

# Retirees Know Who to Call...

HR Central can direct all questions: 703-324-3311 or [HRCentral@fairfaxcounty.gov](mailto:HRCentral@fairfaxcounty.gov)

## **General Benefit Questions:**

Medical, Vision, Dental, Life Insurance, or coordination with Medicare, and/or address changes for benefit records.

Agnetta Palacios Retiree Benefit Specialist	DHR–Benefits Division	703-324-3336	<a href="mailto:Agnetta.Palacios@fairfaxcounty.gov">Agnetta.Palacios@fairfaxcounty.gov</a>
Miebi Iyebote Benefit Specialist	DHR–Benefits Division	703-324-3319	<a href="mailto:Miebi.Iyebote@fairfaxcounty.gov">Miebi.Iyebote@fairfaxcounty.gov</a>

## **Cigna Medical Plans**

Cigna Managed Coinsurance & MyChoice Plans	1-888-244-6224	<a href="http://www.mycigna.com">www.mycigna.com</a>	
Cigna True Choice Core Medicare Advantage Plan	1-888-281-7867	<a href="http://www.cigna.com/medicare">www.cigna.com/medicare</a>	
Keisha Lewis	Cigna Care Advocate	703-324-2446	<a href="mailto:Keisha.Lewis@cigna.com">Keisha.Lewis@cigna.com</a>

## **Kaiser Permanente HMO & Medicare Advantage Plans**

Kaiser Customer Service	301-468-6000	<a href="http://www.kp.org">www.kp.org</a>
Kaiser Medicare Advantage Plan Customer Service	1-888-777-5536	

## **United Healthcare Group Medicare Advantage Plan**

United Healthcare Group Customer Service	1-866-859-5402	<a href="http://www.uhcretiree.com/fairfax">www.uhcretiree.com/fairfax</a>
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## **Cigna RX PDP Plan** (formerly known as HealthSpring)

Cigna RX PDP Plan	1-800-558-9562	<a href="http://www.mycigna.com">www.mycigna.com</a>
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## **Life Insurance**

Lonna Owens	Standard Dedicated Rep.	703-324-3351	<a href="mailto:Lonna.Owens@standard.com">Lonna.Owens@standard.com</a>
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## **Deferred Compensation**

T. Rowe Price Call Center	1-888-457-5770	<a href="http://rps.troweprice.com">rps.troweprice.com</a>	
Marie Canterbury	T. Rowe Price Rep.	703-324-4995	<a href="mailto:Fairfax457@troweprice.com">Fairfax457@troweprice.com</a>
Kelli Parris	T. Rowe Price Rep.	703-324-4995	<a href="mailto:Fairfax457@troweprice.com">Fairfax457@troweprice.com</a>

## **Delta Dental Insurance**

	800-237-6060	<a href="http://www.deltadentalva.com">www.deltadentalva.com</a>
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## **EyeMed Vision**

	866-800-5457	<a href="http://www.eyemed.com">www.eyemed.com</a>
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## **LiveWell:** MovtivateMe rewards program

	<a href="mailto:LiveWell@fairfaxcounty.gov">LiveWell@fairfaxcounty.gov</a>
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## **Medicare**

	1-800-633-4227	<a href="http://www.Medicare.gov">www.Medicare.gov</a>
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## **Pension, Pension deductions, pension address changes**

Retirement Systems Office	703-279-8200	<a href="mailto:retirementquestions@fairfaxcounty.gov">retirementquestions@fairfaxcounty.gov</a>
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