

CSP Contact Topics by Zip Code FY22 - Region 3

Zip Code: 20170, 20171, 20190, 20191, 20194, 22027, 22066, 22101, 22102, 22124, 22180, 22181, 22182

Topics	Jul 2021	Aug 2021	Sep 2021	Oct 2021	Nov 2021	Dec 2021	Jan 2022	Feb 2022	Mar 2022	Apr 2022	May 2022	Jun 2022	Total
211 Inquiry	0	0	1	0	0	0	0	0	2	2	0	1	6
Abuse/Neglect - Child	0	0	0	1	0	0	0	1	0	0	0	1	3
Animals	0	0	0	0	0	0	1	0	0	0	0	1	2
Assisted Living	1	0	0	0	0	0	0	0	0	0	1	1	3
Assistive Technology/Devices	0	2	0	1	0	2	4	1	2	1	3	2	18
Baby Formula	0	0	0	0	0	0	0	0	0	0	0	1	1
Budget Counseling	4	10	14	13	10	6	5	7	4	1	5	7	86
Business/Professional Licensing	0	0	0	0	0	0	1	0	0	0	0	0	1
Child Support	9	10	9	13	2	2	5	4	7	3	7	6	77
Childbirth Preparation	0	0	0	0	0	0	0	0	1	0	0	0	1
Consumer Complaints	0	1	0	0	0	1	1	0	1	1	0	0	5
Consumer Credit Counseling	2	2	1	0	0	0	0	0	0	2	1	1	9
Consumer Education	0	1	0	0	0	0	0	1	2	1	2	1	8
Court Services - Juv and Dom Relations	2	0	0	0	1	0	0	0	0	0	0	1	4
Court Services - Other	0	0	0	1	0	0	1	0	1	0	0	0	3
Day Care - Adult	2	2	0	0	0	0	0	0	0	0	0	1	5
Day Care - Child	1	1	4	1	3	3	0	1	2	4	2	4	26
Day Care - Child Care Subsidy	2	5	1	6	1	0	2	4	5	2	3	6	37
Directory - HSRG	8	3	5	7	3	1	4	3	5	2	2	2	45
Directory - NVRC	0	0	0	0	0	0	0	0	0	0	0	1	1
Directory - Other	0	0	1	0	0	0	1	0	0	0	0	0	2
Disability - Information	1	3	1	2	2	2	1	3	3	2	4	2	26
Disability - Support Groups	0	0	0	0	1	0	0	0	0	0	0	2	3
Domestic Violence	7	1	2	3	4	5	3	1	4	2	3	2	37
Donations	0	0	1	2	0	0	0	0	1	0	0	0	4
Education - Adult	0	0	0	2	0	0	1	2	2	2	1	1	11
Education - Child	0	3	0	1	3	1	3	0	0	0	0	2	13
Education - Special	0	0	0	0	0	0	0	0	1	0	0	0	1
Emergency Event Related - COVID-19	123	165	128	121	100	72	92	90	87	74	70	74	1196
Emergency Needs/Clothing/Personal Items	3	18	19	22	17	12	6	5	13	13	11	14	153
Emergency Event Related - Poag Street Fire	1	0	0	0	0	0	0	0	0	0	0	0	1
Emergency Event Related - Park Avenue Fire	0	0	0	0	0	7	1	0	3	1	0	0	12
Emergency Event Related - Arlington Drive Fire	0	0	0	0	0	0	0	1	0	0	0	0	1
Emergency Needs/Diapers/Infant Equi	2	6	2	1	4	0	5	2	0	2	1	1	26
Emergency Needs/Food	23	37	43	36	42	38	37	22	30	23	30	40	401
Emergency Needs/Furniture/Household	1	0	2	5	1	1	0	3	2	3	0	1	19
Emergency Needs/Shelter - Adults Only	6	4	5	12	4	6	4	4	13	9	8	12	87
Emergency Needs/Shelter - Family Screening	10	5	5	4	4	12	3	4	6	8	9	11	81

