



## FAIRFAX COUNTY SOLID WASTE MANAGEMENT PROGRAM CUSTOMER STATEMENT OF SERVICE @ JULY 2017

The Fairfax County Code requires household trash and recyclables to be collected weekly. To ensure collection, please have trash and recycling at the curb or street line by 6 a.m. on your collection day. Household waste in closed plastic bags may not be set out earlier than 6 p.m. the night before collection.

**Set-Out Instructions:** Carts should be set out approximately 3 feet apart (12 inches at a minimum) and at least 6 feet away from vehicles and other personal property so that vehicles and personal property do not get damaged during the collection process. Carts must be placed at the curb with the handles facing the house. Carts must not be overfilled (the lid must close tightly on its own).

**Carts** - The Fairfax County Code requires that customers be provided with containers that are water-tight and insect-proof with tight-fitting lids. All customers are provided with a gray rolling cart for trash and a blue rolling cart for recycling. Carts provided by the county should not be loaded to more than 100 lbs. Personal trash containers and plastic bags must not weigh more than 50 lbs. each when full. **Fairfax County is not responsible for damage to or loss of personal trash containers.**



**Holiday Schedule:** Regular trash, recycling, brush and bulk collection services are provided on all holidays **except Christmas Day**. The Customer Service Center is closed in observance of all county holidays.

**Severe Weather/Emergency:** In the interest of safety, trash and recycling collection may be suspended in severe weather or in emergency situations. For emergency and severe weather status updates, call 703-802-3322, TTY 711.

**Subscribe to receive email updates at:** [www.fairfaxcounty.gov/email/lists](http://www.fairfaxcounty.gov/email/lists). Solid Waste email lists are under "Public Works & Utilities."

**Special Collections:** For collecting household items too large to collect with a standard garbage truck. Your base service includes 5 special collections per fiscal year (July 1 - June 30). You must schedule special collections in advance. **The cut off time for next day pickups is 2:30 PM the day before your collection day.** Special collection piles are limited to:

- 12 cubic yards of material (a pile about 5 feet x 6 feet x 10 feet)
- Piles of heavy/dense materials are limited to 6 cubic yards.
- Materials must be no bigger than 6 feet long and 6 inches in diameter.
- We need 20 feet of clearance on all sides of debris as well as above the debris so that we can safely collect. Do not put debris under power wires or tree branches.

To schedule a special collection, contact the Customer Service Center at 703-802-3322, TTY 711 or go to <https://specialpickup.fairfaxcounty.gov>

**Megabulk:** The Megabulk Program is designed to help customers remove whole trees and large loads of waste from their properties - including construction and demolition waste. We will provide you with a written Megabulk cost estimate, valid for 10 days, based upon items at the curb. The minimum charge for a Megabulk collection is \$100, but prices will vary depending on the volume of material. **Material must not be placed under power lines or tree limbs; we require 20 feet of clearance on all sides and above the pile.** Waste may not be left at the curb for more than 10 days. **You are responsible for removing the material within 10 days, either with the Megabulk Program, another contractor or by self-hauling the waste.** Failure to do so may result in Fairfax County removing the materials at your risk and expense. The minimum cost for county removal of abandoned materials is \$250 plus actual labor, equipment and disposal costs.

**Curbside Recycling:** The following materials may be placed in wheeled recycling carts.

- **Cartons** –milk, juice, cream, egg substitutes, soy milk, soup broth and wine cartons. Please remove caps and straws
- **Mixed Paper & Cardboard** – All clean paper that tears, cardboard that is too big to fit in recycle cart should be flattened and put next to recycling cart
- **Metal Cans, Foil & Glass Bottles/Jars** –foil baking trays and wrap, and empty aerosol cans (hair spray, air freshener, deodorant, etc.)
- **Plastic Food and Beverage Bottles, Jugs, Pails, Buckets Tubs, Lids & Caps** – after rinsing containers, please replace the cap and recycle
- **NO CLAMSHELL** containers either Styrofoam or clear plastic

**Household hazardous waste and used electronics**

Take to either of the county’s solid waste facilities at 4618 West Ox Road, Fairfax, or 9850 Lorton Road, Lorton. Processed at no charge, details at: <http://www.fairfaxcounty.gov/dpwes/trash/disphw>

**Yard Waste (grass, leaves and brush)**

March 1 – December 24 – Yard waste must be placed at the curb in separate containers, in bags or tied in bundles (no longer than 4 feet) each weighing no more than 50 pounds. Brush must not exceed 6 inches in diameter. More than 4 bundles of tied yard waste require a special collection.

**Help us protect the environment by using a paper bag or reusable container for yard waste**

Yard waste collected in Fairfax County is required to be recycled; woody materials are ground into mulch but the leaves and grass are composted. Composting is a natural decomposition process where leaves and grass are converted into a soil-like material. Paper yard waste bags break down in the composting process or are ground into mulch.

To review a copy of the Fairfax County Solid Waste Management Program Trash and Recycling Customer Guidelines please go to:

<http://www.fairfaxcounty.gov/dpwes/publications/recycling/2016-collection-guidelines.pdf>



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FAIRFAX COUNTY DEPARTMENT OF PUBLIC WORKS AND ENVIRONMENTAL SERVICES  
SOLID WASTE MANAGEMENT PROGRAM  
12000 Government Center Parkway, Suite 458  
Fairfax, Virginia 22035-0060

**WE’D LIKE TO HEAR FROM YOU:**

We are planning to give our trucks a fresh look. Also, in an effort to help get solid waste collection off the Top 10 list of most dangerous jobs in America, we will be adding more lighting, more reflective striping, and more of the Slow Down to Get Around logos we showed you last year.

Below are photographs of the first truck we will be rolling out. Please take a look and let us know what you think. Comments can be emailed to: [DPWESTrashCS@fairfaxcounty.gov](mailto:DPWESTrashCS@fairfaxcounty.gov)

As always, please help us to keep all of those collection workers safe out there.

