



Fairfax County Neighborhood & Community Services Community Centers

Re-Opening
2020

Community Centers Re-Opening 2020: Frequently Asked Questions

As of October 13, 2020, NCS Community Centers are re-opening to the public for limited use. Here are answers to frequently asked questions about the re-opening:

What are the center hours?

Participants are welcome 9 a.m. - 8 p.m., Monday through Friday. Priority will be given to these groups during the designated hours:

- ◆ **9 a.m. - 2:30 p.m.** Adults and adults with children
- ◆ **2:30 - 6 p.m.** Youth
- ◆ **6-8 p.m.** Adults and teens
- ◆ Adults with young children and unaccompanied youth will have priority on teacher workdays, staff development days, and winter and spring break.

Which centers will be open?

Bailey's Community Center

5920 Summers Lane, Falls Church, VA 22041
703-931-7027

Gum Springs Community Center

8100 Fordson Road, Alexandria, VA 22306
703-360-6088

Huntington Community Center

5751 Liberty Drive, Alexandria, VA 22303
703-960-1917

James Lee Community Center

2855 Annandale Road, Falls Church, Virginia 22042
703-534-3387

Mott Community Center

12111 Braddock Road, Fairfax, VA 22030
703-278-8605

David R. Pinn Community Center

10225 Zion Drive, Fairfax, VA 22032
703-250-9181

Providence Community Center

3001 Vaden Drive, Fairfax, VA 22031
703-865-0520

Southgate Community Center

12125 Pinecrest Road, Reston, VA 20191
703-860-0676

Willston Multicultural Center

6131 Willston Drive, Falls Church, VA 22044
703-536-8943

What activities will be available at the center?

At this time, centers will be open for self-directed activities and the [Parent Connect](#) program only. Participants may use the gym, fitness room, multipurpose room and meeting rooms. Wi-Fi will be available throughout the building. There will be no staff-led activities, though staff will provide minimal assistance. The Sensory Room at Providence Community Center will also be available for appointments.

What activities are not allowed?

The following activities will not be available: staff-led programs, organized sports and contact games, group gatherings, and use of community meeting spaces.

Only cardio and Cybex strength training equipment will be available in fitness rooms. No free weights, small equipment, or stretching areas will be available at this time. Children may not use fitness equipment unless they are at least 15 years old and accompanied by an adult.

Individuals using the gym for solo activities (shooting, dribbling, etc.) should maintain 10 feet of social distance in accordance with the Fairfax County Health Department standard. Participants are encouraged to bring their own equipment (i.e., basketballs). Limited equipment will be available at the center. Participants may not share equipment.

How do I make a reservation to visit a center?

Reservations may be made by calling your local Community Center. To make a reservation, you must already be a registered member of the Community Center. If you are not a member, you may sign up at fairfaxcounty.gov/ncs. Youth ages 6 and older who wish to make reservations may do so with parental consent. Youth less than 9 years old must be accompanied by an adult, guardian, or sibling who is at least 10 years old. Participants who are 9 or older may attend an appointment time alone.

Is there a limit on the number of reservations I can make?

Yes. An individual may make a maximum of one reservation per day. This limit does not apply to Parent Connect appointments. For more information on Parent Connect, visit bit.ly/NCSparentconnect.

What length of time is my reservation? Do I have to arrive at my exact reservation time?

Reservations range from 45 minutes to 1 hour. Please ensure you arrive on time for your reservation so that you can enjoy your entire appointment window. Late arrivals are not guaranteed their full reservation time. Any youth dropped off at the center should be picked up promptly when their appointment ends.

What are the check-in procedures before I enter the center?

If you arrive by car, pull into a designated parking space at your reservation time. If you walk to the center, go to the check-in station at the entrance door either outside the building under a tented area or in the enclosed atrium area before entrance door (weather permitting).

Either at your car or the check-in station, an NCS staff member will confirm your reservation and issue a daily health screening and temperature check. Once you have passed both screenings, you will be asked to use hand sanitizer and wear a face covering prior to entering the center.

What are the procedures once I am inside the center?

At the front desk, an NCS staff member will ask for your name, again confirm your reservation, and check you in. You will also be asked to sign a liability statement before you may enter the center. You may download the liability statement at bit.ly/NCScenters2020 and bring it with you, or staff will provide one for you. The staff will then direct you to your reserved space.

In accordance with CDC and Fairfax County Health Department guidance, members of the public must:

- ◆ Wear a face covering or mask.
- ◆ Practice social distancing.
- ◆ Wipe down fitness equipment before and after use.
- ◆ Wash your hands frequently with soap and water.
- ◆ Follow marked footprints and other directional signs to help ensure safe distances from others.

What is in the liability statement that I am required to sign?

By signing the liability waiver, you acknowledge and understand that there are health risks and dangers associated with the transmission of communicable diseases, including but not limited to COVID-19. The waiver also states that you recognize there may be an increased risk that you, your child(ren), and/or the adult for whom you are a caretaker will be exposed to and contract such communicable diseases by virtue of participation in Fairfax County Department of Neighborhood and Community Services programs. You may read and print the full waiver at bit.ly/NCScenters2020.

What if a medical condition prevents me from wearing a face covering?

If you self-disclose a medical condition that prevents you from wearing a face covering, staff will provide a face shield for you.

Note: You will not be denied access if you indicate you have a medical condition that prevents you from wearing a face covering or face shield.

For what reasons could I be denied entry to a center?

We ask that you help us protect the health of all children, families, and staff. You will be denied access to the center and asked to re-schedule your reservation if:

- ◆ You answer “yes” to any of the questions in the health screening.
- ◆ Your temperature is above 100.4°.
- ◆ You refuse to take the health screening and/or temperature check.
- ◆ You do not sign the liability waiver.
- ◆ You do not follow social distancing requirements.
- ◆ You do not wear a face covering or face shield (and do not have a medical condition preventing you from doing so).

If you are denied access or are with a family member who is denied access, all others in your party may also be denied access and asked to reschedule.

Please remain home if you or your child is sick, or experiencing symptoms of COVID-19, if anyone in your household has any signs or symptoms of COVID-19, or if you or your child have been in close contact with anyone who has been diagnosed with COVID-19 in last 14 days.

May I bring children or other family members with me to the center?

Yes, as long as you make reservations for all participants. Youth participants less than 9 years old must be accompanied by an adult, guardian, or sibling who is at least 10 years old. Participants who are 9 or older may attend an appointment time alone.

Note: Children may not use fitness equipment unless they are at least 15 years old and accompanied by an adult.

Will restrooms and water fountains be available?

Restrooms will be open and are cleaned and sanitized daily. Water fountains will be closed. Water will be provided upon request.

How often are the centers cleaned?

High-touch areas are cleaned every two hours daily. These include, but are not limited to, computers and keyboards, doorknobs, phones, pens/pencils, countertops/desktops, light switches, furniture, restrooms and gym equipment. Some areas, such as computers and gym equipment, are cleaned and sanitized before and after each individual use.

More information is available at bit.ly/NCScenters2020.

