

Fairfax County Health and Human Services

COVID-19 Response Updates

December 16, 2021

General Updates

- Most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our [assistance from a distance offered online or by phone](#). In situations where in-person interactions are necessary, appointments are encouraged.
- Updates for most county agencies can be found on our [operating status webpage](#), which is updated regularly.
- The county has developed numerous [COVID-19 geospatial resources](#), including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Health Department

COVID-19 Data Dashboards: The Fairfax County Health Department's [COVID-19 Case Data Dashboard](#) contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week. The current level of community transmission across the Northern Virginia region is high.

The Health Department has updated its [COVID-19 vaccination dashboard](#). Vaccination by Age Group appears on tab 2 of the dashboard where vaccination rates for age 5-11 have been added. In addition, booster dose vaccination rates are now available on tab 3 of the dashboard. Data on race and ethnicity of people who have been vaccinated appears on tab 4 of the dashboard. Also included on the dashboard are:

- Total doses of COVID-19 vaccine administered among Fairfax Health District residents;
- Aggregate number of doses administered by date of vaccination;
- Number and proportion of residents who have received at least one dose;
- Number and proportion of residents who are fully vaccinated; and
- Proportion vaccinated by age group, including among adolescents (tab 2).

COVID-19 Holiday Testing and Travel Guidance: With holiday travel being planned by many, it is important to be aware of [new CDC guidance](#) regarding travel and COVID-19 testing and actions you can take to stay safe. Cases of COVID-19 are increasing and there is a new variant, Omicron, that has been found in certain parts of the country. At this time, we have not identified Omicron locally but the number of COVID-19 cases has been going up and the Northern Virginia region has returned to [high transmission level](#) this week.

Media Resources: Northern Virginia's health districts continues a media campaign to encourage everyone in the region to get vaccinated. The campaign encourages broad vaccination across the region while also focusing on various audiences who remain vaccine hesitant. Learn more at [StayWellNova.com](#) or [MantenteSanoVA.com](#).

The [Emergency Blog](#) features regular updates about pandemic response activities, including vaccination messages. Residents can access these blog posts by texting FFXCOVID (English) or FFXCOVIDESP (Spanish) to 888777. A [toolkit of resources](#) to support vaccination has been updated to include additional resources for age 5-11 vaccine and new content on the [video playlist](#) for encouraging young adults to get vaccinated.

Testing: There are [multiple options](#) for residents to test for COVID-19 infection.

Home Test Kits: In a unique collaboration with public health, Fairfax County Public Library branches are distribution sites for free COVID-19 rapid antigen at-home test kits as part of a pilot program that began December 3. As supplies permit, BinaxNOW COVID-19 Antigen Card Home Test kits will be available at each of Fairfax County Public Library's

[13 open community branches and eight regional branches](#). Currently available home test kits expire in three-four weeks. Neither proof of residency nor a library card is required. These at-home test kits are intended for diagnostic testing by community members so that they can know their status and get early care. By early action, it should help break transmission and further protect others.

The test should be taken at home, not in a library branch (however, most branches provide a strong Wi-Fi signal in parking lots). If someone is exhibiting COVID-19 symptoms, kits should be requested via the [library's contactless curbside pickup service](#).

To take the test, individuals will need an internet connection, an internet-enabled device (computer, mobile phone, or tablet) with a webcam or front-facing camera, microphone, and speaker for the testing session, and a valid photo ID to show the eMed virtual guide. [Information on supported browsers is available at this webpage](#). Valid forms of ID include a driver's license, passport, passport card, birth certificate, state-issued identification card, military ID card, and official school ID.

Once completed, rapid antigen tests provide results in 15 minutes. After the test taker completes the test online, eMed will automatically report the results to the Virginia Department of Health. Individuals who test positive should isolate and follow up with their healthcare provider or the Fairfax County Health Department. The [VDH Antigen Testing Recommendations webpage](#) provides guidance on next steps following antigen test results. More information on this program [is available here](#) or by calling 1-877-829-4682.

Public Health Laboratory Testing: Residents who exhibit COVID-19-like symptoms and do not have access to [testing options available in the community](#) may schedule an appointment for testing at a Fairfax County Health Department clinic location by calling the Health Department's call center at 703-324-7404. Testing at the Health Department is reserved for people who are experiencing COVID-19 symptoms. Residents can contact the call center for guidance Monday through Friday, 9 a.m.-7 p.m. at 703-267- 3511. The Health Department's mobile laboratory is not scheduled for community sites at this time.

Community Providers: Pharmacies, urgent cares, and physician offices offer COVID-19 testing. Residents should call ahead or check online for appointments. A comprehensive list of testing options is available on the Health Department's [COVID-19 Testing](#) page.

Vaccine: Fairfax County residents ages five and older are eligible to receive the COVID-19 vaccine and there is enough vaccine for everyone who wants to be vaccinated. Residents can find more information and schedule an appointment at [Vaccines.gov - Find COVID-19 vaccine locations near you](#) and on the [Fairfax County Health Department website](#). The COVID-19 vaccine continues to be available at locations throughout the Fairfax Health District, including private healthcare providers, pharmacies, grocery stores, and urgent cares. For vaccine questions and help with scheduling, the vaccine call center is available Monday-Friday from 9 a.m.-7 p.m. at 703-324-7404.

Vaccination for Children Ages 5-11: The Pfizer COVID-19 vaccine is now approved for children ages 5–11 years old. Parents wishing to schedule a vaccine appointment for their child should search for "Pfizer pediatric vaccine" appointments on [Vaccines.gov](#). For vaccine questions and help with scheduling, the vaccine call center is available Monday-Friday from 9 a.m.-7 p.m. at 703-324-7404. Sites delivering the vaccine include pediatrics and family medicine practices, pharmacies, the Community Vaccination Center in Tysons, the Fairfax County Government Center, and Health Department clinics.

In addition, the Health Department is collaborating with schools and community partners to provide targeted vaccine equity pop-up clinics. Fairfax County Public Schools (FCPS) is offering the Pfizer-BioNTech COVID-19 vaccine for children ages 5 to 11 at [clinics located in elementary schools across Fairfax County](#). Additional pop-up clinic locations in community centers and house of worship can be found on the Health Department's [Vaccine website](#). The FCPS and community-based vaccine equity clinics offer walk-in vaccine appointments.

Walk-in service hours [are suspended](#) at both the Fairfax County Government Center and the Health Department's Mt. Vernon Office in the Hyland South County Government Center. All residents seeking a COVID-19 vaccine must have an

appointment for Health Department clinics during the next few weeks. In addition, the Tysons Community Vaccination Center, 7950 Tysons Corner Center is open and operates Monday through Saturday, from 10 a.m. to 7:30 p.m.

Vaccine Booster: Individuals ages 16-17 years are now eligible to receive the Pfizer-BioNTech COVID-19 vaccination booster. All adults 18 years old and older are eligible for a booster dose of both the Moderna and Pfizer-BioNTech COVID-19 vaccines who received a second dose of the Pfizer-BioNTech or the Moderna COVID-19 vaccine at least six months earlier to receive a booster dose. All persons who received the Johnson & Johnson single dose COVID-19 vaccine are already eligible for a booster dose at least two months after the initial dose. Adults are encouraged to find a nearby location offering COVID-19 vaccines by visiting www.vaccines.gov. For the Tysons Community Vaccination Center, walk-ins are now being accepted, but appointments are strongly encouraged, which can be scheduled by visiting vaccinate.virginia.gov or calling 877-VAX-IN-VA (877-829-4682, TTY 711). Assistance is available in English, Spanish, and more than 100 other languages.

Vaccination of Residents Experiencing Homelessness: The Homeless Nurse Practitioners (NPs) have continued to provide vaccines in each region at the drop-in centers, shelters, QPID sites, and street outreach. Vaccination efforts have increased with the opening of the hypothermia prevention sites. The NPs will continue to outreach to the family shelters about the COVID-19 vaccine for those ages 12 and older and will serve as a resource for those between the ages of 5-11 (providing information on school vaccine clinics, Health Department clinics, and pharmacy clinics). NPs' main vaccination efforts are focused on the expected large influx of adults coming into the system through the hypothermia prevention program.

QR Codes: As requests for proof of COVID-19 vaccination by businesses and employers increases, the Virginia Department of Health [has made](#) that QR (quick response) codes are now available. Virginia is now the fifth state to adopt the [SMART Health](#) format for QR codes, empowering individuals with trustworthy and verifiable copies of their vaccination records in digital or paper form.

Vaccine Education and Events: Businesses and community event organizers can [request](#) to host a vaccination team to provide COVID-19 vaccines or education/outreach services so that people can learn more about the vaccines. Requests will be reviewed and matched with an outreach or nursing team from the Fairfax County Health Department. Every attempt will be made to support events with the best resources for an audience on the date and time of submitted requests. However, because many events take place around the health district every day, submitting a form is not a guarantee that a team is available for an event. The Health Department will fulfill as many requests as possible and will prioritize events with an equity lens.

Navigation: The Health Department's High Risk Communities Task Force has expanded its efforts to enhance vaccine navigation for communities of lower vaccination rates, in coordination with routine community-based organization outreach services. Navigators are in the community and reaching out to residents at existing events and working collaboratively with the Health Department's Outreach Team and partners within Department of Neighborhood and Community Services, including food distribution events, Vaccine Equity Clinics, FCPS elementary school pediatric vaccine clinics, and health fairs. The team uses motivational interviewing to provide unbiased information in a non-judgmental conversation to help residents resolve any ambivalent feelings about the COVID-19 vaccine. Navigators also promote other types of immunization, as appropriate. To date, navigators have had conversations with more than 20,600 county residents and over half of those who were not already vaccinated were scheduled for an appointment or directed to a clinic for immediate vaccination.

Vaccine Equity Clinics: The Health Department’s High Risk Communities Task Force continues to implement vaccination clinics in collaboration with Health Department and other vaccination partners to reach communities that have lower vaccination rates and where a combination of outreach and locating a vaccination clinic at a site more convenient to the community can increase vaccinations. Neighborhood-based clinics are scheduled at community centers, houses of worship, apartment complexes, and other locations with outreach being conducted by the Health Department, NCS and other trusted community partners. Vaccine Equity Clinics are often held separately for adults (ages 12+) and pediatric (age 5-11) residents. For additional details, pop-up vaccine clinics can be viewed on the [Vaccine website](#).

Upcoming Vaccine Equity Clinics are scheduled with anchor vaccinators as follows:

Dec 12 – 18, 2021							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
12 HW Centreville Im... SW - Springfield To...	13 FCPS - Providence ...	14 FCPS - Groveton ES	15 FCPS - Coates ES FCPS - Shrevevood ES SW - The Meadow C...	16 FCPS - Floris ES SW - The Meadow C...	17 FCPS - Keene Mill ES FVT - CRi NH - Audoban Estates	18 FCPS - Lynbrook ES FVT - Emmanuel Chu... Navigation - Gum Sp... SW - First Baptist of ... SW - Springfield Tow... SW/CV Centreville U...		
Dec 19 – 25, 2021							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
19 SW - Springfield Tow... SW/CV - Chilcano's	20 FVT - Springfield Ma...	21	22	23 SW - Culmore Family...	24 SW - Closes @ 6pm	25 SW - STC closed		
Dec 26, 2021 – Jan 1, 2022							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
26 SW - Springfield Tow...	27 SW - Willston Multic...	28 FCPS - Graham Road... FVT - Fresh World Su...	29 SW - Lerner Morning...	30 FCPS - Hunter Wood...	31 SW - Closes @ 6pm	1 STC - Closed SW - Open 10am-4pm		

Transportation: Multiple HHHS agencies created the Vaccine Transportation Program. Residents may call the Vaccine Call Center at 703-324-7404 and once eligibility is confirmed, they will contact Human Services Transportation for transportation. The county is providing free taxi rides to anyone with a vaccine appointment who does not have access to transportation. To date, 381 rides have been provided, and the majority are for people ages 65+. Residents are accessing other transportation services such as NV Rides and multiple Shepherd Centers. Other county agencies working with residents who need transportation to their vaccine appointment have been provided with taxi resources. As a reminder, there are many community partners who provide transportation assistance to older adults; information and program details can be found [here](#).

Health Safety Net Providers

COVID-19 testing, and comprehensive health care services are available at the Federally Qualified Health Centers (Neighborhood Health and HealthWorks) and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

School Meals: All FCPS students are eligible for free meals at school this year. In preparation of the two-week long winter break, additional meals (two days of breakfast and lunch, along with 14 days of afternoon snack and supper meals) were served in one meal kit during meal distribution on December 15. Meal kit distribution will resume on January 5.

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Department of Housing and Community Development

Office to Prevent and End Homelessness: The hotels remain open during a period of high community transmission of COVID-19 to provide isolation, quarantine, and protection for individuals, as well as to reduce crowding in congregate shelters like the Hypothermia Prevention Program. Below is an update on the census of rooms, including homeless status, referral sources, and race/ethnicity demographics. Since the hotels opened, 675 people who were experiencing homelessness at admission moved to permanent housing. Over the two weeks ending December 13, 48 people entered the hotels while 50 people left for a net decrease of two people. The 50 people who left the hotel program had been there for an average of 55 days.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
381	295	423	421	2	77%
Referral Sources (Percentage of Guests)		Homeless	Non-Homeless	Total	
Federally Qualified Health Clinics		0.2%	0%	0.2%	
Government		2.3%	0.5%	2.8%	
Homeless Services		96%	0%	96%	
Hospitals		0.9%	0%	0.9%	
Grand Total		99.5%	0.5%	100%	

Race & Ethnicity (Percentage of Guests)	Hispanic/ Latin(a)(o)(x)	Non-Hispanic/ Non- Latin(a)(o)(x)	Unknown	Total
American Indian, Alaska Native, or Indigenous	0%	1.6%	0%	1.6%
Asian or Asian American	0%	4.2%	0.2%	4.5%
Black, African American, or African	0.7%	55.2%	0.2%	56.1%
Unknown	0.5%	0%	0.9%	1.4%
White	13.1%	23%	0%	36.2%
Grand Total	14.6%	84%	1.4%	100%

Department of Neighborhood and Community Services

Coordinated Services Planning (CSP): CSP continues to address community basic needs through the coordination of different services and funding resources. The CSP weekly call volume had a spike during the week of November 28, averaging 853 daily calls, but then decreased the following week by 14%. The call volume surge increased average speed of answer on both lines with the most significant impact on the English line. CSP leadership continues to monitor call volume and balance staff's proportion of time processing pending Emergency Rental Assistance cases with additional phone support. Recently implemented call center process improvements have provided callers with additional options to more quickly connect to the services they are requesting, including to other county agencies and programs.

NCS, Health Department, HCD, and community providers are partnering, and in some cases contracting, to ensure that

application completion rates for tenants and landlords improve. Additionally, continued outreach is occurring at the Vaccine Equity Clinics, Health Fairs, back-to-school events, and other community events so that participants are informed of the basic needs assistance available.

The CSP Data Dashboard is on pages 7-8.

Basic Needs Support Funding: Basic Needs expenditures over the past two weeks totaled \$2,464,814. The Emergency Rental Assistance (ERA) has served 3,004 households for housing assistance and 283 households for utility assistance, totaling \$27,848,466 of ERA funding disbursed since June 2021.

The second award of Emergency Rental Assistance program, ERAII, will be implemented this month. ERAII will require staff to learn and implement new policies and procedures and may result in a slight increase in processing time for requests during the initial stage. A comprehensive update will be provided in subsequent reports. ERAII builds upon existing ERA eligibility criteria, but there are some key differences that may allow more residents to be deemed eligible for rental assistance.

CSP DATA DASHBOARD

WEEKLY CALL VOLUME

The call volume and the percent change from the previous week and previous year.

Week starting:	FY 2022 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
11/14/21	3,695	- 11%	0%
11/21/21*	2,208	- 14%	- 40%
11/28/21	4,264	- 31%	93%
12/5/21	3,678	- 9%	- 14%

*Holiday week

WEEKLY AVERAGE SPEED OF ANSWER

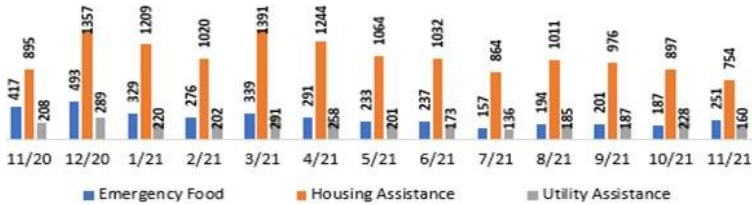
The weekly average speed of answer for the Spanish and English lines.

Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
11/14/21	10:13	27:45
11/21/21*	13:55	33:53
11/28/21	16:10	49:30
12/5/21	23:44	40:01

*Holiday week

MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



NUMBER OF FIRST-TIME CALLERS TO CSP

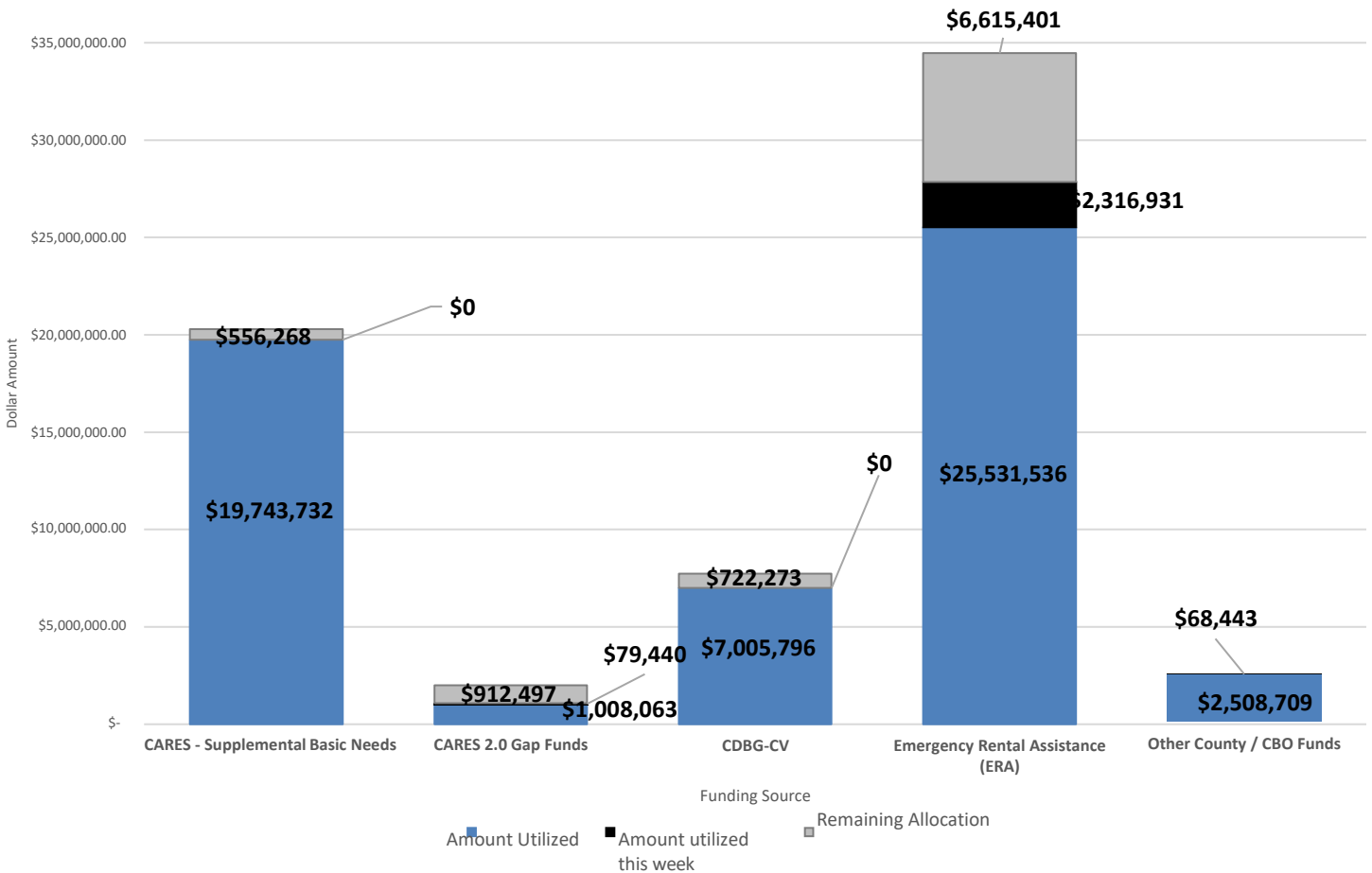
The number of first-time callers to CSP includes residents who have never called or had a case open with CSP. In FY 2019 the monthly average was 244.

Month	# of New Cases of 1 st callers	% Change from FY 2019
May 2021	536	+ 120%
June 2021	528	+ 116%
July 2021	501	+ 105%
August 2021	540	+ 121%
September 2021	505	+ 107%
October 2021	744	+ 205%
November 2021	421	+ 73%
TOTAL	3,775	

BASIC NEEDS ASSISTANCE COORDINATED THROUGH CSP FUNDING SOURCES AND SPENDING

Biweekly Total for all Funding Sources (CARES, CDBG, ERA and Other): \$2,464,814

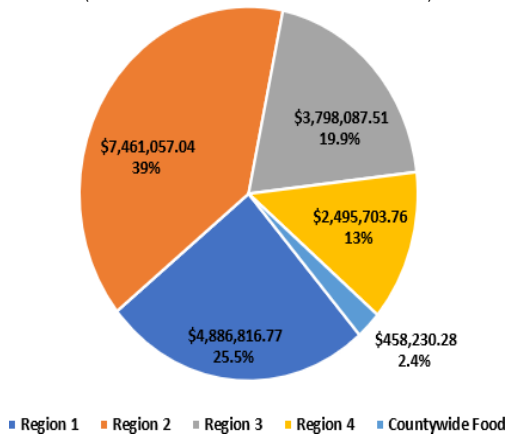
ERA Funds – Number of Households Served & Total Disbursed (Cumulative): Housing (3,004), Utility (283), Total Disbursed (\$27,848,466.84)



CSP DATA DASHBOARD (continued)

CARES FUNDING ASSISTANCE BY REGION (HOUSING, UTILITY AND FOOD)

\$19,141,029.56 as of December 15, 2021
(This total does not include CBO Administrative Costs)



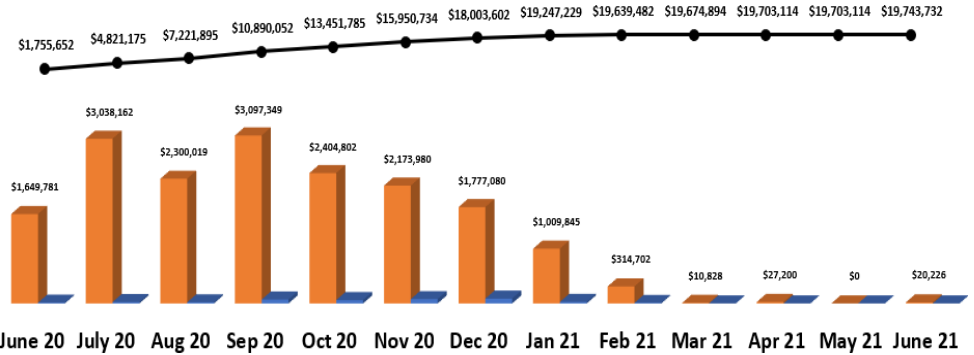
Note: This chart equates to 99.8% due to 0.2% being

CARES ACT FUNDING UTILIZED

As of December 15, 2021

Total CARES Act Supplemental Basic Needs funding utilized: **\$ 19,743,732***

Number of Households Served (Cumulative): Housing (4,956), Utility (970), Emergency Food: (5,000 referrals)

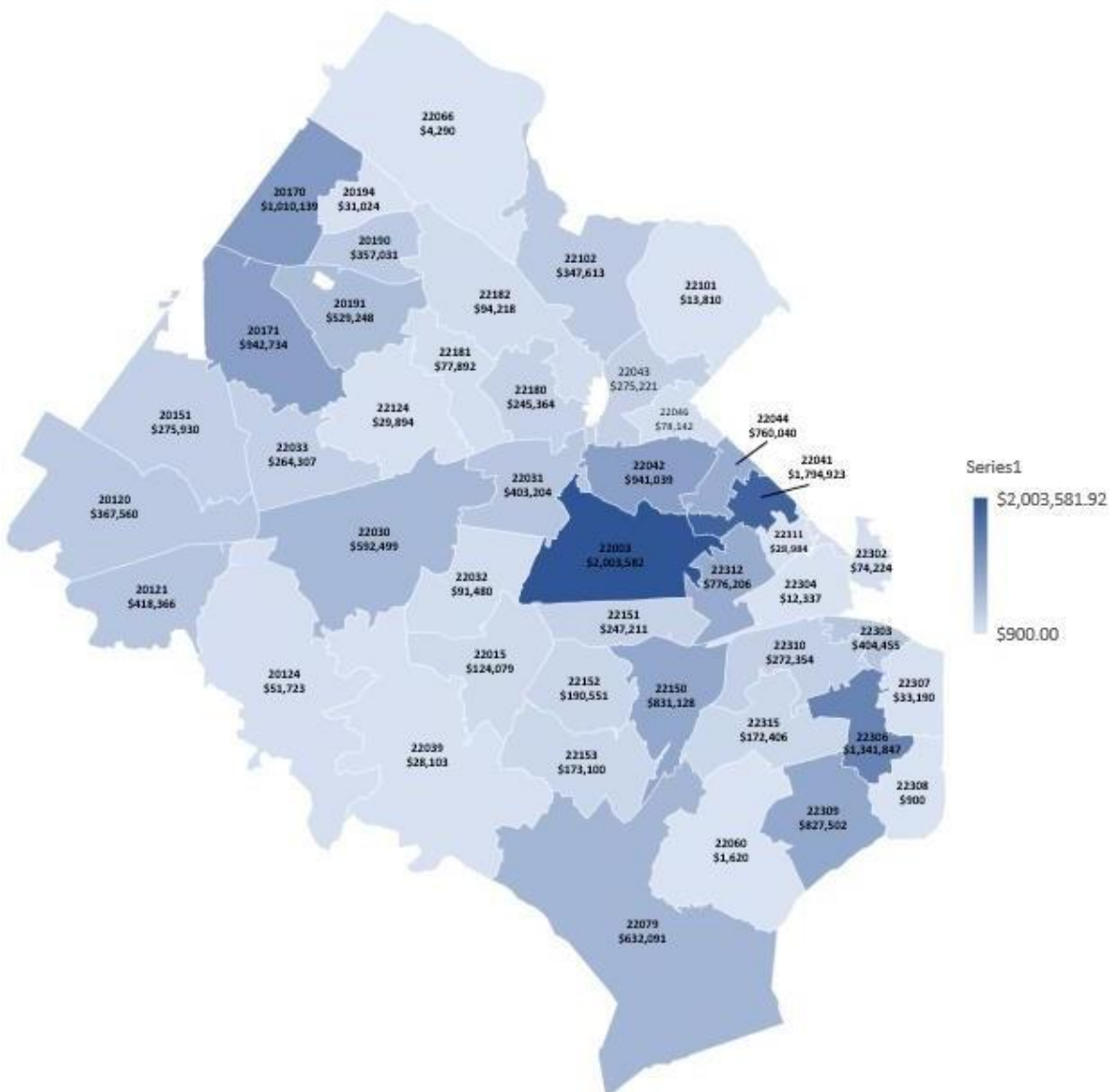


*Expenditures of CARES Act funds for food assistance are only reported monthly and are included on specific days, as illustrated in the line graph for cumulative \$ utilized. CBOs are also allotted 5% of CARES Act funds for administrative costs, and funds utilized to-date (May - August 2020) were reported on September 23. Moving forward, funds utilized for administrative funds were reported monthly along with food assistance.

CARES FUNDING UTILIZED BY ZIP CODE

As of December 15, 2021

A Funding Utilization Map for the ERA funding is currently under development



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A [toolkit of resources](#) to support vaccination has been updated to include additional resources for age 5-11 vaccine and new content on the [video playlist](#) for encouraging young adults to get vaccinated.

Testing: The Fairfax County Health Department continues to deploy its mobile laboratory to provide COVID-19 testing in several location for individuals who are experiencing [symptoms of COVID-19](#) or who may have been exposed and were recommended for testing during their quarantine period. Dates, times and locations of sites are posted on the Health Department's [COVID-19 Testing page](#). Sites were selected using Health Department data to increase access to testing in areas the county with higher numbers of cases and limited testing resources or clinics. The mobile clinics will provide both rapid tests and PCR tests. Learn more and find additional locations that offer [COVID-19 testing](#) in Fairfax County.

Residents who exhibit COVID-19-like symptoms and do not have access to [testing options available in the community](#) may schedule an appointment for testing at a Fairfax County Health Department clinic location by calling the Health Department's call center at 703-324-7404. Testing at the Health Department is reserved for people who are experiencing

COVID-19 symptoms. Residents can contact the call center for guidance Monday through Friday, 9 a.m.-7 p.m. at 703-267-3511.

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During the initial weeks of roll-out for vaccine for residents ages 5-11, walk-in service hours are suspended at both the Fairfax County Government Center and the Health Department’s Mt. Vernon Office in the Hyland South County Government Center. All residents seeking a COVID-19 vaccine must have an appointment for Health Department clinics during the next few weeks. In addition, the Tysons Community Vaccination Center, 7950 Tysons Corner Center is open and operates Monday through Saturday, from 10 a.m. to 7:30 p.m. Appointments are required for vaccine while initial roll-out for ages 5-11 is underway.

Vaccine Booster: As part of a multi-step process, additional booster doses are now approved for Moderna and Johnson & Johnson vaccine recipients. Boosters are available for individuals who received their two-part Moderna COVID-19 vaccine and are either 65 years and older or 18-64 years old and are at higher risk due to underlying medical conditions, occupational exposure, or live in an institutional setting. A booster dose of the Johnson & Johnson COVID-19 vaccine is available for those 18 years and older who had their first dose more than two months ago. [See more information about current vaccination eligibility for Pfizer booster dose\(s\)](#).

Vaccination of Residents Experiencing Homelessness: The Homeless Nurse Practitioners (NPs) have continued to provide vaccines in each region at the drop-in centers, shelters, QPID sites, and street outreach. Vaccination efforts have increased with the initiation of the no-turn away policy that started at the shelters on November 15 and preparation for the hypothermia prevention sites opening on December 1. The NPs will continue to outreach to the family shelters about the COVID-19 vaccine for those ages 12 and older and will serve as a resource for those between the ages of 5-11 (providing information on school vaccine clinics, Health Department clinics, and pharmacy clinics). NPs’ main vaccination efforts are focused on the expected large influx of adults coming into the system when the hypothermia prevention program starts.

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<div> <div>< > Nov 14 – 20, 2021</div> <div>Week Month</div> </div>						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<div>14</div> <div> <div>SW - Cathy Hudgins CC at Southgate</div> <div>SW - FYSA BPSOS</div> <div>SW - Springfield Town Center</div> </div>	<div>15</div> <div> <div>FVT- The Cosmopolitan</div> </div>	<div>16</div> <div> <div>FVT- FCPS Hutchinson ES</div> <div>SW - Mt. Olive Baptist Church</div> <div>SW First Baptist of Vienna (age 5-11)</div> </div>	<div>17</div> <div> <div>Falls Church City PS (FCCPS) Oak Street ES</div> </div>	<div>18</div> <div> <div>FCPS - Annandale Terrace ES</div> </div>	<div>19</div> <div> <div>FCPS - Woodlawn ES</div> <div>SW - Falls Church City Booster Clinic</div> </div>	<div>20</div> <div> <div>FCPS - Centreville ES</div> <div>FVT - Crescent Apartment</div> <div>SW - Bailey's CC (*peds age 5-11)</div> <div>SW - Springfield Town Center (age 5-11)</div> <div>SW- Lincolnia Senior Center</div> <div>SW/CV Centreville United Methodist</div> </div>
<div> <div>< > Nov 21 – 27, 2021</div> <div>Week Month</div> </div>						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<div>21</div> <div> <div>HW - Centreville Immigration Forum</div> <div>SW - Bethlehem Baptist (5-11yrs)</div> <div>SW - Springfield Town Center (5-11)</div> </div>	<div>22</div> <div> <div>FCPS - Providence ES</div> </div>	<div>23</div> <div> <div>SW - Culmore Family Resource Center (5-</div> </div>	<div>24</div>	<div>25</div>	<div>26</div>	<div>27</div> <div> <div>SW - Springfield Town Center</div> </div>
<div> <div>< > Nov 28 – Dec 4, 2021</div> <div>Week Month</div> </div>						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<div>28</div> <div> <div>SW - Springfield Town Center</div> </div>	<div>29</div> <div> <div>FVT FCPS - Franklin Sherman</div> </div>	<div>30</div>	<div>1</div>	<div>2</div> <div> <div>SW - First Baptist of Vienna</div> </div>	<div>3</div>	<div>4</div> <div> <div>NH? TBD - Sacramento CC (5-11yrs)</div> <div>SW - First Baptist Springfield (5-11yrs)</div> <div>SW - Groveton Baptist (5-11yrs)</div> <div>SW - Mount Olive Baptist (5-11yrs) 2nd</div> <div>SW - Springfield Town Center</div> </div>

Transportation: Multiple HHHS agencies created the Vaccine Transportation Program. Residents may call the Vaccine Call

Center at 703-324-7404 and once eligibility is confirmed, they will contact Human Services Transportation for transportation. The county is providing free taxi rides to anyone with a vaccine appointment who does not have access to transportation. To date, 377 rides have been provided, and the majority are for people ages 65+. Residents are accessing other transportation services such as NV Rides and multiple Shepherd Centers. Other county agencies working with residents who need transportation to their vaccine appointment have been provided with taxi resources. As a reminder, there are many community partners who provide transportation assistance to older adults; information and program details can be found [here](#).

Health Safety Net Providers

COVID-19 testing, and comprehensive health care services are available at the Federally Qualified Health Centers (Neighborhood Health and HealthWorks) and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

School Meals: All FCPS students are eligible for free meals at school this year. FCPS will be offering free bulk meal kits for students attending virtually and community members at [certain locations](#) on Wednesdays from 8:30-10 a.m.

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Department of Housing and Community Development

Office to Prevent and End Homelessness: The hotels remain open during a period of moderate to substantial community transmission of COVID-19 to provide isolation, quarantine, and protection for individuals, as well as to reduce crowding in congregate shelters. Below is an update on the census of rooms, including homeless status, referral sources, and race/ethnicity demographics. Since the hotels opened, **653** people who were experiencing homelessness at admission moved to permanent housing. Over the two weeks ending November 15, 81 people entered the hotels while 20 people left for a net increase of 61 people. The 20 people who left the hotel program had been there for an average of 140 days.

During November, the occupancy rate of the hotels will increase as Fairfax County further reduces the number of people in the main congregate shelters that will be used to support the [Hypothermia Prevention Program](#), along with houses of worship, beginning December 1.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
381	289	422	420	2	76%

Referral Sources (Percentage of Guests)	Homeless	Non-Homeless	Grand Total
Federally Qualified Health Clinics	0.2%	0%	0.2%
Government	3.3%	0.5%	3.7%
Homeless Services Providers	95.1%	0%	95.1%
Hospitals	0.9%	0%	0.9%
Grand Total	99.5%	0.5%	100%

Race & Ethnicity (Percentage of Guests)	Hispanic/ Latin(a)(o)(x)	Non-Hispanic/ Non- Latin(a)(o)(x)	Grand Total
American Indian, Alaska Native, or Indigenous	0%	1.6%	1.6%
Asian or Asian American	0%	4.2%	4.2%
Black, African American, or African	0.5%	56.4%	56.9%
Unknown	0.2%	0%	0.2%
White	13.3%	23.7%	37%
Grand Total	14.1%	85.9%	100%

Department of Neighborhood and Community Services

Coordinated Services Planning (CSP): CSP continues to address community basic needs through the coordination of different resources and funding sources. The CSP weekly call volume increased 12% during the week of October 31, which resulted in increased average speed of answer times on both lines. Call volume decreased the week of November 7 by 8%, which resulted in the average speed of answer lowering slightly. CSP leadership continues to monitor call volume and will continue balancing staff's proportion of time processing pending Emergency Rental Assistance cases with additional phone support. Recently implemented call center process improvements have provided callers with additional options to more quickly connect to the services they are requesting, including to other county agencies and programs.

NCS, Health Department, HCD, and community providers are partnering, and in some cases contracting, to ensure that application completion rates for tenants and landlords improve. Additionally, continued outreach is occurring at the Vaccine Equity Clinics, Health Fairs, back-to-school events, and other community events so that participants are informed of the basic needs assistance available.

The CSP Data Dashboard is on pages 6-7.

Basic Needs Support Funding: Basic Needs expenditures over the past two weeks totaled **\$2,143,490**. The Emergency Rental Assistance (ERA) has served 2,789 households for housing assistance and 271 households for utility assistance for a total of **\$24,170,124** of **ERA** funding disbursed since June 2021. The county reached the US Treasury's requirement that 65% of the ERA be spent.

The second award of Emergency Rental Assistance program, ERAII, will be implemented later this month. ERAII builds upon existing ERAI eligibility criteria. However, there are some key differences that may allow more residents to be deemed eligible for rental assistance. A comprehensive update will be provided in subsequent reports.

ARPA Funding - Food Access Program Funding Opportunity: A new funding opportunity for community food providers and houses of worship, the Food Access Program (FAP), was launched on November 17. FAP will offer \$3.5 million in ARPA funding for direct client food assistance, creation of innovative food service delivery models, and food service infrastructure.

CSP DATA DASHBOARD

WEEKLY CALL VOLUME

The call volume and the percent change from the previous week and previous year.

Week starting:	FY 2022 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
10/17/21	3,586	19%	5%
10/24/21	3,592	- 4%	0%
10/31/21*	4,014	4%	12%
11/7/21*	3,709	0%	- 8%

*Holiday week

WEEKLY AVERAGE SPEED OF ANSWER

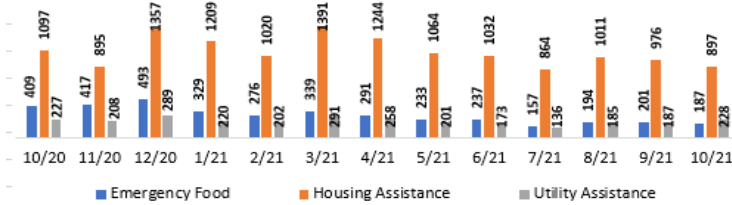
The weekly average speed of answer for the Spanish and English lines.

Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
10/17/21	10:58	15:10
10/24/21	21:29	29:45
10/31/21*	38:29	64:34
11/7/21*	23:59	60:56

*Holiday week

MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



NUMBER OF FIRST-TIME CALLERS TO CSP

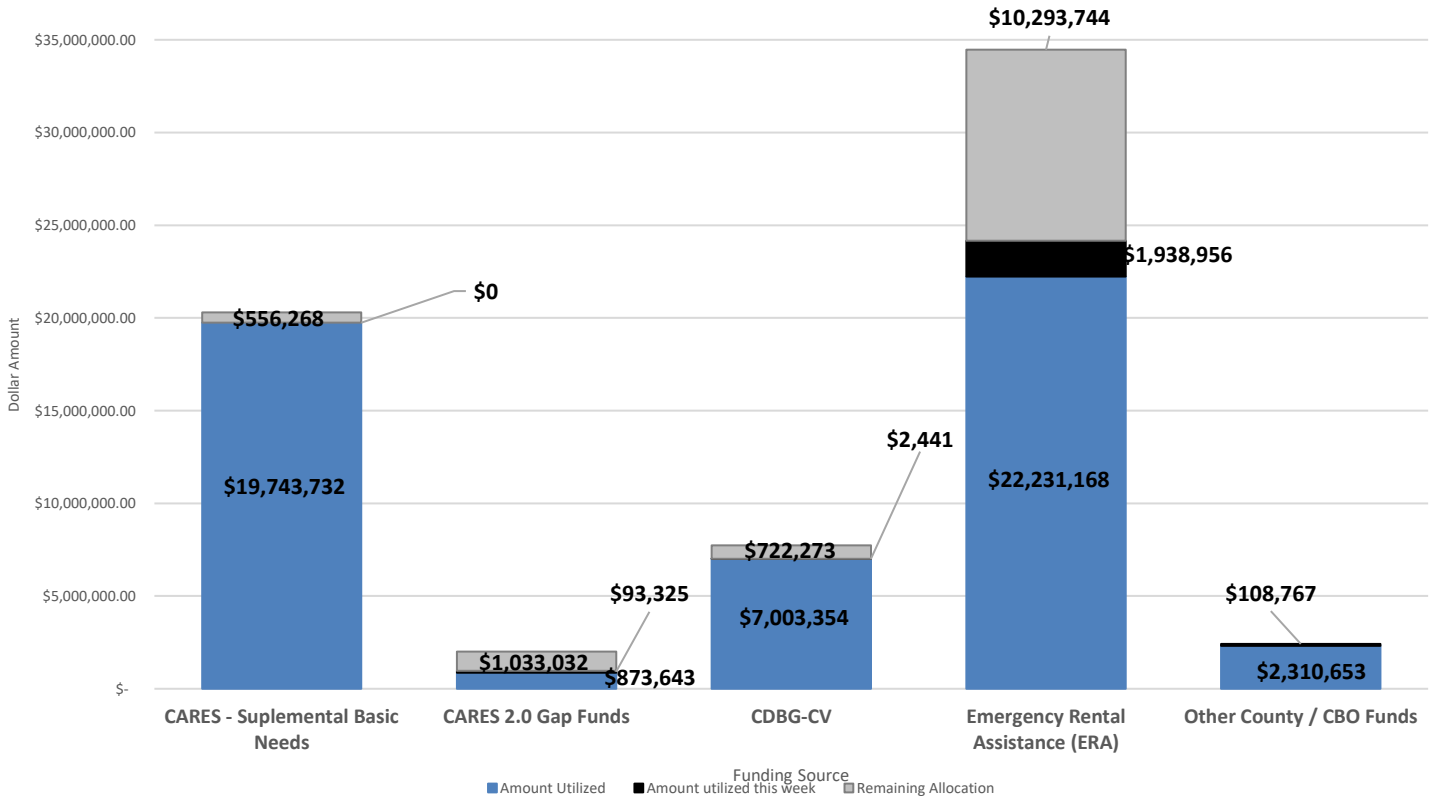
The number of first-time callers to CSP includes residents who have never called or had a case open with CSP. In FY 2019 the monthly average was 244.

Month	# of New Cases of 1 st callers	% Change from FY 2019
April 2021	606	+ 148%
May 2021	536	+ 120%
June 2021	528	+ 116%
July 2021	501	+ 105%
August 2021	540	+ 121%
September 2021	505	+ 107%
October 2021	744	+ 205%
TOTAL	3,960	

BASIC NEEDS ASSISTANCE COORDINATED THROUGH CSP FUNDING SOURCES AND SPENDING

Biweekly Total for all Funding Sources (CARES, CDBG, ERA and Other): \$2,143,490.04

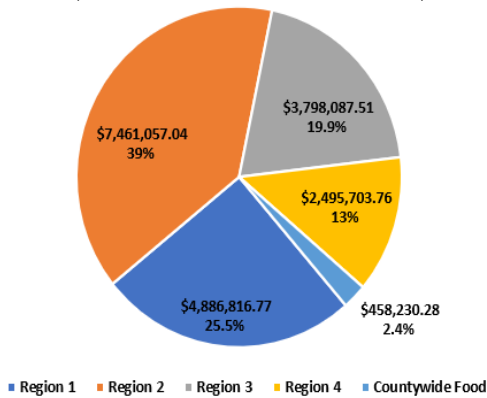
ERA Funds – Number of Households Served & Total Disbursed (Cumulative): Housing (2,789), Utility (271), Total Disbursed (\$24,170,124)



CSP DATA DASHBOARD (continued)

CARES FUNDING ASSISTANCE BY REGION (HOUSING, UTILITY AND FOOD)

\$19,141,029.56 as of November 17, 2021
(This total does not include CBO Administrative Costs)



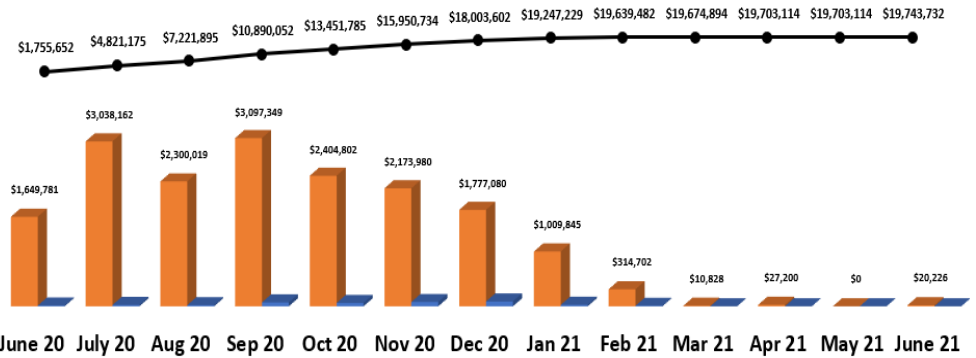
Note: This chart equates to 99.8% due to 0.2% being

CARES ACT FUNDING UTILIZED

As of November 17, 2021

Total CARES Act Supplemental Basic Needs funding utilized: **\$ 19,743,732***

Number of Households Served (Cumulative): Housing (4,956), Utility (970), Emergency Food: (5,000 referrals)

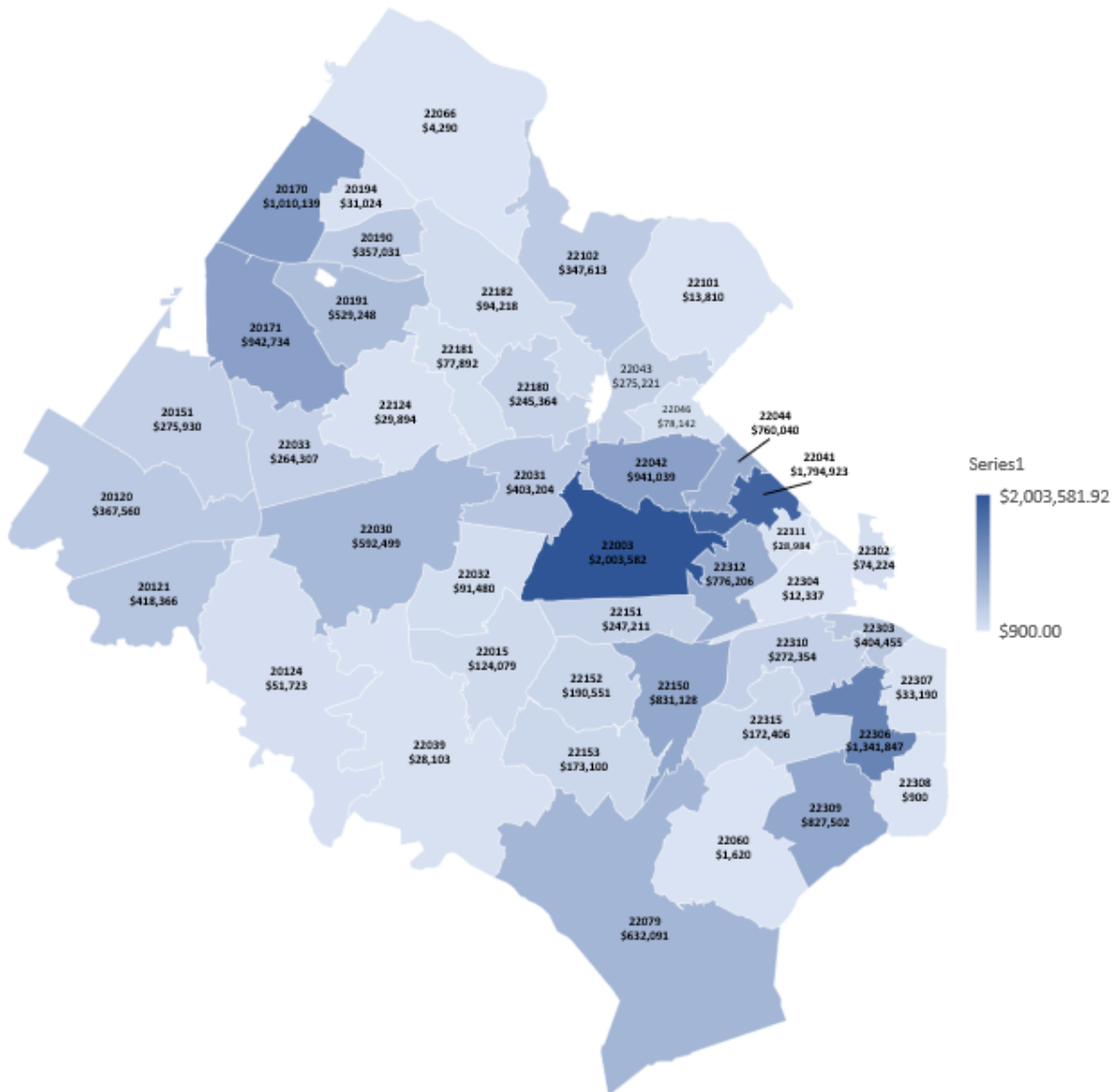


*Expenditures of CARES Act funds for food assistance are only reported monthly and are included on specific days, as illustrated in the line graph for cumulative \$ utilized. CBOs are also allotted 5% of CARES Act funds for administrative costs, and funds utilized to-date (May - August 2020) were reported on September 23. Moving forward, funds utilized for administrative funds were reported monthly along with food assistance.

CARES FUNDING UTILIZED BY ZIP CODE

As of November 17, 2021

A Funding Utilization Map for the ERA funding is currently under development



Fairfax County Health and Human Services

COVID-19 Response Updates

November 4, 2021

General Updates

- Most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our [assistance from a distance offered online or by phone](#). In situations where in-person interactions are necessary, appointments are encouraged.
- Updates for most county agencies can be found on our [operating status webpage](#), which is updated regularly.
- The county has developed numerous [COVID-19 geospatial resources](#), including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Health Department

COVID-19 Data Dashboards: The Fairfax County Health Department's [COVID-19 Case Data Dashboard](#) contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week. The current level of community transmission is substantial. Additionally, the proportion of PCR tests reported a positive has decreased to 3.5% as of this report.

The Health Department has updated its [COVID-19 vaccination dashboard](#). Vaccination by Age Group appears on tab 2 of the dashboard. Data on race and ethnicity of people who have been vaccinated appears on tab 3 of the dashboard. Also included on the dashboard are:

- Total doses of COVID-19 vaccine administered among Fairfax Health District residents;
- Aggregate number of doses administered by date of vaccination;
- Number and proportion of residents who have received at least one dose;
- Number and proportion of residents who are fully vaccinated; and
- Proportion vaccinated by age group, including among adolescents (tab 2).

Media Resources: Northern Virginia's health districts continues a media campaign to encourage everyone in the region to get vaccinated. The campaign encourages broad vaccination across the region while also focusing on various audiences who remain vaccine hesitant. Learn more at [StayWellNova.com](#) or [MantenteSanoVA.com](#).

The [Emergency Blog](#) features regular updates about pandemic response activities, including vaccination messages. Residents can access these blog posts by texting FFXCOVID (English) or FFXCOVIDESP (Spanish) to 888777.

Testing: The Fairfax County Health Department continues to deploy its mobile laboratory to provide COVID-19 testing in several locations. These mobile testing opportunities are for individuals who are experiencing [symptoms of COVID-19](#) or who may have been exposed to COVID-19 and were recommended for testing during their quarantine period. Dates, times and locations of sites are posted on the Health Department's [COVID-19 Testing page](#), and based on demand and resources. Sites were selected using Health Department data to increase access to testing in areas the county with higher numbers of cases and limited testing resources or clinics. The mobile clinics will provide both rapid tests and PCR tests. Learn more and find additional locations that offer [COVID-19 testing](#) in Fairfax County.

Residents who exhibit COVID-19-like symptoms and do not have access to [testing options available in the community](#) may schedule an appointment for testing at a Fairfax County Health Department clinic location by calling the Health Department's call center at 703-324-7404. Testing at the Health Department is reserved for people who are experiencing COVID-19 symptoms. Residents can contact the call center for guidance Monday through

Friday, 9 a.m.-7 p.m. at 703-267-3511.

Vaccine Conversations: The Health Department is working closely with community-based organizations and employers to present vaccine information and answer questions from residents or employees. Vaccine navigators are deployed to restaurants and other community locations to encourage vaccination and connect residents to vaccine resources.

Vaccine: Fairfax County residents ages five and older are eligible to receive the COVID-19 vaccine and over the upcoming weeks there will be enough vaccine for everyone who wants to be vaccinated. Residents can find more information and schedule an appointment at [Vaccines.gov - Find COVID-19 vaccine locations near you](https://www.vaccines.gov) and on the [Fairfax County Health Department website](#). The COVID-19 vaccine continues to be available at locations throughout the Fairfax Health District, including private healthcare providers, pharmacies, grocery stores, and urgent cares. For vaccine questions and help with scheduling, the vaccine call center is available Monday-Friday from 9 a.m.-7 p.m. at 703-324-7404.

Vaccination for Children Ages 5-11: The Pfizer COVID-19 vaccine is now approved for children ages 5–11 years old. Sites delivering the vaccine will include pediatrics and family medicine practices, pharmacies, the Community Vaccination Center in Tysons, the Fairfax County Government Center, and Health Department clinics. In addition, the Health Department is collaborating with schools and community partners to provide targeted pop-up clinics during November and December. The school-located clinics will provide opportunities for families to bring their children to a school site for vaccination outside of school hours. Parents wishing to schedule a vaccine appointment for their child should search for “Pfizer pediatric vaccine” appointments. For vaccine questions and help with scheduling, the vaccine call center is available Monday-Friday from 9 a.m.-7 p.m. at 703-324-7404.

During the initial weeks of roll-out for vaccine for residents ages 5-11, walk-in service hours are suspended at both the Fairfax County Government Center and the Health Department’s Mt. Vernon Office in the Hyland South County Government Center. All residents seeking a COVID-19 vaccine must have an appointment for Health Department clinics during the next few weeks. In addition, the Tysons Community Vaccination Center, 7950 Tysons Corner Center is open and operates Monday through Saturday, from 10 a.m. to 7:30 p.m. Appointments are required for vaccine while initial roll-out for ages 5-11 is underway.

Vaccine Booster: As part of a multi-step process, additional booster doses are now approved for Moderna and Johnson & Johnson vaccine recipients. Boosters are available for individuals who received their two-part Moderna COVID-19 vaccine and are either 65 years and older or 18-64 years old and are at higher risk due to underlying medical conditions, occupational exposure, or live in an institutional setting. A booster dose of the Johnson & Johnson COVID-19 vaccine is available for those 18 years and older who had their first dose more than two months ago. [See more information about current vaccination eligibility for Pfizer booster dose\(s\)](#).

QR Codes: As requests for proof of COVID-19 vaccination by businesses and employers increases, the Virginia Department of Health has made [QR](#) (quick response) codes now available. Virginia is now the fifth state to adopt the [SMART Health](#) format for QR codes, empowering individuals with trustworthy and verifiable copies of their vaccination records in digital or paper form.

Vaccine Education and Events: Businesses and community event organizers can [request](#) to host a vaccination team to provide COVID-19 vaccines or education/outreach services so that people can learn more about the vaccines. Requests will be reviewed and matched with an outreach or nursing team from the Fairfax County Health Department. Every attempt will be made to support events with the best resources for an audience on the date and time of submitted requests. However, because many events take place around the health district every day, submitting a form is not a guarantee that a team is available for an event. The Health Department will fulfill as many requests as possible and will prioritize events with an equity lens.

Navigation: The Health Department’s High Risk Communities Task Force has expanded its efforts to enhance vaccine navigation efforts for communities of lower vaccination rates, in coordination with routine community- based organization outreach services. Navigators are in the community and reaching out to residents at existing events and working collaboratively with the Health Department’s Outreach Team and partners within Department of Neighborhood and Community Services, including food distribution events, Vaccine Equity Clinics, and health fairs. The team uses

motivational interviewing to provide unbiased information in a non-judgmental conversation to help residents resolve any ambivalent feelings about the COVID-19 vaccine. Navigators also promote other types of immunization, as appropriate. To date, navigators have had conversations with more than 15,000 county residents and over half of those who were not already vaccinated were scheduled for an appointment or directed to a clinic for immediate vaccination.

Vaccine Equity Clinics: The Health Department's High Risk Communities Task Force continues to implement vaccination clinics in collaboration with Health Department and other vaccination partners to reach communities that have lower vaccination rates and where a combination of outreach and locating a vaccination clinic at a site more convenient to the community can increase vaccinations. Neighborhood-based clinics are scheduled at houses of worship, apartment complexes, and other locations with outreach being conducted by the Health Department, NCS and other trusted community partners. Vaccine Equity Clinics will be held separately for adults (ages 12+) and pediatric (age 5-11) residents.

Upcoming Vaccine Equity Clinics are scheduled with anchor vaccinators as follows:

< > Oct 31 – Nov 6, 2021 ∨							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
31 SW - Sacramento Community Center SW - Springfield Town Center -	1 +	2	3 FVT - West Falls Church Metro Railyard	4 SW - First Baptist of Vienna	5	6 FVT - London Towne ES NH - Woodlawn Community Day SW - Springfield Town Center		
< > Nov 7 – 13, 2021 ∨							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
7 SW - Springfield Town Center	8 SW - Lincolnia Senior Center	9 SW - Mt. Olive Baptist Church	10	11 SW - First Baptist of Vienna	12 SW/CV - New Grand Mart Shopping Plaza	13 FVT - West Glade Apartments SW - Springfield Town Center SW-Mt. Olive Baptist Church (ped 5-11 only)		
< > Nov 14 – 20, 2021 ∨							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
14 SW - Springfield Town Center	15	16 SW - Mt. Olive Baptist Church	17	18	19	20 SW - SouthGate CC (peds age 5-11) SW - Springfield Town Center SW/CV Centreville United Methodist		

Transportation: Multiple HHHS agencies created the Vaccine Transportation Program. Residents may call the Vaccine Call Center at 703-324-7404 and once eligibility is confirmed, they will contact Human Services Transportation for transportation. The county is providing free taxi rides to anyone with a vaccine appointment who does not have access to transportation. To date, 375 rides have been provided, and the majority are for people ages 65+. Residents are accessing other transportation services such as NV Rides and multiple Shepherd Centers. Other county agencies working with residents who need transportation to their vaccine appointment have been provided with taxi resources. As a reminder, there are many community partners who provide transportation assistance to older adults; information and program details can be found [here](#).

Health Safety Net Providers

COVID-19 testing, and comprehensive health care services are available at the Federally Qualified Health Centers (Neighborhood Health and HealthWorks) and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly

to reflect changes.

Community Food Distribution

School Meals: In preparation of the long Thanksgiving break when schools are closed, the following plan is in place:

- November 17: Additional meals (Seven days of breakfast and lunch, along with 14 days of afternoon snack and supper meals) will be served in one meal kit.
- November 24: Meal Kit distribution is canceled.
- December 1: Regular Meal Kit distribution resumes.

All FCPS students are eligible for free meals at school this year. FCPS will be offering free bulk meal kits for students attending virtually and community members at [certain locations](#) on Wednesdays from 8:30-10 a.m.

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Department of Housing and Community Development

Office to Prevent and End Homelessness: The hotels remain open during a period of substantial community transmission of COVID-19 to provide isolation, quarantine, and protection for individuals, as well as to reduce crowding in congregate shelters like Hypothermia Prevention Program sites. Below is an update on the census of rooms, including homeless status, referral sources, and race/ethnicity demographics. Since the hotels opened, **647** people who were experiencing homelessness at admission moved to permanent housing. Over the two weeks ending November 1, 27 people entered the hotels while 33 people left for a net decrease of six people. The 33 people who left the hotel program had been there for an average of 119 days.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
381	256	371	370	1	67%

Referral Sources (Percentage of Guests)	Homeless	Non-Homeless	Grand Total
Federally Qualified Health Clinics	0.3%	0%	0.3%
Government	3.3%	0.3%	3.6%
Homeless Services Providers	95%	0%	95%
Hospitals	1.1%	0%	1.1%
Grand Total	99.7%	0.3%	100%

Race & Ethnicity (Percentage of Guests)	Hispanic/Latin(a)(o)(x)	Non-Hispanic/Non-Latin(a)(o)(x)	Unknown	Grand Total
American Indian, Alaska Native, or Indigenous	0%	1.9%	0%	1.9%
Asian or Asian American	0%	4.1%	0%	4.1%
Black, African American, or African	0.6%	53.3%	0%	53.9%
Unknown	0.3%	0%	0.3%	0.6%
White (HUD)	14.6%	24.9%	0%	39.5%
Grand Total	15.5%	84.3%	0.3%	100%

Hypothermia Prevention Program: The [Fairfax County Hypothermia Prevention Program](#) for people experiencing homelessness begins on **December 1, 2021**. Since 2005, the program has prevented death and serious injuries among our

most vulnerable residents by ensuring that no one must sleep outside during the winter months. This program - available to any adult in need of immediate shelter - provides warm shelter, food, and other supportive services to help connect guests to a variety of basic needs such as clothing, employment, housing, and more. It remains a highly effective partnership between government, nonprofits, and the faith community. Relevant guidance from the Centers for Disease Control and Prevention (CDC), as well as information from the Health Department, is being used to shape shelter operations through the winter.

Department of Neighborhood and Community Services

Coordinated Services Planning (CSP): CSP continues to address community basic needs through the coordination of different resources and funding sources. The CSP weekly call volume has remained steady over the past two weeks, however, the average speed of answer for a return call has fluctuated over the past two weeks. There was a significant decrease by 64% on the Spanish line and 44% on the English line in the first week and followed by an increase on both lines the next week. Of note, first-time callers to CSP have increased over the past several months and are 205% higher than pre-pandemic numbers for the same timeframe. CSP leadership continues to monitor call volume and will continue balancing staff's proportion of time processing pending Emergency Rental Assistance cases with additional phone support. Recently implemented call center process improvements have provided callers with additional options to more quickly connect to the services they are requesting, including to other county agencies and programs.

NCS, Health Department, HCD, and community providers are partnering, and in some cases contracting, to ensure that application completion rates for tenants and landlords improve. Additionally, continued outreach is occurring at the Vaccine Equity Clinics, Health Fairs, back-to-school events, and other community events so that participants are informed of the basic needs assistance available.

The CSP Data Dashboard is on pages 6-7.

Basic Needs Support Funding: Basic Needs expenditures over the past two weeks totaled **\$1,940,309**. The Emergency Rental Assistance (ERA) has served 2,600 households for housing assistance and 245 households for utility assistance for a total of **\$22,231,168** of ERA funding disbursed since June 2021. As a reminder, the U.S. Department of Treasury required 65% of the county's ERA allocation (\$22,401,514) to be spent by October 1, 2021, or they may reallocate the funding. The county has spent 64.5% of its ERA funding and anticipates reaching the 65% threshold this week. At the September 21, 2021, BOS Health and Human Services Committee meeting, staff projected that the county would meet the 65% target by the end of November 2021; however, the county will now reach that target several weeks earlier.

The second award of Emergency Rental Assistance program, ERAII, will be implemented later this month. ERAII builds upon existing ERA eligibility criteria. However, there are some key differences that may allow more residents to be deemed eligible for rental assistance. A comprehensive update will be provided in subsequent reports.

CSP DATA DASHBOARD

WEEKLY CALL VOLUME

The call volume and the percent change from the previous week and previous year.

Week starting:	FY 2022 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
10/3/21	3,734	-11%	12%
10/10/21	3,429	0%	-8%
10/17/21	3,586	19%	5%
10/24/21	3,592	- 4%	0%

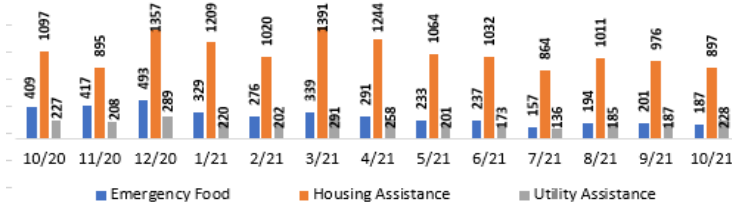
WEEKLY AVERAGE SPEED OF ANSWER

The weekly average speed of answer for the Spanish and English lines.

Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
10/3/21	24:47	46:00
10/10/21	30:46	26:54
10/17/21	10:58	15:10
10/24/21	21:29	29:45

MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



NUMBER OF FIRST-TIME CALLERS TO CSP

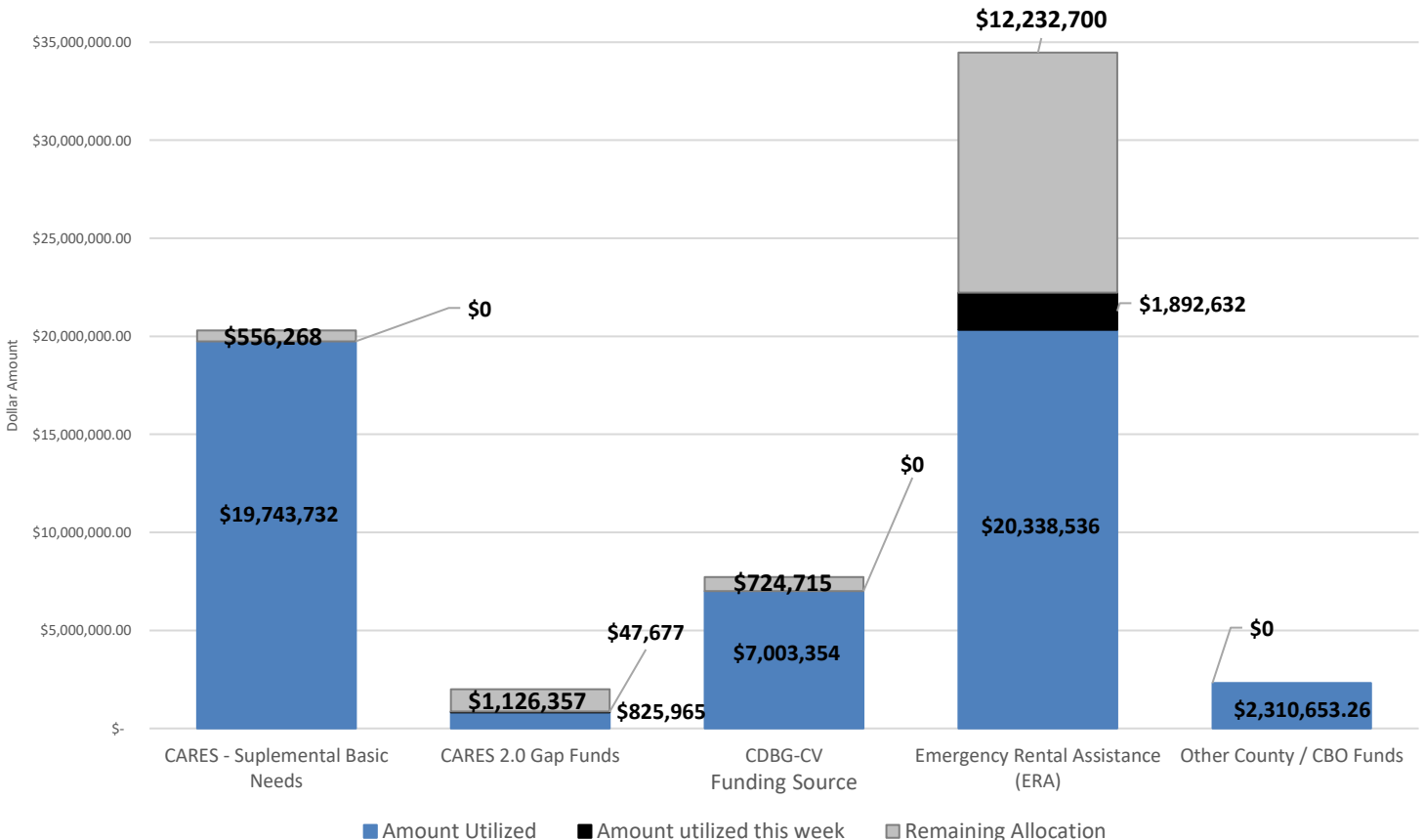
The number of first-time callers to CSP includes residents who have never called or had a case open with CSP. In FY 2019 the monthly average was 244.

Month	# of New Cases of 1 st callers	% Change from FY 2019
April 2021	606	+ 148%
May 2021	536	+ 120%
June 2021	528	+ 116%
July 2021	501	+ 105%
August 2021	540	+ 121%
September 2021	505	+ 107%
October 2021	744	+ 205%
TOTAL	3,960	

BASIC NEEDS ASSISTANCE COORDINATED THROUGH CSP FUNDING SOURCES AND SPENDING

Biweekly Total for all Funding Sources (CARES, CDBG, ERA and Other): \$1,940,309.26

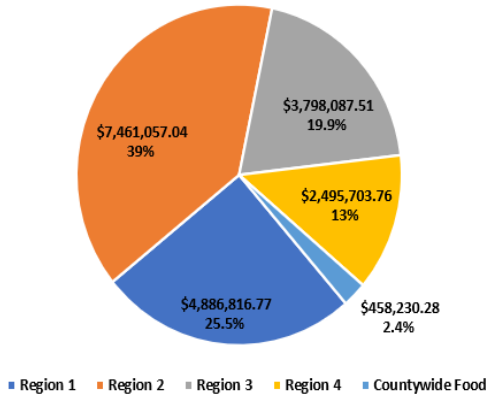
ERA! Funds – Number of Households Served & Total Disbursed (Cumulative): Housing (2,600), Utility (245) Total Disbursed (\$22,231,168)



CSP DATA DASHBOARD (continued)

CARES FUNDING ASSISTANCE BY REGION (HOUSING, UTILITY AND FOOD)

\$19,141,029.56 as of November 3, 2021
(This total does not include CBO Administrative Costs)



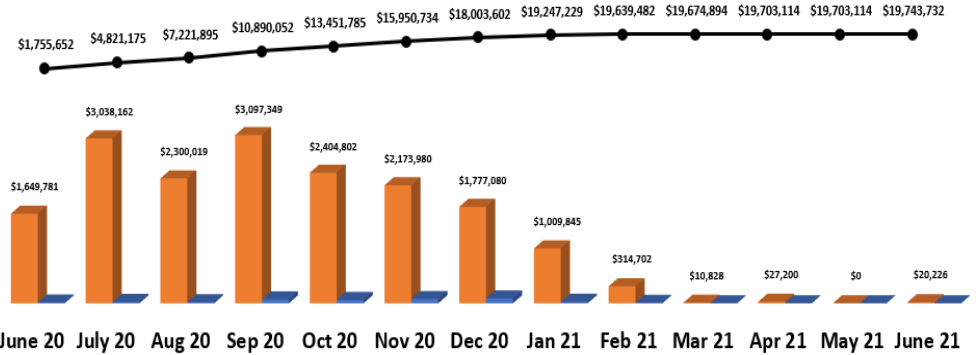
Note: This chart equates to 99.8% due to 0.2% being

CARES ACT FUNDING UTILIZED

As of November 3, 2021

Total CARES Act Supplemental Basic Needs funding utilized: \$ 19,743,732*

Number of Households Served (Cumulative): Housing (4,956), Utility (970), Emergency Food: (5,000 referrals)

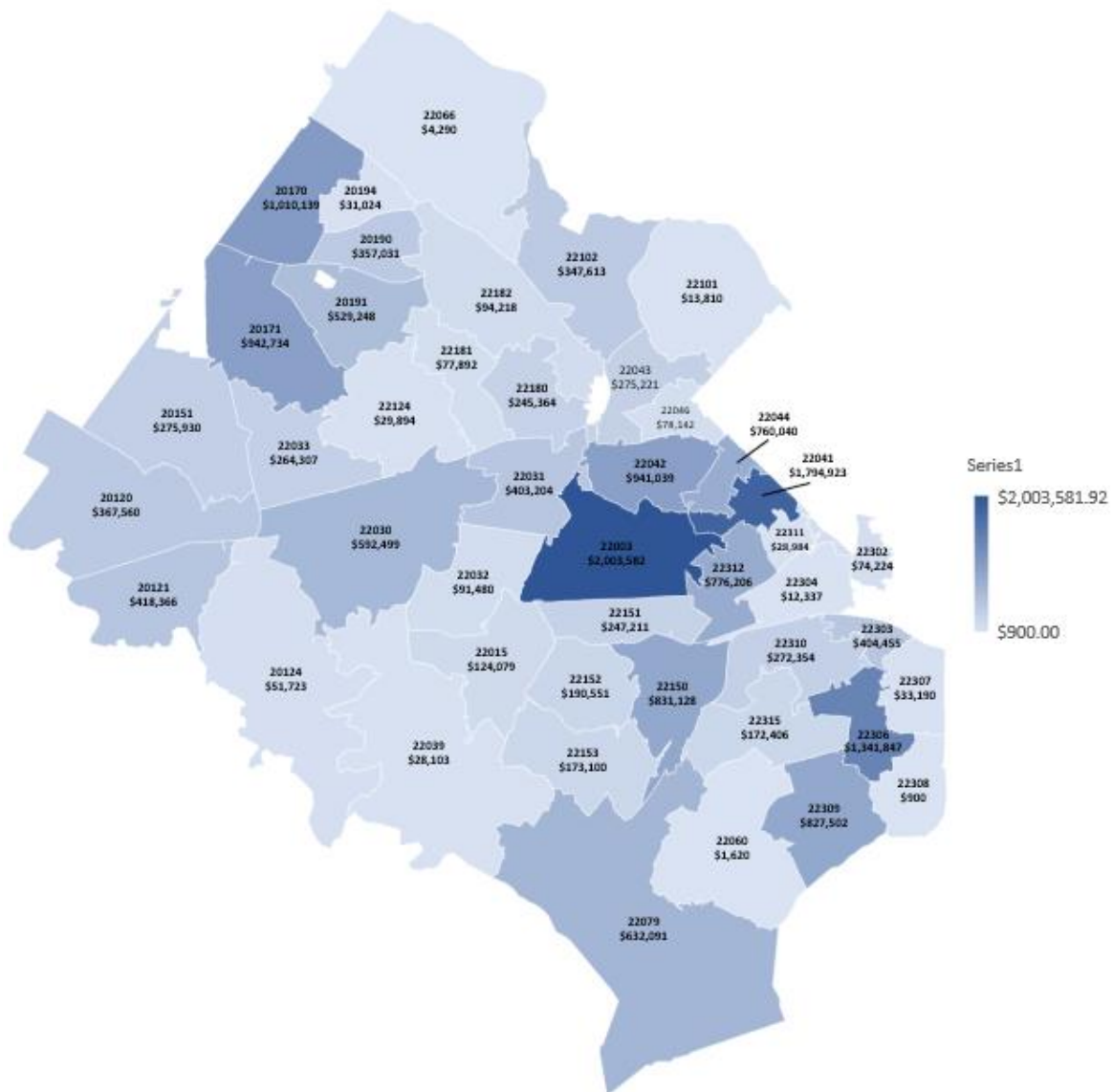


*Expenditures of CARES Act funds for food assistance are only reported monthly and are included on specific days, as illustrated in the line graph for cumulative \$ utilized. CBOs are also allotted 5% of CARES Act funds for administrative costs, and funds utilized to-date (May - August 2020) were reported on September 23. Moving forward, funds utilized for administrative funds were reported monthly along with food assistance.

CARES FUNDING UTILIZED BY ZIP CODE

As of November 3, 2021

A Funding Utilization Map for the ERA funding is currently under development





Fairfax County Health and Human Services

COVID-19 Response Updates

October 20, 2021

General Updates

- Most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our [assistance from a distance offered online or by phone](#). In situations where in-person interactions are necessary, appointments are encouraged.
- Updates for most county agencies can be found on our [operating status webpage](#), which is updated regularly.
- The county has developed numerous [COVID-19 geospatial resources](#), including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Health Department

COVID-19 Data Dashboards: The Fairfax County Health Department's [COVID-19 Case Data Dashboard](#) contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week. The current level of community transmission is substantial. Additionally, the proportion of PCR tests reported a positive has decreased to 3.5% as of this report.

The Health Department has updated its [COVID-19 vaccination dashboard](#). Vaccination by Age Group appears on tab 2 of the dashboard. Data on race and ethnicity of people who have been vaccinated appears on tab 3 of the dashboard. Also included on the dashboard are:

- Total doses of COVID-19 vaccine administered among Fairfax Health District residents;
- Aggregate number of doses administered by date of vaccination;
- Number and proportion of residents who have received at least one dose;
- Number and proportion of residents who are fully vaccinated; and
- Proportion vaccinated by age group, including among adolescents (tab 2).

Media Resources: Northern Virginia's health districts continues a media campaign to encourage everyone in the region to get vaccinated. The campaign encourages broad vaccination across the region while also focusing on various audiences who remain vaccine hesitant. Learn more at [StayWellNova.com](#) or [MantenteSanoVA.com](#).

The [Emergency Blog](#) features regular updates about pandemic response activities, including vaccination messages. Residents can access these blog posts by texting FFXCOVID (English) or FFXCOVIDESP (Spanish) to 888777.

Testing: The Fairfax County Health Department continues to deploy its mobile laboratory to provide COVID-19 testing in several locations. These mobile testing opportunities are for individuals who are experiencing [symptoms of COVID-19](#) or who may have been exposed to COVID-19 and were recommended for testing during their quarantine period. Dates, times and locations of sites are posted on the Health Department's [COVID-19 Testing page](#), and based on demand and resources. Sites were selected using Health Department data to increase access to testing in areas the county with higher numbers of cases and limited testing resources or clinics. The mobile clinics will provide both rapid tests and PCR tests. Learn more and find additional locations that offer [COVID-19 testing](#) in Fairfax County.

Residents who exhibit COVID-19-like symptoms and do not have access to [testing options available in the community](#) may schedule an appointment for testing at a Fairfax County Health Department clinic location by calling the Health Department's call center at 703-324-7404. Testing at the Health Department is reserved for people who are experiencing COVID-19 symptoms. Residents can contact the call center for guidance Monday through

Friday, 9 a.m.-7 p.m. at 703-267-3511.

Vaccine Conversations: The Health Department is working closely with community-based organizations and employers to present vaccine information and answer questions from residents or employees. Vaccine navigators are deployed to restaurants and other community locations to encourage vaccination and connect residents to vaccine resources.

