short Term →

In the short term, the diversion of Singles from shelters allows Shelter staff to focus their resources on those with fewer options to affordable housing while the Diversion Team explores alternative options with singles during their crisis.

Long Term →

In the long term, this will limit the number of individuals entering shelter and experiencing chronic homelessness.

COMMUNITY SOLUTIONS

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Homeless Services System Initiatives

How we approach diversion work

☐ **Start with a conversation:** The first conversation in the program involves a *strengths-based assessment* and encourages individuals to reflect on the circumstances in which they recently experienced successful housing and how we can get back to that. What would support look like to them and how can Diversion provide this if needed?

☐ **Remove barriers:** We work through or remove bureaucracy and red tape to connect to services. If we can help our clients to resolve their issues with mediation, life coaching or connections to resources, we work at that level to successfully divert them. If not, we begin to work with their familial and community supports if they have any. We also offer financial support in, but not limited to, Rental Assistance, Security Deposit, transportation in-state and out-of-state, credit repair, etc.

☐ **Support stability:** After providing the initial diversion services, support is provided for up to three months on average.

Sandra McLean, Shelter House, Inc.

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Success Story

Sandra McLean, Shelter House, Inc.

Homeless Services System Initiatives

Environment

☐ ESG-CV (CARES) rental assistance dollars were funded at almost 5x the rate of what we typically received from all federal, state, and local sources previous

☐ Worked with Built for Zero to develop the CARES Rapid Rehousing (C-RHH) program, which rolled out in June 2020 with a kick-off training by BFZ

☐ Initially targeted to those in our Quarantine, Protection, Isolation, Decompression (QPID) Hotel Program who were determined to be at high risk of severe illness if they were to contract COVID-19.

Where to Begin

☐ Gather documents for vital documents

☐ Offer health services

☐ Start housing location immediately

☐ What to expect once housed

Megan Hansen, New Hope Housing, Inc.
Rachel Tuchrello, Shelter House, Inc.
Abby Dunner, Fairfax County Department of Housing & Community Development, OPEH

Homeless Services System Initiatives

Creative Housing Solutions

- ❑ Private landlord engagement and faith-based community
- ❑ Thoughtful and strategic approach

Housing Locator

"Hi, I am helping someone relocate
Can we see the unit?"

Housing Locator & Participant
View the unit together

Megan Hansen, New Hope Housing, Inc.
Rachel Tuchrello, Shelter House, Inc.
Abby Dunner, Fairfax County Department of Housing & Community Development, OPEH
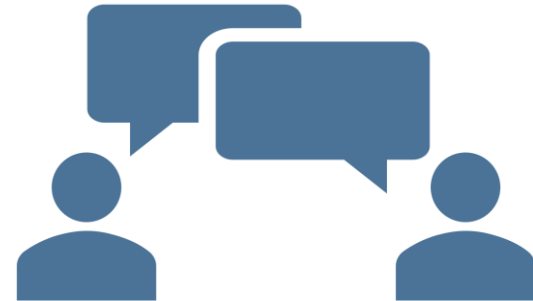
Homeless Services System Initiatives

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Financial Assistance

- ❑ Relocate if necessary
- ❑ Plan for longer term subsidy if needed, especially for high acuity clients
- ❑ Bridged assistance for those unable to secure employment or continue employment due to COVID

Services to Sustain Housing Stability

- ❑ Mental Health
- ❑ PCP
- ❑ Public Transportation
- ❑ Obtain Furniture

Megan Hansen, New Hope Housing, Inc.
Rachel Tuchrello, Shelter House, Inc.
Abby Dunner, Fairfax County Department of Housing & Community Development, OPEH

Homeless Services System Initiatives

Best Practices

❑ Warm hand-offs (if case manager is changing, case manager providing rapid rehousing services in the community should engage the client prior to moving into housing)

❑ Critical Time Intervention (CTI)

❑ Creating and maintaining relationships with landlords and leasing offices
  - o Exchange phone numbers and email addresses
  - o Provide landlord and leasing offices mediation assistance
  - o Call to check-in with landlords and leasing offices

Megan Hansen, New Hope Housing, Inc.
Rachel Tuchrello, Shelter House, Inc.
Abby Dunner, Fairfax County Department of Housing & Community Development, OPEH

Homeless Services System Initiatives

Home Visits

☐ Bring items (cleaning supplies, personal hygiene, food baskets, etc.)

☐ Be flexible

☐ Observe the home to assess strengths, needs, barriers

- o Is the participant unpacked?
- o Are ADLs able to be completed?
- o Cooking meals?

☐ Plan for your own safety

- o Bring another staff member
- o Meet outside
- o Meet at a public location
- o Keep your calendar updated with your location

Megan Hansen, New Hope Housing, Inc.
Rachel Tuchrello, Shelter House, Inc.
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Exit Plan is not "One Size Fits All"

☐ Shifts in needs and wants once housed
- o 1 bedroom apartment vs. room rental
- o Partner or roommate to contribute to household costs
- o Relocate for work to be closer to support systems
- o Independent living no longer conducive

☐ Create a plan if things start to go not as planned
- o Continue to explore housing options
- o Provide shelter information
- o Direct connection to Outreach

Megan Hansen, New Hope Housing, Inc.
Rachel Tuchrello, Shelter House, Inc.
Abby Dunner, Fairfax County Department of Housing & Community Development, OPEH

FAIRFAX-FALLS CHURCH COMMUNITY
Partnership to Prevent and End Homelessness

- ❑ **Questions?**
- ❑ **Updates?**

FAIRFAX-FALLS CHURCH COMMUNITY
Partnership to Prevent and End Homelessness

THOUGHTS, QUESTIONS, OR IDEAS ABOUT COC MEETINGS?

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