As part of the FY2019-2020 CCFP Priority Setting process, we hosted a series of community engagement sessions across the county to identify emerging needs and strengths and gaps within human services programs. This report-out provides a summary of the process and the feedback that emerged.

**WHO DID WE ENGAGE?**
NCS staff strategically identified various groups to engage with in efforts to capture input and insights.

- Nonprofits
- Community-Based Organizations
- County Service Providers
- Clients
- Residents
- Families
- Houses of Worship
- Faith-Based Organizations
- Boards, Authorities, & Commissions

**HOW DID WE ENGAGE?**
We utilized a hybrid strategy for community engagement that included traditional and technological methods.

**TRADITIONAL**
- 20-30 sessions (between December 2016 and March 2017)

Hosted a series of "town hall meetings" that afforded an opportunity for various audiences to provide insight and input.

**TECHNOLOGICAL**

- **ONLINE**
  - 10 responses

Developed a webpage to capture online feedback.

- **SOCIAL MEDIA**
  - "Tweeted" out the webpage link to various community groups.

**WHAT FEEDBACK EMERGED?**
After analyzing and compiling all the feedback, we identified the following themes:

- Service Navigation
- Community Leadership Development
- HELLO HOLA Language Literacy
- Community-Based Transportation Networks
- Workforce Development
- Supplemental Food Programs
- Affordable and Accessible Childcare
- Youth Development
- Financial Empowerment
- Fresh Food Accessibility
- Health Literacy
- Supportive Services for Caregivers
- Housing Acquisition
- Housing Supportive Services
- Preventative Healthcare Services
- Aging in Place

AND we acknowledge that racial and social inequities still impede access to opportunities. How can we then use the funding pool to improve equitable outcomes?