

Human Services Council Meeting
January – April 2020
MEETING MINUTES

Due to the coronavirus pandemic, meetings for the month of
January, February, March and April were cancelled.
No meeting minutes are available for those months in 2020.

Human Services Council Meeting
May 18, 2020, 7:00 p.m.
MEETING MINUTES

The general Human Services Council (HSC) meeting was held remotely via an AT&T audio conference line on May 18, 2020, from 7:00 – 8:45 pm. The HSC conducted a virtual-electronic call-in meeting due to COVID-19 pandemic, which created an unsafe condition to physically assemble a quorum in one location or to have the public present. The call-in number to access the meeting was 1-866-434-5269, with the code 3743216. The remote meeting announcement was posted by Friday, May 15, 2020 on the HSC website, the County's Public Calendar, and at the front entrance of the Government Center.

HSC Members Present: Steven Bloom (Chair) (McLean), Dr. Patrice Winter (Vice-Chair) (Fairfax), Kimberly Adams (Clifton), Col. Marion Barnwell (Mt Vernon), Kevin Bell (Clifton), Robert Faherty (Alexandria), Christopher Falcon (Annandale), Rev. Dr. Jerrold L. Foltz (Centerville), Thomas Goodwin Oakton), Tianja Grant (Falls Church), Dr. Itoro Ibia (Reston), William Kogler (Fairfax Station), Martin Machowsky (Falls Church), Dr. Fatima Mirza (Herndon), Dr. Gerald V. Poje (Vienna), Lanita Thweatt (Fairfax Station), and Alis Wang (Falls Church).

HSC Members Excused: Jeff Dannick, Michele Menapace

HSC Members Absent: Leah Ganssle

Staff Present: Tisha Deeghan (DCEX), G. Michael Lane, Jr. (OSM), LaKeisha Kennedy-Flores (OSM), and Yoon Kyung Choi-Lee (OSM). Unless stated otherwise, all staff members virtually attended the meeting from their residences.

Guests and County Staff: Dean Klein (Chief Strategist for Health, Housing, and Human Services) virtually attended the meeting from his residence.

Welcome, Virtual Attendance, Virtual Meeting, and Overview

Chair Steven Bloom called the meeting to order at 7:00 pm. The Chair took attendance and the quorum was met with seventeen members virtually attending the meeting. A motion was made and seconded to approve the quorum, and it was unanimously approved.

Chair Steven Bloom explained the need to conduct the HSC meeting electronically due to the COVID-19 pandemic, which created an unsafe condition to physically assemble a quorum in one location or to have the public present. The call-in number to access the meeting was 1-866-434-5269, with the code 3743216. A motion was made and seconded to approve conducting the virtual electronic HSC general meeting. A motion was made and seconded for the necessity to move forward with all the matters discussed in tonight's meeting.

The Chair went over the order of the agenda.

Approval of December Meeting Minutes

The draft of the December 2019 meeting minutes was presented for review and approval. A motion was made by HSC Member Machowsky and was seconded by HSC Member Barnwell to approve the December 2019 minutes.

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OSM Staff Announcements

G. Michael Lane (OSM) introduced the newly hired HHS Public Information Officer, Shweta Adyanthaya, and announced the impending departure of LaKeisha Kennedy-Flores. Ms. Kennedy-Flores served as the staff liaison for HSC since November 2019 and will serve as the COO for a non-profit organization, PRS Inc.org., beginning June 1, 2020. Chair Bloom thanked and wished LaKeisha the best in her new endeavor.

Shweta Adyanthaya introduced herself stating that she worked in HHS for over 20 years.

FY2021 Budget Review and CARES Act Support

DCEX Tisha Deeghan and G. Michael Lane (OSM) presented.

DCEX Deeghan recommended to send to HSC the May 12, 2020, video of highlights of the adopted FY2021 Budget. The original budget from February 2020 was derailed and amended due to COVID-19. The team of CEX Bryan Hill, Joseph Mondaro, and DCEX Rachel Flynn will be reviewing the quarterly budget and making adjustments accordingly. The \$200M CARES Act support will be divided into 19 backbone organizations.

Highlights:

- \$25M will go towards human services needs that will assist with basic needs of paying for food, utility, and mortgage/rent so that the affected citizens can stay in their homes.
- New grants for small businesses and non-profits that are struggling, the Fairfax Relief Initiative to Support Employers (Fairfax RISE) program with \$25M will be available during first part of June 2020. There will be additional funding pushed to non-profit organizations in the future.
- The third quarter budget included \$5M for not for profit sustainability.
- Housing support for homeless and overcrowded homes. The County is watching and learning from our counterpart, King County in California, on how they run their shelters.
 - Need to issue guidance on moving the high-risk homeless group out of high-risk area shelters and into the three available hotels; thus far, the process has been very quick.
 - Moving at risk patients, and citizens in overcrowded homes to these hotels.
 - Must have hotels ready for citizens who cannot go home. There are three more hotels that will become available. These hotels have turned their keys over to the County without staff. Must manage these hotels.
 - DFS and OEM are standing up emergency response using contact tracing which are paid for by FEMA or through the CARES Act.
 - Constantly struggling to get supplies such as PPE.

Refer to *FY2021 Budget Review and CARES Act Support* for details.

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Discussion:

- FY2021 HHS Innovation Fund Budget of \$200K. HSC will receive the budgeted amount each year unless there is a budget reduction. FY2021 has no budget reduction. G. Michael Lane will obtain verification/confirmation from Katie Horstman on the FY2021 budget.
 - Currently, the HHS Innovation Fund has \$400K budget available. \$200K carryover from FY2019 plus \$200K from FY2020. If the funds are not spent by the end of this fiscal year, there is no guarantee that the funds will be carried over to FY2021.
 - \$200K will be used for three prioritized projects under Innovation Challenge: Food Insecurity, Job Training for Early-Career Adults, and Informing Audiences about Racial Inequity.
- Chair Bloom asked for an update on the Coordinated Service Planning (CSP) Line. DCEX Deeghan provided that the CSP Line calls increased significantly to 600-700 per day from the 300 calls received per day before COVID-19. It was assessed that more calls were on the Spanish line. Service was increased by 25% to match the need.

Refer to Innovation Fund for details.

Dean Klein's New Role and Communities of Opportunity

Dean Klein presented.

The new Chief Strategist for Health, Housing, and Human Services, is working with DCEX Deeghan and Karla Bruce. Broad overview of his new role.

Highlights:

- With COVID-19, there are many inequities being recorded in our community. These inequities have been in place for a long time. Looking to build after COVID-19 by concentrating in nine strategic targeted areas.
- There are islands of disadvantaged: economic, health, and transportation, which prevent us from leveling the playing field. Need to develop a common agenda of more systematic efforts, community visibility, racial equity principles, and have accountability and transparency to show where we are progressing and where we are not.
- Need to understand the areas of vulnerability and figure out where we should be focusing. Examples are people only making minimum wage and transportation options being available in one area and not in others.
- Need to connect the opportunities and level the playing field for citizens.
- Key element is to put new efforts and renewed efforts for partnership, healthcare, access to healthcare, digital access, and child-care.
- Another key element is to engage the communities, stakeholders, and empower the people to continue to work, be aligned with equity and community opportunity, and be part of the solution.
- Develop inclusive economy leading to employment and prosperity so that people can thrive.
- Encourage HSC to get involved in the engagement through the focused lens project by project. There is an opportunity for HSC to work and to be part of the solution.

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Mobile Vehicle Delivery Services (CareVan)

LaKeisha Kennedy Flores presented.

Background:

- CareVan is a 37 feet RV vehicle, with an integrated health platform. It can be used for emergency responsiveness. It has five interview stations and an examination area that can be converted accordingly depending on the needs of the community.

Highlights:

- County vendor is printing and wrapping the fully designed CareVan which is scheduled to arrive during the second week of June. Once it arrives, we will need time to get acclimated, working with DIT, and engaging with our partners to figure out how we can serve the COVID-19 areas.
- CareVan is managed by OSM with partnerships with all HHS agencies and non-profit organizations in order to reach the citizens who need the services.
- Sarah White (OSM), who is a key player in the County strategic plan, will oversee this project after LaKeisha leaves the County.
- There is a work group in place, consisting of personnel from HHS agencies such as Dean Klein, Chief Strategist for Health, Housing, and Human Services and OSM's data analytics section, to oversee the coordination of the work and to provide oversight. This group will work with community partners and use data from multiple sources to identify where CareVan is needed. NCS will provide community outreach support.

Nominating Committee Volunteers (June Elections)

Chair Steven Bloom led the discussion.

HSC Bylaws dictate that the chair and vice-chair be elected by the new fiscal year. Chair Bloom asked for volunteers to head the nominating committee. The nominating committee will contact other council members to see if they are interested in running or nominating other council members.

- HSC Members Patrice Winter and Tianja Grant volunteered to serve on the committee.
- If other HSC members are interested, contact Chair Bloom.

Open Discussion

Chair Steven Bloom led the discussion.

Better Electronic Meeting Platform:

For future virtual-electronic meetings, Chair Bloom asked for recommendations about a better platform other than the audio call-in conference that was used for tonight's meeting. The call-in conference was much more cumbersome than necessary.

- LaKeisha Kennedy Flores (OSM) participated in the BAC Coordinator training session for remote meetings. DIT, the Clerk's Office, and the County Attorney worked together to identify the audio conference line as the acceptable platform for BACs.
- HSC members recommended reviewing other platforms such as the Blackboard used by FCPS, Zoom used by agencies, and Freeconferencecall.com, a non-profit company, which offers free conferencing for meetings dealing with public concerns.

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- All platforms used must be American with Disabilities Act (ADA)-compliant and provide the public with access to participate in the meetings.
- G. Michael Lane (OSM) and Chair Bloom will meet with the County Attorney to share the concerns and the inadequacies of the current electronic meeting platform.

County Hiring for Contact Tracing (COVID-19):

HSC Member Mirza wants to assist with advertising the contact tracer position on her website.

- DCEX Deeghan explained that Health Department has contracted with a third party who will be recruiting and hiring up to 178 people to work in their own neighborhood. Job descriptions will be finalized sometime this week.
- Chair Bloom requests that the job description be circulated to the council once it is finalized.

