

# Retiree Know Who to Call...

HR Central can direct all questions: 703-324-3311 or [HRCentral@fairfaxcounty.gov](mailto:HRCentral@fairfaxcounty.gov)

Benefits Retiree Website: [www.fairfaxcounty.gov/hr/departments-human-resources-retiree-benefits](http://www.fairfaxcounty.gov/hr/departments-human-resources-retiree-benefits)

## General Benefit Questions:

Medical, Vision, Dental, Life Insurance, or coordination with Medicare, and/or address changes for benefit records.

Agnetta Palacios Senior HR Analyst	DHR-Benefits Division	703-324-3336	<a href="mailto:Agnetta.Palacios@fairfaxcounty.gov">Agnetta.Palacios@fairfaxcounty.gov</a>
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## Cigna Medical Plans

Dedicated Client Service Partner		<a href="mailto:Alice.Kreiner@Cigna.com">Alice.Kreiner@Cigna.com</a>	
Cigna OAP Coinsurance Plans (90%, 80% & MyChoice CDHP)	1-888-244-6224	<a href="http://www.mycigna.com">www.mycigna.com</a>	
Cigna True Choice Core Medicare Advantage PPO Plan	1-888-281-7867	<a href="http://www.cigna.com/medicare/resources/group-plans-resources">www.cigna.com/medicare/resources/group-plans-resources</a>	

## Kaiser Permanente HMO & Medicare Advantage Plans

Kaiser Customer Service	301-468-6000	<a href="http://www.KP.org">www.KP.org</a>
Kaiser Medicare Advantage Plan	1-888-777-5536	<a href="http://www.KP.org/Medicare">www.KP.org/Medicare</a>

## UnitedHealthcare Group Medicare Advantage PPO Plan

UnitedHealthcare Group Customer Service	1-866-859-5402	<a href="http://UHCRetiree.com/Fairfax">UHCRetiree.com/Fairfax</a>
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## Cigna RX Medicare PDP Plan

Cigna RX PDP Plan	1-800-558-9562	<a href="http://CignaMedicare.com/group/PDPresources">CignaMedicare.com/group/PDPresources</a>
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## Dental Plan

Delta Dental Plan	1-800-237-6060	<a href="http://www.deltadentalva.com">www.deltadentalva.com</a>
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## Deferred Compensation

T. Rowe Price Call Center		1-888-457-5770	<a href="http://rps.troweprice.com">rps.troweprice.com</a>
Steve Page	T. Rowe Price Rep.	703-324-4995	<a href="mailto:Fairfax457@troweprice.com">Fairfax457@troweprice.com</a>
Kelli Parris	T. Rowe Price Rep.	703-324-4995	<a href="mailto:Fairfax457@troweprice.com">Fairfax457@troweprice.com</a>

## Life Insurance

Lonna Owens	Standard Sr. Account Specialist	703-324-3351	<a href="mailto:Lonna.Owens@standard.com">Lonna.Owens@standard.com</a>
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## LiveWell

[LiveWell@fairfaxcounty.gov](mailto:LiveWell@fairfaxcounty.gov)

## Medicare Federal Government Program

1-800-633-4227 [www.Medicare.gov](http://www.Medicare.gov)

## Pension, Pension deductions, pension address changes

Retirement Systems Office 703-279-8200 [retirementquestions@fairfaxcounty.gov](mailto:retirementquestions@fairfaxcounty.gov)