

Implications of Free Fares on the Fairfax Connector

Board Transportation Committee Meeting December 13, 2022

John Zarbo, Chief, Operations Section Ray Johnson, Chief, Funding Section Fairfax County Department of Transportation

Existing Fare Reduction Programs

- Reduced Fare Program (seniors and passengers with disabilities) half-fare discount
- Children ages 4 and under ride free (up to two with fare paying adult)
- Free student bus pass for Fairfax County middle and high school students to ride on all Fairfax Connector routes and on Metrobus for select schools
- Free transfers to/from WMATA bus and rail service
- Transit Ridership Incentive Program (TRIP) half-fare discount for economically disadvantaged residents





Transit Fare Implementation in the NCR

Frederick County: half-fare for seniors and passengers with disabilities.
Discounted passes for youth and students. Kids under 3 feet ride free.

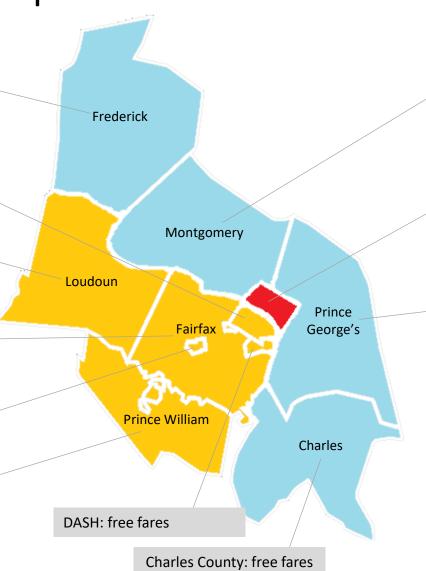
ART: half-fare for seniors and passengers with disabilities. Middle/high school students and kids under 5 ride free.

Loudoun: kids ride free (age varies).

Fairfax Connector: half-fare for seniors, passengers with disabilities. Middle/high school students and kids under 5 ride free. In process of implementing low-income fare program (TRIP).

CUE: free fares.

OmniRide: half-fare for seniors and passengers with disabilities. Kids 5 and under ride free.



Ride On: half-fare for seniors, passengers with disabilities. Kids 18 and under ride free.

DC Circulator and Metrobus: half-fare for seniors and passengers with disabilities. Kids under 5 and DC students traveling to/from school or school-related activities ride free. DC piloting free- and half-fares for low-income residents. DC is considering making Metrobus free.

Prince George's The Bus: seniors, passengers with disabilities, and kids 18 and under ride free.

VRE: half-fare for seniors, passengers with disabilities, and youth 11-18. Kids 10 and under ride free.

MARC: half-fare for seniors, passengers with disabilities. Students get 15% discount. Kids under 6 ride free.

Nationwide Sample Free Fare Transit Agencies

- Most agencies that went fare free during the pandemic have reimplemented fares
- Some agencies are looking at various fare-free pilot programs or conducting studies

Transit Agency	Location	Fleet Size (2020)	End date
Fairfax Connector	Fairfax County, VA	323	
Kansas City Area Transportation Authority/RideKC (KCATA)	Kansas City, MO	225	Through 2023
ABQ RIDE	Albuquerque, NM	185	June 30, 2023
Greater Richmond Transit Company (GRTC) Driving Alexandria Safely Home (DASH)	Richmond, VA Alexandria, VA	150 121	June 2025 June 2025
GoRaleigh	Raleigh, NC	103	June 30, 2023
Intercity Transit Merrimack Valley Regional Transit Authority	Olympia, WA	82	Through 2023
(MVRTA)	Lawrence and Haverhill, MA	50	March 2024
Southeast Area Transit District (SEAT)	Southeastern Connecticut	30	December 1, 2022

Pros and Cons of Fairfax Connector Free Fares

Pros	Cons
Supports One Fairfax policy – more equitable access for passengers with limited income	Negative impact to budget (Loss of ridership revenue and revenue diversification impacts)
Increase in ridership	Inequitable benefit for County riders with only Metrobus options
Elimination of farebox capital program costs	Loss of farebox data specific to rider or fare categories
Elimination of ongoing fare collection costs	Increase in non-destination riders can lead to additional security incidents
Eliminate fare disputes as cause of operator assault	Would provide benefits to riders who are receiving transit benefits from their employers and others who can afford to pay the fare
Possible decreases in bus dwell time	Potential Title VI Civil Rights concern regarding the impact of free fare to non-economically disadvantaged riders

TRIP Background

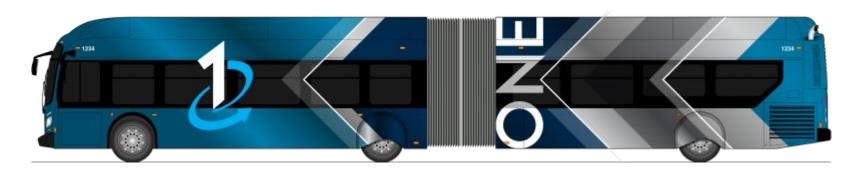
- State grant program supporting low/no fare programs to increase transit ridership
 - Grant Agreement approved May 24, 2022
- CTB awarded Fairfax County ~\$5.49 million for a three-year half-fare pilot program
 - County share ~\$4.2 million over three years
- Qualification to receive reduced fares are annual income at or below 225% of the federal poverty level by household size
- Implementation: February 2023





Budget Implications – Revenue Loss

- Scenario includes free fares for all Fairfax Connector riders starting in FY2024
- Assumptions ~\$500K in annual savings (no armored car service, SmarTrip participation fees, farebox parts, etc.)
- Full free fares option starting in FY2024 ~\$9 million loss annually
- Increases to ~\$13 million annually starting in FY2030 assumes BRT service will be fare free



Staff Recommendations

- Continue free fare programs including;
 - Free student bus pass and +Metrobus program for five select schools
 - Reduced Fare Program (seniors and passengers with disabilities)
 - Free transfers to/from WMATA bus and rail service
 - Children under 4 ride free
- Pilot the TRIP program (50% off Fairfax Connector fares) to launch in February 2023
 - Three years of funding for the program.
 - Status report to the board on program progress in February 2024
- Eliminate fares for children between 5 and 11 years old, with paying adult





Questions/Discussion

Does the Board want to pursue additional fare reduction strategies?