

CAMPS FREQUENTLY ASKED QUESTIONS (FAQs)

1. Q: Why did the Park Authority cancel summer camps?

A: *The decision was made after careful consultation with local health officials, school representatives, other regional recreation providers, local government officials and review of guidance issued by the [Centers for Disease Control and Prevention](#) (CDC).*

With the health and safety of participants and staff as the County's top priority, the challenge of bringing together children while maintaining proper social distancing and safety in the camp environment ultimately led to the decision to close. We fully recognize that this difficult decision will be disappointing to your family and hope that you understand our position.

2. Q: Are any camps available this summer?

A: *All camps have been canceled at this time due to COVID-19.*

3. Q: What about online camps?

A: *Online or "virtual" programs are not yet open for registration; however, we expect to have some summer programs ready in early June with more added continuously. Visit [Parktakes Online](#) and search on "virtual" for options as they become available.*

4. Q: Why are outdoor camps canceled?

A: *Outdoor camps have the same health and safety requirements as indoor camps, and we cannot ensure we can meet those guidelines at this time.*

5. Q: What about camps at schools like Rec-PAC?

A: *Fairfax County Public Schools facilities are closed for summer program use. Rec-PAC relies on schools in communities to serve children throughout the county, therefore Rec-PAC will not be able to operate this summer.*

6. Q: What about SACC?

A: *School Age Child Care (SACC) has canceled its programs for the summer.*

7. Q: Can you refer me to camps that are still operating?

A: *More and more day camp programs are making the same decision to close. Programs that are still open may only be accepting registrations from emergency personnel and essential workers. Fairfax County cannot endorse programs that it does not run or provide under contract.*

8. Q: What can I do for childcare – I have to work?

A: For child care options in Fairfax County, visit [Child Care Central](#) run by the Fairfax County Office for Children.

9. Q: Are there volunteer opportunities for my child this summer?

A: As our parks are currently closed for public use, we have very limited needs for volunteer support at this time. You can explore the types of volunteer opportunities normally available by visiting the Park Authority Volunteer web page. Please follow [this link](#) to find many volunteer opportunities across the county to help out during the COVID-19 outbreak.

REFUNDS

10. Q: Will I receive a full refund for all canceled camps?

A: Yes. The Fairfax County Park Authority will a credit(s) to your Parktakes household account for all previously scheduled summer camp programs.

11. Q: Is my refund issued automatically?

A: We do not keep you credit card information on file for your security. Once a credit is issued to your account, you will be notified it is available and you can select what do with your credit. You may:

- 1) **Maintain your account balance** to use for future FCPA classes, camps, or purchases. No further action is necessary at this time.
- 2) **Refund** your registration balance to a credit card or check. To request a refund please fill out [this simple electronic form](#) and you will be contacted by our staff.

Link to form: <https://fairfaxcounty-639180.workflowcloud.com/forms/84617daa-84ae-486a-97c5-a749534ec652>

12. Q: Can I donate my refund to help needy children?

A: Yes! **DONATE** to Fairfax County Park Foundation, to help parks with a charitable contribution that is tax-deductible as allowed by law. To donate your credit please fill out [this simple electronic form](#) and you will be contacted by our staff. This option helps your Fairfax County Parks through the Park Foundation. The CARES Act allows a new \$300

above-the-line charitable deduction for individual taxpayers who take the standard deduction. And, if you itemize your deductions, the CARES Act has increased the AGI contribution to 100% of Adjusted Gross Income for 2020.

13. Q: When will I receive my refund?

A: Due to the large volume of transactions, expect your credit to be available within two weeks. We will notify you once it is processed and ready for use. Thank you for your patience.

14. Q: If I still have questions, who can I contact for more information?

A: *Please contact our registration unit at 703-222-4664, Monday – Friday from 9 a.m.– 4 p.m. or email ptonline@fairfaxcounty.gov for assistance. Please include your name, confirmation number if available (from your receipt), and name of your camp.*