Motion to adjourn was moved by HSC Member Machowsky and seconded by HSC Member Barnwell.

Adjournment. The meeting was adjourned at 8:45 pm.

Human Services Council Meeting
June 15, 2020, 7:00 pm
Draft MEETING MINUTES

The general Human Services Council (HSC) meeting was held remotely via Live Video Zoom with live captioning provided on June 15, 2020, from 7:00 pm – 8:54 pm. The HSC conducted a virtual-live video meeting due to the COVID-19 pandemic, which created an unsafe condition to physically assemble a quorum in one location or to have the public present. The Zoom meeting was accessed by computer, <https://zoom.us/j/97805722339?pwd=Q3hVNxIGL2s0UC9ONjdVU0YzWldndz09> with password 246766, or telephone 602-333-0032, 888-270-9936 (US Toll Free), conference code 931752.

The remote meeting announcement was posted by Friday, June 12, 2020, on the HSC website, the County's Public Calendar, and at the front entrance of the Government Center.

HSC Members Present: Steven Bloom (Chair) (McLean), Dr. Patrice Winter (Vice-Chair)(Fairfax); Kimberly Adams (Clifton), Jeff Dannick(Springfield), Robert Faherty (Alexandria), Christopher Falcon (Annandale), Rev. Dr. Jerrold L. Foltz (Centerville); Tianja Grant (Falls Church), Martin Machowsky (Falls Church), Michele Menapace (Alexandria), Dr. Gerald V. Poje (Vienna), Lanita Thweatt (Fairfax Station), and Alis Wang (Falls Church).

HSC Members Excused: Thomas Goodwin; Dr. Itoro Ibia; Dr. Fatima Mirza

HSC Members Absent: Col. Marion Barnwell; Kevin Bell; Leah Ganssle; William Kogler

Staff Present: Tisha Deeghan (DCEX), G. Michael Lane, Jr. (OSM), Shweta Adyanthaya (OSM), and Yoon Kyung Choi-Lee (OSM). Unless stated otherwise, all staff members virtually attended the meeting from their residences.

Guests and County Staff: Lisa Whetzel (Britepaths), and Sarah Allen (Neighborhood Community Service (NCS) virtually attended the meeting from their residences.

Welcome, Virtual Attendance, Virtual Meeting, and Overview

Chair Steven Bloom called the meeting to order at 7:00 pm. The Chair took attendance and the quorum was met with thirteen members virtually attending the meeting. A motion was made by Chair Bloom to approve to have each HSC member be heard by each other, and it was unanimously approved. A motion was made by Chair Bloom to approve the quorum, and it was unanimously approved.

Chair Steven Bloom explained the need to conduct the HSC meeting electronically due to the COVID-19 pandemic, which created an unsafe condition to physically assemble a quorum in one location or to have the public present. The live video Zoom meeting was accessed by computer, <https://zoom.us/j/97805722339?pwd=Q3hVNxIGL2s0UC9ONjdVU0YzWldndz09> with password 246766, or telephone 602-333-0032, 888-270-9936 (US Toll Free), conference code 931752.

A motion was made by Chair Bloom to approve conducting the virtual electronic HSC general meeting, and it was unanimously approved. A motion was made by Chair Bloom and seconded by Co-Chair Winter for the necessity to move forward with all the matters discussed in tonight's meeting for the continuity and continuation of the operation, discharges of HSC's lawful purposes, matters, and was unanimously approved.

Human Services Council Meeting
June 15, 2020, 7:00 pm
Draft MEETING MINUTES

Approval of May 2020 Meeting Minutes

The draft of the May 2020 meeting minutes was presented for review and approval. A motion was made by HSC Member Machowsky and was seconded by HSC Member Dannick to approve the May 2020 meeting minutes. HSC Member Menapace abstained since she was not present the during May 18, 2020 meeting.

HHS COVID-19 Response Efforts Update

DCEX Deeghan

Health and Human Services provides two weekly status updates, *HHS COVID-19 Fairfax County Health and Human Services Updates* and *HHS Community Based Organization Coordination Updates*, to the Board of Supervisors (BOS) and the staff on how much money is being pushed out to the community to pay for basic necessities.

Highlights:

Brief summary from the June 10, 2020 *HHS COVID-19 Fairfax County Health and Human Services Updates*:

- There are two attachments on the update:
 - Attachment 1 is on *Eviction Prevention Resources During COVID-19* that Dean Klein, Chief Strategist, worked on with a group of people.
 - Attachment 2 is the ESF6 Mass Care Health and Human Services Summary for COVID-19 quarantine, protection, isolation, and decompression of temporary housing provided by Michael Beckett of DFS.
- Currently, six hotels are used to house citizens who need to be quarantined for safety.

Funding information updates:

- \$22,000 was distributed to 19 backbone agencies.
- \$5M was distributed this week for sustainability grants.
- \$25M will be distributed from RISE program to non-profit organizations.
- There is about \$80M in CARES funds available.
- Received additional \$6M CARES funding from the Department of Housing and Urban Development (HUD) for emergency shelters and for non-profit organizations.
- Health Department (HD) will be hiring 400 Tracers in the next few months.

Discussion:

Sarah Allen of NCS led the discussion:

- *HHS Community Based Organization Coordination (CBO) Updates* dated June 10, 2020, describe the money utilized for CARES funding, captures the call volumes received, and compares how many calls were received last year to this year and from last week to this week.
 - Call volume increased by 294% from last year. April 2020 had the highest volumes of calls with a spike in calls during the week of June 8, 2020, in the Annandale and Fall Church areas.

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- The current issue of long wait times for Spanish line callers are being mitigated by hiring more staff, finding better information technology (IT) tools, deploying employees from other agencies, hiring two Spanish social workers who will start on June 22, 2020, and bringing back employees who have retired/left the County to help serve the citizens.
- The CSP dashboard has all the relevant facts, which track information such as the number of families served, and how much money was used relative to basic needs.
 - HHS updates from the Office to Prevent and End Homelessness (OPEH) shows that the six hotels currently being used to house citizens are at 51% capacity.
 - 99% of the citizens who are occupying the hotel rooms are from shelters, elders, homeless and the high-risk group, or referrals from FAQAC and other agencies.

HHS Communication/Messaging Effort

Shweta Adyanthaya presented.

The Public information Office (PIO) of Office of Strategy Management is working with HHS agencies focusing on and developing the overarching communications in the upcoming months by asking the right questions, connecting with other agencies, and developing a plan to figure out the desired goals.

Highlights:

Collateral, *Assistance from the Distance*, will be mailed to Fairfax County residents by the end of this week, June 19, 2020. The collateral, with the English version on one and the Spanish version on the other side, informs the County residents of all the services available through the County during the pandemic.

- It reminds the residents about the services the County has, shows the different methods used in providing these services, and maintains flexibility whenever the need arises.
- Includes cross agency information that will assist the residents to see where to call for assistance.
- It will be distributed to agencies and public service announcements (PSAs) will be created to complement the collateral that is sent.

Discussions:

- The Language Committee work group meets weekly to review the needs of other primary groups to disseminate the collateral to those group.
- Outreach workers provide feedback advising the committee about which groups to pay attention to in terms of other languages.

Britepaths Perspective on COVID-19

Lisa Whetzel presented.

Britepaths has been serving 7000 families of low to moderate income families with three overarching programs for 36 years: basic needs, stabilizing and building resilience in families, and support for children.

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Highlights:

- Provides food assistance and financial assistance programs.
- Works closely with CSP to get referrals of citizens in need of assistance.
- The financial empowerment center in South County is underutilized. It is a walk-in center that offers financial coaching, workshops, and classes.
- Provides support for children on weekends, assists the Parent Teacher Association (PTA) to establish the “food for thought” programs during school year, and holds school supplies drives.
- All programs have moved to virtual program during COVID-19.
- The volume of calls and requests for assistance increased by 400% during the first month of COVID-19.
- Future sustainability to meet the needs of the citizens is questionable.
- Other concerns from other non-profit organizations is how to protect the staff and to provide the necessary protective supplies. Staff were scared to go to work in fear of taking the virus back to their families.
- Childcare may be an issue if children are not going back to school in the fall since many parents rely on the schools for childcare.

Discussions:

- County is working to get funding that will trickle down to the homeowners/renters as the eviction protection is expiring.
 - \$8M was held back by the BOS just for these reasons. Chairman may be writing a letter to the Governor to ask for permission for a moratorium on the local level.
 - Another \$12M is available in the general fund that can also be used.
- Recommendations made and suggestions requested on how to encourage donors to give during the pandemic.
- County and the non-profit organizations must and are preparing to meet the challenges of COVID-19 flare ups in the near future.
- A new agency, the Department of Economic Initiatives, which is making strides in chambers and business communities, should combine the efforts for greater benefit for all.

Status of HSC Officer Election

Chair Bloom presented.

HSC election for officers will be held in July 2020 pursuant to HSC bylaws. Chair Bloom had and will be collecting nomination information for the upcoming election since he is not seeking re-election or running for any other position.

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Highlights:

- In the coming week, Chair Bloom will speak with HSC members concerning the nomination.
- Several HSC members have been nominated. Chair Bloom will work with the support staff to provide the list of nominees to HSC before the July 2020 election.
- The voting mechanism has not been finalized. Chair Bloom will work with G. Michael Lane to figure out the electronic voting mechanism that is consistent with the County guidelines before the July 2020 election.

Chairman McKay's Taskforce on Equity & Opportunity

HSC Member Martin Machowsky presented.

Background:

Action taken by BOS during June 2020 Meeting:

At Chairman McKay's direction he announced the formation of Taskforce on Equity & Opportunity. It will be guided by the community and will explore a range of situations and policies that contribute to disproportionate trends and simultaneously facilitate shared responsibility and collective action. The recommendations of the Taskforce will be presented to Chairman McKay through a preliminary report in December 2020 and final recommendations by the end of June 2021, with regular updates in the interim.

Highlights:

- HSC Member Machowsky provided the information on BOS Chairman's statement on *Taskforce on Equity & Opportunity* to HSC.
- Currently, HSC does not have additional information on the taskforce.
- The handwritten notes collected at the Community Engagement Meetings have been drafted into a report with an Appendix. The report has not been shared with HSC to date.
- HSC wants to share the report with the BOS Chairman, the BOS, and staff.
- Before the report is shared with the participants, the report will be reviewed to ensure that the report is consistent with what was represented along with the reason for the delay in sharing the report.