Vaccine: Fairfax County residents 12 years and older are eligible to receive the COVID-19 vaccine and there is enough vaccine for everyone who wants to be vaccinated. Residents can find more information and schedule an appointment at [Vaccines.gov - Find COVID-19 vaccine locations near you](https://www.vaccines.gov) and on the [Fairfax County Health Department website](https://www.fairfaxva.org/health-department). For vaccine questions and help with scheduling, the vaccine call center is available Monday-Friday from 9 a.m.-7 p.m. at 703-324-7404.

Walk-in service hours are available at the Fairfax County Government Center and Mt. Vernon District Office.

	Fairfax County Government Center	Mt. Vernon District Office
Mondays	11:30 a.m.-6:30 p.m.	11:30 a.m.-6:30 p.m.
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Fridays	9 a.m.-4 p.m.	9 a.m.-4 p.m.
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In addition, the Tysons community vaccination center is opening on October 8 and will operate on Monday through Saturday, from 10 a.m. to 7:30 p.m. and also will accept walk-ins. The COVID-19 vaccine continues to be available at locations throughout the Fairfax Health District, including private healthcare providers, pharmacies, grocery stores, and urgent cares.

Vaccine Booster: As part of a multi-step process, the U.S. Food and Drug Administration (FDA) advisory panel met on October 14 and 15. The panel recommended a booster dose of the Moderna COVID-19 vaccine for those 65 years and older and for those 18-64 years old who are higher risk due to underlying medical conditions, occupational exposure, or because they live in an institution. The panel recommended a Moderna booster that is half the dosage of the vaccine used for the primary series of the shot. FDA advisors also recommended a booster dose of the Johnson & Johnson COVID-19 vaccine for those 18 years and older and who had their first dose of more than two months ago.

In the days ahead, the FDA will decide whether to adopt the recommendations of its advisory panel and, if so, will modify the Emergency Use Authorization for those vaccines. The Centers for Disease Control and Prevention's (CDC) Advisory Committee on Immunization Practices will then meet to discuss boosters for both the Moderna and Johnson & Johnson COVID-19 vaccines and make recommendations on who will be eligible and specify the timeframe. The CDC director then will issue recommendations based on the advisory committee guidance and the Virginia Department of Health (VDH) will provide additional implementation guidance to health departments and providers in the Commonwealth. This sequence of steps ensures strong independent scientific review as part of the regulatory and recommendation process.

NOTE: Until each of these steps are completed, Moderna and Johnson & Johnson booster doses will not be available. [See more information about current vaccination eligibility for Pfizer booster dose\(s\)](#). In the Fairfax Health District, more than 65,000 residents have received an additional dose or a booster dose of the Pfizer COVID-19 vaccine.

Vaccination for Children Ages 5-11: The FDA advisory committee is scheduled to meet on October 26 to discuss the use of the Pfizer COVID-19 vaccine for children ages 5–11 years old. If the FDA authorizes the vaccine for this age group, the CDC advisory committee would meet followed by CDC making recommendations and additional VDH guidance on implementation.

If authorized, children ages 5-11 will receive two 10-microgram doses, which is 1/3 of the amount given to those 12 years old and older. Despite the lower dose, vaccinated 5- to 11-year-olds produce similar antibody levels as adults who

received the higher dose. Vaccine doses are expected to be given 21 days apart.

The Health Department already is making plans to be ready for when vaccine is recommended for 5–11-year-old children. Sites delivering the vaccine will include pediatrics and family medicine practices, pharmacies, the Community Vaccination Center in Tysons, the Fairfax County Government Center, and Health Department clinics. In addition, the Health Department is collaborating with schools and community partners to provide targeted pop-up clinics during November and December. The school-located clinics will provide opportunities for families to bring their children to a school site for vaccination outside of school hours.

QR Codes: As requests for proof of COVID-19 vaccination by businesses and employers increases, the Virginia Department of Health [has made](#) that QR (quick response) codes are now available. Virginia is now the fifth state to adopt the [SMART Health](#) format for QR codes, empowering individuals with trustworthy and verifiable copies of their vaccination records in digital or paper form.

Vaccine Education and Events: Businesses and community event organizers can [request](#) to host a vaccination team to provide COVID-19 vaccines or education/outreach services so that people can learn more about the vaccines. Requests will be reviewed and matched with an outreach or nursing team from the Fairfax County Health Department. Every attempt will be made to support events with the best resources for an audience on the date and time of submitted requests. However, because many events take place around the health district every day, submitting a form is not a guarantee that a team is available for an event. The Health Department will fulfill as many requests as possible and will prioritize events with an equity lens.

Navigation: The Health Department’s High Risk Communities Task Force has expanded its efforts to enhance vaccine navigation efforts for communities of lower vaccination rates, in coordination with routine community- based organization outreach services. Navigators are in the community and reaching out to residents at existing events and working collaboratively with the Health Department’s Outreach Team and partners within Department of Neighborhood and Community Services, including food distribution events, Vaccine Equity Clinics, and health fairs. The team uses motivational interviewing to provide unbiased information in a non- judgmental conversation to help residents resolve any ambivalent feelings about the COVID-19 vaccine. Navigators also promote other types of immunization, as appropriate. To date, navigators have had conversations with more than 15,000 county residents and over half of those who were not already vaccinated were scheduled for an appointment or directed to a clinic for immediate vaccination.

Vaccine Equity Clinics: The Health Department’s High Risk Communities Task Force continues to implement vaccination clinics in collaboration with Health Department and other vaccination partners to reach communities that have lower vaccination rates and where a combination of outreach and locating a vaccination clinic at a site more convenient to the community can increase vaccinations. Neighborhood-based clinics are scheduled at houses of worship, apartment complexes, and other locations with outreach being conducted by the Health Department, NCS and other trusted community partners.

Upcoming Vaccine Equity Clinics are scheduled with anchor vaccinators as follows:

< > Oct 17 – 23, 2021 ∨							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
17 📅 SW - Springfield	18	19 📅 SW - Mt. Olive	20	21 CV/SW - New Grand FVT- Nordstroms SW - First Baptist	22	23 FVT - Mt. Vernon SW - Bethlehem SW - Springfield SW - Stonegate	+	

<div> <div>< > Oct 24 – 30, 2021</div> <div> <div>Week</div> <div>Month</div> </div> </div>						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<div>24</div> <div>SW - Springfield</div>	<div>25</div>	<div>26</div> <div>SW - Mt. Olive Baptist</div>	<div>27</div> <div>FVT- Four Season</div> <div>FVT- Ladies of Mt Vernon</div>	<div>28</div>	<div>29</div> <div>FVT - Bent Tree</div> <div>HOLD FVT- Willston</div> <div>TBD - Gum Springs CC</div>	<div>30</div> <div>FVT - Parkridge</div> <div>SW - Springfield</div> <div>TBD FVT? - Mott</div>
<div> <div>< > Oct 31 – Nov 6, 2021</div> <div> <div>Week</div> <div>Month</div> </div> </div>						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<div>31</div> <div>SW - Springfield</div> <div>TBD SW? - Sacramento</div>	<div>1</div>	<div>2</div>	<div>3</div>	<div>4</div>	<div>5</div>	<div>6</div> <div>FVT- London Towne ES</div> <div>NH - Woodlawn</div>

Transportation: Multiple HHHS agencies created the Vaccine Transportation Program. Residents may call the Vaccine Call Center at 703-324-7404 and once eligibility is confirmed, they will contact Human Services Transportation for transportation. The county is providing free taxi rides to anyone with a vaccine appointment who does not have access to transportation. To date, 375 rides have been provided, and the majority are for people ages 65+. Residents are accessing other transportation services such as NV Rides and multiple Shepherd Centers. Other county agencies working with residents who need transportation to their vaccine appointment have been provided with taxi resources. As a reminder, there are many community partners who provide transportation assistance to older adults; information and program details can be found [here](#).

Health Safety Net Providers

COVID-19 testing, and comprehensive health care services are available at the Federally Qualified Health Centers (Neighborhood Health and HealthWorks) and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

School Meals: All FCPS students are eligible for free meals at school this year. FCPS will be offering free bulk meal kits for students attending virtually and community members at [certain locations](#) on Wednesdays from 8:30-10 a.m.

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Department of Housing and Community Development

Office to Prevent and End Homelessness: The hotels remain open during a period of substantial community transmission of COVID-19 to provide isolation, quarantine, and protection for individuals, as well as shelter decompression. Staff are regularly evaluating the needed number of rooms and adjusting based on current health data and alternate housing options. Staff are also engaged in an ongoing campaign to increase vaccination rates among people experiencing homelessness.

Below is an update on the census of rooms, including homeless status, referral sources, and race/ethnicity demographics. Since the hotels opened, **632** people who were experiencing homelessness at admission moved to permanent housing. Over the two weeks ending October 18, 29 people entered the hotels while 21 people left for a net increase of eight people. The 21 people who left the hotel program had been there for an average of 182 days.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
381	258	369	369	0	68%

Referral Sources (Percentage of Guests)	Grand Total
Federally Qualified Health Clinics	0.3%
Government	3.5%
Homeless Services Providers	95.1%
Hospitals	1.1%
Grand Total	100%

Race & Ethnicity (Percentage of Guests)	Hispanic/ Latin(a)(o)(x)	Non-Hispanic/ Non- Latin(a)(o)(x)	Grand Total
American Indian, Alaska Native, or Indigenous	0%	1.9%	1.9%
Asian or Asian American	0%	3%	3%
Black, African American, or African	0.5%	52.6%	53.1%
Unknown	0.3%	0%	0.3%
White	16.6%	25.1%	41.7%
Grand Total	17.4%	82.6%	100%

Department of Neighborhood and Community Services

Coordinated Services Planning (CSP): CSP continues to address community basic needs through the coordination of different resources and funding sources. The CSP weekly call volume remains elevated with a 12% spike during the week of October 3. As a result, the average speed of answer for a return call has increased on the Spanish line, though it recently decreased on the English line. CSP leadership continues to monitor call volume and will continue balancing staff's proportion of time processing pending Emergency Rental Assistance cases with additional phone support. Recently implemented call center process improvements have provided callers with additional options to more quickly connect to the services they are requesting, including to other county agencies and programs.

NCS, Health Department, FCPS, and community providers are partnering to ensure that application completion rates for tenants and landlords improve. Additionally, continued outreach is occurring at the Vaccine Equity Clinics, Health Fairs, back-to-school events, and other community events so that participants are informed of the basic needs assistance available.

The CSP Data Dashboard is on pages 6-7.

Basic Needs Support Funding: Basic Needs expenditures over the past two weeks totaled **\$2,633,495**. The Emergency Rental Assistance (ERA) has served 2,393 households for housing assistance and 225 households for utility assistance for a total of **\$20,388,536** of ERA funding disbursed since June 2021. The second award of Emergency Rental Assistance program, ERAII, will be implemented later this fall. ERAII builds upon existing ERAI eligibility criteria. However, there are some key differences that may allow more residents to be deemed eligible for rental assistance. A comprehensive update will be provided in subsequent reports.

CSP DATA DASHBOARD

WEEKLY CALL VOLUME

The call volume and the percent change from the previous week and previous year.

Week starting:	FY 2022 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
9/19/21	3,192	- 16%	- 3%
9/26/21	3,326	- 18%	4%
10/3/21	3,734	-11%	12%
10/10/21	3,429	0%	-8%

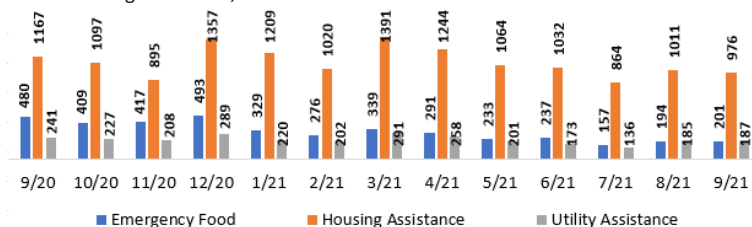
WEEKLY AVERAGE SPEED OF ANSWER

The weekly average speed of answer for the Spanish and English lines.

Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
9/19/21	15:45	41:42
9/26/21	16:29	41:53
10/3/21	24:47	46:00
10/10/21	30:46	26:54

MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



NUMBER OF FIRST-TIME CALLERS TO CSP

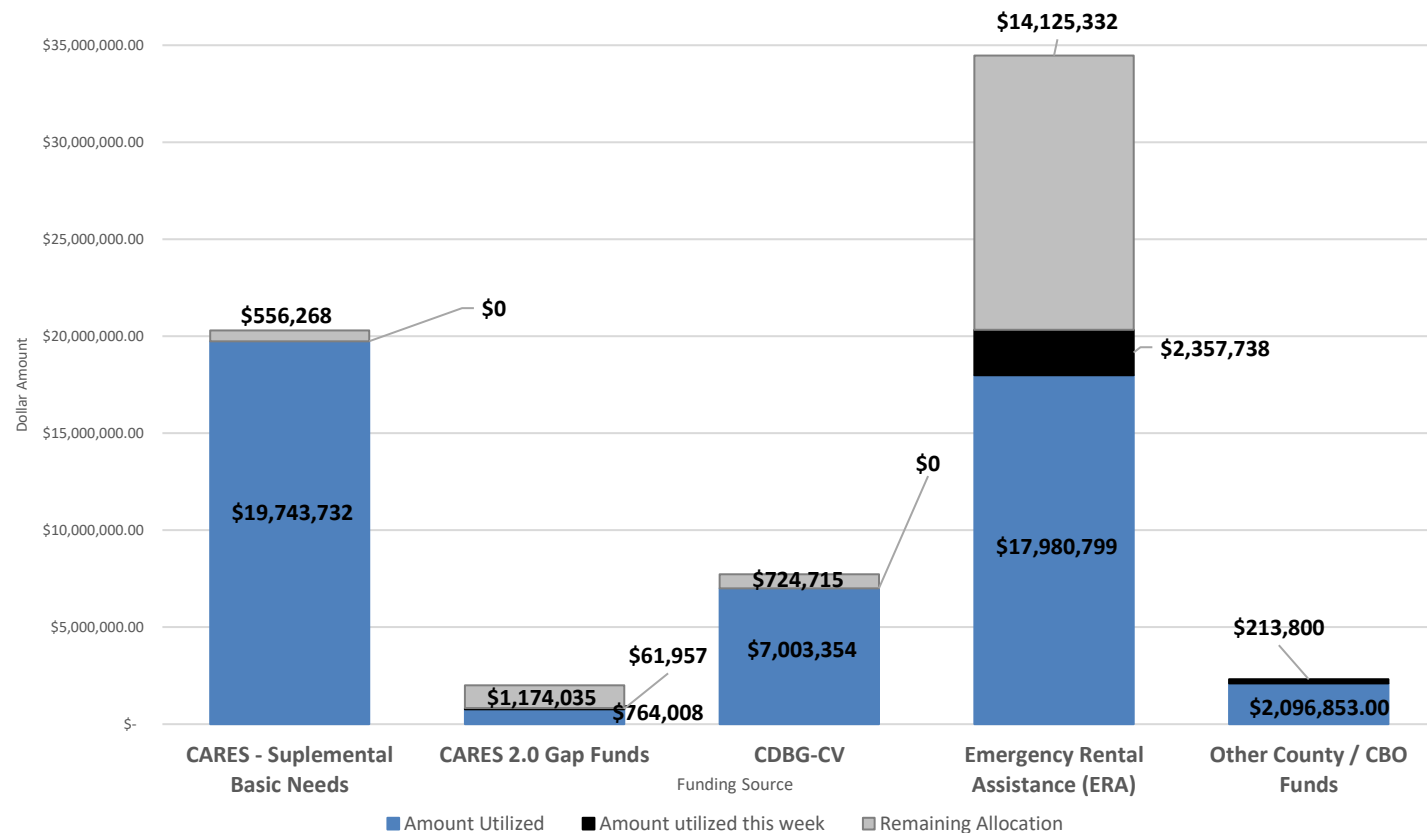
The number of first-time callers to CSP includes residents who have never called or had a case open with CSP. In FY 2019 the monthly average was 244.

Month	# of New Cases of 1 st callers	% Change from FY 2019
March 2021	668	+ 174%
April 2021	606	+ 148%
May 2021	536	+ 120%
June 2021	528	+ 116%
July 2021	501	+ 105%
August 2021	540	+ 121%
September 2021	505	+107%
TOTAL	3,884	

BASIC NEEDS ASSISTANCE COORDINATED THROUGH CSP FUNDING SOURCES AND SPENDING

Biweekly Total for all Funding Sources (CARES, CDBG, ERA and Other): \$2,633,495

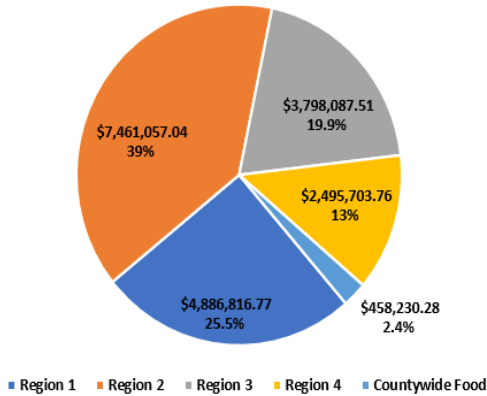
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CSP DATA DASHBOARD (continued)

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(This total does not include CBO Administrative Costs)



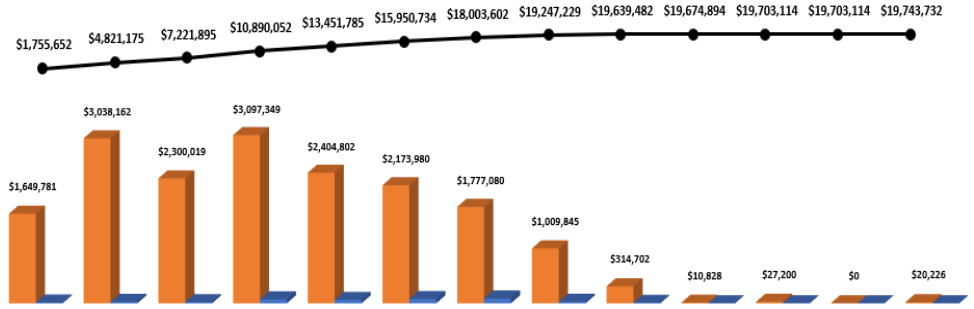
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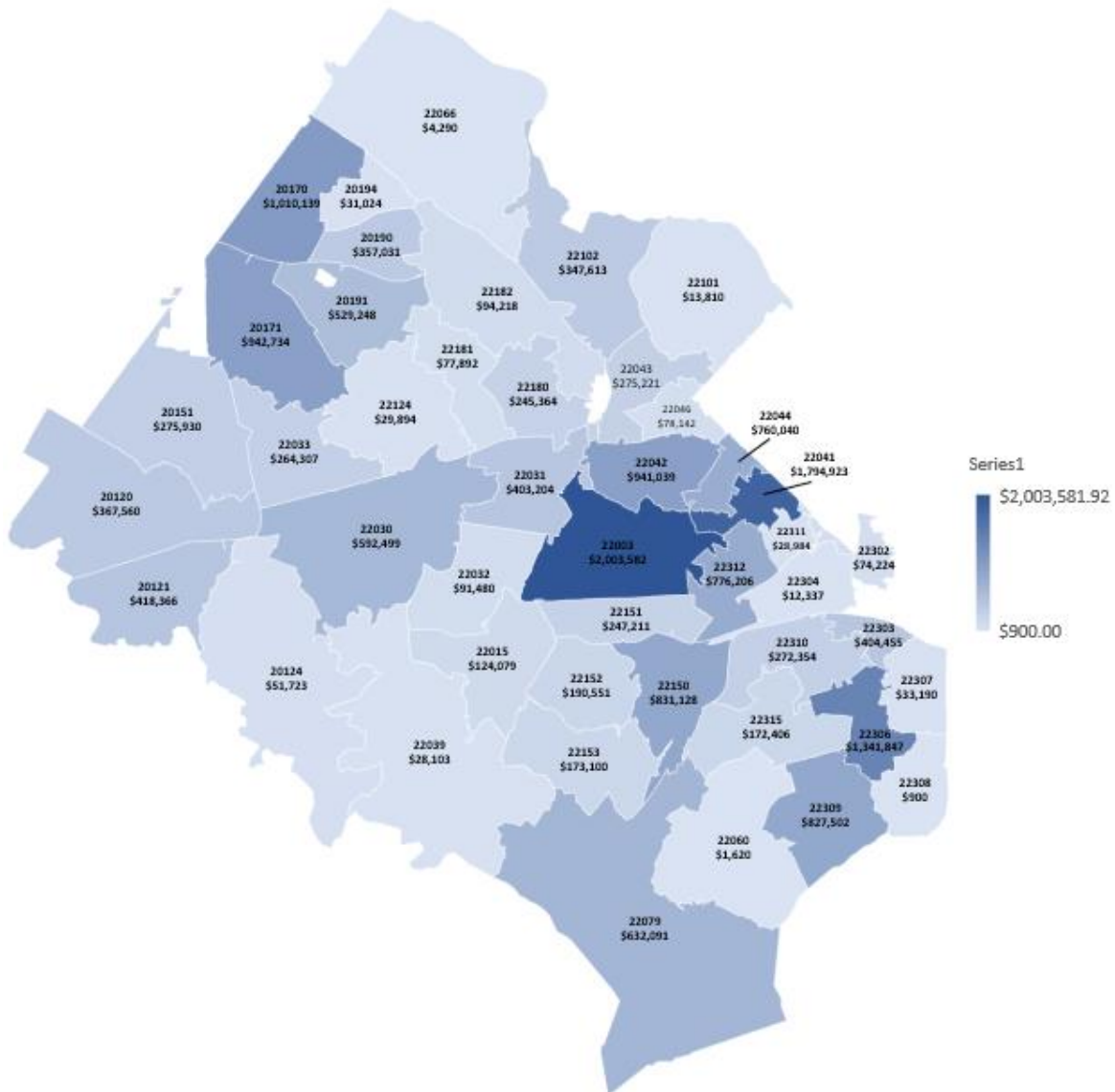


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Fairfax County Health and Human Services

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October 6, 2021

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COVID-19 Data Dashboards: The Fairfax County Health Department's [COVID-19 Case Data Dashboard](#) contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week. From mid-September through the first week of October, the number of cases daily in Fairfax County decreased from an average of over 200 cases per day to less than 150 cases per day. This has resulted in the level of community transmission decreasing from the "high" to the "substantial" category. Additionally, the proportion of PCR tests reported a positive has decreased to 3.5% as of this report.

The Health Department has updated its [COVID-19 vaccination dashboard](#). Vaccination by Age Group appears on tab 2 of the dashboard. Data on race and ethnicity of people who have been vaccinated appears on tab 3 of the dashboard. Also included on the dashboard are:

- Total doses of COVID-19 vaccine administered among Fairfax Health District residents;
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Community Conversations: The Health Department is working closely with community-based organizations and employers to present vaccine information and answer questions from residents or employees. Presentations are being delivered in English, Spanish, Korean, Vietnamese, Chinese, Arabic, and Amharic, as well as focused conversations with African American and Black residents such as the "Real Talk: Cuts and Convoz" at local barbershops and salons and "Real Talk: Courtside" at recreational centers.

Vaccine: On September 24, CDC recommended a booster dose for certain persons who had completed the Pfizer COVID-19 two-dose vaccine series six or more months previously. Persons who are 65+ years old and those who are 50-64 and have an underlying medical condition should receive a booster dose. Persons who are 18-49 with an underlying medical condition or who are 18-64 in a high risk occupational or institutional setting may receive a booster based on their individual benefits and risks. The FDA advisory committee will meet on October 14 to consider a booster dose for persons who had received the Moderna vaccine and on October 15 for those who had received the Johnson & Johnson vaccine. Pfizer booster doses are widely available across the county at pharmacies, some medical offices, and at health department sites. The large community vaccination center at Tysons also will be re-opening on October 8. In addition to boosters, [third doses of Pfizer vaccine](#) continue to be provided solely to people who are immunocompromised.

The FDA advisory committee will also meet on October 26 to consider the Pfizer vaccine for children from 5 to 11 years old with CDC making recommendations shortly after FDA authorization. Pediatric vaccine will be available across the community with pharmacies and pediatricians' offices playing a large role along with the Health Department clinics and the Tyson's community vaccination center. Opportunities for adding school-based clinics are being considered.

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< > Oct 3 – 9, 2021 ▾							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
3 SW - Springfield	4 FVT- Applebee's FVT- Belle Haven FVT- El Paso	5	6 FVT- IHOP HOLD FVT- Fairfax City	7 SW/CareVan - El Grande	8 TBD SW - Wedgewood	9 Lerner The Springs SW - Springfield TBD SW - Glasgow		

< > Oct 10 – 16, 2021 ▾							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
10 HW - Centreville SW - Springfield	11 FVT HOLD- FCPS -	12	13	14 TBD - Culmore TBD - Skyline Towers	15	16 FVT - Creekside SW - Groveton SW - Springfield		

< > Oct 17 – 23, 2021 ▾							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
17 SW - Springfield	18	19	20	21 FVT- Nordstroms SW - First Baptist TBD CV/SW - New Grand	22	23 HOLD: SW - Stonegate SW - Springfield		

Transportation: Multiple HHHS agencies created the Vaccine Transportation Program. Residents may call the Vaccine Call Center at 703-324-7404 and once eligibility is confirmed, they will contact Human Services Transportation for transportation. The county is providing free taxi rides to anyone with a vaccine appointment who does not have access to transportation. To date, 375 rides have been provided, and the majority are for people ages 65+. Residents are accessing other transportation

services such as NV Rides and multiple Shepherd Centers. Other county agencies working with residents who need transportation to their vaccine appointment have been provided with taxi resources. As a reminder, there are many community partners who provide transportation assistance to older adults; information and program details can be found [here](#).

Health Safety Net Providers

COVID-19 testing, and comprehensive health care services are available at the Federally Qualified Health Centers (Neighborhood Health and HealthWorks) and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

School Meals: All FCPS students are eligible for free meals at school this year. FCPS will be offering free bulk meal kits for students attending virtually and community members at [certain locations](#) on Wednesdays from 8:30-10 a.m.

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Department of Housing and Community Development

Office to Prevent and End Homelessness: The hotels remain open during a period of substantial community transmission of COVID-19 to provide isolation, quarantine, and protection for individuals, as well as shelter decompression. Staff are regularly evaluating the needed number of rooms and adjusting based on current health data and alternate housing options. Staff are also engaged in an ongoing campaign to increase vaccination rates among people experiencing homelessness.

Below is an update on the census of rooms, including homeless status, referral sources, and race/ethnicity demographics. Since the hotels opened, **594** people who were experiencing homelessness at admission moved to permanent housing. Over the two weeks ending October 4, 27 people entered the hotels while 50 people left for a net decrease of 23 people. The 50 people who left the hotel program had been there for an average of 172 days.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
381	260	365	365	0	68%

Referral Sources (Percentage of Guests)	Grand Total
Federally Qualified Health Clinics	0.3%
Government	3.3%
Homeless Services Providers	95.3%
Hospitals	1.1%
Grand Total	100%

Race & Ethnicity (Percentage of Guests)	Hispanic/ Latino	Non-Hispanic/ Non-Latino	Unknown	Grand Total
American Indian or Alaska Native	0%	1.9%	0%	1.9%
Asian	0%	3.6%	0%	3.6%

Black or African American	0.6%	52.8%	0%	53.3%
Unknown	0.3%	0%	0.3%	0.6%
White	15.7%	24.9%	0%	40.6%
Grand Total	16.6%	83.1%	0.3%	100%

Hypothermia Prevention Program: As overnight temperatures start to decline; it is anticipated that more than 1,000 unsheltered individuals experiencing homelessness will be turning to Fairfax County's Hypothermia Prevention Program for protection from the wintry cold. Preparation is well underway for the program's opening on December 1, 2021. After the worst of the COVID-19 pandemic, traditional faith community partners will once again be hosting the program at their houses of worship this season. The number of volunteers will be limited, though, due to COVID-19 concerns so contracted nonprofit service providers will be hiring additional staff to sustain program operations. The hotels used for QPID emergency housing will also be utilized to promote greater social distancing, especially for individuals with underlying medical conditions associated with high risk for severe COVID-19 as defined by the CDC.

Additional information will be forthcoming on specific locations and details on how to access services will be posted [here](#).

Department of Neighborhood and Community Services

Coordinated Services Planning (CSP): CSP continues to address community needs through the coordination of different funding sources. The CSP weekly call volume increased slightly over the last two weeks, and the average speed of answer for a return call has decreased by 29% on the English line. CSP leadership continues to monitor call volume and will continue balancing staff's proportion of time processing pending Emergency Rental Assistance cases with additional phone support.

NCS, Health Department, FCPS, and community providers are partnering to ensure that application completion rates for tenants and landlords improve. Additionally, continued outreach is occurring at the Vaccine Equity Clinics, Health Fairs, back-to-school events, and other community events so that participants are informed of the basic needs assistance available.

The CSP Data Dashboard is on pages 6-7.

Basic Needs Support Funding: Basic Needs expenditures over the past two weeks totaled **\$2,332,400**. The Emergency Rental Assistance (ERA) has served 2,132 households for housing assistance and 177 households for utility assistance for a total of **\$17,980,798** of ERA funding disbursed since June 2021. The second award of Emergency Rental Assistance program, ERAII, will be implemented later this fall. ERAII builds upon existing ERAI eligibility criteria. However, there are some key differences that may allow more residents to be deemed eligible for rental assistance. A comprehensive update will be provided in subsequent reports.

CSP DATA DASHBOARD

WEEKLY CALL VOLUME

The call volume and the percent change from the previous week and previous year.

Week starting:	FY 2022 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
9/5/21*	3,543	4%	- 3%
9/12/21	3,297	- 16%	- 7%
9/19/21	3,192	- 16%	- 3%
9/26/21	3,326	- 18%	4%

*Holiday week

WEEKLY AVERAGE SPEED OF ANSWER

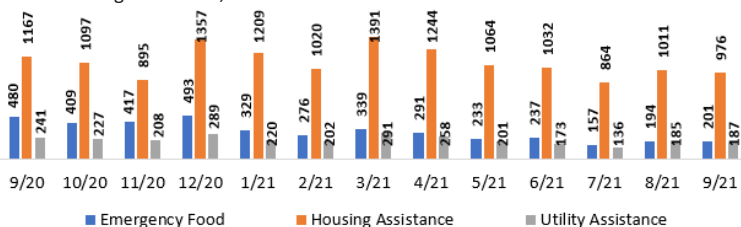
The weekly average speed of answer for the Spanish and English lines.

Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
9/5/21*	16:35	72:04
9/12/21	15:34	59:27
9/19/21	15:45	41:42
9/26/21	16:29	41:53

*Holiday week

MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



NUMBER OF FIRST-TIME CALLERS TO CSP

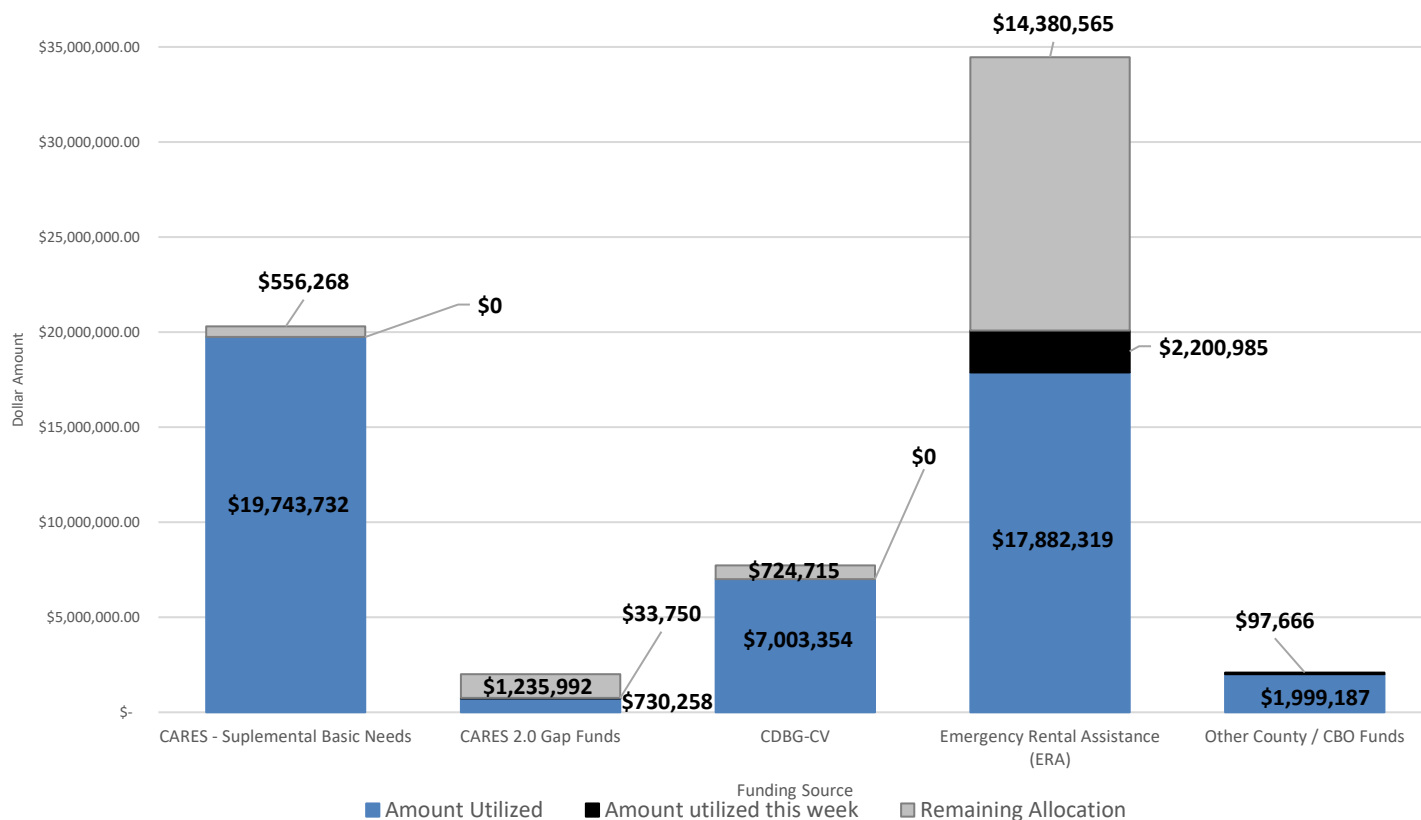
The number of first-time callers to CSP includes residents who have never called or had a case open with CSP. In FY 2019 the monthly average was 244.

Month	# of New Cases of 1 st callers	% Change from FY 2019
March 2021	668	+ 174%
April 2021	606	+ 148%
May 2021	536	+ 120%
June 2021	528	+ 116%
July 2021	501	+ 105%
August 2021	540	+ 121%
September 2021	505	+107%
TOTAL	3,884	

BASIC NEEDS ASSISTANCE COORDINATED THROUGH CSP FUNDING SOURCES AND SPENDING

Biweekly Total for all Funding Sources (CARES, CDBG, ERA and Other): \$2,332,400

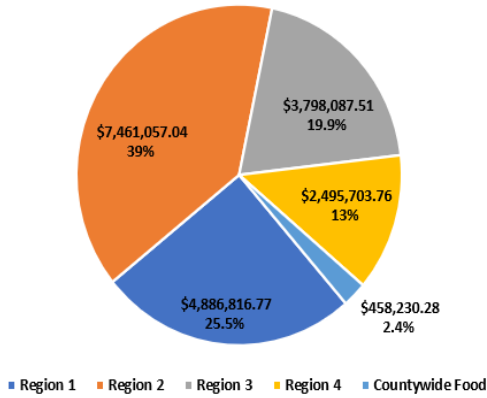
ERAI Funds – Number of Households Served & Total Disbursed (Cumulative, Duplicated): Housing (2,132), Utility (177) Total Disbursed (\$17,980,798)



CSP DATA DASHBOARD (continued)

CARES FUNDING ASSISTANCE BY REGION (HOUSING, UTILITY AND FOOD)

\$19,141,029.56 as of October 6, 2021
(This total does not include CBO Administrative Costs)



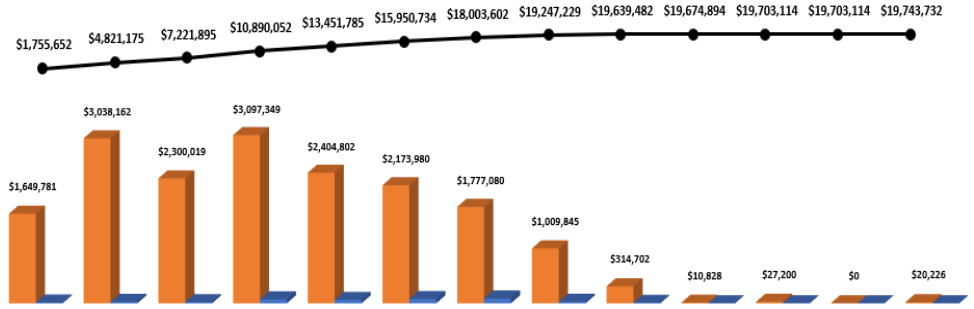
Note: This chart equates to 99.8% due to 0.2% being

CARES ACT FUNDING UTILIZED

As of October 6, 2021

Total CARES Act Supplemental Basic Needs funding utilized: **\$ 19,743,732***

Number of Households Served (Cumulative): Housing (4,956), Utility (970), Emergency Food: (5,000 referrals)

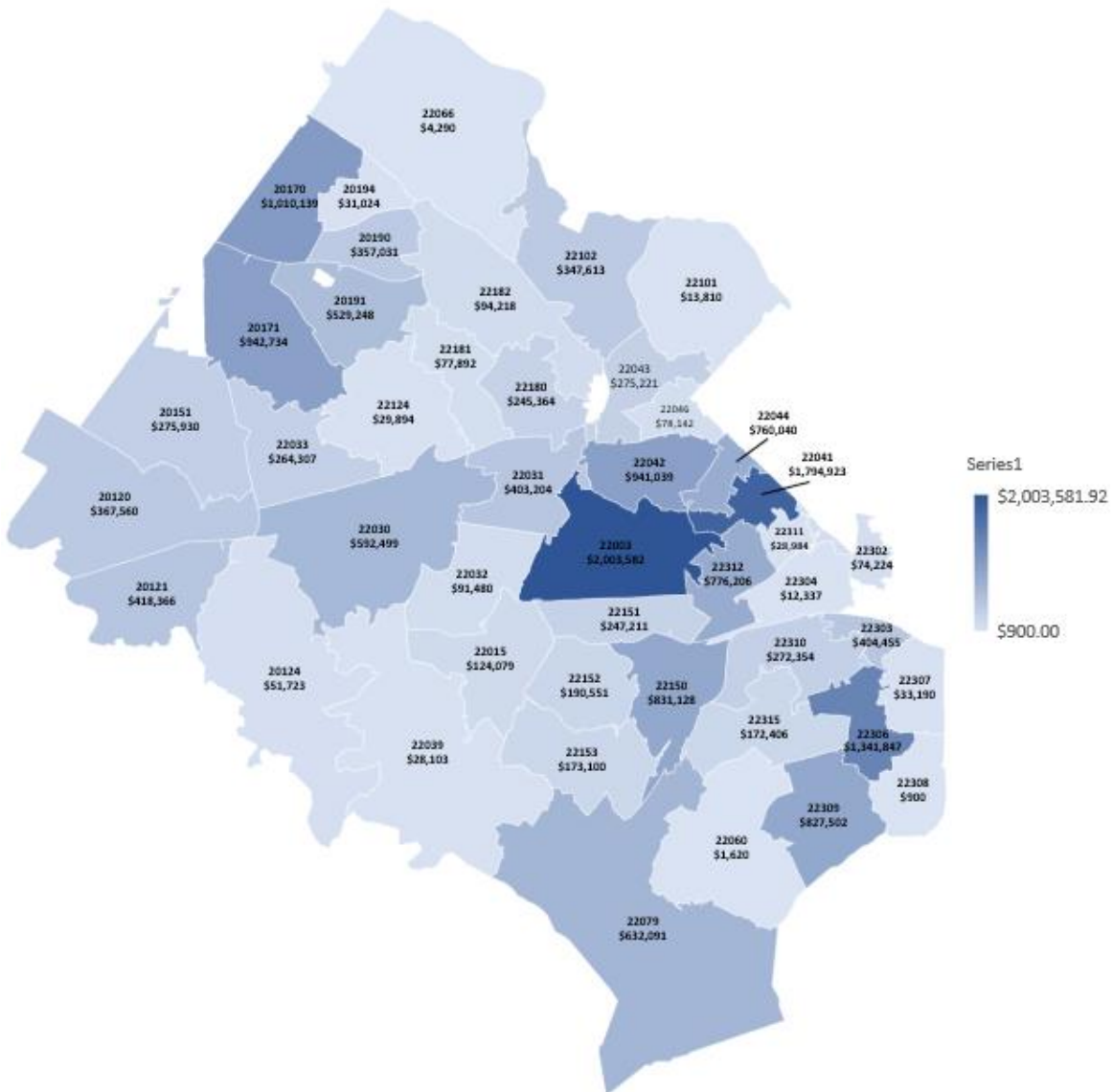


*Expenditures of CARES Act funds for food assistance are only reported monthly and are included on specific days, as illustrated in the line graph for cumulative \$ utilized. CBOs are also allotted 5% of CARES Act funds for administrative costs, and funds utilized to-date (May - August 2020) were reported on September 23. Moving forward, funds utilized for administrative funds were reported monthly along with food assistance.

CARES FUNDING UTILIZED BY ZIP CODE

As of October 6, 2021

A Funding Utilization Map for the ERA funding is currently under development



Fairfax County Health and Human Services

COVID-19 Response Updates

September 22, 2021

General Updates

- As [Phase 3 continues in Fairfax County](#), most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our [assistance from a distance offered online or by phone](#). In situations where in-person interactions are necessary, appointments are encouraged.
- Updates for most county agencies can be found on our [operating status webpage](#), which is updated regularly.
- The county has developed numerous [COVID-19 geospatial resources](#), including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Health Department

Dr. Gloria Addo-Ayensu, Director of Health, and her Health Department team [provided an update](#) to the Board of Supervisors at its Health and Human Services Committee meeting on September 21. The presentation provided information and data on the county's COVID-19 community transmission rate, vaccine rate, equity considerations, school contact tracing, and an update on vaccine boosters. Further, also on September 21, Dr. Scott Braband, FCPS Superintendent, [presented an update on the COVID-19 response in schools](#) at the School Board work session. Both FCPS and Health Department staff teams continue to work closely together in support of a successful return to school for students and staff.

Data Dashboards: The Fairfax County Health Department's [COVID-19 Case Data Dashboard](#) contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week. Currently, the Fairfax Health District is classified as having high community transmission.

The Health Department has updated its [COVID-19 vaccination dashboard](#). Vaccination by Age Group appears on tab 2 of the dashboard. Accurate data on race and ethnicity of people who have been vaccinated appears on tab 3 of the dashboard. Also included on the dashboard are:

- Total doses of COVID-19 vaccine administered among Fairfax Health District residents;
- Aggregate number of doses administered by date of vaccination;
- Number and proportion of residents who have received at least one dose;
- Number and proportion of residents who are fully vaccinated; and
- Proportion vaccinated by age group, including among adolescents (tab 2).

Media Resources: Northern Virginia's health districts continues a media campaign to encourage everyone in the region to get vaccinated. The campaign encourages broad vaccination across the region while also focusing on various audiences who remain vaccine hesitant. Learn more at [StayWellNova.com](#) or [MantenteSanoVA.com](#).

The [Emergency Blog](#) features regular updates about pandemic response activities, including vaccination messages. Residents can access these blog posts by texting FFXCOVID (English) or FFXCOVIDESP (Spanish) to 888777.

Testing: This week, the Fairfax County Health Department has deployed its mobile laboratory to provide COVID-19 testing in several locations. These mobile testing opportunities are for individuals who are experiencing [symptoms of COVID-19](#) or who may have been exposed to COVID-19. Dates, times and locations of sites are posted on the Health Department's [COVID-19 Testing page](#), and based on demand and resources.

Additional dates and locations will be updated. Sites were selected, based on Health Department data, to increase access to testing in areas the county with higher numbers of cases and limited testing resources or clinics. The mobile clinics will provide both rapid tests and PCR tests. Learn more and find additional locations that offer [COVID-19 testing](#) in Fairfax County.

Residents who exhibit COVID-19-like symptoms and do not have access to [testing options available in the community](#) may schedule an appointment for testing at a Fairfax County Health Department clinic location by calling the Health Department's call center at 703-324-7404. Testing at the Health Department is reserved for people who are experiencing COVID-19 symptoms. Residents can contact the call center for guidance Monday through Friday, 9 a.m.-7 p.m. at 703-267-3511.

Community Conversations: The Health Department is working closely with community-based organizations and employers to present vaccine information and answer questions from residents or employees. Presentations are being delivered in English, Spanish, Korean, Vietnamese, Chinese, Arabic, and Amharic, as well as focused conversations with African American and Black residents such as the “Real Talk: Cuts and Convoz” at local barbershops and salons and “Real Talk: Courtside” at recreational centers.

Vaccine: As requests for proof of COVID-19 vaccination by businesses and employers increases, the Virginia Department of Health [has announced](#) that QR (quick response) codes are now available. Virginia is now the fifth state to adopt the [SMART Health](#) format for QR codes, empowering individuals with trustworthy and verifiable copies of their vaccination records in digital or paper form.

The Fairfax County Health Department is waiting for further guidance from the Centers for Disease Control and Prevention (CDC) and Virginia Department of Health (VDH) regarding booster doses for the COVID-19 vaccine. Please see this [statement from VDH](#). At this time, [third doses \(boosters\) will continue to be provided solely to people with immunocompromised systems](#).

Businesses and community event organizers can request to host a vaccination team to provide COVID-19 vaccines or education/outreach services so that people can learn more about the vaccines. Requests will be reviewed and matched with an outreach or nursing team from the Fairfax County Health Department. Every attempt will be made to support events with the best resources for an audience on the date and time of submitted requests. However, because many events take place around the health district every day, submitting a form is not a guarantee that a team is available for an event. The Health Department will fulfill as many requests as possible and will prioritize events with an equity lens.

Business owners or event organizers who are interested in increasing vaccination rates in our community, can [submit a request to the Health Department here](#).

Fairfax County residents 12 years and older are eligible to receive the COVID-19 vaccine and there is enough vaccine for everyone who wants to be vaccinated. Residents can find more information and schedule an appointment at [Vaccines.gov - Find COVID-19 vaccine locations near you](#) and on the [Fairfax County Health Department website](#). For vaccine questions and help with scheduling, the vaccine call center is available Monday-Friday from 9 a.m.-7 p.m. at 703-324-7404.

The Health Department is managing appointments with [Vaccine Administration Management System \(VAMS\)](#), a CDC-developed tool. Appointments can be made for Health Department clinics sites — including the Fairfax County Government Center and Health Department district offices. Expanded walk-in service hours are available at the Fairfax County Government Center and Mt. Vernon District Office.

	Fairfax County Government Center	Mt. Vernon District Office
Mondays	11:30 a.m.-6:30 p.m.	11:30 a.m.-6:30 p.m.
Tuesdays	9 a.m.-4 p.m.	9 a.m.-4 p.m.
Wednesdays	9 a.m.-4 p.m.	9 a.m.-4 p.m.
Thursdays	11:30 a.m.-6:30 p.m.	11:30 a.m.-6:30 p.m.
Fridays	9 a.m.-4 p.m.	9 a.m.-4 p.m.
Saturdays	9 a.m.-4 p.m.	

The COVID-19 vaccine continues to be available at locations throughout the Fairfax Health District, including private healthcare providers, pharmacies, grocery stores, and urgent cares.

Navigation: The Health Department’s High Risk Communities Task Force has expanded its efforts to enhance vaccine navigation efforts for communities of lower vaccination rates, in coordination with routine community- based organization outreach services. Navigators are in the community and reaching out to residents at existing events and working collaboratively with the Health Department’s Outreach Team and partners within Department of Neighborhood and Community Services, including food distribution events, Vaccine Equity Clinics, and health fairs. The team uses motivational interviewing to provide unbiased information in a non- judgmental conversation to help residents resolve any ambivalent feelings about the COVID-19 vaccine. Navigators also promote other types of immunization, as appropriate.

Vaccine Equity Clinics: The Health Department’s High Risk Communities Task Force continues to implement vaccination clinics in collaboration with Health Department and other vaccination partners to reach communities that have lower vaccination rates and where a combination of outreach and locating a vaccination clinic at a site more convenient to the community can increase vaccinations. Neighborhood-based clinics are scheduled at houses of worship, apartment complexes, and other locations with outreach being conducted by the Health Department, NCS and other trusted community partners.

Upcoming Vaccine Equity Clinics are scheduled with anchor vaccinators as follows:

< > Sep 19 – 25, 2021 ▾							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
19 HW - Centreville Immigration Forum SW - Springfield Town Center	20 FVT- Silver Diner Springfield	21 FVT- Silver Diner Merrifield	22	23	24	25 SW - Kingsley/Graham Road SW - Springfield Town Center SW/CV - St. Marks Church		

< > Sep 26 – Oct 2, 2021 ▾							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
26 SW - Springfield Town Center	27 FVT- Chick-Fil-A Reston FVT- Silver Diner Fair Oaks	28 FVT- Chipotle Mexican Grill	29 FVT - Four Seasons Apartments	30 FVT- Nordstroms SW CareVan - Oakview Gardens	1 SW/Carevan - Parkridge Apartments	2 SW - Springfield Town Center		

< > Oct 3 – 9, 2021 ▾							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
3 SW - Springfield Town Center	4	5	6 HOLD FVT - Fairfax City Employee	7 TBD/CareVan - El Grande Shopping	8	9 SW - Springfield Town Center TBD - Stonegate Village		

Transportation: Multiple HHHS agencies created the Vaccine Transportation Program. Residents may call the Vaccine Call Center at 703-324-7404 and once eligibility is confirmed, they will contact Human Services Transportation for transportation. The county is providing free taxi rides to anyone with a vaccine appointment who does not have access to transportation. To date, 375 rides have been provided, and the majority are for people ages 65+. Residents are accessing other transportation services such as NV Rides and multiple Shepherd Centers. Other county agencies working with residents who need transportation to their vaccine appointment have been provided with taxi resources. As a reminder, there are many community partners who provide transportation assistance to older adults; information and program details can be found [here](#).

Health Safety Net Providers

COVID-19 testing, and comprehensive health care services are available at the Community Health Centers and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

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School Meals: All FCPS students are eligible for free meals at school this year. FCPS will be offering free bulk meal kits for students attending virtually and community members at [certain locations](#) on Wednesdays from 8:30-10 a.m.

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Department of Housing and Community Development

Office to Prevent and End Homelessness: The hotels remain open during a period of high community transmission of COVID-19 to provide isolation, quarantine, and protection for individuals, as well as shelter decompression. Staff are regularly evaluating the needed number of rooms and adjusting based on current health data and alternate housing options. Staff are also engaged in an ongoing campaign to increase vaccination rates among people experiencing homelessness.

Below is an update on the census of rooms, including homeless status, referral sources, and race/ethnicity demographics. Since the hotels opened, 594 people who were experiencing homelessness at admission moved to permanent housing. Over the two weeks ending September 20, 32 people entered the hotels while 51 people left for a net decrease of 19 people. The 51 people who left the hotel program had been there for an average of 127 days.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
428	285	393	392	1	67%

Referral Sources (Percentage of Guests)	Homeless	Non-Homeless	Grand Total
Federally Qualified Health Clinics	0.3%	0.0%	0.3%
Government	4.6%	0.3%	4.8%
Homeless Services Providers	93.4%	0.0%	93.4%
Hospitals	1.5%	0.0%	1.5%
Grand Total	99.7%	0.3%	100.0%

Race & Ethnicity (Percentage of Guests)	Hispanic/ Latino	Non-Hispanic/ Non-Latino	Unknown	Grand Total
American Indian or Alaska Native	0.0%	2.0%	0.0%	2.0%
Asian	0.0%	3.6%	0.0%	3.6%
Black or African American	0.5%	53.3%	0.0%	53.8%
Unknown	0.3%	0.0%	0.8%	1.0%
White	14.7%	24.9%	0.0%	39.6%
Grand Total	15.5%	83.8%	0.8%	100.0%

Department of Neighborhood and Community Services

Coordinated Services Planning (CSP): CSP continues to address community needs through the coordination of different funding sources. The CSP weekly call volume decreased by nine percent over the last two weeks, although the average speed of answer for a return call has increased on the English line. CSP leadership continues to monitor call volume and will continue balancing staff's proportion of time processing pending Emergency Rental Assistance cases with additional phone support.

The Board of Supervisors was briefed at its Health and Human Services Committee meeting on September 21 on the [COVID-19 Basic Needs and Eviction Prevention Response Update](#), which highlighted additional outreach efforts, particularly those supporting vulnerable communities, that are underway and will be expanded upon. NCS, Health Department, FCPS, and community providers are partnering to ensure that application completion rates for tenants and landlords improve. Additionally, continued outreach is occurring at the Vaccine Equity Clinics, Health Fairs, back-to-school events, and other community events so that participants are informed of the basic needs assistance available.

The CSP Data Dashboard is on pages 6-7.

Basic Needs Support Funding: Basic Needs expenditures over the past two weeks totaled **\$2,232,601**. The Emergency Rental Assistance (ERA) has served 1,954 households for housing assistance and 153 households for utility assistance for a total of **\$15,779,814** of ERAI funding disbursed since June 2021. ERA eligible residents with documented need may receive rent or utility assistance for up to 12 months (nine months arrearages and three months prospective) plus an additional three months (if necessary) to ensure housing stability. The ERA program does not include funding for mortgage or food assistance, or funding for residents above 80% AMI; an additional \$2 million in funding from the Coronavirus Relief Fund (CRF) titled CARES 2.0 Gap Funds has been allocated to support these needs. All funding sources listed above are in the CSP Dashboard below. The CSP Data Dashboard will be updated to include additional data points and enhanced maps to illustrate ERA funding disbursements by zip code in the near future.

CSP DATA DASHBOARD

WEEKLY CALL VOLUME

The call volume and the percent change from the previous week and previous year.

Week starting:	FY 2022 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
8/22/21	3,189	- 18%	10%
8/29/21	3,638	- 18%	14%
9/5/21*	3,543	4%	- 3%
9/12/21	3,297	- 7%	- 7%

*Holiday week

WEEKLY AVERAGE SPEED OF ANSWER

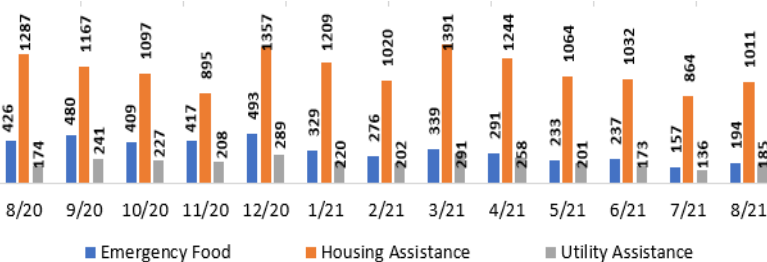
The weekly average speed of answer for the Spanish and English lines.

Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
8/22/21	17:26	51:06
8/29/21	17:31	53:19
9/5/21*	16:35	72:04
9/12/21	15:34	59:27

*Holiday week

MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



NUMBER OF FIRST-TIME CALLERS TO CSP

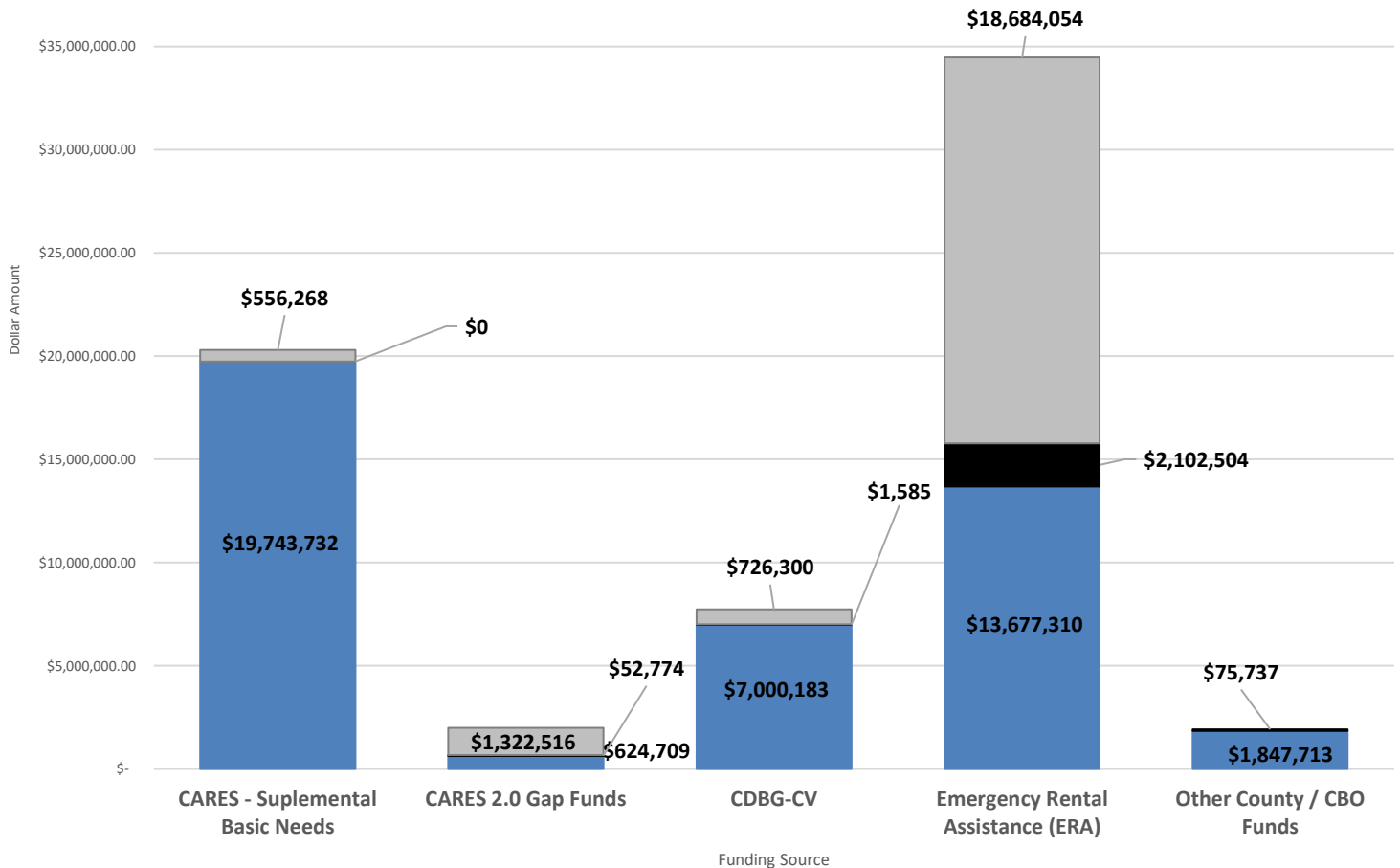
The number of first-time callers to CSP includes residents who have never called or had a case open with CSP. In FY 2019 the monthly average was 244.

Month	# of New Cases of 1 st callers	% Change from FY 2019
February 2021	588	+ 141%
March 2021	668	+ 174%
April 2021	606	+ 148%
May 2021	536	+ 120%
June 2021	528	+ 116%
July 2021	501	+ 105%
August 2021	540	+ 121%
TOTAL	3,967	

BASIC NEEDS ASSISTANCE COORDINATED THROUGH CSP FUNDING SOURCES AND SPENDING

Biweekly Total for all Funding Sources (CARES, CDBG, ERA and Other): \$2,232,601

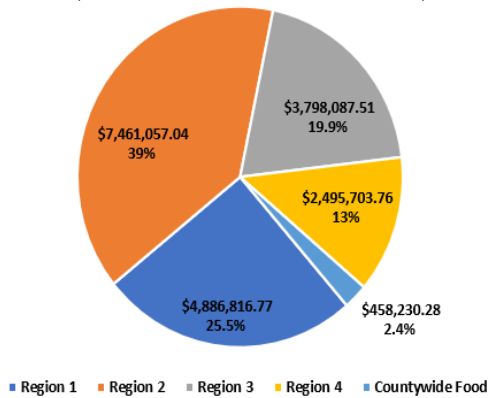
ERA I Funds – Number of Households Served & Total Disbursed (Cumulative, Duplicated): Housing (1,954), Utility (153) Total Disbursed (\$15,779,814)



CSP DATA DASHBOARD (continued)

CARES FUNDING ASSISTANCE BY REGION (HOUSING, UTILITY AND FOOD)

\$19,141,029.56 as of September 22, 2021
(This total does not include CBO Administrative Costs)



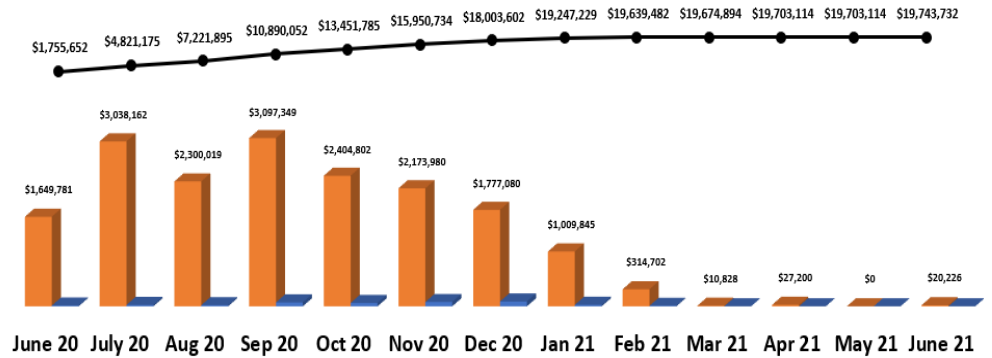
Note: This chart equates to 99.8% due to 0.2% being

CARES ACT FUNDING UTILIZED

As of September 22, 2021

Total CARES Act Supplemental Basic Needs funding utilized: **\$ 19,743,732***

Number of Households Served (Cumulative): Housing (4,956), Utility (970), Emergency Food: (5,000 referrals)

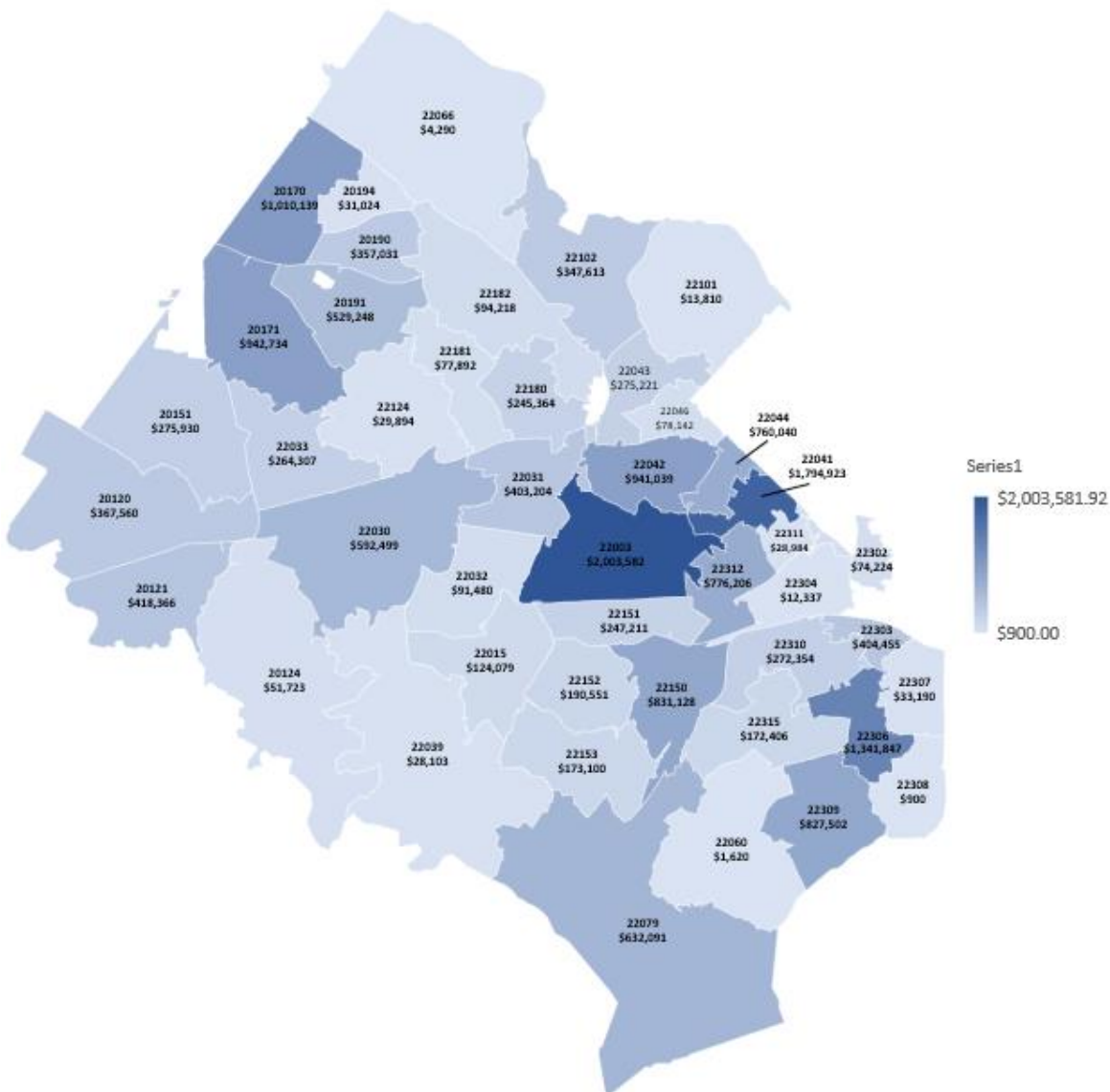


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CARES FUNDING UTILIZED BY ZIP CODE

As of September 22, 2021

A Funding Utilization Map for the ERA funding is currently under development





Fairfax County Health and Human Services COVID-19 Response Updates

September 8, 2021

General Updates

- As [Phase 3 continues in Fairfax County](#), most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our [assistance from a distance offered online or by phone](#). In situations where in-person interactions are necessary, appointments are encouraged.
- Updates for most county agencies can be found on our [operating status webpage](#), which is updated regularly.
- The county has developed numerous [COVID-19 geospatial resources](#), including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Active and Thriving Community Grants

Applications for the [Active and Thriving Community Grants](#) are currently being accepted until September 14. This will award \$10 million in ARPA Fiscal Recovery Funds across five sectors to small businesses and nonprofits to help the most negatively impacted organizations remain in business and retain employees. It will also help our most vulnerable residents by supporting programs and services that provide a social safety net and promote positive childhood environments. More information, including eligibility and how to apply, can be found [here](#).

Health Department

Data Dashboards: The Fairfax County Health Department's [COVID-19 Case Data Dashboard](#) contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week. Currently, the Fairfax Health District is classified as having **high** community transmission.

The Health Department has updated its [COVID-19 vaccination dashboard](#). Vaccination by Age Group appears on tab 2 of the dashboard. Accurate data on race and ethnicity of people who have been vaccinated appears on tab 3 of the dashboard. Also included on the dashboard are:

- Total doses of COVID-19 vaccine administered among Fairfax Health District residents;
- Aggregate number of doses administered by date of vaccination;
- Number and proportion of residents who have received at least one dose;
- Number and proportion of residents who are fully vaccinated; and
- Proportion vaccinated by age group, including among adolescents (tab 2).

Media Resources: Northern Virginia's health districts continues a media campaign to encourage everyone in the region to get vaccinated. The campaign encourages broad vaccination across the region while also focusing on various audiences who remain vaccine hesitant. Learn more at [StayWellNova.com](#) or [MantenteSanoVA.com](#).

The [Emergency Blog](#) features regular updates about pandemic response activities, including vaccination messages. Residents can access these blog posts by texting FFXCOVID (English) or FFXCOVIDESP (Spanish) to 888777.

Testing: Residents who exhibit COVID-19-like symptoms and do not have access to [testing options available in the community](#) may schedule an appointment for testing at a Fairfax County Health Department clinic location by calling the Health Department's call center at 703-324-7404. Testing at the Health Department is

reserved for people who are experiencing COVID-19 symptoms. The Health Department is currently planning to conduct mobile testing approximately 3 times a week during business hours at various rotating locations around the county where disease clusters have been identified. This mobile testing option will begin in late September.

[Other testing options](#) will remain operational throughout Fairfax County and are widely available through health care providers, urgent cares centers and pharmacies. Residents can contact the call center for guidance Monday through Friday, 9am – 7pm: 703-267-3511.: 703-267-3511.

Community Conversations: The Health Department is working closely with community-based organizations and employers to present vaccine information and answer questions from residents or employees. Presentations are being delivered in English, Spanish, Korean, Vietnamese, Chinese, Arabic, and Amharic, as well as focused conversations with African American and Black residents such as the “Real Talk: Cuts and Convoz” at local barbershops and salons and “Real Talk: Courtside” at recreational centers.

Vaccine: The FDA has granted full approval to the Pfizer-BioNTech COVID-19 vaccine for persons ages 16 and older. The vaccine, which will now be marketed under the brand name “Comirnaty,” continues to be available under emergency use authorization (EUA), [for individuals 12 through 15 years of age](#) and for the administration of a [third dose in certain immunocompromised individuals](#).

Residents of the Fairfax Health District who have immune systems that are compromised due to medical conditions or are receiving immunosuppressive medications or treatments and who have received two doses of an mRNA COVID-19 vaccine (Pfizer BioNTech or Moderna) [are now eligible to receive a third dose](#) of COVID-19 vaccine at the Fairfax County Health Department clinics.

Businesses and community event organizers can request to host a vaccination team to provide COVID-19 vaccines or education/outreach services so that people can learn more about the vaccines. Requests will be reviewed and matched with an outreach or nursing team from the Fairfax County Health Department. Every attempt will be made to support events with the best resources for an audience on the date and time of submitted requests. However, because many events take place around the health district every day, submitting a form is not a guarantee that a team is available for an event. The Health Department will fulfill as many requests as possible and will prioritize events with an equity lens.

Business owner or event organizers who are interested in increasing vaccination rates in our community, can [submit a request to the Health Department here](#).

Fairfax County residents 12 years and older are eligible to receive the COVID-19 vaccine and there is enough vaccine for everyone who wants to be vaccinated. Residents can find more information and schedule an appointment at [Vaccines.gov - Find COVID-19 vaccine locations near you](#) and on the [Fairfax County Health Department website](#). For vaccine questions and help with scheduling, the vaccine call center is available Monday-Friday from 9 a.m.-7 p.m. at 703-324-7404.

The Health Department is managing appointments with [Vaccine Administration Management System \(VAMS\)](#), a CDC-developed tool. Appointments can be made for Health Department clinics sites — including the Fairfax County Government Center and Health Department district offices. Expanded walk-in service hours are available at the Fairfax County Government Center and Mt. Vernon District Office.

	Fairfax County Government Center	Mt. Vernon District Office
Mondays	11:30 a.m.-6:30 p.m.	11:30 a.m.-6:30 p.m.
Tuesdays	9 a.m.-4 p.m.	9 a.m.-4 p.m.
Wednesdays	9 a.m.-4 p.m.	9 a.m.-4 p.m.
Thursdays	11:30 a.m.-6:30 p.m.	11:30 a.m.-6:30 p.m.
Fridays	9 a.m.-4 p.m.	9 a.m.-4 p.m.
Saturdays	9 a.m.-4 p.m.	

The COVID-19 vaccine continues to be available at locations throughout the Fairfax Health District, including private healthcare providers, pharmacies, grocery stores, and urgent cares.

Navigation: The Health Department’s High Risk Communities Task Force has expanded its efforts to enhance vaccine navigation efforts for communities of lower vaccination rates, in coordination with routine community-based organization outreach services. Navigators are in the community and reaching out to residents at existing events and working collaboratively with the Health Department’s Outreach Team and partners within Department of Neighborhood and Community Services, including food distribution events, Vaccine Equity Clinics, and health fairs. The team uses motivational interviewing to provide unbiased information in a non-judgmental conversation to help residents resolve any ambivalent feelings about the COVID-19 vaccine. Navigators also promote other types of immunization, as appropriate.

Vaccine Equity Clinics: The Health Department’s High Risk Communities Task Force (HRCTF) continues to implement vaccination clinics in collaboration with Health Department and other vaccination partners to reach communities that have lower vaccination rates and where a combination of outreach and locating a vaccination clinic at a site more convenient to the community can increase vaccinations. Neighborhood-based clinics are scheduled at houses of worship, apartment complexes, and other locations with outreach being conducted by the Health Department, NCS and other trusted community partners.

Upcoming Vaccine Equity Clinics are scheduled with anchor vaccinators as follows:

<div> <div>< > Sep 5 – 11, 2021</div> <div> <div>Week</div> <div>Month</div> </div> </div>						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
5	6	7	8	9	10	11
<div>SW - Springfield</div> <div>SW CareVan - LatinX Expo</div>	<div>DMV CLOSED</div> <div>Labor Day</div>	<div>FVT- DMV Chantilly</div> <div>FVT- DMV Franconia</div> <div>SW - Real Talk at the Courts</div>	<div>FVT- DMV Chantilly</div>	<div>FVT - Coates ES 2nd dose</div> <div>FVT- DMV Chantilly</div> <div>FVT- DMV Franconia</div> <div>MVDO - Community</div> <div>SW/CareVan - New Grand Mart</div>	<div>FVT- DMV Chantilly</div> <div>SW - Real Talk at Madison Hair</div>	<div>FVT- DMV Chantilly</div> <div>FVT- DMV Franconia</div> <div>FVT- Taste of Falls Church</div> <div>SW - Springfield Town Center</div>

<div> <div>< > Sep 12 – 18, 2021</div> <div> <div>Week</div> <div>Month</div> </div> </div>						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
12	13	14	15	16	17	18
<div>SW - Springfield Town Center</div> <div>SW- St John Neumann</div>		<div>FVT- Comstock/Wiehl</div>		<div>FVT- Comstock/Wiehl</div> <div>SW CareVan - Lee Overlook</div>	<div>FVT- Rising Hope United</div> <div>SW - Masjid Noor</div>	<div>FVT - Buddhist Tzu 2nd Dose</div> <div>Nav Team - NAACP</div> <div>SW - Springfield Town Center</div> <div>SW -Cedar Ridge</div>

< > Sep 19 – 25, 2021 ∨							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
19	20	21	22	23 +	24	25		
HW - Centreville Immigration				SW CareVan - Oakview		SW - Springfield Town Center		
SW - Springfield Town Center								

Transportation: Multiple HHHS agencies created the Vaccine Transportation Program. Residents may call the Vaccine Call Center at 703-324-7404 and once eligibility is confirmed, they will contact Human Services Transportation for transportation. The county is providing free taxi rides to anyone with a vaccine appointment who does not have access to transportation. To date, 375 rides have been provided, and the majority are for people ages 65+. Residents are accessing other transportation services such as NV Rides and multiple Shepherd Centers. Other county agencies working with residents who need transportation to their vaccine appointment have been provided with taxi resources. As a reminder, there are many community partners who provide transportation assistance to older adults; information and program details can be found [here](#).

Health Safety Net Providers

COVID-19 testing, and comprehensive health care services are available at the Community Health Centers and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

School Meals: All FCPS students are eligible for free meals at school this year. FCPS will be offering free bulk meal kits for students attending virtually and community members at [certain locations](#) on Wednesdays from 8:30-10 a.m.

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Department of Housing and Community Development

Office to Prevent and End Homelessness: The hotels remain open during a period of high community transmission of COVID-19 to provide isolation, quarantine, and protection for individuals, as well as shelter decompression. Staff are regularly evaluating the needed number of rooms and adjusting based on current health data and alternate housing options. Staff are also engaged in an ongoing campaign to increase vaccination rates among people experiencing homelessness.

Below is an update on the census of rooms, including homeless status, referral sources, and race/ethnicity demographics. Since the hotels opened, **572** people who were experiencing homelessness at admission moved to permanent housing. Over the two weeks ending September 6, 69 people entered the hotels while 42 people left for a net increase of 27 people. The 42 people who left the hotel program had been there for an average of 84 days.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
428	295	412	412	0	69%

Referral Sources (% of Guests)	Homeless
Fairfax County Government	7.9%
Federally Qualified Health Centers	0.2%
Homeless Services Providers	90.9%
Hospitals	1%
Grand Total	100%

Race & Ethnicity (% of Guests)	Hispanic/Latino	Non-Hispanic/Non-Latino	Unknown	Grand Total
American Indian or Alaska Native	0%	2.2%	0%	2.2%
Asian	0%	6.7%	0%	6.7%
Black or African American	0.5%	51.4%	0%	51.9%
Unknown	0.5%	0%	0.5%	1%
White	14.7%	23.6%	0%	38.2%
Grand Total	15.6%	83.9%	0.5%	100%

Department of Neighborhood and Community Services

Coordinated Services Planning (CSP): CSP continues to address community needs through the coordination of different funding sources. The CSP weekly call volume has increased by 26 percent over the last two weeks, which has resulted in increased wait time/average speed of answer on the English line. The Spanish line has not been impacted by the increased call volume. CSP leadership continues to monitor call volume and will continue balancing staff's proportion of time processing pending Emergency Rental Assistance cases with additional phone support.

Additional outreach efforts, particularly those supporting vulnerable communities are underway and will be expanded upon. NCS, Health Department, FCPS, and community providers are partnering to ensure participants at the Vaccine Equity Clinics, Health Fairs, back-to-school events, and other community events are informed of the basic needs assistance available.

The CSP Data Dashboard is on pages 6-7.

Basic Needs Support Funding: Basic Needs expenditures over the past two weeks totaled **\$1,661,818**. The Emergency Rental Assistance (ERA) has served 1,649 households for housing assistance and 125 households for utility assistance for a total of **\$13,677,310** of ERA funding disbursed since June 2021. ERA-eligible residents with documented need may receive rent or utility assistance for up to 12 months (nine months arrearages and three months prospective) plus an additional three months (if necessary) to ensure housing stability. The ERA program does not include funding for mortgage or food assistance, or funding for residents above 80% AMI; an additional \$2 million in funding from the Coronavirus Relief Fund (CRF) titled CARES 2.0 Gap Funds has been allocated to support these needs. All funding sources listed above are in the CSP Dashboard below. The CSP Data Dashboard will be updated to include additional data points and enhanced maps to illustrate ERA funding disbursements by zip code in the near future.