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Emergency Needs/Shelter - Family - Not FFX Co Resident	1	0	1	2	3	0	0	0	1	0	1	1	10
Emergency Needs/Shelter/Adult - Not FFX Co Resident	0	0	0	0	0	0	0	0	0	2	2	0	4
Emergency Needs/Shelter/DV	1	0	0	0	1	1	0	0	2	0	1	3	9
Emergency Event Related	1	0	0	0	0	0	0	0	0	0	0	0	1
Employment - Job Safety	1	0	1	0	0	0	1	1	0	0	0	2	6
Emergency Event Related - Afghanistan	0	1	3	1	1	1	0	4	3	1	2	5	22
Employment - Job Search/Placement	25	46	36	39	34	13	24	37	28	27	34	33	376
Employment - Job Training	3	8	7	4	6	1	3	7	8	4	5	11	67
Employment - Labor Issues	1	0	3	1	3	1	0	1	1	1	1	4	17
Employment - Supported Employment	0	0	0	1	0	0	0	0	2	0	0	0	3
Employment - Unemployment Insurance	15	17	6	6	6	1	2	2	3	3	1	2	64
Environmental Protection	1	0	0	0	0	0	0	0	0	0	0	0	1
Family Plan/Birth Control	0	0	0	0	0	0	0	1	0	0	0	0	1
Family Support	12	13	17	14	14	9	15	15	12	8	11	12	152
Financial - Emergency - Burial Assistance	0	0	0	1	0	0	0	0	0	0	1	0	2
Financial - Emergency - Car Repairs	2	0	0	2	2	1	3	1	3	5	1	4	24
Financial - Emergency - Medical/Rx	3	1	4	3	3	1	1	1	2	0	1	2	22
Financial - Emergency - Other/Misc	0	5	3	4	2	2	4	5	7	9	5	3	49
Financial - Emergency - Rent/Mortgage/Sec Dep	190	232	209	186	158	117	183	175	171	144	146	141	2052
Financial - Emergency - Utility Assist	36	50	44	61	45	36	39	52	59	46	41	53	562
Financial - Ongoing - TANF	1	2	2	3	4	2	2	3	6	1	1	2	29
Financial - Ongoing - GR	1	0	1	1	1	0	3	1	1	1	0	1	11
SNAP	37	54	43	45	33	16	32	33	38	26	30	37	424
Foster Care	0	0	0	0	0	0	0	0	0	0	0	1	1
Holiday Assistance	0	0	0	2	4	4	0	0	0	0	0	0	10
Gang Related - Other	0	0	0	1	0	0	0	0	0	0	0	0	1
Home Health - Chore Services	0	0	1	1	0	0	0	0	0	0	0	0	2
Home Health - Companion	0	0	0	0	0	0	0	0	0	0	0	1	1
Home Health - Health Aide	0	3	0	1	2	0	1	1	0	0	1	1	10
Home Health - Nursing	1	0	0	1	0	0	1	2	0	1	0	0	6
Home Health - Personal Care	0	0	0	2	0	0	0	3	0	1	0	0	6
Home Health - Rehabilitation	0	0	0	0	1	0	0	0	0	0	0	0	1
Home Health - Respite Care	0	0	0	1	0	1	0	1	0	0	0	0	3
Housing - Group Home	0	1	1	1	0	0	1	0	0	0	0	1	5
Housing - Home Ownership	0	1	0	0	0	0	0	0	0	1	0	1	3
Housing - Home Repairs	0	0	0	0	0	0	0	0	1	0	0	1	2
Housing - Housing Search Assistance	24	16	19	14	10	10	6	18	28	25	22	26	218
Housing - Registration	3	3	0	0	0	0	1	0	0	0	0	4	11