Open Discussion:

Staff support will send the weekly HHS updates to HSC.

Adjourned:

Chair Bloom made a motion to adjourn and was seconded at 8:54 pm.

Human Services Council Meeting
July 20, 2020, 7:00 pm
MEETING MINUTES

The general Human Services Council (HSC) meeting was held remotely via Live Video Zoom with live captioning provided on July 20, 2020, from 7:00 – 8:42 pm. The HSC conducted a virtual-live video meeting due to COVID-19 pandemic, which created an unsafe condition to physically assemble a quorum in one location or to have the public present. Zoom meeting was accessed by computer, <https://zoom.us/j/94311194611?pwd=SGo5dzdrMVdya25PSWgydGtCOTBpdz09> with password 417427, or telephone 602-333-0032, 888-270-9936 (US Toll Free), conference code 931752.

The remote meeting announcement was posted by Thursday, July 16, 2020, on the HSC website, the County's Public Calendar, and at the front entrance of the Government Center.

HSC Members Present: Steven Bloom (Chair) (McLean), Dr. Patrice Winter (Vice-Chair)(Fairfax); Kimberly Adams (Clifton), Col. Marion Barnwell (Mt. Vernon); Kevin Bell (Clifton); Jeff Dannick(Springfield); Robert Faherty (Alexandria); Christopher Falcon (Annandale); Leah Ganssle (Centreville); Thomas Goodwin (Oakton); Tianja Grant (Falls Church); Dr. Ito Ibia (Reston); William Kogler (Fairfax Station); Martin Machowsky (Falls Church), Michele Menapace (Alexandria); Dr. Gerald V. Poje (Vienna); Lanita Thweatt (Fairfax Station), and Alis Wang (Falls Church).

HSC Members Excused: Rev. Dr. Jerrold L. Foltz (Centerville)

HSC Members Absent: Dr. Fatima Mirza

Staff Present: Tisha Deeghan (DCEX), G. Michael Lane, Jr. (OSM) from Georgia, Sarah White (OSM), and Yoon Kyung Choi-Lee (OSM). Unless stated otherwise, all staff members virtually attended the meeting from their residences.

Guests and County Staff: Dean Klein (Chief Strategist for HHHS); Dawn Hyman (Countywide Service Integration); and Brenda Cromer Brown (Frontier Kitchen).

Welcome, Virtual Attendance, Virtual Meeting, and Overview

Chair Steven Bloom called the meeting to order at 7:00 pm. The Chair took attendance and the quorum was met with 18 members virtually attending the meeting. Chair Bloom moved and was seconded by HSC Member Machowsky to approve to have each HSC member be heard by each other, and it was unanimously approved.

Chair Steven Bloom explained the need to conduct the HSC meeting electronically due to the COVID-19 pandemic, which created an unsafe condition to physically assemble a quorum in one location or to have the public present. The live video Zoom meeting was accessed by computer, <https://zoom.us/j/94311194611?pwd=SGo5dzdrMVdya25PSWgydGtCOTBpdz09> with password 417427, or telephone 602-333-0032, 888-270-9936 (US Toll Free), conference code 931752.

Chair Bloom moved and was seconded by HSC Member Barnwell to approve conducting the virtual electronic HSC general meeting, and it was unanimously approved. Chair Bloom moved and was seconded by HSC Member Machowsky for the necessity to move forward with all the matters discussed in tonight's meeting for the continuity and continuation of the operation, discharges of HSC's lawful purposes, matters, and was unanimously approved.

Human Services Council Meeting
July 20, 2020, 7:00 pm
MEETING MINUTES

The Chair went over the order of the agenda. The *Innovation Fund Update* item on the agenda was moved up for limited scheduling availability of the guest speakers.

Approval of June 2020 Meeting Minutes

The draft of the June 2020 meeting minutes was presented for review and approval. HSC Member Menapace moved and was seconded by HSC Member Machowsky to approve the June 2020 meeting minutes, and was unanimously approved.

Innovation Fund Update

HSC Members Goodwin and Winter, Dawn Hyman (Countywide Svc Integration); and Brenda Cromer Brown (Frontier Kitchen) presented.

HSC Members Goodwin and Winter, working with Dawn Hyman, used the Innovation Fund to fund a new food equity pilot program, *Coalition for Equitable Food Access and Economic Relief*. This program is a partnership with Brenda Cromer Brown of Frontier Kitchen. Frontier Kitchen which is a food business incubator has two kitchen locations in Lorton and Haymarket where businesses can come and use a communal kitchen to prepare their food for a monthly fee. It is donating its kitchen services during the pilot program.

Highlights:

Coalition for Equitable Food Access and Economic Relief was implemented to target the food insecurity in the underrepresented communities worsened during the COVID-19 Pandemic, while also providing economic support to local small businesses that were impacted by COVID-19.

- WJLA (ABC7) news video segment, *Fairfax County food equity pilot program helps small businesses feed struggling families*, which aired on July 2, 2020, was shared during the meeting.
- The Innovation Fund provided funds to Iman Habib to sustain her food business and in return she has paid it forward by providing 250 halal meals per week to Muslim families from June 20 to July 18, 2020.
- Distributed food to 200 families in Region 1-South County via drive through service and in Region 4-Western County, at Regan Oaks Apartment complex; 50 meals were picked up or delivered by volunteers.
- Formed partnership with Fors Marsh Group, a market research consumer strategy firm, that is providing services on a pro bono basis to capture the data and metrics of the pilot program's success and viability. Fors Marsh Group will also be launching the post-project survey to capture the entire experience of the pilot program.
- Extending the pilot program for another 4 weeks in September 2020 to include the Region 2-Annandale area to serve the Hispanic group and the Region 3-Herndon/Reston area; still in the process of identifying the group that will benefit from the program.
- Frontier Kitchen will identify additional food vendors to participate in the program and Fors Marsh Group will continue to work with the County and provide a report with recommendations.
- Will be identifying a non-profit organization to sustain this program in the future.
- Frontier Kitchen is looking to open another location in Montgomery County, Maryland.
- Will be providing the successful results of the pilot program to the Board of Supervisors (BOS) to receive future funding to replicate the pilot program.

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Discussion

- The criteria used to choose the businesses for the pilot programs are ethnic background, company's entrepreneurship, and coachability.
- The pilot program is the ideal project identified under the Innovation Challenge, whereby the data from the program can potentially make the pilot program bigger and better.

Watch the WJLA (ABC7) news video segment, *Fairfax County food equity pilot program helps small businesses feed struggling families* for details.

HHS General Updates

Tisha Deeghan did not have additional announcements available to share other than the updates that were already sent to HSC members. Dean Klein presented on eviction issues.

Highlights:

- The Federal moratorium is coming to an end in the near future.
- Collaborating cross agency with OSM, CSB, Sheriff's Office to understand and obtain information at the Courts' level such as how many people are coming through for eviction process.
- Focused on prevention, and communication as much as possible with the communities by targeting groups who are in need.
- CSB is connecting with the Courts to provide the proper assistance with rents, and other related needs.
- BOS Chairman McKay is aware of the existing challenges.

Election of Officers

Chair Bloom and G. Michael Lane directed.

Dictated by FOIA statute, HSC members were mandated to use the open *Preference Poll* to choose the new HSC officers. Chair Bloom presented this methodology to the nominees and no objection was raised.

- Chair Bloom opened the for floor nomination, and no additional nominees came forward other than the two nominees on the Slate of Officers for 2021.
- Pursuant to the Slate of Officers for 2021, it was decided that nominee with the most votes will serve as the Chair and the other nominee will serve as Vice-Chair.
- Each HSC members submitted the preference by making the choice on the polling mechanism provided via Zoom.

Result:

- 60% of the HSM members chose Nominee Winter.
- 40% of the HSM members chose Nominee Menapace.
- Chair Bloom moved for a formal vote to designate Nominee Patrice Winter for Chair and Nominee Michele Menapace for Vice-Chair and was seconded by HSC Member Poje, and it was unanimously approved. Motion carried. New officers shall officially take over in August 2020.

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- HSC Members Poje and Winter extended HSC members' appreciation to Chair Bloom for his services during his term.

CareVan (new HHS mobile services)

Sarah White of OSM presented.

CareVan, Human Services office on wheels, arrived last week on or about July 8, 2020. OSM is in the process of preparing it to ensure the safety of the employees and the customers before it is launched in August 2020.

Highlights

- CareVan will provide service at the communities to reduce health inequities, reduce barriers and obstacles by going to the customers.
- CareVan services will be the same as if the customers came into a lobby.
- Bilingual personnel from NSC, DFS, and/or HD will be staffed accordingly to meet the needs of the community group being served.
- OSM is working with communities, community partners, outreach personnel from NSC, HD, and DFS, to get the word out that the CareVan will be coming to their communities.

Discussion

- Fact sheets containing the list of services provided and schedule will be circulated.
- The first couple of weeks of service provided in the communities will serve as a pilot (i.e., test) phase to make sure that the current process is working.
- CareVan hours will be non-traditional hours with the emphasis on evenings and weekends.
- HSC members suggested possibility of using the CareVan in ancillary uses to promote CareVan's visibility in the communities.

Refer to *CareVan* presentation for details.

Community Engagement Meetings

Chair Bloom noted that presenting the Community Engagement Meeting report to BOS and the communities would be a good partnership task with new and the outgoing Chair.

Adjourned:

Chair Bloom motioned to adjourn and was moved by HSC members Menapace and Machowsky at 8:42 pm.

Human Services Council Meeting
August 17, 2020, 7:00 p.m.
MEETING MINUTES

The general Human Services Council (HSC) meeting was held remotely via Live Video Zoom with live captioning provided on August 17, 2020, from 7:02 – 8:26 p.m. The HSC conducted a virtual-live video meeting due to COVID-19 pandemic, which created an unsafe condition to physically assemble a quorum in one location or to have the public present. Zoom meeting was accessed by computer, <https://zoom.us/j/91565659652?pwd=Y1NZVVI1OTd0WINHsk1FMGhnVHd2dz09> with password 714923, or telephone 602-333-0032, 888-270-9936 (US Toll Free), conference code 931752.