Office for Children: Early Head Start and Head Start programs have welcomed new and returning children to the 2021-22 school year. FCPS programs began on August 30, and Higher Horizons and Greater Mount Vernon Head Start welcomed children on September 7. All programs are offering in-person services. Early Head Start and Head Start provide high quality early childhood education and comprehensive family services. For information, visit the [Head Start/Early Head Start website](#) or view the [brochure](#).

CSP DATA DASHBOARD

WEEKLY CALL VOLUME

The call volume and the percent change (increase/decrease) from the previous week and previous year.

Week starting:	FY 2022 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
8/8/21	3,153	- 19%	- 24%
8/15/21	2,891	- 19%	- 8%
8/22/21	3,189	-18%	10%
8/29/21	3,638	-18%	14%

WEEKLY AVERAGE SPEED OF ANSWER*

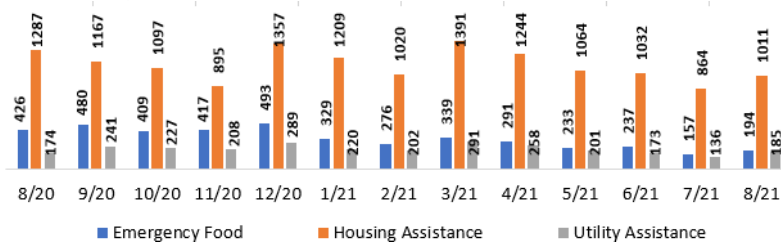
The weekly average speed of answer for the Spanish and English lines.

Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
8/8/21	13:48	43:42
8/15/21	17:05	39:53
8/22/21	17:26	51:06
8/29/21	17:31	53:19

*As a reminder, the call back feature is accessible to all callers. This service calls residents back when a Specialist becomes available.

MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



NUMBER OF FIRST-TIME CALLERS TO CSP

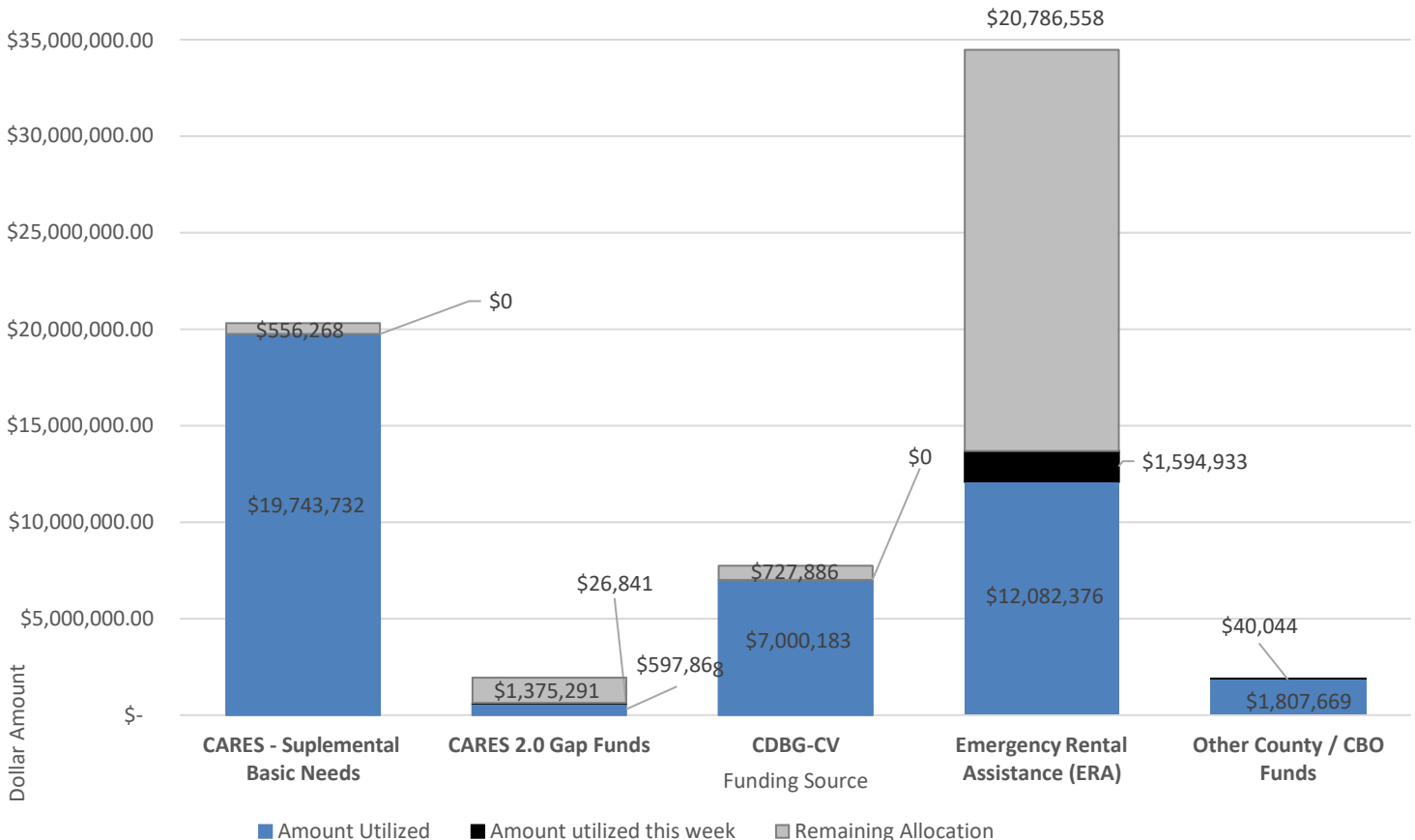
The number of first-time callers to CSP includes residents who have never called or had a case open with CSP. In FY 2019 the monthly average was 244.

Month	# of New Cases of 1 st callers	% Change from FY 2019
February 2021	588	+ 141%
March 2021	668	+ 174%
April 2021	606	+ 148%
May 2021	536	+ 120%
June 2021	528	+ 116%
July 2021	501	+ 105%
August 2021	540	+121%
TOTAL	3,967	

BASIC NEEDS ASSISTANCE COORDINATED THROUGH CSP FUNDING SOURCES AND SPENDING

Biweekly Total for all Funding Sources (CARES, CDBG, ERA and Other): \$1,661,818*

ERA I Funds – Number of Households Served & Total Disbursed (Cumulative): Housing (1,649), Utility (125) Total Disbursed (\$13,677,310)

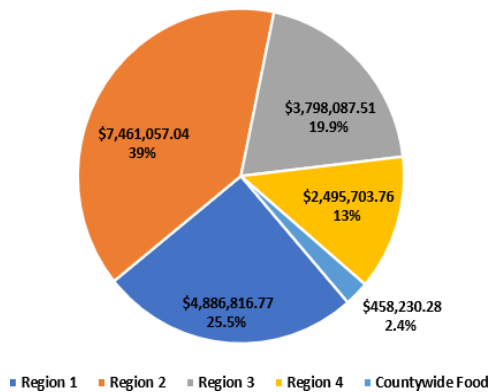


*Short work week due to county holiday.

CSP DATA DASHBOARD (continued)

CARES FUNDING ASSISTANCE BY REGION (HOUSING, UTILITY AND FOOD)

\$19,141,029.56 as of September 8, 2021
(This total does not include CBO Administrative Costs)



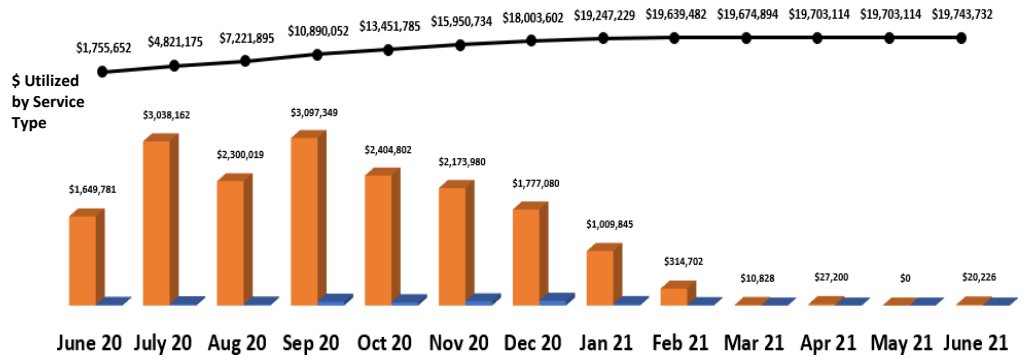
Note: This chart equates to 99.8% due to 0.2% being allocated to relocation costs.

CARES ACT FUNDING UTILIZED

As of September 8, 2021

Total CARES Act Supplemental Basic Needs funding utilized: \$19,743,732*

Number of Households Served (Cumulative): Housing (4,956), Utility (970), Emergency Food: (5,000 referrals)

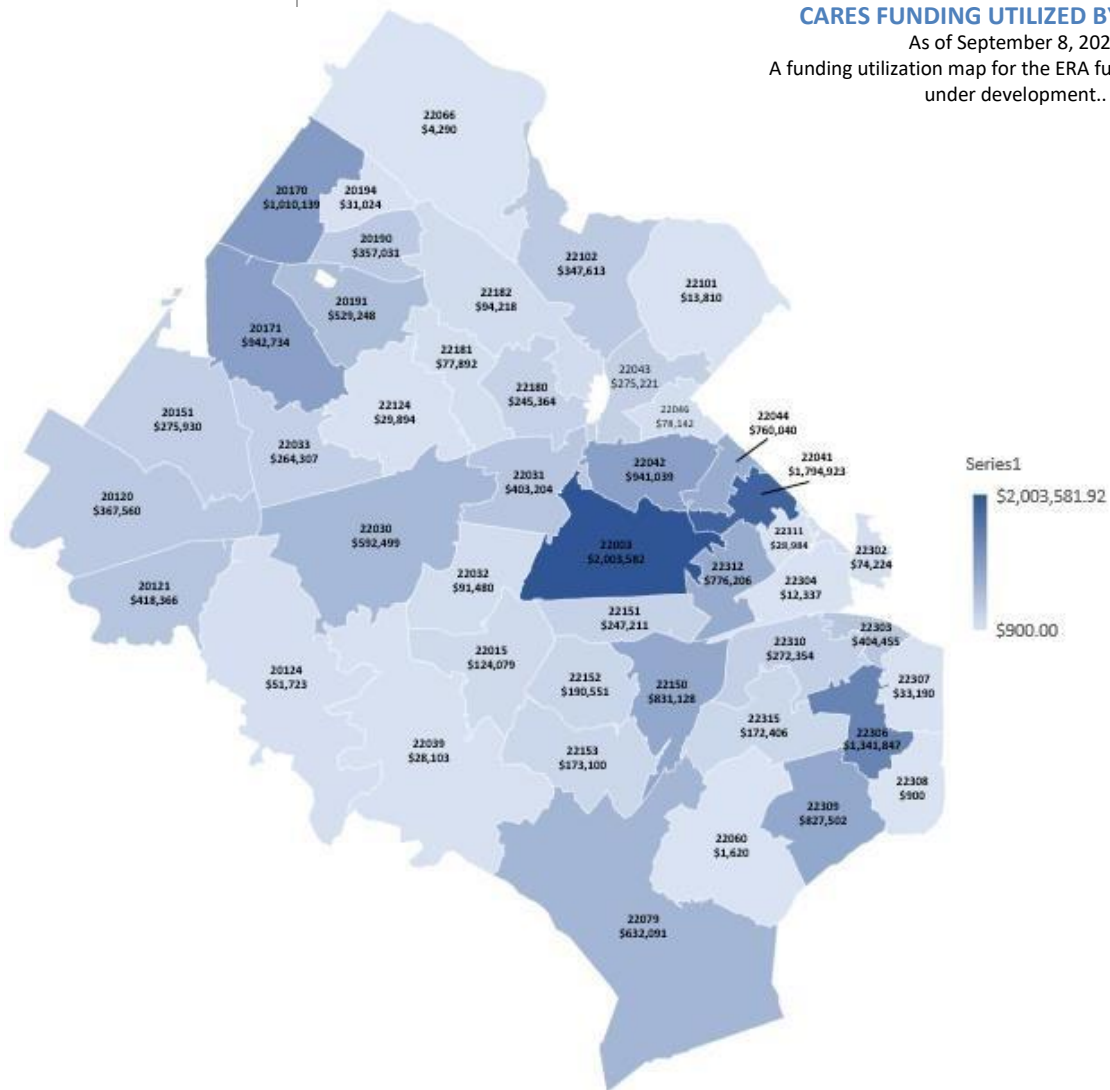


*Expenditures of CARES Act funds for food assistance are reported monthly on specific days, as illustrated in the line graph for cumulative \$ utilized. CBOs were also allotted 5% of CARES Act funds for administrative costs, and funds utilized to date (May - August 2020) were reported on September 23, 2020. Funds utilized for administrative expenses are reported monthly along with food assistance.

CARES FUNDING UTILIZED BY ZIP CODE

As of September 8, 2021

A funding utilization map for the ERA funding is currently under development..





Fairfax County Health and Human Services

COVID-19 Response Updates

August 25, 2021

General Updates

- As [Phase 3 continues in Fairfax County](#), most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our [assistance from a distance offered online or by phone](#). In situations where in-person interactions are necessary, appointments are encouraged.
- Updates for most county agencies can be found on our [operating status webpage](#), which is updated regularly.
- The county has developed numerous [COVID-19 geospatial resources](#), including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Active and Thriving Community Grants

The [Active and Thriving Community Grants](#) will award \$10 million in ARPA Fiscal Recovery Funds across five sectors to small businesses and nonprofits to help the most negatively impacted organizations remain in business and retain employees. It will also help our most vulnerable residents by supporting programs and services that provide a social safety net and promote positive childhood environments. The initial application process will open on August 31 at 10 a.m. and close on September 14 at 11:59 p.m. More information, including eligibility and how to apply, can be found [here](#). A webinar for prospective applicants was held on August 19 and [the recording](#) and [transcript](#) are posted online.

Health Department

Data Dashboards: The Fairfax County Health Department's [COVID-19 Case Data Dashboard](#) contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week. Currently, the Fairfax Health District is classified as having **substantial** community transmission.

The Health Department has updated its [COVID-19 vaccination dashboard](#). Accurate data on race and ethnicity of people who have been vaccinated are now available in the Virginia Immunization Information System (VIIS) and this data now appears on tab 3 of the dashboard. The VIIS data, which are available for all health district residents, replace the more limited data that was available through the Vaccine Administration Management System (VAMS). The VIIS data shows higher percentages of vaccine doses administered to Hispanic and African American populations compared with what had been reported from VAMS. Also included on the dashboard are:

- Total doses of COVID-19 vaccine administered among Fairfax Health District residents;
- Aggregate number of doses administered by date of vaccination;
- Number and proportion of residents who have received at least one dose;
- Number and proportion of residents who are fully vaccinated; and
- Proportion vaccinated by age group, including among adolescents (tab 2).

Media Resources: Northern Virginia's health districts continues a media campaign to encourage everyone in the region to get vaccinated. The campaign encourages broad vaccination across the region while also focusing on various audiences who remain vaccine hesitant. Learn more at [StayWellNova.com](#) or [MantenteSanoVA.com](#).

The [Emergency Blog](#) features regular updates about pandemic response activities, including vaccination messages. Residents can access these blog posts by texting FFXCOVID (English) or FFXCOVIDESP (Spanish) to 888777.

Testing: The Fairfax County Health Department has demobilized COVID-19 community testing sites it operates and has transitioned COVID-19 testing to their traditional clinic sites. Residents who exhibit COVID-19-like symptoms and do not have access to [testing options available in the community](#) may schedule an appointment for testing at a Fairfax County Health Department clinic location by calling the Health Department's call center at 703-324-7404. Testing at the Health Department is reserved for people who are experiencing COVID-19 symptoms.

[Other testing options](#) will remain operational throughout Fairfax County and are widely available through health care providers, urgent care centers and pharmacies. Residents can contact the call center for guidance seven days a week: 703-267-3511.

Community Conversations: The Health Department is working closely with community-based organizations to present vaccine information and answer questions from residents. Presentations are being delivered in English, Spanish, Korean, Vietnamese, Chinese, Arabic, and Amharic, as well as focused conversations with African American and Black residents, such as the "Real Talk: A COVID Conversation for the Culture" Town Hall and "Real Talk: Cuts and Convoz" at local barbershops. Recent community conversations with child-care providers and non-profit partners have focused on youth vaccination.

Vaccine: The FDA has granted full approval to the Pfizer-BioNTech COVID-19 vaccine for persons ages 16 and older. The vaccine, which will now be marketed under the brand name "Comirnaty," continues to be available under emergency use authorization (EUA), [for individuals 12 through 15 years of age](#) and for the administration of a [third dose in certain immunocompromised individuals](#).

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Businesses and community event organizers can now request to host a vaccination team to provide COVID-19 vaccines or education/outreach services so that people can learn more about the vaccines. Requests will be reviewed and matched with an outreach or nursing team from the Fairfax County Health Department. Every attempt will be made to support events with the best resources for an audience on the date and time of submitted requests. However, because many events take place around the health district every day, submitting a form is not a guarantee that a team is available for an event. The Health Department will fulfill as many requests as possible and will prioritize events with an equity lens.

Business owner or event organizers who are interested in increasing vaccination rates in our community, can [submit a request to the Health Department here](#).

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The Health Department is managing appointments with [Vaccine Administration Management System \(VAMS\)](#), a CDC-developed tool. Appointments can be made for Health Department clinic sites — including the Fairfax County Government Center, Health Department district offices, as well as temporary clinics being held at supervisory district offices and libraries. Expanded walk-in service hours are now available at the Fairfax County Government Center and Mt. Vernon District Office.

	Fairfax County Government Center	Mt. Vernon District Office
Mondays	11:30 a.m.-6:30 p.m.	11:30 a.m.-6:30 p.m.
Tuesdays	9 a.m.-4 p.m.	9 a.m.-4 p.m.
Wednesdays	9 a.m.-4 p.m.	9 a.m.-4 p.m.
Thursdays	11:30 a.m.-6:30 p.m.	11:30 a.m.-6:30 p.m.
Fridays	9 a.m.-4 p.m.	9 a.m.-4 p.m.
Saturdays	9 a.m.-4 p.m.	

The COVID-19 vaccine continues to be available at locations throughout the Fairfax Health District, including private healthcare providers, pharmacies, grocery stores, and urgent cares.

Navigation: The Health Department's High Risk Communities Task Force has expanded its efforts to enhance vaccine navigation efforts for communities of lower vaccination rates, in coordination with routine community-based organization outreach services. Navigators are in the community and reaching out to residents at existing events and working collaboratively with the Health Department's Outreach Team and partners within Department of Neighborhood and Community Services, including food distribution events, Vaccine Equity Clinics, and health fairs. The team uses Motivational Interviewing to provide unbiased information in a non-judgmental conversation to help residents resolve any ambivalent feelings about the COVID-19 vaccine. Navigators also promote other types of immunization, as appropriate, and are currently encouraging parents to ensure that their children's immunizations are up to date so that they may start school on time.

Vaccine Equity Clinics: The Health Department's High Risk Communities Task Force (HRCTF) continues to implement vaccination clinics in collaboration with Health Department and other vaccination partners to reach communities that have lower vaccination rates and where a combination of outreach and locating a vaccination clinic at a site more convenient to the community can increase vaccinations. Neighborhood-based clinics are scheduled at houses of worship, apartment complexes, and other locations with outreach being conducted by the Health Department, NCS and other trusted community partners.

Upcoming Vaccine Equity Clinics are scheduled with anchor vaccinators as follows:

<div> <div>< > Aug 22 – 28, 2021</div> <div>Week Month</div> </div>						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
22	23	24	25	26	27	28
SW - Springfield Town Center	FVT- DMV Chantilly	FVT- Comstock/Wiehle/Rest	FVT - La Biblia Church Ministries	FVT- Comstock/Wiehle/Rest	FVT - Food Lion	FVT - Public Safety Day
SW CareVan- Young Highway Taskforce	FVT- Roseina's Restaurant	FVT- DMV Chantilly	FVT- DMV Chantilly	FVT- DMV Chantilly	FVT- DMV Chantilly	FVT- Chantilly DMV
		FVT- DMV Franconia	FVT- Meadows of Chantilly	FVT- El Buen Sazon Restaurant	FVT- DMV Franconia	FVT- DMV Franconia
				NH - Annandale UMC	FVT- Paris Baguette	NH - Columbia Baptist Church
						NH - Fairmont Gardens

<div> <div>< > Aug 29 – Sep 4, 2021</div> <div>Week Month</div> </div>						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
29	30	31	1	2	3	4
HW - Centreville Immigration Forum	FVT- DMV Chantilly	FVT - XSport Fitness Clinic	FVT- DMV Chantilly	FVT- DMV Chantilly	FVT- DMV Chantilly	FVT- DMV Chantilly
SW - Springfield Town Center	FVT- Shrimp Shack	FVT- DMV Chantilly		FVT- DMV Franconia		FVT- DMV Franconia
	TBD/CareVan - New Grand Mart Shopping	FVT- DMV Franconia				

<div> <div>< > Sep 5 – 11, 2021</div> <div> <div>Week</div> <div>Month</div> </div> </div>						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
5	6	7	8	9	10	11
	FVT- DMV Chantilly	FVT- DMV Chantilly	FVT- DMV Chantilly	FVT - Coates ES 2nd dose	FVT- DMV Chantilly	FVT- DMV Chantilly
		FVT- DMV Franconia		FVT- DMV Chantilly		FVT- DMV Franconia
				FVT- DMV Franconia		FVT- Taste of Falls Church
				MVDO - Community Cookout		

Transportation: Multiple HHHS agencies created the Vaccine Transportation Program. Residents may call the Vaccine Call Center at 703-324-7404 and once eligibility is confirmed, they will contact Human Services Transportation for transportation. The county is providing free taxi rides to anyone with a vaccine appointment who does not have access to transportation. To date, 375 rides have been provided, and the majority are for people ages 65+. Residents are accessing other transportation services such as NV Rides and multiple Shepherd Centers. Other county agencies working with residents who need transportation to their vaccine appointment have been provided with taxi resources. As a reminder, there are many community partners who provide transportation assistance to older adults; information and program details can be found [here](#).

Health Safety Net Providers

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

School Meals: FCPS will be offering free bulk meal kits for students attending virtually and community members at the locations listed below. Distribution will be every Wednesday starting on August 25 from 8:30 a.m.-10 a.m. Meal Kits will contain five days of breakfast and lunch, plus seven days of afternoon snack and supper meals.

- Chantilly HS [4201 Stringfellow Rd, Chantilly](#)
- Falls Church HS [7521 Jaguar Trail, Falls Church](#)
- Hayfield SS [7630 Telegraph Rd, Alexandria](#)
- Herndon HS [700 Bennett St, Herndon](#)
- Marshall HS [7731 Leesburg Pike, Falls Church](#)
- Mount Vernon HS [8515 Old Mt Vernon Rd, Alexandria](#)
- South County HS [8501 Silverbrook Rd, Lorton,](#)
- Westfield HS [4700 Stonecroft Blvd, Chantilly](#)

All FCPS students (regardless of age) are eligible for free meals, as well as other county children that 18 years and under.

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Community Services Board

The CSB is leading an effort to convene hundreds of youth behavioral health treatment professionals from the schools, private sector, and other local agencies to develop a strategy that ensures the youth returning to school can access needed mental health supports.

Department of Housing and Community Development

Office to Prevent and End Homelessness: The hotels remain open during a period of significant community transmission of COVID-19 to provide isolation, quarantine, and protection for individuals, as well as shelter decompression. Staff are regularly evaluating the needed number of rooms and adjusting based on current health data and alternate housing options. Staff are also engaged in an ongoing campaign to increase vaccination rates among people experiencing homelessness.

Below is an update on the census of rooms, including homeless status, referral sources, and race/ethnicity demographics. Since the hotels opened, **557** people who were experiencing homelessness at admission moved to permanent housing. Over the two weeks ending August 23, 54 people entered the hotels while 47 people left for a net increase of seven people. The 47 people that left the hotel program had been there for an average of 143 days.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
428	289	463	460	3	68%

Referral Sources (% of Guests)	Homeless	Non-Homeless	Grand Total
Fairfax County Government	4.7%	0.8%	5.4%
Federally Qualified Health Centers	0.3%	0%	0.3%
Homeless Services Providers	93%	0%	93%
Hospitals	1.3%	0%	1.3%
Grand Total	99.2%	0.8%	100%

Race & Ethnicity (% of Guests)	Hispanic/Latino	Non-Hispanic/Non-Latino	Grand Total
American Indian or Alaska Native	0%	2.1%	2.1%
Asian	0.3%	3.6%	3.9%
Black or African American	1.6%	52.3%	53.9%
Unknown	0.5%	0%	0.5%
White	13.5%	26.2%	39.6%
Grand Total	15.8%	84.2%	100%

Department of Neighborhood and Community Services

Coordinated Services Planning (CSP): CSP continues to address community needs through the coordination of different funding sources. After several weeks of call volume increases due to the uncertainty about the eviction moratorium and increased media coverage and outreach efforts, the CSP weekly call volume has decreased by 30 percent over the last two weeks. Subsequently, there was a 35 percent decrease on the Spanish line and a 41 percent decrease on the English line in wait time/average speed of answer during the last two weeks. CSP leadership continues to monitor call volume and will continue balancing staff's proportion of time processing pending Emergency Rental Assistance cases with additional phone support.

Additional outreach efforts, particularly those supporting vulnerable communities are underway and will be expanded upon. NCS, Health Department, FCPS, and community providers are partnering to ensure participants at the Vaccine Equity Clinics, Health Fairs, back-to-school events, and other community events are informed of the basic needs assistance available.

The CSP Data Dashboard is on pages 7-8.

Basic Needs Support Funding: Basic Needs expenditures over the past two weeks totaled **\$2,171,741**. The Emergency Rental Assistance (ERA) has served 1,450 households for housing assistance and 104 households for utility assistance for a total of **\$12,082,376** of ERA funding disbursed since June 2021. ERA-eligible residents with documented need may receive rent or utility assistance for up to 12 months (nine months arrearages and three months prospective) plus an additional three months (if necessary) to ensure housing stability. The ERA program does not include funding for mortgage or food assistance, or funding for residents above 80% AMI; an additional \$2 million in funding from the Coronavirus Relief Fund (CRF) titled CARES 2.0 Gap Funds has been allocated to support these needs. All funding sources listed above are in the CSP Dashboard below. The CSP Data Dashboard will be updated to include additional data points and enhanced maps to illustrate ERA funding disbursements by zip code in the near future.

SACC Opening: FCPS began the school year on August 23, 2021, which included opening the SACC program at 142 sites throughout the county, including two new centers at McNair Upper School and Clearview Elementary School. Fairfax County is fortunate to have a strong, consistent staff who have been working the past 14 months in the Camp Fairfax and Supporting Return to School programs. They were delighted to welcome returning and new SACC families and children!

Active and Thriving Community Grant for Child Care Programs: On August 24, 2021, Fairfax County Office for Children staff conducted two informational webinars for child care programs interested in applying for the Active and Thriving Community Grant. Discussion included eligibility requirements, how to apply, and how to receive support. Over 400 participants attended the webinars, which were presented in English and Spanish. The webinar recordings, including the presentation slides, will be available on the [Active and Thriving Community Grant website](#).

Stuff the Bus: The next [Stuff the Bus](#) events will take place on Saturday, September 11, in honor of National Day of Service, and on Saturday, October 9, from 10 a.m. to 3 p.m. Stuff the Bus began in 2011 in response to a critical need to help restock the shelves of local food pantries after the holidays. This collaborative program is a partnership between Fairfax County Government and local nonprofits. Now in its 10th year, Stuff the Bus continues to support food assistance efforts for families and households. Since inception, Stuff the Bus has collected over 220 tons of food to feed hungry people in Fairfax County. For those who are unable to donate in person, monetary donations can be made by visiting Volunteer Fairfax's [Stuff the Bus Donation Page](#).

CSP DATA DASHBOARD

WEEKLY CALL VOLUME

The call volume and the percent change (increase/decrease) from the previous week and previous year.

Week starting:	FY 2022 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
7/25/21	3,567	- 6%	14%
8/1/21	4,136	2%	- 16%
8/8/21	3,153	- 19%	- 24%
8/15/21	2,891	- 19%	- 8%

WEEKLY AVERAGE SPEED OF ANSWER*

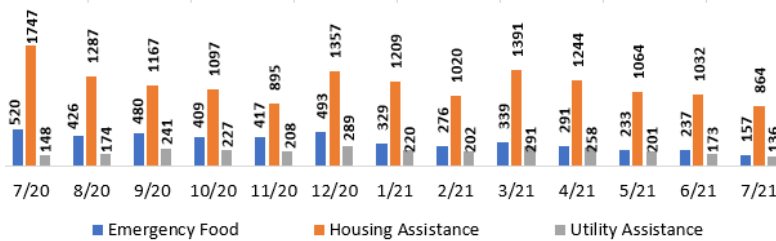
The weekly average speed of answer for the Spanish and English lines.

Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
7/25/21	32:45	41:32
8/1/21	26:00	67:17
8/8/21	13:48	43:42
8/15/21	17:05	39:53

*As a reminder, the call back feature is accessible to all callers. This service calls residents back when a Specialist becomes available.

MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



NUMBER OF FIRST-TIME CALLERS TO CSP

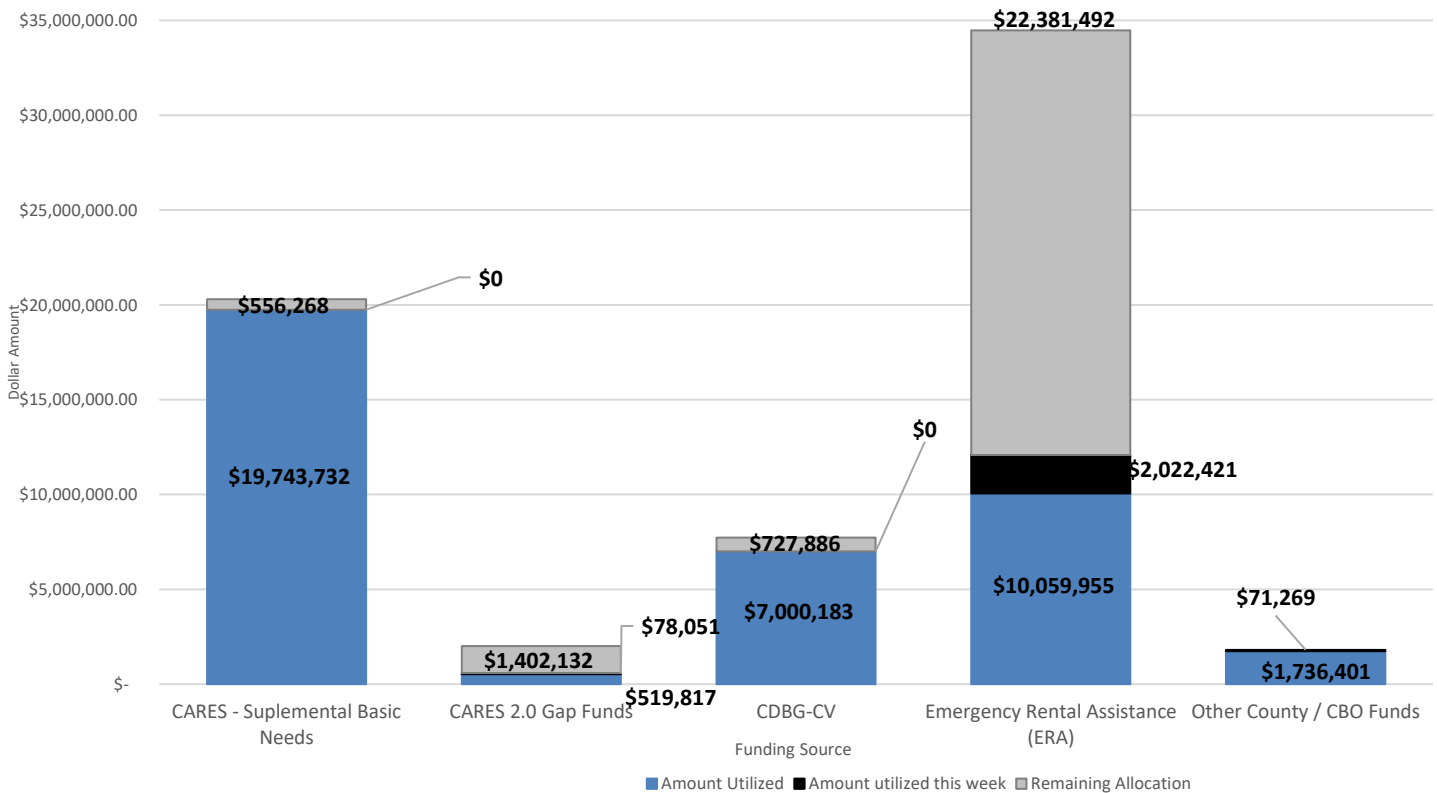
The number of first-time callers to CSP includes residents who have never called or had a case open with CSP. In FY 2019 the monthly average was 244.

Month	# of New Cases of 1 st callers	% Change from FY 2019
January 2021	484	+ 98%
February 2021	588	+ 141%
March 2021	668	+ 174%
April 2021	606	+ 148%
May 2021	536	+ 120%
June 2021	528	+ 116%
July 2021	501	+ 105%
TOTAL	3,911	

BASIC NEEDS ASSISTANCE COORDINATED THROUGH CSP FUNDING SOURCES AND SPENDING

Biweekly Total for all Funding Sources (CARES, CDBG, ERA and Other): \$2,171,741

ERA I Funds – Number of Households Served & Total Disbursed (Cumulative): Housing (1,450), Utility (104) Total Disbursed (\$12,082,376)

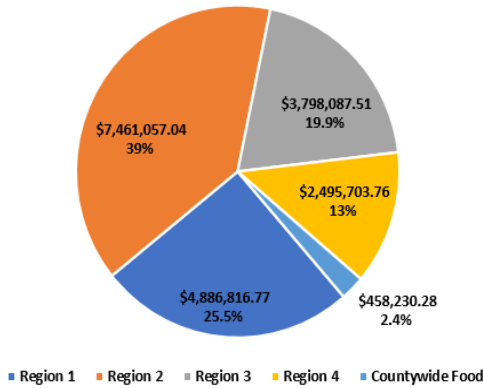


CSP DATA DASHBOARD (continued)

CARES FUNDING ASSISTANCE BY REGION (HOUSING, UTILITY AND FOOD)

\$19,141,029.56 as of August 25, 2021

(This total does not include CBO Administrative Costs)



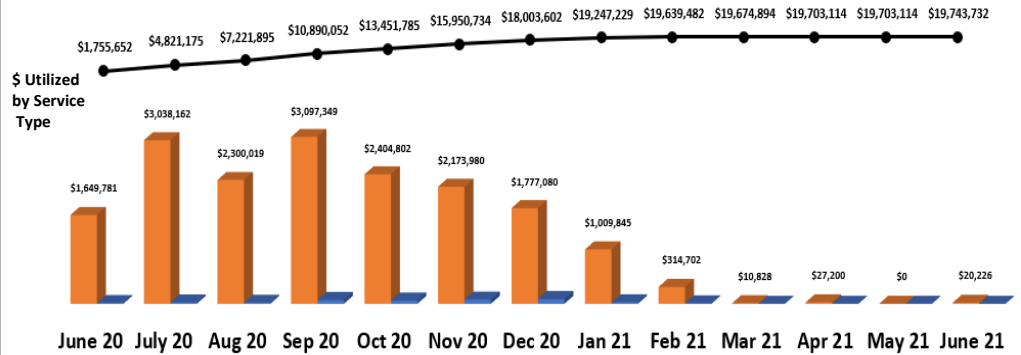
Note: This chart equates to 99.8% due to 0.2% being allocated to relocation costs.

CARES ACT FUNDING UTILIZED

As of August 25, 2021

Total CARES Act Supplemental Basic Needs funding utilized: \$19,743,732*

Number of Households Served (Cumulative): Housing (4,956), Utility (970), Emergency Food: (5,000 referrals)

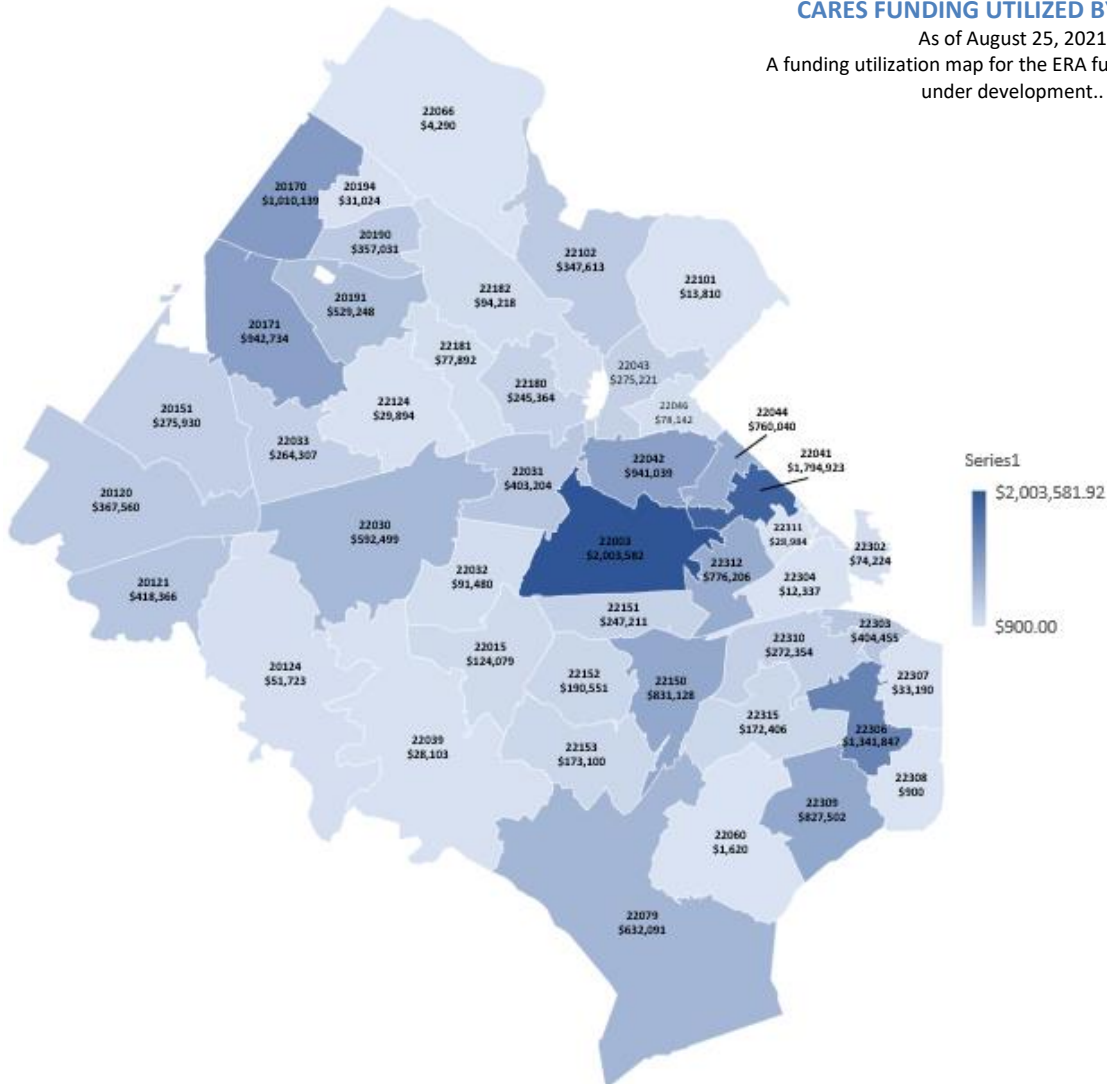


*Expenditures of CARES Act funds for food assistance are reported monthly on specific days, as illustrated in the line graph for cumulative \$ utilized. CBOs were also allotted 5% of CARES Act funds for administrative costs, and funds utilized to date (May - August 2020) were reported on September 23, 2020. Funds utilized for administrative expenses are reported monthly along with food assistance.

CARES FUNDING UTILIZED BY ZIP CODE

As of August 25, 2021

A funding utilization map for the ERA funding is currently under development..



Fairfax County Health and Human Services

COVID-19 Response Updates

August 11, 2021

General Updates

- As [Phase 3 continues in Fairfax County](#), most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our [assistance from a distance offered online or by phone](#). In situations where in-person interactions are necessary, appointments are encouraged.
- Updates for most county agencies can be found on our [operating status webpage](#), which is updated regularly.
- The county has developed numerous [COVID-19 geospatial resources](#), including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Eviction Prevention

Federal Moratorium: The CDC [issued a new order](#) temporarily halting evictions until October 3, 2021 [in localities with substantial or high rates of community transmission](#) in order to respond to the trajectory of the COVID-19 pandemic, including the rise of the Delta variant. It is intended to target specific areas of the country where cases are rapidly increasing, which likely would be exacerbated by mass evictions. Fairfax County currently has a substantial rate of community transmission.

Health Department

Data Dashboards: The Fairfax County Health Department's [COVID-19 Case Data Dashboard](#) contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week. At this time, with COVID-19 cases having increased since the first week of July, the Fairfax Health District is classified as having **substantial** community transmission.

The Health Department has updated its [COVID-19 vaccination dashboard](#). Accurate data on race and ethnicity of people who have been vaccinated are now available in the Virginia Immunization Information System (VIIS) and this data now appears on tab 3 of the dashboard. The VIIS data, which are available for all health district residents, replace the more limited data that was available through the Vaccine Administration Management System (VAMS). The VIIS data shows higher percentages of vaccine doses administered to Hispanic and African American populations compared with what had been reported from VAMS. Also included on the dashboard are:

- Total doses of COVID-19 vaccine administered among Fairfax Health District residents;
- Aggregate number of doses administered by date of vaccination;
- Number and proportion of residents who have received at least one dose;
- Number and proportion of residents who are fully vaccinated; and
- Proportion vaccinated by age group, including among adolescents (tab 2).

Media Resources: Northern Virginia's health districts continues a media campaign to encourage everyone in the region to get vaccinated. The campaign encourages broad vaccination across the region while also focusing on various audiences who remain vaccine hesitant. Learn more at [StayWellNova.com](#) or [MantenteSanoVA.com](#).

The [Emergency Blog](#) features regular updates about pandemic response activities, including vaccination messages. Residents can access these blog posts by texting FFXCOVID (English) or FFXCOVIDESP (Spanish) to 888777.

Testing: The Fairfax County Health Department has demobilized COVID-19 community testing sites it operates and has transitioned COVID-19 testing to their traditional clinic sites. Residents who exhibit COVID-19-like symptoms and do not have access to [testing options available in the community](#) may schedule an appointment for testing at a Fairfax County Health Department clinic location by calling the Health Department's call center at 703-324-7404. Testing at the Health Department is reserved for people who are experiencing COVID-19 symptoms. [Other testing options](#) will remain operational throughout Fairfax County and are widely available through health care providers, urgent cares centers and pharmacies. Residents can contact the call center for guidance seven days a week: 703-267-3511.

Community Conversations: The Health Department is working closely with community-based organizations to present vaccine information and answer questions from residents. Presentations are being delivered in English, Spanish, Korean, Vietnamese, Chinese, Arabic, and Amharic, as well as focused conversations with African American and Black residents, such as the "Real Talk: A COVID Conversation for the Culture" Town Hall and "Real Talk: Cuts and Convoz" at local barbershops. Recent community conversations with child-care providers and non-profit partners have focused on youth vaccination.

Vaccine: Fairfax County residents 12 years and older are eligible to receive the COVID-19 vaccine and there is enough vaccine for everyone who wants to be vaccinated. Residents can find more information and schedule an appointment at [Vaccines.gov - Find COVID-19 vaccine locations near you](#) and on the [Fairfax County Health Department website](#). For vaccine questions and help with scheduling, the vaccine call center is available Monday-Friday from 9 a.m.-7 p.m. at 703-324-7404.

The Health Department is managing appointments with [Vaccine Administration Management System \(VAMS\)](#), a CDC-developed tool. Appointments can be made for Health Department clinics sites — including the Fairfax County Government Center, Health Department district offices, as well as temporary clinics being held at supervisory district offices and libraries. Expanded walk-in service hours are now available at the Fairfax County Government Center and Mt. Vernon District Office.

	Fairfax County Government Center	Mt. Vernon District Office
Mondays	11:30 a.m.-6:30 p.m.	11:30 a.m.-6:30 p.m.
Tuesdays	9 a.m.-4 p.m.	9 a.m.-4 p.m.
Wednesdays	9 a.m.-4 p.m.	9 a.m.-4 p.m.
Thursdays	11:30 a.m.-6:30 p.m.	11:30 a.m.-6:30 p.m.
Fridays	9 a.m.-4 p.m.	9 a.m.-4 p.m.
Saturdays	9 a.m.-4 p.m.	

The COVID-19 vaccine continues to be available at locations throughout the Fairfax Health District, including private healthcare providers, pharmacies, grocery stores, and urgent cares.

Navigation: The Health Department's High Risk Communities Task Force has expanded its efforts to enhance vaccine navigation efforts for communities of lower vaccination rates, in coordination with routine community-based organization outreach services. Navigators are in the community and reaching out to residents at existing events and working collaboratively with the Health Department's Outreach Team and partners within Department of Neighborhood and Community Services, including food distribution events, Vaccine Equity Clinics, and health fairs. The team uses Motivational Interviewing to provide unbiased information in a non-judgmental conversation to help residents resolve any ambivalent feelings about the COVID-19 vaccine. Navigators also promote other types of immunization, as appropriate, and are currently encouraging parents to ensure that their children's immunizations are up to date so that they may start school on time.

Vaccine Equity Clinics: The Health Department's High Risk Communities Task Force (HRCTF) continues to implement vaccination clinics in collaboration with Health Department and other vaccination partners to reach communities that have lower vaccination rates and where a combination of outreach and locating a vaccination clinic at a site more convenient to the community can increase vaccinations. Neighborhood-based clinics are scheduled at houses of worship, apartment complexes, and other locations with outreach being conducted by the Health Department, NCS and other trusted community partners.

The HRCTF conducted a vaccine equity clinic using the HHHS CareVan on August 8. Additional clinics using the CareVan will be planned when an outdoor location is the only option for a small throughput clinic.

Upcoming Vaccine Equity Clinics are scheduled with anchor vaccinators as follows:

<div> <div>< ></div> <div>Aug 8 – 14, 2021</div> <div>Week Month</div> </div>						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<div>8</div> <div> <div>SW - Springfield Town Center</div> <div>SW - Ossian Hall Care Van</div> </div>	<div>9</div>	<div>10</div> <div> <div>FVT- DMV Franconia</div> </div>	<div>11</div> <div> <div>FVT- DMV Chantilly</div> <div>NH - Lerner Morningside</div> </div>	<div>12</div> <div> <div>FVT- DMV Chantilly</div> <div>FVT- DMV Franconia</div> <div>NH - Annandale UMC</div> </div>	<div>13</div> <div>FVT- DMV Chantilly</div>	<div>14</div> <div> <div>FVT- DMV Franconia</div> <div>FVT-DMV Chantilly</div> <div>NH - Groveton ES</div> <div>SW - Orig Mt Vernon HS Summer Picnic</div> </div>
<div> <div>< ></div> <div>Aug 15 – 21, 2021</div> <div>Week Month</div> </div>						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<div>15</div> <div> <div>SW - Springfield Town Center</div> <div>SW - St. John Neumann</div> </div>	<div>16</div> <div> <div>FVT- DMV Chantilly</div> <div>NH - Woodrow Wilson Library</div> </div>	<div>17</div> <div> <div>FVT- DMV Chantilly</div> <div>FVT- DMV Franconia</div> <div>FVT- Falls Church HS Kick-Off</div> </div>	<div>18</div> <div> <div>FVT - Coates ES</div> <div>FVT- DMV Chantilly</div> <div>SW - Centreville HS</div> </div>	<div>19</div> <div> <div>FVT - Annandale HS</div> <div>FVT- DMV Chantilly</div> <div>FVT- DMV Franconia</div> <div>NH - Annandale UMC</div> <div>NH - Woodrow Wilson Library</div> <div>SW/CV - Lee Overlook Apartments</div> </div>	<div>20</div> <div>FVT- DMV Chantilly</div>	<div>21</div> <div> <div>FVT - Buddist Tzu 1st Dose</div> <div>FVT - Tinner Hill Music Festival (Pfizer)</div> <div>FVT - DMV Chantilly</div> <div>FVT- DMV Franconia</div> <div>SW - Bethlehem Baptist Church</div> </div>
<div> <div>< ></div> <div>Aug 22 – 28, 2021</div> <div>Week Month</div> </div>						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<div>22</div> <div> <div>SW - Springfield Town Center</div> </div>	<div>23</div> <div>FVT- DMV Chantilly</div>	<div>24</div> <div> <div>FVT- DMV Chantilly</div> <div>FVT- DMV Franconia</div> </div>	<div>25</div> <div> <div>FVT- DMV Chantilly</div> <div>FVT- Meadows of Chantilly</div> <div>La Biblia Church Ministries</div> </div>	<div>26</div> <div> <div>FVT- DMV Chantilly</div> <div>NH - Annandale UMC</div> </div>	<div>27</div> <div> <div>FVT- DMV Chantilly</div> <div>FVT- DMV Franconia</div> <div>HOLD- FVT Comstock/Wiehle/Rest</div> </div>	<div>28</div> <div> <div>FVT - Public Safety Day</div> <div>FVT- Chantilly DMV</div> <div>FVT- DMV Franconia</div> <div>NH - Columbia Baptist Church</div> </div>

Transportation: Multiple HHHS agencies created the Vaccine Transportation Program. Residents may call the Vaccine Call Center at 703-324-7404 and once eligibility is confirmed, they will contact Human Services Transportation for transportation. The county is providing free taxi rides to anyone with a vaccine appointment who does not have access to transportation. To date, 375 rides have been provided, and the majority are for people ages 65+. Residents are accessing other transportation services such as NV Rides and multiple Shepherd Centers. Other county agencies working with residents who need transportation to their vaccine appointment have been provided with taxi resources. As a reminder, there are many community partners who provide transportation assistance to older adults; information and program details can be found [here](#).

Health Safety Net Providers

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

School Meals: During the 2021-2022 school year, [free breakfast and lunch](#) will be available to all students. Breakfast will be “grab & go” and hot lunch will be provided at every school.

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Department of Housing and Community Development

Office to Prevent and End Homelessness: As part of the demobilization of the COVID-19 non-congregate sheltering, the number of rented hotel rooms was reduced by 22 this week. Below is an update on the census of rooms, including homeless status, referral sources, and race/ethnicity demographics. Since the hotels opened, **535** people who were experiencing homelessness at admission moved to permanent housing. Over the two weeks ending August 9, 22 people entered the hotels while 53 people left for a net decrease of 31 people. The 53 people that left the hotel program had been there for an average of 77 days.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
428	296	381	378	3	69%

Referral Sources (% of Guests)	Homeless	Non-Homeless	Grand Total
Fairfax County Government	4.7%	0.8%	5.5%
Federally Qualified Health Centers	0.3%	0%	0.3%
Homeless Services Providers	92.9%	0%	92.9%
Hospitals	1.3%	0%	1.3%
Grand Total	99.2%	0.8%	100%

Race & Ethnicity (% of Guests)	Hispanic/Latino	Non-Hispanic/Non-Latino	Unknown	Grand Total
American Indian or Alaska Native	0.0%	1.6%	0%	1.6%
Asian	0.3%	4%	0%	4.2%
Black or African American	1.6%	49.1%	0%	50.7%
Unknown	0.5%	0%	1.6%	2.1%
White	13.5%	28%	0%	41.4%
Grand Total	15.8%	82.6%	1.6%	100%

Juvenile and Domestic Relations District Court

The Court Services Unit is providing in-person services at all sites and visitations have resumed at all facilities. As of August 1, 2021, the court is conducting in-person hearings on criminal and protective order matters only. All other cases are still being heard remotely.

Department of Neighborhood and Community Services

Coordinated Services Planning (CSP): CSP continues to address community needs through the coordination of different funding sources. With the anticipation of the end of the eviction moratorium and increased media coverage and outreach efforts, the CSP weekly call volume has increased 16 percent over the last two weeks. However, the overall call volume over the past two months has increased by 42 percent. The increased wait time/average speed of answer on the English line during the last two weeks is primarily due to CSP staff focusing on processing pending Emergency Rental Assistance (ERA) requests to ensure individuals and families receive rental or utility assistance as soon as possible. CSP leadership is monitoring this situation and will continue balancing staff's proportion of time processing pending cases with additional phone support, which will positively impact the average speed of answer time.

Additional outreach efforts, particularly those supporting vulnerable communities are underway and will be expanded upon. NCS, Health Department, FCPS, and community providers are partnering to ensure participants at the Vaccine Equity Clinics, Health Fairs, back-to-school events, and other community events are informed of the basic needs assistance available.

The CSP Data Dashboard is on pages 6-7.

Basic Needs Support Funding: Basic Needs expenditures over the past two weeks totaled **\$1,929,712**. The Emergency Rental Assistance (ERA) program that launched on June 2, 2021, has served 1,197 households for housing assistance and 79 households for utility assistance for a total of **\$10,059,955** of ERA funding disbursed. ERA-eligible residents with documented need may receive rent or utility assistance for up to 12 months (nine months arrearages and three months prospective) plus an additional three months (if necessary) to ensure housing stability. The ERA program does not include funding for mortgage or food assistance, or funding for residents above 80% AMI; an additional \$2 million in funding from the Coronavirus Relief Fund (CRF) titled CARES 2.0 Gap Funds has been allocated to support these needs. All funding sources listed above are in the CSP Dashboard below. The CSP Data Dashboard will be updated to include additional data points and enhanced maps to illustrate ERA funding disbursements by zip code in the near future.

CSP DATA DASHBOARD

WEEKLY CALL VOLUME

The call volume and the percent change (increase/decrease) from the previous week and previous year.

Week starting:	FY 21 / 22 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
7/11/21	3,439	- 14%	20%
7/18/21	3,125	- 13%	- 9%
7/25/21	3,567	- 6%	14%
8/1/21	4,136	2%	16%

WEEKLY AVERAGE SPEED OF ANSWER*

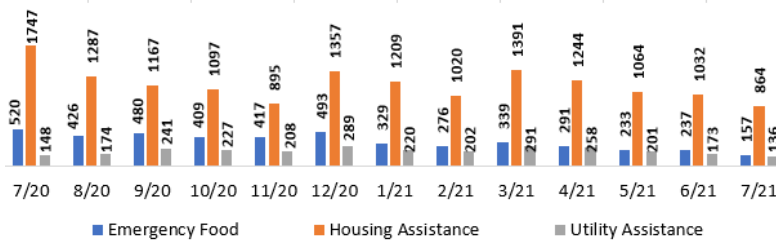
The weekly average speed of answer for the Spanish and English lines.

Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
7/11/21	30:22	38:42
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MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



NUMBER OF FIRST-TIME CALLERS TO CSP

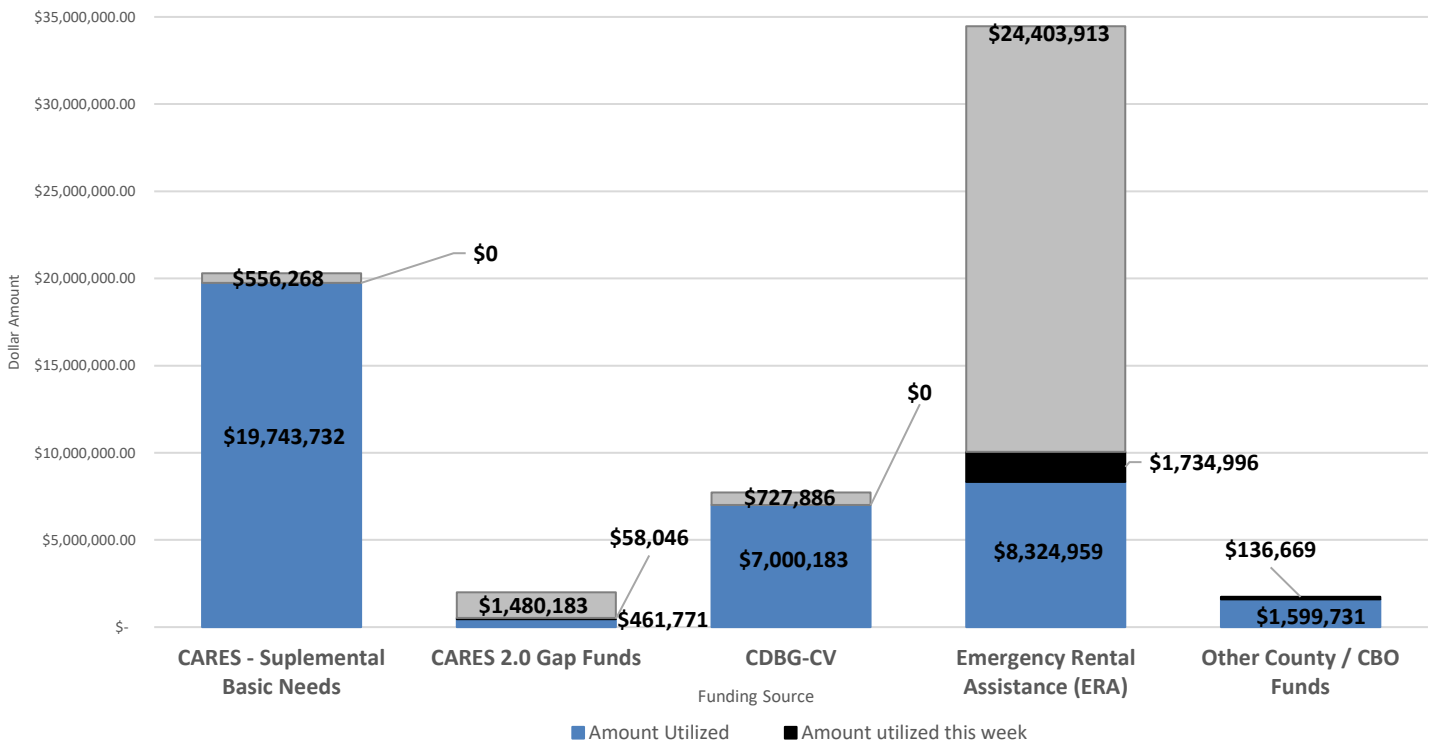
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May 2021	536	+ 120%
June 2021	528	+ 116%
July 2021	501	+ 105%
TOTAL	3,911	

BASIC NEEDS ASSISTANCE COORDINATED THROUGH CSP FUNDING SOURCES AND SPENDING

Biweekly Total for all Funding Sources (CARES, CDBG, ERA and Other): \$1,929,712

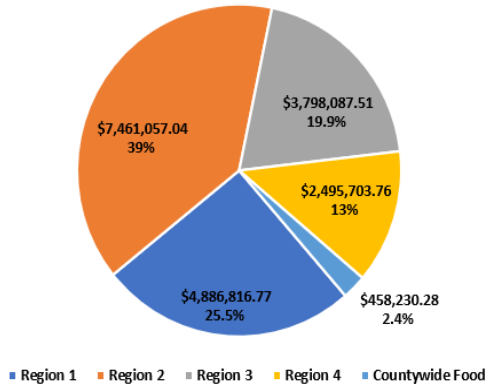
ERA I Funds – Number of Households Served & Total Disbursed (Cumulative): Housing (1197), Utility (79) Total Disbursed (\$10,059,955)



CSP DATA DASHBOARD (continued)

CARES FUNDING ASSISTANCE BY REGION (HOUSING, UTILITY AND FOOD)

\$19,141,029.56 as of August 9, 2021
(This total does not include CBO Administrative Costs)



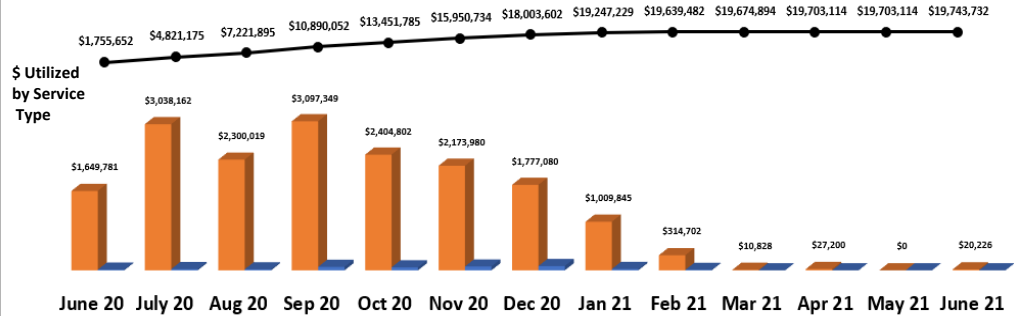
Note: This chart equates to 99.8% due to 0.2% being allocated to relocation costs.

CARES ACT FUNDING UTILIZED

As of August 9, 2021

Total CARES Act Supplemental Basic Needs funding utilized: \$19,743,732*

Number of Households Served (Cumulative): Housing (4,956), Utility (970), Emergency Food: (5,000 referrals)

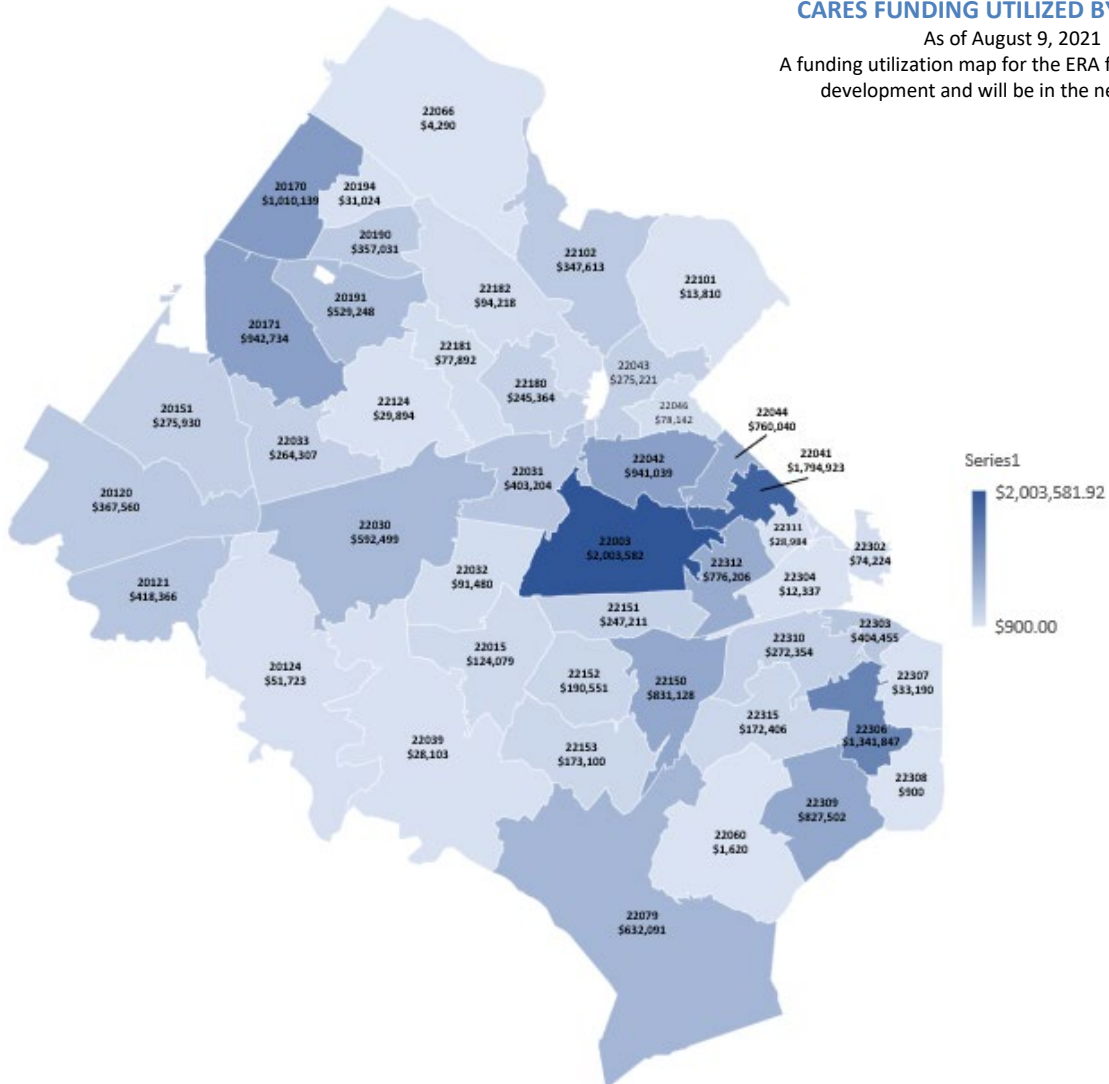


*Expenditures of CARES Act funds for food assistance are reported monthly on specific days, as illustrated in the line graph for cumulative \$ utilized. CBOs were also allotted 5% of CARES Act funds for administrative costs, and funds utilized to date (May - August 2020) were reported on September 23, 2020. Funds utilized for administrative expenses are reported monthly along with food assistance.

CARES FUNDING UTILIZED BY ZIP CODE

As of August 9, 2021

A funding utilization map for the ERA funding is under development and will be in the next update.





Fairfax County Health and Human Services

COVID-19 Response Updates

July 28, 2021

General Updates

- As [Phase 3 continues in Fairfax County](#), most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our [assistance from a distance offered online or by phone](#). In situations where in-person interactions are necessary, appointments are encouraged.
- Updates for most county agencies can be found on our [operating status webpage](#), which is updated regularly.
- The county has developed numerous [COVID-19 geospatial resources](#), including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Eviction Prevention

Federal Moratorium: The [national eviction moratorium](#) will expire on July 31, 2021. Renters who are behind on their rent are encouraged to apply for rental assistance by calling Coordinated Services Planning at 703-222-0880 and learn about [resources to prevent eviction](#). Landlords can seek rent assistance on behalf of their tenants through the [Fairfax County Emergency Rental Assistance Program Landlord Portal](#).

Health Department

Data Dashboards: The Fairfax County Health Department's [COVID-19 Case Data Dashboard](#) contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week. At this time, with COVID-19 cases having increased since the first week of July, the Fairfax Health District is classified as having **moderate** community transmission.

The Health Department has updated its [COVID-19 vaccination dashboard](#). Accurate data on race and ethnicity of people who have been vaccinated are now available in the Virginia Immunization Information System (VIIS) and this data now appears on tab 3 of the dashboard. The VIIS data, which are available for all health district residents, replace the more limited data that was available through the Vaccine Administration Management System (VAMS). The VIIS data shows higher percentages of vaccine doses administered to Hispanic and African American populations compared with what had been reported from VAMS. Also included on the dashboard are:

- Total doses of COVID-19 vaccine administered among Fairfax Health District residents;
- Aggregate number of doses administered by date of vaccination;
- Number and proportion of residents who have received at least one dose;
- Number and proportion of residents who are fully vaccinated; and
- Proportion vaccinated by age group, including among adolescents (tab 2).

Media Resources: Northern Virginia's health districts continues a media campaign to encourage everyone in the region to get vaccinated. The campaign encourages broad vaccination across the region while also focusing on various audiences who remain vaccine hesitant. Learn more at [StayWellNova.com](#) or [MantenteSanoVA.com](#).

The [Emergency Blog](#) features regular updates about pandemic response activities, including vaccination messages. Residents can access these blog posts by texting FFXCOVID (English) or FFXCOVIDESP (Spanish) to 888777.

Testing: The Fairfax County Health Department has demobilized COVID-19 community testing sites it operates

and has transitioned COVID-19 testing to their traditional clinic sites. Residents who exhibit COVID-19-like symptoms and do not have access to [testing options available in the community](#) may schedule an appointment for testing at a Fairfax County Health Department clinic location by calling the Health Department's call center at 703-324-7404. Testing at the Health Department is reserved for people who are experiencing COVID-19 symptoms. [Other testing options](#) will remain operational throughout Fairfax County and are widely available through health care providers, urgent cares centers and pharmacies. Residents can contact the call center for guidance seven days a week: 703-267-3511.

Community Conversations: The Health Department is working closely with community-based organizations to present vaccine information and answer questions from residents. Presentations are being delivered in English, Spanish, Korean, Vietnamese, Chinese, Arabic, and Amharic, as well as focused conversations with African American and Black residents, such as the "Real Talk: A COVID Conversation for the Culture" Town Hall and "Real Talk: Cuts and Convoz" at local barbershops. Recent community conversations with child-care providers and non-profit partners have focused on youth vaccination.

Vaccine: Fairfax County residents 12 years and older are eligible to receive the COVID-19 vaccine and there is enough vaccine for everyone who wants to be vaccinated. Residents can find more information and schedule an appointment at [Vaccines.gov - Find COVID-19 vaccine locations near you](#) and on the [Fairfax County Health Department website](#). For vaccine questions and help with scheduling, the vaccine call center is available Monday-Friday from 9 a.m.-7 p.m. at 703-324-7404.

The Health Department is managing appointments with [Vaccine Administration Management System \(VAMS\)](#), a CDC-developed tool. Appointments can be made for Health Department clinics sites — including the Fairfax County Government Center, Health Department district offices, as well as temporary clinics being held at supervisory district offices and libraries. The Fairfax County Government Center offers walk-in appointments on Mondays and Thursdays from noon-4 p.m. and Tuesdays, Wednesdays, Fridays, and Saturdays from 9:30 a.m.-1:30 p.m. The COVID-19 vaccine continues to be available at locations throughout the Fairfax Health District, including private healthcare providers, pharmacies, grocery stores, and urgent cares.

FCPS Vaccination Clinics: The Pfizer vaccine is the only COVID-19 vaccine recommended for adolescents aged 12-17 years old. To get students fully vaccinated takes five weeks as the second dose is given three weeks after the initial dose, and it takes two additional weeks to be considered fully vaccinated. Although students who have not yet received their first dose will not be fully vaccinated for the first day of school, they should be vaccinated as soon as possible to be protected early during the school year. In early August, the Health Department and FCPS will be hosting COVID-19 vaccination clinics at several school locations:

- August 4, noon -7 p.m. at Herndon Elementary School, 630 Dranesville Rd, Herndon
- August 5, 2-7 p.m. at Justice High School, 3301 Peace Valley Ln, Falls Church
- August 6, 2-7 p.m. at Liberty Middle School, 6801 Union Mill Rd., Clifton

To make an appointment for your child, visit the [Vaccine Administration Management System \(VAMS\)](#). Each school clinic site will be providing second doses to adolescents who had receive a first dose as well as first doses to those who are unvaccinated. These clinics also offer walk-in options during their hours of operation.

Navigation: The Health Department's High Risk Communities Task Force is expanding its efforts to enhance vaccine navigation efforts for communities of lower vaccination rates, in coordination with routine community-based organization outreach services. Navigators are in the community and reaching out to residents at existing events and working collaboratively with the Health Department's Outreach Team and partners within Department of Neighborhood and Community Services, including food distribution events, Vaccine Equity Clinics, and health fairs. The team uses Motivational Interviewing to provide unbiased information in a non-judgmental conversation to help residents resolve any ambivalent feelings about the COVID-19 vaccine. Navigators also promote other types of immunization, as appropriate, and are currently encouraging parents to ensure that their children's immunizations are

up to date so that they may start school on time.

Vaccine Equity Clinics: The Health Department's High Risk Communities Task Force continues to implement vaccination clinics in collaboration with Health Department and other vaccination partners to reach communities that have lower vaccination rates and where a combination of outreach and locating a vaccination clinic at a site more convenient to the community can increase vaccinations. Neighborhood-based clinics are scheduled at houses of worship, apartment complexes, and other locations with outreach being conducted by the Health Department, NCS and other trusted community partners.

Upcoming Vaccine Equity Clinics are scheduled with anchor vaccinators as follows:

<div> <div>< ></div> <div>Jul 25 – 31, 2021</div> <div>Week Month</div> </div>						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
25	26	27	28	29	30	31
SW - Mt. Vernon Square	FVT - Martha Washington Library	FVT - Martha Washington Library	FVT - Martha Washington Library	FVT - Thomas Jefferson Library	FVT - Thomas Jefferson Library	NH-Baileys Sat ONLY
SW - Springfield Town Center	FVT - Richard Byrd Library	SW - Springfield Town Center - EXIT	NH KofC	NH - Annandale UMC	NH Merrifield Center	SW - Mt. Vernon Square - EXIT
	NH - Woodrow Wilson Library		NH Merrifield Center	NH KofC		TBD - Block Party/Berkdale
	SW - Springfield Town Center					

<div> <div>< ></div> <div>Aug 1 – 7, 2021</div> <div>Week Month</div> </div>						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3	4	5	6	7
MAP - Centreville Immigration Forum	FVT - Richard Byrd Library	FCPD - National Night Out	FVT - Herndon Elementary	FVT - Justice High School	FVT - Liberty Middle School	FVT - United Church
SW - Springfield Town Center			FVT - Meadows of Chantilly	NH - Annandale UMC		HOLD - Kidist Silassle Ethiopian Church
				NH - Stonybrook Apartments		NH - Columbia Baptist Church
				NH - Woodrow Wilson Library		

<div> <div>< ></div> <div>Aug 8 – 14, 2021</div> <div>Week Month</div> </div>						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
8	9	10	11	12	13	14
SW - Springfield Town Center			NH - Lerner Morningside	NH - Annandale UMC		NH - Groveton ES

Transportation: Multiple HHHS agencies created the Vaccine Transportation Program. Residents may call the Vaccine Call Center at 703-324-7404 and once eligibility is confirmed, they will contact Human Services Transportation for transportation. The county is providing free taxi rides to anyone with a vaccine appointment who does not have access to transportation. To date, 375 rides have been provided, and the majority are for people ages 65+. Residents are accessing other transportation services such as NV Rides and multiple Shepherd Centers. Other county agencies working with residents who need transportation to their vaccine appointment have been provided with taxi resources. As a reminder, there are many community partners who provide transportation assistance to older adults; information and program details can be found [here](#).

Health Safety Net Providers

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

Meal Kit Sites: The [weekly distribution of summer meal kits](#) containing seven days of breakfast and lunch items has been extended past the original August 2 end date. Meal kits will be distributed on the following dates at these select sites:

- **August 6:** Centreville HS, Edison HS, Mount Vernon HS, South Lakes HS, West Springfield HS, and Woodson HS
- **August 9:** Falls Church HS, Hayfield SS, Marshall HS, South County HS, and Westfield HS
- **August 16:** Falls Church HS, Hayfield SS, Marshall HS, South County HS, and Westfield HS

In addition, the 10 buses that distribute meal kits throughout the community will offer double meal kits August 2-August 5.

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Department of Housing and Community Development

Office to Prevent and End Homelessness: Below is this week's hotel census as of July 23, including homeless status, referral sources, and race/ethnicity demographics. Since the hotels opened, **500** people who were experiencing homelessness at admission moved to permanent housing. Over the two weeks ending July 22, 22 people entered the hotels while 41 people left for a net decrease of 19 people. The 41 people that left the hotel program had been there for an average of 159 days.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
450	328	411	410	1	73%

Referral Sources (% of Guests)	Homeless	Non-Homeless	Grand Total
Fairfax County Government	5.2%	0.2%	5.4%
Federally Qualified Health Centers	0.2%	0%	0.2%
Homeless Services Providers	93.1%	0%	93.1%
Hospitals	1.2%	0%	1.2%
Grand Total	99.8%	0.2%	100.0%

Race & Ethnicity (% of Guests)	Hispanic/Latino	Non-Hispanic/Non-Latino	Unknown	Grand Total
American Indian or Alaska Native	0.0%	1.2%	0.0%	1.2%
Asian	0.2%	3.2%	0.0%	3.4%
Black or African American	1.5%	50.9%	0.0%	52.3%
Unknown	0.5%	0.5%	1.0%	2.0%
White	13.5%	27.5%	0.0%	41.0%
Grand Total	15.7%	83.3%	1.0%	100.0%

Department of Neighborhood and Community Services

Coordinated Services Planning (CSP): CSP is fully staffed and continues to address community needs through the coordination of different funding sources. The CSP weekly call volume has averaged 656 calls per day over the last two weeks. There was a decrease in average speed of answer during the week of July 18 after several weeks of increases, which were primarily due to CSP staff focusing on processing Emergency Rental Assistance (ERA) cases that have been in pending status to ensure individuals and families received rental or utility assistance as soon as possible, as well as to increase spending pace of ERA funding.

Additional outreach efforts, particularly those supporting vulnerable communities are underway and will be expanded upon. NCS, Health Department, FCPS, and community providers will be partnering together to ensure participants at the Vaccine Equity Clinics, Health Fairs, back-to-school events, and other community events are informed of the basic needs assistance available.

The CSP Data Dashboard is on pages 6-7.

Basic Needs Support Funding: Basic Needs expenditures over the past two weeks totaled **\$2,903,643**. The Emergency Rental Assistance (ERA) program that launched on June 2, 2021, has served 997 households for housing assistance and 66 households for utility assistance for a total of **\$8,324,959** of ERA funding disbursed. ERA-eligible residents with documented need may receive rent or utility assistance for up to 12 months (nine months arrearages and three months prospective) plus an additional three months (if necessary) to ensure housing stability. The ERA program does not include funding for mortgage or food assistance, or funding for residents above 80% AMI; an additional \$2 million in funding from the Coronavirus Relief Fund (CRF) titled CARES 2.0 Gap Funds has been allocated to support these needs. All funding sources listed above are in the CSP Dashboard below. The CSP Data Dashboard will be updated to include additional data points and enhanced maps to illustrate ERA funding disbursements by zip code in the near future.

CSP DATA DASHBOARD

WEEKLY CALL VOLUME

The call volume and the percent change (increase/decrease) from the previous week and previous year.

Week starting:	FY 21 / 22 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
6/27/21	3,020	- 23%	- 11%
7/4/21*	2,875	- 49%	- 5%
7/11/21	3,439	- 14%	20%
7/18/21	3,125	- 13%	- 9%

* Four-day work week due to holiday.

