

# Public Assistance & Employment Services Division Updates

August 2022



FAIRFAX COUNTY DEPARTMENT OF  
**FAMILY SERVICES**



# Medicaid Update

# Post-partum coverage for pregnant women has been extended from 60 days to 12 months!

Some exceptions apply. Unqualified immigrant pregnant women enrolled in the FAMIS prenatal category continue to be entitled to post partum coverage for 60 days only.

Unqualified immigrants include but are not limited to undocumented individuals, those with work/visitor/student visas, legal permanent residents without five years, etc.

The public health emergency was extended to October 13, 2022.  
Reduction or termination of Medicaid coverage continues to be prohibited.

# SNAP Benefits Update

# EBT Benefit Expungement Rule Change

Previously, unused SNAP benefits were expunged after 12 months (365 days) of inactivity.

There was a mandatory change in federal regulation. Unused SNAP benefits will now be expunged after 9 months (274 days) of inactivity..

The state is also required to provide notice to individual households prior to expunging benefits 30 days prior to the date the benefits will be expunged.

# Please encourage households to check their EBT balance by doing the following:

- Visiting <http://www.connectebt.com/> and selecting Virginia EBT from the dropdown box, or download the APP!
- Reviewing the balance on the receipt every time a purchase is made with the EBT card
- Calling the toll free customer service number 1-866-281-2448

## Introducing a New Way to Manage Your EBT Account

**Get the ConnectEBT Mobile App**

It's the easy and free way to manage your EBT Card

- Check your available balance anytime, anywhere
- Review up to 12 months of transaction history
- Confirm your last deposit
- Change your PIN

The ConnectEBT app is the fast and easy way to monitor your EBT Card's available balance, deposits, and transaction activity.

ConnectEBT   



### Try Our Mobile App or ConnectEBT.com

Check your EBT Card balance, transaction history, and more. Our ConnectEBT.com website is also fast, free and easy to use, too. ConnectEBT.com is always available 24-hours every day.

### First Time Mobile App and Website Users

You must register your EBT Card account and select your User ID and password by using either the ConnectEBT mobile app or at ConnectEBT.com for access. Registering on either one also registers you on the other. Have your EBT Card handy when registering.

If you already have your ConnectEBT.com User ID and password, you're ready to use the same ID and password for the ConnectEBT Mobile App.



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Apple, the Apple logo, iTunes, and the iTunes logo are trademarks of Apple Inc., registered in the U.S. and other countries.  
This app is free, and there is no charge for using the mobile app, but your carrier message and data rates may apply.

CONNECT-01-01

# Employment Services

## EMPLOYMENT SERVICES

have gone

VIRTUAL

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Walk-ins are welcome.  
Appointments are encouraged.  
Virtual services are available!

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For more information or to make  
an appointment, visit  
[https://bit.ly/VCWFairfax.](https://bit.ly/VCWFairfax)





# Employment Services



## ADDITIONAL SERVICES

For your convenience, the Virginia Career Works (VCW) Centers, Workforce Innovations and Opportunity Act (WIOA) Adult, Dislocated, and Youth programs, and various other employment initiatives continue to offer employment assistance through alternative methods, such as use of online technology.



**Services include online application and processing, one-on-one case assistance, access to career assessments, career coaching, resumes writing and much more!**

## CONTACT INFORMATION



### WIOA Adult/Dislocated Worker Program

<https://vcwnorthern.com/wioa/>  
DFSWIOA@fairfaxcounty.gov  
571-495-0809, TTY 711 VA Relay



### WIOA Youth Program

<https://vcwnorthern.com/youth-programs/>  
Ziyoda.Crew@fairfaxcounty.gov  
703-533-5419, TTY 711 VA Relay



### VCW Fairfax Centers

[www.fairfaxcounty.gov/familyservices/employment-and-training/services](http://www.fairfaxcounty.gov/familyservices/employment-and-training/services)  
DFSVCWAnnandale@fairfaxcounty.gov, 703-533-5400, 711 VA Relay



Virginia Career Works – Northern is an Equal Opportunity Employer/Program. Auxiliary aids and services are available upon request to individuals with disabilities. For information, call the Department of Family Services at 703-533-5400, January 2022

**Apply online ANYTIME  
via CommonHelp at  
<https://www.commonhelp.virginia.gov/>  
or by phone at  
**1-833-5CALLVA****

**Skip** THE Trip


YOU DON'T NEED TO TURN IN  
YOUR DOCUMENTS IN-PERSON!

For your safety and convenience, you can  
provide documents for **Medicaid, SNAP, TANF,**  
or other programs **anytime, 24/7** without having  
to enter one of our buildings.

**EMAIL**

 [DFSMyCase@FairfaxCounty.gov](mailto:DFSMyCase@FairfaxCounty.gov)

**FAX**

 703-653-6679

**MAIL**

 12011 Government Center Parkway  
Suite 232  
Fairfax, VA 22035

**DROP BOX**

- Drop boxes are located outside our human service buildings.
- Documents deposited in these boxes before 4:30 p.m. will be date stamped with the current day.
- Documents received after 4:30 p.m. will be date stamped for the next business day.



**Fairfaxcounty.gov,**  
SEARCH  
**outdoor drop box**

**PLEASE INCLUDE YOUR NAME AND CASE NUMBER ON ALL DOCUMENTS**

For questions about your case please call your worker,  
or call our Call Center at **703-324-7500**

The Public Assistance & Employment Services (PAES) Division continues to offer information sessions for our partners.

We review the medical, financial, and food assistance programs available to support adults and families, as well as county and state resources. It's a great opportunity to connect, learn about how to access services conveniently and safely from home, and ask questions.

Email Patty Araujo at [patricia.araujo@fairfaxcounty.gov](mailto:patricia.araujo@fairfaxcounty.gov) or call 703-324-7864 to schedule a session.