The remote meeting announcement was posted by Thursday, August 13, 2020, on the HSC website, the County's Public Calendar, and at the front entrance of the Government Center.

HSC Members Present: Dr. Patrice Winter (Chair)(Fairfax); Michele Menapace (Vice-Chair) (Alexandria); Steven Bloom (McLean); Kimberly Adams (Clifton), Col. Marion Barnwell (Mt. Vernon); Jeff Dannick(Springfield); Robert Faherty (Alexandria); Christopher Falcon (Annandale); Rev. Dr. Jerrold L. Foltz (Centerville); Leah Ganssle (Centreville); Thomas Goodwin (Oakton); Tianja Grant (Falls Church); Dr. Ito Ibiam (Reston); William Kogler (Fairfax Station); Martin Machowsky (Falls Church); Dr. Gerald V. Poje (Vienna); Lanita Thweatt (Fairfax Station); and Alis Wang (Falls Church).

HSC Members Excused: Dr. Fatima Mirza

HSC Members Absent: Kevin Bell

Staff Present: Tisha Deeghan (DCEX), G. Michael Lane, Jr. (OSM), Shweta Adyanthaya (OSM), Terry Reardon (OSM), and VeeVee Coleman (OSM).

Guests and County Staff: Sarah Allen (NCS), Jesse Ellis (NCS), Dean Klein (Chief Strategist for HHHS), Kerrie Wilson (Cornerstones).

Welcome, Virtual Attendance, Virtual Meeting, and Overview

Chair Dr. Patrice Winter called the meeting to order at 7:02 pm. The Chair took attendance and the quorum was met with 20 members virtually attending the meeting. Chair Winter moved and was seconded by HSC Member Marty Machowsky to approve to have each HSC member be heard by each other, and it was unanimously approved.

Chair Winter explained the need to conduct the HSC meeting electronically due to the COVID-19 pandemic, which created an unsafe condition to physically assemble a quorum in one location or to have the public present. The live video Zoom meeting was accessed by computer, <https://zoom.us/j/91565659652?pwd=Y1NZVVI1OTd0WINHsk1FMGhnVHd2dz09> with password 714923, or telephone 602-333-0032, 888-270-9936 (US Toll Free), conference code 931752.

Chair Winter moved and was seconded by HSC Member Gerry Poje to approve conducting the virtual electronic HSC general meeting, and it was unanimously approved. Chair Winter moved and was seconded by HSC Member Jeff Dannick for the necessity to move forward with all the matters discussed in tonight's meeting for the continuity and continuation of the operation, discharges of HSC's lawful purposes, matters, and was unanimously approved.

Human Services Council Meeting
August 17, 2020, 7:00 p.m.
MEETING MINUTES

Approval of July 2020 Meeting Minutes

The draft of the July 2020 meeting minutes was presented for review and approval. HSC Member Poje moved and was seconded by HSC Member Kim Adams to approve the July 2020 meeting minutes, and was unanimously approved.

Chair's Vision for 2021

HSC Chair presented.

There was a shift in the Board of Supervisors (BOS) and the HSC was created in the 1980s to be an advocacy group, a grassroots watchdog to bring attention to the human services situation. Many boards and commissions came before HSC with many presenting the same script every year. New ideas won the day.

The latest HSC Bylaws were written in 1998. Vice Chair Michele Menapace agreed to take on updating them and serve as the Chair of the Ad-Hoc By-Laws Committee. In addition, there is an exception for meeting twice a month. The Council will be meeting once a month.

Highlights:

- HSC Chair proposed a pivot to the HSC path. There is a need to focus differently as a council and work out of an equity lens. Strategies need adjusting and honed.
- The Council collectively stepped outside the usual BOS presentation both last year and this past April and added the Innovation Challenge in the project of food insecurity. It answered a human services need in a unique way.
- They now have data, something that was not available before. HSC need to focus on the gaps, continue to identify innovative ways to serve and use the data for an evidence-based focus to ensure equity. How can HSC as a group integrate with the data? That is our challenge.
- Earlier this year at an outreach initiative, the HSC visited four neighborhoods of need to listen at the grassroots level. The results will be shared at the next HSC meeting.
- HSC Chair will be meeting with the individual BOS members to get their opinion on how to best help the supervisors when moving forward. The Chair would like the members to have a topic of concern from the community for their specific supervisor. Find out what topics of interests are most pressing. This input will help direct monthly meetings.
- HSC Chair thanked former OSM staff member, Yoon Choi-Lee, for being the trusted scribe for the past year or so.
- HSC Chair said she would like the monthly meetings to go for one-hour with a little wiggle room.
- Menapace suggested to streamline bylaws, give members flexibility to move forward quickly. For instance, allow members to vote on things as they go and as the needs arise, particularly during the pandemic.
- [The way they have been operating during] the pandemic will be reflected in the new bylaws. Email Menapace with specifics ideas or the Chair can pass them along.
- A copy of the Bylaws can be sent to members.
- Tom Goodwin has agreed to be the lead on the Innovation Challenge.

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Establishment of Ad Hoc Committee

HSC Chair presented.

A council member suggested a COVID-19 Ad Hoc Committee. There is a lot of impact on the Human Services system due to COVID—particularly towards resources and the budget.

Discussion:

- Determine reasoning behind ad hoc committee. What role would HSC play? What is the collaborative advantage to have liaison function?
- HSC mainly rely on County staff regarding inputs that they need to discuss.
- Should the HSC be the point person for them to be connected to what is going on in the County and have some input on what that is?
- May not be a proactive role relative to COVID. Question whether the Council would be initiating the discussion or be a sounding board for feedback from staff.?
- Deeghan, offered to come to the Council if there is something pressing to discuss, otherwise there is nothing to react to at this time. The Health Department has the leadership role with data and trying to make the best decisions on what they know. We are in a position to support those who are vulnerable and the most impacted.
- Possibly up to each individual member of council to think about how they would fit in, where would there be a burst of creativity and energy. Their passion/outside interests will determine *where* they can be more of an advocate for a representative.
- There was previous discussion of setting aside time at each meeting to report out from either other BAC's they are part of, groups they are associated with that have an interest or have done something of interest within the human services realm. Or perhaps send the group a quick note to tell them what group they are associated with so they can tap the member for information.
- Maybe use a discussion board for a monthly report out (few sentences or paragraph) verses adding this to the meeting agenda and all HSC member can independently read *prior* to the meeting so they can have something to work off of (e.g., end of last year's community listening sessions, issues that have been top of the mine six months ago).
- Regarding the community listening sessions/community input: There is an opportunity to reach out to the community to solicit updated thoughts on how we are during COVID six-months in. This maybe a concrete way to perform our community input role. Thomas Goodwin and Steven Bloom plan to gather input from sessions and create a summary to present at next month's HSC meeting. Follow that, get the conversation going again within the community related to COVID.
- A drop box or some sort of tool to share documents is needed. In addition, to work around Freedom of Information Act (FOIA), there will need to be at least two committee members be part of the new ad hoc committee. That can be covered with Menapace working on bylaws and G. Michael Lane working with OSM's Data Analytics unit to look into possibly using SharePoint as a solution to share committee documents so that we are compliant with FOIA.

Creative Strategies to Prevent Evictions

Klein and Reardon provided a more detailed view of what is happening as it relates to evictions.

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Highlights:

- With equity, we can target resources with data received from OSM, which guides direction forward. Wilson with Cornerstones will work with us as it relates to landlords.
- A draft presentation on eviction data, that will be shared with the BOS this week, was shared with the group.
- Key Items
 - The Cares Act and Federal Moratorium issued in March 2020 will end August 24, which is federally related finances for housing.
 - The Virginia Supreme Court acted, and the Governor helped get the word out from August 10 through September 7, issues on rights and evictions.
 - Unlawful detainers have been suspended until September 7.
 - Many of the moratoriums will end in September.
 - State level Rent Mortgage Relief program has issued about \$50 million for financial assistance.
 - Reminder that the Eviction Prevention Task Force is moving forward.
 - Have staff from various County agencies who are actively supporting and participating on key solutions as we move forward.
 - The data allows us to not only look at data, it allows us to see areas in the County that are tied to COVID and other Islands of Disadvantage.
- Data Presentation Highlight
 - The economic effects of COVID have put many families and individuals at risk, including Fairfax County. Some families may require more resources to avoid eviction.
 - The presentation included data about COVID in Fairfax County, the state's housing figures, homelessness, unemployment, eviction trends, insurance claims filed, case coordination updates from Coordinated Services Planning, timelines, etc. Some reports are broken down according to income, race, ethnicity, and age with geo coding data.
 - As of August 17, according to the Virginia Department of Health, there are more than 107,000 cases in Virginia. There are 17,000 confirmed cases in Fairfax County, 2,000 individuals hospitalized, and 548 deaths from the coronavirus. The age group with the most cases is ages 18-49 with 1,891. The age group with the most deaths is 65 and older with over 311.
 - Historical perspective on evictions and comparisons was presented with data – broken down nationally, statewide, and by county. The Fairfax County is lower than both, has a four-year gap, stable and coming down.
 - From June 30 to August 14 there were 203 unlawful detainers.
- The Council is looking at resources and learning how to best apply federal resources, local resources, CARES dollars to prevent evictions. Soon, they should be able to share what that strategy will be after conversations with the BOS and others.
- There was a question about getting data in situations where people abandon their homes rather than pay due to a lack of funding. Reardon said they are looking into it.
- After presentation is shared with BOS, it will be pushed out to HSC. These reports will also be uploaded to the County's COVID site and available to the public.
- One of the key elements of being successful as a community and proactive in preventing evictions is working with landlords.
- We have been working regionally to understand what is happening in the region with other jurisdictions. Have proposed to move forward with a strategy like what we have seen work in

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Chicago, e.g., landlords would voluntarily commit to certain set of values. Also, have been working with Cornerstones on the work with landlords for numerous years, who has great expertise.