WEEKLY AVERAGE SPEED OF ANSWER

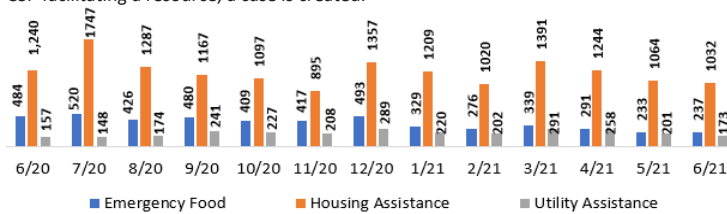
The weekly average speed of answer for the Spanish and English lines.

Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
6/27/21	13:26	13:49
7/4/21*	24:45	24:36
7/11/21	30:22	38:42
7/18/21	17:01	33:00

* Four-day work week due to holiday.

MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



NUMBER OF FIRST-TIME CALLERS TO CSP

The number of first-time callers to CSP includes residents who have never called or had a case open with CSP. In FY 2019 the monthly average was 244.

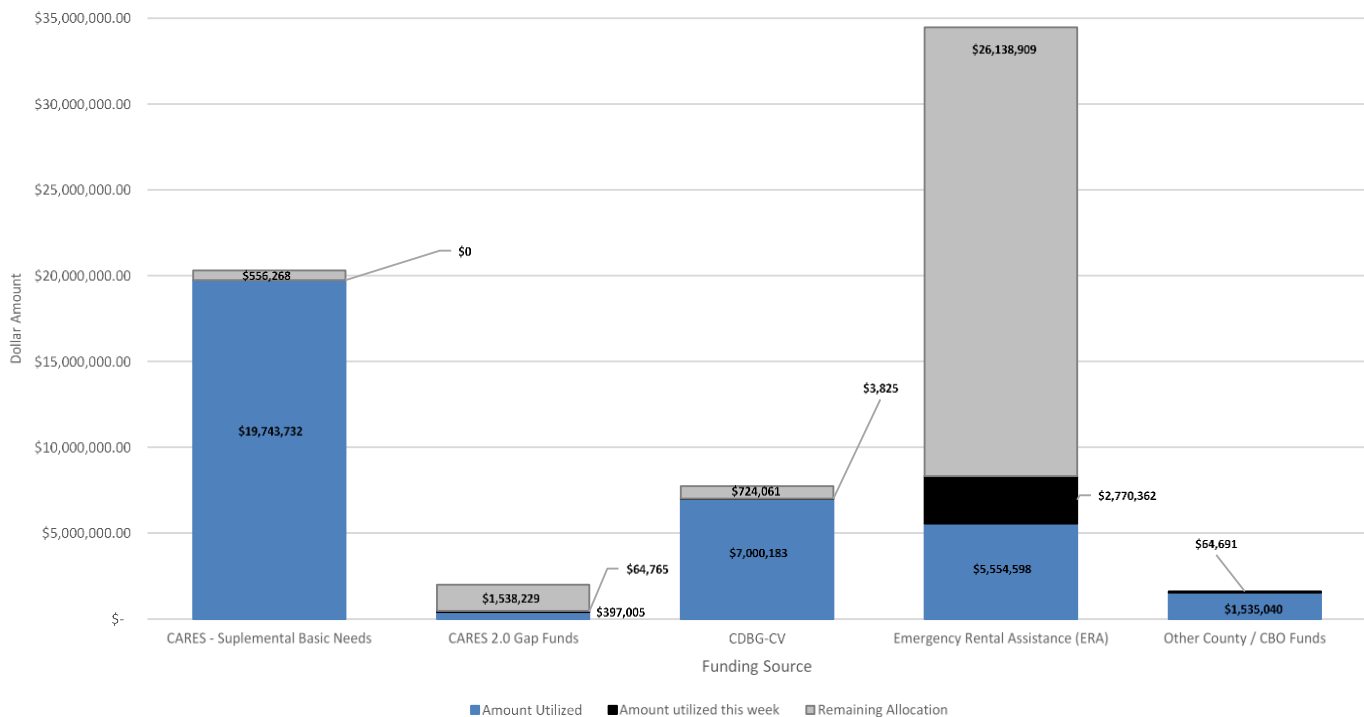
Month	# of New Cases of 1 st callers	% Change from FY 2019
December 2020	584	+ 139%
January 2021	484	+ 98%
February 2021	588	+ 141%
March 2021	668	+ 174%
April 2021	606	+ 148%
May 2021	536	+ 120%
June 2021	528	+ 116%
TOTAL	3,994	

BASIC NEEDS ASSISTANCE COORDINATED THROUGH CSP

FUNDING SOURCES AND SPENDING

Biweekly Total for all Funding Sources (CARES, CDBG, ERA and Other): \$2,903,643

ERA I Funds – Number of Households Served & Total Disbursed (Cumulative): Housing (997), Utility (66) Total Disbursed (\$8,324,959)

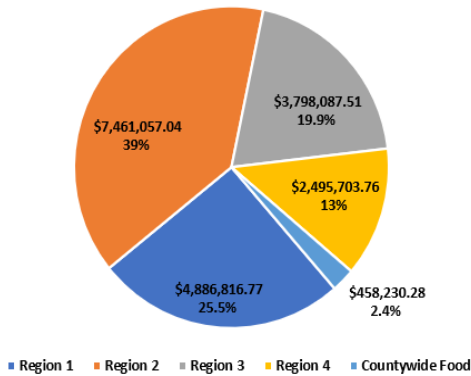


CSP DATA DASHBOARD (continued)

CARES FUNDING ASSISTANCE BY REGION (HOUSING, UTILITY AND FOOD)

\$19,141,029.56 as of July 28, 2021

(This total does not include CBO Administrative Costs)



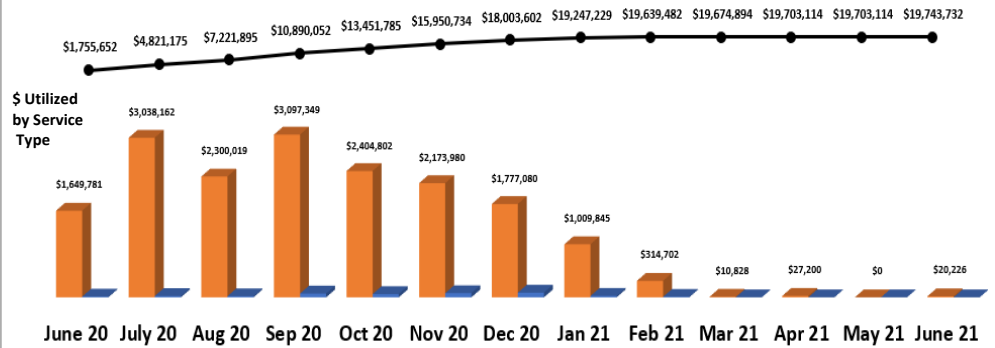
Note: This chart equates to 99.8% due to 0.2% being

CARES ACT FUNDING UTILIZED

As of July 28, 2021

Total CARES Act Supplemental Basic Needs funding utilized: \$ 19,743,732*

Number of Households Served (Cumulative): Housing (4,956), Utility (970), Emergency Food: (5,000 referrals)

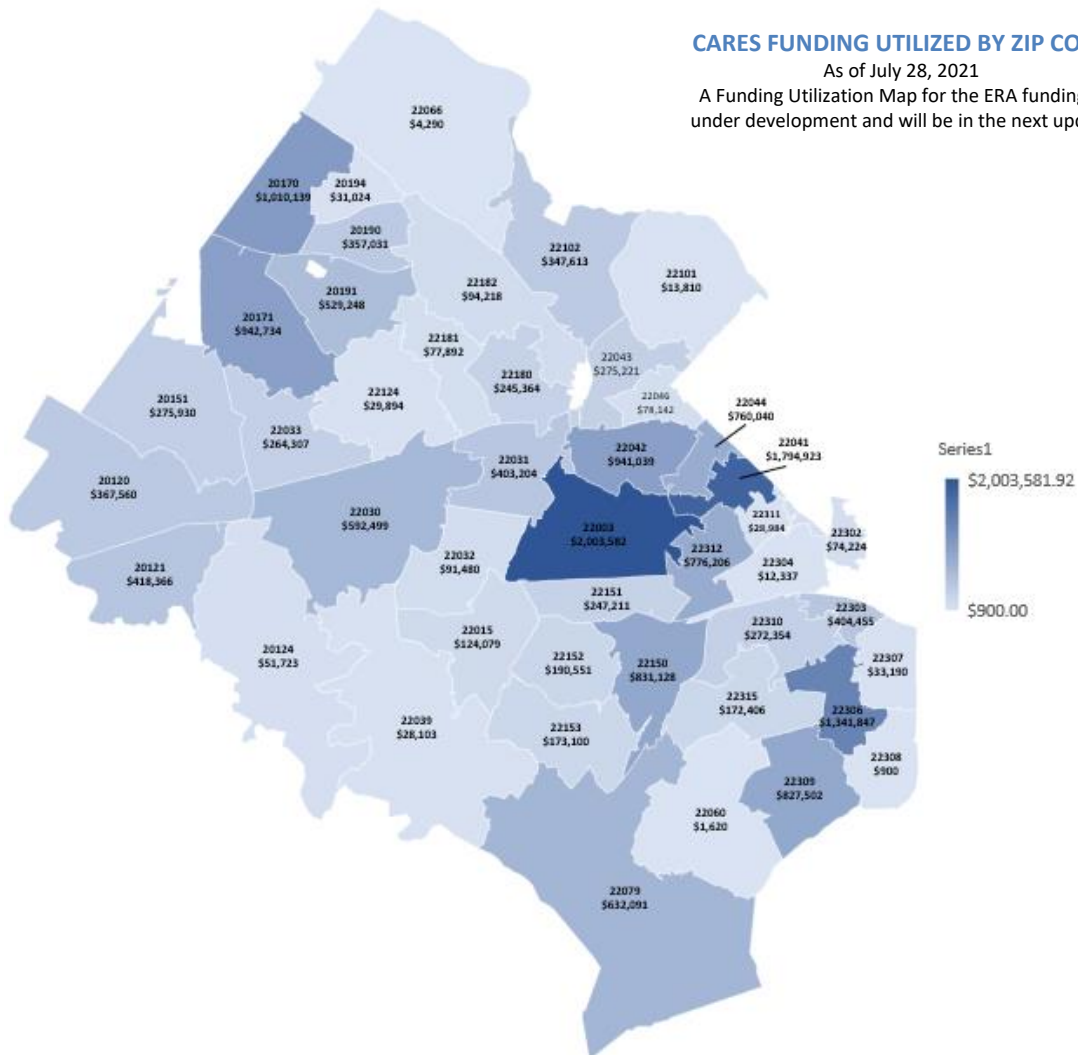


*Expenditures of CARES Act funds for food assistance are only reported monthly and are included on specific days, as illustrated in the line graph for cumulative \$ utilized. CBOs are also allotted 5% of CARES Act funds for administrative costs, and funds utilized to-date (May - August 2020) were reported on September 23. Moving forward, funds utilized for administrative funds will be reported monthly along with food assistance.

CARES FUNDING UTILIZED BY ZIP CODE

As of July 28, 2021

A Funding Utilization Map for the ERA funding is under development and will be in the next update





Fairfax County Health and Human Services COVID-19 Response Updates

July 14, 2021

General Updates

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- Updates for most county agencies can be found on our [operating status webpage](#), which is updated regularly.
- The county has developed numerous [COVID-19 geospatial resources](#), including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Eviction Prevention

Federal Moratorium: The CDC extended the [national eviction moratorium](#) through July 31, 2021. This is intended to be the final extension of the moratorium.

Health Department

Data Dashboards: The Fairfax County Health Department's [COVID-19 Case Data Dashboard](#) contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week. At this time, the Fairfax Health District is classified as having moderate community transmission slightly above the threshold between low and moderate levels.

The Health Department launched an **updated** version of its [COVID-19 vaccination dashboard](#). The updates include:

- Total doses of COVID-19 vaccine administered among Fairfax Health District residents;
- Aggregate number of doses administered by date of vaccination;
- Number and proportion of residents who have received at least one dose;
- Number and proportion of residents who are fully vaccinated;
- Vaccination progress by age group, including among adolescents (tab 2); and
- Race and ethnicity data among residents who have received at least one dose and scheduled/registered through the Vaccination Administration Management System (VAMS) (tab 3) This page will be updated to show race and ethnicity data for all persons in the health district who have received at least one dose based on data in the Virginia Immunization Information System for which accurate data are now available.

Media Resources: Northern Virginia's health districts launched a new media campaign to encourage everyone in the region to get vaccinated. The campaign encourages broad vaccination across the region while also focusing on various audiences who remain vaccine hesitant. Learn more at [StayWellNova.com](#) or [MantenteSanoVA.com](#).

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Testing: The Fairfax County Health Department has demobilized COVID-19 community testing sites it operates and has transitioned COVID-19 testing to their traditional clinic sites. Residents who exhibit COVID-19-like symptoms and do not have access to [testing options available in the community](#) may schedule an appointment for testing at a Fairfax County Health Department clinic location by calling the Health Department's call center at 703-324-7404. Testing at the Health Department is reserved for people who are experiencing COVID-19 symptoms. [Other testing options](#) will remain operational throughout Fairfax County and are widely available through health care providers, urgent cares centers and pharmacies. Residents can contact the

call center for guidance seven days a week: 703-267-3511.

Community Conversations: The Health Department is working closely with community-based organizations to present vaccine information and answer questions from residents. Presentations are being delivered in English, Spanish, Korean, Vietnamese, Chinese, Arabic, and Amharic, as well as focused conversations with African American and Black residents, such as the “Real Talk: A COVID Conversation for the Culture” Town Hall and “Real Talk: Cuts and Convoz” at local barbershops. Recent community conversations with child-care providers and non-profit partners have focused on youth vaccination.

Vaccine: Fairfax County residents 12 years and older are eligible to receive the COVID-19 vaccine and there is enough vaccine for everyone who wants to be vaccinated. Residents can find more information about getting a vaccine appointment on the [Fairfax County Health Department website](#). For vaccine questions and help with scheduling, the vaccine call center is available seven days a week at 703-324-7404.

The Health Department is managing appointments with [Vaccine Administration Management System \(VAMS\)](#), a CDC-developed tool. Appointments can be made for Health Department clinics sites — including the Fairfax County Government Center, and George Mason University, as well as temporary clinics being held at supervisory district offices and libraries. The Fairfax County Government Center offers walk-in appointments on Mondays and Thursdays from noon-4 p.m. and Tuesdays, Wednesdays, Fridays, and Saturdays from 9:30 a.m.-1:30 p.m. The COVID-19 vaccine continues to be available at locations throughout the Fairfax Health District, including private healthcare providers, pharmacies, grocery stores, urgent cares, and the Health Department. Visit the Health Department’s website to [schedule an appointment](#) or go to [vaccines.gov](#). Find more information about getting a vaccine appointment, visit the [Fairfax County Health Department website](#). For vaccine questions and help with scheduling, call 703-324-7404.

FCPS Vaccination Clinics: To get students fully vaccinated against COVID-19 in time for the start of the 2021-22 school year, parents need to act now. It takes five weeks to be fully vaccinated with the Pfizer vaccine, the only vaccine currently available for adolescents ages 12 to 17. With the school year beginning August 23, students should get their first dose no later than July 19. This week, the Health Department and FCPS have hosted special COVID-19 vaccination clinics at several school locations, including Herndon Elementary and Justice High. There is also one scheduled on July 15, 2-7 p.m. at [Liberty Middle School](#), 6801 Union Mill Rd., Clifton. To make an appointment for your child, visit the [Vaccine Administration Management System \(VAMS\)](#). Each school clinic site will also offer walk-in options during their hours of operation. Second dose vaccine clinics at the same three sites are scheduled during the first week of August. More information on these clinics will be forthcoming.

Navigation: The Health Department’s High Risk Communities Task Force is shifting its objectives to enhance vaccine navigation efforts for communities of lower vaccination rates and in coordination with routine community-based organization outreach services. On July 8, 18 Community Health Workers (CHWs), four CHW Supervisors, and six outreach staff from our partner Neighborhood Health attended a day-long training, which covered topics that included COVID-19 virus, disease variants, and the vaccines; motivational Interviewing to address vaccine hesitancy; working with African American/African immigrant communities, and Hispanic communities; and mechanics of registering someone to get a vaccine at various community vaccination clinics. This team commenced its vaccine navigation work by aligning closely with existing events and outreach from the Health Department’s Outreach Team and partners within Department of Neighborhood and Community Services, including food distribution events, Vaccine Equity Clinics, and health fairs.

Vaccine Equity Clinics: The Health Department’s High Risk Communities Task Force is focusing on vaccine decision making and strategies to engage hard-to-reach populations in accordance with the implementation of the county’s Vaccination Equity Strategy. In collaboration with NCS Community Developers, Anchor Safety Net partners, house of worship, and trusted community partners, vaccine outreach and registration of residents from our vulnerable populations is underway for neighborhood-based Vaccine Equity Clinics.

Upcoming Vaccine Equity Clinics are scheduled with anchor vaccinators as follows:

< > Jul 11 – 17, 2021 ▾							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
11	12	13	14	15	16	17		
MAP 2nd dose Centreville	FVT - Creekside	FVT - Kings Park Library	FVT - Justice High School	FVT - Liberty Middle School	FVT - Martha Washington	FVT - NovaSalud 2nd dose		
SW - Mt. Vernon Square	FVT - Herndon Library	FVT- Herndon Elementary	FVT - Kings Park Library	FVT - Martha Washington	NH - Groveton Baptist	NH-Baileys Sat ONLY		
SW - Springfield	FVT - Richard Byrd Library	SW - Springfield	NH KofC	NH - Annandale UMC Mission	NH Merrifield Center	SW - Mt. Vernon Square		
	SW - Springfield		NH Merrifield Center	NH - Woodrow Wilson				
				NH KofC				

< > Jul 18 – 24, 2021 ▾							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
18	19	20	21	22	23	24		
SW - Mt. Vernon Square	FVT - Kings Park Library	FVT - Kings Park Library	FVT Thomas Jefferson Library	FVT - Thomas Jefferson Library	FVT - Maid Bright 2nd Dose	NH-Baileys Sat ONLY		
SW - Springfield Town Center	FVT - Richard Byrd Library	SW - STC CLOSED	NH - LERNER MORNINGSIDE	NH KofC	FVT - Thomas Jefferson Library	SW - Mt. Vernon Square		
	SW - Springfield Town Center		NH - Woodrow Wilson TBD?	NH TBD- Woodrow Wilson	NH - Groveton Baptist			
			NH KofC		NH Merrifield Center			
			NH Merrifield Center		SW - Mt. Vernon Square			

< > Jul 25 – 31, 2021 ▾							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
25	26	27	28	29	30	31		
SW - Mt. Vernon Square	FVT - Martha Washington	FVT - Martha Washington	FVT - Martha Washington	FVT - Thomas Jefferson Library	FVT - Thomas Jefferson Library	NH-Baileys Sat ONLY		
SW - Springfield Town Center	FVT - Richard Byrd Library	SW - Springfield Town Center	NH KofC	NH KofC	NH Merrifield Center	SW - Mt. Vernon Square		
	SW - Springfield Town Center		NH Merrifield Center					

Transportation: Multiple HHHS agencies created the Vaccine Transportation Program. Residents may call the Vaccine Call Center at 703-324-7404 and once eligibility is confirmed, they will contact Human Services Transportation for transportation. The county is providing free taxi rides to anyone with a vaccine appointment who does not have access to transportation. To date, 373 rides have been provided, and the majority are for people ages 65+. Residents are accessing other transportation services such as NV Rides and multiple Shepherd Centers. Other county agencies working with residents who need transportation to their vaccine appointment have been provided with taxi resources. As a reminder, there are many community partners who provide transportation assistance to older adults; information and program details can be found [here](#).

Health Safety Net Providers

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

Meal Kit Sites: Summer Meal Kits containing seven days of breakfast and lunch items will be distributed on Mondays from 8:30-10:30 a.m. through August 2 at [sites throughout the county](#). In addition, 10 buses will run weekly routes throughout the

community distributing those meal kits as well. These [bus routes](#) run Monday - Thursday only. All meals are available for free to FCPS students and children ages 18 and under. Parents/caregivers may pick up for children. Adult meals will not be available for purchase.

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Department of Housing and Community Development

Office to Prevent and End Homelessness: Below is the latest hotel census update for the Quarantine, Protection, Isolation/Decompression (QPID) emergency housing, including homeless status, referral sources, and race/ethnicity demographics. Since the hotels opened, 460 people who were experiencing homelessness at admission moved to permanent housing. Over the past two weeks ending July 12, 31 people entered the hotels while 38 people left for a net decrease of seven people. The 38 people who left the hotel program had been there for an average of 112 days.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
450	341	427	422	5	76%

Referral Sources (Percentage of Guests)	Homeless	Non-Homeless	Grand Total
Fairfax County Government	6.8%	4.9%	11.7%
Federally Qualified Health Clinics	0.3%	0.7%	1%
Homeless Services Providers	82.6%	1%	83.6%
Hospitals	2.8%	0.9%	3.7%
Grand Total	92.5%	7.5%	100%

Race & Ethnicity	Hispanic/ Latino	Non-Hispanic/ Non-Latino	Unknown	Grand Total
American Indian or Alaska Native	0.1%	0.8%	0%	0.9%
Asian	0.4%	3.7%	0%	4.2%
Black or African American	2%	51%	0.1%	53.1%
Unknown	1.1%	0.5%	0.6%	2.2%
White	13.5%	25.2%	0%	38.8%
Grand Total	17.5%	81.8%	0.7%	100%

Juvenile and Domestic Relations District Court

On August 1, 2021, the Juvenile and Domestic Relations District Court will begin conducting a limited number of in-person hearings for criminal and protective order matters. Currently, the Court anticipates it will not be fully operational until January 1, 2022.

Department of Neighborhood and Community Services

Coordinated Services Planning (CSP): CSP is fully staffed and continues to address community needs through the coordination of different funding sources. The CSP weekly call volume has been fairly stable over the last four weeks with the two four-day weeks averaging 718 daily calls and the other two weeks averaging 641 days per day. There has been an increase in average speed of answer over the past two weeks which is primarily due to CSP staff focusing on processing Emergency Rental Assistance

(ERA) cases that have been in pending status. This temporary shift to prioritize processing of pending, eligible cases will ensure individuals and families get rental or utility assistance as soon as possible as well as increase spending pace of ERA funding. CSP Management is actively monitoring this and will make adjustments as needed.

Additional outreach efforts, particularly those supporting vulnerable communities are underway and will be expanded upon. NCS, Health Department, FCPS and community providers will be partnering together to ensure participants at the Vaccine Equity Clinics, Health Fairs, back-to-school events, and other community events are informed of the basic needs assistance available.

The CSP Data Dashboard is on pages 6-7. A new version of the CSP Dashboard will be available in next HHHS Update.

Basic Needs Support Funding: Basic Needs expenditures over the past two weeks totaled **\$1,750,190**. The new ERA program, which launched on June 2, 2021, has served 848 households for housing assistance and 45 households for utility assistance for a total of **\$5,554,598** of ERA funding disbursed. ERA-eligible residents with documented need may receive rent or utility assistance for up to 12 months (nine months arrearages and three months prospective) plus an additional three months (if necessary) to ensure housing stability. The ERA program does not include funding for mortgage or food assistance, or funding for residents above 80% AMI; an additional \$2 million in funding from the Coronavirus Relief Fund (CRF) titled CARES 2.0 Gap Funds has been allocated to support these needs. All funding sources listed above are in the CSP Dashboard below. The CSP Data Dashboard will be updated to include additional data points and enhanced maps to illustrate ERA funding disbursements per zip code.

Office for Children: Webinars: On July 22, 2021, the Fairfax County Health Department will conduct a Zoom meeting for child care programs in the county to provide an update on the *latest COVID-19 guidance for child care*. Discussion will include mask guidance and procedures that child care programs must have in place to safely operate during the pandemic. The presentation will be recorded and available to programs in English and Spanish.

Registration information: 12-12:45 p.m. (English) and 12:45-1:30 p.m. (Spanish)

Join from a PC, Mac, Linux, iOS, or Android: <https://us02web.zoom.us/j/84008864705> or by phone: 215-861-0674 or 888-398-2342 (US Toll Free), Conference code: 373490

Child Care Assistance and Referral Update: Legislative actions from the 2021 General Assembly session have provided Virginia with the opportunity to make numerous updates to the state child care subsidy program, which benefit both families and child care programs throughout the state. These temporary changes were originally set to end July 31, 2021, but last week the Governor announced that they will be extended through December 31, 2021. As is customary, the county's local child care subsidy program will align policies and eligibility with the state. It is anticipated that these changes can be accommodated within the existing local appropriation for CCAR.

- **Temporary Copayment relief:** Families in the subsidy program will not have to make copayments (family's share of the child care fee) from April 2021 through December 31, 2021.
- **Temporary Expanded Child Care Eligibility:** [House Bill 2206](#), provides a short-term child care eligibility category for parents seeking financial assistance for child care. The new eligibility category is available for eligible families whose applications are received through December 31, 2021.
 - Increase in household eligibility to 85% of the State Median Income (SMI): For families with at least one child who is not yet kindergarten eligible and other children in the family who are ages 13 or younger. Families will be eligible for 12 months or until the family reaches 85 percent of the SMI. It should be noted that the local child care subsidy income eligibility is set at 350 percent of the federal poverty level and thus is already exceeding the 85 percent of the SMI.
 - Job search activities as a qualifying category: Expands eligibility criteria to include job search as a qualifying category along with education and employment.

For more information or to apply, visit the [Child Care Assistance and Referral Webpage](#).

CSP DATA DASHBOARD

WEEKLY CALL VOLUME

The call volume and the percent change from the previous week and previous year.

Week starting:	FY 21 / 22 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
6/13/21*	2,868	- 29%	- 15%
6/20/21	3,391	13%	18%
6/27/21	3,020	- 23%	- 11%
7/4/21*	2,875	- 49%	- 5%

* Four-day work week due to holiday.

WEEKLY AVERAGE SPEED OF ANSWER

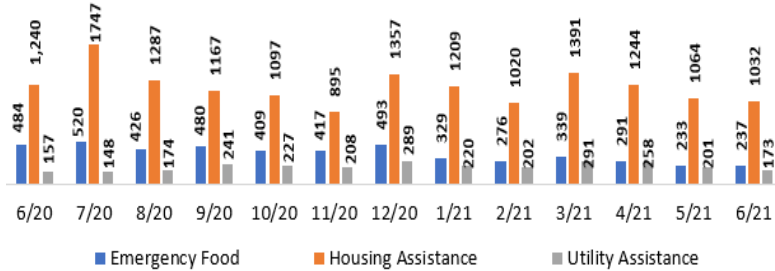
The weekly average speed of answer for the Spanish and English lines.

Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
6/13/21*	13:17	20:15
6/20/21	13:49	29:56
6/27/21	13:26	13:49
7/4/21*	24:45	24:36

* Four-day work week due to holiday.

MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



NUMBER OF FIRST-TIME CALLERS TO CSP

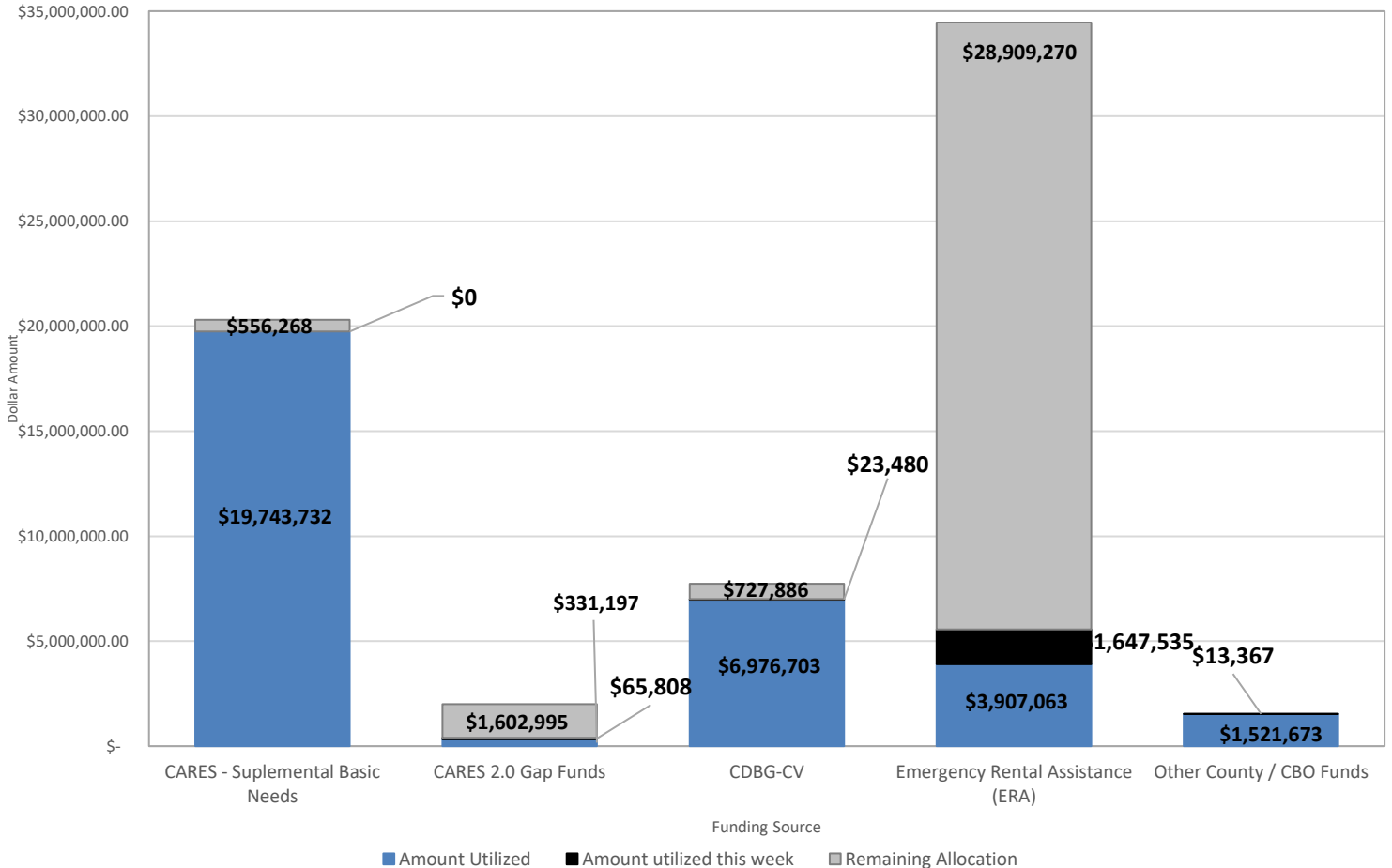
The number of first-time callers to CSP includes residents who have never called or had a case open with CSP. In FY 2019 the monthly average was 244.

Month	# of New Cases of 1 st callers	% Change from FY 2019
December 2020	584	+ 139%
January 2021	484	+ 98%
February 2021	588	+ 141%
March 2021	668	+ 174%
April 2021	606	+ 148%
May 2021	536	+ 120%
June 2021	528	+ 116%
TOTAL	3,994	

BASIC NEEDS ASSISTANCE COORDINATED THROUGH CSP FUNDING SOURCES AND SPENDING

Biweekly Total for all Funding Sources (CARES, CDBG, ERA and Other): \$1,750,190

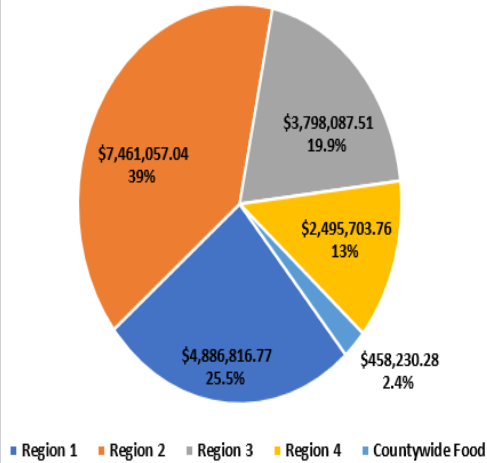
ERA I Funds – Number of Households Served & Total Disbursed (Cumulative): Housing (848), Utility (45) Total Disbursed (\$5,554,598)



CSP DATA DASHBOARD (continued)

CARES FUNDING ASSISTANCE BY REGION (HOUSING, UTILITY AND FOOD)

\$19,141,029.56 as of July 14, 2021
(This total does not include CBO Administrative Costs)

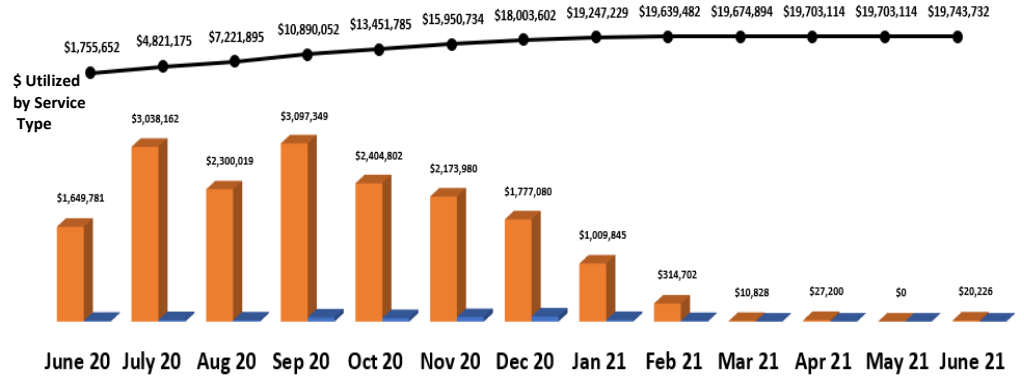


CARES ACT FUNDING UTILIZED

As of June 30, 2021

Total CARES Act Supplemental Basic Needs funding utilized: \$ 19,743,732*

Number of Households Served (Cumulative): Housing (4,956), Utility (970), Emergency Food: (5,000 referrals)

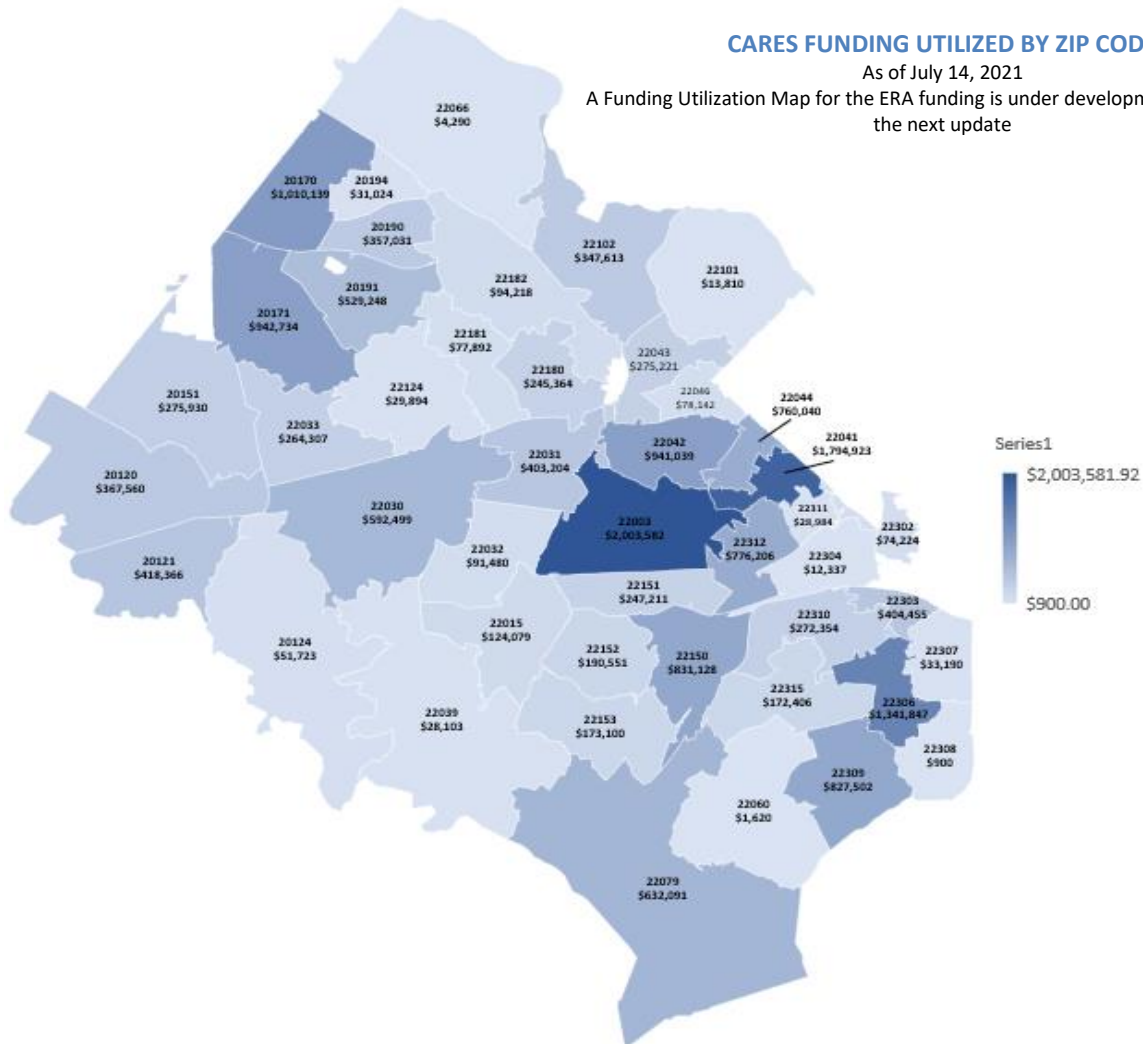


*Expenditures of CARES Act funds for food assistance are only reported monthly and are included on specific days, as illustrated in the line graph

CARES FUNDING UTILIZED BY ZIP CODE

As of July 14, 2021

A Funding Utilization Map for the ERA funding is under development and will be in the next update





Fairfax County Health and Human Services COVID-19 Response Updates

June 30, 2021

General Updates

- As [Phase 3 continues in Fairfax County](#), most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our [assistance from a distance offered online or by phone](#). In situations where in-person interactions are necessary, appointments are encouraged.
- Updates for most county agencies can be found on our [operating status webpage](#), which is updated regularly.
- The county has developed numerous [COVID-19 geospatial resources](#), including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Eviction Prevention

Federal Moratorium: The CDC extended the [national eviction moratorium](#) through July 31, 2021. This is intended to be the final extension of the moratorium.

Health Department

Data Dashboards: The Fairfax County Health Department's [COVID-19 Case Data Dashboard](#) contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week. At this time, the Fairfax Health District is classified as low community transmission.

The Health Department launched an **updated** version of its [COVID-19 vaccination dashboard](#). The updates include:

- Total doses of COVID-19 vaccine administered among Fairfax Health District residents;
- Aggregate number of doses administered by date of vaccination;
- Number and proportion of residents who have received at least one dose;
- Number and proportion of residents who are fully vaccinated;
- Vaccination progress by age group, including among adolescents (tab 2); and
- Race and ethnicity data among residents who have received at least one dose and scheduled/registered through the Vaccination Administration Management System (VAMS) (tab 3).

Media Resources: Northern Virginia's health districts launched a new media campaign to encourage everyone in the region to get vaccinated. The campaign encourages broad vaccination across the region while also focusing on various audiences who remain vaccine hesitant. Learn more at [StayWellNova.com](#) or [MantenteSanoVA.com](#).

The [Emergency Blog](#) continues to feature regular updates about pandemic response activities, including vaccination messages. Residents can access these blog posts by texting FFXCOVID (English) or FFXCOVIDESP (Spanish) to 888777.

Testing: The Fairfax County Health Department has demobilized COVID-19 community testing sites it operates and has transitioned COVID-19 testing to their traditional clinic sites. Residents who exhibit COVID-19-like symptoms and do not have access to [testing options available in the community](#) may schedule an appointment for testing at a Fairfax County Health Department clinic location by calling the Health Department's call center at 703-324-7404. Testing at the Health Department is reserved for people who are experiencing COVID-19 symptoms. [Other testing options](#) will remain operational throughout Fairfax County and are widely available through health care providers, urgent cares centers and pharmacies. Residents can contact the call center for guidance seven days a week: 703-267-3511.

Community Conversations: The Health Department is working closely with community-based organizations to present vaccine information and answer questions from residents. Presentations are being delivered in English, Spanish, Korean, Vietnamese, Chinese, Arabic, and Amharic, as well as focused conversations with African American and Black residents, such as the “Real Talk: A COVID Conversation for the Culture” Town Hall and “Real Talk: Cuts and Convoz” at local barbershops. Recent community conversations with child-care providers and non-profit partners have focused on youth vaccination.

Vaccine: Fairfax County residents 12 years and older are eligible to receive the COVID-19 vaccine and there is enough vaccine for everyone who wants to be vaccinated. Residents can find more information about getting a vaccine appointment on the [Fairfax County Health Department website](#). For vaccine questions and help with scheduling, the vaccine call center is available seven days a week at 703-324-7404.

The Health Department is managing appointments with [Vaccine Administration Management System \(VAMS\)](#), a CDC-developed tool. Appointments can be made for Health Department clinics sites — including the Fairfax County Government Center, and George Mason University, as well as temporary clinics being held at supervisory district offices and libraries. The Fairfax County Government Center offers walk-in appointments on Mondays and Thursdays from noon-4 p.m. and Tuesdays, Wednesdays, Fridays, and Saturdays from 9:30 a.m.-1:30 p.m. The COVID-19 vaccine continues to be available at locations throughout the Fairfax Health District, including private healthcare providers, pharmacies, grocery stores, urgent cares, and the Health Department. Visit the Health Department’s website to [schedule an appointment](#) or go to [vaccines.gov](#). Find more information about getting a vaccine appointment, visit the [Fairfax County Health Department website](#). For vaccine questions and help with scheduling, call 703-324-7404.

Navigation: The Health Department’s High Risk Communities Task Force is shifting its objectives to enhance vaccine navigation efforts for communities of lower vaccination rates and in coordination with routine community-based organization outreach services. NCS and the Health Department partnered to offer two Vaccine Navigation Community Conversations on June 29, 2021, to explore how to align navigator teams with community partners. The VDH grant-funded navigator teams are expected to be operational in the community on July 12, 2021.

Vaccine Equity Clinics: The Health Department’s High Risk Communities Task Force is focusing on vaccine decision making and strategies to engage hard-to-reach populations in accordance with the implementation of the county’s Vaccination Equity Strategy. In collaboration with NCS Community Developers, Anchor Safety Net partners, house of worship, and trusted community partners, vaccine outreach and registration of residents from our vulnerable populations is underway for neighborhood-based Vaccine Equity Clinics.

Upcoming Vaccine Equity Clinics are scheduled with anchor vaccinators as follows:

Jun 27 – Jul 3, 2021							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
27	28	29	30	1	2	3		
SW - Free Vaccine Shuttle	FVT- Thomas Jefferson Library	FVT FCHD- Homeless Lamb Ctr	FVT - Herndon Library	FVT - Fairfax Library	FVT - Fairfax Library	NH-Baileys Sat ONLY		
SW - Springfield Town Center	SW - Springfield Town Center	FVT- Herndon Library	NH - KofC	NH - TBD	FVT TBD - Maidbright	SW - Mt Vernon Square		
		SW - Springfield Town Center	NH Merrifield Center	NH KofC	NH Merrifield Center			
			STC - EXTENDED TO JULY 30					

<div> <div>< > Jul 4 – 10, 2021</div> <div>Week Month</div> </div>						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<div>4</div> <div>SW - Mt Vernon Sq closed</div> <div>SW-STC closed</div>	<div>5</div> <div>SW - Springfield Town Center</div>	<div>6</div> <div>FVT - Oakton Library</div> <div>NH - TBD</div> <div>SW - Springfield Town Center</div> <div>SW- Mt Olive Baptist</div>	<div>7</div> <div>FVT - Oakton Library</div> <div>NH KofC</div> <div>NH Merrifield Center</div>	<div>8</div> <div>FVT - Herndon Library</div> <div>NH - UMC Annandale Mission 2nd dose</div> <div>NH KofC</div>	<div>9</div> <div>FVT - Herndon Library</div> <div>NH Merrifield Center</div>	<div>10</div> <div>NH-Baileys Sat ONLY</div> <div>SW - Mt Vernon Square</div> <div>TBD - Vista</div>

<div> <div>< > Jul 11 – 17, 2021</div> <div>Week Month</div> </div>						
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
<div>11</div> <div>MAP 2nd dose Centreville Immig</div> <div>SW - Mt. Vernon Square</div> <div>SW - Springfield Town Center</div>	<div>12</div> <div>FVT - Creekside</div> <div>FVT - Richard Byrd Library</div> <div>SW - Springfield Town Center</div>	<div>13</div> <div>SW - Springfield Town Center</div>	<div>14</div> <div>NH - TBD</div> <div>NH KofC</div> <div>NH Merrifield Center</div>	<div>15</div> <div>FVT TBD - Woodrow Wilson/MCCP</div> <div>NH KofC</div>	<div>16</div> <div>NH - Groveton Baptist</div> <div>NH Merrifield Center</div>	<div>17</div> <div>FVT TBD - NovaSalud 2nd dose</div> <div>NH-Baileys Sat ONLY</div> <div>SW - Mt. Vernon Square</div>

Transportation: Multiple HHHS agencies created the Vaccine Transportation Program. Residents may call the Vaccine Call Center at 703-324-7404 and once eligibility is confirmed, they will contact Human Services Transportation for transportation. The county is providing free taxi rides to anyone with a vaccine appointment who does not have access to transportation. To date, 354 rides have been provided, and the majority of those are for people ages 65+. Residents are accessing other transportation services such as NV Rides and multiple Shepherd Centers. Other county agencies working with residents who need transportation to their vaccine appointment have been provided with taxi resources. As a reminder, there are many community partners who provide transportation assistance to older adults; information and program details can be found [here](#).

Health Safety Net Providers

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

Food for Students: Fairfax County Public Schools continues to offer ALL students [free healthy meals](#) through June 30, 2022. Summer Meal Kits are being distributed [at certain sites](#), containing seven days of breakfast and lunch items packed in bulk. All meals are available for free to FCPS students and children ages 18 and under. Parents/caregivers may pick up for children and adults may purchase kits for \$28.00. Please wear a mask when picking up the meal kits. Meal kits will be available for pick up from 8:30 - 10:30 a.m. or until supplies are exhausted.

Meal Kit Sites - June 28 through August 2: Summer Meal Kits will be offered at the following sites, containing seven days of In addition, 10 buses will run routes throughout the community distributing meal kits, containing seven days of breakfast and lunch items packed in bulk. These [bus routes](#) run Monday - Thursday only. Monday bus routes will operate on July 2 to cover the Monday, July 5 holiday. All meals are available for free to FCPS students and children ages 18 and under. Parents/caregivers may pick up for children. Adult meals will not be available for purchase.

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Department of Family Services

The Department of Family Services will reopen the Public Assistance and Employment Services (formerly Self-Sufficiency) lobby in the Pennino Building on July 6, 2021. The lobbies at the South County and Annandale offices are already operational.

Department of Housing and Community Development

Office to Prevent and End Homelessness: Below is the latest hotel census update for the Quarantine, Protection, Isolation/Decompression (QPID) emergency housing, including homeless status, referral sources, and race/ethnicity demographics. Since the hotels opened, 460 people who were experiencing homelessness at admission moved to permanent housing. Over the past two weeks ending June 29, 47 people entered the hotels while 41 people left for a net increase of six people. The 41 people who left the hotel program had been there for an average of 175 days.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
450	354	434	432	2	79%

Referral Sources (Percentage of Guests)	Homeless	Non-Homeless	Grand Total
Fairfax County Government	5.3%	0.5%	5.8%
Federally Qualified Health Clinics	0.2%	0.0%	0.2%
Homeless Services Providers	93.1%	0.0%	93.1%
Hospitals	0.9%	0.0%	0.9%
Grand Total	99.5%	0.5%	100.0%

Race & Ethnicity	Hispanic/ Latino	Non-Hispanic/ Non-Latino	Unknown	Grand Total
American Indian or Alaska Native	0.0%	1.2%	0.0%	1.2%
Asian	0.2%	3.2%	0.0%	3.5%
Black or African American	1.6%	49.4%	0.2%	51.3%
Unknown	0.2%	0.2%	0.2%	0.7%
White	14.1%	29.3%	0.0%	43.4%
Grand Total	16.2%	83.4%	0.5%	100%

Juvenile and Domestic Relations District Court

JDRDC's Court Service Unit will re-open to the public on July 6, 2021. Staff will return to the offices with limited telework in place. Residential facilities are fully operational except for home visits, which are currently being discussed with the Health Department to determine a process that will mitigate risks.

Department of Neighborhood and Community Services

Coordinated Services Planning (CSP): CSP is fully staffed and continues to address community needs through the coordination of different funding sources. The CSP weekly call volume has been fairly stable over the last four weeks with the two four-day weeks averaging 711 daily calls and the other two weeks averaging 678 days per day. Additional outreach efforts, particularly those supporting vulnerable communities are underway and will be expanded upon. NCS, Health Department, and community providers will be partnering together to ensure participants at the Vaccine Equity

Clinics and other community events are informed of the basic needs assistance available.

The CSP Data Dashboard is on pages 6-7. A new version of the CSP Dashboard will be available in next HHHS Update.

Basic Needs Support Funding: Basic Needs expenditures over the past two weeks totaled **\$2,030,473**. The new Emergency Rental Assistance (ERA) program, launched on June 2, 2021, has served 572 households for housing assistance and 32 households for utility assistance for a total of **\$3,907,063** of ERA funding disbursed. ERA-eligible residents with documented need may receive rent or utility assistance for up to 12 months (nine months arrearages and three months prospective) plus an additional three months (if necessary) to ensure housing stability. Therefore, the spending pace and rate for the ERA program will rapidly increase over the next several weeks. The ERA program does not include funding for mortgage or food assistance, or funding for residents above 80% AMI; an additional \$2 million in funding from the Coronavirus Relief Fund (CRF) titled CARES 2.0 Gap Funds has been allocated to support these needs. All funding sources listed above are in the CSP Dashboard below.

CSP DATA DASHBOARD

WEEKLY CALL VOLUME

The call volume and the percent change (increase/decrease) from the previous week and previous year.

Week starting:	FY 2021 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
5/30/21*	2,818	- 29%	12%
6/6/21	3,385	- 37%	20%
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* Four-day work week due to holiday.

WEEKLY AVERAGE SPEED OF ANSWER

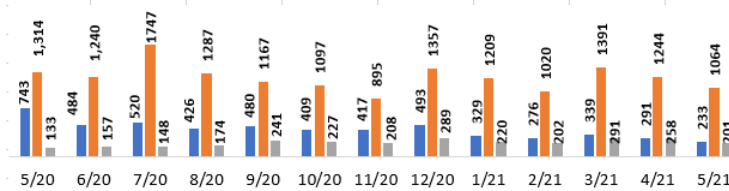
The weekly average speed of answer for the Spanish and English lines.

Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
5/30/21 *	10:58	13:31
6/6/21	8:00	23:42
6/13/21*	13:17	20:15
6/20/21	13:49	29:56

* Four-day work week due to holiday.

MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



NUMBER OF FIRST-TIME CALLERS TO CSP

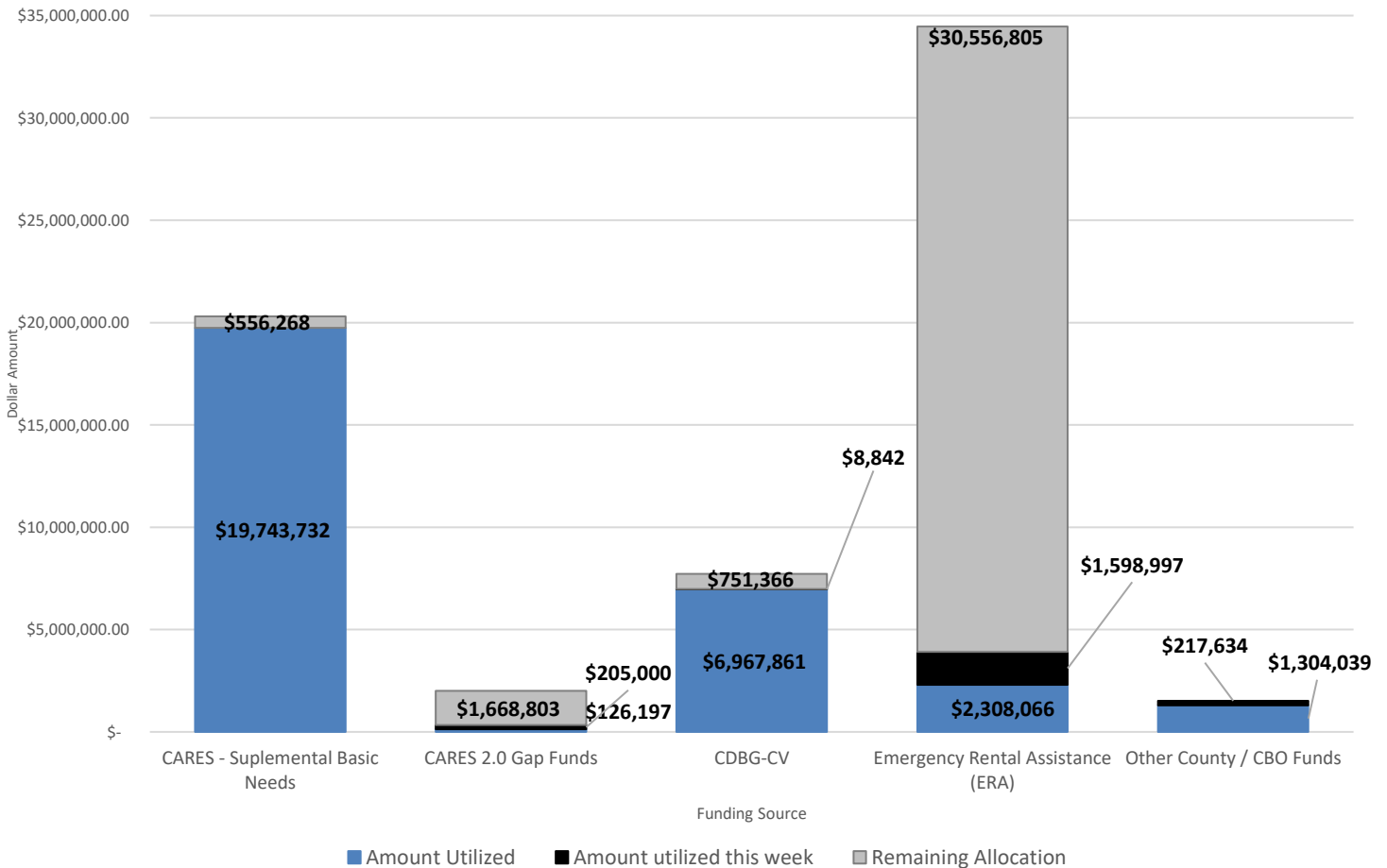
The number of first-time callers to CSP includes residents who have never called or had a case open with CSP. In FY 2019 the monthly average was 244.

Month	# of New Cases of 1 st callers	% Change from FY 2019
November 2020	427	+ 75%
December 2020	584	+ 139%
January 2021	484	+ 98%
February 2021	588	+ 141%
March 2021	668	+ 174%
April 2021	606	+ 148%
May 2021	536	+ 120%
TOTAL	3,893	

BASIC NEEDS ASSISTANCE COORDINATED THROUGH CSP FUNDING SOURCES AND SPENDING

Biweekly Total for all Funding Sources (CARES, CDBG, ERA and Other): \$2,030,473

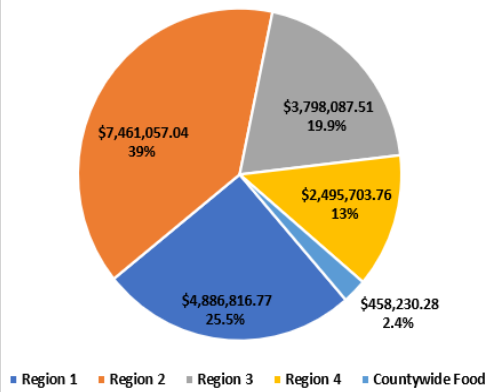
ERA I Funds – Number of Households Served & Total Disbursed (Cumulative): Housing (572), Utility (32) Total Disbursed (\$3,907,063)



CSP DATA DASHBOARD (continued)

CARES FUNDING ASSISTANCE BY REGION (HOUSING, UTILITY AND FOOD)

\$19,141,029.56 as of June 30, 2021
(This total does not include CBO Administrative Costs)



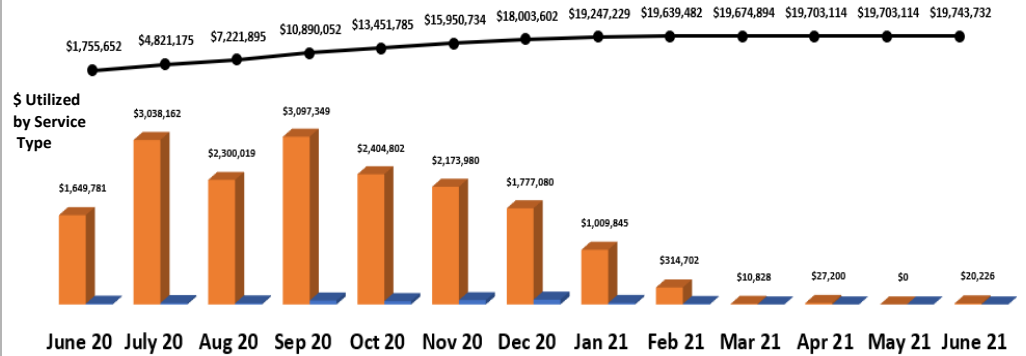
Note: This chart equates to 99.8% due to 0.2% being

CARES ACT FUNDING UTILIZED

As of June 30, 2021

Total CARES Act Supplemental Basic Needs funding utilized: \$ 19,743,732*

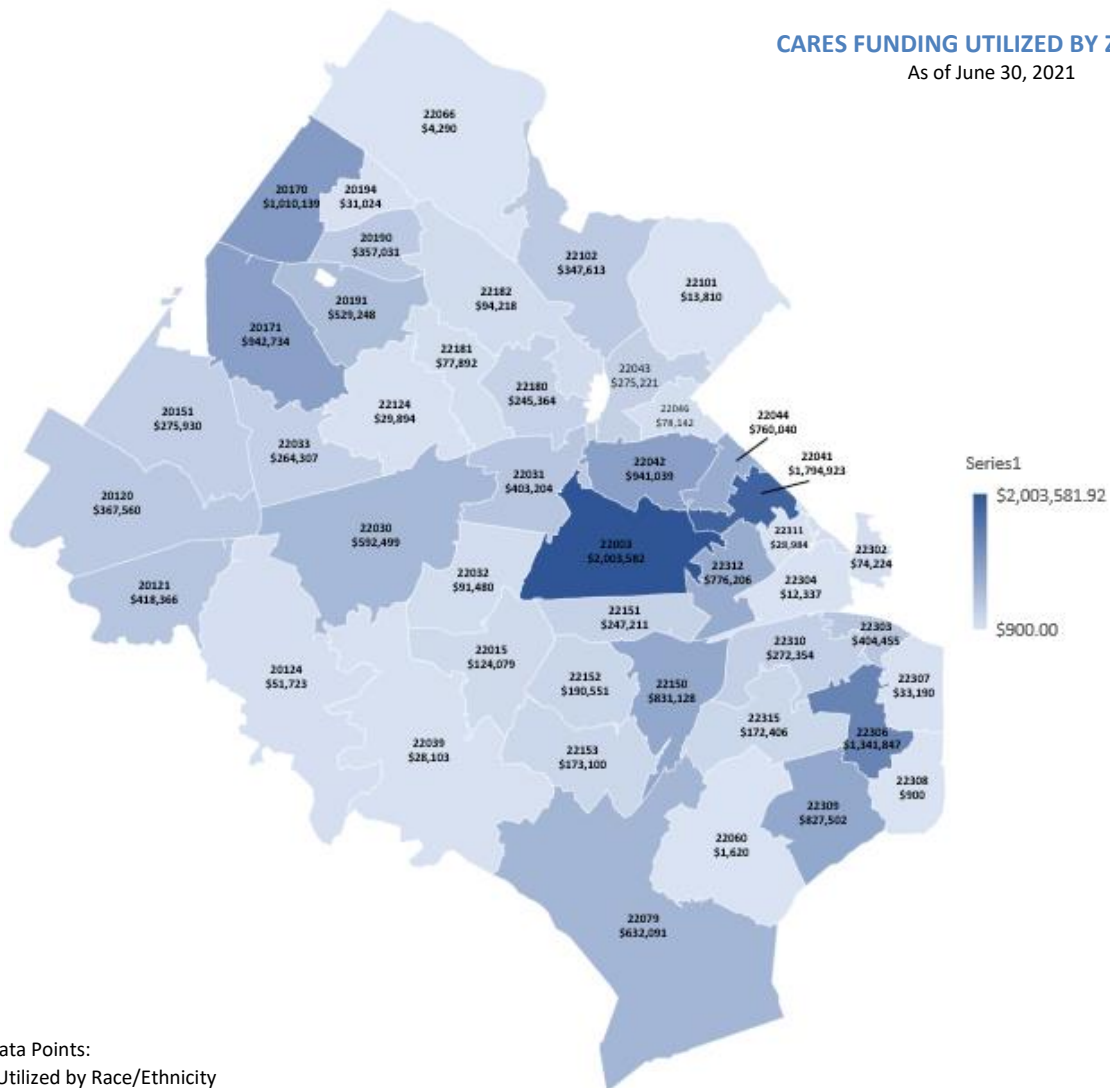
Number of Households Served (Cumulative): Housing (4,956), Utility (970), Emergency Food: (5,000 referrals)



*Expenditures of CARES Act funds for food assistance are only reported monthly and are included on specific days, as illustrated in the line graph for cumulative \$ utilized. CBOs are also allotted 5% of CARES Act funds for administrative costs, and funds utilized to-date (May - August 2020) were reported on September 23. Moving forward, funds utilized for administrative funds will be reported monthly along with food assistance.

CARES FUNDING UTILIZED BY ZIP CODE

As of June 30, 2021



Future Dashboard Data Points:

- Funding Utilized by Race/Ethnicity



Fairfax County Health and Human Services COVID-19 Response Updates

June 16, 2021

General Updates

- As [Phase 3 continues in Fairfax County](#), most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our [assistance from a distance offered online or by phone](#). In situations where in-person interactions are necessary, appointments are encouraged.
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Community Conversations: The Health Department is working closely with community-based organizations to present vaccine information and answer questions from residents. Presentations are being delivered in English, Spanish, Korean, Vietnamese, Chinese, Arabic, and Amharic, as well as focused conversations with African American and Black residents, such as the “Real Talk: A COVID Conversation for the Culture” Town Hall and “Real Talk: Cuts and Convoz” at local barbershops. Recent community conversations with child-care providers and non-profit partners have focused on youth vaccination.

Vaccine: Fairfax County residents 12 years and older are eligible to receive the COVID-19 vaccine and there is enough vaccine for everyone who wants to be vaccinated. Residents can find more information about getting a vaccine appointment on the [Fairfax County Health Department website](#). For vaccine questions and help with scheduling, the vaccine call center is available 7-days a week: 703-324-7404.

The Health Department is managing appointments with [Vaccine Administration Management System \(VAMS\)](#), a CDC-developed tool. Appointments can be made for Health Department clinics sites — including the Fairfax County Government Center, the Tysons Community Vaccination Center and George Mason University, as well as temporary clinics being held at supervisory district offices and libraries. The Fairfax County Government Center now offers walk-in appointments on Mondays and Thursdays from noon-4 p.m. and Tuesdays, Wednesdays, Fridays, and Saturdays from 9:30 a.m. -1:30 p.m. The Tysons Community Vaccination Center will remain open until June 26 and offers first-come, first-served walk-in appointments Mondays, Wednesdays, Fridays, and Saturdays from 8:30 a.m. to 5:30 p.m. and on Tuesdays and Thursdays from 11 a.m. -8 p.m. The CVC is in the former Lord & Taylor at 7950 Tysons Corner Center, McLean, VA. The COVID-19 vaccine will continue to be available at locations throughout the Fairfax Health District, including private healthcare providers, pharmacies, grocery stores, urgent cares, and the Health Department. Visit the Health Department’s website to [schedule an appointment](#) or go to [vaccines.gov](#). Find more information about getting a vaccine appointment, visit the [Fairfax County Health Department website](#). For vaccine questions and help with scheduling, call 703-324-7404.

The Health Department’s High Risk Communities Task Force is shifting its objectives to enhance vaccine navigation efforts for communities of lower vaccination rates and in coordination with routine community-based organization outreach services.

Vaccine Equity Clinics: The Health Department’s High Risk Communities Task Force is focusing on vaccine decision making and strategies to engage hard-to-reach populations in accordance with the implementation of the county’s Vaccination Equity Strategy. In collaboration with NCS Community Developers, Anchor Safety Net partners, house of worship, and trusted community partners, vaccine outreach and registration of residents from our vulnerable populations is underway for neighborhood-based Vaccine Equity Clinics.

Vaccine Equity Clinics in upcoming weeks are planned with anchor vaccinators as follows:

- CACHS** – Chinese American Community Health Services

HW – HealthWorks FQHC

NH – Neighborhood Health FQHC
- FVT** – FCHD Field Vaccination Team

MAP – Mason & Partners mobile vaccination team

SW – Safeway

< > Jun 13 – 19, 2021 ▾							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
13	14	15	16	17 +	18	19		
MAP - Springfield NRC J&J	FVT - John Marshall Library	FVT - John Marshall Library	FVT - PENDING Hunter Mill BOS	FVT - PENDING Hunter Mill BOS	NH Graham Rd CLOSED	NH - Gum Springs CC		
SW - Free Vaccine Shuttle	SW - Springfield Town Center	NH Creekside #2	NH Graham Rd- CANCELLED	NH - UMC Annandale Mission		NH Baileys SAT only		
SW - Springfield Town Center		SW - Springfield Town Center	NH KofC	NH KofC		SW - Free Vaccine Shuttle		
						SW- First Baptist Vienna 11-3		

Jun 20 – 26, 2021							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
20	21	22	23	24	25	26		
MAP - Centreville Immigration Forum	FVT - PENDING Springfield BOS	FVT - PENDING Springfield BOS	FVT 4-8pm Meadows of Chantilly	FVT - Sully District BOS J&J	FVT - Sully District BOS J&J	FVT - NovaSalud		
SW - Free Vaccine Shuttle	SW - Springfield Town Center	MAP 4-8 TBD	MAP Lafayette 2nd 4pm-8pm	NH KofC	NH Merrifield Center	NH Baileys -SAT only		
SW - Springfield Town Center		SW - Springfield Town Center	NH KofC		SW - Culmore UMC 2nd doses	SW - Free Vaccine Shuttle		
			NH Merrifield Center			SW - Hope Lutheran 2nd dose		
						TBD - Herndon ES Pfizer		

Jun 27 – Jul 3, 2021							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
27	28	29	30	1	2	3		
SW - Free Vaccine Shuttle	SW - Springfield Town Center	FCHD-Homeless Lamb Ctr	NH - KofC	NH KofC	NH Merrifield Center	NH-Baileys Sat ONLY		
SW - Springfield Town Center		SW - Springfield Town Center	NH Merrifield Center					
			STC - EXIT					

Transportation: Multiple HHS agencies created the Vaccine Transportation Program. Residents may call the Vaccine Call Center at 703-324-7404 and once eligibility is confirmed, they will contact Human Services Transportation for transportation. The county is providing free taxi rides to anyone with a vaccine appointment who does not have access to transportation. To date, 347 rides have been provided, and the majority of those are for people ages 65+. Residents are accessing other transportation services such as NV Rides and multiple Shepherd Centers. Other county agencies working with residents who need transportation to their vaccine appointment have been provided with taxi resources. As a reminder, there are many community partners who provide transportation assistance to older adults; information and program details can be found [here](#).

Fairfax County's new [Vaccine Equity Clinic on Route 1](#) in Alexandria comes with an added benefit for locals who get vaccinated: transportation. The Health Department and Fairfax Connector have partnered to offer free transportation to those who want to get vaccinated at the clinic, located in the former Safeway site at 7451 Mount Vernon Square Center in Alexandria. Fairfax Connector's Free Vaccine Shuttle will run along Fairfax Connector's line in that region.

Health Safety Net Providers

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

Food for Students: Fairfax County Public Schools continues to offer ALL students [free healthy meals](#) through June 30, 2022. There is no summer meal service available from June 21-June 25.

Meal Kit Sites - June 28 through August 2: Summer Meal Kits will be offered at the following sites, containing seven days of breakfast and lunch items packed in bulk. All meals are available for free to FCPS students and children ages 18 and under. Parents/caregivers may pick up for children and adults may purchase kits for \$28.00. Please wear a mask when picking up the meal kits. Meal kits will be available for pick up from 8:30 a.m. - 10:30 a.m. or until supplies are exhausted.

Please note that meal kits will be distributed on July 6 due to the July 5 holiday.

- Centreville HS [6001 Union Mill Rd, Clifton](#)
- Edison HS [5801 Franconia Rd, Alexandria](#)
- Falls Church HS [7521 Jaguar Trail, Falls Church](#)
- Hayfield SS [7630 Telegraph Rd, Alexandria, VA](#)
- Marshall HS [7731 Leesburg Pike, Falls Church](#)
- South County HS [8700 Laurel Crest Drive, Lorton](#)
- South Lakes HS [11400 South Lakes Dr, Reston](#)
- West Springfield HS [6100 Rolling Rd, West Springfield](#)
- Westfield HS [4700 Stonecroft Blvd, Chantilly](#)
- Woodson HS [9525 Main St, Fairfax](#)

Meal Kit Buses - June 28 through August 5: Ten buses will run routes throughout the community distributing meal kits, containing seven days of breakfast and lunch items packed in bulk. These [bus routes](#) run Monday - Thursday only. Please note that Monday bus routes will operate on Friday, July 2 to cover the Monday, July 5 holiday. All meals are available for free to FCPS students and children ages 18 and under. Parents/caregivers may pick up for children. Adult meals will not be available for purchase.

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Department of Family Services

Supplemental Nutrition Assistance Program (SNAP): The Virginia Department of Social Services [received a waiver](#) from the USDA that allows agencies to continue to waive the interview requirement for applicants for SNAP benefits. This continued waiver authority is pursuant to the public health emergency and continues until September 10, 2021. DFS will use this waiver so that applications can be processed quicker and so staff can continue to focus their attention on the increased volume of public assistance applications and renewals.

Department of Housing and Community Development

HCD continues to work with other county agencies to explore available resources to address rental delinquencies.

FCRHA Delinquency	Totals
Total Delinquency	\$1,150,238.53
Amount Due to COVID	\$517,378.06
Amount Due to Non-COVID	\$632,860.47
	\$1,150,238.53

Office to Prevent and End Homelessness: Below is the latest hotel census update for the Quarantine, Protection, Isolation/Decompression (QPID) emergency housing, including homeless status, referral sources, and race/ethnicity demographics. Since the hotels opened, 429 people who were experiencing homelessness at admission moved to permanent housing. Over the past two weeks ending June 14, 45 people entered the hotels while 37 people left for a net increase of eight people. The 37 people who left the hotel program had been there for an average of 153 days.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
450	346	444	444	0	77%
Referrals by Source (% of Guests)			Total		
Fairfax County Government			6.4%		

Federally Qualified Health Clinics	0.2%
Homeless Services Providers	92.3%
Hospitals	1.1%
Grand Total	100%

QPID Program Guests Race & Ethnicity	Hispanic/Latino	Non-Hispanic/Non-Latino	Unknown	Grand Total
American Indian or Alaska Native	0%	0.9%	0%	0.9%
Asian	0.2%	3%	0%	3.2%
Black or African American	1.6%	48.6%	0.2%	50.5%
Unknown	0.5%	1.1%	0.7%	2.3%
White	14.1%	28.9%	0.2%	43.2%
Grand Total	16.4%	82.5%	1.1%	100%

Department of Neighborhood and Community Services

Coordinated Services Planning: Coordinated Services Planning (CSP) is fully staffed and continues to address community needs through the coordination of different funding sources. The CSP weekly call volume has increased during the week of May 30 with a 12% spike from the previous week even with a four-day workweek. The following week, there was a 20% increase. This increased call volume has resulted in longer wait times for callers. Additional outreach efforts, particularly those supporting vulnerable communities are underway and will be expanded upon. NCS, the Health Department, and community providers will be partnering together to ensure participants at the Vaccine Equity Clinics and other community events are informed of the basic needs assistance available.

The CSP Data Dashboard is on pages 6-7.

Basic Needs Support Funding: Basic Needs expenditures over the past two weeks totaled **\$2,130,084**. The new Emergency Rental Assistance (ERA) program, launched on June 2, 2021, has served 238 households for housing assistance and 17 households for utility assistance for a total of **\$2,308,066** of ERA funding disbursed. ERA eligible residents with documented need may receive rent or utility assistance for up to 12 months (nine months arrearages and three months prospective) plus an additional three months (if necessary) to ensure housing stability for the household, subject to the availability of funds. Therefore, the spending pace and rate for the ERA program will be significant and will rapidly increase over the next several weeks. As a reminder, the ERA program does not include funding for mortgage or food assistance, or funding for residents above 80% AMI; an additional \$2 million in funding from the Coronavirus Relief Fund (CRF) titled CARES 2.0 Gap Funds has been allocated to support these needs. All funding sources listed above are in the CSP Dashboard below.

Office for Children: Beginning June 21, the [Greater Mount Vernon Head Start/Early Head Start](#) program will be adding an additional day of on-site services to serve children four days per week, Monday through Thursday. Virtual services for children are provided on Fridays. Transportation services will also begin for the Head Start program. The program will resume five days per week in person in September.

CSP DATA DASHBOARD

WEEKLY CALL VOLUME

The call volume and the percent change (increase/decrease) from the previous week and previous year.

Week starting:	FY 2021 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
5/9/21	2,231	- 36%	- 18%
5/16/21	2,392	- 18%	7%
5/23/21	2,526	- 19%	6%
5/30/21*	2,818	-29%	12%
6/6/21	3,385	-37%	20%

* Four-day work week due to Memorial Day holiday.

WEEKLY AVERAGE SPEED OF ANSWER

The weekly average speed of answer for the Spanish and English lines.

Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
5/16/21	8:16	6:11
5/23/21	3:56	7:08
5/30/21*	10:58	13:31
6/6/21	8:00	23:42

Four-day work week due to Memorial Day holiday.

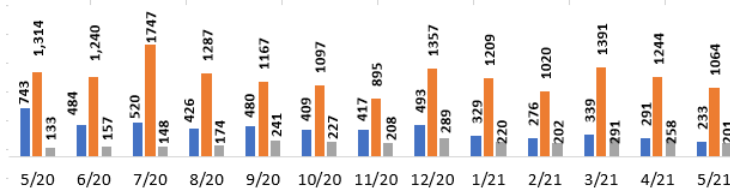
NUMBER OF FIRST-TIME CALLERS TO CSP

The number of first-time callers to CSP includes residents who have never called or had a case open with CSP. In FY 2019 the monthly average was 244.

