

County of Fairfax, Virginia

To protect and enrich the quality of life for the people, neighborhoods and diverse communities of Fairfax County

Video Intake & Protective Orders

The Juvenile & Domestic Relations District Court (JDRDC) has partnered with Fairfax County's Mount Vernon Police Precinct, Fairfax County's Department of Information Technology (DIT), and Court Technology Office (CrTO) to implement a Police Video Intake process for issuing Preliminary Protective Orders for victims of domestic violence. Using a secure video teleconference software, VIA3, approved by the Virginia Department of Juvenile Justice (DJJ), a video conference is arranged between the victim, the domestic violence detective, and the victim witness assistance counselor located at the Police Station, and the JDRDC Intake Officer located at the Fairfax County Courthouse. The victim is interviewed, sworn-in, and an affidavit is prepared, signed and witnessed in support of a Petition for Family Abuse, and an application package for the Protective Order is completed. The forms are submitted to the JDRDC Chambers Judge immediately for consideration of issuance. The Judge's decision, signature, and the subsequent court orders are transmitted back to the victim. Use of the technology has been expanded to include juvenile video intake services for juveniles involved in delinquency. This effort allows youth who are determined to be suitable for release, to have their parents come to the nearby station and avoid the youth being detained because of transportation issues. JDRDC Court Services supports the expanded use of this technology. The County and Courts are preparing to implement a more robust VTC solution (Acano) prior to expanding to other precincts and probation offices.

During 2016, JDRDC partnered with the Department of Family Services (DFS) to "pilot" a process in which DFS social workers could file both Emergency Protective Orders (ERO) and Preliminary Protective Orders (PPO) thru VIA3 located at the South County Government Center. This partnership promoted expediency in filing by allowing the social worker to remain in their primary office, completing the necessary paperwork and meeting remotely with an Intake Officer. The process is completed without requiring the social worker to commute to the courthouse, resulting in timely and efficient access to the judiciary and remaining compliant with Code of Virginia requirements for ERO filings.

The Video Intake & Protective Orders project meets the primary objectives to improve citizens' access to the Courts, facilitate trials and hearings in the most effective and efficient means possible, allow for all three Courts to share common resources, and provide for flexibility and adaptability to incorporate future changes in technology and court proceedings.

For more information visit: <http://www.fairfaxcounty.gov/courts/crto>



Circuit Court & Records

General District Court

Juvenile & Domestic
Relations District Court



Department of Information
Technology (DIT)
Court Technology Office

Fairfax County Police
Department

Fairfax County Courthouse
4110 Chain Bridge Road
Fairfax, Virginia 22030
www.fairfaxcounty.gov/courts/