HHS Business Integration Senior Manager
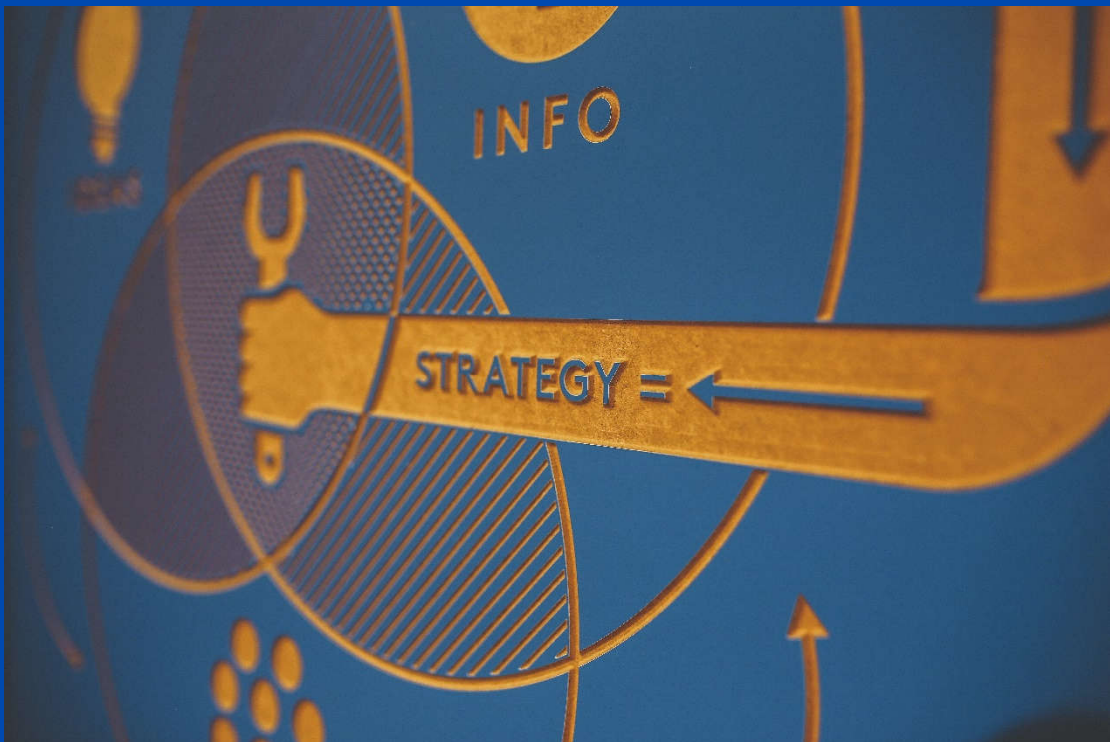
**Office of Strategy Management
For Health & Human Services**

Fairfax County
Health & Human Services

HHS

About Fairfax County

Formed before the Revolutionary War, Fairfax County was home to many of America's earliest statesmen, including George Washington of Mount Vernon and George Mason of Gunston Hall. The county's rich history encompasses the entire existence of the nation. Today, Fairfax County is one of the premier centers of commerce and technology in the United States. Located just west of the nation's capital, Fairfax County is the most populous jurisdiction in the Commonwealth of Virginia, with 13.7% of Virginia's population. It is a great place to live, work, play and do business.

Governed by a 10-member Board of Supervisors, Fairfax County Government consistently achieves high praise for fiscal stability, quality service and technological sophistication. The total fiscal year 2018 General Fund budget is $4.11 billion. Fairfax County continues to maintain an exceptional AAA/AAA/AAA bond rating. Only eight states, 37 counties (including Fairfax), and 37 cities hold this highly coveted "Triple A" rating from the three leading rating agencies – Moody's Investor Service, Standard & Poor's, and Fitch Investor Service.

Fairfax County has been nationally recognized as a leader in government performance measurement, garnering the International City and County Management Association's Center for Performance Measurement Certificate of Excellence every year since 2009. The County has an excellent school system and is a national leader in K-12 public education. The public school system is one of the highest-rated school systems in America. Fairfax County is also a leader in higher education, where five major colleges and universities, including the main campus of George Mason University are located. Northern Virginia Community College – the largest community college in the Commonwealth of Virginia – has two campuses in Fairfax County. For more information about Fairfax County Government, visit www.fairfaxcounty.gov.