Month	# of New Cases of 1 st callers	% Change from FY 2019
November 2020	427	+ 75%
December 2020	584	+ 139%
January 2021	484	+ 98%
February 2021	588	+ 141%
March 2021	668	+ 174%
April 2021	606	+ 148%
May 2021	536	+ 120%
TOTAL	3,893	

MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

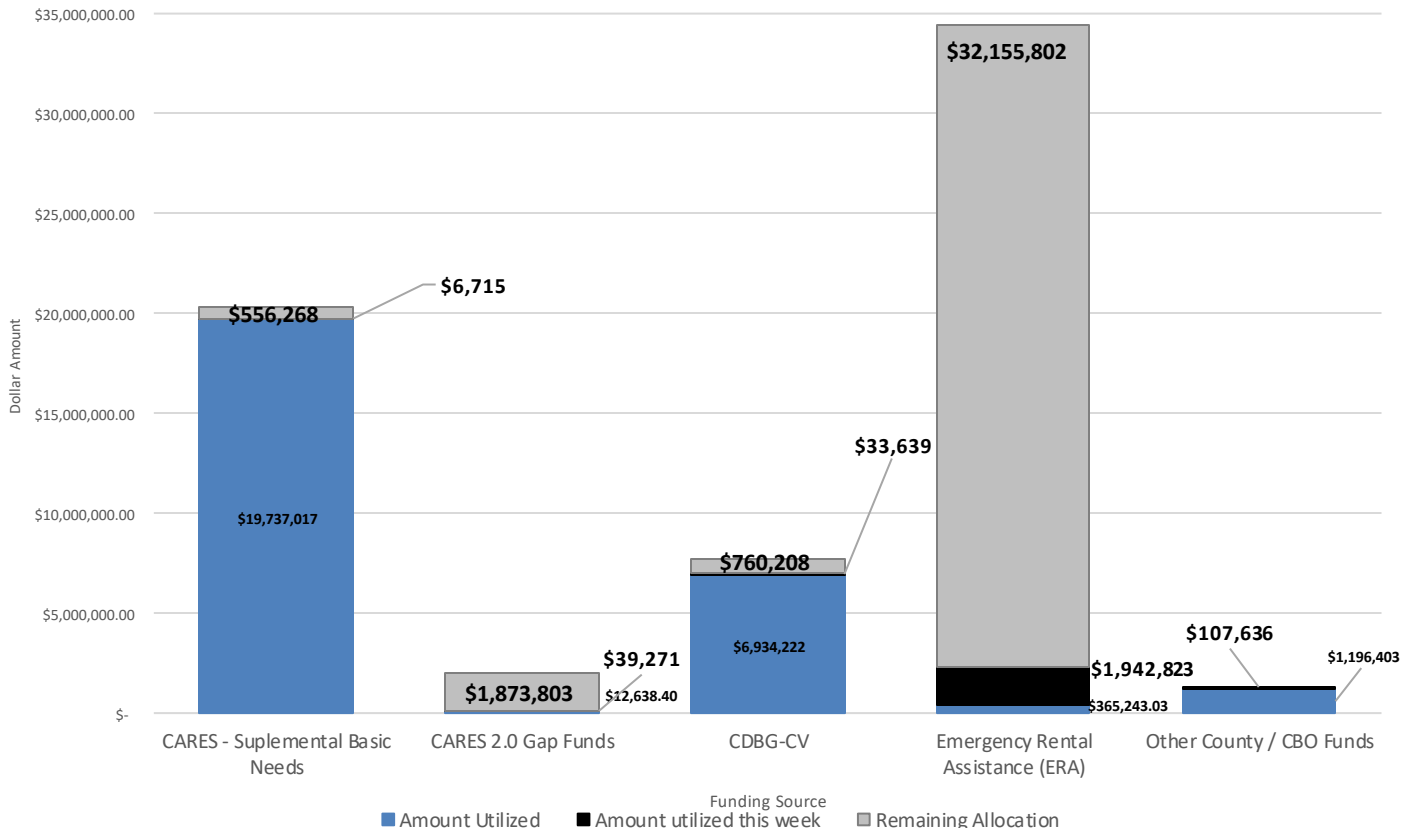
The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



BASIC NEEDS ASSISTANCE COORDINATED THROUGH CSP FUNDING SOURCES AND SPENDING

Biweekly Total for all Funding Sources (CARES, CDBG, ERA and Other): \$2,130,084

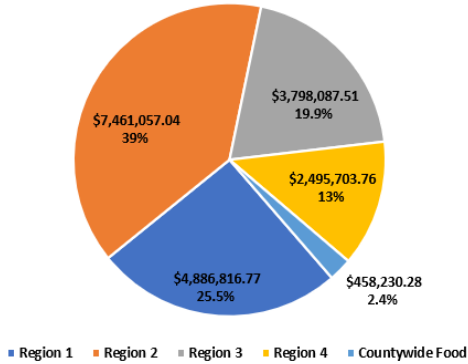
ERA I Funds – Number of Households Served & Total Disbursed (Cumulative): Housing (283), Utility (17) Total Disbursed (\$2,308,066)



CSP DATA DASHBOARD (continued)

CARES FUNDING ASSISTANCE BY REGION (HOUSING, UTILITY AND FOOD)

\$19,141,029.56 as of June 16, 2021
(This total does not include CBO Administrative Costs)



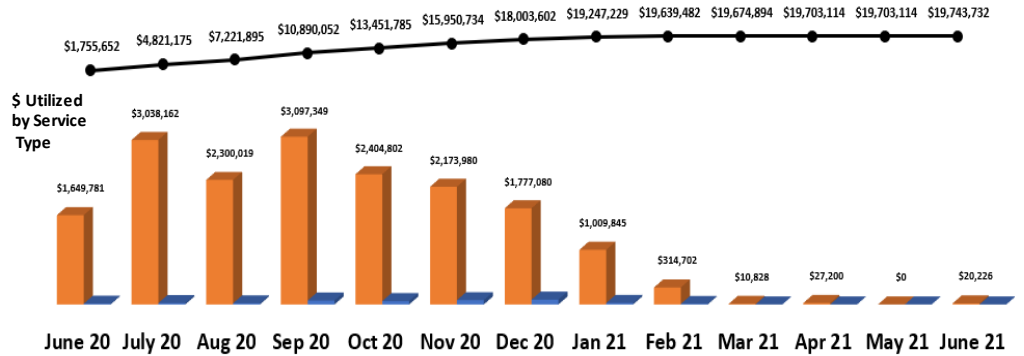
Note: This chart equates to 99.8% due to 0.2% being allocated to relocation costs.

CARES ACT FUNDING UTILIZED

As of June 16, 2021

Total CARES Act Supplemental Basic Needs funding utilized: \$ 19,743,732*

Number of Households Served (Cumulative): Housing (4,956), Utility (970), Emergency Food: (5,000 referrals)

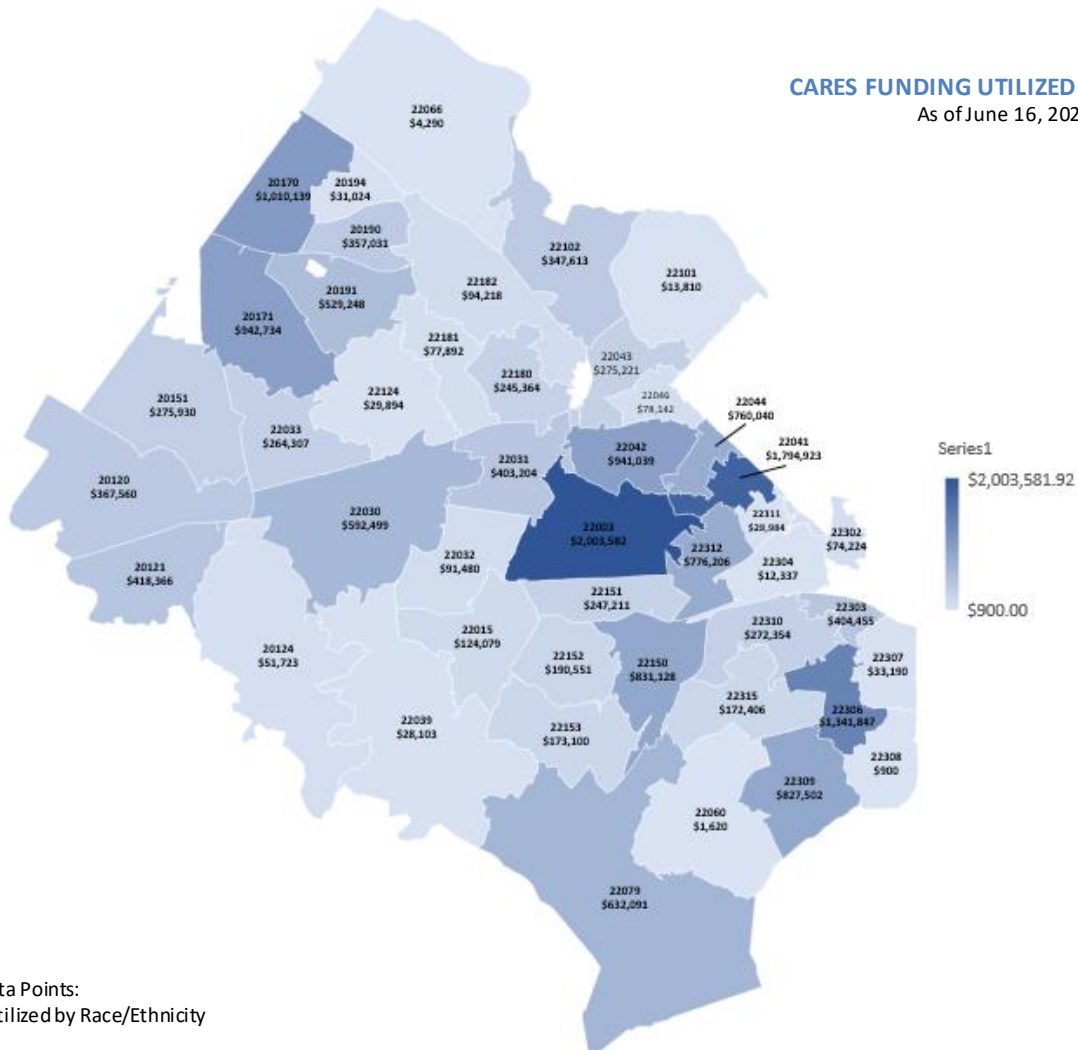


*Expenditures of CARES Act funds for food assistance are only reported monthly and are included on specific days, as illustrated in the line graph for cumulative \$ utilized. CBOs are also allotted 5% of CARES Act funds for administrative costs, and funds utilized to-date (May - August 2020) are reported on September 23. Moving forward, funds utilized for administrative funds will be reported monthly along with food assistance.

**An additional \$300,000 has been added to total CARES to ensure support as program nears conclusion.

CARES FUNDING UTILIZED BY ZIP CODE

As of June 16, 2021



Future Dashboard Data Points:

- Funding Utilized by Race/Ethnicity



Fairfax County Health and Human Services COVID-19 Response Updates

June 2, 2021

General Updates

- As [Phase 3 continues in Fairfax County](#), most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our [assistance from a distance offered online or by phone](#). In situations where in-person interactions are necessary, appointments are encouraged.
- Updates for most county agencies can be found on our [operating status webpage](#), which is updated regularly.
- The county has developed numerous [COVID-19 geospatial resources](#), including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Emergency Broadband Benefit (EBB): The federal EBB program launched on May 12, with \$3.2 billion in funds allocated to support discounted broadband for qualifying households of up to \$50 per month. Fairfax County has partnered with **Connected DMV** to support a regional approach to the roll out, including training offered to interested community members who may be helping residents through the application process. The [trainings have been archived](#) for people who were unable to attend the live sessions. The trainings covered a broad overview of the EBB process, including eligibility components and participating service providers, as well as a step-by-step walk through of the application process.

Health Department

Data Dashboards: The Fairfax County Health Department's [COVID-19 Case Data Dashboard](#) contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.

The Health Department launched an updated version of its [COVID-19 vaccination dashboard](#). The updates include:

- Total doses of COVID-19 vaccine administered among Fairfax Health District residents;
- Aggregate number of doses administered by date of vaccination;
- Number and proportion of residents who have received at least one dose;
- Number and proportion of residents who are fully vaccinated;
- Vaccination progress by age group, including among adolescents; and
- Race and ethnicity data among residents who have received at least one dose and scheduled/registered through the Vaccination Administration Management System (VAMS).

Media Resources: Northern Virginia's health districts launched a new media campaign to encourage everyone in the region to get vaccinated. The campaign encourages broad vaccination across the region while also focusing on various audiences who remain vaccine hesitant. Learn more at [StayWellNova.com](#) or [MantenteSanoVA.com](#).

The [Emergency Blog](#) continues to feature regular updates about pandemic response activities, including vaccination messages. Residents can access these blog posts by texting FFXCOVID (English) or FFXCOVIDESP (Spanish) to 888777.

Testing: The Health Department continues to encourage residents to seek timely testing when feeling symptomatic or having been exposed to a positive case. Testing resources [are available](#). In addition, the Health Department offers testing appointments to case contacts identified through containment investigations. Residents can contact the call center for guidance seven days a week: 703-267-3511.

Community Conversations: The Health Department is working closely with community-based organizations to present vaccine information and answer questions from residents. Presentations are being delivered in English, Spanish, Korean, Vietnamese, Chinese, Arabic, and Amharic, as well as focused conversations with African American and Black residents, such as the “Real Talk: A COVID Conversation for the Culture” Town Hall and “Real Talk: Cuts and Convos” at local barbershops. Recent community conversations with child-care providers and non-profit partners have focused on youth vaccination.

Vaccine: Fairfax County residents 12 years and older are eligible to receive the COVID-19 vaccine and there is enough vaccine for everyone who wants to be vaccinated. Residents can find more information about getting a vaccine appointment on the [Fairfax County Health Department website](#). For vaccine questions and help with scheduling, the vaccine call center is available 7-days a week: 703-324-7404.

The Health Department is managing appointments with [Vaccine Administration Management System \(VAMS\)](#), a CDC-developed tool. Appointments can be made for Health Department clinics sites — including the Fairfax County Government Center, the Tysons Community Vaccination Center and George Mason University, as well as temporary clinics being held at supervisory district offices and libraries. While appointments may still be scheduled ahead of time, the Tysons CVC offers first-come, first-served walk-in appointments Monday-Saturday from 9 a.m. to 4 p.m. The CVC is in the former Lord & Taylor at 7950 Tysons Corner Center, McLean, VA.

Residents can also use [Vaccines.gov](#) to search for locations that offer COVID-19 vaccines and then schedule directly with any provider.

Find more information about getting a vaccine appointment, visit the [Fairfax County Health Department website](#). For vaccine questions and help with scheduling, call 703-324-7404.

The Health Department’s High Risk Communities Task Force is focusing on vaccine decision making and strategies to engage hard-to-reach populations. In addition, planning is underway to assist with the implementation of the county’s Vaccination Equity Strategy. In collaboration with NCS Community Developers, Anchor Safety Net partners, house of worship, and trusted community partners, vaccine outreach and registration of residents from our vulnerable populations is underway for neighborhood-based Vaccine Equity Clinics (VEC).

Vaccine Equity Clinics: The Health Department’s High Risk Communities Task Force is focusing on vaccine decision making and strategies to engage hard-to-reach populations. In addition, planning is underway to assist with the implementation of the county’s Vaccination Equity Strategy. In collaboration with NCS Community Developers, Anchor Safety Net partners, house of worship, and trusted community partners, vaccine outreach and registration of residents from our vulnerable populations is underway for neighborhood-based Vaccine Equity Clinics.

Vaccine Equity Clinics in upcoming weeks are planned with anchor vaccinators as follows:

- CACHS** – Chinese American Community Health Services
 HW – HealthWorks FQHC
 NH – Neighborhood Health FQHC

FVT – FCHD Field Vaccination Team
 MAP – Mason & Partners mobile vaccination team
 SW – Safeway

<div> <div><</div> <div>></div> <div>May 30 – Jun 5, 2021</div> <div>࢑</div> </div>							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
30	31	1	2	3	4	5		
<div> <div></div> <div>SW - Springfield</div> </div>	<div> <div></div> <div>Memorial Day</div> </div> <div> <div></div> <div>NH Baileys - no clinic</div> </div> <div> <div></div> <div>SW - no clinic</div> </div>	<div> <div></div> <div>FVT John Marshall</div> </div> <div> <div></div> <div>SW - Springfield</div> </div>	<div> <div></div> <div>FVT - John Marshall</div> </div> <div> <div></div> <div>FVT - Orig Mt Vernon,</div> </div> <div> <div></div> <div>MAP Lafayette</div> </div> <div> <div></div> <div>NH Graham Rd *8pm</div> </div> <div> <div></div> <div>NH KofC</div> </div>	<div> <div></div> <div>FVT - Culmore</div> </div> <div> <div></div> <div>NH Baileys</div> </div> <div> <div></div> <div>NH KofC</div> </div> <div> <div></div> <div>SW - First Baptist</div> </div> <div> <div></div> <div>SW Bethlehem</div> </div>	<div> <div></div> <div>NH Graham Rd</div> </div> <div> <div></div> <div>SW - Culmore</div> </div>	<div> <div></div> <div>NH Baileys</div> </div> <div> <div></div> <div>SW Gunston ES 2nd dose</div> </div> <div> <div></div> <div>SW Hope Lutheran</div> </div>		

< > Jun 6 – 12, 2021 ▾							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
6	7	8	9	10	11	12		
SW - Springfield	FVT - Fairfax Library	FVT - Fairfax Library	FVT - Herndon 2nd	SW First Baptist	FVT - Mt. Vernon BOS	NH-Baileys Sat ONLY		
	NH-Baileys last Tuesday	SW - Springfield	NH Graham Rd	FVT - Mount Vernon BOS	NH Graham Rd	SW Mt Olive 2nd dose		
	SW - Springfield		NH KofC	NH Baileys last Tuesday				
				NH KofC				
				SW SouthGate				

< > Jun 13 – 19, 2021 ▾							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
13	14	15	16	17	18	19		
GMU-MAP 4 hours	FVT - John Marshall	FVT - John Marshall	FVT - PENDING	FVT - PENDING	NH Graham Rd	NH Baileys SAT only		
SW - Springfield	SW - Springfield	NH Creekside #2	MAP 4-8 TBD			SW- First Baptist		
		SW - Springfield	NH Graham Rd					

Transportation: Multiple HHHS agencies created the Vaccine Transportation Program. Residents may call the Vaccine Call Center at 703-324-7404 and once eligibility is confirmed, they will contact Human Services Transportation for transportation. The county is providing free taxi rides to anyone with a vaccine appointment who does not have access to transportation. To date, 325 rides have been provided, and the majority of those are for people ages 65+. Residents are accessing other transportation services such as NV Rides and multiple Shepherd Centers. Other county agencies working with residents who need transportation to their vaccine appointment have been provided with taxi resources. As a reminder, there are many community partners who provide transportation assistance to older adults; information and program details can be found [here](#).

The Health Department is partnering with the Department of Transportation to establish a Fairfax Connector charter route to link neighborhoods along Richmond Highway to a vaccine clinic that will operate on Saturdays and Sundays beginning June 12. This charter is a pilot program to serve residents of neighborhoods in zip code 22306 with free and efficient round-trip transportation to a walk-up vaccine clinic offering a choice of single or double-dose vaccine options.

Health Safety Net Providers

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

Food for Students: Fairfax County Public Schools continues to offer ALL students [free healthy meals](#) through June 30, 2021. Breakfast and lunch are available at no-cost Monday-Friday at all schools with in-person instruction.

FCPS Grab & Go with Curbside Service sites and bus routes are available Monday-Friday only. Meals for Saturdays and Sundays will be distributed at all Grab & Go sites and on bus routes every Friday. Afternoon snacks and supper meals are distributed at all Grab & Go sites, on all bus routes, and with all meal kit sites. Fairfax Meal Kits are offered at some sites, containing seven days of

breakfast and lunch items packed in bulk.

There are two changes to next week's meal distribution:

- Centre Ridge ES: Meal kit distribution on June 10 has been moved to June 9.
- Rocky Run MS: Meal kit distribution on June 7 has been moved to 8-10 a.m. It returns to normal time on June 14.

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Department of Housing and Community Development

Office to Prevent and End Homelessness: Below is the latest hotel census update for the Quarantine, Protection, Isolation/Decompression (QPID) emergency housing, including homeless status, referral sources, and race/ethnicity demographics. Since the hotels opened, 406 people who were experiencing homelessness at admission moved to permanent housing. Over the past two weeks ending May 31, 26 people entered the hotels while 17 people left for a net increase of nine people. The 17 people who left the hotel program had been there for an average of 142 days.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
450	351	437	437	0	78%
Referrals by Source (% of Guests)			Total		
Fairfax County Government			7.3%		
Federally Qualified Health Clinics			0.2%		
Homeless Services Providers			91.3%		
Hospitals			1.1%		
Grand Total			100%		

QPID Program Guests Race & Ethnicity	Hispanic/Latino	Non-Hispanic/Non-Latino	Unknown	Grand Total
American Indian or Alaska Native	0%	1.1%	0%	1.1%
Asian	0.5%	3%	0%	3.5%
Black or African American	0.9%	50.3%	0.2%	51.5%
Native Hawaiian or Other Pacific Islander	0.2%	0%	0%	0.2%
Unknown	0.5%	0.9%	0%	1.4%
White	13.9%	28.2%	0%	42.1%
Grand Total	16.2%	83.6%	0.2%	100%

Juvenile and Domestic Relations District Court

Effective June 1, 2021, the Court Service Unit's Probation department has moved back to in person, field, or community-based supervision of youth. Mask wearing and social distancing is encouraged.

Department of Neighborhood and Community Services

Coordinated Services Planning: Coordinated Services Planning (CSP) is fully staffed and continues to address community needs through the coordination of different funding sources. The CSP weekly call volume has leveled out to an average

of 2,467 calls per week in May. Additional outreach efforts, particularly those supporting vulnerable communities are underway and will be expanded upon. NCS, the Health Department, and community providers will be partnering together to ensure participants at the Vaccine Equity Clinics and other community events are informed of the basic needs assistance available.

The CSP Data Dashboard is on pages 6-7.

Basic Needs Support Funding: Basic Needs expenditures over the past two weeks totaled **\$642,082**. The new Emergency Rental Assistance (ERA) program has been launched. The later than anticipated launch was due to the requirements for additional policies and procedures to be documented before funding could be disbursed to ensure that the county was in compliance with the Treasury’s guidelines. Community-based organizations have received their funding and are in different stages of implementation. All CBOs will be prepared to take referrals within the next week. To date, **\$365,423** of ERA funding has been disbursed. The spending pace for the ERA program will rapidly increase over the next several weeks. As a reminder, the ERA program does not include funding for mortgage or food assistance, or funding for residents above 80% AMI; an additional \$2 million in funding from the Coronavirus Relief Fund (CRF) titled CARES 2.0 Gap Funds has been allocated to support these needs. All funding sources listed above are in the CSP Dashboard below.

CSP DATA DASHBOARD

WEEKLY CALL VOLUME

The call volume and the percent change (increase/decrease) from the previous week and previous year.

Week starting:	FY 2021 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
5/2/21	2,721	- 19%	22%
5/9/21	2,231	- 36%	- 18%
5/16/21	2,392	- 18%	7%
5/23/21	2,526	- 19%	6%

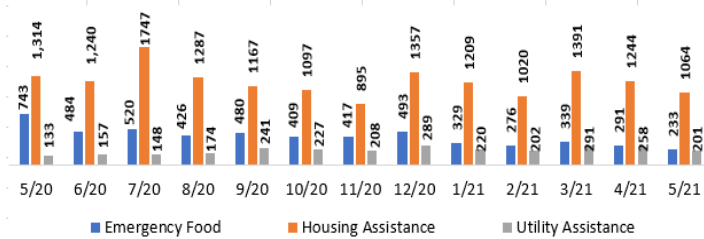
WEEKLY AVERAGE SPEED OF ANSWER

The weekly average speed of answer for the Spanish and English lines.

Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
5/2/21	9:27	8:45
5/9/21	5:36	8:19
5/16/21	8:16	6:11
5/23/21	3:56	7:08

MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



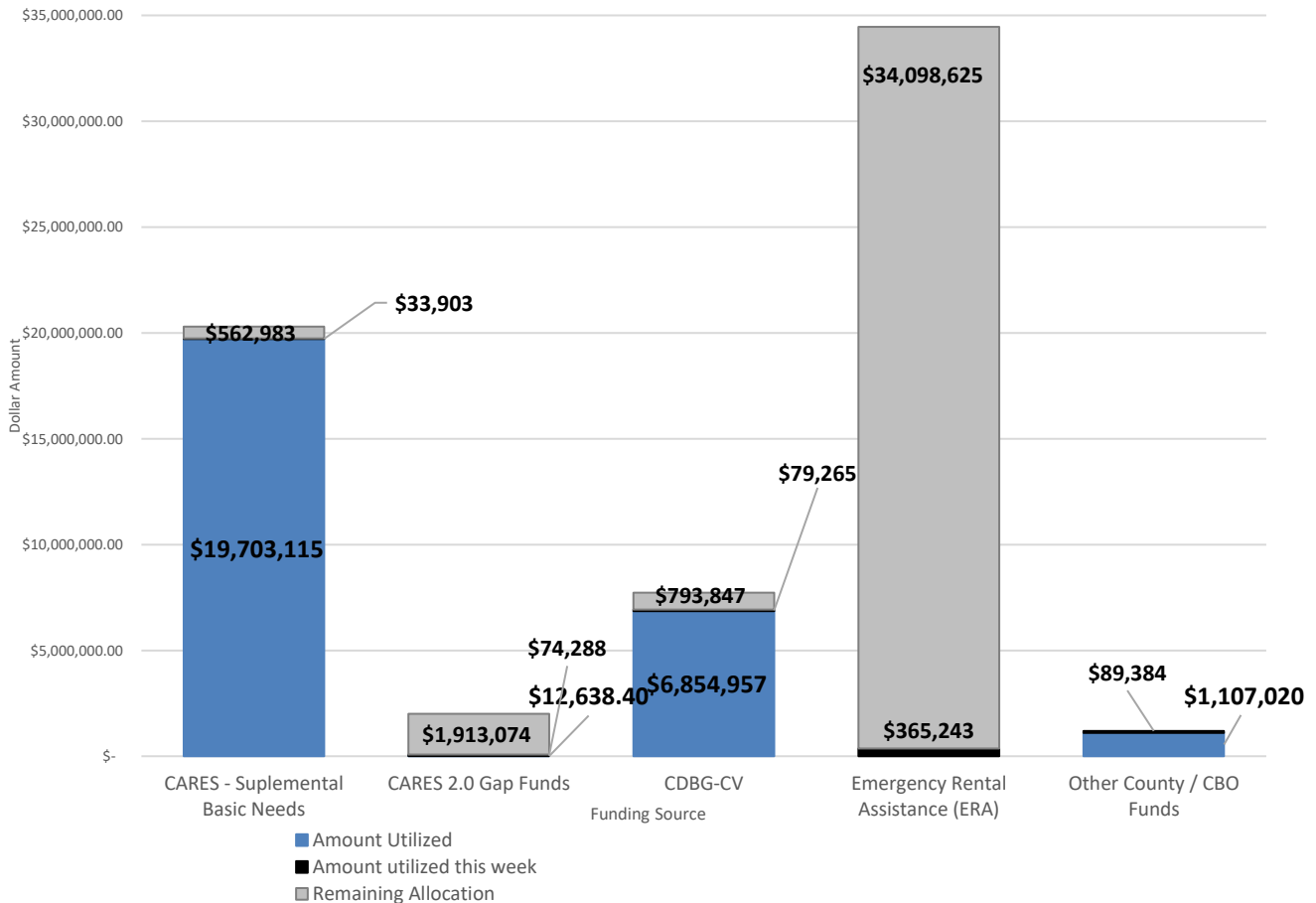
NUMBER OF FIRST-TIME CALLERS TO CSP

The number of first-time callers to CSP includes residents who have never called or had a case open with CSP. In FY 2019 the monthly average was 244.

Month	# of New Cases of 1 st callers	% Change from FY 2019
November 2020	427	+ 75%
December 2020	584	+ 139%
January 2021	484	+ 98%
February 2021	588	+ 141%
March 2021	668	+ 174%
April 2021	606	+ 148%
May 2021	536	+ 120%
TOTAL	3,893	

BASIC NEEDS ASSISTANCE COORDINATED THROUGH CSP FUNDING SOURCES AND SPENDING

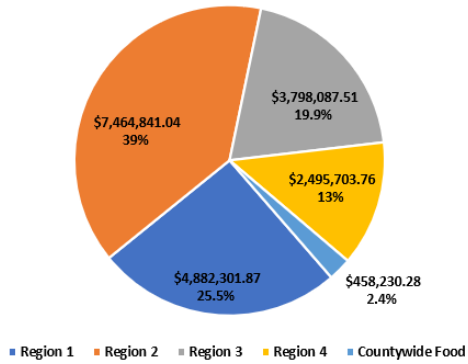
Biweekly Total for all Funding Sources (CARES, CDBG, ERA and Other): **\$642,082**



CSP DATA DASHBOARD (continued)

CARES FUNDING ASSISTANCE BY REGION (HOUSING, UTILITY AND FOOD)

\$19,134,314.66 as of June 2, 2021
(This total does not include CBO Administrative Costs)



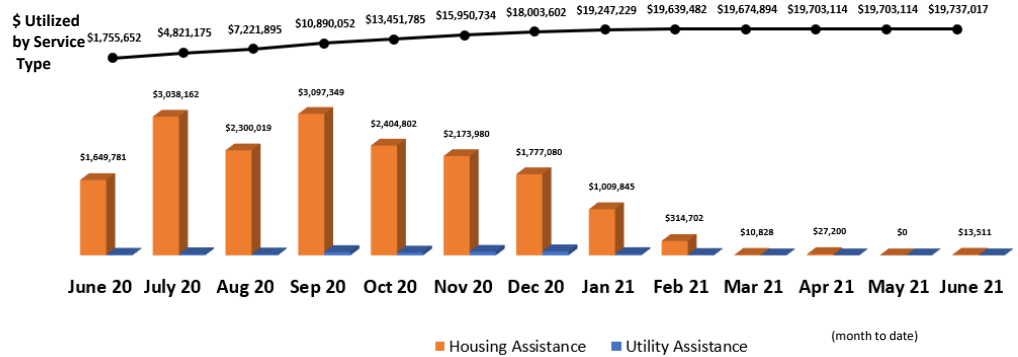
Note: This chart equates to 99.8% due to 0.2% being allocated to relocation costs.

CARES ACT FUNDING UTILIZED

As of June 2, 2021

Total CARES Act Supplemental Basic Needs funding utilized: \$ 19,737,017*

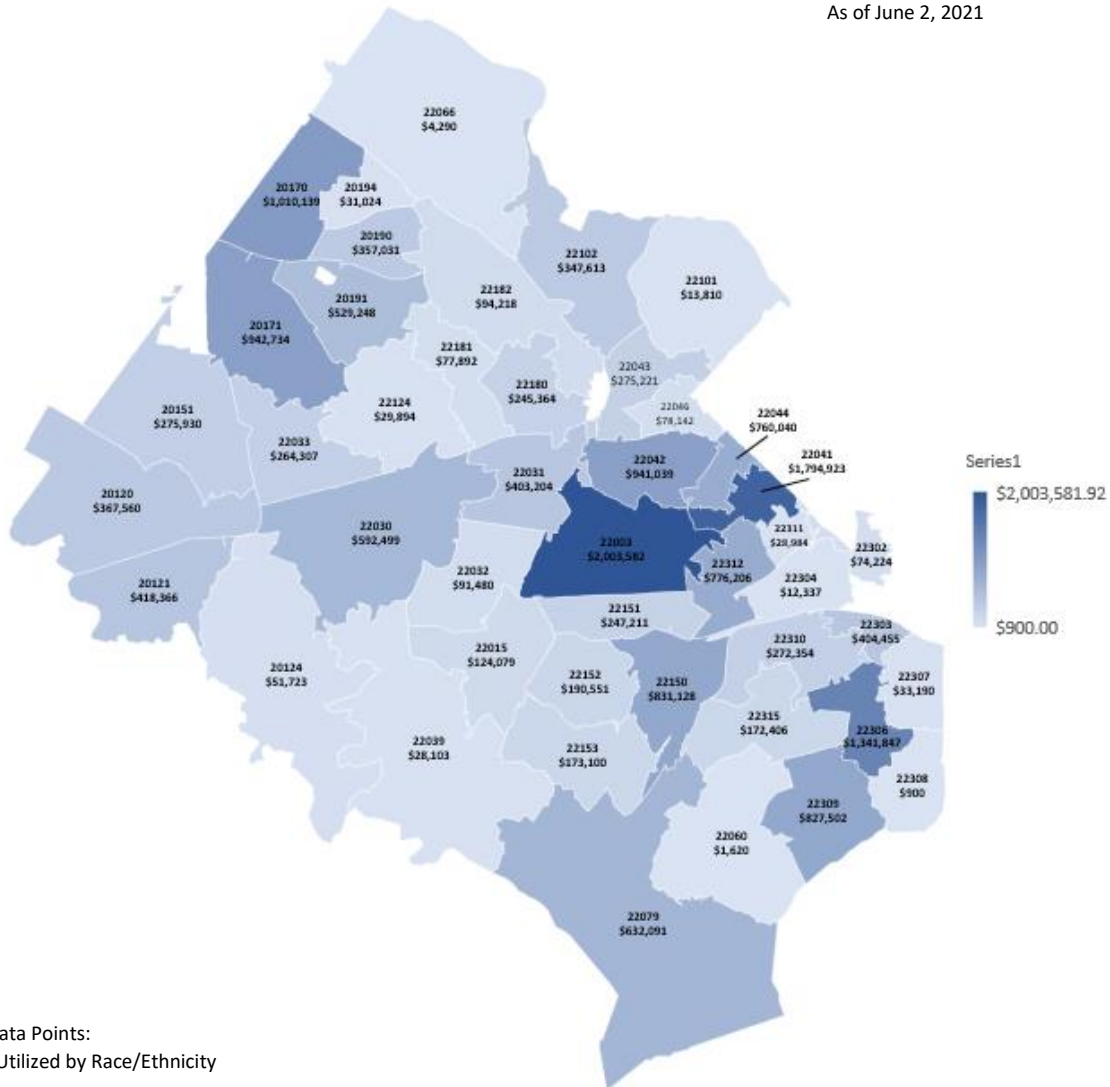
Number of Households Served (Cumulative): Housing (4,954), Utility (970), Emergency Food: (4,904 referrals)



*Expenditures of CARES Act funds for food assistance are only reported monthly and are included on specific days, as illustrated in the line graph for cumulative \$ utilized. CBOs are also allotted 5% of CARES Act funds for administrative costs, and funds utilized to-date (May - August 2020) were reported on September 23. Moving forward, funds utilized for administrative funds will be reported monthly along with food assistance.

CARES FUNDING UTILIZED BY ZIP CODE

As of June 2, 2021



Future Dashboard Data Points:

- Funding Utilized by Race/Ethnicity



Fairfax County Health and Human Services COVID-19 Response Updates

May 19, 2021

HHS General Updates

- As [Phase 3 continues in Fairfax County](#), most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our [assistance from a distance offered online or by phone](#). In situations where in-person interactions are necessary, appointments are encouraged.
- Updates for most county agencies can be found on our [operating status webpage](#), which is updated regularly.
- The county has developed numerous [COVID-19 geospatial resources](#), including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Health Department

Clinical Services: On May 17, the Fairfax County Health Department expanded services across its five district offices to three locations. Clients in need of essential services offered by the health department can make an appointment at the [Joseph Willard Health Center](#), the [Annandale District Office](#), and the [Springfield District Office](#).

Data Dashboards: The Fairfax County Health Department's [COVID-19 Case Data Dashboard](#) contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.

The [Vaccine and Registration Data Dashboard](#) provides key vaccine-related data for the Fairfax Health District, including registrations, vaccines administered, and vaccine doses received by the state.

Media Resources: Northern Virginia's health districts launched a new media campaign to encourage everyone in the region to get vaccinated. The campaign encourages broad vaccination across the region while also focusing on various audiences who remain vaccine hesitant. Learn more at [StayWellNova.com](#) or [MantenteSanoVA.com](#).

The [Emergency Blog](#) continues to feature regular updates about pandemic response activities, including vaccination messages. Residents can access these blog posts by texting FFXCOVID (English) or FFXCOVIDESP (Spanish) to 888777.

Testing: The Health Department continues to encourage residents to seek timely testing when feeling symptomatic or having been exposed to a positive case. Testing resources [are available](#). In addition, the Health Department offers testing appointments to case contacts identified through containment investigations. Residents can contact the call center for guidance seven days a week: 703-267-3511.

Community Conversations: The Health Department is working closely with community-based organizations to present vaccine information and answer questions from residents. Presentations are being delivered in English, Spanish, Korean, Vietnamese, Chinese, Arabic, and Amharic, as well as focused conversations with African American and Black residents, such as the "Real Talk: A COVID Conversation for the Culture" Town Hall and "Real Talk: Cuts and Convoz" at local barbershops.

Vaccine: Fairfax County residents 12 years and older are eligible to receive the COVID-19 vaccine and there is enough vaccine for everyone who wants to be vaccinated. The Tysons Community Vaccination Center (CVC) now offers walk-in appointments! While appointments may still be scheduled ahead of time, the Tysons CVC is offering first-come, first-served walk-in appointments Monday-Saturday from 9 a.m. to 4 p.m. The CVC is in the former Lord & Taylor at 7950 Tysons Corner Center, McLean, VA.

The Health Department is managing appointments with [Vaccine Administration Management System \(VAMS\)](#), a CDC-developed tool. Appointments can be made for Health Department clinics sites — including the Fairfax County Government Center, the Tysons Community Vaccination Center and George Mason University, as well as temporary clinics being held at supervisory district offices and libraries.

Residents can also use [Vaccines.gov](#) to search for locations that offer COVID-19 vaccines and then schedule directly with any provider.

Find more information about getting a vaccine appointment, visit the [Fairfax County Health Department website](#). For vaccine questions and help with scheduling, call 703-324-7404.

The Health Department's High Risk Communities Task Force is focusing on vaccine decision making and strategies to engage hard-to-reach populations. In addition, planning is underway to assist with the implementation of the county's Vaccination Equity Strategy. In collaboration with NCS Community Developers, Anchor Safety Net partners, house of worship, and trusted community partners, vaccine outreach and registration of residents from our vulnerable populations is underway for neighborhood-based Vaccine Equity Clinics (VEC).

FCPS Vaccine Clinics: FCPS and the Fairfax County Health Department are offering COVID-19 vaccination opportunities for students ages 12-18 at several high school locations. Appointments will be scheduled between 9:30 a.m.-1:30 p.m.

- Tuesday, May 25, [Bryant High School](#), 2709 Popkins Lane, Alexandria
- Wednesday, May 26, [South Lakes High School](#), 11400 South Lakes Drive, Reston
- Thursday, May 27, [Annandale High School](#), 4700 Medford Drive, Annandale
- Friday, May 28, [Mount Vernon High School](#), 8515 Old Mt. Vernon Road, Alexandria

There will be additional school vaccination sites beginning June 1.

Parents/guardians [must register](#) their students for their vaccination with the Fairfax County Health Department. Parent/guardian consent must be received by 8 p.m. on May 20 for their student to participate.

Transportation to and from the vaccination clinics will be provided to all students from their base school. Virtual students will need to be dropped off and picked up at the base school. In-person students will participate in their normal daily schedule before and after the appointment and will still ride their normal bus to and from school for the day.

Vaccine Equity Clinics: The Health Department's High Risk Communities Task Force is focusing on vaccine decision making and strategies to engage hard-to-reach populations. In addition, planning is underway to assist with the implementation of the county's Vaccination Equity Strategy. In collaboration with NCS Community Developers, Anchor Safety Net partners, house of worship, and trusted community partners, vaccine outreach and registration of residents from our vulnerable populations is underway for neighborhood-based Vaccine Equity Clinics.

Vaccine Equity Clinics in upcoming weeks are planned with anchor vaccinators as follows:

- ACHN – ADAMS Compassionate Health Care
- CACHS – Chinese American Community Health Services
- FVT – FCHD Field Vaccination Team
- HW – HealthWorks FQHC
- ICCF – Inova Cares Clinics for Families
- MAP – Mason & Partners mobile vaccination team
- NH – Neighborhood Health FQHC
- SW – Safeway

May 16 – 22, 2021							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
16	17	18	19	20	21	22		
MAP Audoban 2nd dose	NH Baileys	ACHN	FVT - Herndon Fortnightly Library	FVT - Herndon Fortnightly Library	FVT Herndon CC 2nd dose	ACHN		
SW-Springfield Town Ctr	SW- Mt Olive - 2nd dose	SW-Springfield Town Ctr	NH Graham Rd	NH Baileys	NH Graham Rd	CACHS		
	SW-Springfield Town Ctr		NH KofC	NH KofC		JHU Focus Group		
			SW - Providence CC	SW First Baptist Vienna		NH Baileys		
				SW South Gate Comm Ctr		SW Mt Olive Pfizer		

May 23 – 29, 2021							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
23	24	25	26	27	28	29		
SW- Springfield Town Center 2nd doses	NH Baileys	ACHN	NH Graham Rd *8pm	NH Baileys	NH Graham Rd	ACHN		
	SW - Springfield Town Center 2nd dose	NH Creekside 4-8pm	NH KofC	NH KofC		NH Baileys		
		SW - Springfield Town Center 2nd dose		SW Falls Church CC 2nd dose EXIT		SW No clinic		
		SW Mt Olive						

May 30 – Jun 5, 2021							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
30	31	1	2	3	4	5		
SW - Springfield Town Ctr	Memorial Day	ACHN	FVT - Orig Mt Vernon, Moderna 2nd dose	NH Baileys	NH Graham Rd	ACHN		
	NH Baileys	FVT if Mt Olive Pfizer?	MAP 4pm-8pm Lafayette	NH KofC		NH Baileys		
	SW - no clinic	Lerner 2nd dose extras due	NH Graham Rd	SW - First Baptist Vienna		SW Gunston ES 2nd dose		
		MAP 9-1 TBD	NH KofC	SW Bethlehem Baptist				
		NH Bethlehem Baptist						
		SW - Springfield Town Center						

Transportation: Multiple HHHS agencies created the Vaccine Transportation Program. Residents may call the Vaccine Call Center at 703-324-7404 and once eligibility is confirmed, they will contact Human Services Transportation for transportation. The county is providing free taxi rides to anyone with a vaccine appointment who does not have access to transportation. To date, 316 rides have been provided, and the majority of those are for people ages 65+. Residents are accessing other transportation services such as NV Rides and multiple Shepherd Centers. Other county agencies working with residents who need transportation to their vaccine appointment have been provided with taxi resources. As a reminder, there are many community partners who provide transportation assistance to older adults; information and program details can be found [here](#).

Health Safety Net Providers

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current

operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

Food for Students: Fairfax County Public Schools continues to offer ALL students [free healthy meals](#) through June 30, 2021. Breakfast and lunch are available at no-cost Monday-Friday at all schools with in-person instruction.

FCPS Grab & Go with Curbside Service sites and bus routes are available Monday-Friday only. Meals for Saturdays and Sundays will be distributed at all Grab & Go sites and on bus routes every Friday. Afternoon snacks and supper meals are distributed at all Grab & Go sites, on all bus routes, and with all meal kit sites. Fairfax Meal Kits are offered at some sites, containing seven days of breakfast and lunch items packed in bulk.

On May 18, many [bus routes](#) used for meals distribution changed so students and families are encouraged to check their bus route online.

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Department of Housing and Community Development

The FCRHA has been awarded 169 emergency housing vouchers provided by the American Rescue Plan Act, which will be effective July 1, 2021. These vouchers are designated for individuals and families who are either experiencing or at risk of homelessness; fleeing or attempting to flee domestic violence, dating violence, sexual assault, stalking, or human trafficking; or were recently homeless and providing rental assistance will prevent further homelessness or are at high risk of housing instability. HCD staff, including OPEH, are planning for the fast implementation of this important resource.

HCD continues to work with other county agencies to explore available resources to address the rental delinquency balance.

April Totals		Totals
Total Delinquency		\$1,045,167.50
Amount Due to COVID		\$505,536.59
Amount Due to Non-COVID		\$539,630.91

Office to Prevent and End Homelessness: Below is the latest hotel census update for the Quarantine, Protection, Isolation/Decompression (QPID) emergency housing, including homeless status, referral sources, and race/ethnicity demographics. Since the hotels opened, 394 people who were experiencing homelessness at admission moved to permanent housing. Over the past two weeks ending May 17, 28 people entered the hotels while 28 people left for no net change. The 28 people who left the hotel program had been there for an average of 115 days.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
450	348	429	429	0	77%
Referrals by Source (% of Guests)			Total		
Fairfax County Government			6.5%		
Federally Qualified Health Clinics			0.2%		
Homeless Services Providers			91.6%		
Hospitals			1.6%		
Grand Total			100%		

QPID Program Guests Race & Ethnicity	Hispanic/Latino	Non-Hispanic/Non-Latino	Unknown	Grand Total
American Indian or Alaska Native	0%	1.2%	0%	1.2%
Asian	0.5%	3%	0%	3.5%
Black or African American	0.9%	48%	0.2%	49.2%
Native Hawaiian or Other Pacific Islander	0.2%	0%	0%	0.2%
Unknown	0.5%	0.9%	0%	1.4%
White	14.4%	29.9%	0%	44.3%
Grand Total	16.5%	83.3%	0.2%	100%

Department of Neighborhood and Community Services

Summer Camps: NCS is offering a variety of camp options taking place this summer! Registration is now open for 2021 NCS Summer Camps, which run from June through August 2021. Additionally, NCS is planning to offer limited virtual options for individuals who are not able to attend in-person Therapeutic Recreation Camp or have been waitlisted; details are being finalized.

- **Camp Fairfax:** Details are below in the Office for Children section.
- **Culmore Soccer Camp:** For ages 6-16 from June 21-August 13, 2021. [Register and get more info here.](#)
- **Teens in Action:** For ages 12-18 from June 14-August 20, 2021 [Register and get more info here.](#)
- **Value in Prevention (V.I.P.):** For students in grades 7-9 (rising) from June 28-July 29, 2021 [Register and get more info here.](#)
- **Therapeutic Recreation:** For participants with disabilities who are ages 5-22 from June 28-August 6. [Register and get more info here.](#)
- **NCS Connects:** Summer Adventures: Virtual camo for youth and teens from June 14-August 20. [Register and get more info here.](#)

Coordinated Services Planning: Coordinated Services Planning (CSP) is fully staffed and continues to address community needs through the coordination of different funding sources. The CSP weekly call volume increased by 22% during the week of May 2 but decreased 18% the following week back to call volume consistent with what CSP has experienced since the week of April 11.

The CSP Data Dashboard is on pages 7-8.

Basic Needs Support Funding: Basic Needs expenditures over the past two weeks totaled **\$670,206**, which has been mostly derived from the CDBG and other available funding sources to meet identified needs. All available basic needs funding (housing, food, utilities) is illustrated in the CSP Data Dashboard, which has been updated to better illustrate current spending patterns and information. Spending of the initial \$20 million allocation of CARES funding has paused for the past four weeks to finalize reconciliation processes from CBO invoicing. Spending of the remaining \$600,000 will resume soon.

The new Emergency Rental Assistance (ERA) program is in its final stages of implementation. ERA funding required additional policies and procedures to be documented before funding was disbursed, which took additional preparation time to ensure that the county was in compliance with the Treasury's guidelines. Community-based organizations have received the contractual paperwork and funding will be disbursed within the next couple of weeks so that organizations can help residents with rental and utility assistance. Community-based organizations are eligible to use up to 10% of its allocation for administrative expenses. As a reminder, the ERA program does not include funding for mortgage or food assistance, or funding for residents above 80% AMI; additional funding from the Coronavirus Relief Fund (CRF) has been allocated to support these needs; however, spending has not begun. A full report will be provided in the next Update.

Office for Children: Registration is underway for [Camp Fairfax](#), which will take place June 21-August 6 at 31 locations and provide enriching summer experiences for rising 1st through 7th graders. Camp activities will include outdoor adventures, performing arts, sports and recreation, visual arts, science, technology, and more! Camp Fairfax has a sliding fee scale for eligible families, as well as nutritious meals. For more information and to register, contact the Camp Fairfax registration department at 703-449-8989.

- | | |
|------------------------------|-----------------------------|
| Annandale Terrace ES | Kilmer Center |
| Beech Tree ES | London Towne ES |
| Belvedere ES | Mott Community Center |
| Brookfield ES | Mt Vernon Woods ES |
| Camelot ES | Pine Spring ES |
| Cameron ES | Providence Community Center |
| Clearview ES | Riverside ES |
| Cunningham Park ES | Saratoga ES |
| Dogwood ES | Sleepy Hollow ES |
| Flint Hill ES | Timber Lane ES |
| Groveton ES | Westgate ES |
| Gum Springs Community Center | Westlawn ES |
| Hollin Meadows ES | Weyanoke ES |
| James Lee Community Center | Willston Community Center |
| Keene Mill ES | Woodlawn ES |
| Key Center | |

CSP DATA DASHBOARD

WEEKLY CALL VOLUME

The call volume and the percent change (increase/decrease) from the previous week and previous year.

Week starting:	FY 2021 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
4/18/2021	2,229	- 20%	0%
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5/2/21	2,721	- 19%	22%
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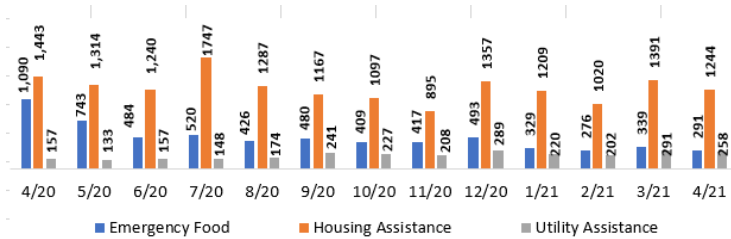
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The weekly average speed of answer for the Spanish and English lines.

Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
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4/25/2021	4:07	4:39
5/2/21	9:27	8:45
5/9/21	5:36	8:19

MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



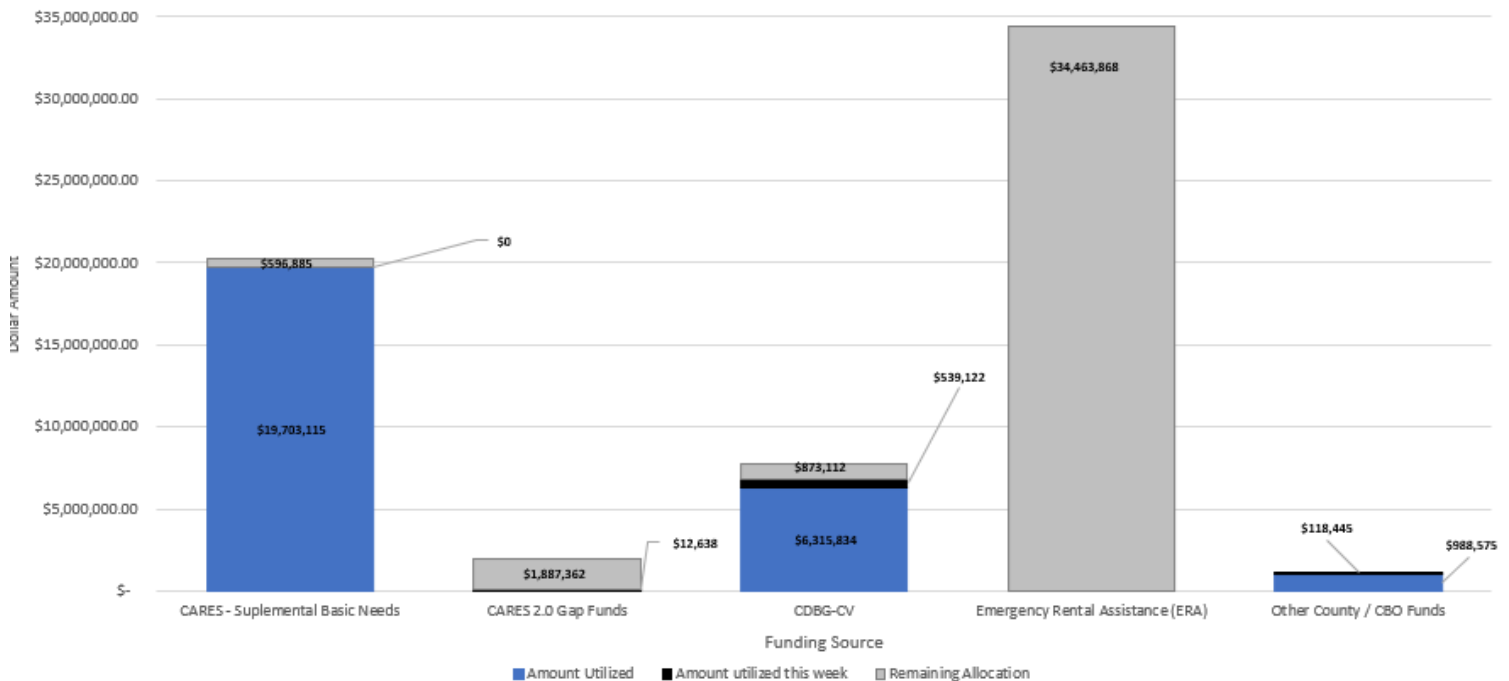
NUMBER OF FIRST-TIME CALLERS TO CSP

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TOTAL	3,357	

BASIC NEEDS ASSISTANCE COORDINATED THROUGH CSP FUNDING SOURCES AND SPENDING

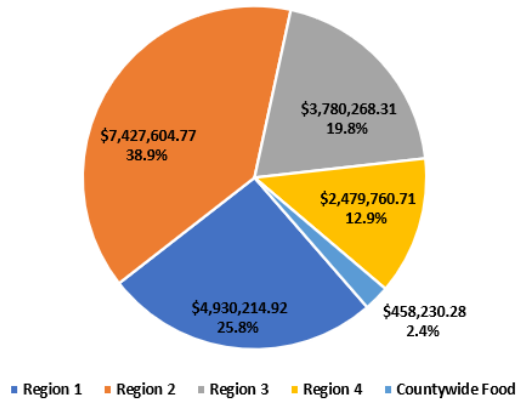
Biweekly Total for All Funding Sources (CARES, CDBG, ERA and Other): **\$670,206**



CSP DATA DASHBOARD (continued)

CARES FUNDING ASSISTANCE BY REGION (HOUSING, UTILITY AND FOOD)

\$19,114,034.76 as of May 19, 2021
(This total does not include CBO Administrative Costs)



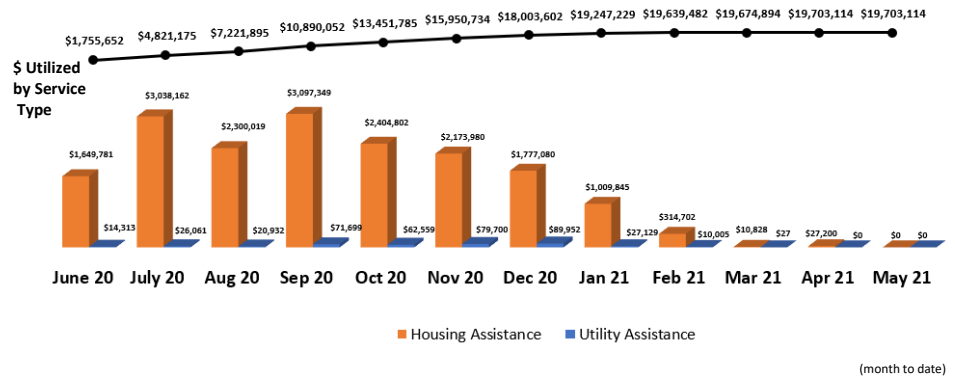
Note: This chart equates to 99.8% due to 0.2% being allocated to relocation costs.

CARES ACT FUNDING UTILIZED

As of May 19, 2021

Total CARES Act Supplemental Basic Needs funding utilized: **\$ 19,703,114***

Number of Households Served (Cumulative): Housing (4,934), Utility (960), Emergency Food: (4,800 referrals)

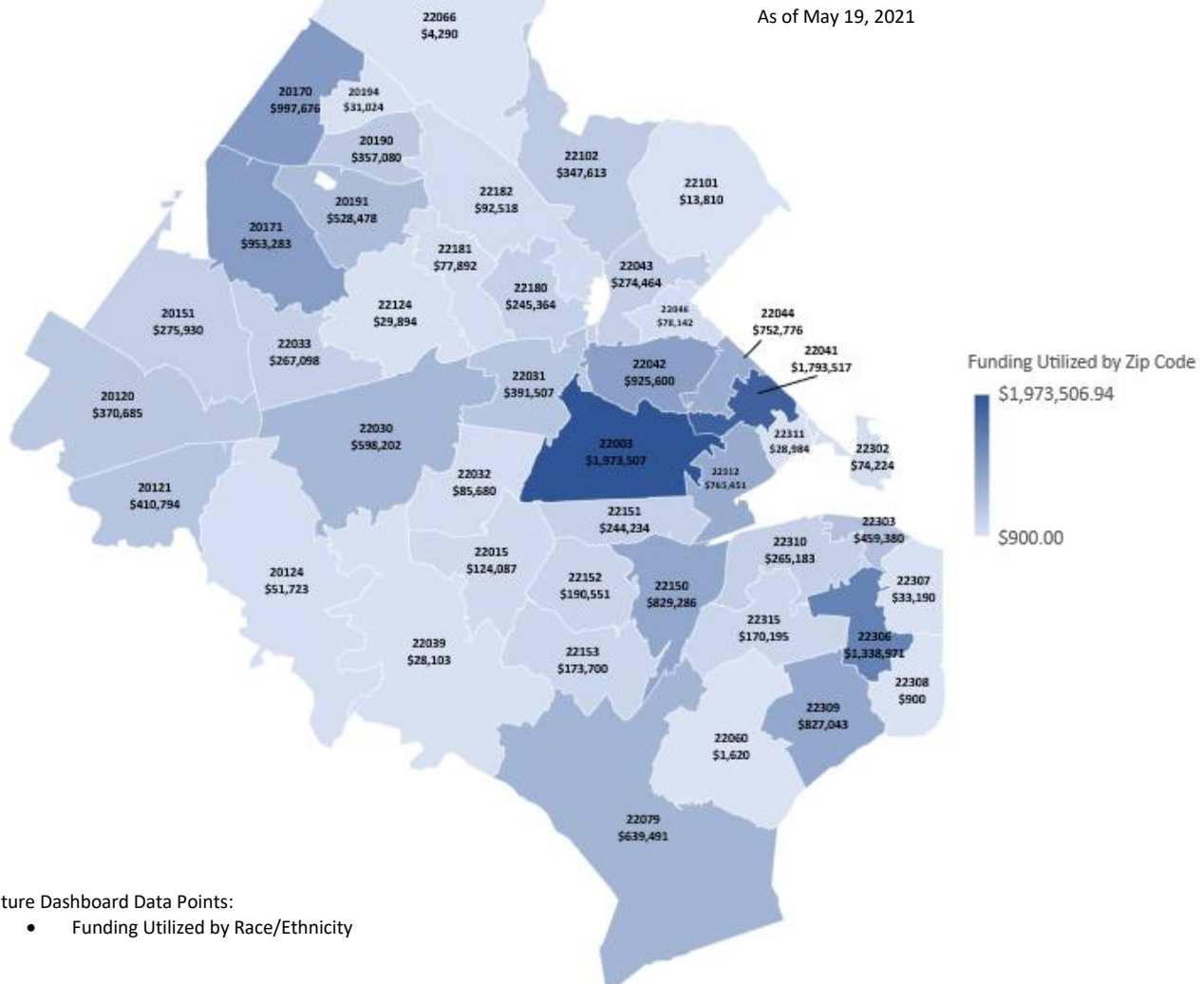


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**An additional \$300,000 has been added to total CARES to ensure support as program nears conclusion.

CARES FUNDING UTILIZED BY ZIP CODE

As of May 19, 2021



Future Dashboard Data Points:

- Funding Utilized by Race/Ethnicity



Fairfax County Health and Human Services COVID-19 Response Updates

May 5, 2021

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- As [Phase 3 continues in Fairfax County](#), most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our [assistance from a distance offered online or by phone](#). In situations where in-person interactions are necessary, appointments are encouraged.
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Data Dashboards: The Fairfax County Health Department's [COVID-19 Case Data Dashboard](#) contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.

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The Health Department is managing appointments with [Vaccine Administration Management System \(VAMS\)](#), a CDC-developed tool. Appointments can be made for Health Department clinics sites — including the Fairfax County Government Center, the Tysons Community Vaccination Center and George Mason University.

In addition to the vaccination locations managed by the Health Department, residents can also use [Vaccines.gov](https://www.vaccines.gov) to schedule an appointment with participating vaccine providers, including private providers and pharmacies.

Find more information about getting a vaccine appointment see the [Fairfax County Health Department website](https://www.fairfaxcounty.org/health-department/). And for help with scheduling, contact our call center at 703-324-7404.

The Health Department's High Risk Communities Task Force is focusing on vaccine decision making and strategies to engage hard-to-reach populations. In addition, planning is underway to assist with the implementation of the county's Vaccination Equity Strategy. In collaboration with NCS Community Developers, Anchor Safety Net partners, house of worship, and trusted community partners, vaccine outreach and registration of residents from our vulnerable populations is underway for neighborhood-based Vaccine Equity Clinics (VEC).

Numerous anchor vaccinators support the Vaccine Equity Clinics as follows:

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- CACHS – Chinese American Community Health Services
- FVT – FCHD Field Vaccination Team
- ICCF – Inova Cares Clinics for Families
- MAP – Mason & Partners mobile vaccination team
- NH – Neighborhood Health FQHC
- SW – Safeway

VEC calendar for May 9-15 (subject to change):

< > May 9 – 15, 2021							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
9 SW - Springfield Town Ctr	10 NH Baileys	11 ACHN	12 FVT 2nd doses Sully at Mt Olive	13 FVT - 2nd dose Pfizer 1st Baptist Springfield	14 FVT - 2nd dose 1st Baptist Pfizer *HOLD	15 ACHN		
	SW-Springfield Town Ctr	FVT - Mt.Olive J&J	ICCF - Annandale	ICCF -Annandale	ICCF - Annandale	CACHS		
		MAP Lerner 2nd dose	NH Graham Rd	NH Baileys	NH Graham Rd	NH Baileys		
		NH Bethlehem Baptist	NH KofC	NH KofC		SW Gunston ES		
		SW-Springfield Town Ctr		SW Bethlehem Baptist				
				SW- First Baptist Vienna				

VEC calendar for May 16-22 (subject to change):

< > May 16 – 22, 2021							Week	Month
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday		
16 MAP Audoban 2nd dose	17 Mt Olive - 2nd dose	18 FVT pending	19 FVT pending	20 FVT pending	21 FVT Herndon CC 2nd dose	22 CACHS		
SW-Springfield Town Ctr	NH Baileys	SW Beth Baptist *pending	ICCF - Annandale	ICCF - Annandale	ICCF - Annandale	JHU Focus Group		
	SW-Springfield Town Ctr	SW-Springfield Town Ctr	NH Graham Rd	NH Baileys	NH Graham Rd	NH Baileys		
			NH KofC	NH KofC		SW JLL cancel		
			SW - Providence CC	SW First Baptist Vienna		SW TBD		
				SW South Gate Comm Ctr				

Transportation: Multiple HHS agencies created the Vaccine Transportation Program. Residents may call the Vaccine Call Center at 703-324-7404 and once eligibility is confirmed, they will contact Human Services Transportation for transportation. The county is providing free taxi rides to anyone with a vaccine appointment who does not have access to transportation. To date, 292 rides have been provided, and the majority of those are 65+. Residents are accessing other transportation services such as NV Rides and multiple Shepherd Centers. Other county agencies working with residents who need transportation to their vaccine appointment have been provided with taxi resources. As a reminder, there are many community partners who provide transportation assistance to older adults; information and program details can be found [here](#).

Health Safety Net Providers

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

Food for Students: Fairfax County Public Schools continues to offer ALL students [free healthy meals](#) through June 30, 2021. Breakfast and lunch are available at no-cost Monday-Friday at all schools with in-person instruction.

FCPS Grab & Go with Curbside Service sites and bus routes are available Monday-Friday only. Meals for Saturdays and Sundays will be distributed at all Grab & Go sites and on bus routes every Friday. Afternoon snacks and supper meals are distributed at all Grab & Go sites, on all bus routes, and with all meal kit sites. Fairfax Meal Kits are offered at some sites, containing seven days of breakfast and lunch items packed in bulk.

FCPS has [posted its meal distribution plan](#) for the Memorial Day holiday weekend.

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Community Services Board

During the week of April 26th, the CSB Crisis Stabilization Unit moved to a newly rehabilitated county facility on Shirley Gate Rd. This move enables the CSB to appropriately serve individuals who are experiencing significant psychiatric crisis and detoxifying from substances at this facility. This facility was previously used as Boys Probation House but was repurposed due to a significant decrease in incarcerating juveniles in Fairfax County. The rehabilitation and upgrades were paid for by one-time savings. This move will also allow the CSB to increase residential substance abuse treatment beds at a different CSB program.

Additionally, the CSB Developmental Disability support coordination services resumed face-to-face services on May 1.

Department of Housing and Community Development

Office to Prevent and End Homelessness: Below is the latest hotel census update for the Quarantine, Protection, Isolation/Decompression (QPID) emergency housing, including homeless status, referral sources, and race/ethnicity demographics. Since the hotels opened, 375 people who were experiencing homelessness at admission moved to permanent housing. Over the past two weeks ending May 3, 43 people entered the hotels while 42 people left, for a net increase of one person. The 42 people who left the hotel program had been there for an average of 136 days.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
450	348	432	432	0	77%

Referrals by Source (% of Guests)	Total
Fairfax County Government	6.9%
Federally Qualified Health Clinics	0.2%
Homeless Services Providers	91.2%
Hospitals	1.6%
Grand Total	100%

QPID Program Guests Race & Ethnicity	Hispanic/Latino	Non-Hispanic/Non-Latino	Unknown	Grand Total
American Indian or Alaska Native	0.2%	1.2%	0%	1.4%
Asian	1.2%	2.8%	0%	3.9%
Black or African American	0.9%	47.9%	0.2%	49.1%
Native Hawaiian or Other Pacific Islander	0.2%	0%	0%	0.2%
Unknown	0.5%	0.9%	0.2%	1.6%
White	13.8%	30%	0%	43.8%
Grand Total	16.8%	82.7%	0.5%	100%

Department of Neighborhood and Community Services

Coordinated Services Planning: Coordinated Services Planning (CSP) is fully staffed and continues to address community needs through the coordination of different funding sources. The CSP weekly call volume and associated average speed of answer has remained consistent over the past two weeks with an average of 447 calls per day. CSP is increasing its outreach efforts and has created updated outreach materials for county residents and landlords. These materials will be distributed widely as well as through trusted partners. All materials will be translated in multiple languages and are on pages 7-9.

The CSP Data Dashboard is on pages 6-7.

Basic Needs Support Funding: Basic Needs expenditures over the *past two weeks* totaled **\$739,116**, which has been mostly derived from the CDBG and other available funding sources to meet identified needs. All available basic needs funding (housing, food, utilities) is illustrated in the CSP Data Dashboard, which has been updated to better illustrate current spending patterns and information. Spending of the initial \$20 million allocation of CARES funding has paused for the past two weeks to finalize reconciliation processes from CBO invoicing. Spending will resume this week with the final \$600,000 to be spent over the next several weeks. The new Emergency Rental Assistance (ERA) program continues to be in its final stages of implementation. As a reminder, the ERA program does not include funding for mortgage or food assistance, or funding for residents above 80% AMI; county staff are developing plans to address these needs through other available funding. An update on funding for mortgage assistance will be provided in the next update.

Office for Children: The Child Care Assistance and Referral Program has temporarily expanded eligibility to help with child care expenses. Legislative actions from the 2021 General Assembly session established a new short-term eligibility category for parents seeing financial assistance for child care while they are looking for employment and temporarily expands income eligibility

guidelines for families with young children.

Applications received through July 31, 2021 are eligible for the following expanded eligibility criteria:

- Families with at least one child under the age of five (not yet kindergarten eligible age) with an income that is at or below the 85% of the State Median.

Maximum Yearly Income up to:

Family Size	Yearly Income
2	\$60,480
3	\$74,712
4	\$88,944

- Families *currently looking for work* may also qualify during this period.

Families must live in Fairfax County, City of Fairfax, or City of Falls Church. Additionally, the Fairfax County local child care subsidy program serves families with children birth through age twelve who have an income up to 350% of the federal poverty level.

Other eligibility requirements may apply. For more information or to apply, visit the [Child Care Assistance and Referral webpage](#).

CSP DATA DASHBOARD

WEEKLY CALL VOLUME

The call volume and the percent change (increase/decrease) from the previous week and previous year.

Week starting:	FY 2021 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
4/4/2021	2,705	- 14%	- 13%
4/11/2021	2,234	- 23%	- 17%
4/18/2021	2,229	- 20%	0%
4/25/2021	2,239	- 15%	0%

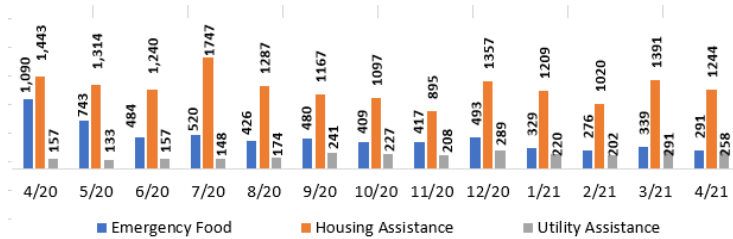
WEEKLY AVERAGE SPEED OF ANSWER

The weekly average speed of answer for the Spanish and English lines.

Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
4/4/2021	14:45	11:26
4/11/2021	6:47	10:52
4/18/2021	4:55	3:20
4/25/2021	4:07	4:39

MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



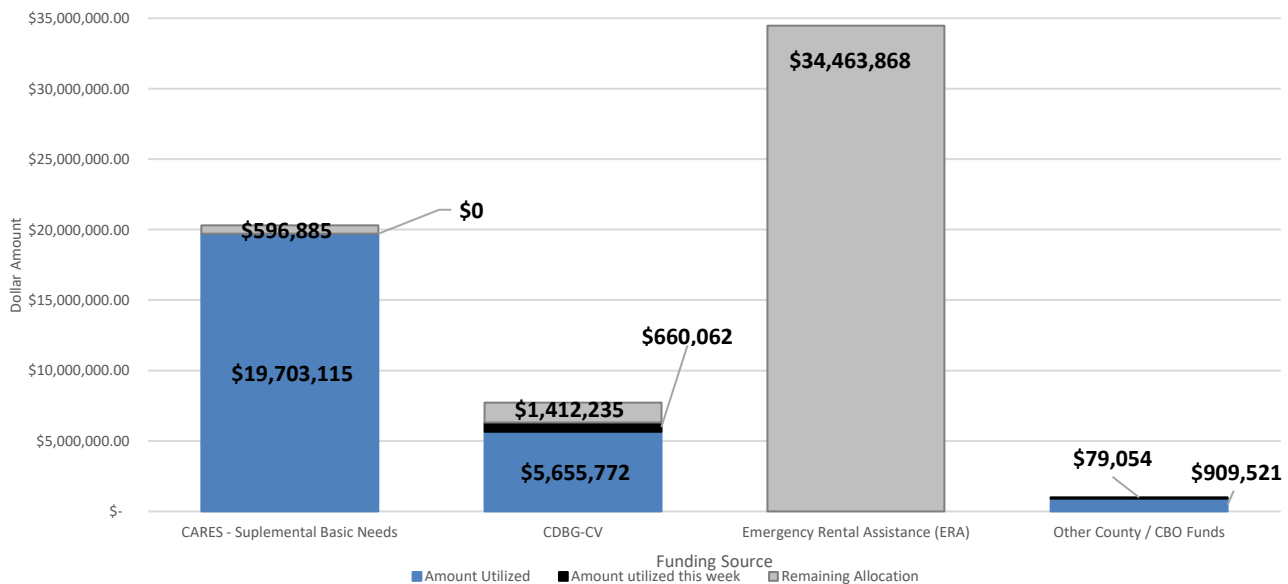
NUMBER OF FIRST-TIME CALLERS TO CSP

The number of first-time callers to CSP includes residents who have never called or had a case open with CSP. In FY 2019 the monthly average was 244.

Month	# of New Cases of 1 st callers	% Change from FY 2019
November 2020	427	+ 75%
December 2020	584	+ 139%
January 2021	484	+ 98%
February 2021	588	+ 141%
March 2021	668	+ 174%
April 2021	606	+ 148%
TOTAL	3,357	

BASIC NEEDS ASSISTANCE COORDINATED THROUGH CSP FUNDING SOURCES AND SPENDING

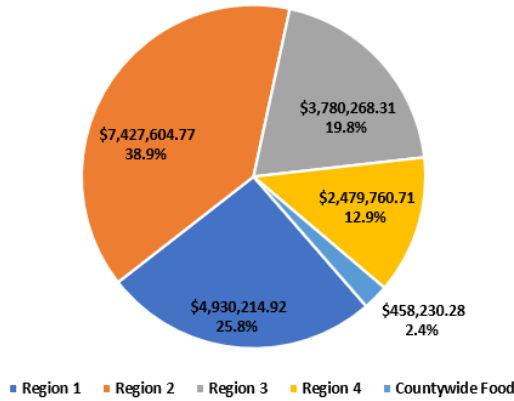
Biweekly Total for All Funding Sources (CARES, CDBG, ERA and Other): **\$739,116**



CSP DATA DASHBOARD (continued)

CARES FUNDING ASSISTANCE BY REGION (HOUSING, UTILITY AND FOOD)

\$19,114,034.76 as of May 5, 2021
(This total does not include CBO Administrative Costs)



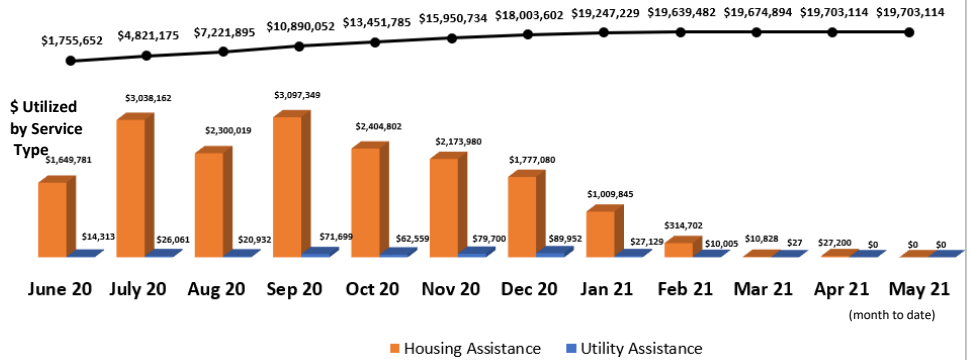
Note: This chart equates to 99.8% due to 0.2% being allocated to relocation costs.

CARES ACT FUNDING UTILIZED

As of May 5, 2021

Total CARES Act Supplemental Basic Needs funding utilized: **\$ 19,703,114***

Number of Households Served (Cumulative): Housing (4,934), Utility (960), Emergency Food: (4,689 referrals)

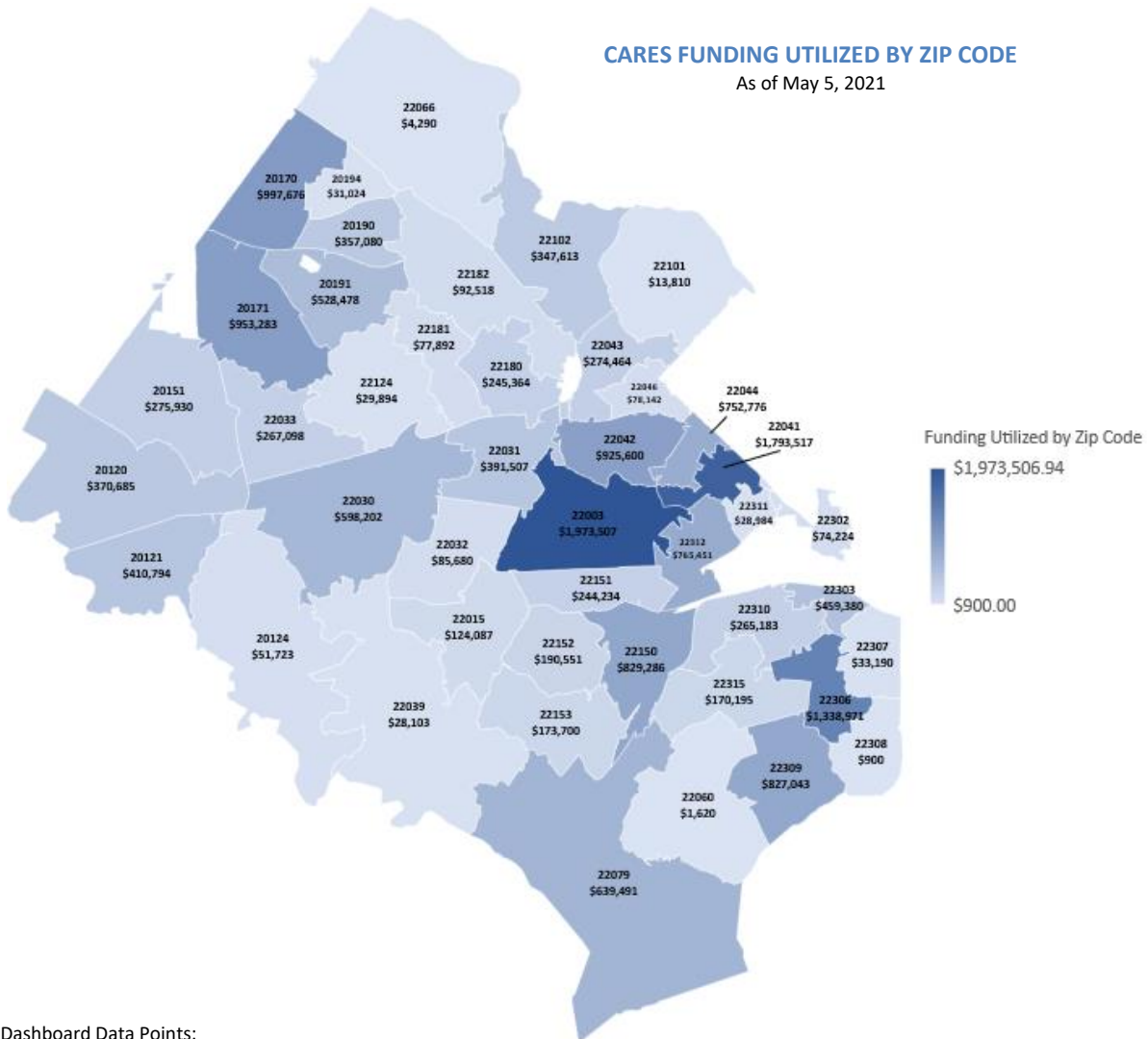


*Expenditures of CARES Act funds for food assistance are only reported monthly and are included on specific days, as illustrated in the line graph for cumulative \$ utilized. CBOs are also allotted 5% of CARES Act funds for administrative costs, and funds utilized to-date (May - August 2020) are reported on September 23. Moving forward, funds utilized for administrative funds will be reported monthly along with food assistance.

**An additional \$300,000 has been added to total CARES to ensure support as program nears conclusion.

CARES FUNDING UTILIZED BY ZIP CODE

As of May 5, 2021



Future Dashboard Data Points:

- Funding Utilized by Race/Ethnicity

Struggling to pay your rent or utilities due to the COVID-19 pandemic?



The NEW Fairfax County Emergency Rental Assistance (ERA) Program may be able to help

Fairfax County is administering relief for renters experiencing a negative financial impact due to the COVID-19 pandemic through the NEW Fairfax County Emergency Rental Assistance (ERA) Program.

Through this program, you can apply (or your landlord may apply on your behalf) to receive funds to pay delinquent rent or utility arrear payments back to March 13, 2020, and up to three months of payments into the future to maintain housing stability. The total payments may not exceed a total of 15 months of rental assistance per household. Individuals who have previously received assistance from Fairfax County may apply again through this new program. All residents experiencing financial hardship are encouraged to call Coordinated Services Planning (CSP) as multiple funding resources are available beyond ERA.

How CSP Can Help

- Housing payments (rent, mortgage, fees, security deposit).
- Utilities (electric, gas, water).

Eligibility

The ERA Program will provide financial help on behalf of renters who meet the following criteria:

- ✓ Have a valid lease agreement in their name or other documents confirming the landlord-tenant relationship, and live in the unit at time of application.
- ✓ Have a rent amount that is at or below 150% Fair Market Rent.
- ✓ Have a gross household income at or below 80% of the area median income.
- ✓ Have experienced a financial hardship (directly or indirectly) due to COVID-19, including but not limited to:
 - Being laid off.
 - Place of employment has closed.
 - Reduction in hours of work.
 - Loss of spousal/child support.
- ✓ Inability to find work due to COVID-19.
- ✓ Having to stay home with children due to distance learning /closure of day care or school.
- ✓ Increase in expenses due to COVID-19, such as child care, medical bills, etc.
- ✓ Unwilling or unable to participate in previous employment due to the workplace's high risk of severe illness from COVID-19.



