



Fairfax County Fire & Rescue Department

Annual Summary (FY 2012)

(July 1, 2011 - June 30, 2012)

Proudly Protecting & Serving Our Community

Vision - Dedicated to being the best community-focused fire and rescue department ensuring a safe and secure environment for all.

Mission - Provide the highest quality services to protect the lives, property, and environment of our community.

Core Values - Professional Excellence • Health and Safety • Diversity • Team Work and Shared Leadership • Effective Communications • Integrity • Community Service and Involvement • Innovation

Population - 1,096,798

Roads - 4,800 miles

Land Area - 395 sq. mi.

Acres - 260,368

Housing Units - 403,929

Households - 394,127

Your Fire and Rescue Department "At Your Service"

The Fairfax County Fire and Rescue Department trains firefighters to provide a full complement of fire suppression, technical rescue, swift water rescue, hazardous materials, and emergency medical services, including basic and advanced life support and emergency medical transportation—it is a career and volunteer all-hazards department. Since its humble beginning in July 1949, the Fairfax County Fire and Rescue Department has evolved from ten skilled "drivers" to a complex agency responsible for meeting the emergency needs of over one million residents.

Today, nearly 1,400 uniformed men and women operate from 37 fire and rescue stations strategically positioned throughout Fairfax County. Additionally, about 170 full-time civilians provide key support functions from headquarters and other locations.

The Fairfax County Fire and Rescue Department operates on three separate 24-hour rotation shifts. Each shift is led by a Deputy Fire Chief. The county is separated geographically into seven battalions, each managed by a battalion management team of a Battalion Fire Chief and EMS Captain. Fire suppression personnel and paramedics work in tandem to ensure the highest level of safety and care possible for the residents of Fairfax County.



Firefighters battle a two-story house fire in the 9200 block of Forest Greens Drive, Lorton. An unattended candle on the front porch caused the fire.

Highlights

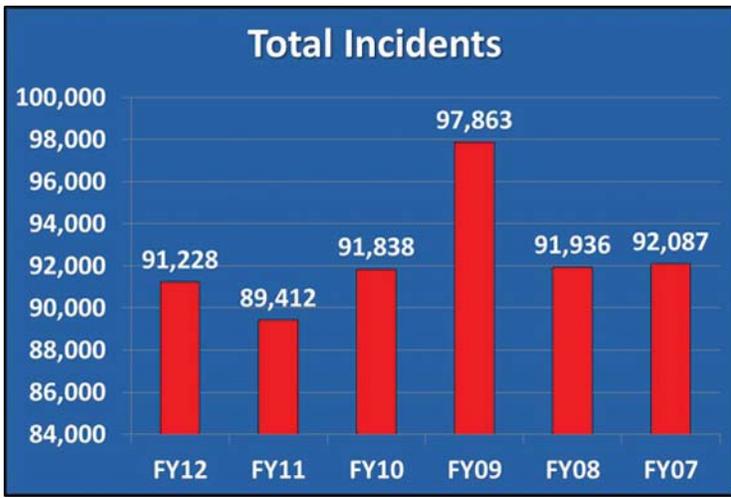
ZERO FIRE FATALITIES – No fire fatalities for calendar year 2011; a first in the department's 62-year history.

REPLACEMENT OF FIRE AND RESCUE STATION 29, TYSONS CORNER – The station rebuild was negotiated as part of a development proffer in redeveloping Tysons. No timetable for construction has been set.

FIRE AND RESCUE STATION 12, GREAT FALLS – The grand opening for the two-story, 18,700 square foot firehouse was held March 10, 2012, with the traditional "hose uncoupling." The station was designed to be environmentally friendly, and integrate into the rural setting of the Great Falls community.



Fire and Rescue Station 12 Grand Opening was March 10, 2011.



How Did The Fairfax County Fire and Rescue Department Treat You?

Please take a moment to fill out this comment card so that we may improve our services. Circle the appropriate responses and provide comments as needed. Thank you.

	Poor	Marginal	Satisfactory	Good	Excellent	
911 operator	P	M	S	G	<u>E</u>	N/A
Our response time	P	M	S	G	<u>E</u>	N/A
Fire suppression	P	M	S	G	<u>E</u>	N/A
Medical treatment	P	M	S	G	<u>E</u>	N/A
Other service	P	M	S	G	<u>E</u>	N/A
Specify: _____						
Performed jobs efficiently	P	M	S	G	<u>E</u>	N/A
Communicated clearly	P	M	S	G	<u>E</u>	N/A
Answered questions	P	M	S	G	<u>E</u>	N/A
Anticipated needs	P	M	S	G	<u>E</u>	N/A
Took special care of you	P	M	S	G	<u>E</u>	N/A
Were enthusiastic about their jobs	P	M	S	G	<u>E</u>	N/A
Overall service	P	M	S	G	<u>E</u>	N/A

Comments: THESE PROFESSIONAL FIREFIGHTERS WERE OUR SALVATION ON 11-11-11. AFTER EVERYTHING WAS OVER, THEY STOOD SIDE BY SIDE WITH US LOOKING AT THE DAMAGE AND CONSOLING US. WE LOVE THEM!