- Will continue to spend time analyzing what the data means—updating it on a regular basis, concentrate on unlawful detainers and Islands of Disadvantage, and concentration of housing. We have tremendous equity issues in COVID impacted areas. We are trying to reallocate resources to prevent evictions and will continue to engage as many people as possible when moving forward.

Closing Comments HHS General Updates

Winter said she welcomes emails, calls from all as they move forward.

Adjourned:

Chair Winter motioned to adjourn and was moved by HSC members Menapace and Poje at 8:26 pm.

Human Services Council Meeting

September 21, 2020, 7 p.m.

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The general Human Services Council (HSC) meeting was held remotely via Live Video Zoom with live captioning provided on September 21, 2020, from 7 to 8:13 p.m. The HSC conducted a virtual-live video meeting due to COVID-19 pandemic, which created an unsafe condition to physically assemble a quorum in one location or to have the public present.

Zoom meeting was accessed by computer,

<https://zoom.us/j/93113095769?pwd=dzdOb0JkUktxUjZGeldFS0tsZjhrdz09> with password 024173, or telephone 602-333-0032, 888-270-9936 (U.S. Toll Free), conference code 931752.

The remote meeting announcement was posted on Thursday, September 17, 2020, on the HSC website, the County's Public Calendar, and at the front entrance of the Government Center.

HSC Members Present: Dr. Patrice Winter (Chair)(Braddock), Michele Menapace (Vice-Chair)(Lee), Col. Marion Barnwell (Mt. Vernon), Kevin Bell (At-Large), Steven Bloom (Dranesville), Christopher Falcon (Mason), Thomas Goodwin (Providence), Tianja Grant (Providence), Dr. Fatima Mirza (Dranesville), Dr. Gerald V. Poje (Hunter Mill), Lanita Thweatt (Mt. Vernon), and Alis Wang (Mason).

HSC Members Excused: Jeff Dannick (Braddock).

HSC Members Absent: Kimberly Adams (Springfield), Robert Faherty (Lee), Rev. Dr. Jerrold L. Foltz (Sully), Leah Ganssle (Sully), Dr. Itoro Ibia (Hunter Mill), William Kogler (Springfield), Martin Machowsky (At-Large).

Staff Present: Tisha Deeghan (DCEX), G. Michael Lane, Jr. (Office of Strategy Management {OSM}), Youri Assi Antonin (OSM), Shweta Adyanthaya (OSM), Javier Jaramillo (OSM), Maura Power (OSM), Terry Reardon (OSM), and VeeVee Coleman (OSM).

Guests and Other County Staff: Marijke Hannan (DMB), Pat Rohrer (HD), Carolyn Sutterfield, Mary Paden.

Welcome, Virtual Attendance, Virtual Meeting, and Overview

HSC Chair Winter called the meeting to order at 7 p.m. The Chair took attendance and the quorum was met with 12 members virtually attending the meeting. Chair Winter moved and was seconded by Vice-Chair Menapace to approve to have each HSC member be heard by each other, and it was unanimously approved.

Chair Winter explained the need to conduct the HSC meeting electronically due to the COVID-19 pandemic, which created an unsafe condition to physically assemble a quorum in one location or to have the public present. The live video Zoom meeting was accessed by computer, <https://zoom.us/j/93113095769?pwd=dzdOb0JkUktxUjZGeldFS0tsZjhrdz09> with password 024173, or telephone 602-333-0032, 888-270-9936 (U.S. Toll Free), conference code 931752.

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Chair Winter moved and was seconded by HSC Member Gerry Poje to approve conducting the virtual electronic HSC general meeting, and it was unanimously approved. Chair Winter moved and was seconded by HSC Vice-Chair Michele Menapace for the necessity to move forward with all the matters discussed in tonight's meeting for the continuity and continuation of the operation, discharges of HSC's lawful purposes, matters, and was unanimously approved.

Approval of August 17, 2020 Meeting Minutes

The draft of the August 2020 meeting minutes was presented for review and approval. HSC Vice-Chair Menapace moved and was seconded by HSC Member Poje to approve the August 2020 minutes, and was unanimously approved.

Community Conversations Report Out/Letter

HSC Member Bloom presented on the four HSC Community Engagement Sessions that were held in January and February 2020.

Highlights:

- These meetings were conducted in the Reston, Annandale, Oak Hill, and South County, which grew out of an effort to provide an update on the Strategic Plan. Reston's session was impacted due to the weather. Qualitative data was gathered. Bloom recommended that the group refer to the documents that summarize the meetings.
- During the meetings, staff was asked to gather sticky notes and pull together summaries from them. OSM staff then organized the notes into broad theme categories which is shown in the letter and accompanying materials.
- A draft letter was crafted to the Board of Supervisors (BOS). HSC Chair asked the council members to let her know if they have any comments. This letter would ultimately go to participants to let them know that they have taken it to next step, i.e., to BOS.

Discussions/Comments:

- Falcon found the forum and meetings to be incredible where participants had *real* conversations with the group, with the Annandale meeting being the most powerful. He thought this was an excellent opportunity to engage with the community directly. The participants were adamant about HSC using the data, taking their suggestions and implementing them. Falcon intends to use the feedback as a guide for decision making. He noted the issues are illustrated in graphs well.
- Poje recommended that they add a clarifying statement that says all this good work should be read and verified by those we transmit it to—the participants as well as the BOS. It needs to be seen as a pre-coronavirus effort for community engagement as much has changed since the pandemic occurred. In his focus area, 30 to 40 million Americans are greatly endangered in their inability to pay rent and subject to foreclosures. Thus, the analysis is not a current projection of community needs. He further stated that the analysis should stand and urges them to include a statement that

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they are open to inquiry as to how HSC can better pursue engagement in a post coronavirus transition.

- Menapace liked the way the analysis was presented, e.g., chart, summary; it is concise and to the point that expands on how they are moving forward. To piggyback on Poje: she suggested to include note to participants that they are looking at even more innovative ways to serve the community due to the pandemic and will continue to keep in touch.
- Mirza suggested to include question prompts for people who want that, so they have contacts. Also, with graph, label the green bars as overall ladders or something that shows that is an average and not a total.
- HSC Chair invited members to suggest ways on how to go from there. It was a great success, yet do not want it to stop here. She urged members to be thinking of these questions: *What are next steps to keep dialogue going? How are we going to work with the Needs Assessment? How are we going to work with One Fairfax?*
- Goodwin asked if the data will be presented in its current form or in our own observations—shape it in a way they collectively agree upon or in a way that one area would be a priority for our focus.

The Chair would like to send the letter to BOS as soon as possible. The goal is to set up different committees within their purview that might be something that would go into that discussion. Mirza added that once it goes to the BOS, a copy will be sent to participants and they will be asked if their needs have changed and then collect the feedback to be pushed back out.

HSC Committee Updates

- HSC Vice-Chair presented on the Human Services Committee regarding the task to update the HSC Bylaws. She now has a MS Word document that can be used to start editing the language. She said the main items that are changing include the duties and responsibilities, that the group meets once a month instead of twice a month, incorporating One Fairfax Policy into their mission and objectives as a council, and incorporating the new policy governing their remote meetings. She said she can send out the Word document to members so they may send back comments and/or changes and adopt them (possibly 30 days) after they are presented.

There was a suggestion to have an open discussion on tenure, for instance how long they serve, how many repeated terms are acceptable. In addition, to discuss the process for seeking new members to cover the breadth of the areas—possibly broaden member's capacities as a collective group. There was further discussion about this process being opposed several years ago and more recently; however, there may be opportunities to connect, to begin an open inquiry on proposing new pathways followed by some background work and providing rationale.

- There was discussion about creating a COVID-19 committee. BOS knows that the pandemic is a major concern, they want to know the undercurrents of what is needed throughout the County. There was a suggestion to consider a 'strategic' committee, rather than a COVID committee. As a group, they have an ongoing ad hoc committee that could be a defined strategic committee. They would like to look at innovative approaches and think on how they can do their mission to better

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inform the Board on things leadership may not see going on. They would like to pivot differently on how they move forward as a group.

Falcon and Wang volunteered to be a part of the strategic plan committee. Poje recommended that they obtain internal guidance from Deputy County Executive (DCE) Deeghan as Chief Strategist for Health, Housing and Human Services (HHHS) Dean Klein, plays a broader role around strategy. *Ask her how they could add value by having this new committee, how could it fit with the infrastructure of the staff in this arena.* Deeghan advised that if they can connect to the nine focus areas of the Strategic Plan, the committee will be immediately relevant to what the Board and the Department of Management and Budget are focusing on. Poje added that the group would grow stronger if they build up the participation and breadth of support from members of the Council in areas that the Board is already focusing on. HSC Chair said that those who are interested can contact Poje offline and then she could discuss more following those initial discussions.

HHS Performance Metrics Update

OSM Deputy Director Youri Assi Antonin presented on OSM leading new cross system efforts in the Data Analytics unit. He reported that they are introducing new initiatives aiming to support HHS decision-makers, inform policy, and promote collaboration across Fairfax County HHHS.

Key Points:

- One of the top priorities is the HHS Program Metrics work on performance management and outcome reporting to align with five HHS priority areas: economic stability, housing, health, transportation, food security. This new direction will support efforts related to Communities of Opportunity and the Countywide Strategic Plan. The goal is to simplify and better focus on metrics that can answer these questions: 1) Who is accessing HHS programs?, 2) Are HHS programs supporting the success of its clients?, and 3) Do our programs achieve equitable outcomes? OSM has presented this new initiative to the HHS Senior leadership and DCE on September 9 and received positive feedback. At this time, discussions with other agencies have started and they are making progress in the right direction.
- Another initiative led by OSM is reporting efforts on COVID-19 impact on HHS services and its potential policy implications. This is a cross system effort to identify and collect agency data and better understand the pandemic impact on HHS services. This report will allow them to assess the changing needs of the residents from the broadest HHS vantage point possible, and to consider innovative ways to serve the community in this challenging time. Their areas of focus will be Medicare, SNAP, child welfare programs, and behavioral health programs, along with housing/eviction prevention amongst others.

An extensive list of potential metrics has been identified by the OSM project team. These metrics are collected monthly (or quarterly in some cases) for the period January through August 2020 to measure the current state and January through August 2019 to provide the baseline for

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comparison. The initial phases of discussions have started in September between HHS agencies and OSM to assess data readiness and availability. They are hoping to conclude this project and present results by the end of December 2020.