How to prepare before you call:

To confirm proof of eligibility, gather verifications you will need to have:

- Proof of income (i.e. paystubs, bank statements, letter from employer, pension).
- Valid lease or other documentation of landlord-tenant relationship.
- Rent ledger (landlord provides).
- Virginia W-9 (landlord provides).

When you call CSP, a Specialist will:

- Identify your needs, collect required information and provide support and link to resources.
- With your permission, communicate necessary information with Community-Based Organizations (CBO) to address your needs.

- Make an eligibility determination that your need for assistance is necessary as a result of the COVID-19 pandemic.
- Request verifications to support your request via email and/or fax.
- Confirm landlord/vendor to ensure they are willing to work with CSP.
- Send referrals to CBO requesting payment be sent and/or additional services offered.
- Provide a direct telephone number to connect with your CSP Specialist for follow-up.

Two options to obtain support:

- Apply for yourself by calling 703-222-0880.
- Contact your landlord today to apply on your behalf.

**Not sure if you qualify or need other types of assistance?
Received assistance previously for rental or utility assistance?
Call 703-222-0880 for more information.**

Immigration status, previous assistance and current employment are not barriers for assistance.

Each case is assessed individually, and assistance is provided based on eligibility requirements.

Coordinated Services Planning

703-222-0880

Monday - Friday, 8 a.m.- 4:30 p.m.

Press 1 for English and other languages.

Press 2 for Spanish.

Multilingual specialists and interpretation are available.



Fairfax County is committed to nondiscrimination on the basis of disability in all county programs services and activities. Where a TTY number is not indicated, use 711/Virginia Relay. Reasonable accommodations made upon request; call 703-324-4600

A Fairfax County, Virginia publication. 4/2021



Attention Landlords and Residential Property Management Companies



Do you have tenants struggling to pay their rent or utilities due to the COVID-19 pandemic?

Fairfax County is administering relief for renters experiencing a negative financial impact due to the COVID-19 pandemic through Emergency Rental Assistance (ERA) Program.

You can now apply on behalf of tenants to receive funds to pay delinquent rent or utility arrear payments back to March 13, 2020, and up to three months of payments into the future to maintain housing stability. The total payments may not exceed a total of 15 months of rental assistance per household. Landlord applications are now being accepted through the Fairfax County Landlord Portal: fairfaxcounty.gov/health-humanservices/eviction-prevention.

Eligibility

The ERA Program will provide financial help on behalf of renters who meet the following criteria:

- ✓ Have a valid lease agreement in their name or other documents confirming the landlord-tenant relationship, and live in the unit at time of application.
- ✓ Have a rent amount that is at or below 150% Fair Market Rent.
- ✓ Have a gross household income at or below 80% of the area median income.
- ✓ Have experienced a financial hardship (directly or indirectly) due to COVID-19, including but not limited to:
 - Being laid off.
 - Place of employment has closed.
 - Reduction in hours of work.
 - Loss of spousal/child support. Inability to find work due to COVID-19.
- ✓ Inability to find work due to COVID-19.

- ✓ Having to stay home with children due to distance learning / closure of day care or school.
- ✓ Increase in expenses due to COVID-19, such as child care, medical bills, etc.
- ✓ Unwilling or unable to participate in previous employment due to the workplace's high risk of severe illness from COVID-19.

Required Documents

To confirm proof of eligibility, you will need to have:

- ✓ Tenant proof of income (i.e. paystubs, bank statements, letter from employer, Social Security documents, pension).
- ✓ Valid lease or other documentation of landlord-tenant relationship.
- ✓ Rent ledger.
- ✓ Virginia W-9.
- ✓ Landlord Tenant Agreement.

Take action today to see how ERA may help tenants pay their rent and utilities.

Visit: fairfaxcounty.gov/health-humanservices/eviction-prevention

Call: 703-324-5580

Email: NCSEvictionSupport@fairfaxcounty.gov



A Fairfax County, Virginia publication. 4/2021

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Fairfax County Health and Human Services

COVID-19 Response Updates

April 21, 2021

HHS General Updates

- As [Phase 3 continues in Fairfax County](#), most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our [assistance from a distance offered online or by phone](#). In situations where in-person interactions are necessary, appointments are encouraged.
- Updates for most county agencies can be found on our [operating status webpage](#), which is updated regularly.
- The county has developed numerous [COVID-19 geospatial resources](#), including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Health Department

Data Dashboards: The Fairfax County Health Department's [COVID-19 Case Data Dashboard](#) contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week. The Vaccine and Registration Data Dashboard has provided key vaccine-related data for the Fairfax Health District throughout the vaccine distribution process. Our registration system was required in Phase 1 to accommodate the prioritization of residents when local health departments were the primary community vaccination sites. In Phase 2, the larger pool of community vaccination sites allows us to shift to this new process, which will allow greater flexibility and choice of where residents receive their vaccine. Now that the entire Commonwealth is in the same phase, the Fairfax preregistration system will be retired but the state registration system will remain open after April 18 for those who meet [Phase 1 eligibility criteria](#). Individuals in this group after April 18, can choose to schedule appointments on [VaccineFinder.org](#) or can register at [Vaccinate Virginia](#) if no appointments are available. For assistance, call the state's call center at 877-829-4682 or the Fairfax County call center at 703-324-7404

Media Resources: The Emergency Blog continues to feature regular updates about pandemic response activities, including vaccination messages. Residents can access these blog posts by Texting FFXCOVID (English) or FFXCOVIDESP (Spanish) to 888777. The Health Department is coordinating a Northern Virginia Vaccine Campaign that will focus on developing a multicultural audience-based media strategy to direct residents to [www.staywellnova.com](#) and its Spanish counterpart [www.mantentesanova.com](#). Fairfax County Office of Public Affairs has established a regular feature spot on Fox5 DC to highlight our vaccine equity work in partnership with community champions.

Testing: The Health Department continues to encourage residents to seek timely testing when feeling symptomatic or having been exposed to a positive case. Testing resources [are available](#). In addition, the Health Department offers testing appointments to case contacts identified through containment investigations. Residents can contact the call center for guidance seven days a week: 703-267-3511.

Community Conversations: The Health Department is working closely with community-based organizations to present vaccine information and answer questions from residents. Presentations are being delivered in English, Spanish, Korean, Vietnamese, Chinese, Arabic, and Amharic, as well as focused conversations with African American and Black residents, such as the "Real Talk: A COVID Conversation for the Culture" Town Hall and "Real

Talk: Cuts and Convoz” at local barbershops.

Vaccine: A [large-scale COVID-19 Community Vaccination Clinic](#) opened in Tysons Corner on April 20. The clinic will initially partner with the Fairfax County Health Department to complete first dose vaccinations of all Phase 1 eligible individuals remaining on the county’s registration waitlist. Within the next week, the site will be listed in [vaccinefinder.org](#), along with other vaccination sites in the Fairfax Health District. Appointments are required for all vaccinations at this site.

The Johnson & Johnson vaccine [will not be administered until further notice](#). No clinics or appointments will be affected.

Vaccination is ongoing for homeless residents through the Homeless Nurse Practitioner program. More information about vaccine eligibility and the distribution process will be shared on the [Health Department’s Vaccine webpage](#) when it becomes available.

The Health Department’s High Risk Communities Task Force is focusing on vaccine decision making and strategies to engage hard-to-reach populations. In addition, planning is underway to assist with the implementation of the county’s Vaccination Equity Strategy. In collaboration with NCS Community Developers, Anchor Safety Net partners, house of worship, and trusted community partners, vaccine outreach and registration of residents from our vulnerable populations is underway for neighborhood-based vaccine equity clinics.

Transportation: Multiple HHHS agencies created the Vaccine Transportation Program. Residents may call the Vaccine Call Center at 703-324-7404 and once eligibility is confirmed, they will contact Human Services Transportation for transportation. The county is providing free taxi rides to anyone with a vaccine appointment who does not have access to transportation. To date, 241 rides have been provided, and the majority of those are 65+. Residents are accessing other transportation services such as NV Rides and multiple Shepherd Centers. Other county agencies working with residents who need transportation to their vaccine appointment have been provided with taxi resources. As a reminder, there are many community partners who provide transportation assistance to older adults; information and program details can be found [here](#).

Health Safety Net Providers

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

Food for Students: Fairfax County Public Schools continues to offer ALL students [free healthy meals](#) through June 30, 2021. Breakfast and lunch are available at no-cost Monday-Friday at all schools with in-person instruction. FCPS Grab & Go with Curbside Service sites and bus routes are available Monday-Friday only. Meals for Saturdays and Sundays will be distributed at all Grab & Go sites and on bus routes every Friday. Afternoon snacks and supper meals are distributed at all Grab & Go sites, on all bus routes, and with all meal kit sites. Fairfax Meal Kits are offered at some sites, containing seven days of breakfast and lunch items packed in bulk.

The following Grab & Go locations are switching to Meal Kits sites on May 3:

Annandale Terrace ES
Bailey’s Primary ES
Braddock ES

Brookfield ES
Falls Church HS
London Towne ES

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Community Services Board

Community Services Board nurses are helping at the COVID-19 vaccination clinics by administering vaccines.

Department of Housing and Community Development

Office to Prevent and End Homelessness: Below is this week's hotel census update for the Quarantine, Protection, Isolation/Decompression (QPID) emergency housing, including homeless status, referral sources, and race/ethnicity demographics. Since the hotels opened, **353 people** who were experiencing homelessness at admission moved to permanent housing situations. Over the past two weeks ending April 19, 43 people entered the hotels while 56 people left, for a net decrease of 13 people. The 56 people who left the hotel program had been there for an average of 101 days.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
450	359	448	444	4	80%

Referrals by Source	Homeless	Non-Homeless	Grand Total
Fairfax County Government	7.2%	0.2%	7.4%
Federally Qualified Health Clinics	0.2%	0%	0.2%
Homeless Services Providers	90.7%	0%	90.7%
Hospitals	1.6%	0%	1.6%
Grand Total	99.8%	0.2%	100%

QPID Program Guests Race & Ethnicity	Hispanic/Latino	Non-Hispanic/Non-Latino	Unknown	Grand Total
American Indian or Alaska Native	0%	1.2%	0%	1.2%
Asian	1.2%	2.8%	0%	3.9%
Black or African American	0.9%	49.9%	0.2%	51%
Native Hawaiian or Other Pacific Islander	0.2%	0%	0%	0.2%
Unknown	0.5%	0.9%	0%	1.4%
White	13.2%	29%	0%	42.2%
Grand Total	16%	83.8%	0.2%	100%

Department of Neighborhood and Community Services

Coordinated Services Planning: Coordinated Services Planning (CSP) is fully staffed and continues to address the extended wait times and case processing timelines through several mitigation strategies. The CSP weekly call volume has decreased by 17% from the previous week to an average of 447 calls per day. As a reminder, callers now can opt-in to receive a call back when it is their time in the queue instead of waiting on hold. However, over the past two weeks, the call back functionality had some technological difficulties and was frequently unavailable.

Residents were able to remain on hold and due to the lower-than-normal call volume, callers did not experience substantial wait times. This functionality has been fixed and is fully operational.

The CSP Data Dashboard is on pages 5-6.

Basic Needs Support Funding: Basic Needs expenditures over the past two weeks totaled **\$1,032,387**, which has been mostly derived from the CDBG and other available funding sources to meet identified needs. All available basic needs funding (housing, food, utilities) is illustrated in the CSP Data Dashboard, which has been updated to better illustrate current spending patterns and information. Spending of the initial \$20 million allocation of CARES funding has resumed and final spending will take place over the next several weeks. The new Emergency Rental Assistance (ERA) program continues to be in its final stages of implementation. As a reminder, the ERA program does not include funding for mortgage or food assistance, or funding for residents above 80% AMI; county staff are developing plans to address these needs through other available funding. Coordinated Services Planning has created updated outreach materials for county residents and landlords. These materials will be distributed widely as well as through trusted partners. All materials will be translated in multiple languages.

CSP DATA DASHBOARD

WEEKLY CALL VOLUME

The call volume and the percent change (increase/decrease) from the previous week and previous year.

Week starting:	FY 2021 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
3/21/2021	3,441	+ 124%	+ 7%
3/28/2021	3,094	+ 50%	- 10%
4/4/2021	2,705	- 14%	- 13%
4/11/2021	2,234	- 23%	- 17%

WEEKLY AVERAGE SPEED OF ANSWER

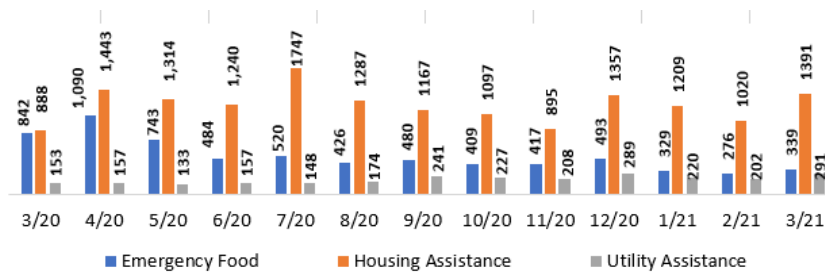
The weekly average speed of answer for the Spanish and English lines.

Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
3/21/2021	6:20	8:58
3/28/2021	4:26	8:56
4/4/21*	14:45	11:26
4/11/21*	6:47	10:52

* The CSP Customer Callback Assist periodically experienced technical difficulties during this timeframe which led to some callers not having the ability to select this option. This problem has been resolved and the Callback Assist is operational.

MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



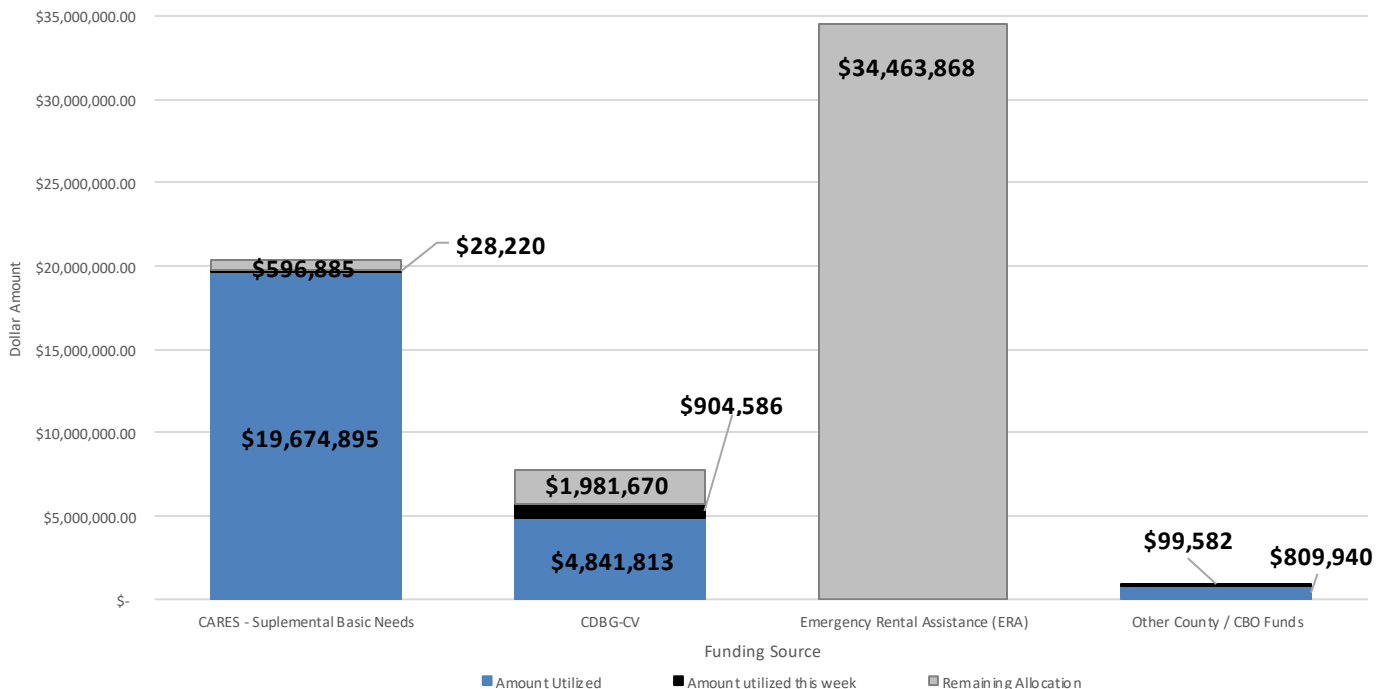
NUMBER OF FIRST-TIME CALLERS TO CSP

The number of first-time callers to CSP are residents who have never called or had a case open with CSP. In FY 2019, the monthly average was 244.

Month	# of New Cases of 1 st callers	% Change from FY 2019
November 2020	427	+ 75%
December 2020	584	+ 139%
January 2021	484	+ 98%
February 2021	588	+ 141%
March 2021	668	+ 174%
TOTAL	2,751	

BASIC NEEDS ASSISTANCE COORDINATED THROUGH CSP FUNDING SOURCES AND SPENDING

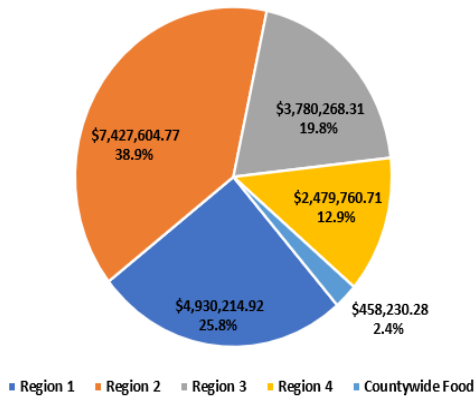
Biweekly Total for all Funding Sources (CARES, CDBG, ERA and Other): \$1,032,387



CSP DATA DASHBOARD (continued)

CARES FUNDING ASSISTANCE BY REGION (HOUSING, UTILITY AND FOOD)

\$19,114,034.76 as of April 21, 2021
(This total does not include CBO Administrative Costs)



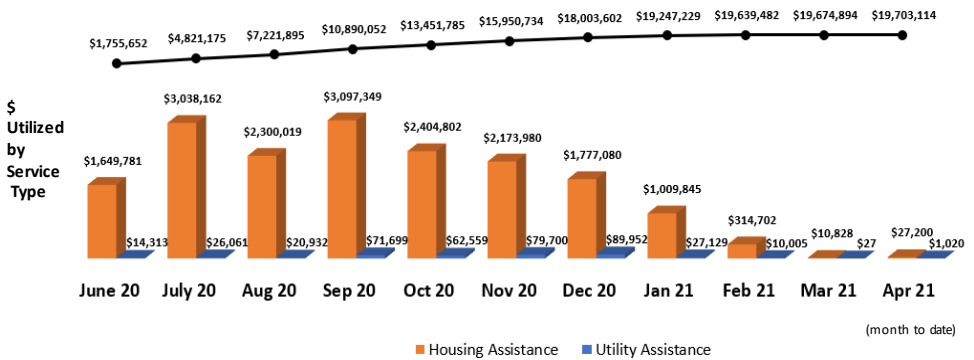
Note: This chart equates to 99.8% due to 0.2% being allocated to relocation costs.

CARES ACT FUNDING UTILIZED

As of April 21, 2021

Total CARES Act Supplemental Basic Needs funding utilized: **\$19,703,114***

Number of Households Served (Cumulative): Housing (4,934), Utility (960), Emergency Food: (4,574 referrals)

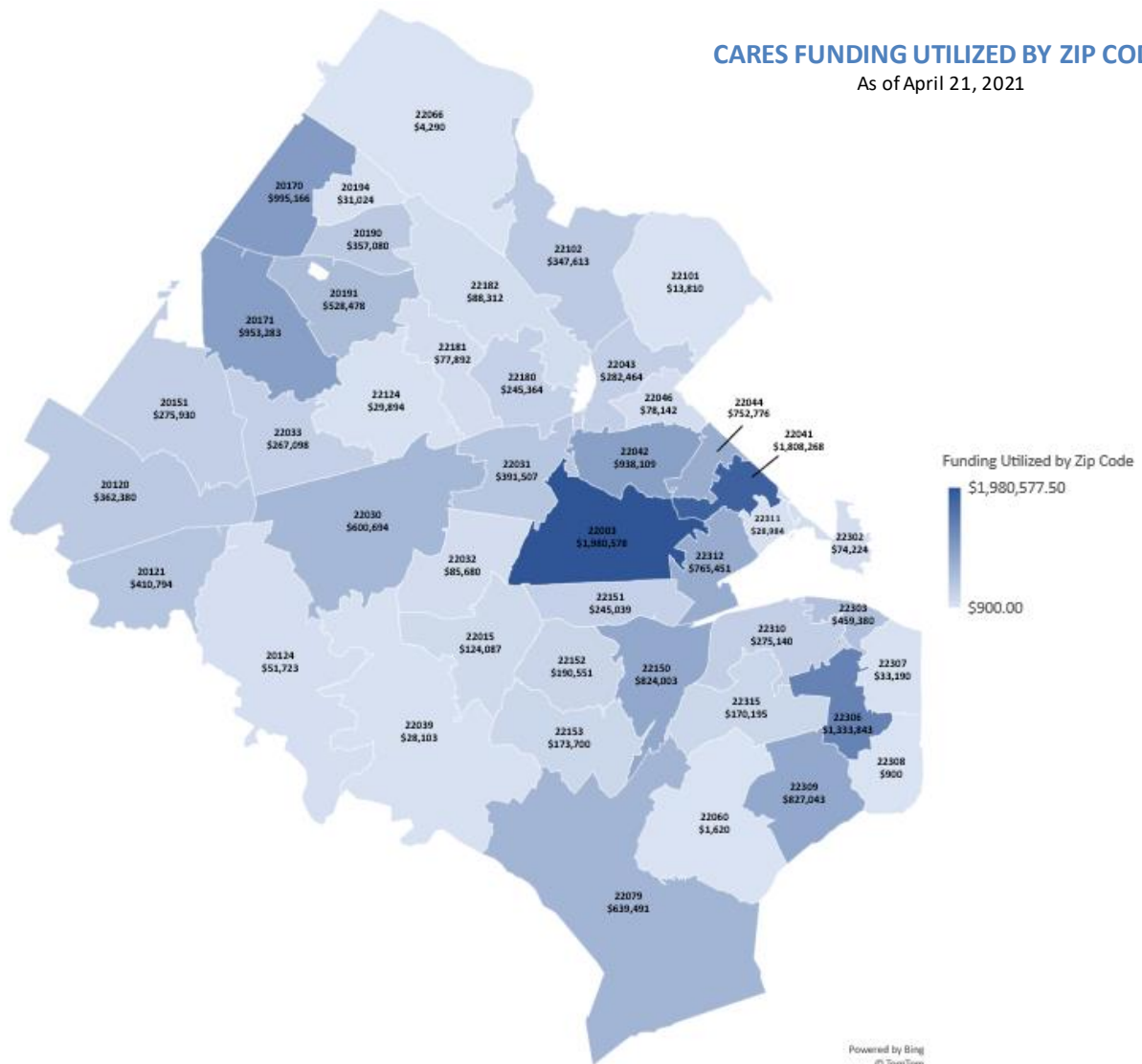


* Expenditures of CARES Act funds for food assistance are reported monthly on specific days, as illustrated in the line graph for cumulative \$ utilized. CBOs are also allotted 5% for administrative costs, and funds utilized for administrative funds are also reported monthly.

** An additional \$300,000 has been added to total CARES to ensure support as program nears conclusion.

CARES FUNDING UTILIZED BY ZIP CODE

As of April 21, 2021





Fairfax County Health and Human Services

COVID-19 Response Updates

April 7, 2021

HHS General Updates

- As [Phase 3 continues in Fairfax County](#), most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our [assistance from a distance offered online or by phone](#). In situations where in-person interactions are necessary, appointments are encouraged.
- Updates for most county agencies can be found on our [operating status webpage](#), which is updated regularly.
- The county has developed numerous [COVID-19 geospatial resources](#), including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Health Department

Data Dashboards: The Fairfax County Health Department's [COVID-19 Case Data Dashboard](#) contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week. The [Vaccine and Registration Data Dashboard](#) provides key vaccine-related data for the Fairfax Health District, including registration, waitlist, and doses received and administered.

Media Resources: The Health Department's [partner portal](#) for local community leaders and organizations provides shareable information about the COVID-19 vaccination. The Emergency Blog features regular updates about pandemic response activities, including vaccination messages. Residents can access these blog posts by Texting FFXCOVID (English) or FFXCOVIDESP (Spanish) to 888777. The Health Department is coordinating a Northern Virginia Vaccine Campaign that will focus on developing a multicultural audience-based media strategy and employ zip code targeting to direct residents to www.staywellnova.com and its Spanish counterpart www.mantentesanova.com.

Testing: The Health Department continues to encourage residents to seek timely testing when feeling symptomatic or having been exposed to a positive case. Testing resources [are available](#). In addition, the Health Department offers testing appointments to case contacts identified through containment investigations. Residents can contact the call center for guidance seven days a week: 703-267-3511.

Community Conversations: The Health Department is working closely with community-based organizations to present vaccine information and answer questions from residents. Presentations are being delivered in English, Spanish, Korean, Vietnamese, Chinese, Arabic, and Amharic, as well as focused conversations with African American and Black residents, such as the "Real Talk: A COVID Conversation for the Culture" Town Hall and "Real Talk: Cuts and Convoz" at local barbershops.

Vaccine: As of April 7, vaccine registration is open to all Phase 1C. Phase 1A (health care personnel and long-term care facility staff and residents), Phase 1B (adults ages 65+, people ages 16-64 with high-risk medical conditions, and some essential workers), and Phase 1C (essential workers) are currently being vaccinated at community clinics *by appointment only* following [pre-registration](#) on the county's vaccine webpage.

Vaccination is ongoing for homeless residents through the Homeless Nurse Practitioner program. More information about vaccine eligibility and the distribution process will be shared on the [Health Department's Vaccine webpage](#) when it becomes available.

Eligible residents can register using a [new Spanish form](#). The [English form](#) also can be switched between English and Spanish by selecting the language in the top right of the screen.

The Health Department's High Risk Communities Task Force is focusing on vaccine decision making and strategies to engage hard-to-reach populations. In addition, planning is underway to assist with the implementation of the county's Vaccination Equity Strategy. In collaboration with NCS Community Developers, Anchor Safety Net partners, house of worship, and trusted community partners, vaccine outreach and registration of residents over ages 65, adults ages 18-64 with underlying health conditions, and all eligible essential workers from small businesses from our vulnerable populations is underway for neighborhood-based vaccine equity clinics. In addition, George Mason University's Mason and Partners Clinic is assisting the vaccine equity strategy with their mobile clinic operations.

Transportation: Multiple HHHS agencies created the Vaccine Transportation Program. Residents may call the Vaccine Call Center at 703-324-7404 and once eligibility is confirmed, they will contact Human Services Transportation for transportation. The county is providing free taxi rides to anyone with a vaccine appointment who does not have access to transportation. To date, 161 rides have been provided, and the majority of those are 65+. Residents are accessing other transportation services such as NV Rides and multiple Shepherd Centers. Other county agencies working with residents who need transportation to their vaccine appointment have been provided with taxi resources. As a reminder, there are many community partners who provide transportation assistance to older adults; information and program details can be found [here](#).

Health Safety Net Providers

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

Food for Students: Fairfax County Public Schools continues to offer ALL students [free healthy meals](#) through June 30, 2021. The following Grab & Go locations are switching to Meal Kits sites this month:

Bren Mar Park ES (<i>As of April 7</i>)	Centre Ridge ES (<i>Starting April 14</i>)
Fort Belvoir Primary ES (<i>Starting April 19</i>)	Glen Forest ES (<i>Starting April 26</i>)
Graham Road Community Building (<i>Starting April 26</i>)	Lees Corner ES (<i>Starting April 19</i>)
Luther Jackson MS (<i>Starting April 26</i>)	Mason Crest ES (<i>Starting April 26</i>)
North Springfield ES (<i>As of April 7</i>)	Pine Spring ES (<i>Starting April 26</i>)

All Meal Kit sites are moving to a Monday distribution on April 19.

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Department of Housing and Community Development

Office to Prevent and End Homelessness: Below is this week's hotel census update for the Quarantine, Protection, Isolation/Decompression (QPID) emergency housing, including homeless status, referral sources, and

race/ethnicity demographics. Since the hotels opened, **328 people** who were experiencing homelessness at admission moved to permanent housing situations. Over the seven-day period ending April 5, 14 people entered the hotels while 27 people left, for a net decrease of 13 people. The 27 people who left the hotel program had been there for an average of 109 days.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
445	354	447	447	0	80%

QPID Program Referrals by Source	Percentage of QPID Program Guests
Fairfax County Government	6.7%
Federally Qualified Health Clinics	0.2%
Homeless Services Providers	91.5%
Hospitals	1.6%
Grand Total	100%

QPID Program Guests Race & Ethnicity	Hispanic/Latino	Non-Hispanic/Non-Latino	Unknown	Grand Total
American Indian or Alaska Native	0%	1.3%	0%	1.3%
Asian	1.1%	2.5%	0%	3.6%
Black or African American	1.1%	50.1%	0.2%	51.5%
Unknown	1.3%	0.9%	0.2%	2.5%
White	14.8%	26.4%	0%	41.2%
Grand Total	18.3%	81.2%	0.4%	100%

Hypothermia Prevention Program: The program ended on April 1, 2021. Planning for next season and a return to more normal operations begins now.

Juvenile and Domestic Relations District Court

Professionals and families are now allowed to make in-person visits at its residential facilities. In addition, therapeutic group home placements are now being accepted.

Department of Neighborhood and Community Services

Coordinated Services Planning: Coordinated Services Planning (CSP) is fully staffed and continues to address the extended wait times and case processing timelines through several mitigation strategies. The CSP weekly call volume decreased by 10% from the previous week to an average of 619 calls per day. As a reminder, callers now can opt-in to receive a call back when it is their time in the queue instead of waiting on hold. All callers who choose the call back feature receive a return call within 24 hours. The CSP Data Dashboard's "Average Speed of Answer" data reflects this enhancement. Staff continue to address technological enhancements to benefit callers' experiences and maximize efficiency where possible. CSP has also streamlined the assessment process, which should positively impact the average speed of answer.

The CSP Data Dashboard is on pages 5-6.

Basic Needs Support Funding: Basic Needs expenditures this week totaled **\$525,335**, which has been mostly derived from the CDBG and other available funding sources to meet identified needs. All available basic needs funding (housing, food, utilities) is illustrated in the CSP Data Dashboard which has been updated to better illustrate current spending patterns and information. The initial allocation of CARES funding of \$20 million is wrapping up and spending has been paused to allow for final invoice reconciliation. Spending of the remaining balance from that initial allocation will resume over the next couple of weeks. The new Emergency Rental Assistance (ERA) program is in its final stages of implementation. As a reminder, the ERA program does not include funding for mortgage or food assistance, or funding for residents above 80% AMI; county staff are developing plans to address these needs through other available funding.

CSP DATA DASHBOARD

(Updated Format April 7, 2021)

WEEKLY CALL VOLUME

The call volume and the percent change (increase/decrease) from the previous week and previous year.

Week starting:	FY 2021 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
3/28/2021	3,094	+ 50%	- 10%

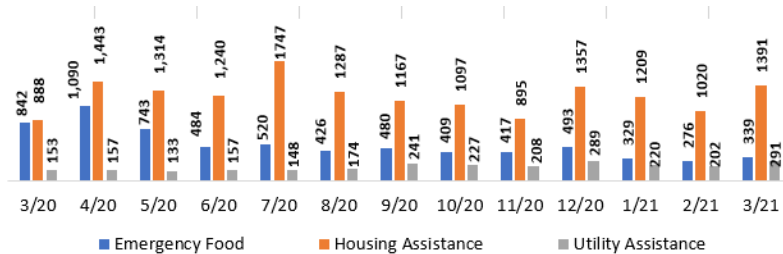
WEEKLY AVERAGE SPEED OF ANSWER

The weekly average speed of answer for the Spanish and English lines.

Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
2/28/2021	9:39	11:36
3/7/2021	8:00	9:47
03/14/2021	7:23	7:12
03/21/2021	6:20	8:58
3/28/2021	4:26	8:56

MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



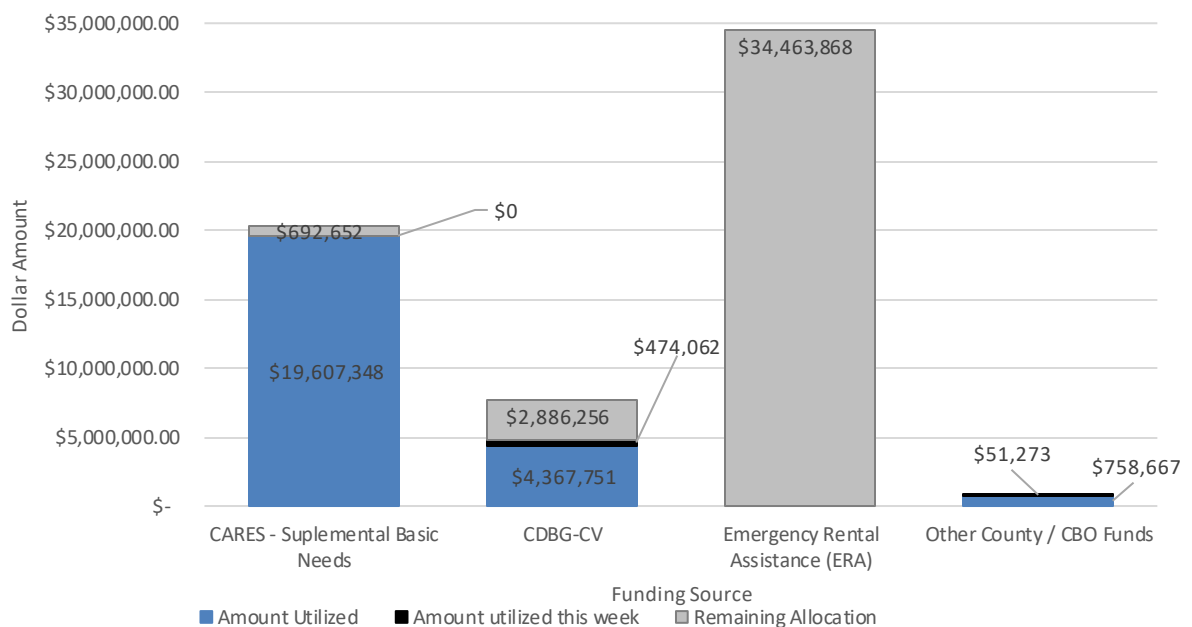
NUMBER OF FIRST-TIME CALLERS TO CSP

The number of first-time callers to CSP includes residents who have never called or had a case open with CSP. In FY 2019, the monthly average was 244.

Month	# of New Cases of 1 st callers	% Change from FY 2019
November 2020	427	+ 75%
December 2020	584	+ 139%
January 2021	484	+ 98%
February 2021	588	+ 141%
March 2021	668	+ 174%
TOTAL	2,751	

BASIC NEEDS ASSISTANCE COORDINATED THROUGH CSP FUNDING SOURCES AND SPENDING

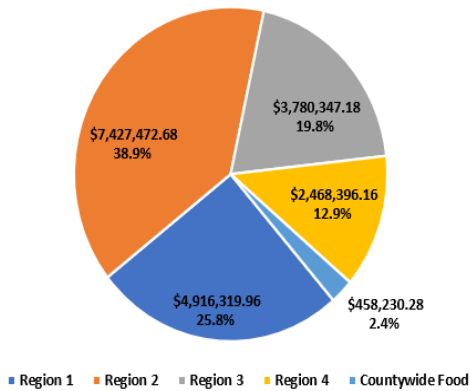
Weekly Total for all Funding Sources (CARES, CDBG, ERA and Other): \$525,335



CSP DATA DASHBOARD (continued)

CARES FUNDING ASSISTANCE BY REGION (HOUSING, UTILITY AND FOOD)

\$19,085,534.95 as of April 7, 2021
(This total does not include CBO Administrative Costs)



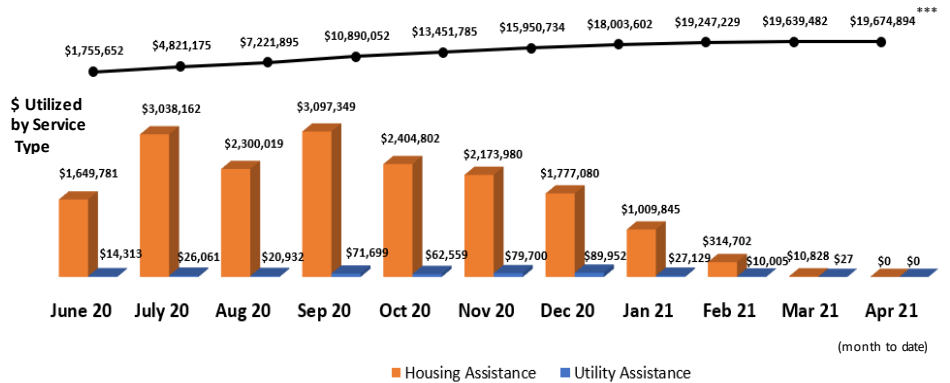
Note: This chart equates to 99.8% due to 0.2% being allocated to relocation costs.

CARES ACT FUNDING UTILIZED

As of April 7, 2021

Total CARES Act Supplemental Basic Needs funding utilized: **\$19,674,894*****

Number of Households Served (Cumulative): Housing (4,926), Utility (959), Emergency Food: (4,473 referrals)



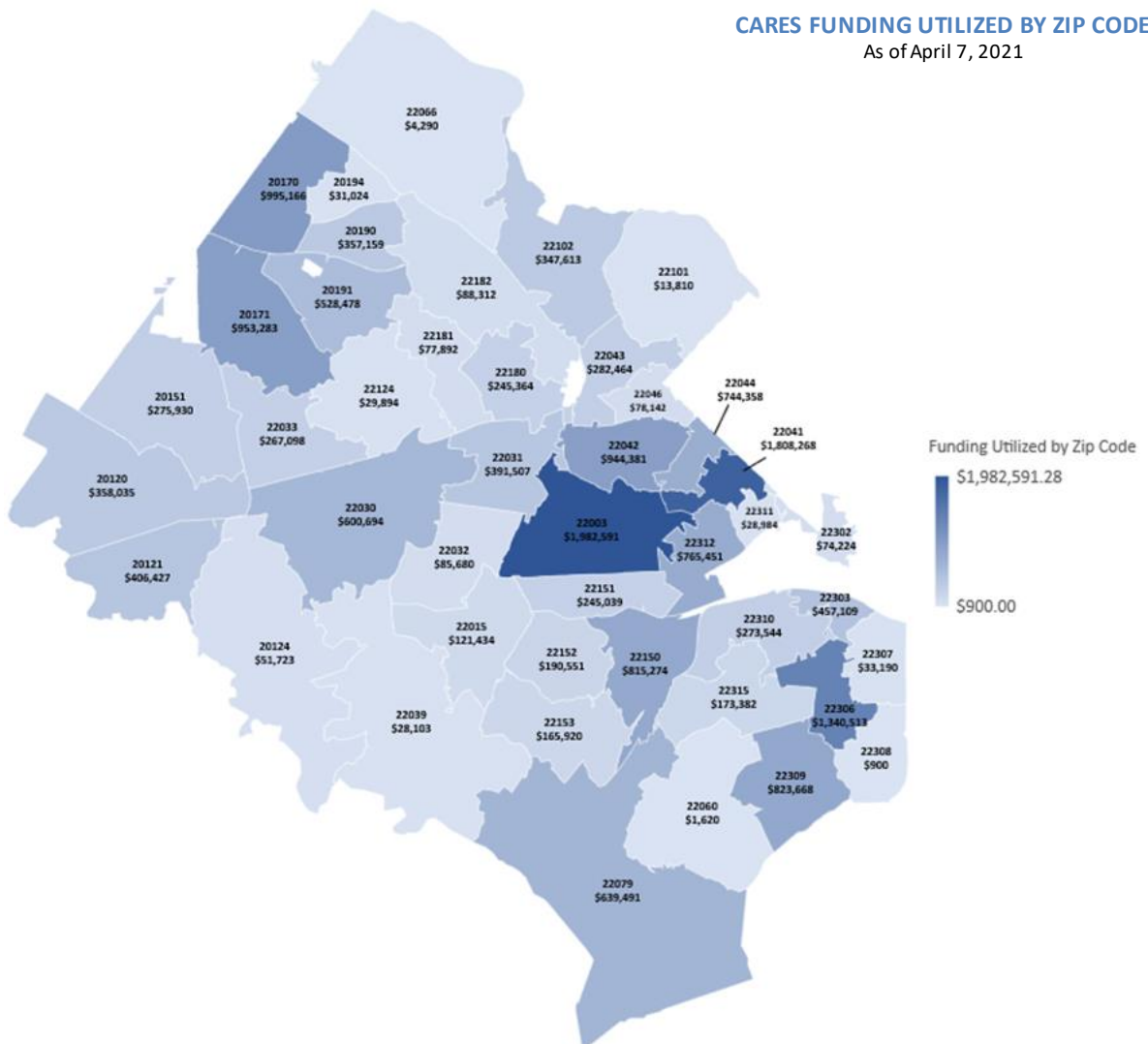
*Expenditures of CARES Act funds for food assistance are only reported monthly and are included on specific days, as illustrated in the line graph for cumulative \$ utilized. CBOs are also allotted 5% of CARES Act funds for administrative costs, and funds utilized for administrative funds will be reported monthly along with food assistance.

**An additional \$300,000 has been added to total CARES to ensure support as program nears conclusion.

***Weekly spending has been paused to allow for reconciliation of vendor invoices, once completed, spending of the remaining funding will resume.

CARES FUNDING UTILIZED BY ZIP CODE

As of April 7, 2021





Fairfax County Health and Human Services COVID-19 Response Updates

March 31, 2021

HHS General Updates

- As [Phase 3 continues in Fairfax County](#), most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our [assistance from a distance offered online or by phone](#). In situations where in-person interactions are necessary, appointments are encouraged.
- Updates for most county agencies can be found on our [operating status webpage](#), which is updated regularly.
- The county has developed numerous [COVID-19 geospatial resources](#), including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Eviction Prevention

The Centers for Disease Control and Prevention's ([CDC's national moratorium on evictions](#)) has been extended through June 30, 2021.

Health Department

Case Data Dashboard: The Fairfax County Health Department's [COVID-19 Case Data Dashboard](#) contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.

Media Resources: The Health Department's [partner portal](#) for local community leaders and organizations provides shareable information about the COVID-19 vaccination. The Emergency Blog features regular updates about pandemic response activities, including vaccination messages. Residents can access these blog posts by Texting FFXCOVID (English) or FFXCOVIDESP (Spanish) to 888777.

Testing: The Health Department continues to encourage residents to seek timely testing when feeling symptomatic or having been exposed to a positive case. Testing resources [are available](#). In addition, the Health Department offers testing appointments to case contacts identified through containment investigations. Residents can contact the call center for guidance seven days a week: 703-267-3511.

Community Conversations: The Health Department is working closely with community-based organizations to present vaccine information and answer questions from residents. Presentations are being delivered in English, Spanish, Korean, Vietnamese, Chinese, Arabic, and Amharic, as well as focused conversations with African American and Black residents.

Vaccine: Phase 1A (health care personnel and long-term care facility staff and residents) and Phase 1B (adults ages 65+, people ages 16-64 with high-risk medical conditions, and certain front-line workers) are currently being vaccinated at community clinics by appointment only following pre-registration on the county's vaccine webpage. Since last week, all of Phase 1b for essential workers are now eligible to pre-register for vaccine; the latest expansion includes continuity of government, clergy, and cleaning companies. Vaccination is ongoing for homeless residents through the Homeless Nurse Practitioner program. More information about vaccine eligibility and the distribution process for populations prioritized in [Phase 1B](#) and [Phase 1C](#) will be shared on the [Health Department's Vaccine webpage](#) when it becomes available.

Residents may register for a COVID-19 vaccine (when eligible) using a [new Spanish form](#). The [English form](#) also can be switched between English and Spanish by selecting the language in the top right of the screen.

The Health Department's High Risk Communities Task Force is focusing on vaccine decision making and strategies to engage hard-to-reach populations. In addition, planning conversations are underway to assist with the implementation of the county's Vaccination Equity Strategy. Working together with NCS Community Developers, Anchor Safety Net partners, and trusted community partners vaccine outreach and registration of residents over age 65, adults ages 18-64 with underlying health conditions and eligible essential workers from small businesses from our vulnerable populations is underway.

Transportation: Multiple HHHS agencies have come together to create the Vaccine Transportation Program. Residents may call the Vaccine Call Center at 703-324-7404 and once the call center confirms eligibility, they will contact the Human Services Transportation team to arrange transportation. The county is providing free rides via taxi companies to anyone with a vaccine appointment who does not have access to their own transportation. To date, over 97 rides to vaccine appointments have been provided, and the majority of those receiving this service are 65+. Residents are also taking advantage of other transportation services such as NV Rides and multiple Shepherd Centers. Other county agencies working with residents who may need transportation to their vaccine appointment have also been provided with taxi resources. As a reminder, there are many community partners who provide transportation assistance to older adults; information and program details can be found [here](#).

Health Safety Net Providers

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

Food for Students: Fairfax County Public Schools continues to offer ALL students [free healthy meals](#) through June 30, 2021. Updated information about upcoming meal distribution changes for spring break can be found [here](#).

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Department of Family Services

The Virginia Department of Social Services has informed all local departments of social services (DFS) that, pursuant to federal guidance, activity on recertifying Medicaid cases has been suspended. Until the public health emergency has ended, current Medicaid recipients and new enrollees will continue to receive Medicaid until further policy guidance has been issued. This policy directive comes with several exceptions; cases may be closed if the recipient requests their case to be closed and if the recipient moves out of Virginia.

Department of Housing and Community Development

The Department of Housing and Community Development continues to work with the Department of Management and Budget and Neighborhood and Community Services to explore available funding resources to address the FCRHA rental delinquency balances.

FCRHA Delinquent Balances (Cumulative)	February Total	March Total
COVID	\$449,535.45	\$546,236.90
Non-COVID	\$499,179.75	\$516,974.27
Grand Total	\$948,715.20	\$1,063,211.17

Office to Prevent and End Homelessness: Below is this week's hotel census update for the Quarantine, Protection, Isolation/Decompression (QPID) emergency housing, including homeless status, referral sources, and race/ethnicity demographics. Since the hotels opened, 318 people who were experiencing homelessness at admission moved to permanent housing situations. Over the seven days ending March 29, 22 people entered the hotels while 20 people left, for a net increase of four people. The 20 people who left the hotel program had been there for an average of 96 days.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
445	366	464	464	0	82%

QPID PROGRAM REFERRALS BY SOURCE (Percentage of QPID Program Guests)	Homeless	Non-Homeless	Grand Total
Fairfax County Government	6.6%	0%	6.6%
Federally Qualified Health Clinics	0.2%	0%	0.2%
Homeless Services Providers	91.7%	0%	91.7%
Hospitals	1.5%	0%	1.5%
Grand Total	100%	0%	100%

QPID Program Guests Race & Ethnicity	Hispanic/Latino	Non-Hispanic/Non-Latino	Unknown	Grand Total
American Indian or Alaska Native	0%	1.3%	0%	1.3%
Asian	1.1%	3.8%	0%	4.9%
Black or African American	1.3%	50.0%	0.2%	51.5%
Unknown	1.3%	0.9%	0.2%	2.4%
White	14.3%	25.6%	0%	40.0%
Grand Total	17.9%	81.6%	0.4%	100%

Hypothermia Prevention Program: During the week ending March 26, the average occupancy level at the four new temporary hypothermia prevention shelter sites ranged between 53 and 81 percent. The shelters close on April 1.

Location	Guests, High	Guests, Low	Guests, Average	Occupancy, Average
Former Container Store	59	51	54	64%
Gerry Hyland Government Center	48	40	43	78%
Lincolnia Senior Center	51	36	42	81%
North County Human Services	20	16	18	53%

Department of Neighborhood and Community Services

Human Services Transportation: On March 29, the Transportation Options Program and Services (TOPS) program was launched. TOPS is the highly anticipated new Human Services Transportation program which replaces the Human Services Transportation's Taxi Voucher program. The TOPS program will provide qualified, vulnerable residents with a transportation debit card that will expand their transportation options including county taxi services, Uber, Lyft, bikeshare, and public transit via adding money onto an existing SmarTrip card. Qualified residents are eligible to receive \$100.00 on the TOPS Transportation debit card for a cost of \$20.00 and can obtain

this resource two times per year. For more information on program eligibility or questions, please visit the Human Services Transportation website [here](#) or call customer services at 703-222-9764.

Coordinated Services Planning (CSP): Coordinated Services Planning (CSP) continues to address the extended wait times and case processing timelines through several mitigation strategies. As of March 22, CSP is fully staffed. The CSP weekly call volume has increased by 7% from the previous week to an average of 688 calls per day. As a reminder, callers now can opt-in to receive a call back when it is their time in the queue instead of waiting on hold. All callers who choose the call back feature receive a return call within 24 hours. The CSP Data Dashboard's "Average Speed of Answer" data reflects this enhancement. Staff continue to address technological enhancements to benefit callers' experiences and maximize efficiency where possible. CSP has also streamlined the assessment process, which should positively impact the average speed of answer.

The CSP Data Dashboard is on pages 5-6.

Basic Needs Support Funding: Basic Needs expenditures this week totaled **\$627,463**, which has been mostly derived from the CDBG and other available funding sources to meet identified needs. All available basic needs funding (housing, food, utilities) is illustrated in the CSP Data Dashboard. The new Emergency Rental Assistance (ERA) program continues to be developed and will be operational very soon. As a reminder, the ERA program does not include funding for mortgage or food assistance, or funding for residents above 80% AMI; county staff are developing plans to address these needs through other available funding. As noted in the CSP Dashboard, the initial allocation of CARES funding of \$20 million dollars is wrapping up and spending from that funding has been paused as final invoice reconciliation is taking place. Spending of the remaining balance from that initial allocation will resume over the next couple of weeks.

CSP DATA DASHBOARD

WEEKLY CALL VOLUME

The call volume and the percent change (increase/decrease) from the previous week and previous year.

Week starting:	FY 2021 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
3/21/2021	3,441	+ 124%	+7%

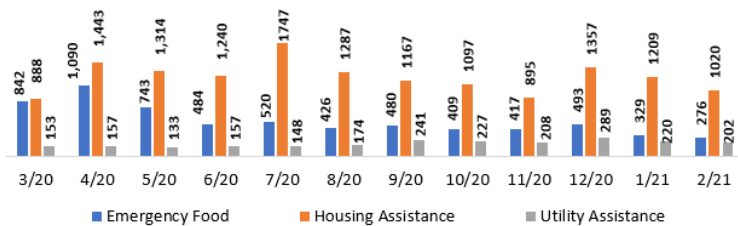
WEEKLY AVERAGE SPEED OF ANSWER

The weekly average speed of answer for the Spanish and English lines.

Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
2/21/2021	9:10	9:14
2/28/2021	9:39	11:36
3/7/2021	8:00	9:47
03/14/2021	7:23	7:12
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MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



NUMBER OF FIRST-TIME CALLERS TO CSP

The number of first-time callers to CSP includes residents who have never called or had a case open with CSP. In FY 2019 the monthly average was 244.

Month	# of New Cases of 1 st callers	% Change from FY 2019
October 2020	629	+ 158%
November 2020	427	+ 75%
December 2020	584	+ 139%
January 2021	484	+ 98%
February 2021	588	+ 141%
TOTAL	2,712	

CARES ACT FUNDING UTILIZED

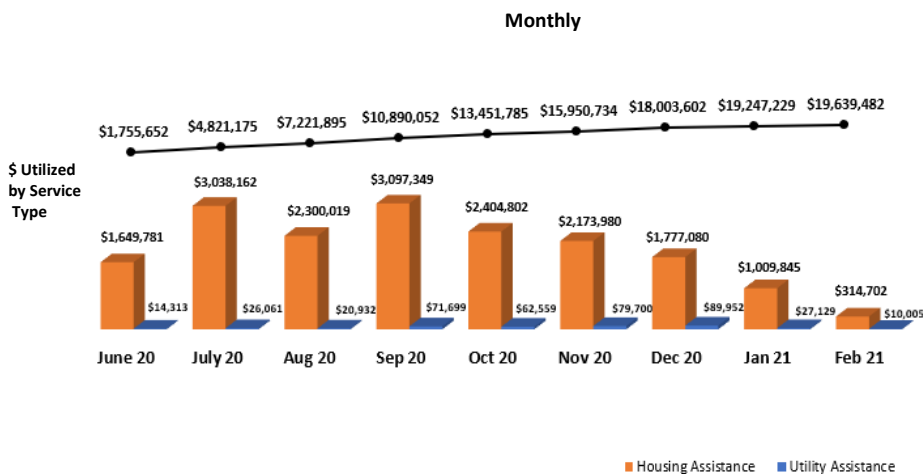
As of March 31, 2021

Total CARES Act Supplemental Basic Needs funding utilized: \$ 19,674,894*

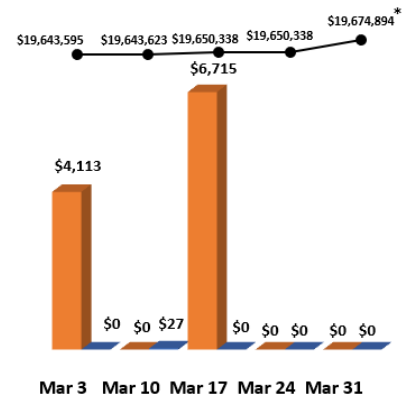
Number of Households Served (Cumulative): Housing (4,924), Utility (959), Emergency Food: (4,420 referrals)

Weekly Total Utilized for all Funding Sources (CARES, CDBG, ERA and Other): \$ 627,463

CARES Act Funding Utilized - Cumulative



Weekly (Current month)



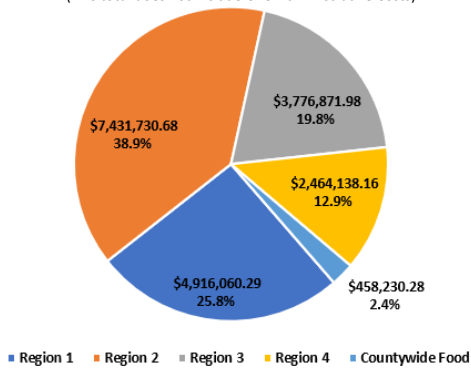
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**An additional \$300,000 has been added to total CARES funding to ensure support as program nears conclusion.

CSP DATA DASHBOARD (continued)

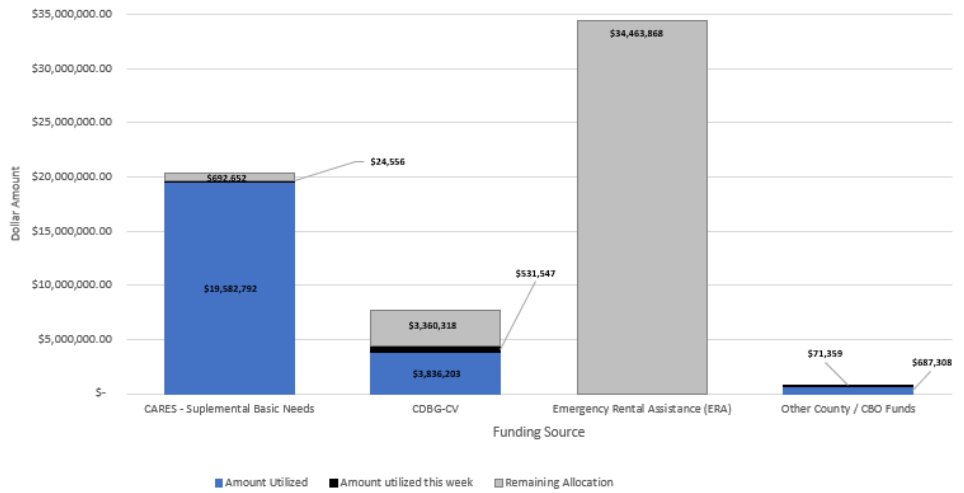
CARES FUNDING ASSISTANCE BY REGION (HOUSING, UTILITY, AND FOOD)

\$19,081,800.08 as of March 31, 2021
(This total does not include CBO Administrative Costs)

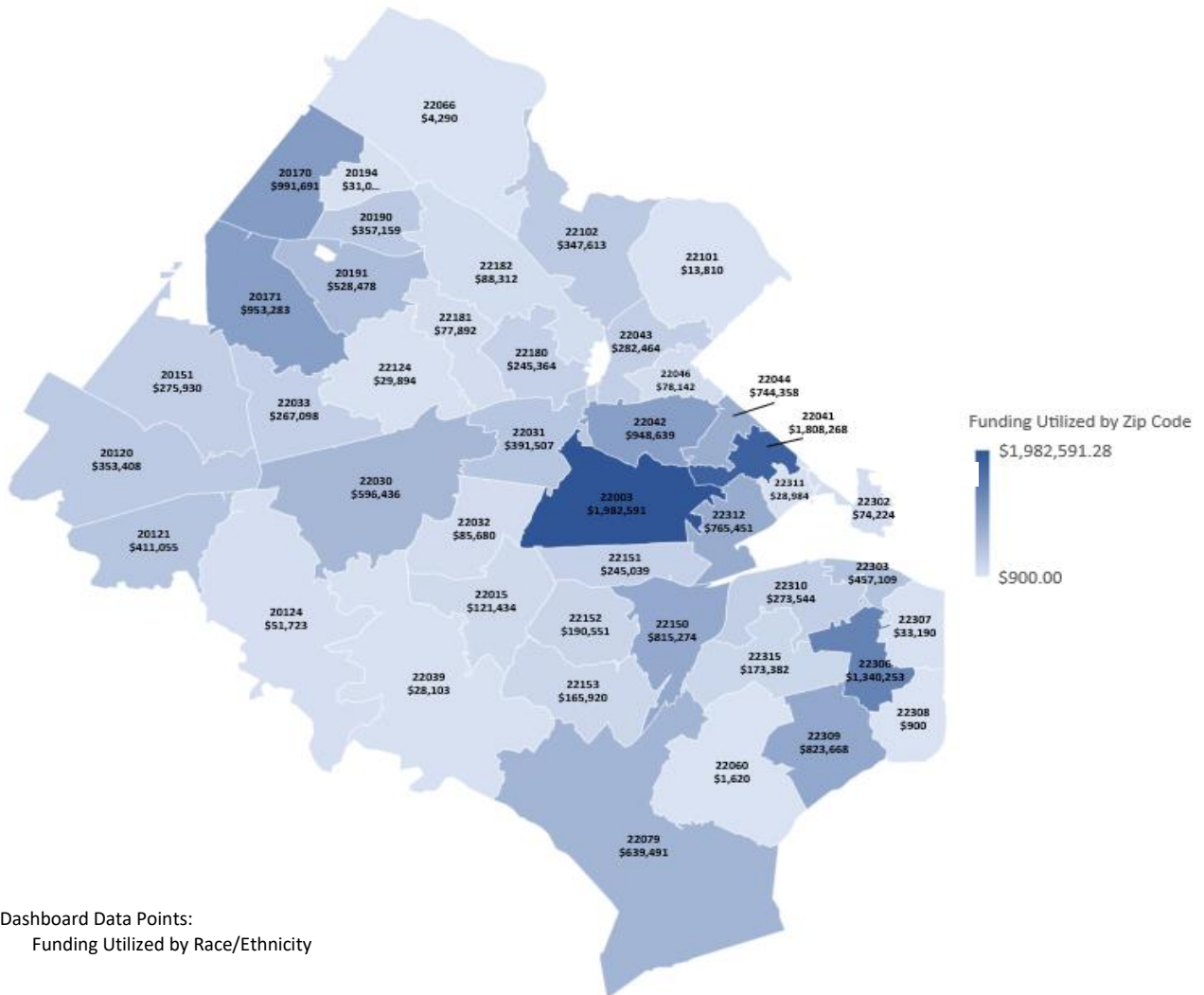


Note: This chart equates to 99.8% due to 0.2% being allocated to relocation costs.

BASIC NEEDS ASSISTANCE COORDINATED THROUGH CSP



CARES FUNDING UTILIZED BY ZIP CODE (As of March 31, 2021)



Future Dashboard Data Points:

- Funding Utilized by Race/Ethnicity



Fairfax County Health and Human Services

COVID-19 Response Updates

March 17, 2021

HHS General Updates

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Testing: The Health Department continues to encourage residents to seek timely testing when feeling symptomatic or having been exposed to a positive case. Testing resources [are available](#). In addition, the Health Department offers testing appointments to case contacts identified through containment investigations. Residents can contact the call center for guidance seven days a week: 703-267-3511.

Community Conversations: The Health Department is working closely with community-based organizations to present vaccine information and answer questions from residents. Presentations are being delivered in English, Spanish, Korean, Vietnamese, Chinese, Arabic, and Amharic.

Vaccine: Phase 1A (health care personnel and long-term care facility staff and residents) and Phase 1B (adults ages 65+ and people ages 16-64 with high-risk medical conditions) are currently being vaccinated at community clinics by appointment only following pre-registration on the county's vaccine webpage. As of March 17, individuals who work in food and agriculture, manufacturing, and grocery stores are now eligible. In addition, closed vaccination clinics are being held for essential workers in the following categories only: police, fire, and hazmat; corrections and homeless shelter workers and residents; and childcare/K-12 staff. Currently, there is no vaccination beyond these groups. More information about vaccine eligibility and the distribution process for populations prioritized in [Phase 1B](#) and [Phase 1C](#) will be shared on the [Health Department's Vaccine webpage](#) when it becomes available.

Residents may register for a COVID-19 vaccine (when eligible) using a new Spanish form that's [now available](#). The [English form](#) also can be switched between English and Spanish by selecting the language in the top right of the screen.

The Health Department's High Risk Communities Task Force is focusing on vaccine decision making and strategies to engage hard-to-reach populations. In addition, planning conversations are underway to assist with the implementation of the county's Vaccination Equity Strategy. Working together with NCS Community Developers,

Anchor Safety Net partners and trusted community partners vaccine outreach and registration of senior residents and adults age 18-64 with underlying health conditions from our vulnerable populations is underway.

Transportation: Multiple HHHS agencies have come together to create the Vaccine Transportation Program. Residents may call the Vaccine Call Center at 703-324-7404 and once the call center confirms eligibility, they will contact the Human Services Transportation team to arrange transportation. The county is providing free rides via taxi companies to anyone with a vaccine appointment who does not have access to their own transportation. To date, over 50 rides to vaccine appointments have been provided, and the majority of those receiving this service are 65+. Residents are also taking advantage of other transportation services such as NV Rides and multiple Shepherd Centers. Other county agencies working with residents who may need transportation to their vaccine appointment have also been provided with taxi resources. As a reminder, there are many community partners who provide transportation assistance to older adults; information and program details can be found in the new blog post [here](#).

Health Safety Net Providers

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

Food for Students: Fairfax County Public Schools continues to offer ALL students [free healthy meals](#) through June 30, 2021. Updated information about upcoming meal distribution changes for spring break can be found [here](#).

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Department of Housing and Community Development

Office to Prevent and End Homelessness: Below is this week's hotel census update for the Quarantine, Protection, Isolation/Decompression (QPID) emergency housing, including homeless status, referral sources, and race/ethnicity demographics. Since the hotels opened, 305 people who were experiencing homelessness at admission moved to permanent housing situations. Between March 9 and March 15, 37 people entered the hotels while 29 people left, for a net increase of eight people. The 29 people who left the hotel program had been there for an average of 57 days.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
445	366	452	452	0	82%

QPID PROGRAM REFERRALS BY SOURCE (Percentage of QPID Program Guests)	Homeless	Grand Total
Fairfax County Government	7.5%	8.5%
Federally Qualified Health Clinics	0.2%	0.2%
Homeless Services Providers	90.4%	90.4%
Hospitals	2%	2%
Grand Total	100%	100%

QPID Program Guests Race & Ethnicity	Hispanic/Latino	Non-Hispanic/Non-Latino	Grand Total
American Indian or Alaska Native	0%	1.5%	1.5%
Asian	0.4%	3.7%	4.2%
Black or African American	1.1%	51.5%	52.6%
Native Hawaiian or Other Pacific Islander	0.2%	0%	0.2%
Unknown	1.3%	0.2%	1.5%
White	13.6%	26.3%	39.9%
Grand Total	16.7%	83.3%	100%

Hypothermia Prevention Program: During the week ending March 12, the average occupancy level at the four new temporary hypothermia prevention shelter sites ranged between 41 and 100 percent. Two weeks remain in the season.

Location	Guests, High	Guests, Low	Guests, Average	Occupancy, Average
Former Container Store	60	45	49	58%
Gerry Hyland Government Center	56	49	52	95%
Lincolnia Senior Center	56	48	52	100%
North County Human Services	17	12	14	41%

Department of Neighborhood and Community Services

Coordinated Services Planning (CSP): Coordinated Services Planning (CSP) continues to address the extended wait times and case processing timelines through several mitigation strategies. CSP is almost fully staffed with the last new staff member starting on Monday, March 22nd. The CSP weekly call volume has decreased by 26% from the previous week to an average of 739 calls per day. As a reminder, callers now have the ability to opt-in to receive a call back when it is their time in the queue instead of waiting on hold. All callers who choose the call back feature receive a return call within 24 hours. The CSP Data Dashboard's "Average Speed of Answer" data reflects this enhancement. Staff continue to address technological enhancements to benefit callers' experiences and maximize efficiency where possible. CSP has also streamlined the assessment process, which should also positively impact the average speed of answer.

The CSP Data Dashboard is on pages 4-5.

Basic Needs Support Funding: Basic Needs expenditures this week totaled **\$565,533** which includes mostly CDBG and other available funding sources to meet identified needs. All available basic needs funding (rent, mortgage, etc.) are illustrated in the CSP Data Dashboard. The new Emergency Rental Assistance (ERA) program continues to be developed and will be operational very soon. As a reminder, the ERA program does not include funding for mortgage or food assistance, or funding for residents above 80% AMI; county staff are developing plans to address these needs through other available funding.

As noted previously, rental assistance can now be initiated by county landlords through the Landlord Portal. As of February 14, landlords can apply for rental assistance on behalf of their tenants through an [online portal](#), accessed through the county's [Eviction Prevention web page](#). To date, the ERA Landlord Portal has received over 300 applications from landlords on behalf of their tenants. Staff are working with landlords to collect all appropriate documentation and determine eligibility. NCS is finalizing plans with community-based organizations to distribute the funds directly to landlords once NCS approves an application. NCS anticipates funds could begin to be sent to landlords by the end of March.

CSP DATA DASHBOARD

WEEKLY CALL VOLUME

The call volume and the percent change (increase/decrease) from the previous week and previous year.

Week starting:	FY 2021 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
3/7/2021	3,695	+ 226%	- 26%

WEEKLY AVERAGE SPEED OF ANSWER

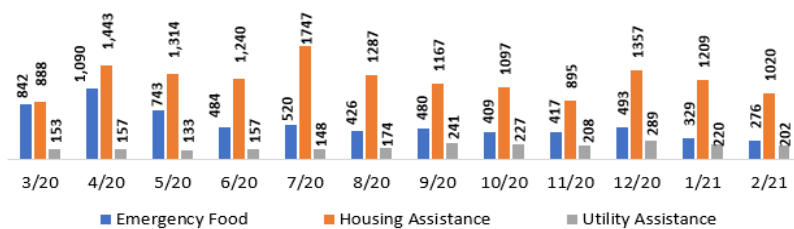
The weekly average speed of answer for the Spanish and English lines.

Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
2/7/2021	7:37	7:46
2/14/2021*	7:42	8:21
2/21/2021	9:10	9:14
2/28/2021	9:39	11:36
3/7/2021	8:00	9:47

*Short work week due to county holiday

MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



NUMBER OF FIRST-TIME CALLERS TO CSP

The number of first-time callers to CSP includes residents who have never called or had a case open with CSP. In FY 2019 the monthly average was 244.

Month	# of New Cases of 1 st callers	% Change from FY 2019
October 2020	629	+ 158%
November 2020	427	+ 75%
December 2020	584	+ 139%
January 2021	484	+ 98%
February 2021	588	+ 141%
TOTAL	2,712	

CARES ACT FUNDING UTILIZED

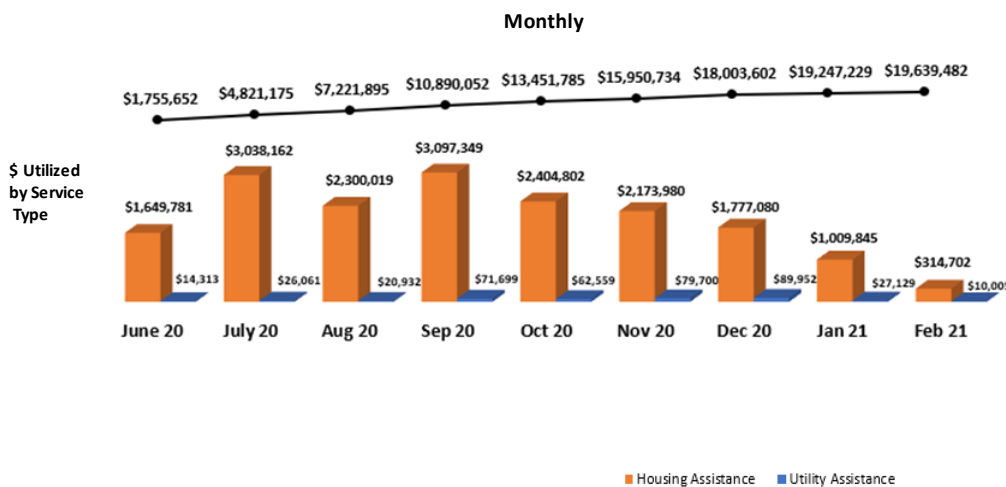
As of March 17, 2021

Total CARES Act Supplemental Basic Needs funding utilized: \$19,643,623***

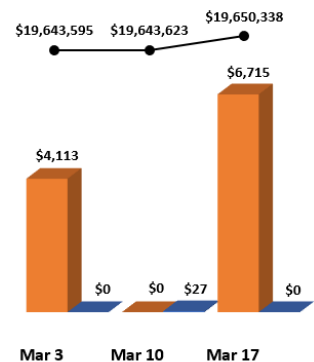
Number of Households Served (Cumulative): Housing (4,924), Utility (959), Emergency Food (4,291 referrals)

Weekly Total Utilized for all Funding Sources (CARES, CDBG, ERA, and Other): \$565,533

CARES Act Funding Utilized - Cumulative



Weekly (Current month)



*Expenditures of CARES Act funds for food assistance are only reported monthly and are included on specific days, as illustrated in the line graph for cumulative \$ utilized. CBOs are also allotted 5% of CARES Act funds for administrative costs, and funds utilized to date (May - August 2020) were reported on September 23. Funds utilized for administrative funds are now reported monthly along with food assistance.

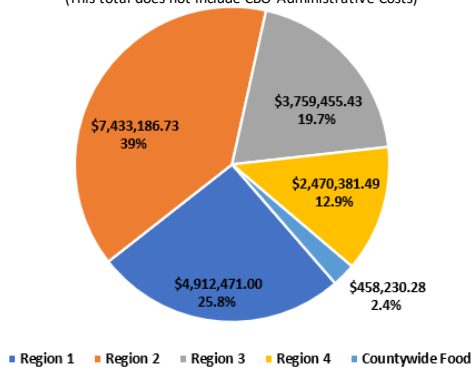
**An additional \$300,000 has been added to total CARES funding to ensure support as program nears conclusion.

*** CARES funding for the week of March 17 has been paused to perform administrative reconciliation with community providers. CDBG and other funding totaling over \$565,000 was used to meet community needs this week.

CSP DATA DASHBOARD (continued)

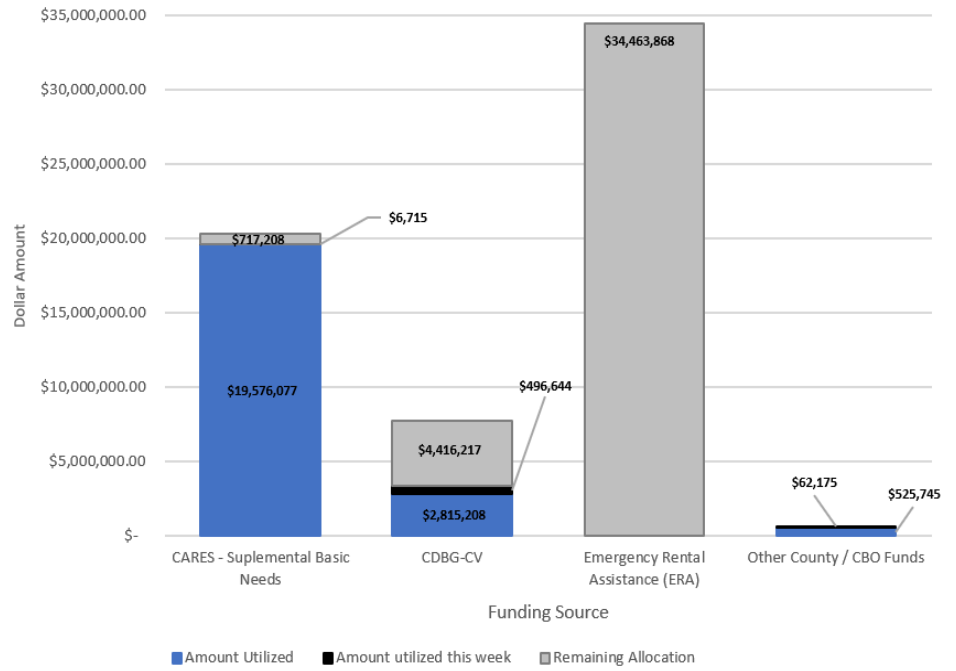
CARES FUNDING ASSISTANCE BY REGION (HOUSING, UTILITY, AND FOOD)

\$19,068,493.62 as of March 17, 2021
(This total does not include CBO Administrative Costs)

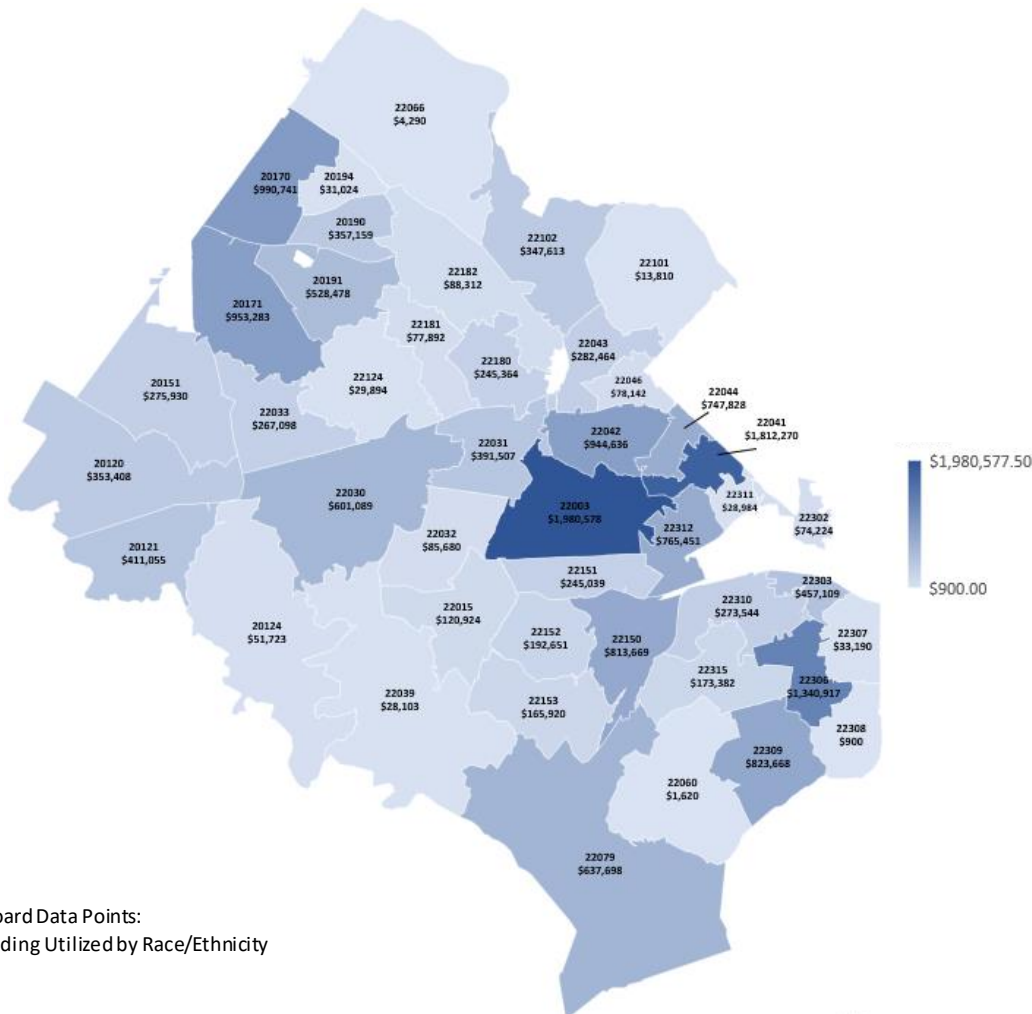


Note: This chart equates to 99.8% due to 0.2% being allocated to relocation costs.

BASIC NEEDS ASSISTANCE COORDINATED THROUGH CSP



CARES FUNDING UTILIZED BY ZIP CODE (As of March 17, 2021)



Future Dashboard Data Points:

- Funding Utilized by Race/Ethnicity



Fairfax County Health and Human Services

COVID-19 Response Updates

March 10, 2021

HHS General Updates

- As [Phase 3 continues in Fairfax County](#), most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our [assistance from a distance offered online or by phone](#). In situations where in-person interactions are necessary, appointments are encouraged.
- Updates for most county agencies can be found on our [operating status webpage](#), which is updated regularly.
- The county has developed numerous [COVID-19 geospatial resources](#), including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Congress passed the *American Rescue Plan Act of 2021*, COVID-19 relief legislation that provides \$1.9 trillion to address the ongoing economic and health impact of the pandemic. President Biden is expected to sign the bill later this week.

Health Department

Case Data Dashboard: The Fairfax County Health Department's [COVID-19 Case Data Dashboard](#) contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.

