

PLUS System Overview – November 18, 2021

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Land Development Services

PLUS PROJECT – Participating Departments



Core Stakeholders:

- Land Development Services
- Dept. of Planning and Development
- Health Dept., Environmental Services
- Office of Fire Marshal
- Dept. Code Compliance
- Industry

Collaborative review Agencies:

- Public Works, Parks, Fairfax Water, Schools, DOT, VDOT, etc.

PLUS PROJECT – Legacy Systems



Replace legacy systems that are heavily customized and not able to meet County business process and customer service goals.

- Replace **ZAPS** in Department of Planning and Development
- Replace **PAWS** in Land Development Services
- Replace **LDSNet** Legacy Land Development Information Portal
- Replace **FIDO** permits, inspections, complaints
- Replace **Healthspace** in Health Department
- Replace **ePlans** submission
- Replace **multiple ancillary systems, internal databases & spreadsheets**
- Integrate with 20+ **Interfaces**

Land Development Modernization



Alignment with County Strategic Initiatives

- Economic Success Strategic Plan
- Fairfax First
 - P7 – Service Delivery Model
 - P9 – Technology
- zMOD
- Land Use Committee Recommendations
- County Technology initiatives for:
 - Modern, private-sector like experience
 - Digitization and multi-system integration opportunities

Vision: *Integrated technology that enables seamless customer and staff interactions, and supports land use and development operations.*