- The Key metrics dashboard is an interactive solution to provide “bird’s eye level” metrics and a narrative report, allowing HHS leaders to gain a high-level understanding of their organization’s performance as a whole (e.g., how is HHS doing as an organization?). Presenting organization-wide metrics in this fashion would provide a platform for HHS leadership to identify trends and elevate the conversation to collaboratively address system level challenges. The metrics will fall under four categories: human capital, special initiatives, finance, client services. This project is well underway, they are currently vetting metrics for the dashboard design. Delivery date for this project will depend on data readiness and reporting frequency.

Assi Antonin concluded that they are hoping to come back to the Council in the next 90 days to show them some of their prototypes and discuss progress.

OSM Management Analyst Javier Jaramillo shared a PowerPoint presentation on HHS Program Metrics. The presentation included background information, the four drivers for change, proposed transition (from six HHS results to five HHS priority areas), the benefit to HHS, proposed approach, and actions and timeline to include an engagement phase followed by an optimization plan (second phase).

Closing Comments/HHS General Updates

- The HSC Chair encouraged members to reach out if they want to collaborate, get more information out on the monthly meetings.
- Menapace announced that the Consolidated Community Funding Advisory Committee is getting ready to finalize survey to identify key areas, categories for next cycle. She said she will share once completed.
- Poje shared that the Affordable Housing Advisory Committee met last Friday. They are in a position of reforming how they are constituted as an advisory and how they set priorities. At the committee meeting, there was some discussion about the relationship between the Office to Prevent and End Homeless as it is newly absorbed into the Department of Housing and Community Development. They are re-evaluating what the oversight role is as a committee. Possibly an evolution occurring within the Human Services system.

Adjourned

Chair Winter motioned to adjourn and was moved by Menapace and Bell at 8:13 p.m. Minutes captured by Viola (VeeVee) Coleman with OSM.

Human Services Council Meeting

October 19, 2020, 7 p.m.

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The general Human Services Council (HSC) meeting was held remotely via Live Video Zoom with live captioning provided on September 21, 2020, from 7 to 8:15 p.m. The HSC conducted a virtual-live video meeting due to COVID-19 pandemic, which created an unsafe condition to physically assemble a quorum in one location or to have the public present.

Zoom meeting was accessed by computer,

<https://zoom.us/j/96992224049?pwd=SkVZYzZJbWluTHNHajU2K212c3pSdz09> with password 697125, or telephone 602-333-0032, 888-270-9936 (U.S. Toll Free), conference code 931752.

The remote meeting announcement was posted on Thursday, October 15, 2020, on the HSC website, the County's Public Calendar, and at the front entrance of the Government Center.

HSC Members Present: Dr. Patrice Winter (Chair)(Braddock), Michele Menapace (Vice-Chair)(Lee), Kimberly Adams (Springfield), Col. Marion Barnwell (Mt. Vernon), Steven Bloom (Dranesville), Jeff Dannick (Braddock), Robert Faherty (Lee), Christopher Falcon (Mason), Rev. Dr. Jerrold L. Foltz (Sully), Leah Ganssle (Sully), Thomas Goodwin (Providence), Tianja Grant (Providence), William Kogler (Springfield), Martin Machowsky (At-Large), Dr. Gerald V. Poje (Hunter Mill), Lanita Thweatt (Mt. Vernon), and Alis Wang (Mason).

HSC Members Absent: Kevin Bell (At-Large), Dr. Fatima Mirza (Dranesville).

Staff Present: G. Michael Lane, Jr. (Office of Strategy Management (OSM)), Youri Assi Antonin (OSM), Shweta Adyanthaya (OSM), and VeeVee Coleman (OSM).

Guests and Other County Staff: Karla Bruce (County Executives Office (CEX)), Dean Klein (CEX), Michael Becketts (Family Services).

Welcome, Virtual Attendance, Virtual Meeting, and Overview

HSC Chair Winter called the meeting to order at 7 p.m. The Chair took attendance and the quorum was met with 18 members virtually attending the meeting. Chair Winter moved and was seconded by Vice-Chair Menapace to approve to have each HSC member be heard by each other, and it was unanimously approved.

Chair Winter explained the need to conduct the HSC meeting electronically due to the COVID-19 pandemic, which created an unsafe condition to physically assemble a quorum in one location or to have the public present. The live video Zoom meeting was accessed by computer, <https://zoom.us/j/96992224049?pwd=SkVZYzZJbWluTHNHajU2K212c3pSdz09> with password 697125, or telephone 602-333-0032, 888-270-9936 (U.S. Toll Free), conference code 931752.

Chair Winter moved and was seconded by HSC Vice-Chair Michele Menapace to approve conducting the virtual electronic HSC general meeting, and it was unanimously approved. Chair Winter moved and was seconded by HSC Member Martin Machowsky for the necessity to move forward with all the

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matters discussed in tonight's meeting for the continuity and continuation of the operation, discharges of HSC's lawful purposes, matters, and was unanimously approved.

Approval of September 21, 2020 Meeting Minutes

The draft of the September 2020 meeting minutes was presented for review and approval. HSC Vice-Chair Menapace moved and was seconded by HSC Member Christopher Falcon to approve the September 2020 minutes, and was unanimously approved.

By-laws Committee Update

HSC Vice-Chair presented on the HSC By-laws that are being revamped.

Discussions/Comments:

- Appreciation was extended to HSC By-Laws Committee members Fatima Mirza and Steven Bloom for helping with this effort.
- Feedback was recently received from the Council. The members discussed some of the proposed changes, specific areas to edit and modify language. However, some members will need more time to review. Any changes must go through the Office of County Attorney.
- The Board of Supervisors is asking that the Council look at all processes to ensure that they align with the One Fairfax Policy (i.e., Equity Policy). It may take the form of a statement. This concept will be woven across all the Boards, Authorities and Commissions (BACs).
- The group decided to finish the discussion at the very end of the meeting to finish capturing approved changes on the By-laws and to plan on sending members the latest draft so they may provide final feedback/comments by a specific date.

Equity Training

Karly Bruce, Chief Equity Officer, presented on One Fairfax/Equity Policy.

Key Points:

- There is a focus on One Fairfax because of the uneven opportunity landscape in Fairfax County, 'Islands of Disadvantage.' There are different levels of access that will enable community members to thrive. It is not just individually focused efforts that will make the change in life outcomes of people—it is place-based. According to a report conducted by the Northern Virginia Health Foundation and Virginia Commonwealth University, people living in certain areas were more likely to have negative outcomes across many different dimensions of life success.
- An important question to ask is *How do we advance racial and social equity through our work?* The goal is how do we make it work. How do we realize the vision of One Fairfax.
- The County has been asked for departments to consider the One Fairfax policy in all of its work. A year was spent on building an understanding to its key concepts.

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- When revamping the By-laws, Bruce suggested that the Council consider the underlying concepts of the policy that need to be integrated into their work.
- Bruce will be releasing a video to the BACs that covers a lot of the concepts.
- One Fairfax is not an initiative, it is a policy. The terminology may change; however, we do want to change how we think about how we govern and manage the County from an equity perspective.
- It is not about just sustaining equitable outcomes, but recognizing that we can work together to change the future, which will require explicit choices, changing how we do business and stopping practices we used to do that are not yielding positive outcomes.
- There is a limited set of resources, so we should be clear about our priorities.
- Consider being bold and innovative; many changes will not be solved by current solutions. Think about what are the goals and innovative things that can be done that are going to help us work with our groups and so the residents themselves.
- Inequities/outcomes are predictable by race, geography and/or other characteristics. Equity is about results. Equity and equality have specific differences. We need a common understanding of certain terminology so we can work better together to change.
- We cannot move forward if we do not acknowledge that One Fairfax applies to every function of county government.
- We are not just talking about who is in the room, but who is at the table. What are the perspectives we are hearing? Are we including those perspectives to inform our work and what actions are we taking through policy and practice to change results for people?
- One Fairfax is not about taking away from one individual or group to assign that resource to another group. "Equity" is fairness, not sameness. Equity is about assigning resources to enable people or communities to be able to achieve goals.
- We live in a society where there have been injustices exercised on people of color and that has created a narrative about people of color having less worth, value, ability. Thus, a national narrative about differences in people evolved that drives a set of outcomes. The County is accepting that this Country's history led to inequitable outcomes and there is bias that should be interrupted.
- There is a need to grasp and understand the concepts (may require all of us to go on our own personal journeys). As we think about it in our work—across every function of government, look at how policies and practices are integrated.
- This is not just the work of the government, but everybody in the community recognizes if all people do not have the ability to live to their fullest potential and contribute to our community and economy, we are not in a strong position as we could be.
- It is about coming together to enable people to live their best lives as residents of Fairfax County.
- Whoever holds the power, dictates the future. One Fairfax perspective is to spread the power across the community so a broader number of people who envision One Fairfax being One Fairfax and recognizes the shared value in all people being able to thrive.
- The focus is to look at the Islands of Disadvantage and think about what it would require for those places to become communities of opportunity, the principle of "targeted universalism."
- Start to think about the things working against achieving equity that are regular practices that sometimes we have to be able to do and talk about. It is happening across BACs and we all have a role around advancing equity.

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- This is a complex, multi-dimensional challenge that requires complex and thoughtful responses that the Council will likely need to measure progress.
- We are in a moment of history where there is an opportunity for meaningful change.

Comments/Suggestions:

- A glaring inequity manifests itself in some admissions policy within Fairfax County Public Schools.
- Many roads of inequity lead to housing. It is driving many other issues inside and outside Human Services.
- There is an equity team at Housing and Community Development who are doing insightful work on what is driving the issue.
- Find out what is driving the issues of inequity, the thread across many topics. Possibly engage in a root cause analysis. Acknowledge what is the root and start the work.
- Islands of Disadvantage may not only be on the axis of lowest income minority community, it exist in the wealthiest monochromatic instances, e.g., communities where people are getting the biggest tax credits.
- Due to the pandemic, it has been difficult to represent a community in need. Open for suggestions on how to do community engagement during this time.
- We have relationships with nonprofits to ensure residents have services, more importantly to lift up voices.
- Bruce's presentation will be a guide as the Council looks at the Strategic Plan.