Media Resources: The Health Department's [partner portal](#) for local community leaders and organizations provides shareable information about the COVID-19 vaccination. The Emergency Blog features regular updates about pandemic response activities, including vaccination messages. Residents can access these blog posts by Texting FFXCOVID (English) or FFXCOVIDESP (Spanish) to 888777.

Testing: The Health Department continues to encourage residents to seek timely testing when feeling symptomatic or having been exposed to a positive case. Testing resources [are available](#). In addition, the Health Department offers testing appointments to case contacts identified through containment investigations. Residents can contact the call center for guidance seven days a week: 703-267-3511.

Community Conversations: The Health Department is working closely with community-based organizations to present vaccine information and answer questions from residents. Presentations are being delivered in English, Spanish, Korean, Vietnamese, Chinese, Arabic, and Amharic.

Vaccine: Phase 1A (health care personnel and long-term care facility staff and residents) and Phase 1B (adults ages 65+ and people ages 16-64 with high-risk medical conditions) are currently being vaccinated at community clinics by appointment only following pre-registration on the county's vaccine webpage. In addition, closed vaccination clinics are being held for essential workers in the following categories only: police, fire, and hazmat; corrections and homeless shelter workers and residents; and childcare/K-12 staff. Currently, there is no vaccination beyond these groups. More information about vaccine eligibility and the distribution process for populations prioritized in [Phase 1B](#) and [Phase 1C](#) will be shared on the [Health Department's Vaccine webpage](#) when it becomes available.

The Health Department's High Risk Communities Task Force is focusing on vaccine decision making and strategies to engage hard-to-reach populations. In addition, planning conversations are underway to assist with the implementation of the county's Vaccination Equity Strategy. Trusted community partners are assisting with vaccine outreach and registration of senior residents from our vulnerable populations.

Transportation: Multiple HHS agencies have come together to create the Vaccine Transportation Program. Residents may call the Vaccine Call Center at 703-324-7404 and once the call center confirms eligibility, they will contact the Human Services Transportation team to arrange transportation. The county is providing free rides via taxi companies to anyone with a vaccine appointment who does not have access to their own transportation. To date, 23 rides to vaccine appointments have been provided, the majority of those receiving this service are 65+. Residents are also taking advantage of other transportation services such as NV Rides and multiple Shepherd Centers. Other county agencies working with residents who may need transportation for their vaccine appointment have also been provided with taxi resources. As a reminder, there are many community partners who also provide transportation assistance to older adults; information and program details can be found in the new blog post [here](#).

Health Safety Net Providers

COVID-19 testing, and comprehensive health care services are available at the Community Health Centers and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

Food for Students: Fairfax County Public Schools continues to offer ALL students [free healthy meals](#) through June 30, 2021. Information about upcoming meal distribution changes for spring break can be found [here](#).

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Department of Housing and Community Development

Office to Prevent and End Homelessness: Below is this week's hotel census update for the Quarantine, Protection, Isolation/Decompression (QPID) emergency housing, including homeless status, referral sources, and race/ethnicity demographics. Since the hotels opened, 305 people who were experiencing homelessness at admission moved to permanent housing situations. Between March 2-March 8, 39 people entered the hotels while 49 people left for a net decrease of 10 people. The 49 people that left the hotel program had been there for an average of 46 days.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
445	355	445	440	5	80%

QPID PROGRAM REFERRALS BY SOURCE (Percentage of QPID Program Guests)	Homeless	Non-Homeless	Grand Total
Fairfax County Government	7.3%	1.1%	8.5%
Federally Qualified Health Clinics	0.2%	0%	0.2%
Homeless Services Providers	89.1%	0%	89.1%
Hospitals	2.2%	0%	2.2%
Grand Total	98.9%	1.1%	100%

QPID Program Guests Race & Ethnicity	Hispanic/Latino	Non-Hispanic/Non-Latino	Unknown	Grand Total
American Indian or Alaska Native	0%	1.6%	0%	1.6%
Asian	0.4%	3.8%	0%	4.2%

Black or African American	1.3%	50.3%	0%	51.7%
Native Hawaiian or Other Pacific Islander	0%	0.4%	0%	0.4%
Unknown	1.3%	1.3%	0.2%	2.9%
White	13.6%	25.6%	0%	39.2%
Grand Total	16.7%	83.1%	0.2%	100%

Hypothermia Prevention Program: During the week ending March 5, the average occupancy level at the four new temporary hypothermia prevention shelter sites ranged between 41 and 100 percent. Three weeks remain in the season.

Location	Guests, High	Guests, Low	Guests, Average	Occupancy, Average
Former Container Store	60	45	49	58%
Gerry Hyland Government Center	56	49	52	95%
Lincolnia Senior Center	56	48	52	100%
North County Human Services	17	12	14	41%

Department of Neighborhood and Community Services

Coordinated Services Planning (CSP): Coordinated Services Planning (CSP) continues to address the extended wait times and case processing timelines through several mitigation strategies. Although CSP staffing levels continue to fluctuate, CSP has recently hired new staff and will begin their onboarding as soon as possible. CSP will be fully staffed, including all newly allocated positions, by March 13, 2021.

CSP call volume increased by 20% from the previous week to an average of 1,002 calls per day. This call volume continues to impact the average speed of answer on the English and Spanish lines leading to a slight increase from the previous week. However, the overall customer experience has improved through improved technology solutions, which allows callers to opt-in to receive a call back when it is their time in the queue instead of waiting on hold. All callers who choose the call back feature receive a return call within 24 hours. The CSP Data Dashboard's "Average Speed of Answer" data reflects this enhancement. Staff continue to address technological enhancements to benefit callers' experiences and maximize efficiency where possible. CSP has also streamlined the assessment process, which should also positively impact the average speed of answer.

The CSP Data Dashboard is on pages 4-5.

Basic Needs Support Funding: Expenditures this week totaled **\$550,457**, which includes mostly CDBG and other available funding sources to meet identified needs. CARES funding for housing assistance was paused this week to allow for invoice reconciliation with community providers. All available basic needs funding (rent, mortgage, etc.) are illustrated in the CSP Data Dashboard. The new Emergency Rental Assistance (ERA) program continues to be developed and will be operational very soon. As a reminder, the ERA program does not include funding for mortgage or food assistance, or funding for residents above 80% AMI; county staff are developing plans to address these needs through other available funding.

As noted previously, rental assistance can now be initiated by county landlords through the Landlord Portal. As of February 14, landlords can apply for rental assistance on behalf of their tenants through an [online portal](#), accessed through the county's [Eviction Prevention web page](#). To date, the ERA Landlord Portal has received approximately **267** applications from landlords on behalf of their tenants. Staff are working with landlords to collect all appropriate documentation and determine eligibility. NCS is finalizing plans with community-based organizations to distribute the funds directly to landlords once NCS approves an application. NCS anticipates funds could begin to be sent to landlords by the end of March.

CSP DATA DASHBOARD

WEEKLY CALL VOLUME

The call volume and the percent change (increase/decrease) from the previous week and previous year.

Week starting:	FY 2021 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
2/28/2021	5,011	+ 318%	+ 20%

WEEKLY AVERAGE SPEED OF ANSWER

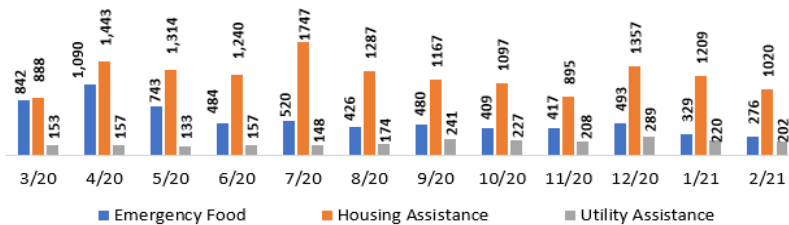
The weekly average speed of answer for the Spanish and English lines.

Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
1/31/2021	9:11	9:32
2/7/2021	7:37	7:46
2/14/2021*	7:42	8:21
2/21/2021	9:10	9:14
2/28/2021	9:39	11:36

*Short work week due to county holiday

MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



NUMBER OF FIRST-TIME CALLERS TO CSP

The number of first-time callers to CSP includes residents who have never called or had a case open with CSP. In FY 2019 the monthly average was 244.

Month	# of New Cases of 1 st callers	% Change from FY 2019
October 2020	629	+ 158%
November 2020	427	+ 75%
December 2020	584	+ 139%
January 2021	484	+ 98%
February 2021	588	+ 141%
TOTAL	2,712	

CARES ACT FUNDING UTILIZED

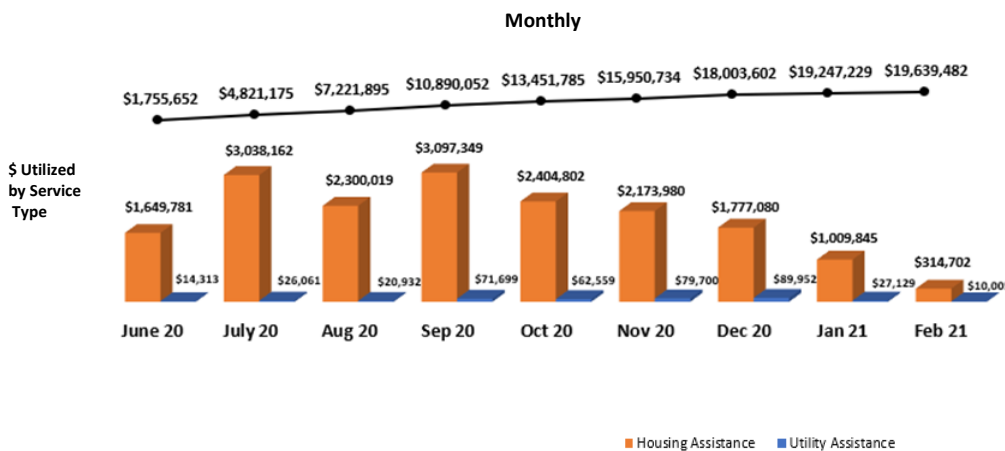
As of March 10, 2021

Total CARES Act Supplemental Basic Needs funding utilized: **\$19,643,623*****

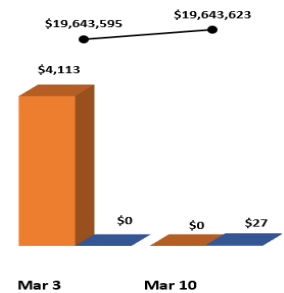
Number of Households Served (Cumulative): Housing (4,924), Utility (959), Emergency Food (4,216 referrals)

Weekly Total Utilized for all Funding Sources (CARES, CDBG, ERA, and Other): **\$550,457**

CARES Act Funding Utilized - Cumulative



Weekly (Current month)



*Expenditures of CARES Act funds for food assistance are only reported monthly and are included on specific days, as illustrated in the line graph for cumulative \$ utilized. CBOs are also allotted 5% of CARES Act funds for administrative costs, and funds utilized to date (May - August 2020) were reported on September 23. Funds utilized for administrative funds are now reported monthly along with food assistance.

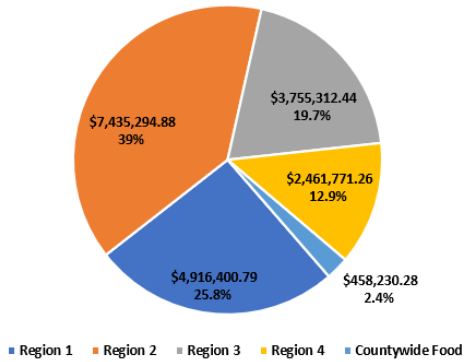
**An additional \$300,000 has been added to total CARES funding to ensure support as program nears conclusion.

*** CARES funding for the week of March 10 has been paused to perform administrative reconciliation with community providers. CDBG and other funding totaling over \$550K was used to meet community needs this week.

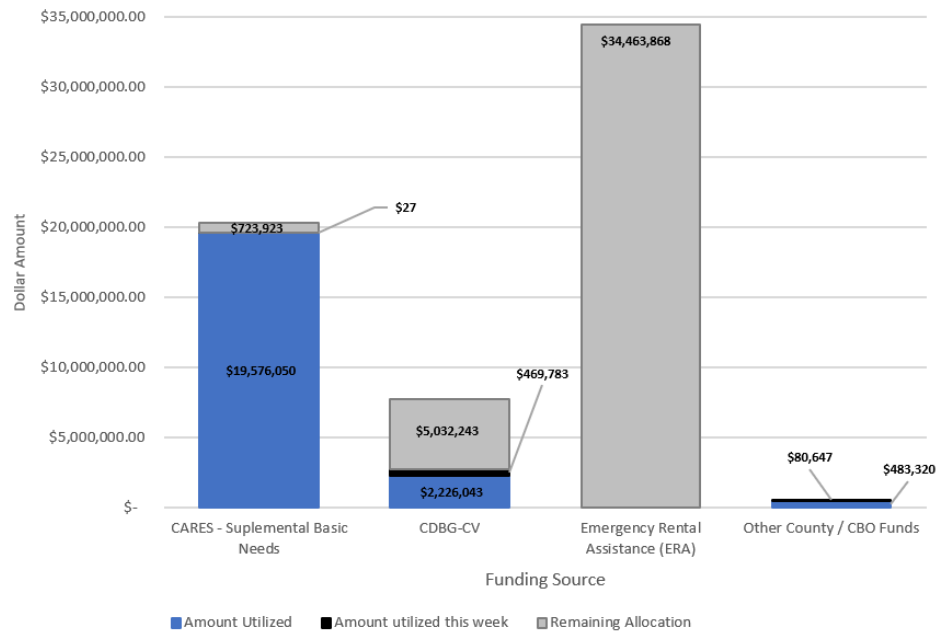
CSP DATA DASHBOARD (continued)

CARES FUNDING ASSISTANCE BY REGION (HOUSING, UTILITY, AND FOOD)

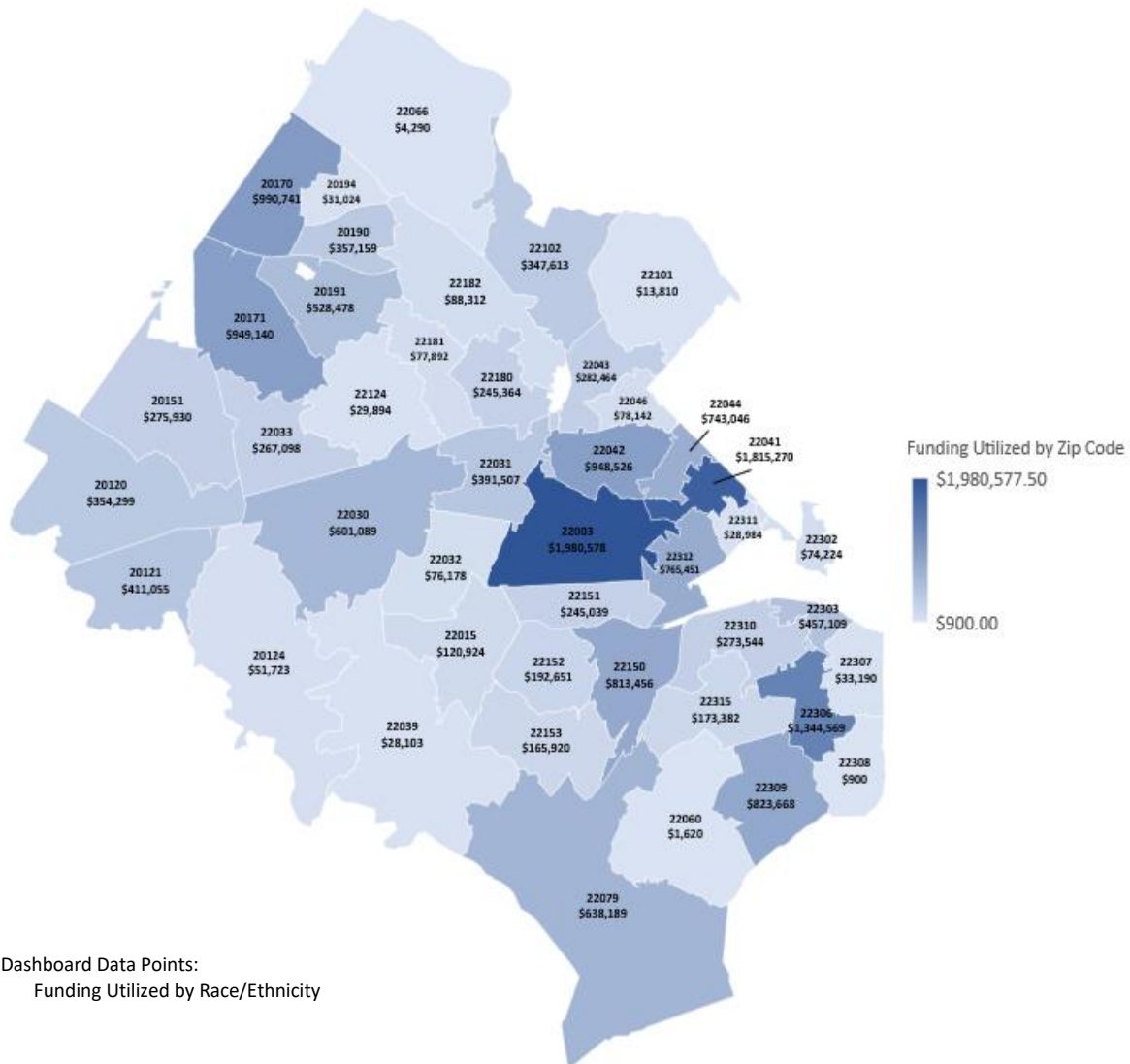
\$19,061,778.34 as of March 10, 2021
(This total does not include CBO Administrative Costs)



Note: This chart equates to 99.8% due to 0.2% being allocated to relocation costs.



CARES FUNDING UTILIZED BY ZIP CODE (As of March 10, 2021)





Fairfax County Health and Human Services COVID-19 Response Updates

March 3, 2021

HHS General Updates

- As [Phase 3 continues in Fairfax County](#), most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our [assistance from a distance offered online or by phone](#). In situations where in-person interactions are necessary, appointments are encouraged.
- Updates for most county agencies can be found on our [operating status webpage](#), which is updated regularly.
- The county has developed numerous [COVID-19 geospatial resources](#), including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

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Case Data Dashboard: The Fairfax County Health Department's [COVID-19 Case Data Dashboard](#) contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.

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Transportation: The Vaccine Call Center at 703-324-7404 is working with Human Services Transportation to support residents' transportation needs seven days a week. Once the call center confirms eligibility, they will contact the Human Services Transportation team to arrange transportation. Additionally, the county is providing free rides via taxi companies to anyone with a vaccine appointment who does not have access to their own transportation.

Other county agencies working with residents who may need transportation for their vaccine appointment have also been provided with resources. As a reminder, there are many community partners who also provide transportation assistance to older adults; information and program details can be found in the new blog post [here](#).

VDH Dashboard: The Virginia Department of Health provides a [vaccine summary and demographics data](#) on its [Pandemic Metrics Dashboard](#). Fairfax County has posted its own [Health Department dashboard](#) to reflect Health Department Vaccination distribution and supply.

Health Safety Net Providers

COVID-19 testing, and comprehensive health care services are available at the Community Health Centers and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

Food for Students: Fairfax County Public Schools continues to offer ALL students [free healthy meals](#) through June 30, 2021. Buses will not be delivering meals on March 5 and March 8 so will offer three days' worth of meals on March 4. Grab & Go sites will not be open on March 8 so extra meals will be provided on March 4 and March 5. Any additional changes to student meal distributions due to students returning to school will be reported in future editions.

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Department of Housing and Community Development

The Department of Housing and Community Development continues to work with the Department of Neighborhood and Community Services' Coordinated Services Planning and the Department of Management and Budget to explore available resources to address the FCRHA rental delinquency balances.

FCRHA Delinquent Balances (Cumulative)	January Total	February Total	Increase/(Decrease)
COVID	\$439,385.87	\$449,535.45	\$10,149.58
Non-COVID	\$459,080.87	\$499,179.75	\$40,098.88
Grand Total	\$898,466.74	\$948,715.20	\$50,248.46

Office to Prevent and End Homelessness: Below is this week's hotel census update for the Quarantine, Protection, Isolation/Decompression (QPID) emergency housing, including homeless status, referral sources, and race/ethnicity demographics. Since the hotels opened, 293 people who were experiencing homelessness at admission moved to permanent housing situations. Between February 23-March 1, 26 people entered the hotels while 46 people left for a net decrease of 20 people. The 46 people that left the hotel program had been there for an average of 57 days.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
460	374	454	453	1	81%

QPID PROGRAM REFERRALS BY SOURCE (Percentage of QPID Program Guests)	Homeless	Non-Homeless	Grand Total
Fairfax County Government	7.3%	0.2%	7.5%
Federally Qualified Health Clinics	0.2%	0%	0.2%
Homeless Services Providers	90.1%	0%	90.1%
Hospitals	2.2%	0%	2.2%
Grand Total	99.8%	0.2%	100%

QPID Program Guests Race & Ethnicity	Hispanic/Latino	Non-Hispanic/Non-Latino	Grand Total
American Indian or Alaska Native	0%	1.7%	1.7%
Asian	0.4%	4.1%	4.5%
Black or African American	1.3%	51.5%	52.8%
Native Hawaiian or Other Pacific Islander	0%	0.4%	0.4%
Unknown	1.3%	0.2%	1.5%
White	12.3%	26.7%	39%
Grand Total	15.3%	84.7%	100%

Hypothermia Prevention Program: During the week ending February 26, the average occupancy level at the four new temporary hypothermia prevention shelter sites ranged between 34 and 96 percent. Four weeks remain in the season.

Locations	Guests, High	Guests, Low	Guests, Average	Occupancy, Average
Former Container Store	40	24	29	34%
Gerry Hyland Government Center	58	51	53	96%
Lincolnia Senior Center	53	50	50	96%
North County Human Services	32	27	30	88%

Department of Neighborhood and Community Services

Coordinated Services Planning (CSP): Coordinated Services Planning (CSP) continues to address the extended wait times and case processing timelines through several mitigation strategies. Although CSP staffing levels continue to fluctuate, CSP has recently hired new staff and will begin their onboarding as soon as possible.

Call volume increased by 20% from the previous week to an average of 838 calls per day. This call volume continues to impact the average speed of answer on the English and Spanish lines leading to a slight increase from the previous week. However, the overall customer experience has improved through improved technology solutions which allows callers to opt-in to receive a call back when it is their time in the queue instead of waiting on hold. All callers who choose the call back feature receive a return call within 24 hours. The CSP Data Dashboard's "Average Speed of Answer" data reflects this enhancement. Staff continue to address technological enhancements to benefit callers' experiences and maximize efficiency where possible. CSP has also streamlined the assessment process, which should also positively impact the average speed of answer.

The CSP Data Dashboard is on pages 5-6.

Basic Needs Support Funding: Expenditures this week totaled **\$473,383**, which includes CARES Act Supplemental Basic Needs, CDBG, and other additional funding sources. Residents needing basic needs supports are able to access numerous funding sources to address their need during this time and those funding sources have provided a bridge while the new Emergency Rental Assistance (ERA) program is developed. Utility assistance payments were on hold this week due to an administrative processing hold and will resume next week. All available basic needs funding (rent, mortgage, etc.) is illustrated in the CSP Data Dashboard.

The Emergency Rental Assistance program development is underway and federal guidance is still being issued on the program. The U.S. Department of Treasury recently released additional programmatic details and guidance on the ERA program through an FAQ; this information will help expedite program implementation. As mentioned previously, rental assistance can now be initiated by county landlords through the Landlord Portal. Beginning on Sunday, February 14, landlords can now apply for rental assistance on behalf of their tenants through an [online portal](#), accessed through the County's [Eviction Prevention web page](#). County staff have already begun working with approximately 100 landlords who have created accounts and begun the process of submitting over 150 rental assistance requests. The [Eligibility and Application Process](#) document provides instructions to landlords on how to access the portal, information needed to complete requests, FAQs, and specific instructions to request rent assistance. The ERA program does not include funding for mortgage or food assistance, or funding for residents above 80% AMI; county staff are developing plans to address these needs through other available funding.

CSP DATA DASHBOARD

WEEKLY CALL VOLUME

The call volume and the percent change (increase/decrease) from the previous week and previous year.

Week starting:	FY 2021 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
2/21/2021	4,192	+ 282%	+ 20%

WEEKLY AVERAGE SPEED OF ANSWER

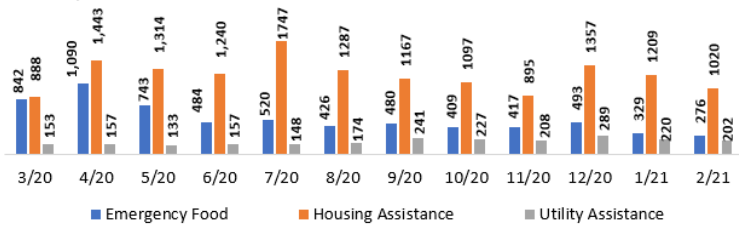
The weekly average speed of answer for the Spanish and English lines.

Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
1/31/2021	9:11	9:32
2/7/2021	7:37	7:46
2/14/2021*	7:42	8:21
2/21/2021	9:10	9:14

*Short work week due to county holidays

MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



NUMBER OF FIRST-TIME CALLERS TO CSP

The number of first-time callers to CSP includes residents who have never called or had a case open with CSP. In FY 2019 the monthly average was 244.

Month	# of New Cases of 1 st callers	% Change from FY 2019
October 2020	629	+ 158%
November 2020	427	+ 75%
December 2020	584	+ 139%
January 2021	484	+ 98%
February 2021	588	+ 141%
TOTAL	2,124	

CARES ACT FUNDING UTILIZED

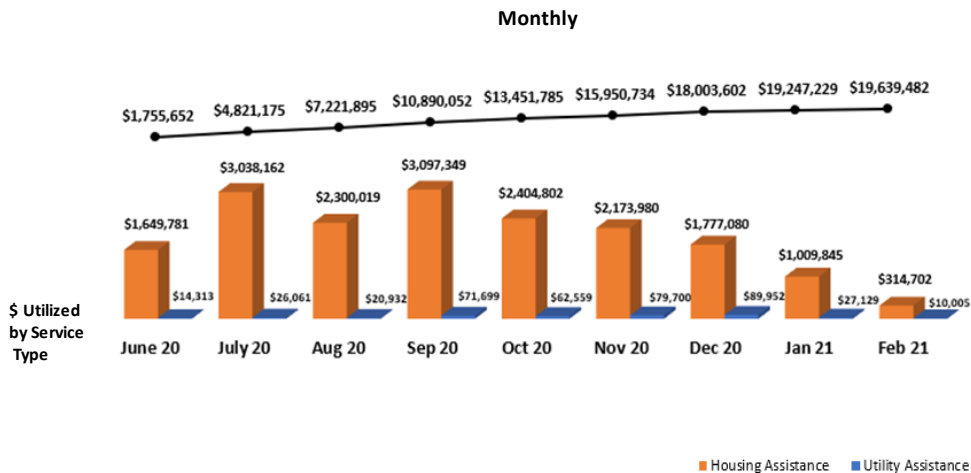
As of March 3, 2021

Total CARES Act Supplemental Basic Needs funding utilized: \$19,643,595*

Number of Households Served (Cumulative): Housing (4,922), Utility (958), Emergency Food (4,150 referrals)

Weekly Total Utilized for all Funding Sources (CARES, CDBG, ERA, and Other): \$473,383

CARES Act Funding Utilized - Cumulative



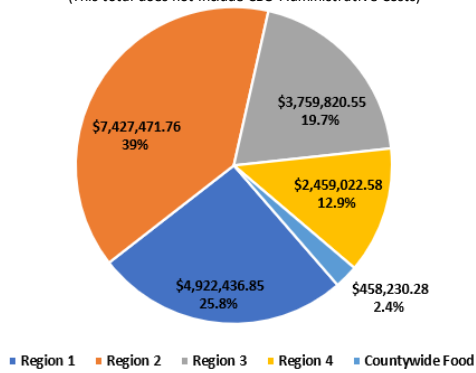
*Expenditures of CARES Act funds for food assistance are only reported monthly and are included on specific days, as illustrated in the line graph for cumulative \$ utilized. CBOs are also allotted 5% of CARES Act funds for administrative costs, and funds utilized to date (May - August 2020) were reported on September 23. Funds utilized for administrative funds are now reported monthly along with food assistance.

**An additional \$300,000 has been added to total CARES funding to ensure support as program nears conclusion.

CSP DATA DASHBOARD (continued)

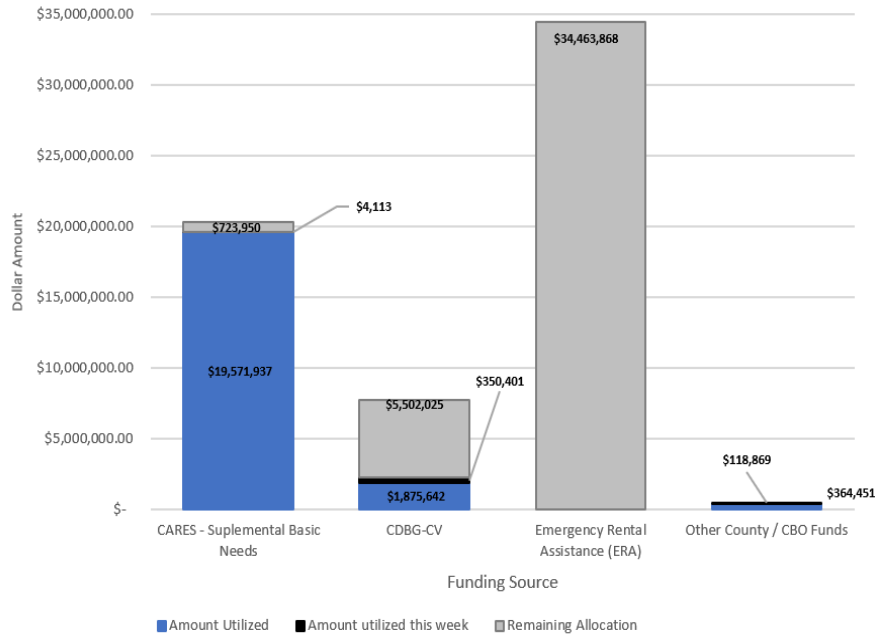
CARES FUNDING ASSISTANCE BY REGION (HOUSING, UTILITY, AND FOOD)

\$19,061,750.71 as of March 3, 2021
(This total does not include CBO Administrative Costs)



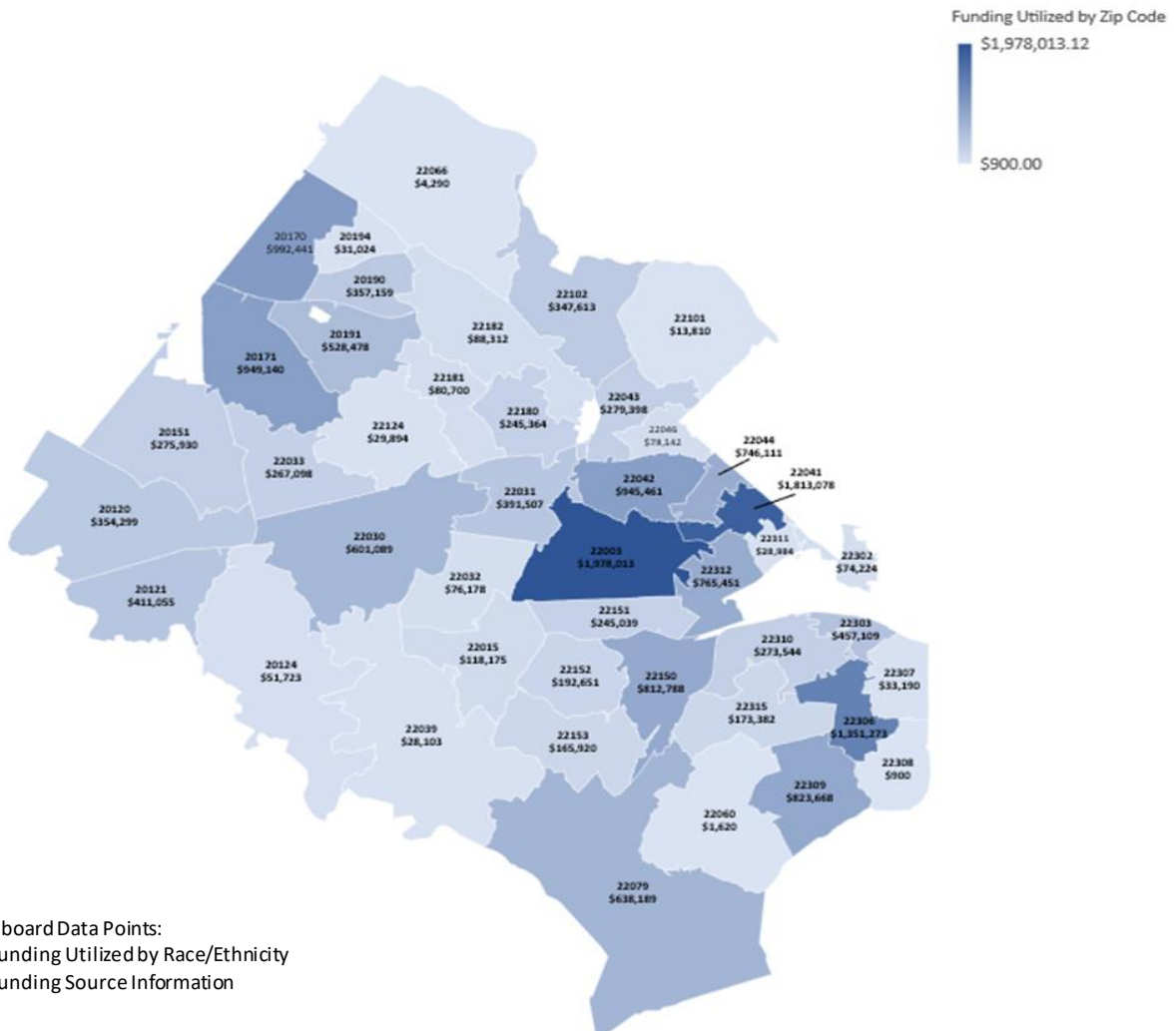
Note: This chart equates to 99.8% due to 0.2% being allocated to relocation costs.

BASIC NEEDS ASSISTANCE COORDINATED THROUGH CSP



CARES FUNDING UTILIZED BY ZIP CODE

As of March 3, 2021



Future Dashboard Data Points:

- Funding Utilized by Race/Ethnicity
- Funding Source Information



Fairfax County Health and Human Services COVID-19 Response Updates

February 24, 2021

HHS General Updates

- As [Phase 3 continues in Fairfax County](#), most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our [assistance from a distance offered online or by phone](#). In situations where in-person interactions are necessary, appointments are encouraged.
- Updates for most county agencies can be found on our [operating status webpage](#), which is updated regularly.
- The county has developed numerous [COVID-19 geospatial resources](#), including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Health Department

Case Data Dashboard: The Fairfax County Health Department's [COVID-19 Case Data Dashboard](#) contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.

Media Resources: The Health Department's [partner portal](#) for local community leaders and organizations provides shareable information about the COVID-19 vaccination. The Emergency Blog features regular updates about pandemic response activities, including vaccination messages. Residents can access these blog posts by Texting FFXCOVID (English) or FFXCOVIDESP (Spanish) to 888777.

Testing: The Health Department continues to encourage residents to seek timely testing when feeling symptomatic or having been exposed to a positive case. Testing resources [are available](#). In addition, the Health Department offers testing appointments to case contacts identified through containment investigations. Residents can contact the call center for guidance seven days a week: 703-267-3511.

Community Conversations: The Health Department is working closely with community-based organizations to present vaccine information and answer questions from residents. Presentations are being delivered in English, Spanish, Korean, Vietnamese, Chinese, Arabic, and Amharic.

Vaccine: Phase 1A (health care personnel and long-term care facility staff and residents) and Phase 1B (adults ages 65+ and people ages 16-64 with high-risk medical conditions) are currently being vaccinated at community clinics by appointment only following pre-registration on the county's vaccine webpage. In addition, closed vaccination clinics are being held for essential workers in the following categories only: police, fire, and hazmat; corrections and homeless shelter workers and residents; and childcare/K-12 staff. Currently, there is no vaccination beyond these groups. More information about vaccine eligibility and the distribution process for populations prioritized in [Phase 1B](#) and [Phase 1C](#) will be shared on the [Health Department's Vaccine webpage](#) when it becomes available. The Health Department's High Risk Communities Task Force is focusing on vaccine hesitancy and strategies to engage hard-to-reach populations. In addition, planning conversations are underway to assist with the implementation of the county's Vaccination Equity Strategy.

Transportation: The Human Services Transportation team has identified resources to support residents without transportation. The Vaccine Call Center at 703-324-7404 is working with Human Services Transportation to support residents' transportation needs seven days a week. Other county agencies working with residents who may need transportation for their vaccine appointment have also been provided with resources. A blog post will be released later this week highlighting transportation options for the community.

VDH Dashboard: The Virginia Department of Health provides a [vaccine summary and demographics data](#) on its [Pandemic Metrics Dashboard](#). Fairfax County has posted its own [Health Department dashboard](#) to reflect Health Department Vaccination distribution and supply.

Health Safety Net Providers

COVID-19 testing, and comprehensive health care services are available at the Community Health Centers and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

Food for Students: Fairfax County Public Schools continues to offer ALL students [free healthy meals](#) through June 30, 2021. All FCPS Grab & Go locations and Meal Kit sites have permanently changed the hours of operation to 10 a.m. - 12:30 p.m. Any additional changes to student meal distributions due to students returning to school will be reported in future editions.

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Department of Housing and Community Development

Office to Prevent and End Homelessness: Below is this week's hotel census update for the Quarantine, Protection, Isolation/Decompression (QPID) emergency housing, including homeless status, referral sources, and race/ethnicity demographics. Since the hotels opened, 282 people who were experiencing homelessness at admission moved to permanent housing situations. Between February 16-22, 17 people entered the hotels while 54 people left for a net decrease of 37 people. The 54 people that left the hotel program had been there for an average of 45 days.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
494	420	506	504	2	85%

QPID PROGRAM REFERRALS BY SOURCE (Percentage of QPID Program Guests)			
	Homeless	Non-Homeless	Grand Total
Fairfax County Government	6.8%	0.4%	7.2%
Federally Qualified Health Clinics	0.2%	0%	0.2%
Homeless Services Providers	90.6%	0%	90.6%
Hospitals	2%	0%	2%
Grand Total	99.6%	0.4%	100%

QPID Program Guests Race & Ethnicity	Hispanic/Latino	Non-Hispanic/Non-Latino	Grand Total
American Indian or Alaska Native	0%	1.6%	1.6%
Asian	0.4%	3.5%	3.9%
Black or African American	1.6%	51.7%	53.2%
Native Hawaiian or Other Pacific Islander	0.2%	0.4%	0.6%
Unknown	1.4%	0.2%	1.6%
White	11.5%	27.6%	39.1%
Grand Total	15.1%	84.9%	100%

Hypothermia Prevention Program: During the week ending February 19, the average occupancy level at the four new temporary hypothermia prevention shelter sites ranged between 44 and 95 percent. Five weeks remain in the season.

Locations	Guests, High	Guests, Low	Guests, Average	Occupancy, Average
Former Container Store	58	27	37	44%
Gerry Hyland Government Center	55	48	52	95%
Lincolnia Senior Center	45	16	29	56%
North County Human Services	31	24	28	82%

Department of Neighborhood and Community Services

Coordinated Services Planning (CSP): Coordinated Services Planning (CSP) continues to address the extended wait times and case processing timelines through several mitigation strategies. Although CSP staffing levels continue to fluctuate, CSP has recently hired new staff and will begin their onboarding as soon as possible.

Call volume remains at an elevated rate of over 876 calls per day during the week of February 15, which was a four-day work due to President's Day. This call volume continues to impact the average speed of answer on the English and Spanish lines leading to a slight increase from the previous week. As a reminder, through improved technology solutions, callers can opt-in to receive a call back when it is their time in the queue instead of waiting on hold. These solutions have dramatically improved the client experience. All callers who choose the call back feature receive a return call within 24 hours. The CSP Data Dashboard's "Average Speed of Answer" data reflects this enhancement. Staff continue to address technological enhancements to benefit callers' experiences and maximize efficiency where possible. CSP has also streamlined the assessment process, which should also positively impact the average speed of answer.

The CSP Data Dashboard is on pages 4-5.

Basic Needs Support Funding: Expenditures this week totaled \$349,638, which includes CARES Act Supplemental Basic Needs, CDBG, and other additional funding sources. Despite the shorter work week due to the President's Day holiday, the weekly spending rate increased from the previous week. Residents needing basic needs supports are able to access numerous funding sources to address their need during this time and those funding sources have provided a bridge while the new Emergency Rental Assistance (ERA) program is developed. All available basic needs funding (rent, mortgage, etc.) are illustrated in the CSP Data Dashboard.

CSP DATA DASHBOARD

WEEKLY CALL VOLUME

The call volume and the percent change (increase/decrease) from the previous week and previous year.

Week starting:	FY 2021 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
2/14/2021	3,504	+ 186%	- 4%

WEEKLY AVERAGE SPEED OF ANSWER

The weekly average speed of answer for the Spanish and English lines.

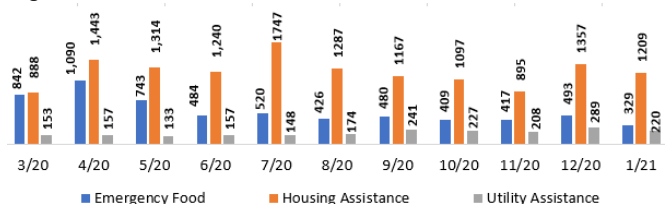
Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
1/25/2021	81:00	67:07
1/31/2021**	9:11	9:32
2/7/2021	7:37	7:46
2/14/2021*	7:42	8:21

*Short work week due to county holidays

**Update: Improved technology solutions now allow callers to opt-in to receive a call back when it is their time in the queue. These solutions have dramatically improved the client experience. All callers who choose the call back feature received a call back within 24 hours.

MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



NUMBER OF FIRST-TIME CALLERS TO CSP

The number of first-time callers to CSP includes residents who have never called or had a case open with CSP. In FY 2019 the monthly average was 244.

Month	# of New Cases of 1 st callers	% Change from FY 2019
October 2020	629	+ 158%
November 2020	427	+ 75%
December 2020	584	+ 139%
January 2021	484	+ 98%
TOTAL	2,124	

CARES ACT FUNDING UTILIZED

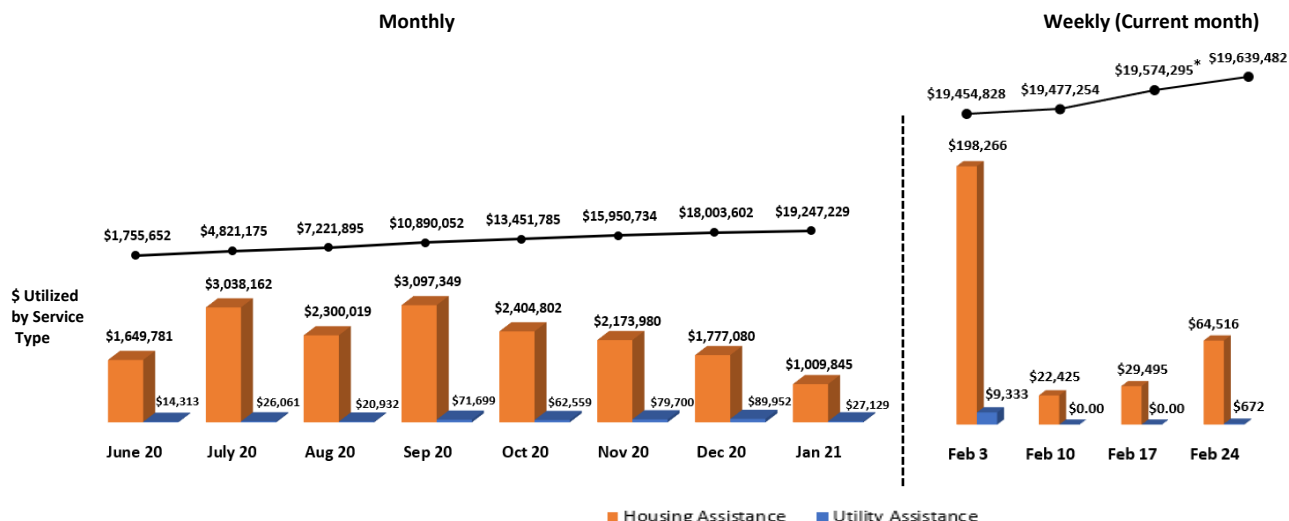
As of February 24, 2021

Total CARES Act Supplemental Basic Needs funding utilized: **\$19,639,482***

Number of Households Served (Cumulative): Housing (4,918), Utility (958), Emergency Food: (4,086 referrals)

Weekly Total Utilized for all Funding Sources (CARES, CDBG, ERA, and Other): **\$349,638**

CARES Act Funding Utilized - Cumulative



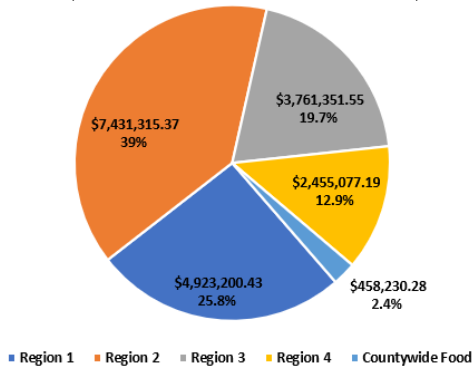
*Expenditures of CARES Act funds for food assistance are only reported monthly and are included on specific days, as illustrated in the line graph for cumulative \$ utilized. CBOs are also allotted 5% of CARES Act funds for administrative costs, and funds utilized to date (May - August 2020) were reported on September 23. Moving forward, funds utilized for administrative funds will be reported monthly along with food assistance.

**An additional \$300,000 has been added to total CARES funding to ensure support as program nears conclusion.

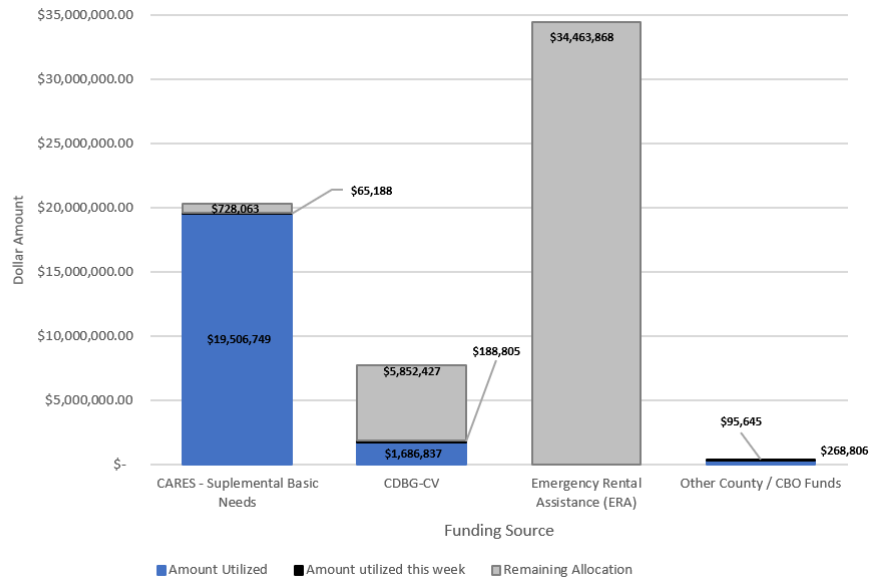
CSP DATA DASHBOARD (continued)

CARES FUNDING ASSISTANCE BY REGION (HOUSING, UTILITY, AND FOOD)

\$19,057,637.94 as of February 24, 2021
(This total does not include CBO Administrative Costs)

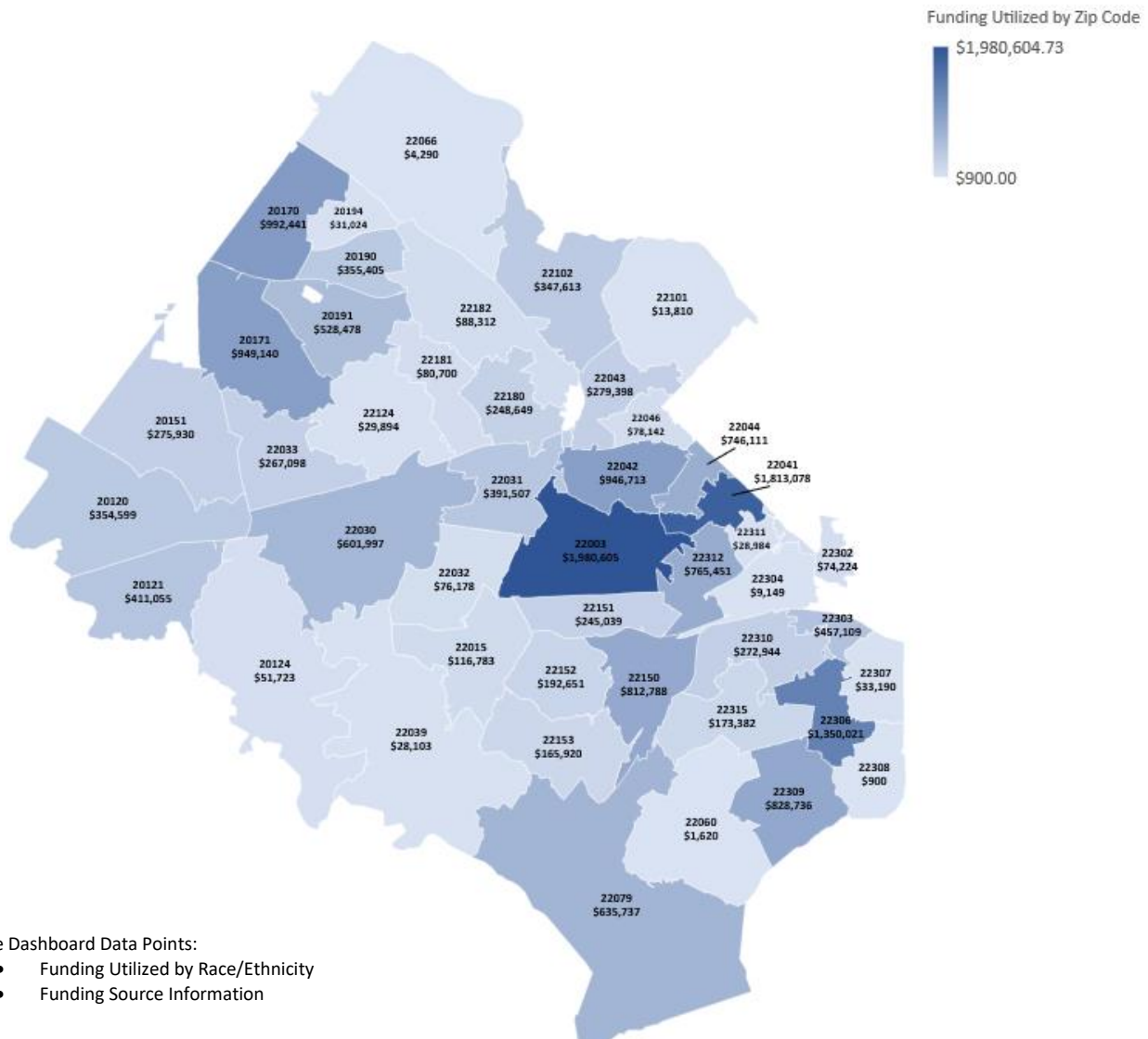


Note: This chart equates to 99.8% due to 0.2% being allocated to relocation costs.



CARES FUNDING UTILIZED BY ZIP CODE

As of February 24, 2021



Future Dashboard Data Points:

- Funding Utilized by Race/Ethnicity
- Funding Source Information



Fairfax County Health and Human Services

COVID-19 Response Updates

February 10, 2021

HHS General Updates

- As [Phase 3 continues in Fairfax County](#), most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our [assistance from a distance offered online or by phone](#). In situations where in-person interactions are necessary, appointments are encouraged. Updates for most county agencies can be found on our [operating status webpage](#), which is updated regularly.
- The county has developed numerous [COVID-19 geospatial resources](#), including interactive maps for
- food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Health Department

Case Data Dashboard: The Fairfax County Health Department's [COVID-19 Case Data Dashboard](#) contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.

Media Resources: The Health Department's [partner portal](#) for local community leaders and organizations provides shareable information this week about the COVID-19 vaccination.

Testing: The Health Department continues to encourage residents to seek timely testing when feeling symptomatic or having been exposed to a positive case. Testing resources are available [here](#). In addition, the Health Department offers testing appointments to case contacts identified through containment investigations. Residents can contact the call center for guidance seven days per week: 703-267-3511.

Community Conversations: The Health Department is working closely with community-based organizations to present vaccine information and answer questions from residents. Presentations are being delivered in English, Spanish, Korean, Vietnamese, Chinese, Arabic, and Amharic.

Vaccine: Phase 1A (health care personnel and long-term care facility staff and residents) and Phase 1B (adults ages 65+ and people ages 16-64 with high-risk medical conditions) are currently being vaccinated at community clinics by appointment only following pre-registration on the county's vaccine webpage. In addition, closed vaccination clinics are being held for essential workers in the following categories only: police, fire, and hazmat; corrections and homeless shelter workers and residents; and childcare/K-12 staff. Currently, there is no vaccination beyond these groups. More information about vaccine eligibility and the distribution process for populations prioritized in [Phase 1B](#) and [Phase 1C](#) will be shared on the [Health Department's Vaccine webpage](#) when it becomes available. The Health Department's High Risk Communities Task Force is focusing on vaccine hesitancy and strategies to engage hard-to-reach populations.

Transportation: The Human Services Transportation team has identified resources to support residents without transportation. The Vaccine Call Center will support a warm hand-off to NCS' Human Service Transportation.

VDH Dashboard: A [vaccine summary and demographics data](#) has been added to the VDH [Pandemic Metrics Dashboard](#).

Health Safety Net Providers

COVID-19 testing, and comprehensive health care services are available at the Community Health Centers and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

Food for Students: Fairfax County Public Schools continues to offer ALL students [free healthy meals](#) through June 30, 2021.

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Department of Housing and Community Development

Office to Prevent and End Homelessness: Below is this week's hotel census update for the Quarantine, Protection, Isolation/Decompression (QPID) emergency housing, including homeless status, referral sources, and race/ethnicity demographics. Since the hotels opened, 265 people who were experiencing homelessness at admission moved to permanent housing situations. During the week ending February 8, 50 people entered the hotels while 29 people left, for a net increase of 21 people. The 29 people who left the hotel program had been there for an average of 137 days.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
445	396	489	487	2	89%

QPID PROGRAM REFERRALS by Source (Percentage of QPID Program Guests)	Homeless	Non-Homeless	Grand Total
Fairfax County Government	8.6%	0.4%	9%
Federally Qualified Health Clinics	0.2%	0%	0.2%
Homeless Services Providers	88.5%	0%	88.5%
Hospitals	2.2%	0%	2.2%
Grand Total	99.6%	0.4%	100%

QPID Program Guests Race & Ethnicity	Hispanic/Latino	Non-Hispanic/Non-Latino	Unknown	Grand Total
American Indian or Alaska Native	0%	1.4%	0%	1.4%
Asian	0.4%	2.7%	0%	3.1%
Black or African American	1.8%	50.7%	0%	52.6%
Native Hawaiian or Other Pacific Islander	0.2%	0.2%	0%	0.4%
Unknown	1.2%	0.2%	0.2%	1.6%
White	13.1%	27.8%	0%	40.9%
Grand Total	16.8%	83%	0.2%	100%

Hypothermia Prevention Program: During the week ending February 5, the average occupancy level at the four new temporary hypothermia prevention shelter sites ranged between 79 and 94 percent with seven weeks remaining in the season.

Locations	Guests, High	Guests, Low	Guests, Average	Occupancy, Average
Former Container Store	78	61	67	79%
Gerry Hyland Government Center	50	40	45	82%
Lincolnia Senior Center	52	46	48	92%
North County Human Services	34	28	32	94%

Department of Neighborhood and Community Services

Coordinated Services Planning (CSP): CSP continues to address the unprecedented call volume and related case processing timelines through several mitigation strategies. CSP staffing levels continue to fluctuate. Currently there are seven vacancies – three FTEs from the new positions and four FTEs due to promotions and resignations. Interviews have been completed and positions will be offered to the candidates as soon as possible.

The call volume has decreased by 9% from the previous week; however, it remains at an elevated rate of over 880 calls per day. This call volume continues to impact the average speed of answer on the English and Spanish lines; however, with Improved technology solutions, callers are able to opt-in to receive a call back when it is their time in the queue. Within the CSP Dashboard, the Average Speed of Answer data point now reflects this enhancement. These solutions have dramatically improved the client experience. All callers who chose the call back feature receive a call back within 24 hours. Staff continues to address technological enhancements to benefit the caller's experience and maximize efficiency where possible. CSP has also now streamlined their assessment process which should positively impact the average speed of answer.

The CSP Data Dashboard is on pages 4-5.

COVID-19 Relief Legislation: Funding in the COVID-19 Response and Relief Supplemental Appropriations Act will support the county's efforts to help residents with basic needs. The county has received the US Department of Treasury for the Emergency Rental Assistance (ERA) program funding in the amount of \$34,463,868.80. This legislation allows for funding of rental and utility assistance at 80% of AMI. Support for mortgage holders and food provision is currently not eligible for this funding; however, county staff are developing plans to ensure support for these services and funding will be allocated proportionate to need. A program overview will be provided to the Board of Supervisors by way of a NIP memo very soon. There has been no disruption in services to residents in need, as residents are being supported with their basic needs through the remaining CARES Act basic needs funding as well as CDBG -CV funding.

CARES Act Community Provider Funding: The spending rate this week totals \$342,046 which is a combined total of Cares – Supplemental Basic Needs, CDBG, and other available funds (See Pg. 5 Chart 2). Reporting out on utility spending this week is on hold due to an administrative need and will resume next week. As a reminder, additional funding sources have been added to help meet the needs of the community and provide a bridge while the new Emergency Rental Assistance (ERA) program is developed. The Community Development Block Grant (CDBG) funding source, though the Department of Housing and Community Development, have been utilized and will be added to the CSP Dashboard spending graphs starting next week.

Stuff the Bus: The recent [Stuff the Bus](#) events held on January 30 and February 6 in locations around the county resulted in over **66,000 pounds** of nonperishable food donations (valued at over \$109,000) for area food pantries. This will support community partners who help residents experiencing food insecurity, a problem that has been exacerbated by the COVID-19 pandemic.

CSP DATA DASHBOARD

WEEKLY CALL VOLUME

The call volume and the percent change (increase/decrease) from the previous week and previous year.

Week starting:	FY 2021 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
1/31/2021	4,407	+ 194%	- 9%

WEEKLY AVERAGE SPEED OF ANSWER

The weekly average speed of answer for the Spanish and English lines.

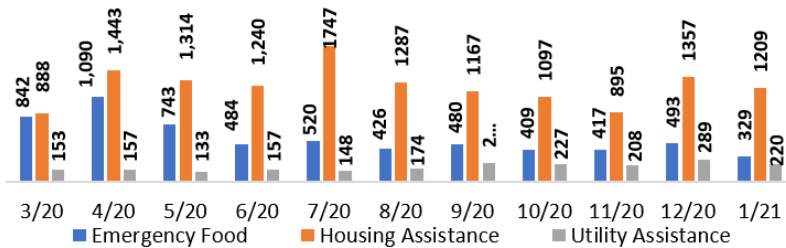
Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish line	English line
1/11/2021	50:22	22:31
1/18/2021*	77:59	50:24
1/25/2021	81:00	67:07
1/31/2021**	9:11	9:32

* Short work week due to county holidays.

**Update: Improved technology solutions now allow callers to opt-in to receive a call back when it is their time in the queue. These solutions have dramatically improved the client experience. All callers who chose the call back feature receive a call back within 24 hours.

MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



NUMBER OF FIRST-TIME CALLERS TO CSP

The number of first-time callers to CSP includes residents who have never called or had a case open with CSP. In FY 2019 the monthly average was 244.

Month	# of New Cases of 1 st Time Callers	% Change from FY 2019
October 2020	629	+ 158%
November 2020	427	+ 75%
December 2020	584	+ 139%
January 2021	484	+ 98%
TOTAL	2,124	

CARES ACT FUNDING UTILIZED

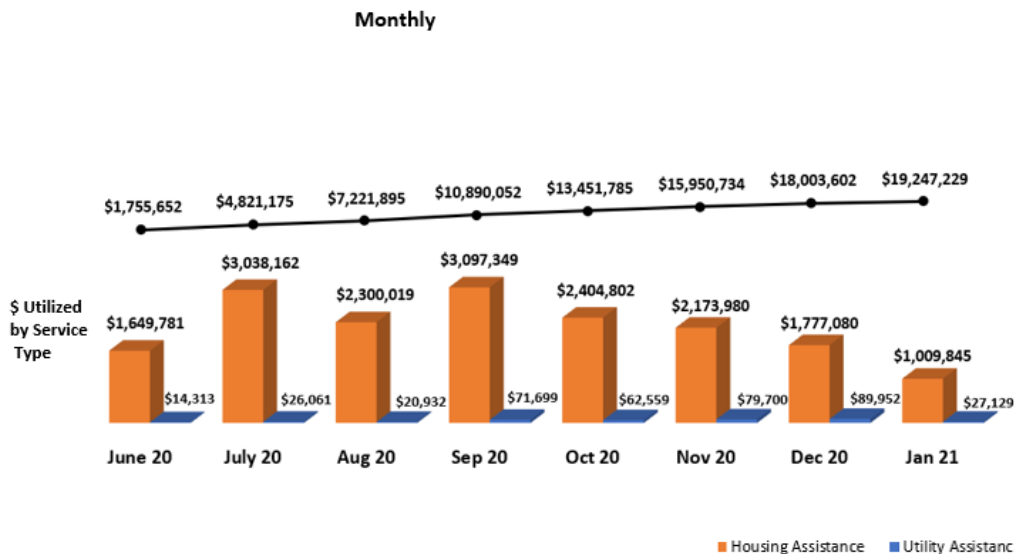
As of February 10, 2021

Total CARES Act Supplemental Basic Needs funding utilized: \$ 19,454,828*

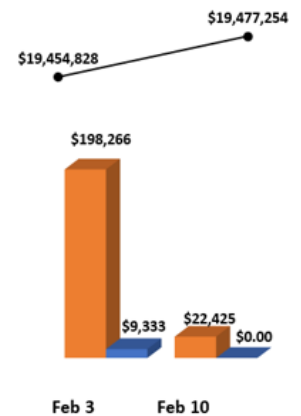
Number of Households Served (Cumulative): Housing (4,889), Utility (958), Emergency Food: (3,877 referrals)

Weekly Total Utilized for all Funding Sources (CARES, CDBG, ERA and Other): \$ 342,046

CARES Act Funding Utilized - Cumulative



Weekly (Current month)



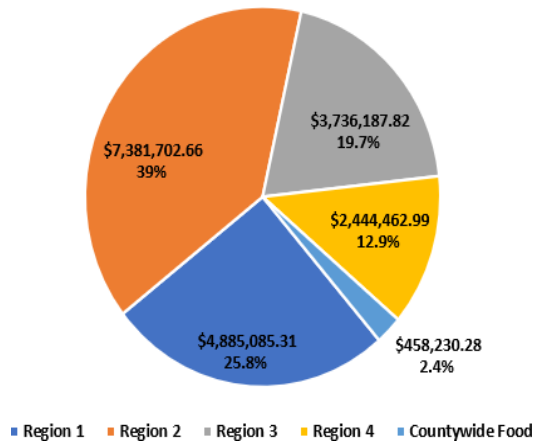
*Expenditures of CARES Act funds for food assistance are only reported monthly and are included on specific days, as illustrated in the line graph for cumulative \$ utilized. CBOs are also allotted 5% of CARES Act funds for administrative costs, and funds utilized to-date (May - August 2020) are reported on September 23. Moving forward, funds utilized for administrative funds will be reported monthly along with food assistance.

**An additional \$300,000 has been added to total CARES to ensure support as program nears conclusion.

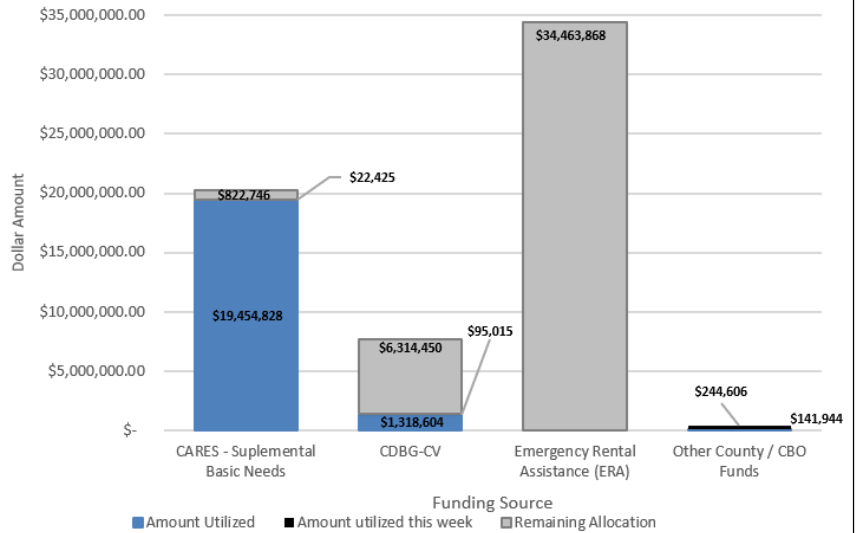
CSP DATA DASHBOARD

CARES FUNDING ASSISTANCE BY REGION (HOUSING, UTILITY, AND FOOD)

\$18,934,132.18 as of February 10, 2021
(This total does not include CBO administrative costs)

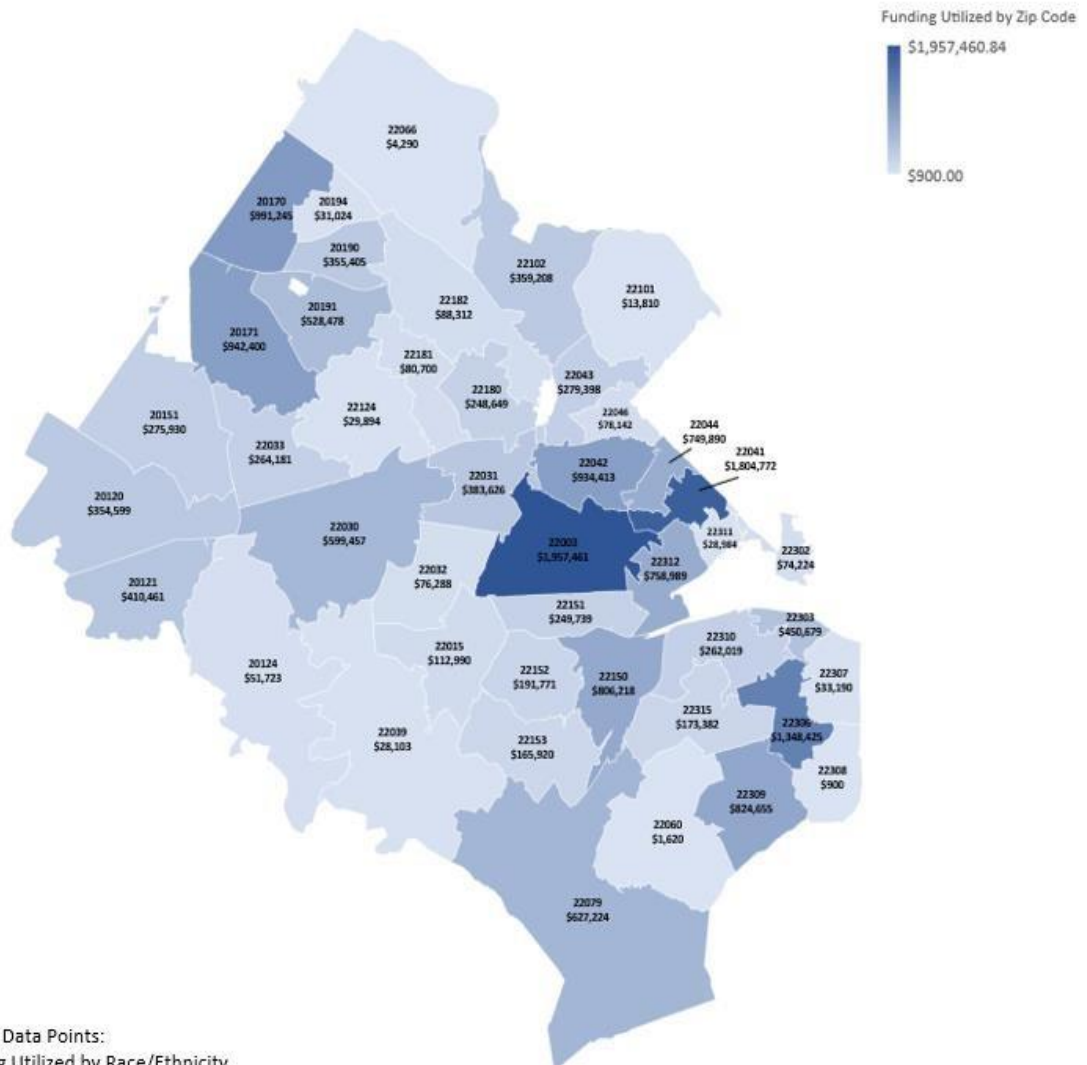


BASIC NEEDS ASSISTANCE COORDINATED THROUGH CSP



CARES FUNDING UTILIZED BY ZIP CODE

As of February 10, 2021



Future Dashboard Data Points:

- Funding Utilized by Race/Ethnicity
- Funding Source Information



Fairfax County Health and Human Services COVID-19 Response Updates

February 17, 2021

HHS General Updates

- As [Phase 3 continues in Fairfax County](#), most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our [assistance from a distance offered online or by phone](#). In situations where in-person interactions are necessary, appointments are encouraged.
- Updates for most county agencies can be found on our [operating status webpage](#), which is updated regularly.
- The county has developed numerous [COVID-19 geospatial resources](#), including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

State and Federal Announcements- Evictions and Rental Assistance

The CDC's national [moratorium on evictions](#) has been extended until March 31, 2021. The federal moratorium on foreclosures has been extended through June 30, 2021.

Virginia's Rent Relief Program (RRP) allows residents and landlords to apply for rental assistance through a statewide portal. However, effective February 14, 2021, residents and landlords in Fairfax County can access rental assistance directly through the county instead of the Commonwealth. Landlords seeking rental assistance on behalf of Fairfax County tenants can access it through the new [Landlord Portal](#) and contact staff at 703-324-5580 or NCSEvictionSupport@fairfaxcounty.gov with questions. The [Eligibility and Application Process](#) provides instructions to access the portal, information needed to complete requests, FAQs, and specific instructions to request rent assistance. Fairfax County residents who need help with rent, mortgage, utility, food, or other basic needs assistance will continue to call [Coordinated Services Planning](#) (CSP) at 703-222-0880, TTY 711.

Health Department

Case Data Dashboard: The Fairfax County Health Department's [COVID-19 Case Data Dashboard](#) contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.

Media Resources: The Health Department's [partner portal](#) for local community leaders and organizations provides shareable information this week about the COVID-19 vaccination. The Emergency Blog posts regular communication updates about pandemic response activities, including vaccination messages. Residents can access these blog posts by Texting FFXCOVID (English) or FFXCOVIDESP (Spanish) to 888777.

Testing: The Health Department continues to encourage residents to seek timely testing when feeling symptomatic or having been exposed to a positive case. Testing resources [are available](#). In addition, the Health Department offers testing appointments to case contacts identified through containment investigations. Residents can contact the call center for guidance seven days a week: 703-267-3511.

Community Conversations: The Health Department is working closely with community-based organizations to present vaccine information and answer questions from residents. Presentations are being delivered in English, Spanish, Korean, Vietnamese, Chinese, Arabic, and Amharic.

Vaccine: Phase 1A (health care personnel and long-term care facility staff and residents) and Phase 1B (adults ages 65+ and people ages 16-64 with high-risk medical conditions) are currently being vaccinated at community clinics

by appointment only following pre-registration on the county's vaccine webpage. In addition, closed vaccination clinics are being held for essential workers in the following categories only: police, fire, and hazmat; corrections and homeless shelter workers and residents; and childcare/K-12 staff. Currently, there is no vaccination beyond these groups. More information about vaccine eligibility and the distribution process for populations prioritized in [Phase 1B](#) and [Phase 1C](#) will be shared on the [Health Department's Vaccine webpage](#) when it becomes available. The Health Department's High Risk Communities Task Force is focusing on vaccine hesitancy and strategies to engage hard-to-reach populations.

Transportation: NCS Human Services Transportation team has identified resources to support residents without transportation. The Vaccine Call Center at 703-324-7404 is working with Human Services Transportation to support resident's transportation needs 7 days a week.

Vaccine Dashboards: The Virginia Department of Health provides a [vaccine summary and demographics data](#) on its VDH [Pandemic Metrics Dashboard](#). Fairfax County has posted its own [Health Department dashboard](#) to reflect Health Department Vaccination distribution and supply.

Health Safety Net Providers

COVID-19 testing, and comprehensive health care services are available at the Community Health Centers and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

Food for Students: Fairfax County Public Schools continues to offer ALL students [free healthy meals](#) through June 30, 2021.

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Department of Housing and Community Development

Office to Prevent and End Homelessness: In the past week, an additional hotel was opened to accommodate an increase in people in the shelters who tested positive and needed to be isolated, and people who were exposed to people that tested positive and are under quarantine.

Below is this week's hotel census update for the Quarantine, Protection, Isolation/Decompression (QPID) emergency housing, including homeless status, referral sources, and race/ethnicity demographics. Since the hotels opened, 275 people who were experiencing homelessness at admission moved to permanent housing situations. Between February 9-16, 80 people entered the hotels while 48 people left for a net increase of 32 people. The 48 people who left the hotel program had been there for an average of 61 days.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
492	448	537	536	1	91%

QPID PROGRAM REFERRALS BY SOURCE (Percentage of QPID Program Guests)			
	Homeless	Non-Homeless	Grand Total
Fairfax County Government	7.1%	0.2%	7.3%
Federally Qualified Health Clinics	0.2%	0%	0.2%
Homeless Services Providers	90.4%	0%	90.4%

Hospitals	2.1%	0%	2.1%
Grand Total	99.8%	0.2%	100%

QPID Program Guests Race & Ethnicity	Hispanic/Latino	Non-Hispanic/Non-Latino	Grand Total
American Indian or Alaska Native	0%	1.5%	1.5%
Asian	0.4%	2.5%	2.9%
Black or African American	1.7%	51.1%	52.8%
Native Hawaiian or Other Pacific Islander	0.4%	0.4%	0.8%
Unknown	1.3%	0.2%	1.5%
White	12.6%	27.9%	40.5%
Grand Total	16.4%	83.6%	100%

Hypothermia Prevention Program: During the week ending February 12, the average occupancy level at the four new temporary hypothermia prevention shelter sites ranged between 50 and 91 percent. Six weeks remain in the season.

Locations	Guests, High	Guests, Low	Guests, Average	Occupancy, Average
Former Container Store	75	64	68	80%
Gerry Hyland Government Center	52	40	49	89%
Lincolnia Senior Center	50	12	26	50%
North County Human Services	34	29	31	91%

Department of Neighborhood and Community Services

Coordinated Services Planning (CSP): Coordinated Services Planning (CSP) continues to address the extended wait times and case processing timelines through several mitigation strategies. CSP staffing levels continue to fluctuate. CSP has hired 8 new staff this week and will be bringing them on board over the next several weeks.

This week's call volume decreased by 17% from the previous week; however, it remains at an elevated rate of over 730 calls per day. This call volume continues to impact the average speed of answer on the English and Spanish lines. As previously mentioned, with improved technology solutions, callers can opt-in to receive a call back when it is their time in the queue. These solutions have dramatically improved the client experience. All callers who choose the call back feature receive a return call within 24 hours. The CSP Data Dashboard's "Average Speed of Answer" data reflects this enhancement. Staff continue to address technological enhancements to benefit callers' experiences and maximize efficiency where possible. CSP has also streamlined their assessment process, which should positively impact the average speed of answer.

The CSP Data Dashboard is on pages 4-5.

Basic Needs Funding: Expenditures this week totaled \$342,087, which includes CARES Act Supplemental Basic Needs, CDBG, and other additional funding sources. As a reminder, additional funding sources (Community Development Block Grant, CARES, Consolidated Community Funding Pool, etc.) are accessible to address community needs and are providing a bridge while the new Emergency Rental Assistance (ERA) program is developed. Moving forward, all available basic needs funding sources will be illustrated in the CSP Data Dashboard.

CSP DATA DASHBOARD

WEEKLY CALL VOLUME

The call volume and the percent change (increase/decrease) from the previous week and previous year.

Week starting:	FY 2021 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
2/7/2021	3,667	+ 144%	- 17%

WEEKLY AVERAGE SPEED OF ANSWER

The weekly average speed of answer for the Spanish and English lines.

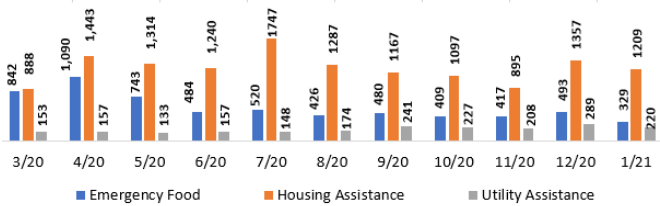
Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
1/18/2021*	77:59	50:24
1/25/2021	81:00	67:07
1/31/2021**	9:11	9:32
2/7/2021	7:37	7:46

*Short work week due to county holidays

**Update: Improved technology solutions now allow callers to opt-in to receive a call back when it is their time in the queue. These solutions have dramatically improved the client experience. All callers who chose the call back feature received a call back within 24 hours.

MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



NUMBER OF FIRST-TIME CALLERS TO CSP

The number of first-time callers to CSP includes residents who have never called or had a case open with CSP. In FY 2019 the monthly average was 244.