Car crash, outer loop of the beltway prior to Route 123.

Budget (Actual Expenditures)

FY11	\$159,693,463
FY10	\$159,666,465
FY09	\$164,792,296

Revenue

EMS Transport Billing	\$16.8M
Fire Prevention	\$4.3M

Units

Advanced Life Support (ALS) Engines	37
Medics	38
Ambulances	4
Haz Mat Units	2
Trucks	14
Aerial Ladders	7
Tower Ladders	7
Tankers	5
Rescues	8

Activity (Incidents)

EMS	67,073	Total Incidents	91,228
Fire	18,217	Patients Transported	48,990
Special Operations	1,564		
Public Service	5,938		

Personnel

Uniformed	1,320
Civilian	170
Volunteers (operational)	320

Fire Loss

All Fires	\$6M
-----------	------

Investigations (Fires/Hazardous Materials)

Total Investigations	306
Incendiary Fires	61
Hazardous Materials	399

Fire Fatalities

Incendiary	0
Undetermined	0
Accidental	1
Total	1

False Alarms

Malicious	419	False Alarm/Other	1,535
Malfunction	2,266	Unintentional	4,225

Fire Prevention Services

Fire Systems Tests	16,283	Plans Reviewed	8,652
Fire Inspections	17,917		

Response Times

AED response rate in 5 Minutes	56.5%
ALS Transport units on scene in 9 minutes	85%
Engine Company on scene of a structure fire in 5 minutes	56%
Fire suppression assembly of 15 operational personnel in 9 minutes	81.7%

*The national average is 23%



A three-alarm structure fire occurred on Fort Belvoir August 13, 2012.



Community outreach . . . firefighters from Fire and Rescue Station 1, McLean, A-Shift, use their ladder truck as the backdrop for supporting Breast Cancer Awareness Month. Firefighters and staff, including staff from the Department of Public Safety Communications wore pink t-shirts in October.

Life Safety Education

Preschool Children.....21,773
 School Aged Children.....10,871
 Older Adults 60 +.....7,066
 Juvenile Firesetters125

Community Outreach Programs

Community and Civic Groups

Fire safety presentations including home escape planning and proper smoke alarm placement. Community slide show showing fire safety tips.

Every Step of the Way

A fire and life safety program targeted to the most vulnerable: children and older adults. Programs center on teacher and parent training, and fire safety puppet shows in public, private schools, and daycare centers. Older adults are exposed to programs addressing fire and life safety, including injury from falls. Additionally, the File of Life program allows residents to prominently display medical information to emergency personnel.

Get Alarmed

Provides for free distribution and installation of smoke alarms for residents. Firefighters also conduct a semi-annual smoke alarm initiative in neighborhoods during the fall and spring when clocks are moved forward or back.



Juvenile Firesetters Intervention Program

An educational intervention program targeted to juvenile firesetters administered by a nationally certified educator. Referrals are received from court officials, school counselors, law enforcement, fire investigators, and mental health practitioners.

Aluminum Cans for Burned Children (Washington Regional Fire & Rescue Departments)

Aluminum Cans for Burned Children (ACBC) helps improve the quality of life for young burn survivors and their families by providing funding for research and therapeutic residential burn camps, and other positive activities.



Station

Phone

* 1 - McLean.....	703-356-6671
* 2 - Vienna	703-938-2242
4 - Herndon.....	703-437-1233
* 5 - Franconia	703-971-5858
* 8 - Annandale.....	703-256-2552
9 - Mount Vernon.....	703-780-0150
*10 - Bailey's Crossroads.....	703-820-2345
11 - Penn Daw.....	703-765-4404
*12 - Great Falls.....	703-759-2300
*13 - Dunn Loring.....	703-560-1539
*14 - Burke	703-978-9200
15 - Chantilly	703-378-5353
16 - Clifton.....	703-830-1901
*17 - Centreville	703-830-8280
18 - Jefferson	703-573-4505
*19 - Lorton.....	703-339-5141
20 - Gunston.....	703-339-5970
*21 - Fair Oaks.....	703-591-0247
*22 - Springfield.....	703-451-0120
*23 - West Annandale.....	703-978-3340
24 - Woodlawn	703-780-0110
25 - Reston.....	703-437-7575
26 - Edsall Road.....	703-256-2236
27 - West Springfield.....	703-451-0453
28 - Seven Corners	703-532-1451
29 - Tysons Corner.....	703-893-0140
30 - Merrifield.....	703-573-5321
31 - Fox Mill	703-860-2680
32 - Fairview	703-250-8900
34 - Oakton.....	703-591-0273
35 - Pohick.....	703-451-5500
36 - Frying Pan.....	703-793-0043
*37 - Kingstowne	703-719-9294
*38 - West Centreville	703-802-2806
39 - North Point.....	703-433-1418
40 - Fairfax Center	703-322-4500
41 - Crosspointe.....	703-493-8990
42 - Wolftrap.....	Under Construction

* Volunteer Department affiliated with these stations.