HHS General Updates/Closing Comments

- Conversations picked back up on the HSC By-laws being revamped. The video screen was shared as Menapace continued to review some of the proposed changes. Instead of scheduling an additional meeting, the group agreed upon extending the meeting to provide comments to Menapace. She will then send out the latest draft to the Council for final comments to be submitted on a specific due date (after election day).

Before voting on proposed changes to the By-laws, the document must be reviewed by the County Attorney.

- The HSC Letter to the Board of Supervisors on Community Engagement Sessions is still being tweaked and anticipated to be ready within the week to be shared. This document must be translated in seven languages before it is sent to the community, also adding quick references.

Adjourned

Chair Winter motioned to adjourn and was moved by Menapace and Machowsky at 8:51 p.m. Minutes captured by Viola (VeeVee) Coleman with OSM.

Human Services Council Meeting

November 16, 2020, 7 p.m.

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The general Human Services Council (HSC) meeting was held remotely via Live Video Zoom with live captioning provided on November 16, 2020, from 7- 8:53 p.m. The HSC conducted a virtual-live video meeting due to COVID-19 pandemic, which created an unsafe condition to physically assemble a quorum in one location or to have the public present.

Zoom meeting was accessed by computer,

<https://us02web.zoom.us/j/87120684259?pwd=djdPU3ZTdDcrcU1jUmtEaE1reGpqZz09> with password 702557, or telephone 602-333-0032, 888-270-9936 (U.S. Toll Free), conference code 931752.

The remote meeting announcement was posted on Thursday, November 12, 2020, on the HSC website, the County's Public Calendar, and at the front entrance of the Government Center.

HSC Members Present: Dr. Patrice Winter (Chair)(Braddock), Michele Menapace (Vice-Chair)(Lee), Kimberly Adams (Springfield), Col. Marion Barnwell (Mt. Vernon), Kevin Bell (At-Large), Steven Bloom (Dranesville), Jeff Dannick (Braddock), Robert Faherty (Lee), Christopher Falcon (Mason), Rev. Dr. Jerrold L. Foltz (Sully), Thomas Goodwin (Providence), Tianja Grant (Providence), Martin Machowsky (At-Large), Dr. Fatima Mirza (Dranesville), Lanita Thweatt (Mt. Vernon), and Alis Wang (Mason).

HSC Members Absent: Leah Ganssle (Sully), William Kogler (Springfield), Dr. Gerald V. Poje (Hunter Mill).

Staff Present: Tisha Deeghan (DCEX), G. Michael Lane, Jr. (OSM), Youri Assi Antonin (OSM), and VeeVee Coleman (OSM).

Guests and Other County Staff: Dean Klein (DCEX)

Welcome, Virtual Attendance, Virtual Meeting, and Overview

HSC Chair Winter called the meeting to order at 7 p.m. The Chair took attendance and the quorum was met with 16 members virtually attending the meeting. Chair Winter moved and was seconded by Vice-Chair Menapace to approve to have each HSC member be heard by each other, and it was unanimously approved.

Chair Winter explained the need to conduct the HSC meeting electronically due to the COVID-19 pandemic, which created an unsafe condition to physically assemble a quorum in one location or to have the public present. The live video Zoom meeting was accessed by computer, <https://us02web.zoom.us/j/87120684259?pwd=djdPU3ZTdDcrcU1jUmtEaE1reGpqZz09> with password 702557, or telephone 602-333-0032, 888-270-9936 (U.S. Toll Free), conference code 931752.

Chair Winter moved and was seconded by HSC Member Dannick to approve conducting the virtual electronic HSC general meeting, and it was unanimously approved. Chair Winter moved and was seconded by HSC Member Goodwin for the necessity to move forward with all the matters discussed in

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tonight's meeting for the continuity and continuation of the operation, discharges of HSC's lawful purposes, matters, and was unanimously approved.

Approval of October 19, 2020 Meeting Minutes

The draft of the October 2020 meeting minutes was presented for review and approval. HSC Vice-Chair Menapace moved and was seconded by HSC Member Grant to approve the October minutes, and was unanimously approved.

HSC Member Adams Departure

HSC Member Kimberly Adams shared that this would be her last meeting as her supervisor was appointing a new member to serve since her term was up. She thanked the members for all their work and wished everyone well.

DCEX Tisha Deeghan Comments

DCEX Deeghan shared with the membership that the Community Engagement Memo went to the Board of Supervisors (BOS) members today. She said it was extremely well done and thanked the membership for their work on this effort. She also stated that if any questions she would share it. Also shared that the BOS has gone back to virtual meetings due to COVID19 numbers increasing. She also shared that at the HHS Committee upcoming next week will cover food code updates from Health Department and a presentation from Dean Klein on evictions. Several members thanked DCEX Deeghan for her leadership and years of service and collaborative nature. Also, DCEX Deeghan shared that the new DCEX will be named tomorrow.

Proposed HSC Bylaw Updates Discussion

HSC Vice Chair Michele Menapace, having served as chair of the Bylaws Committee, assumed the gavel to guide the discussion and debate of the proposed bylaws. The Council proceeded to consider the language of each Article and Section.

Highlights:

- The Fairfax County Office of the Commonwealth's Attorney provided a template for HSC to use. During a meeting with their representative, it was explained that the bylaws approval process will run through their office before going to the Board of Supervisors for final approval.
- M. Menapace received additional comments from council members and input from the County Attorney. There was some clarification on what they could move forward on.
- Some items were strongly recommended. The format will stay the same.
- A cleaner version was sent to council members that included content from the last discussion. Additional content was added that included language referencing the equity policy. Also, language was included regarding Freedom of Information Act (FOIA) and open meetings, and attendance and removal, which was included at the recommendations of the County Attorney and the BOS. Additionally, a new article was added to comply with the law, and County policy was added.

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- Because the bylaws were presented to HSC from the bylaws Committee, it did not require a 'second' necessarily, however, because there were last minute recommendations from the County Attorney, M. Menapace asked for a second which was extended by Dannick. Lane shared his screen of the draft bylaws for discussion.
- Discussion and Comments on Specific Articles and Sections:
 - Article I: Name – was accepted without objection.
 - Article II: Auspices, Responsibilities and Duties – Section 1. Auspices was discussed and several ideas for change were put forth. Without objection, the second sentence was amended to read "The Council is committed to promoting equity in the formation of public policy that results in all residents - regardless of age, race, color, sex, sexual orientation, gender identity, religion, national origin, marital status, disability, socio-economic status or neighborhood of residence or other characteristics - having opportunity to participate fully in the region's economic vitality, contributed to its readiness for the future, and connect to its assets and resources."

Section 2. General Charge was considered. Questions were asked and answered regarding the source of some proposed changes. Without objection, the final bullet was amended to read "Conduct additional activities as directed by the Board of Supervisors." Periods will be inserted after each bulleted statement.

Without objection, Section 3. Staff Support was amended by substituting "Office of Strategy Management for Health and Human Services to his/her designee" for all language after "Deputy County Executive." There were no discussions or considerations of changes to Section 4.

- Article III: Membership – Section 1. Membership. Accepted without objection. Section 2. Terms of Office was accepted without objection. Section 3. Officers was accepted without objection.

A motion to accept the language under Proposal A for Section 4. Election of Officers was made by Jeff Dannick and seconded. After discussion, Chair Winter conducted a roll call vote, with the final tally being 9 in favor, from Council members Barnwell, Dannick, Faherty, Goodwin, Grant, Menapace, Thweatt, Wang, and Winter; 4 opposed, from members Bloom, Falcon, Machowsky, Foltz. The motion to accept Proposal A carried.

There was no objection to language in Section 5. Responsibilities of Chair; Section 6. Responsibilities of Vice Chair.

- Article IV: Meetings, Voting, and Public Hearings – No objections or amendments to Section 1. Regular Meetings; Section 2. Special Meetings.

Section 3. Open Meetings. After a brief discussion and Q&A, Jeff Dannick proposed deleting "...or (ii) a quorum, if. Less than three." The suggestion was accepted without objection.

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There was no objection to accepting the language in Section 4. Minutes; Section 5. Quorum; Section 6. Voting; Section 7. Abstentions; or Section 8. Public Hearings.

Following a discussion of how to consider percentages as proposed as well as consideration of excused vs. unexcused absences, Jeff Dannick and Jerry Foltz recommended removing the first sentence, beginning “Any Council member who misses...” and ends “...for removal from the Council.” The language then adopted without objection for Section 9. Attendance reads “Any Council member who misses three consecutive meetings or more than half of the scheduled meetings within a 12-month period, on an unexcused basis, or who fails to participate in the work of the Council without good cause acceptable to the majority of the other council members may be recommended to the Appointing Supervisor for removal from the Council.”

Section 10. Removal. Language proposed for inclusion by Board of Supervisors via the County Attorney’s office. Chair Winter conducted a roll call vote to accept the language as presented. The vote tally was 11 in favor, from members Barnwell, Bloom, Dannick, Faherty, Falcon, Foltz, Goodwin, Grant, Menapace, Mirza, Thweatt; 2 opposed, from members Machowsky and Winter. The motion to accept Section 10 carried.

- There were no objections to accepting language in any sections under Article V, Article VI, Article VII, Article VIII, or Article IX.
- Chair Winter conducted a roll call vote on the motion to approve the Human Services Council Bylaws as amended. Voting in the affirmative were members Bloom, Dannick, Faherty, Falcon, Foltz, Goodwin, Grant, Machowsky, Menapace, Mirza, Thweatt, and Winter for a total of 12. After some uncertainty about a sufficient 2/3 majority of members was still present and voting, Chair Winter reached Wang who also voted in the affirmative for a final tally of 12 in favor, 0 opposed. The motion to approve the amended bylaws carried.

The final document will be sent back to Chair Winter and Lane, then it will be handed to the County Attorney’s Office to review. Then it is put on the agenda of the BOS for approval, put on as a consideration item. Lane will serve as liaison during BOS meeting.

Closing Comments/Health and Human Services General Updates

- The Resource Plan – will be updated but not until January or February. This is a result of all budgets for 2022 not being finalized in DMB and staffing changes.