Month	# of New Cases of 1 st callers	% Change from FY 2019
October 2020	629	+ 158%
November 2020	427	+ 75%
December 2020	584	+ 139%
January 2021	484	+ 98%
TOTAL	2,124	

CARES ACT FUNDING UTILIZED

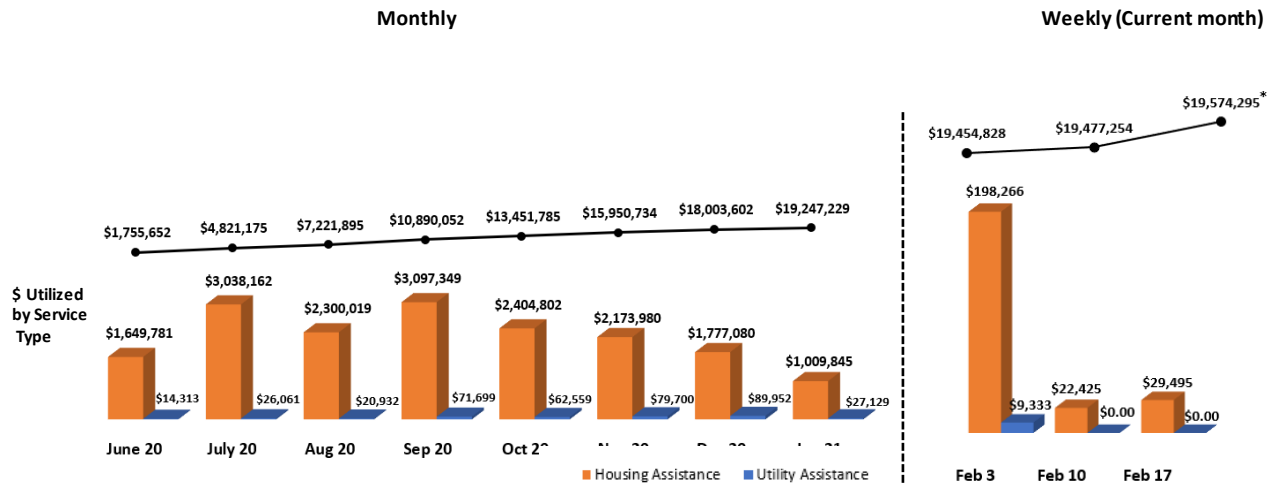
As of February 17, 2021

Total CARES Act Supplemental Basic Needs funding utilized: \$ 19,574,295*

Number of Households Served (Cumulative): Housing (4,902), Utility (958), Emergency Food: (4,016 referrals)

Weekly Total Utilized for all Funding Sources (CARES, CDBG, ERA, and Other): \$ 342,087

CARES Act Funding Utilized - Cumulative



* Expenditures of CARES Act funds for food assistance are only reported monthly and are included on specific days, as illustrated in the line graph for cumulative \$ utilized. CBOs are also allotted 5% of CARES Act funds for administrative costs, and funds utilized to date (May - August 2020) were reported on September 23. Moving forward, funds utilized for administrative funds will be reported monthly along with food assistance.

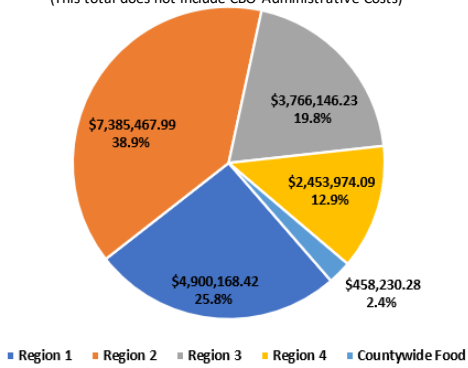
** An additional \$300,000 has been added to total CARES funding to ensure support as program nears conclusion.

CSP DATA DASHBOARD (continued)

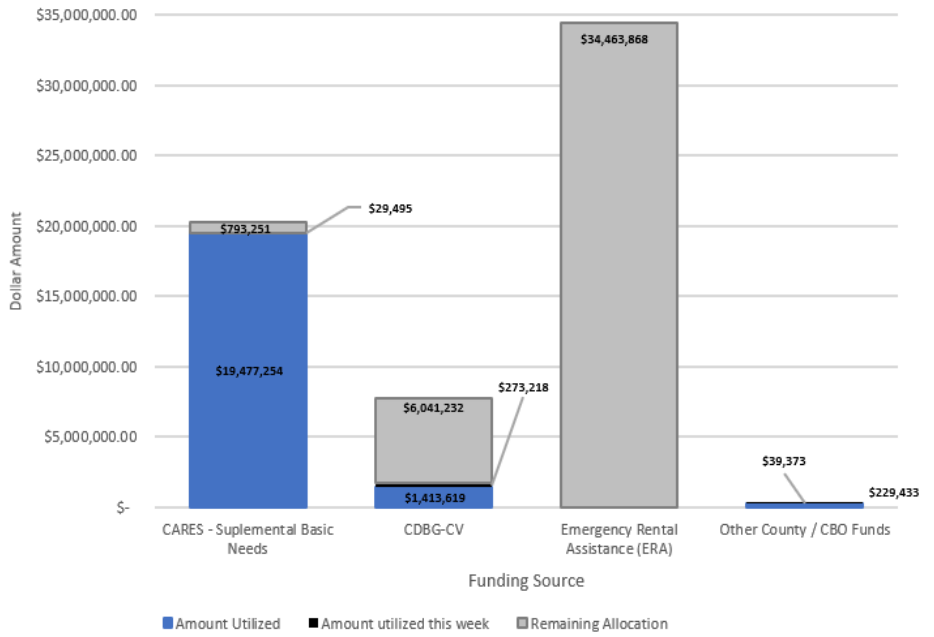
CARES FUNDING ASSISTANCE BY REGION

(HOUSING, UTILITY, AND FOOD)

\$18,992,450.13 as of February 17, 2021
(This total does not include CBO Administrative Costs)



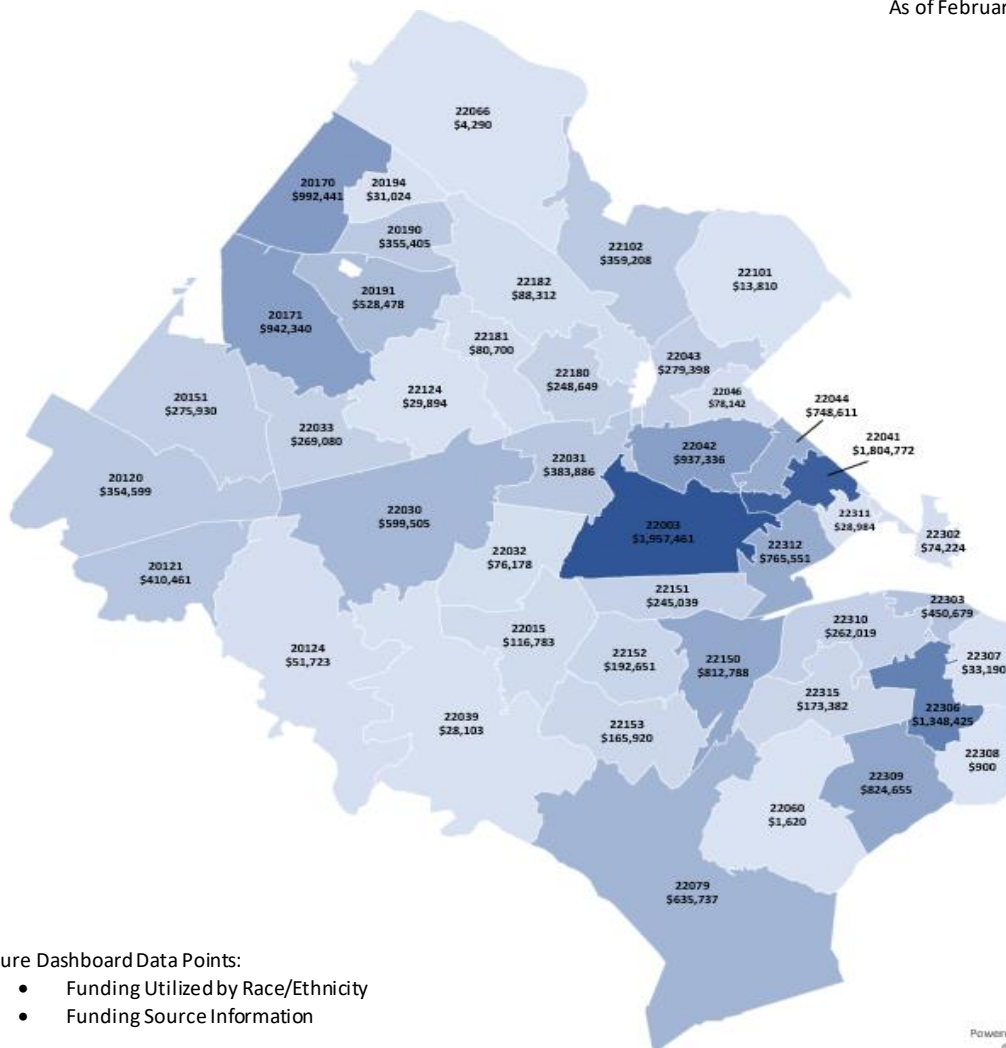
Note: This chart equates to 99.8% due to 0.2% being allocated to relocation costs.



CARES FUNDING UTILIZED BY ZIP CODE

As of February 17, 2021

Funding Utilized by Zip Code



Future Dashboard Data Points:

- Funding Utilized by Race/Ethnicity
- Funding Source Information

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Fairfax County Health and Human Services COVID-19 Response Updates

February 3, 2021

HHS General Updates

- As [Phase 3 continues in Fairfax County](#), most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our [assistance from a distance offered online or by phone](#). In situations where in-person interactions are necessary, appointments are encouraged. Updates for most county agencies can be found on our [operating status webpage](#), which is updated regularly.
- The county has developed numerous [COVID-19 geospatial resources](#), including interactive maps for
- food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Health Department

Case Data Dashboard: The Fairfax County Health Department's [COVID-19 Case Data Dashboard](#) contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.

Media Resources: The Health Department's [partner portal](#) for local community leaders and organizations provides shareable information this week about the COVID-19 vaccination.

Testing: The Health Department continues to encourage residents to seek timely testing when feeling symptomatic or having been exposed to a positive case. Testing resources [are available](#). [Coronavirus \(COVID-19\) Testing | Health \(fairfaxcounty.gov\)](#) In addition, the Health Department offers testing appointments to case contacts identified through containment investigations. Residents can contact the call center for guidance seven days a week: 703-267-3511.

Vaccine: Phase 1A (health care personnel and long-term care facility staff and residents) and Phase 1B (adults ages 65+ and people ages 16-64 with high-risk medical conditions) are currently being vaccinated at community clinics by appointment only following pre-registration on the county's vaccine webpage. In addition, closed vaccination clinics are being held for essential workers in the following categories only: police, fire, and hazmat; corrections workers and inmates; homeless shelter workers and residents; and childcare/K-12 staff. Currently, there is no vaccination beyond these groups. More information about vaccine eligibility and the distribution process for populations prioritized in [Phase 1B](#) and [Phase 1C](#) will be shared on the [Health Department's Vaccine webpage](#) when it becomes available. The Health Department's High Risk Communities Task Force is focusing on vaccine hesitancy and strategies to engage hard-to-reach populations.

VDH Dashboard: A [vaccine summary and demographics data](#) has been added to the VDH [Pandemic Metrics Dashboard](#).

Health Safety Net Providers

COVID-19 testing, and comprehensive health care services are available at the Community Health Centers and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

Food for Students: Fairfax County Public Schools continues to offer ALL students [free healthy meals](#) through June 30, 2021.

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Department of Family Services

President Biden issued [an executive order](#) to re-open marketplace enrollment on [HealthCare.gov](#) from February 15-May 15, 2021 to increase access to health insurance. HealthCare.gov also offers an option for applicants to have their applications reviewed for Medicaid eligibility. The Department of Family Services, in collaboration with the Virginia Department of Social Services, is working to estimate the number of individuals who may apply for Medicaid through the reopening of the HealthCare.gov and the impact to our workload.

Department of Housing and Community Development

Office to Prevent and End Homelessness: Below is this week's hotel census update for the Quarantine, Protection, Isolation/Decompression (QPID) emergency housing, including homeless status, referral sources, and race/ethnicity demographics. Since the hotels opened, 251 people who were experiencing homelessness at admission moved to permanent housing situations. During the week ending February 1, 18 people entered the hotels while 26 people left for a net decrease of eight people. The 26 people that left the hotel program had been there for an average of 40 days.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
445	369	463	461	2	83%

QPID PROGRAM REFERRALS by Source (Percentage of QPID Program Guests)	Homeless	Non-Homeless	Grand Total
Fairfax County Government	9.9%	0.4%	10.4%
Federally Qualified Health Clinics	0.2%	0%	0.2%
Homeless Services Providers	87.7%	0%	87.7%
Hospitals	1.7%	0%	1.7%
Grand Total	99.6%	0.4%	100%

QPID Program Guests RACE & ETHNICITY	Hispanic/Latino	Non-Hispanic/Non-Latino	Unknown	Grand Total
American Indian or Alaska Native	0%	1.5%	0%	1.5%
Asian	0.4%	2.6%	0%	3%
Black or African American	2.2%	49.2%	0%	51.4%
Native Hawaiian or Other Pacific Islander	0%	0.2%	0%	0.2%
Unknown	1.3%	0.6%	0.2%	2.2%
White	14%	27.6%	0%	41.7%
Grand Total	17.9%	81.9%	0.2%	100%

Hypothermia Prevention Program: During the week ending January 29, the average occupancy level at the four new temporary hypothermia prevention shelter sites ranged between 78 and 92 percent with nine weeks remaining in the season.

Locations	Guests, High	Guests, Low	Guests, Average	Occupancy, Average
Former Container Store	71	60	66	78%
Gerry Hyland Government Center	52	46	49	89%
Lincolnia Senior Center	53	38	48	92%
North County Human Services	30	25	27	79%

Department of Neighborhood and Community Services

Coordinated Services Planning (CSP): CSP continues to address the extended wait times and case processing timelines through several mitigation strategies. CSP staffing levels continue to fluctuate. Currently there are seven vacancies – three FTEs from the new positions and four FTEs due to promotions and resignations. Interviews are in process this week and positions will be offered to the candidates as soon as possible. The call volume has increased by 49% from the previous week and remains at an elevated rate of over 970 calls a day. This call volume continues to impact the average speed of answer on the English and Spanish lines. Beyond call volume, other factors impacting wait times include staffing levels, hiring, and onboarding of new staff in addition to case processing times. CSP has now streamlined their assessment process which should positively impact the average speed of answer. The recent addition of the Call Back Assist feature is operational and has eliminated the wait time for those who select that option. The overall impact to the call center queue is being monitored closely to ensure that this function is optimized during times of high call volume (morning and evenings).

COVID-19 Relief Legislation: Funding in the COVID-19 Response and Relief Supplemental Appropriations Act will support the county's efforts to help residents with basic needs. The county has received the US Department of Treasury for the Emergency Rental Assistance (ERA) program funding in the amount of \$34,463,868.80. This legislation allows for funding of rental and utility assistance at 80% of AMI. Support for mortgage holders and food provision is currently not eligible for this funding; however, county staff are developing plans to ensure support for these services and funding will be allocated proportionate to need. A full program overview will be provided as soon as it becomes available. There has been no disruption in services to residents in need as residents are being supported with their basic needs through the remaining CARES Act basic needs funding as well as CDBG -CV funding.

CARES Act Supplemental Basic Needs: The CARES Act Supplemental Basic Needs spending this week totals **\$198,266**. In addition to this funding, other funding sources, described below, are also being coordinated through CSP; with a total disbursed funding amount of **\$440,169** this week. CSP anticipates the rate will continue to increase back to its average weekly expenditures of \$600,000. As the original CARES allocation funding is exhausted, other funding sources will be utilized and reported weekly. Starting this week, additions to the CSP Dashboard include all funding sources, coordinated by CSP, that support residents in the areas of housing assistance, utilities, and food. The chart illustrates the funding allocation total, amount utilized to date, and the amount disbursed this week. The funding sources include *CARES Act Supplemental Basic Needs*, *CDBG-CV*, *Emergency Rental Assistance (ERA)* funding, and *Other County/CBO* funding disbursed. The following is a description of each funding source:

- **CDBG-CV:** DHCD has partnered with CSP to allocate available rent and utility assistance. DHCD was allocated \$8,356,751 in CDBG CARES Act funding from HUD (\$3,506,542 in CDBG-CV1 on 4/2/2020 and \$4,850,209 in CDBG-CV3 on 9/11/2020). CDBG-CV funding does not expire until May 2026, although 80% must be expended by May 2023 and all funding must be used to prevent, prepare, or respond to COVID-19. DHCD has collaborated with NCS and DMB to prioritize spending Treasury CARES Act funding (rather than CDBG-CV) since those funds have an earlier expiration date. CDBG-CV reporting totals are inclusive of the entire fund and includes rental assistance administered by Housing and Community Development.
- **Emergency Rental Assistance (ERA):** As mentioned above, over \$34 million has been awarded to Fairfax County. Funding utilization will be captured in the CSP Dashboard moving forward weekly as well as cumulatively. This program is currently under development.
- **Other County/CBO Funds:** CSP coordinates available county funds provided through community organizations through their own private funding, the Emergency Food Shelter Program (EFSP), Non-county CBO funds, and Community Consolidated Funding Pool funds. For the purposes of the CSP Dashboard, coordinated funding and expenditures will be captured both weekly and cumulatively, from January 1, 2021.

Additionally, the total number of cases in process and served will be included in the narrative section instead of a pie chart. To date, CSP has completed 9,724 household cases and has 1,678 cases in process. As a reminder, residents provide supportive documentation for the required program verification and this is often delays processing their requests.

Office for Children: The Fairfax County Health Department continues to provide dedicated COVID-19 vaccine clinics for child care professionals, along with K-12 teachers and staff in the county, as part of the Virginia Department of Health 1b group of frontline essential workers.

On Saturday, February 13, the Office for Children is offering a webinar for family child care providers entitled “Maximize Your Benefits: How the Pandemic May Affect Your 2020 Tax Returns.” Tom Copeland, a national expert in the business of family child care, will present on topics including how to claim expenses and supplies related to COVID; the tax implications of COVID funding; review tax forms; how to claim and document all allowable deductions and income to maximize deductions; and the importance of staying current on new funding opportunities. More information may be found [here](#).

CSP DATA DASHBOARD

WEEKLY CALL VOLUME

The call volume and the percent change (increase/decrease) from the previous week and previous year.

Week starting:	FY 2021 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
1/25/2021	4,862	+ 249%	49%

WEEKLY AVERAGE SPEED OF ANSWER

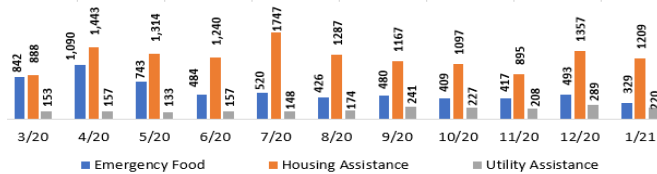
The weekly average speed of answer for the Spanish and English lines.

Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
1/4/2021	46:10	29:44
1/11/2021	50:22	22:31
1/18/2021*	77:59	50:24
1/25/2021	81:00	67:07

*Short work week due to county holidays

MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



NUMBER OF FIRST-TIME CALLERS TO CSP

The number of first-time callers to CSP includes residents who have never called or had a case open with CSP. In FY 2019 the monthly average was 244.

Month	# of New Cases of 1 st callers	% Change from FY 2019
October 2020	629	+ 158%
November 2020	427	+ 75%
December 2020	584	+ 139%
January 2021	484	+ 98%
TOTAL	2,124	

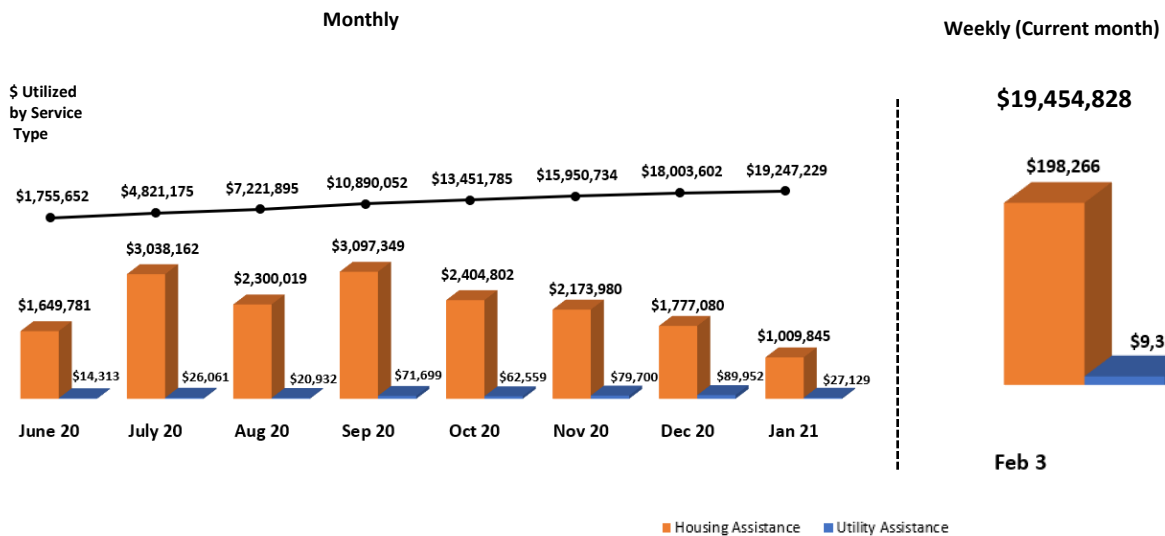
CARES ACT FUNDING UTILIZED

As of February 3, 2021

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Number of Households Served (Cumulative): Housing (4,889), Utility (958), Emergency Food: (3,877 referrals)

CARES Act Funding Utilized - Cumulative



*Expenditures of CARES Act funds for food assistance are only reported monthly and are included on specific days, as illustrated in the line graph for cumulative \$ utilized. CBOs are also allotted 5% of CARES Act funds for administrative costs, and funds utilized to-date (May - August 2020) are reported on September 23. Moving forward, funds utilized for administrative funds will be reported monthly along with food assistance.

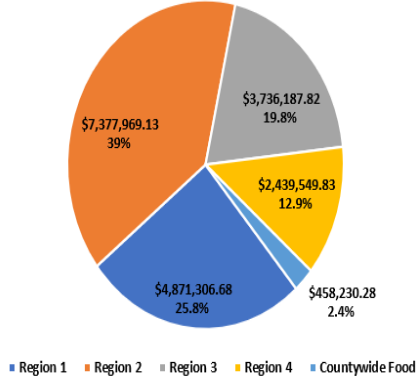
**An additional \$300,000 has been added to total CARES to ensure support as program nears conclusion.

CSP DATA DASHBOARD (continued)

CARES FUNDING ASSISTANCE BY REGION

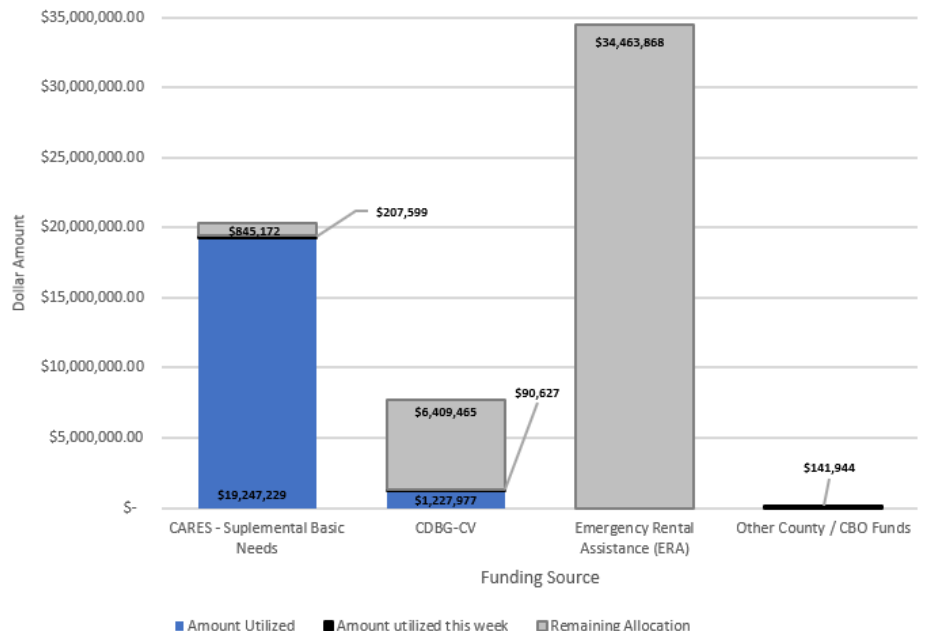
(HOUSING, UTILITY AND FOOD)

\$18,911,706.86 as of February 3, 2021
(This total does not include CBO Administrative Costs)



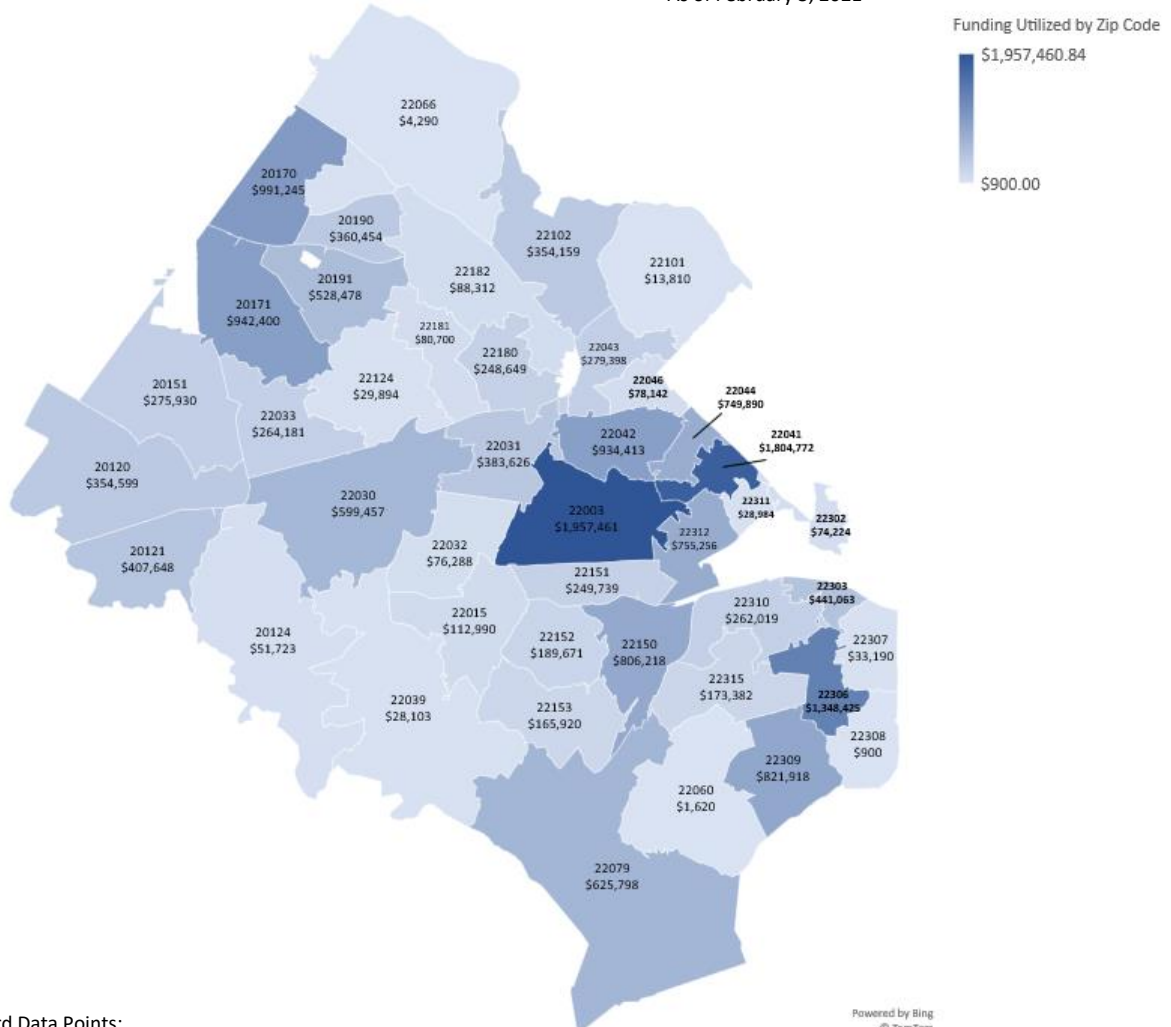
Note: This chart equates to 99.8% due to 0.2% being allocated to relocation costs.

BASIC NEEDS ASSISTANCE COORDINATED THROUGH CSP



CARES FUNDING UTILIZED BY ZIP CODE

As of February 3, 2021





Fairfax County Health and Human Services

COVID-19 Response Updates

January 27, 2021

HHS General Updates

- As [Phase 3 continues in Fairfax County](#), most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our [assistance from a distance offered online or by phone](#). In situations where in-person interactions are necessary, appointments are encouraged. Updates for most county agencies can be found on our [operating status webpage](#), which is updated regularly.
- The county has developed numerous [COVID-19 geospatial resources](#), including interactive maps for
- food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Health Department

Case Data Dashboard: The Fairfax County Health Department's [COVID-19 Case Data Dashboard](#) contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.

Media Resources: The Health Department's [partner portal](#) for local community leaders and organizations provides shareable information this week about the COVID-19 vaccination.

Testing: The Health Department continues to encourage residents to seek timely testing when feeling symptomatic or having been exposed to a positive case. Testing resources [are available](#). In addition, the Health Department offers testing appointments to case contacts identified through containment investigations. Residents can contact the call center for guidance seven days a week: 703-267-3511.

Vaccine: Phase 1A (health care personnel and long-term care facility staff and residents) and Phase 1B (adults ages 65+ and people ages 16-64 with high-risk medical conditions) are currently being vaccinated at community clinics by appointment only following pre-registration on the county's vaccine webpage. In addition, closed vaccination clinics are being held for essential workers in the following categories only: police, fire, and hazmat; corrections and homeless shelter workers; and childcare/K-12 staff. Currently, there is no vaccination beyond these groups. More information about vaccine eligibility and the distribution process for populations prioritized in [Phase 1B](#) and [Phase 1C](#) will be shared on the [Health Department's Vaccine webpage](#) when it becomes available. The Health Department's High Risk Communities Task Force is focusing on vaccine hesitancy and strategies to engage hard-to-reach populations.

VDH Dashboard: A [vaccine summary and demographics data](#) has been added to the VDH [Pandemic Metrics Dashboard](#).

Health Safety Net Providers

COVID-19 testing, and comprehensive health care services are available at the Community Health Centers and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

Food for Students: Fairfax County Public Schools continues to offer ALL students [free healthy meals](#) through June 30, 2021.

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Department of Housing and Community Development

The Department of Housing and Community Development continues to explore available funding opportunities to mitigate the delinquency balances for FCRHA properties. More information will be provided in subsequent updates.

FCRHA CUMULATIVE DELINQUENT BALANCES	December Total	January Total	Increase/(Decrease)
COVID	\$543,685.26	\$439,385.87	\$(104,299.39)
Non-COVID	\$386,974.10	\$459,080.87	\$72,106.77
Grand Total	\$930,659.36	\$898,466.74	\$(32,192.62)

Office to Prevent and End Homelessness: Below is this week's hotel census update for the Quarantine, Protection, Isolation/Decompression (QPID) emergency housing, including homeless status, referral sources, and race/ethnicity demographics. Since the hotels opened, 248 people who were experiencing homelessness at admission moved to permanent housing situations. During the week ending January 25, 31 people entered the hotels while 18 people left for a net increase of 13 people. The 18 people that left the hotel program had been there for an average of 66 days.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
445	377	478	474	4	85%

QPID PROGRAM REFERRALS by Source (Percentage of QPID Program Guests)	Homeless	Non-Homeless	Grand Total
Fairfax County Government	9.4%	0.2%	9.6%
Federally Qualified Health Clinics	0.2%	0%	0.2%
Homeless Services Providers	88.3%	0%	88.3%
Hospitals	1.9%	0%	1.9%
Grand Total	99.8%	0.2%	100%

QPID Program Guests RACE & ETHNICITY	Hispanic/Latino	Non-Hispanic/Non-Latino	Unknown	Grand Total
American Indian or Alaska Native	0%	1.7%	0%	1.7%
Asian	0.4%	3.6%	0%	4%
Black or African American	2.1%	49.5%	0%	51.6%
Native Hawaiian or Other Pacific Islander	0%	0.2%	0%	0.2%
Unknown	1.3%	0.8%	0.2%	2.3%
White	13.2%	27%	0%	40.3%
Grand Total	17%	82.8%	0.2%	100%

Hypothermia Prevention Program

During the week ending January 22, the average occupancy level at the four new temporary hypothermia prevention shelter sites ranged between 72 and 88 percent with 10 weeks remaining in the season.

Locations	Guests, High	Guests, Low	Guests, Average	Occupancy, Average
Former Container Store	67	58	61	72%
Gerry Hyland Government Center	52	43	46	84%
Lincolnia Senior Center	48	45	46	88%
North County Human Services	32	28	30	88%

Department of Neighborhood and Community Services

Coordinated Services Planning (CSP): Coordinated Services Planning (CSP) CSP continues to address the extended wait times and case processing timelines through several mitigation strategies. CSP staffing levels continue to fluctuate. Currently there are seven vacancies – three FTEs from the new positions and four FTEs due to promotions and resignations. Interviews are taking place this week and positions will be offered to the candidates as soon as possible. The five new Social Services Specialists who started on November 23 are all taking calls independently with a full caseload.

This week's call volume increased significantly with an average daily call volume of over 1,000 calls. This may be attributed to a shorter work week (3 working days). This call volume led to an increase in the average speed of answer on the English and Spanish lines. The Call Back Assist feature was implemented on January 12 to support community member access to CSP. The overall impact to the call center queue is being monitored closely to ensure that this function is optimized during times of high call volume (morning and evenings).

The CSP Data Dashboard is on pages 6-7.

COVID-19 Relief Legislation: Funding in the COVID-19 Response and Relief Supplemental Appropriations Act will support the county's efforts to help residents with basic needs. The county has received the US Department of Treasury for the Emergency Rental Assistance (ERA) program funding in the amount of \$34,463,868.80. This legislation allows for funding of rental and utility assistance at 80% of AMI. Support for mortgage holders and food provision is currently not eligible for this funding; however, county staff are developing plans to ensure support

for these services and funding will be allocated proportionate to need. A full program overview will be provided as soon as it becomes available. There has been no disruption in services to residents in need as residents are being supported with their basic needs through the remaining CARES Act basic needs funding as well as CDBG -CV funding.

CARES Act Community Provider Funding: The spending rate has increased to \$385,000 and CSP anticipates the rate will continue to increase back to its average weekly expenditures of \$600,000. In addition, there have been additional funding sources added to help meet the needs of the community and provide a bridge while the new Emergency Rental Assistance (ERA) program is developed. The Community Development Block Grant (CDBG) funding source, though the Department of Housing and Community Development, have been utilized and will be added to the CSP Dashboard spending graphs starting next week. Information previously provided on the funding utilization rate by zip code and magisterial district will soon be moved to the [NCS-CSP website](#).

Office for Children: On Monday, January 25, the Fairfax County Health Department presented COVID-19 vaccine information to family child care providers via Zoom meetings. Two sessions were available, in English and Spanish. The presentations included an update of COVID-19 vaccination planning and education about the vaccine, as well as time for a question-and-answer session about the vaccine.

CSP DATA DASHBOARD

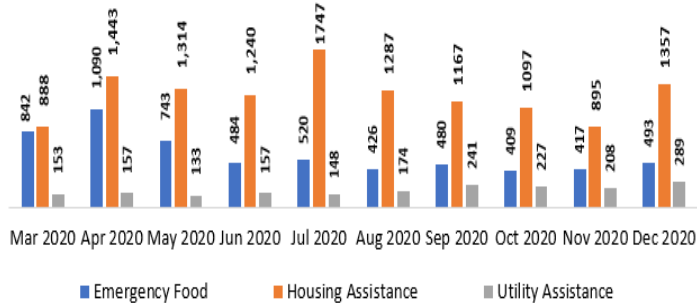
WEEKLY CALL VOLUME

The call volume and the percent change (increase/decrease) from the previous week and previous year.

Week starting:	FY 2021 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
1/18/2021	3,264	+ 208%	- 5%

MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



WEEKLY AVERAGE SPEED OF ANSWER

The weekly average speed of answer for the Spanish and English lines.

Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
12/13/2020	48:44	33:25
12/20/2020*	38:34	23:43
12/28/2020*	50:29	30:09
1/4/2021	46:10	29:44
1/11/2021	50:22	22:31
1/18/2021*	77:59	50:24

*Short work week due to county holidays

NUMBER OF FIRST-TIME CALLERS TO CSP

The number of first-time callers to CSP includes residents who have never called or had a case open with CSP. In FY 2019 the monthly average was 244.

Month	# of New Cases of 1 st callers	% Change from FY 2019
September 2020	640	+ 162%
October 2020	629	+ 158%
November 2020	427	+ 75%
December 2020	584	+ 139%
TOTAL	2,280	

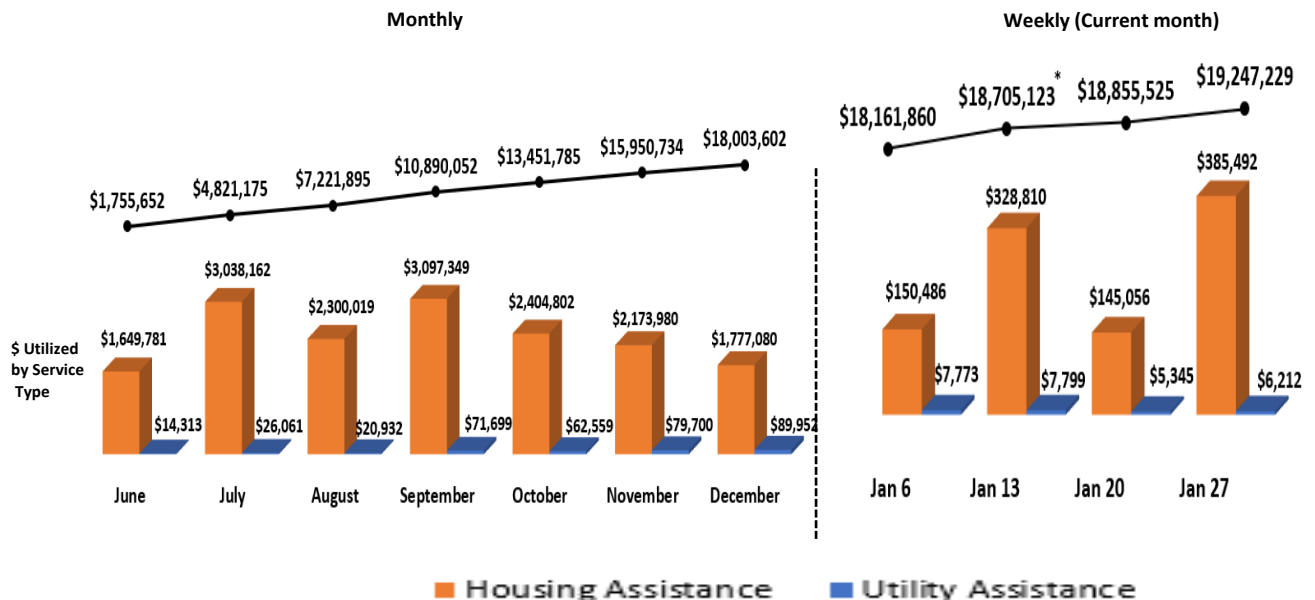
CARES ACT FUNDING UTILIZED

As of January 26, 2021

Total CARES Act Supplemental Basic Needs funding utilized: \$ 19,247,229*

Number of Households Served (Cumulative): Housing (4,763), Utility (925), Emergency Food: (3,809 referrals)

CARES Act Funding Utilized - Cumulative

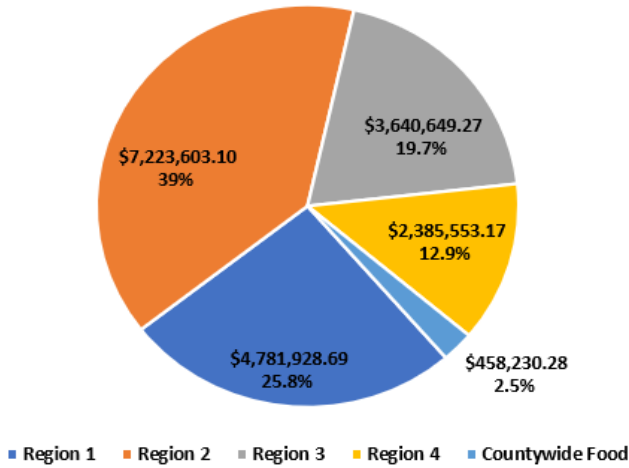


*Expenditures of CARES Act funds for food assistance are only reported monthly and are included on specific days, as illustrated in the line graph for cumulative \$ utilized. CBOs are also allotted 5% of CARES Act funds for administrative costs, and funds utilized to-date (May - August 2020) are reported on September 23. Moving forward, funds utilized for administrative funds will be reported monthly along with food assistance.

CSP DATA DASHBOARD (continued)

CARES FUNDING ASSISTANCE BY REGION (HOUSING, UTILITY AND FOOD)

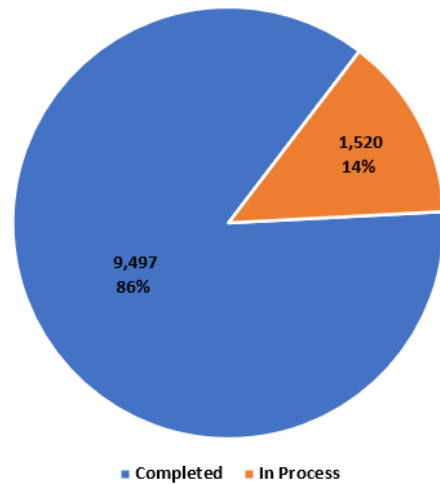
\$18,518,427.63 as of January 26, 2021
(This total does not include CBO Administrative Costs)



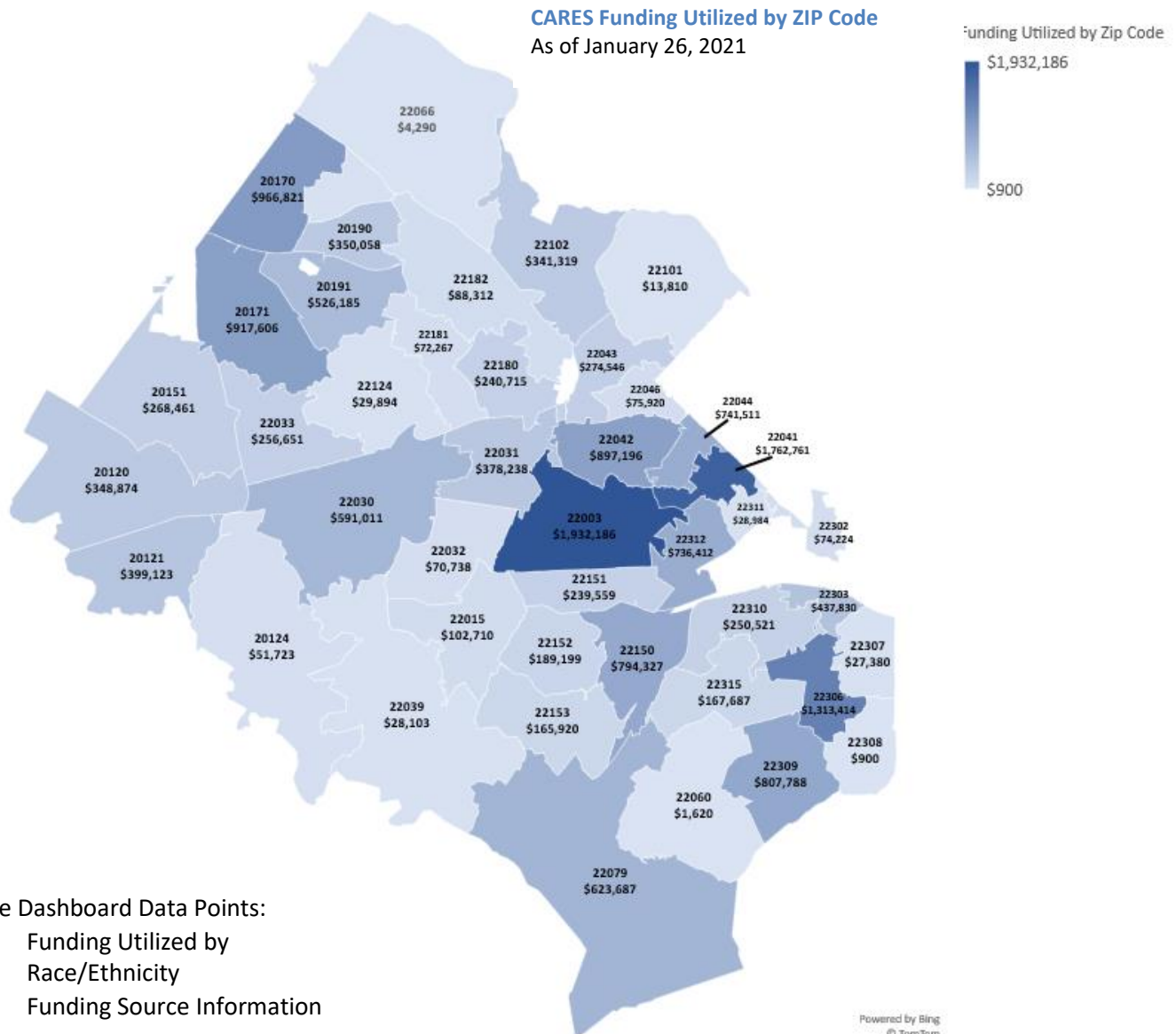
Note: This chart equates to 99.8% due to 0.2% being allocated to relocation costs.

CASE ASSISTANCE STATUS (HOUSING, UTILITY AND FOOD)

11,017 cases as of January 26, 2021



CARES Funding Utilized by ZIP Code As of January 26, 2021



Future Dashboard Data Points:

- Funding Utilized by Race/Ethnicity
- Funding Source Information

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Fairfax County Health and Human Services COVID-19 Response Updates

January 13, 2021

HHS General Updates

- As [Phase 3 continues in Fairfax County](#), most government buildings can be accessed for in-person services. The community is still encouraged to take advantage of our [assistance from a distance offered online or by phone](#). In situations where in-person interactions are necessary, appointments are encouraged. Updates for most county agencies can be found on our [operating status webpage](#), which is updated regularly.
- The county has developed numerous [COVID-19 geospatial resources](#), including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Evictions and Municipal Utility Relief Program

The economic impact of COVID-19 has affected communities across the nation and has had a serious impact on Fairfax County, leaving many residents at risk of eviction. In response, Fairfax County created the Eviction Prevention Task Force to coordinate a countywide approach to provide resources and assistance to vulnerable residents. An [Eviction Webpage](#) was launched that provides numerous resources including basic needs assistance, information about the eviction process, tenant rights, financial and medical assistance, emergency shelter, legal services and more. Recently, an [Eviction Dashboard](#) was developed to identify areas of the county where residents are most at risk of being evicted because of economic hardship caused by the COVID-19 pandemic. The eviction data provided within the dashboard displays writs of eviction and unlawful detainers issued by the Fairfax County General District Court.

COVID-19 Municipal Utility Relief Program: The deadline for Fairfax Water customers experiencing financial hardship to apply for [payment assistance](#) via fax, email, or mail has been extended to January 22, 2021.

Health Department

Case Data Dashboard: The Fairfax County Health Department's [COVID-19 Case Data Dashboard](#) contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.

Media Resources: The Health Department's [partner portal](#) for local community leaders and organizations provides shareable information this week about the COVID-19 vaccination.

Testing: The Health Department continues to encourage residents to seek timely testing when feeling symptomatic or having been exposed to a positive case. Testing resources [are available](#). In addition, the Health Department offers testing appointments to case contacts identified through containment investigations. Residents can contact the call center for guidance seven days a week: 703-267-3511.

Vaccine: Phase 1A (health care personnel and long-term care facility staff and residents) and Phase 1B (adults 75+) are currently being vaccinated at community clinics by appointment only. In addition, closed vaccination clinics are being held for essential workers in the following categories only: police, fire, and hazmat; corrections and homeless shelter workers; and childcare/K-12 staff. Currently, there is no vaccination beyond these groups. More information about vaccine eligibility and the distribution process for populations prioritized in [Phase 1B](#) and [Phase 1C](#) will be shared on the [Health Department's Vaccine webpage](#) when it becomes available.

VDH Dashboard: A [vaccine summary and demographics data](#) has been added to the VDH [Pandemic Metrics Dashboard](#).

Health Safety Net Providers

COVID-19 testing and comprehensive health care services are available at the Community Health Centers and other community clinics. The [Directory of Health Safety Net Providers](#) lists all the community health safety net providers, along with their current operating status and hours. This site is updated regularly to reflect changes.

Community Food Distribution

Food for Students: Fairfax County Public Schools continues to offer ALL students [free healthy meals](#) through June 30, 2021. Changes for the week of January 18-26, when there are two school holidays, and one student holiday/teacher workday are [posted online](#).

Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Department of Housing and Community Development

Office to Prevent and End Homelessness:

Below is this week's hotel census update for the Quarantine, Protection, Isolation/Decompression (QPID) emergency housing, including homeless status, referral sources, and race/ethnicity demographics. Since the hotels opened, a total of **238** people who were experiencing homelessness at admission moved to permanent housing situations. Over the past week (Jan. 5 - 11), 26 people entered the hotels while 18 people left for a net increase of eight people. The 18 people that left the hotel program had been there for an average of 85 days.

QPID Emergency Housing Information

Total QPID Rooms	QPID Rooms Occupied	QPID Program Guests: TOTAL	QPID Program Guests: Homeless	QPID Program Guests: Non-Homeless	Occupancy
445	362	457	451	6	81%

QPID PROGRAM REFERRALS by Source (Percentage of QPID Program Guests)			
	Homeless	Non-Homeless	Grand Total
Fairfax County Government	9.2%	1.3%	10.5%
Federally Qualified Health Clinics	0.2%	0.0%	0.2%
Homeless Services Providers	87.6%	0.0%	87.6%
Hospitals	1.7%	0.0%	1.7%
Grand Total	98.7%	1.3%	100.0%

RACE & ETHNICITY (Percentage of QPID Program Guests)				
	Hispanic/Latino	Non-Hispanic/Non-Latino	Unknown	Grand Total
American Indian or Alaska Native	0.0%	1.7%	0.0%	1.7%
Asian	0.4%	3.1%	0.0%	3.5%
Black or African American	2.2%	50.4%	0.0%	52.6%
Native Hawaiian or Other Pacific Islander	0.0%	0.2%	0.0%	0.2%
Unknown	2.2%	0.9%	0.2%	3.3%
White	12.0%	26.6%	0.0%	38.6%
Grand Total	16.8%	83.0%	0.2%	100.0%

Hypothermia Prevention Program

During the week ending January 8, the average occupancy level at the four new temporary hypothermia prevention shelter sites ranged between 62 and 78 percent with 12 weeks remaining in the season.

Locations	Guests, High	Guests, Low	Guests, Average	Occupancy, Average
Former Container Store	63	44	53	62%
Gerry Hyland Government Center	52	34	43	78%
Lincolnia Senior Center	43	31	37	71%
North County Human Services	25	19	22	65%

Department of Family Services

Interview Waivers: Interviews for SNAP (including renewals) and TANF applications continue to be waived through March 31, 2021. This allows for faster processing of valid applications.

Extension of the Public Health Emergency: The public health emergency has been extended to April 21, 2021. This is critical as it limits DFS' ability to close Medicaid cases during the pandemic.

SNAP Increases: Due to the *COVID-19 Response and Relief Supplemental Appropriations Act*, SNAP benefits (maximum allotments) are being increased by 15% until June 2021. Emergency benefits increase the household's current monthly allotment to the maximum monthly allotment for a household of that size. They have been approved every month since March 2020 and typically post on the 16th of every month.

Department of Neighborhood and Community Services

Coordinated Services Planning (CSP): CSP continues to address the extended wait times and case processing timelines through several mitigation strategies. CSP staffing levels continue to fluctuate. Currently there are 7 vacancies – 3 FTEs from the new positions and 4 FTEs due to promotions and resignations. The five new Social Services Specialists who started on November 23 are all taking calls independently with a full caseload. Interviews are in process for the remaining positions and an update will be provided shortly on their start date.

Last week's call volume averaged 803 calls per day. Although this was a 70% increase from the previous week, a full work week and less staff on pre-approved leave led to a slight decrease in average speed of answer for the English and Spanish lines. Additionally, on January 13, the CSP Call Center launched the **Call Back Assistant (CBA)** feature. This technology allows residents to receive a call back as opposed to waiting on hold. CSP and DIT are monitoring the implementation.

The CSP Data Dashboard is on pages 5-6.

CARES Act Community Provider Funding: The spending rate has increased to nearly \$320,000 and CSP anticipates the rate will continue to increase back to its average weekly expenditures of \$600,000. As noted previously, the utilization rate decreased due to the following factors: a reduction in the number of business days, less staff due to pre-approved leave, and the inability to fund housing needs past December 30 before Congress passed the COVID-19 relief legislation that extended the spending deadline. Information previously provided on the funding utilization rate by zip code and magisterial district will soon be moved to the [NCS-CSP website](#).

COVID-19 Relief Legislation: Funding in the *COVID-19 Response and Relief Supplemental Appropriations Act* will support the county's efforts to help residents with basic needs. The county has applied to the US Department of Treasury for the Emergency Rental Assistance program and expects to receive approximately \$34 million. This legislation allows for

funding of rental and utility assistance at 80% of AMI. Support for mortgage holders and food provision is currently not eligible for this funding, however, county staff is developing plans to ensure support for these services. Funding will be allocated proportionate to need. A full program overview will be provided as soon as it becomes available. There has been no disruption in services to residents in need as residents are being supported with their basic needs through the remaining CARES Act basic needs funding as well as CDBG-CV funding.

Office for Children: The Fairfax County Health Department announced that access to the COVID-19 vaccine will soon be available to all private school and child care employees as part of the 1b group of essential workers. Child care professionals can register for the vaccine as early as Saturday, January 16. Information on how to register for the vaccine will be available later this week. The Office for Children will continue to work with the Health Department to disseminate information to the child care community as it becomes available.

In addition, on January 15, 2021, the Fairfax County Health Department will conduct a Zoom meeting for child care centers in the county to provide an update of the COVID-19 vaccination planning. Discussion will include education on the vaccine, updates on the vaccine rollout, and a Q&A. The presentation will be recorded and available to programs to ensure that all child care centers have this important information. The Health Department will provide a similar presentation to family child care providers next week. For additional information and the webinar link, visit [OFC's COVID-19 webpage](#) under vaccination information.

CSP DATA DASHBOARD

WEEKLY CALL VOLUME

The call volume and the percent change (increase/decrease) from the previous week and previous year.

Week starting:	FY 2021 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
1/4/2021	4,019	+ 286%	+ 70%

WEEKLY AVERAGE SPEED OF ANSWER

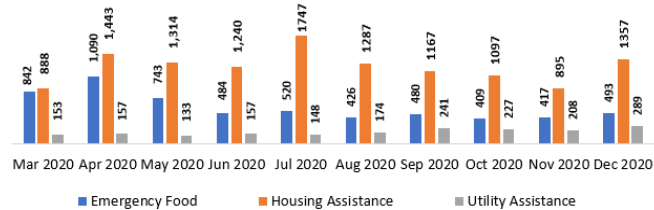
The weekly average speed of answer for the Spanish and English lines.

Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
11/29/20	55:38	58:16
12/6/2020	59:25	38:26
12/13/2020	48:44	33:25
12/20/2020*	38:34	23:43
12/28/2020*	50:29	30:09
1/4/2021	46:10	29:44

* Short work weeks due to county holidays.

MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



NUMBER OF FIRST-TIME CALLERS TO CSP

The number of first-time callers to CSP includes residents who have never called or had a case open with CSP. In FY 2019 the monthly average was 244.

Month	# of New Cases of 1 st callers	% Change from FY 2019
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November 2020	427	+ 75%
December 2020	584	+ 139%
TOTAL	2,280	

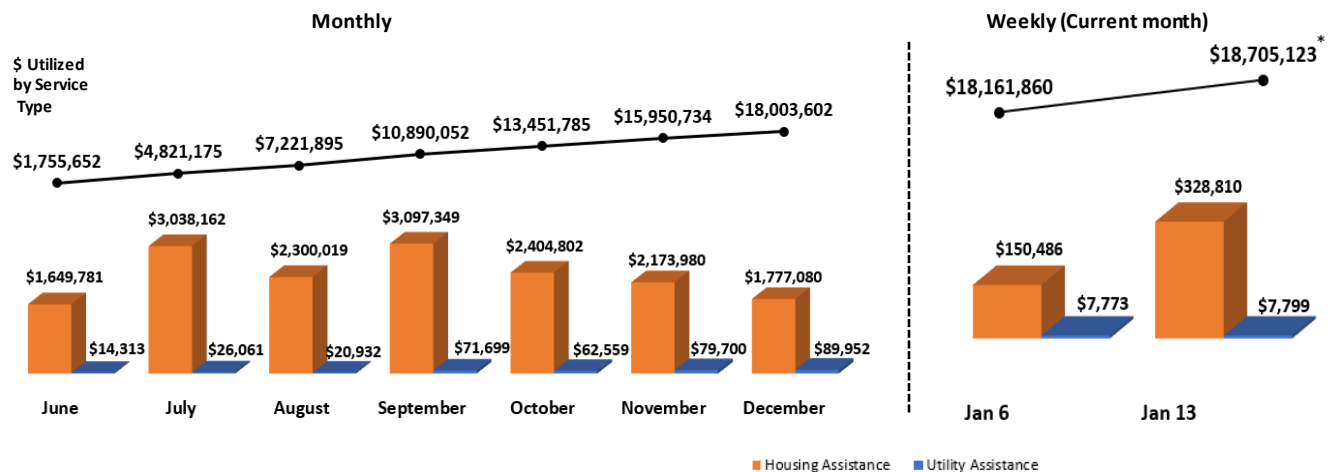
CARES ACT FUNDING UTILIZED

As of January 12, 2021

Total CARES Act Supplemental Basic Needs funding utilized: **\$ 18,705,123***

Number of Households Served (Cumulative): Housing (4,647), Utility (893), Emergency Food: (3,675 referrals)

CARES Act Funding Utilized - Cumulative

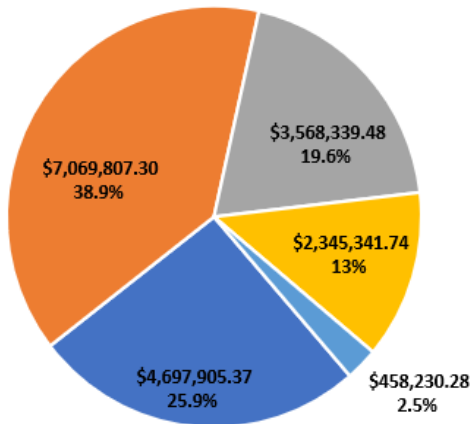


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CSP DATA DASHBOARD (continued)

CARES FUNDING ASSISTANCE BY REGION (HOUSING, UTILITY AND FOOD)

\$18,162,001.80 as of January 12, 2021
(This total does not include CBO Administrative Costs)

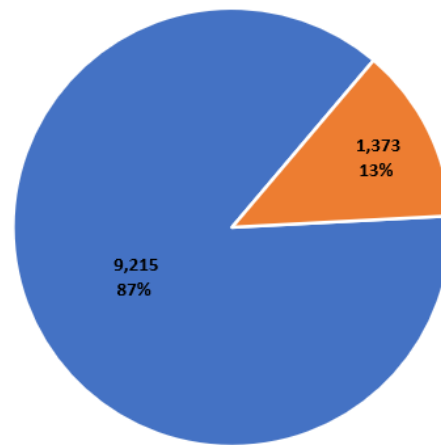


Note: This chart equates to 99.9% due to 0.1% being allocated to relocation costs.

■ Region 1 ■ Region 2 ■ Region 3 ■ Region 4 ■ Countywide Food

CASE ASSISTANCE STATUS (HOUSING, UTILITY AND FOOD)

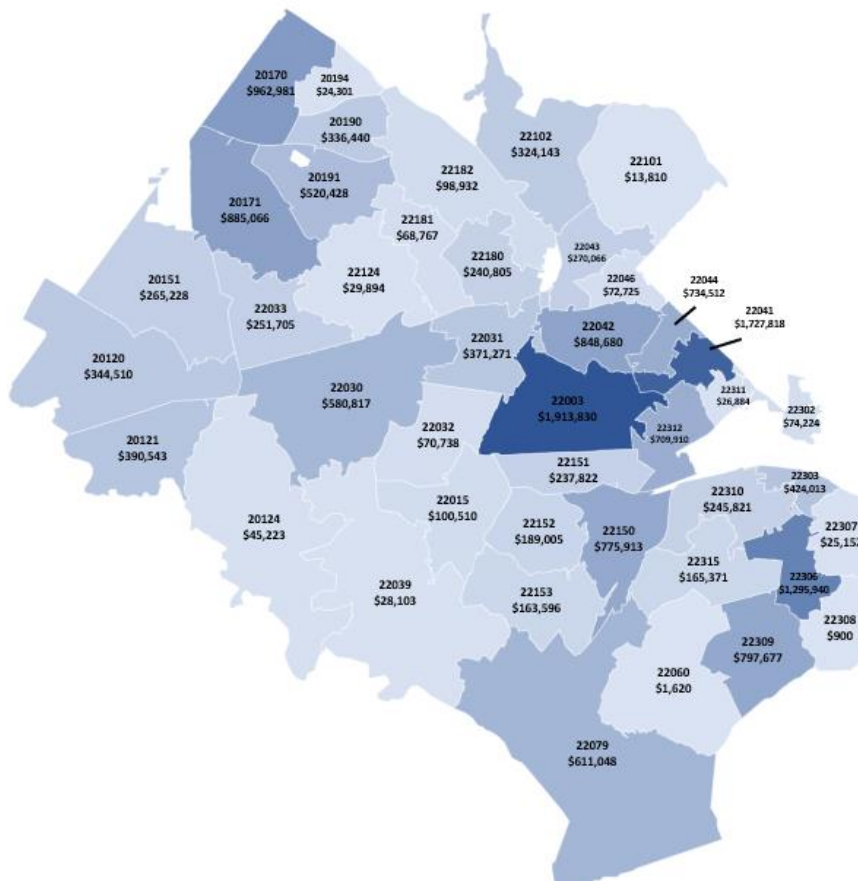
10,588 cases as of January 12, 2021



■ Completed ■ In Process

CARES FUNDING UTILIZED BY ZIP CODE As of January 12, 2021

Funding Utilized by Zip Code



Future Dashboard Data Points:

- Funding Utilized by Race/Ethnicity
- Funding Source Information



Fairfax County Health and Human Services COVID-19 Response Updates

January 6, 2021

HHS General Updates

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- The county has developed numerous [COVID-19 geospatial resources](#), including interactive maps for food resources, healthcare, health safety net, lodging, stores offering special senior shopping hours, and organizations accepting donations.

Evictions and Municipal Utility Relief Program

COVID-19 Municipal Utility Relief Program: The deadline for Fairfax Water customers experiencing financial hardship to apply for [payment assistance](#) via fax, email, or mail has been extended to January 15, 2021.

Extension of CDC Eviction Moratorium: The CDC's [nationwide ban](#) on certain residential evictions has been extended until January 31, 2021.

Health Department

Case Data Dashboard: The Fairfax County Health Department's [COVID-19 Case Data Dashboard](#) contains information on cases, hospitalizations, and fatalities; rates by age, racial and ethnic groups; epidemic curve; and trajectory of cases; probable cases, deceased cases by age group, and COVID-19 testing by week.

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Vaccine: Phase 1A (health care personnel and long-term care facility staff and residents) are currently being vaccinated by appointment only. Currently, there is no vaccination beyond this group. In accordance with the governor's direction, planning is underway for initiation of Phase 1B. More information about vaccine eligibility and the distribution process for populations prioritized in [Phase 1B](#) and [Phase 1C](#) will be shared on the [Health Department's Vaccine webpage](#) when it becomes available.

VDH Dashboard: A [vaccine summary and demographics data](#) has been added to the VDH [Pandemic Metrics Dashboard](#).

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Community Food Distribution

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Community Food Distribution: The community food distribution map is [available here](#). A Spanish version of the community food distribution map is also available [here](#). New food resources are added frequently.

Department of Housing and Community Development

Office to Prevent and End Homelessness: As of January 5, 445 rooms are secured in six hotels for Fairfax County use as isolation, quarantine, protection, and overflow shelter for people experiencing homelessness, as well as people who do not have the ability to isolate or quarantine safely in their own home. Of those hotel rooms, 366 are occupied (82 percent occupancy rate) with 463 guests. Nine guests were not homeless at admission. According to the demographic information reported by guests at admission, 51 percent are Black or African American; 27 percent are White and non-Hispanic or -Latino; 17 percent of the guests are of Hispanic or Latino ethnicity; four percent are Asian; and two percent are American Indian or Alaskan Native. Less than one percent is unknown.

Of the individuals currently residing in the hotels, 86 percent were referred by homeless services providers; 10 percent were referred by Fairfax County Government agencies; less than two percent were referred by hospitals; and less than one percent were from Federally Qualified Health Centers.

Since the hotels opened, 228 people who were experiencing homelessness at admission moved to permanent housing situations. Between December 29, 2020-January 4, 2021, 21 individuals entered the hotel program, while 33 left the program for a net decrease of 12 individuals being served. For the 33 people who left this past week, they stayed in the hotel for 75 days on average.

Hypothermia Prevention Program: During the short holiday work week ending December 31, the average occupancy level at the [four new temporary hypothermia prevention shelter sites](#) ranged between 55 and 85 percent.

Department of Neighborhood and Community Services

Athletic Services: As of January 4, 2021, community sports organizations began utilizing FCPS gyms for basketball league play, including practices and games. All sports organizations receiving space have committed to complying with all requirements listed in the [Commonwealth of Virginia Executive Order 72 and Order of Public Health Emergency Nine](#), (or the most recent applicable Executive Order) and the [Virginia High School League Return to Participation Guidelines](#). Failure to comply with these requirements will result in immediate revocation of permits.

Coordinated Services Planning (CSP): CSP continues to address the extended wait times and case processing timelines through several mitigation strategies. CSP staffing levels continue to fluctuate. The recruitment process for the 11 new FTE positions, as well as the recent staff vacancies is ongoing. Eight staff have been hired, including five Social Services Specialists who started on November 23. The new staff are continuing to increase their capacity to take calls independently. Interviews have been scheduled for the remaining three new positions and there is an active recruitment posted to fill additional vacancies.

Last week's call volume averaged 590 calls per day. Although the call volume is significantly lower than earlier in December, the call volume was managed over a shorter work week and with significantly less staff working due to preapproved leave. These factors resulted in an increased average speed of answer for the English and Spanish lines. NCS continues to work with DIT on the final stages of implementing technology enhancements, which will provide for wait time announcements and a call back feature. This week, the call back feature was tested by the CSP Call Center and will be implemented within the next week.

CSP DATA DASHBOARD

WEEKLY CALL VOLUME

The call volume and the percent change (increase/decrease) from the previous week and previous year.

Week starting:	FY 2021 Weekly Call Volume	% Change from Previous Year	% Change from Previous Week
12/28/2020	2,363	+ 226%	+ 7%

WEEKLY AVERAGE SPEED OF ANSWER

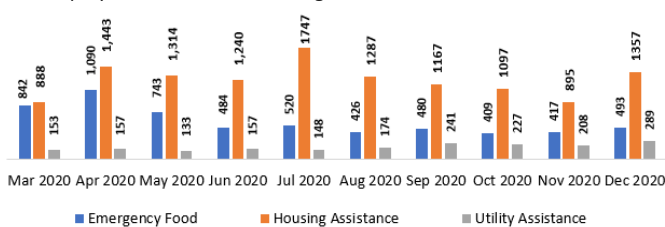
The weekly average speed of answer for the Spanish and English lines.

Average Speed of Answer (Minutes: Seconds)		
Week starting:	Spanish Line	English Line
11/22/2020	43:18	56:09
11/29/20*	55:38	58:16
12/6/2020	59:25	38:26
12/13/2020	48:44	33:25
12/20/2020*	38:34	23:43
12/28/2020*	50:29	30:09

* Short work week due to county holidays.

MONTHLY CONTACTS FOR BASIC NEEDS SERVICES

The monthly number of contacts for emergency food, utility, and rental assistance. Contacts can include inquiries and topics discussed with callers; if that inquiry results in CSP facilitating a resource, a case is created.



NUMBER OF FIRST-TIME CALLERS TO CSP

The number of first-time callers to CSP includes residents who have never called or had a case open with CSP. In FY 2019 the monthly average was 244.

Month	# of New Cases of 1 st time callers	% Change from FY 2019
September 2020	640	+ 162%
October 2020	629	+ 158%
November 2020	427	+ 75%
December 2020	584	+ 139%
TOTAL	2,280	

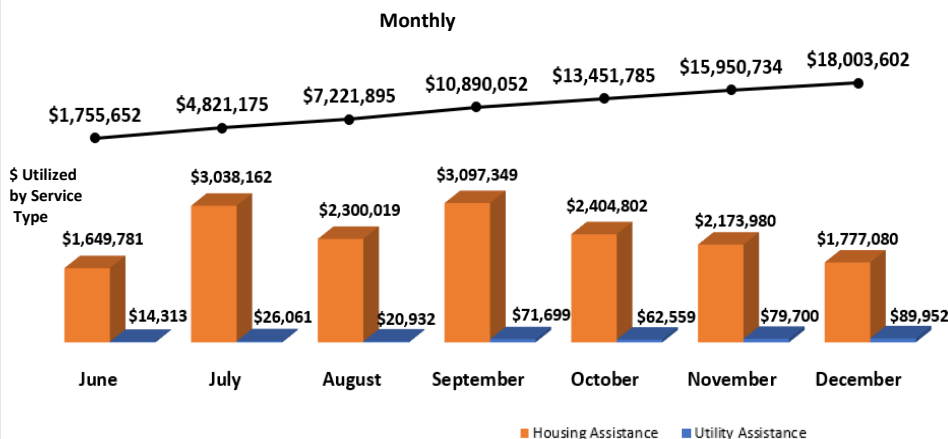
CARES ACT FUNDING UTILIZED

As of January 5, 2021

Total CARES Act Supplemental Basic Needs funding utilized: \$ 18,161,860*

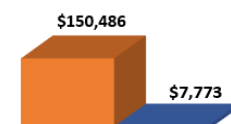
Number of Households Served (Cumulative): Housing (4,526), Utility (860), Emergency Food: (3,570 referrals)

CARES Act Funding Utilized - Cumulative



Weekly (Current month)

\$18,161,860*



Jan 6

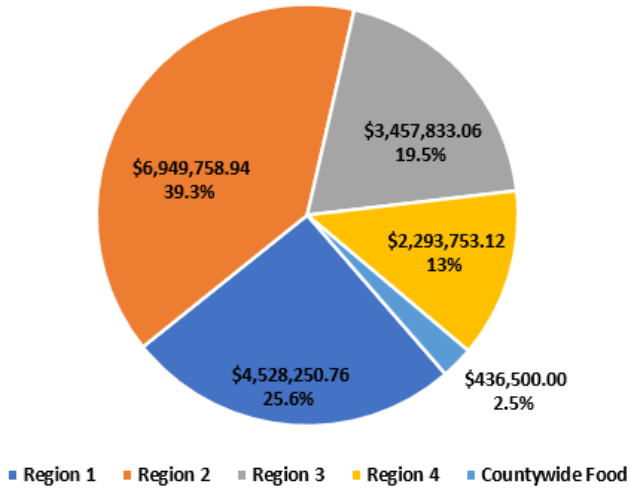
*Expenditures of CARES Act funds for food assistance are only reported monthly and are included on specific days, as illustrated in the line graph for cumulative \$ utilized. CBOs are also allotted 5% of CARES Act funds for administrative costs, and funds utilized to-date (May - August 2020) are reported on September 23. Moving forward, funds utilized for administrative funds will be reported monthly along with food assistance.

CSP DATA DASHBOARD

(continued)

CARES FUNDING ASSISTANCE BY REGION (HOUSING, UTILITY AND FOOD)

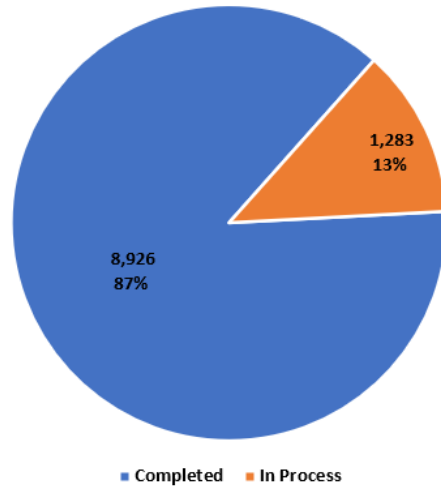
\$17,688,473.51 as of January 5, 2021
(This total does not include CBO Administrative Costs)



Note: This chart equates to 99.9% due to 0.1% being allocated to relocation costs.

CASE ASSISTANCE STATUS (HOUSING, UTILITY AND FOOD)

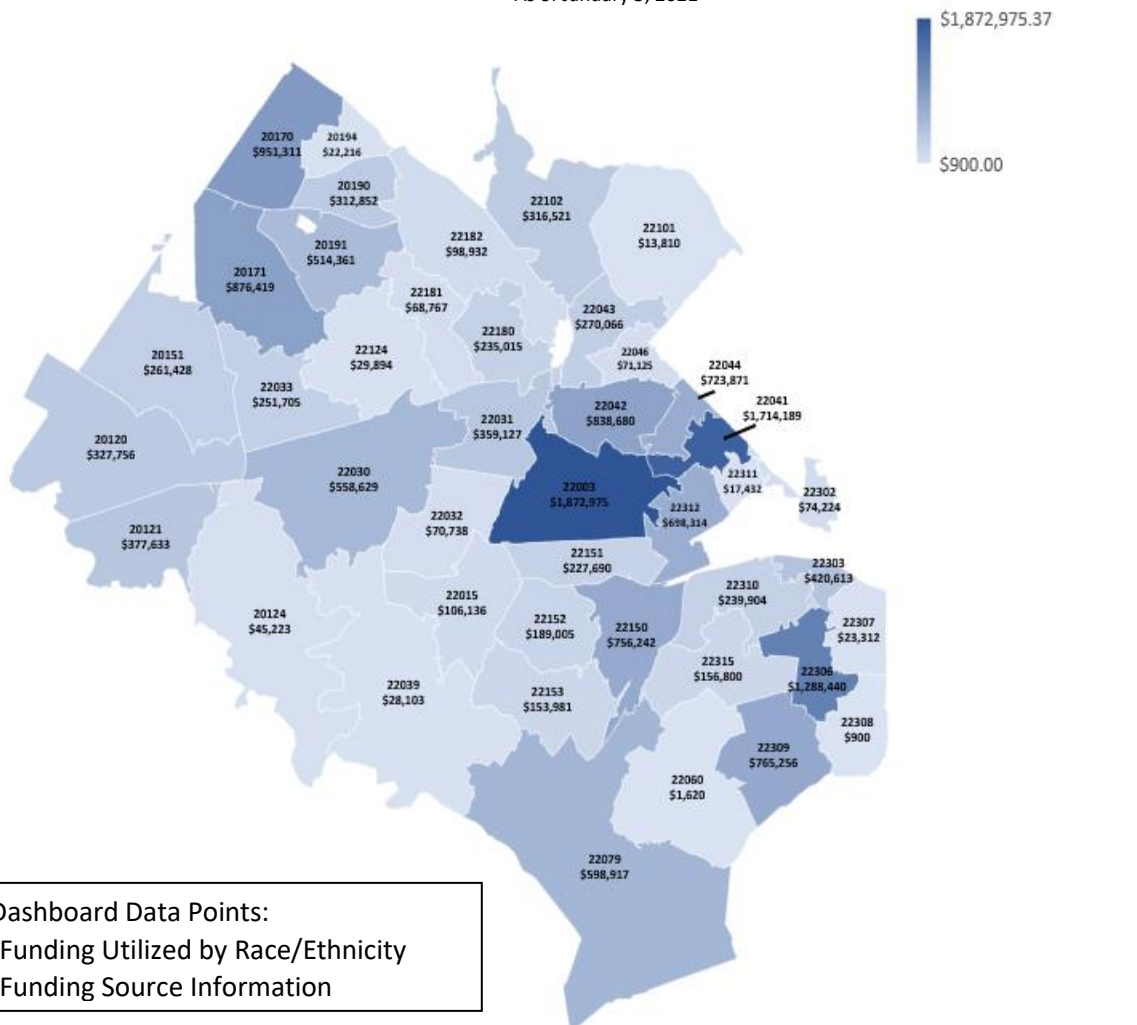
10,209 cases as of January 5, 2021



CARES ACT FUNDING UTILIZED BY ZIP CODE

As of January 5, 2021

Funding Utilized by Zip Code



CARES Act Community Provider Funding: Over the past couple of weeks, the CARES Act basic needs funding utilization rate has decreased due to the following factors: a reduction in the number of business days, less staff due to preapproved leave, and the inability to fund housing needs past December 30 before Congress passed the COVID-19 relief legislation that extended the spending deadline. With the extension of the CARES Act funding, we anticipate the spending rate to resume. Information previously provided on the funding utilization rate by zip code and magisterial district will soon be moved to the [NCS-Coordinated Services Planning website](#).

COVID-19 Relief Legislation: Congress passed COVID-19 relief legislation, which provides \$900 billion to address the economic and health impact of the pandemic. The funding will provide assistance with unemployment, rent and utilities, child care, food, mental health, and substance use. This legislation has extended the authorization of the CARES Act funding until December 31, 2021. Community providers who have funding remaining from the initial allocation will exhaust that funding first. Concurrently, planning efforts continue with county leadership to support residents' basic needs and additional allocations to community providers will be made through another allocation of the CARES Act funding proportionate to community needs and agency capacity. Programmatic and funding details will be provided in a subsequent update.