About Fairfax County Health & Human Services

Fairfax County Health & Human Services (HHS) includes a network of county agencies and community partners that support the well-being of all who live, work, and play in Fairfax County. These agencies include:

- Fairfax-Falls Church Community Services Board
- Department of Family Services
- Health Department
- Housing & Community Development
- Juvenile & Domestic Relations District Court
- McLean Community Center
- Neighborhood & Community Services
- Office of Strategy Management for Health & Human Services
- Office to Prevent & End Homelessness
- Reston Community Center

HHS is guided by a strong mission, a clear vision and the following principles:

■ **Using resources judiciously,** considering return on investment and opportunity;
■ **Addressing root causes** and focusing on prevention;
■ **Promoting equity and providing a voice** for the vulnerable, addressing disproportionate/disparate outcomes with a client centered mindset.

> **Mission**
> We create opportunities for individuals and families to be safe, be healthy, and realize their potential.
> **Vision**
> We are the foundation of thriving people and communities.

About the Office of Strategy Management for Health & Human Services

The Office of Strategy Management for Health & Human Services (OSM) is the result of a realignment of administrative resources within HHS and provides a focus on managing HHS strategic resources and work. OSM consolidates existing resources dedicated to specific HHS initiatives/priorities, capital facility planning, and performance and outcome metrics for the agencies. More specifically, OSM's work will include:

■ Coordination of HHS initiatives service transformation and innovation;
■ Integration of business processes;
■ Information management and data analytics;
■ Strategic planning;
■ Performance measurement and program evaluation;
■ Capital planning; and,
■ Support of HHS resource allocation analyses and discussions.

While OSM will continue the strategic work currently in progress throughout HHS, additional responsibilities will evolve over time.

The Position

An exciting opportunity exists for an experienced, results-oriented, and team-minded professional to lead and manage the business integration team in OSM to enable a more streamlined and efficient process for HHS to conduct business (services and supports) for the residents and their families served by the agencies. This will require an individual with a unique set of analytical and strategic skills to engage various stakeholders to contribute toward process change strategies to better integrate HHS business, data and technical processes. More specifically the incumbent will:

■ Lead the development of business and programmatic requirements to design and implement, with the County's Department of Information Technology, an integrated business model for HHS with a specific focus on key multi-agency projects such as the HHS IT Roadmap.
■ Manage various multi-agency technical and data requirements efforts that impact multiple HHS agencies.
■ Build effective and collaborative relationships with various stakeholders in HHS to ensure buy-in and full participation in meeting the integrated business and date requirements of HHS.

■ Prepare and deliver reports and updates to key county leaders, community partners, and elected officials on successes/challenges of designing, developing and integrating HHS systems and processes.

The Candidate

A successful candidate will focus on his/her ability to create a client-centric, data-driven HHS organization through use of modern technology, improved business processes, and the sharing and integration of data. S/he is currently responsible for a wide variety of projects, many for which the individual may have no direct authority due to a matrix-managed arrangement. The successful individual will have strong project management skills and the ability to work across disciplines and traditional organizational boundaries. Relationship management, a deep understanding of data and the capacity to communicate technical and programmatic nuances in lay terms are critical skills.

Education and Experience

Employment Standards
Any combination of education, experience and training equivalent to the following:
Graduation from an accredited four-year college or university with a Bachelor's degree in public or business administration, social services, human services, or a related field;
plus five years of professional experience in social services or human services, two years of which must have included supervising professional staff.

Preferred Qualifications
Master's degree in a related field and formal training in project management. Expertise and a strong ability to build project plans, establish project timelines, milestones, and deliverables. Knowledge of organizational structure, policies, principles and business processes in the human services field. Experience using or implementing information systems or information technology solutions in a complex multi-agency environment. Solid understanding of issues, risks, and post-implementation triage of business process implementations and deployments. Superior interpersonal and communications skills in order to inform and collaborate with both technical and non-technical personnel at various levels in a complex organization, with varying levels of technical knowledge and/or project management concepts.

Compensation and Benefits

Salary is negotiable within an established range ($87,024.70 - $145,041.10) depending upon the qualifications and relevant experience of the selected applicant. Fairfax County Government's total compensation package includes:

- Defined benefit retirement system and deferred compensation program option;
- Outstanding and affordable health, dental and life insurance plans;
- Generous paid holiday schedules and leave programs

Use this link for a complete list of benefits: https://www.fairfaxcounty.gov/hr/fairfax-county-benefits-summary.

To Apply

Submit your resume through Fairfax County's online application system at:
http://agency.governmentjobs.com/fairfaxcounty/

Refer to **Job Number 19-00265** when applying. Deadline to apply is February 22 at 11:59 p.m. EST.

It is the policy of Fairfax County Government to prohibit discrimination on the basis of race, sex, color, national origin, religion, age, veteran status, political affiliation, genetics, or disability in the recruitment, selection, and hiring of its workforce.

Reasonable accommodations are available to persons with disabilities during application and/or interview processes per the Americans with Disabilities Act. Contact 703-324-4900 for assistance. TTY 703-222-7314 EEO/AA/TTY.

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