

As refugees settle in Fairfax County there may be questions about how to access services to meet basic needs for housing, food, healthcare, and education. This information describes these services and gives contact phone numbers.

## Essential Basic Needs

The **Department of Neighborhood and Community Services (NCS)** has existing partnerships with organizations serving the refugee community and remains poised to respond to this evolving situation. **Coordinated Services Planning (CSP)** connects Fairfax County residents to county- and community-based services and resources such as:

- ▶ emergency food
- ▶ shelter
- ▶ clothing
- ▶ healthcare
- ▶ employment
- ▶ financial assistance
- ▶ other essential needs

**Coordinated Services Planning** is a subdivision of the Department of Neighborhood and Community Services. They serve to connect residents in need with county- and community-based resources to assist with emergency housing, rent and utility assistance, and other essential basic needs.

**Transportation:** Neighborhood and Community Services provides transportation services and resources for older adults, low-income individuals, individuals with disabilities and individuals accessing Fairfax County Human Services who need transportation assistance. Offerings include transportation to senior centers, critical medical care and direct client transportation resources through the **Transportation Options Programs and Services (TOPS)** program, which provides discounted subsidies for various transportation options for eligible older adults, low-income individuals or individuals with disabilities.

703-222-0880 | Monday–Friday | 8 a.m.–4:30 p.m.

## Behavioral Health

The **Fairfax-Falls Church Community Services Board (CSB)** provides services for people of all ages who have mental illness, substance use disorders and/or developmental disabilities:

- ▶ Individual Therapy
- ▶ Case Management/Support Coordination
- ▶ Group Therapy (via telehealth)
- ▶ Psychiatric Services
- ▶ Nursing Services
- ▶ Developmental Disability Services
- ▶ Pharmacy Services
- ▶ Emergency Services
- ▶ Detoxification Services
- ▶ Homeless Drop-In
- ▶ Residential Treatment
- ▶ Crisis Stabilization
- ▶ Medication Assisted Treatment for Opioid Addiction (Suboxone)

703-383-8500 | Monday-Friday | 9 a.m.–5 p.m.

**Merrifield Crisis response Staff**  
are available 24/7 at 703 573 5679.

## Housing Assistance

The **Affordable Housing Guide** provides a valuable resource to Fairfax County residents in the search for affordable rental accommodations in Fairfax County. The guide does not guarantee vacancies at listed properties but can serve to identify properties affordable to low- and moderate-income households and provides contact details for further information.

<https://www.fairfaxcounty.gov/housing/sites/housing/files/assets/documents/news/2020/affordable-housing-guide.pdf>

## Fairfax County Public Schools

For information about **student registration in Fairfax County Public Schools**, please visit [fcps.edu/registration/general-registration-requirements](https://fcps.edu/registration/general-registration-requirements). Registrars are available to assist with the registration process at one of our Student Registration Welcome Centers and can be contacted at [RegistrationQuestions@fcps.edu](mailto:RegistrationQuestions@fcps.edu) or by calling **703-204-6734**.

Families covered under the **McKinney–Vento homeless law** can contact the Fairfax County Public Schools Homeless Liaison Office at **571-423-4332** or visit [fcps.edu/resources/family-engagement/information-homeless-families](https://fcps.edu/resources/family-engagement/information-homeless-families).

703-204-6734 | [RegistrationQuestions@fcps.edu](mailto:RegistrationQuestions@fcps.edu)

## Public Assistance Benefits

The Fairfax County Department of Family Services, **Public Assistance and Employment Services Division (PAES)** partners closely with local refugee resettlement agencies to share information, establish points of contact for benefit coordination, and provide training on our programs and services. The local resettlement agencies for the Northern Virginia area are:

- ▶ Lutheran Social Services of the National Capital Area (LSSNCA) **703-698-5026**
- ▶ Ethiopian Community Development Council (ECDC) **703-685-0510**
- ▶ Catholic Charities Diocese of Arlington, Migration and Refugee Services (CCDA/MRS) **703-292-2259**

Financial and Medical Assistance Programs: Afghans with Special Immigrant Visa status, as well as other qualified refugees, are eligible for all public assistance programs administered by the **Virginia Department of Social Services (VDSS)**, including:

- ▶ TANF
- ▶ SNAP
- ▶ Medicaid
- ▶ Refugee Cash Assistance (RCS)
- ▶ Refugee Medical Assistance (RMA)

Employment and Training Services: All job seekers in Northern Virginia have access to a comprehensive system of employment and training services and resources through **Virginia Career Works Centers**, including:

- ▶ career coaching
- ▶ resume writing and interview preparation
- ▶ workforce and local labor market information
- ▶ other tools, resources, and assistance for employment

If receiving TANF, individuals have access to additional services through the **VIEW** program, including:

- ▶ ESOL classes
- ▶ transportation assistance
- ▶ educational assistance
- ▶ certification training
- ▶ childcare assistance
- ▶ job readiness skills

PAES will continue to monitor applications and respond accordingly. While applications for refugees are primarily assigned to 20 specialized intake caseworkers, if the influx exceeds capacity, the division is prepared to expand application processing.

703-324-7500 | Monday–Friday | 8 a.m.–4:30 p.m.

## Health

Refugees can come to the Fairfax County Health Department for immunizations and TB testing. In order to get a refugee health screening, we receive referrals from the resettlement agencies. (See phone numbers listed under Public Assistance)