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Housing - Seniors	4	4	0	2	0	1	2	4	8	3	4	4	36
Housing - Subsidized Housing	6	11	5	11	5	2	7	10	9	8	13	18	105
Immigration/Refugees	0	0	0	2	1	1	0	1	3	0	2	1	11
Insuance Counseling/Forms Assistance	0	1	1	2	2	0	2	1	2	1	0	1	13
Landlord/Tenant	5	3	2	1	1	3	2	2	1	0	1	0	21
Legal - Lawyer Referral	0	1	0	1	3	3	0	0	0	1	0	2	11
Legal - Domestic Violence	0	0	0	0	0	0	0	1	0	0	1	0	2
Legal - Legal Advice/Representation	3	8	3	7	6	8	4	6	4	5	5	3	62
Licensing - Not Business/Professional	0	0	1	0	0	0	0	0	0	0	0	0	1
Medical Care/Treatment - Financial Aid	0	0	0	1	0	0	0	5	1	0	0	1	8
Medical Care - Immunizations	1	3	0	3	0	0	0	0	0	0	0	1	8
Medical Care - Maternal and Child Health	0	0	1	0	0	0	0	0	0	0	0	0	1
Medical Care/Treatment - Referrals	1	3	2	2	2	1	0	0	0	0	1	0	12
Medical - Community Health Care Network	9	21	13	10	11	5	10	7	15	11	13	13	138
Medical - FAMIS - Info Only	0	0	0	0	1	1	1	0	1	0	0	0	4
Medical - FAMIS - Referral	0	0	0	0	1	0	0	0	0	0	0	0	1
Medical - Dental Care	7	14	13	7	0	4	6	7	9	8	5	9	89
Medical - Dental Clinic Enrollment	6	3	10	9	2	6	7	7	7	4	5	3	69
Medical - Health Information	4	5	2	1	2	3	4	1	3	3	4	1	33
Medical - Hearing Testing	0	0	0	0	0	0	0	0	0	0	1	0	1
Medical - Medicaid	12	20	13	14	8	4	12	7	10	6	4	16	126
Medical - Medicare	0	1	0	0	0	2	1	0	1	1	0	0	6
Mental Health - Counseling	8	8	8	7	7	3	3	2	4	6	5	8	69
Mental Health - Crisis	1	1	1	2	0	0	0	0	0	0	1	1	7
Mental Health - Information	4	3	6	2	5	1	4	2	4	4	1	9	45
Mental Health - Support Groups	0	0	1	1	0	0	0	1	0	0	1	1	5
Intellectual Disability	0	1	0	0	0	0	0	1	0	0	0	0	2
Misrouted Calls	7	7	3	0	4	0	0	2	0	1	1	2	27
Moving	3	2	1	0	0	0	3	0	1	0	1	2	13
Nutrition - Education	0	0	0	1	0	0	0	0	0	0	0	0	1
Nutrition - Food - Non-Emergency	11	16	10	22	18	11	8	8	22	12	17	8	163
Nutrition - Supplement	0	0	1	0	0	0	0	0	0	0	1	1	3
Offenders/Ex-Offenders	0	0	0	0	0	1	0	0	0	0	0	2	3
Parenting Education	0	0	0	0	0	0	0	0	0	1	0	0	1
Early Intervention	1	1	0	1	0	0	0	1	0	1	1	1	7
Recreation - Classes/Programs	0	0	1	0	0	0	0	0	0	0	0	0	1
Recreation - Facilities/Parks	0	0	1	0	0	0	0	0	0	0	0	0	1
Recreation - Rec-Pac/Rec-Quest/Camps	0	0	0	0	0	0	0	1	0	1	0	0	2

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Recreation - Teen Center/Programs	0	0	0	0	0	0	0	0	0	0	0	1	1
Recreation - Therapeutic	0	1	0	0	0	0	0	1	0	0	1	0	3
Respite Services	0	0	0	0	0	0	0	0	0	0	1	0	1
Runaways/Missing Persons	0	0	0	0	0	0	0	0	0	0	1	0	1
Safety - Child	0	0	0	1	0	0	0	0	0	0	1	0	2
Senior Services - Other	2	3	1	3	1	2	2	2	2	3	1	2	24
School Supplies	0	4	0	0	0	0	0	0	0	0	0	0	4
Social Security	4	4	4	6	6	5	5	5	10	3	7	3	62
Sub Abuse - Alcohol-Drug/Addiction Treatment	0	0	0	0	0	0	1	1	1	1	0	0	4
Substance Abuse - Information	0	0	0	0	0	0	0	0	0	0	1	0	1
Substance Abuse - Support Group	0	0	0	0	1	0	0	0	0	0	0	0	1
Taxes	3	4	2	0	0	0	0	4	1	0	0	2	16
Third Party Case Consultation	1	4	1	0	1	0	2	5	3	0	2	1	20
Translator/Interpreter	0	1	0	0	0	0	0	0	0	0	0	0	1
Transportation - Public/Mass Transit	0	1	0	1	0	0	1	1	0	1	0	1	6
Transportation - Special	1	1	4	1	0	2	0	0	4	1	1	0	15
Tutoring	0	1	0	0	0	0	0	0	0	0	0	2	3
Victim services	0	0	0	0	0	0	0	1	0	0	0	0	1
Volunteer Opportunities	0	0	0	0	0	1	0	0	2	0	0	1	4
WIC (Women, Infants, Child)	3	2	2	2	0	1	1	1	0	1	2	2	17
Veteran Services	1	0	2	1	0	1	0	0	0	0	0	0	5
Other - Fairfax County Government	10	9	10	20	2	4	10	9	6	6	9	9	104
Other - State Government	0	0	1	1	0	0	0	0	2	0	1	1	6
Other - Federal Government	0	0	0	2	0	2	1	1	5	1	0	1	13
Other - Local Government	1	0	1	1	1	1	1	1	0	1	0	0	8
Other	4	9	3	8	3	2	2	2	8	5	5	6	57
Total	690	913	775	808	629	469	605	634	722	564	591	691	8091