The Department of Management and Budget is still working on the budget for 2022. The intention is to have the Plan updated by January/February once OSM hears more about the budget.

- Community Engagement letter – The next step is for the letter to be translated in seven languages. They also want to add links to resources, such as the Assistance From A Distance Flyer – perhaps

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put that specific resource in the email to community participants. The idea is to be able to respond to the community and provide helpful solutions and places to go.

- Chair Winter spoke on behalf of HSC Member Dr. Ito Ibiam Chair, who needed to resign. Ibiam thanks everyone on the Council who she worked with in the past year. Members can contact Ibiam to speak with her further.

Adjourned

Chair Winter motioned to adjourn and was moved by Menapace and Machowsky at 8:53 p.m. Minutes captured by Viola (VeeVee) Coleman with OSM.

Human Services Council Meeting

December 21, 2020, 7 p.m.

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The general Human Services Council (HSC) meeting was held remotely via Live Video Zoom with live captioning provided on December 21, 2020, from 7:02- 8:08 p.m. The HSC conducted a virtual-live video meeting due to COVID-19 pandemic, which created an unsafe condition to physically assemble a quorum in one location or to have the public present.

Zoom meeting was accessed by computer,

<https://us02web.zoom.us/j/83758308462?pwd=NE00MEVTZ3NQQ2dXK2FiQjBKU3VkQT09> with password 647127, or telephone 602-333-0032, 888-270-9936 (U.S. Toll Free), conference code 931752.

The remote meeting announcement was posted on Thursday, December 17, 2020, on the HSC website and the County's Public Calendar.

HSC Members Present: Dr. Patrice Winter (Chair)(Braddock), Michele Menapace (Vice-Chair)(Lee), Kevin Bell (At-Large), Jeff Dannick (Braddock), Christopher Falcon (Mason), Rev. Dr. Jerrold L. Foltz (Sully), Leah Ganssle (Sully), Thomas Goodwin (Providence), Tianja Grant (Providence), William Kogler (Springfield), Steve Lam (Springfield), Dr. Fatima Mirza (Dranesville), Dr. Gerald V. Poje (Hunter Mill), Lanita Thweatt (Mt. Vernon), and Alis Wang (Mason).

HSC Member Excused: Robert Faherty (Lee).

HSC Members Absent: Col. Marion Barnwell (Mt. Vernon), Steven Bloom (Dranesville), Martin Machowsky (At-Large).

Staff Present: Tisha Deeghan (DCEX), G. Michael Lane, Jr. (Office of Strategy Management (OSM)), Shweta Adyanthaya (OSM), Sam Hudson (OSM), Kinda Mines (OSM), and VeeVee Coleman (OSM).

Guests and Other County Staff: Christopher Leonard (NCS), Dean Klein (DCEX), Jacquie Woodruff (DFS), Patricia Rohrer (HD), Paul Thomas, and Maria Posey.

Welcome, Virtual Attendance, Virtual Meeting, and Overview

HSC Chair Winter called the meeting to order at 7:02 p.m. The Chair took attendance and the quorum was met with 15 members virtually attending the meeting. Chair Winter moved and was seconded by HSC member Poje to approve to have each member be heard by each other, and it was unanimously approved.

Chair Winter explained the need to conduct the HSC meeting electronically due to the COVID-19 pandemic, which created an unsafe condition to physically assemble a quorum in one location or to have the public present. The live video Zoom meeting was accessed by computer, <https://us02web.zoom.us/j/83758308462?pwd=NE00MEVTZ3NQQ2dXK2FiQjBKU3VkQT09> with password 647127, or telephone 602-333-0032, 888-270-9936 (U.S. Toll Free), conference code 931752.

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Chair Winter moved and was seconded by HSC member Poje to approve conducting the virtual electronic HSC general meeting that is being recorded, and it was unanimously approved. Chair Winter moved and was seconded by Poje for the necessity to move forward with all the matters discussed in tonight's meeting for the continuity and continuation of the operation, discharges of HSC's lawful purposes, matters, and was unanimously approved.

Approval of November 16, 2020 Meeting Minutes

The draft of the November 16, 2020 meeting minutes was presented for review and approval. Two edits were recommended. HSC member Bell moved and was seconded by Menapace to approve the November minutes, and was unanimously approved.

Introduction of Chris Leonard as Incoming Deputy County Executive (DCE) of Health, Housing, and Human Services (HHHS)

HHHS Deputy County Executive Tisha Deeghan introduced Chris Leonard, new DCE who currently heads Neighborhood and Community Services (NCS). She is confident in his skills and abilities, who he knows and his ability to make relationships. Deeghan said she will be watching from Michigan.

Chair Winter performed a roll call of the Council members so they may introduce themselves to the new DCE and share some information about their background and their interests in the Council. She also welcomed new HSC member Steve Lam and noted there will be a retirement celebration in January 2021 to honor Deeghan.

Leonard said that what sets Fairfax County apart from other jurisdictions is the degree to which community engagement is truly valued. In the county, the workgroups and councils are empowered, and it is volunteers like HSC who take the initiative to get the work done.

Leonard shared that he has been with Fairfax County for 21 years—17 of those years he served as either a deputy or agency head. He talked about the diversity, breadth, and depth of work that is covered by NCS, which has given the staff a broad look at work across the system.

Leonard is from Northern Virginia with a background in education, with a deep passion for early childhood development. He stressed being client focused and proud of how they have pivoted as a county during the pandemic. He described himself as being responsive, available, and believes in over communicating and accountability as Deeghan has set a high standard. Collaboration is important to him as it is always a better solution when you bring people together and build ownership.

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Leonard understands that due to the pandemic we have a lot more work to do. He talked about the financial supports and work being done for those in dire need. He also noted that when we get back to “normal” it will not be normal for many, so we need to continue to focus on supports that are needed. He believes we are fortunate to have an extensive system of community partners and organization and a workforce within the system who are dedicated and passionate to serve others.

Health and Human Services (HHS) Comprehensive Plan Update Presentation

Sam Hudson shared with the Council the county’s Land Development Policy, specifically in terms of the county’s Comprehensive Plan, and talked about updating the components of the Comprehensive Plan that are related to HHS.

Hudson reported that within HHS we have several aspects of our work that are focused around the place-based (i.e., our surroundings) priorities. There were major findings in the HHS 2019 Needs Assessment that identified three areas of inequities across the county—economic, transportation, health. As part of this assessment, there was a call-to-action saying HHS will need to work across county departments and across disciplines to move the needle related to these inequities. Hudson said there are five priority areas of program metrics that OSM is performance tracking, coalescing around. Also, the Communities of Opportunities Framework is a major part of our One Fairfax policy and woven throughout the county’s Strategic Plan. In addition, she said the Strategic Plan explicitly speaks to updating the Comprehensive Plan “to create healthier environments where access to basic needs, transit, affordable housing and healthy food is available.”

Hudson continued with an overview of the Comprehensive Plan. She said many people she spoke with across HHS are unfamiliar with the document. It is a legally required document that is part of the Code of Virginia and used by the Board of Supervisors (BOS), the Planning Commission and community members to guide land development across the county.

The Plan is broken into three elements. The first is the Policy Plan Volume (Countywide Policies) that is broken out on major topical areas, where the section on human services is extremely outdated in a way that it is offensive for those practicing in health and human services, including language on institutionalizing people verses providing inclusive and supportive environments. The second element is the Four Area Plan Volumes. Currently HHS is minimally mentioned throughout these area plans. The third element is the Comprehensive Plan Maps, whereas the HHS representation on those sections is outdated similarly to the other components of the Comprehensive Plan. Hudson said that the effort will include updating aspects of each of these pieces of the Comprehensive Plan.

Hudson stated that the Comprehensive Plan guidance does not reflect current/future HHS needs in land development policy and it constrains HHS’ influence on outcomes tied to land development, such as access to opportunity and services, etc. However, there are opportunities to incorporate equity and health into land development, leverage data-driven analysis to influence outcomes, and promote inclusion of diverse voices in land development process.

There are equity-centered goals to include increasing HHS involvement in land development; incorporating current HHS system information; analyzing future/anticipated HHS system needs;

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advancing best practices in facilities/land use planning for HHS, equity and health; and advancing common understanding, awareness of the Comprehensive Plan. Additionally, in terms of equity-focused scope, Hudson explained the three areas of focus which are community, program/service delivery, and built environment.

Hudson shared the process and timeline whereas the workgroup is at the second stage (Analysis & Engagement). She said they spent the summer and fall preplanning and laying the groundwork. They are partnering with the Virginia Commonwealth University's (VCU) Center for Urban and Regional Analysis. VCU is supporting them with a lot of the graphical analysis and land use education. Hudson reported they are in the process of developing an engagement strategy. They anticipate being focused on analysis and engagement for the first half of 2021 and then likely into the late summer, early fall. In addition, to formally amend the Comprehensive Plan, they will then need to have the BOS authorize the formal process to update the Plan.

Chair Winter encouraged Hudson to come back to update the Council as she sees fit. Poje suggested a resource called the Racial Equity Toolkit (https://www.racialequityalliance.org/wp-content/uploads/2015/10/GARE-Racial_Equity_Toolkit.pdf) that has been employed in a number of other localities that seeks to operationalize how we approach racial equity—how we put it into motion so that communities become much more holistically sustainable for all people of all differences within our very diverse county. He asked Hudson to provide ways the Council can be involved.

Closing Comments/Health and Human Services General Updates

- Winter reported that the HSC Bylaws went to the County Attorneys Office and they will have a report by the January 2021 meeting.
- Winter said Tom Goodwin may have an update on the Innovation Challenge progress in January or February 2021.
- Menapace reported that she just received an announcement from Governor Northam on grant funding to improve food access for the underserved communities. She can share the press release if anyone wants more information.
- Poje reported that \$25 billion of rental assistance was approved as part of the National Relief. The deadline to apply is December 2021. He suggested a presentation [at the high level] in January due to this monumental change. Leonard responded that they might be able to have someone come in and update them about the CARES Act—i.e., what it means and what it does not mean.

Adjourned

Chair Winter motioned to close the meeting at 8:08 p.m. Minutes captured by Viola (VeeVee) Coleman with OSM.