Community Outreach . . . over 3,000 new coats were collected and distributed to children less fortunate during the Winter Coat Drive/Distribution.

Apparatus Responses

Engine Company		Medic		Ambulance		Truck Company		Rescue Squad	
Unit	Responses	Unit	Responses	Unit	Responses	Unit	Responses	Unit	Responses
E409	2,982	M410	2,490	A409	1,777	T425	1,945	R426	1,462
E408	2,977	M411	2,431	A411	1,767	T429	1,912	R421	1,429
E410	2,961	M422	2,430	A408	1,765	T410	1,689	R411	1,348
E411	2,951	M409	2,398	A410	1,729	TL440	1,516	R418	1,301
E429	2,841	M413	2,335	A422E	543	T422	1,449	R401	1,294
E430	2,773	M430	2,322	A414E	270	T411	1,401	R419	1,032
E422	2,759	M408	2,305	A421E	239	TL436	1,376	R439	897
E413	2,695	M425	2,286	A405E	204	TL430	1,283	R414	884
E404	2,560	M429	2,238	A401E	197	TL408	1,088		
E425	2,506	M405	2,193	A402E	136	TL401	1,067		

Battalion Chiefs

Unit	Responses	Unit	Responses
BC403	834	BC405	532
BC404	809	BC407	453
BC402	728	BC406	446
BC401	617		

EMS Captains

Unit	Responses	Unit	Responses
EMS404	1,822	EMS401	1,229
EMS405	1,791	EMS406	1,194
EMS402	1,577	EMS407	896
EMS403	1,394		

Worldwide Disaster Response

Virginia Task Force 1 (VATF-1) - a premier humanitarian disaster response resource governed through federal partnerships with United States Agency for International Development, (USAID), Department of Homeland Security, (DHS), and the Federal Emergency Management Agency, (FEMA). Deploys nationally and internationally to natural and man-made disasters on short notice. Teams have deployed to Armenia, Kenya, Turkey, Taiwan, Iran, Haiti, Oklahoma City, The Pentagon, Japan, and numerous other disaster locations within the US and abroad. Costs and expenses for training, equipment, supplies, and personnel are paid for by the federal government.



VATF-1 members took part in a three-day reclassification exercise.

How Did The Fairfax County Fire and Rescue Department Treat You?

Please take a moment to fill out this comment card so that we may improve our services. Circle the appropriate responses and provide comments as needed. Thank you.

	Poor	Marginal	Satisfactory	Good	Excellent	
911 operator	P	M	S	G	<input checked="" type="radio"/> E	N/A
Our response time	P	M	S	G	<input checked="" type="radio"/> E	N/A
Fire suppression	P	M	S	G	<input checked="" type="radio"/> E	N/A
Medical treatment	P	M	S	G	<input checked="" type="radio"/> E	N/A
Other service	P	M	S	G	<input checked="" type="radio"/> E	N/A
Specify: <i>Firefighters were very nice to help me look for my jewelry among</i>						
Performed jobs efficiently	P	M	S	G	<input checked="" type="radio"/> E	N/A
Communicated clearly	P	M	S	G	<input checked="" type="radio"/> E	N/A
Answered questions	P	M	S	G	<input checked="" type="radio"/> E	N/A
Anticipated needs	P	M	S	G	<input checked="" type="radio"/> E	N/A
Took special care of you	P	M	S	G	<input checked="" type="radio"/> E	N/A
Were enthusiastic about their jobs	P	M	S	G	<input checked="" type="radio"/> E	N/A
Overall service	P	M	S	G	<input checked="" type="radio"/> E	N/A

Comments: *We were amazed with the great job firefighters have done. Our house got on fire very fast, they came a few minutes after we called 911. They did a good job to put down the fire and to protect our property, their attitude was nice. They were understanding and calm. Thank you!!*

26 March 2012

Dear Captain Rodriguez:

My family and I want to thank you and your crew who rescued me during my heart attack on 6 March 2012.

It was your quick response and everyone's professional expertise that helped save my life.

I cannot express my gratitude enough except to say thank you, thank you from the "bottom of my heart".

My family and I wish you all and your families the very best life has to offer. God bless you all and keep you in His care.

If at all possible I would like a copy of this letter to be put in the personnel file of each person listed below who responded to my emergency.

Ronnie Rodriguez Serge Sagna
Annette Corwin Doug Miller
Jayson Schmidt Tom Clist

Sincerely and gratefully,

Ron Zafonte
Ron Zafonte



A publication of Fairfax County, Virginia



This document is available in an alternate format upon request. Please direct your request to Public Affairs and Life Safety Education at 703-246-3801, TTY 711.