Economic Success Strategic Plan

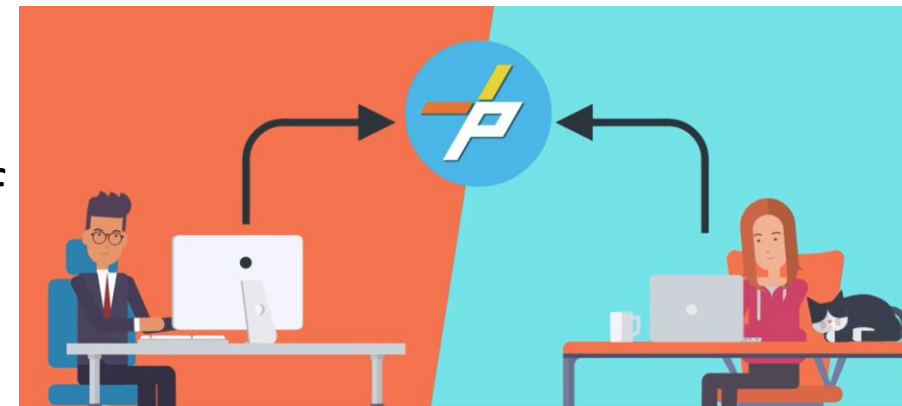


Land Development Modernization

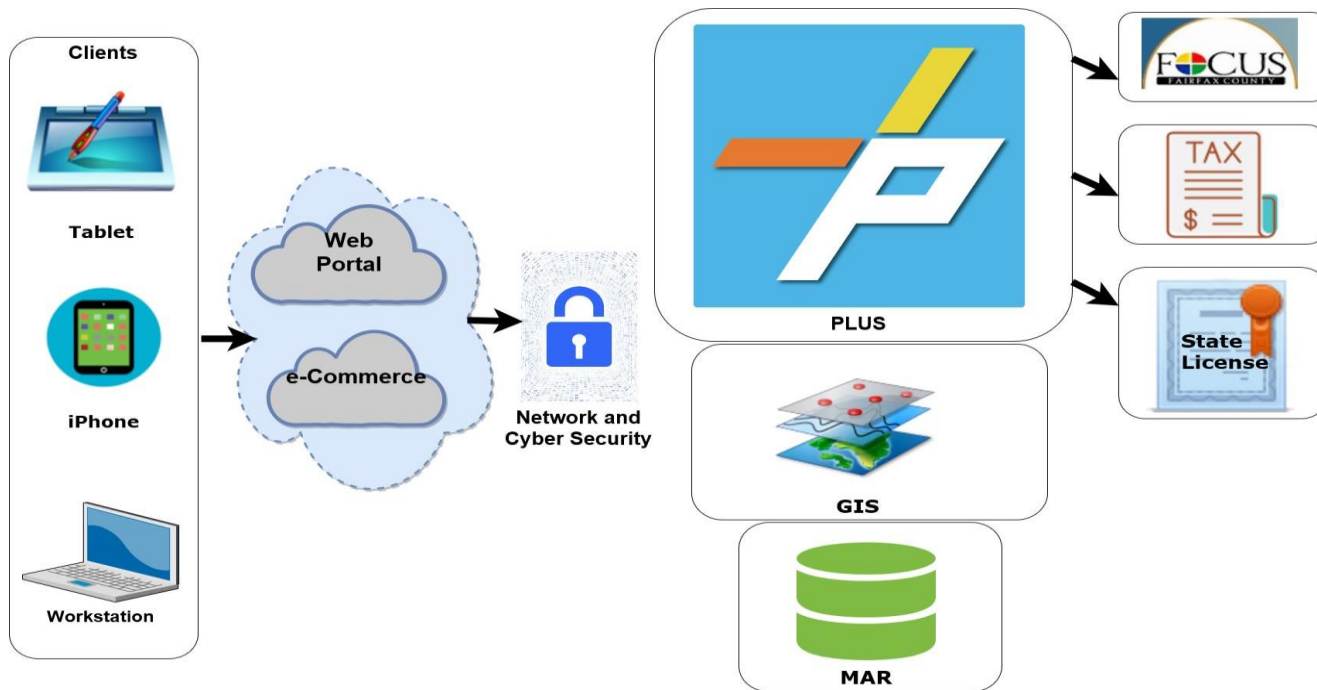


PLUS Project - Key Outcomes

- **Decrease** process/cycle timeframes and shorten the time to market for land building and permitting
- **Improve** the customer experience and provide a “One Stop Shop”
- **Unify** siloed and disparate business processes
- **Improve** data analytics and metrics
- **Enable** real time status for land use processes
- **Enhance** the mobility experience for customers and staff
- **Employ** modern technology architecture



Land Development Modernization



PLUS Project – The Solution

- Scalable and flexible modern technology platforms:
 - Accela and e-Permit Hub
- Customer service WEB portal for industry and residents
- Mobile ready
- GIS integration
- Integration with Financial System (FOCUS)

PLUS Project – Integrated Solution



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Records

[Show on Map](#)
[Cancel](#)

Showing 0-0 of 0

Date	Record Number	Record Type	Description	Project Name	Expiration Date	Status	Action	Short Notes
No records found.								

Search for Records

Enter information below to search for records.

- Site Address
- Contractor License Information
- Parcel Number
- Record Information
- Contact Information

Select the search type from the drop-down list.

General Search

General Search

Record Number

Record Type

--Select--

☐ Search my records only

IBC2017

Accela Automation

Not secure | eph-demo.eastus2.cloudapp.azure.com:8080/CitizenAccess2/Customization/EPERMITHUB/Dpr/Component/PlanRoom...

Dashboards

Deals

Tasks

D

M

S

EPH Azure

AA Demo

ACA Demo

Support

JIRA

Cool Hyde Park effi...

Digital Plan Room

Record: BLD20-00005

Need help

Record Details

Summary

Uploads

Issues

Conditions

Notes

Approved

1. Download

2. For Accessibility

3. Sheet Versioning

4. Review

Step 3: Version Plan Sheets

Displayed below are the sheets extracted from files in this review package. Please review the sheet numbers that automatically populated for each title block to ensure they are correct and match the plan page. If any title block is missing the corresponding sheet number, you will need to manually enter that number. You can save your work and come back later if needed, or click Continue when you are done.

Sheets

Showing a total of 2 sheets

Title Block	Thumbnail	Sheet number and title	Previous Version
<div>ACCESSIBILITY NOTES AND DETAILS</div> <div>G-105</div>		<div>G-105</div> <div>ACCESSIBILITY NOTES AND DETAILS</div> <div>Building Swimlane Sheets A-102, G-105.pd... (Page: 1)</div>	
<div>FLOOR PLAN - UPPER LEVEL</div> <div>A-102</div>		<div>A-102</div> <div>FLOOR PLAN UPPER LEVEL</div> <div>Building Swimlane Sheets A-102, G-105.pd... (Page: 2)</div>	

Save and resume later

Continue

PLUS Timeline – Jan 2020 – Oct 2022





Customer Resources and Preparation

PLUS YouTube Channel

PLUS Customer Help Center

Planning and Land Use System | Help Center

Search

Module View ☐ Process View ☒

Getting Started

Completing Applications

Building

Code Enforcement

Environmental Health

Fire

Planning

Site

Zoning Administration

Interfaces

Can't find the answer you need? | [Get support.](#)

Planning and Land Use System | Help Center

Help Center- Planning and Land Use System > Getting Started > General Information > What is PLUS?

Search

Can't find the answer you need? | [Get support.](#)

Articles in this section

What is PLUS?

What applications are currently available in PLUS?

What applications will be available with the next release?

Get support

What is PLUS?

PLUS Support Team
19 days ago • Updated

The new PLUS platform transforms how Fairfax County's planning and land use applications are tracked and processed creating a streamlined experience that is 100% digital.

Each year, Fairfax County processes upwards of 60,000 development-related permits and conducts over 220,000 field inspections. PLUS is a one-stop-shop used by customers and staff that improves the speed, consistency, and predictability of the development review process. PLUS brings the county's development services agencies together under one platform, allowing customers to quickly connect to the resources they need.

Can't find the answer you need? | [Get support.](#)

PLUS News and Updates

- Visit the PLUS Support site, for current project information,
<https://www.fairfaxcounty.gov/plan2build/plus>
- PLUS Project Information:
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