

Cooling Assistance

Application Period

- June 15th through August 15th
 - Payment of Electric Utility Bill: **Max Benefit is set by the state every year (2024 = \$600.00)**
 - **ONCE per lifetime**, Payment of Electric Security Deposit: **Max Benefit \$200.00**
 - Heating Equipment Repair: **Max Benefit \$300.00**
 - Purchase and installation of a window or portable air conditioner: **Max Benefit \$700.00**
 - Self Pick-up of a window/portable air conditioner: **Max Benefit \$500.00**
 - Purchase and installation of a ceiling, attic or whole house fan: **Max Benefit \$350.00**

Processing Timeframe

- Cases are typically processed within 7-10 days

Quick Facts

- Basic eligibility screening **PLUS** the household must contain a vulnerable person
 - Vulnerable person definition:
 - ✓ Child 5 years or younger
 - ✓ Individual 60 years or older
 - ✓ Individual with permanent disability as determined by the Social Security Administration, Medicaid Determination Unit or 100% disabled through the Veteran's Administration.
- Co-payment may be needed. (For payment of bill/security deposit, if the disconnection amount exceeds the maximum benefit, a co payment is needed prior to the benefit amount being approved.)
- Pre-approvals: The State pre-approves some households for assistance. The approved households will receive a letter in May with information about their household. If the information contained in the letter is correct, no client action is necessary. If the information contained in the letter needs to be updated, the client has 5 days to report the change to the EA Unit.